

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 24.3

January—March 2024



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Commissioner

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HIV/AIDS Services Administration

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HIV/AIDS Services Administration
Quarterly Performance Report
January—March 2024

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 24.3	FY 24 To Date
Information and Referral Inquiries at ServiceLine	2,725	7,261
Applications Received	1,563	4,497
Applications Ineligible: Did Not Meet Medical Criteria	67	180
Applications Pending	155	426
Applications Withdrawn By Referral Source	91	258
Applications Eligible	1,250	3,633
Cases Reopened	683	1,985
Cases Assigned	1,388	4,025
Cases Closed	2,174	4,272

Numbers Served	Cases Served @ FY 24.3 End
Cases ²	33,382
Clients ³	33,809
ACMs ⁴	8,564
Total persons served by HASA	42,373

Cases By Unit Type	Cases Served @ FY 24.3 End	% of All Cases
Single Cases	30,733	92.1%
Family Cases	2,594	7.8%
Prison (Assignment upon prison release)	55	0.2%
Total Cases	33,382	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV -illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

**Cases Served
@ FY 24.3 End**

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	131	5.7%	2811	8.9%
Brownsville	439	19.1%	4004	12.7%
Coney Island	190	8.3%	2414	7.7%
Garrison	392	17.0%	4789	15.2%
Gramercy	10	0.4%	1446	4.6%
Greenwood	241	10.5%	3749	11.9%
Hamilton	128	5.6%	2715	8.6%
HPU	74	3.2%	542	1.7%
Jerome	388	16.9%	4663	14.8%
Queensboro	254	11.0%	3646	11.6%
Servicline (pending assignment)	0	0.0%	51	0.2%
Staten Island	55	2.4%	693	2.2%
Total Cases	2,302	100.0%	31,523	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 24.3 End	% of All Clients	Active Clients @ FY 24.3 End
Males	67.6%	22,869	0.0%	11
Females	32.3%	10,917	0.0%	12
<i>Subtotal</i>	<i>99.9%</i>	33,786	<i>0.1%</i>	23
Total Clients		33,809		

Clients By Borough of Residence	Clients Served @ FY 24.3 End	% of All Clients
Bronx	13,845	41.0%
Brooklyn	9,796	29.0%
Manhattan	6,072	18.0%
Queens	3,302	9.8%
Staten Island	731	2.2%
Unknown	63	0.2%
Total Clients	33,809	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 24.3 End	% of All Clients
African-American	17,603	52.1%
Latino	11,464	33.9%
White	3,001	8.9%
Asian/Pacific Islander/Native American	380	1.1%
Unknown/Not Reported	1,361	4.0%
Total Clients	33,809	100.0%

Financial Assistance

BENEFITS

SUMMARY

	Active Cases @ FY 24.3 End	% of All Cases
Number of Cases Receiving:		
Standard Rental Assistance	379	1.1%
Enhanced Rental Assistance	281	0.8%
Above Enhanced Rental Assistance	18,733	56.1%
Total receiving rental assistance	19,393	58.1%
Temporary Assistance to Needy Families (TANF)	1,448	4.3%
Safety Net (SN)	26,167	78.4%
Total receiving PA cash assistance	27,615	82.7%
Supplemental Security Income (SSI) ⁵	7,293	21.8%
Social Security Disability (SSD) ⁶	3,385	10.1%
Received both SSI & SSD	1,969	5.9%
Veterans Administration Benefits (VA) ⁷	101	0.3%
Total receiving SSI,SSD,VA benefits	12,748	38.2%

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

^{5,6,7} These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 24.3

	Excess Income	Excess Income w/ SS	Where- abouts Unknown	Institution- alized	Died	In Prison	Failure to Recert	Other	Total
Amsterdam	61	15	21	2	14	2	30	34	179
Brownsville	38	13	8	1	16	2	36	40	154
Coney Island	30	0	6	0	8	0	24	25	93
Garrison	69	23	11	9	38	3	55	49	257
Gramercy	24	4	16	1	4	4	20	14	87
Greenwood	23	8	3	2	15	1	36	19	107
Hamilton	38	4	6	1	7	1	39	23	119
Jerome	48	16	24	1	25	3	92	49	258
Queensboro	33	7	11	1	2	3	21	24	102
Staten Island	6	3	0	4	5	0	9	22	49
Total	370	93	106	22	134	19	362	299	1405

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopen ed
FY 24.3								
Amsterdam	17	2	2	0	0	0	0	21
Brownsville	8	1	0	1	0	0	0	10
Coney Island	3	2	3	1	0	0	0	9
Garrison Center	8	8	2	2	0	0	1	21
Gramercy Center	1	2	2	0	0	0	0	5
Greenwood	2	1	0	0	0	0	0	3
Hamilton	17	6	1	0	1	0	0	25
Jerome Center	15	2	1	0	0	0	1	19
Queensboro	5	2	2	0	1	0	0	10
Staten Island	0	2	0	0	0	0	0	2
Total	76	28	13	4	2	0	2	125

⁸The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.

Cash Assistance Data By Center: FY 24.3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	59	14	23
16 to 30 days	9	19	28
31 to 45 days	5	10	8
46 to 65 days	1	0	1
66 to 75 days	1	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	37	32
1 to 5 days	0	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	16
16 to 30 days	1	10
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	2	3
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	7
16 to 30 days	1	3
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24.3

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	71	21	25
16 to 30 days	22	16	40
31 to 45 days	5	11	16
46 to 65 days	3	5	5
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	38	47
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	20
16 to 30 days	0	13
31 to 45 days	2	2
46 to 65 days	1	1
66 to 75 days	0	2
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	2
16 to 30 days	3	9
31 to 45 days	0	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 24.3

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	34	7	23
16 to 30 days	6	17	7
31 to 45 days	4	4	6
46 to 65 days	2	1	2
66 to 75 days	1	1	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	21	20
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	8
16 to 30 days	0	7
31 to 45 days	1	0
46 to 65 days	1	1
66 to 75 days	1	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	0
31 to 45 days	0	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	2

**Cash Assistance Data By Center: FY 24.3
Garrison Center: Single Cases**

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	21	27
16 to 30 days	23	25	43
31 to 45 days	15	14	25
46 to 65 days	10	6	16
66 to 75 days	2	2	1
76+ days	2	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	46
1 