# FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME:	DEPARTMENT OF YOUTH AND COMM	MUNITY DEVEL	OPMENT	
<ul> <li>1<sup>st</sup> Quarter (July -September), due November 6, 2020</li> <li>3<sup>rd</sup> Quarter (January -March), due April 30, 2021</li> </ul>		<ul> <li>2<sup>nd</sup> Quarter (October - Decen</li> <li>4<sup>th</sup> Quarter (April -June), due</li> </ul>	•	
<b>Prepared by</b> : Lisa Thornton	Click or tap here to enter text.	EEO Officer	Click or tap here to enter text.	917 618 1612
Name	Title		E-mail Address	Telephone No.
Date Submitted:				
FOR DCAS USE ON	<u>ILY:</u> Date Rec	eived:		

## **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021**

## [NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

### **PART I: NARRATIVE SUMMARY**

### I. COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD

Distributed to all agency employees?	🛛 Yes, On (Date): January 4, 2021 and July 9, 2020	🗆 No
	🛛 By e-mail	
	Posted on agency intranet	
	Other	

### II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

□ Diversity and EEO Appreciation Events

Public Notices

**Positive Comments in Performance Appraisals** 

Other (please specify): \_\_\_\_\_

\* Please describe D&EEO Awards and/or Appreciation Events below:

### III. WORKFORCE REVIEW AND ANALYSIS

1. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2020): <u>549</u> Q2 (12/31/2020): <u>549</u>

- Q3 (3/31/2021): 535 Q4 (6/30/2021): 531
- 2. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

**⊠** Yes , On (Date): September 3, 2020, <u>October 29, 2020 and May 14, 2021</u> □ No

3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

🛛 Yes , On (Dates):	<u>January 21, 2021</u>	<u>March 2021</u>		<u>June 2021</u>
The review was	🛛 Human Resources	🛛 Human Resources	Human Resources	🛛 Human Resources
conducted with:	Agency Head	Agency Head	Agency Head	Agency Head
	🛛 General Counsel	🛛 General Counsel	🗆 General Counsel	🛛 General Counsel
	Other Chief of Staff	Other Chief of Staff	🗌 Other	Other CoStaff
	Not conducted	Not conducted	🛛 Not conducted	Not conducted

### IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

### A. WORKFORCE:

Please list the <b>Workforce Goal(s)</b> included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	<ul> <li>Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
DYCD has established an Equity Workgroup. The charge of the group is to increase the agency's recruitment efforts, ensure that there is promotability by occupational group and increase awareness of equity issues and racial inequities	<ul> <li>Anti Racist Equity Workgroup met on August 18, September 22, October 27, March 9, 2021 and May 24, 2021</li> <li>Measures were discussed to ensure that our recruitment efforts were enhanced</li> <li>Corresponded with DCAS to ensure that the Education, Experience and Credentialing of DYCD staff was reflected on the Open Competitive and Promotional Administrative Community Relations Specialist and Associate Contract Specialist exams This would ensure that candidates had the competencies to be successful and remain in our workforce</li> <li>New York City Commission on Human Rights hosted a "Laws and Protections against Discrimination Based on Race and color on January 27, 2021</li> </ul>	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> <li>Completed</li> </ul>			

<ul> <li>Conducted three reasonable accommodation sessions for managers in February 2021</li> <li>Members of an Equity workgroup attended a virtual workshop on "Race and Racism" hosted by Columbia School of Social Work 3/29</li> <li>Managers attended an Accountability thorough an equity lens on March 31, 2021</li> </ul>	Completed Completed		
DYCD has worked to standardize Pre- Retirement Planning for eligible employees. Conducted several seminars in which NYCERs, Social Security and deferred compensation were presenters. Circulated information in webinar being hosted by each entity, HR conducts pre-retirement sessions for staff as well as provided resources for employees considering retirement. DYCD has conducted succession planning for those positions to be vacated by retirees. NYCER seminar conducted on March 23, 2021. Human Resources	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>		

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	Personnel attended a NYCERs train the trainer session on 2/18/2021						
		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>					
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.							
No underutilization was found in CEEDs data.							

# **B. WORKPLACE:**

Please list the <b>Workplace Goal(s)</b> included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	<ul> <li>Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
DYCD has established a workgroup to review	DYCD launched it's first universally	Planned			
the core competencies of higher-level	adopted set of core competencies in	Not started			
managers in the titles of Director and	October for all supervisors	🛛 Ongoing	X	$\boxtimes$	$\boxtimes$

Deputy Director including their participation in Diversity training and initiatives		<ul> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>		
Agency will conduct cultural events to promote diversity and inclusion	Overcome Limiting Beliefs February 12 <sup>th</sup> , 10:30 to noon	Completed		
	EEO Personnel participated in Mental Health Equity and Resilience workshop on 3/18/2021			
	DYCD conducted three (3) reasonable accommodation sessions for managers supervisors. Also circulated "Reasonable accommodations at a Glance to provide an overview of the process			
	Black History Month Celebration* February 25th, 12 - 1pm			
	Managers participated in a Stop Asian Hate Conducted by the Mayor's office on March 31, 2021			
	DYCD shared with Staff who Linked in learning opportunities <b>Defining and Achieving</b>			

	Professional goals and Yearly Planning to Support goa1.						
	DYCD released the cohort opportunity and training goals for supervisors. The roll out beginning on February 8 will be to supervisors with diverse experience from a variety of units.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>					
	DYCD made available to hiring managers Structured Interviewing and Unconscious Bias as well as Structured Interviewing Understanding Unconscious bias.	<ul> <li>Delayed</li> <li>Deferred</li> </ul>					
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.							

# C. COMMUNITY:

Please list the <b>Community Goal(s)</b> included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	<ul> <li>Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.</li> <li>Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.</li> </ul>	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.	DYCD's Youth Advisory Council conducted on December 8, 2020 an "Equity in Education" virtual Town Hall meeting. Step it UP NYC Juneteenth Finale June 19, 2021	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
	DYCD Barbershop Talk Series – -Leaving 2020 in the Rear View! Held Tuesday, December 29th -Sexual Violence Awareness Month 4/27 :	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			

	<ul> <li>-Mental Health Awareness: 5/25/21</li> <li>In May, DYCD launched its #DYCDCommunityMoms campaign celebrates mothers and other caretakers who provide inspiration and support to families and communities</li> <li>DYCD invests in building the capacity of nonprofit organizations as a strategy for ensuring that youth and families receive high quality, effective services. Last seminar: Paycheck Protection Program Loan Overview for Nonprofits</li> </ul>	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
Please specify any other Community-directed activities durin fairs, etc.) and describe briefly the activities, including the da		il programs, promot	tion of agenc	y services, co	ommunity

# V. <u>RECRUITMENT</u>

## A. RECRUITMENT EFFORTS

Please list <b>Recruitment Strategies and Initiatives</b> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	DYCD currently has limited opportunities to fill discretionary hires. However, the equity group met and discuss measures to increase awareness of our employment opportunities among un or underrepresented communities.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			

committ manage Deputy	e hiring of staff, for	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>		
		<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>		

# **B.** INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021: [NOTE: Please update this table every quarter] Type of Race/Ethnicity\* [#s] Gender\* [#s] Total [N-B=Non-Binary; O=Other; U=Unknown] Internship\Fellowship \* Use self-ID data \* Use self-ID data 1. Urban Fellows N-B Μ 0 U F 2. Public Service Corps 0 U Μ F N-B 3. Summer College Interns Μ F N-B 0 U 4. Summer Graduate Interns F 0 U Μ N-B

5. Other (specify): F Interns	Pace 18	4 Asian, 9 Whites, 2 Blacks 1 unknown	M _7 F _8 N-B O U
Additional Comments: 2 noi	n Binary		

### C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are \_\_\_\_2 [number] 55-a participants.

During the 1st Quarter, a total of 0 [number] new applications for the program were received. During the 1st Quarter \_\_\_\_ participants left the program due to [state reasons] \_\_\_\_\_\_.

During the 2nd Quarter, a total of 0[number] new applications for the program were received. During the 2nd Quarter \_\_\_\_ participants left the program due to [state reasons] \_\_\_\_\_.

During the 3rd Quarter, a total of 0 [number] new applications for the program were received. During the 3rd Quarter \_\_\_\_ participants left the program due to [state reasons] \_\_\_\_\_.

During the 4th Quarter, a total of 0 [number] new applications for the program were received. During the 4th Quarter \_\_\_\_ participants left the program due to [state reasons] \_\_\_\_\_.

The 55-a Coordinator has achieved the following goals:

1.	Disseminated 55-a information – by e-mail: 🛛 Yes 🛛 No
	in training sessions: 🛛 Yes 🗆 No
	on the agency website: 🛛 Yes 🗌 No
	through an agency newsletter: 🛛 Yes 🗌 No

2. \_\_\_\_\_\_3.

	No
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# VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional <b>Selection Strategies and</b> <b>Initiatives</b> which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the <b>Selection (Hiring and</b> <b>Promotion) Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	DYCD advertises position on its internal intranet as well as NYC careers	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	Review is conducted by hiring manager, supervisor of unit, chief of Staff, Deputy Commissioner for Administration and EEO Officer.	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	Review is done by Deputy Commissioner for Administration and EEO Officer	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			

Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment)	EEO Officer reviews interview questions for appropriateness and relevance. Additionally, she review the CEEDS data to ensure no underutilization exists and that candidate pool is representative of	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
Analyzing the impact of layoffs or terminations on racial, gender and age groups	community. Adverse Impact Analysis is performed	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
Other:	CEEDs reports are review by Senior Leadership and EEO Officer	<ul> <li>Planned</li> <li>Not started</li> <li>Ongoing</li> <li>Delayed</li> <li>Deferred</li> <li>Completed</li> </ul>			
During this Quarter the Agency activities included:	Review of vacancies and prioritizing backfill based upon agency needs.	#0 # #	#0 # #	# # #	# # #

## VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

### VIII. <u>REASONABLE ACCOMMODATION</u>

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

### IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

# C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

	agency has en information as			nt Complaint Data	in th	e DCAS Citywide Complaint Tracking System and updates
Q1	$\boxtimes$	Q2 [	⊠ <b>Q</b> 3	$\boxtimes$	Q4	
	agency has en hey occur.	tered a	all types of complair	<b>nts</b> in the DCAS City	ywide	e Complaint Tracking System and updates the information
🛛 The	agency ensure	s that	complaints are close	ed within 90 days.		
-	-		heir disposition in tl unt at: <u>https://msp</u>	•		plaint/Reasonable Accommodation Tracking System by <u>et/Login.aspx</u>

### D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

\_\_\_\_\_ Weekly reminders were sent to staff encouraging that they participate in the climate survey. Managers and unit heads were asked to mind their staff of the importance of their participation

Reminders will be sent.

## X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: \_\_\_\_\_\_.

Attach the audit recommendations by NYC EEPC or the other auditing agency.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

# APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

#### EEO PERSONNEL FOR \_\_\_\_\_ QUARTER, FISCAL YEAR 2021

#### A. PERSONNEL CHANGES

Personnel Changes this Quarte	r: 🛛 No Changes	Number of Additions:	Number of Deletions:		
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion		
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:		
NOTE: Please attach CV/Resume of	of new staff to this report				
For New EEO Professionals:					
Name & Title Lisa Thornton		Ruma Debi	Andrew Miller		
EEO Function	☑ EEO Officer       □ EEO Counselo         □ EEO Trainer       □ EEO Investigat         □ 55-a Coordinator       □ Other: (specification)	or EEO Trainer EEO Investigator	□ EEO Officer       ⊠ EEO Counselor         □ EEO Trainer       □ EEO Investigator         □ 55-a Coordinator       □ Other: (specify)		
Proportion of Time Spent on EEO Duties	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):		
Completed Trainings:					
EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	□ Yes       □ No         □ Yes       □ No	□ Yes       □ No         □ Yes       □ No	□ Yes       □ No         □ Yes       □ No		
Training Source(s):	DCAS      Agency      Other	□ DCAS □ Agency □ Other	□ DCAS □ Agency □ Other		

#### B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

#### DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 \*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	<u>% of Time Devoted</u> <u>to EEO &amp; Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>
Diversity & Inclusion Officer					
EEO Officer/Director	Lisa Thornton	Admin Staff Analyst	<u>40%</u>	<u>lthornton@dycd.nyc.gov</u>	<u>646 343 6782</u>
Deputy EEO Officer					
ADA Coordinator	Lisa Thornton	Admin Staff Analyst	<u>40%</u>	<u>lthornton@dycd.nyc.gov</u>	<u>9176188612</u>
Disability Rights Coordinator	Timothy Johnson	Admin Community Relation	<u>50%</u>	tJohnson@dycd.nyc.gov	646) 343-6365
Disability Services Facilitator	Lisa Thornton/Ruma Debi	ASA/Admin Labor Relations	<u>10%</u>	lthornton@dycd.nyc.gov rdebi@dycd.nyc.gov	<u>917 618 6781</u> <u>646 343 6722</u>
55-a Coordinator	Lisa thornton	Admin Staff Analyst	<u>10%</u>	lthornton@dycd.nyc.gov	<u>646 343 6782</u>
Career Counselor	Jemar ward	Admin Staff Analyst	<u>50%</u>	jward@dycd.nyc.gov	<u>646 343 6790</u>
EEO Counselor	Ruma Debi	Admin labor Relations	<u>25%</u>	rdebi@dycd.nyc.gov	<u>646 343 6722</u>
EEO Investigator					
EEO Counselor\ Investigator	Andrew Miller	Admin Staff Analyst	<u>25%</u>	amiller@dycd.nyc.gov	(646) 343-6738
Investigator/Trainer					
EEO Training Liaison	Timothy Johnson	Admin Community Relaitons	<u>50%</u>	tjohnson@dycd.nyc.gov	646) 343-6365
Other (describe)					

\* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.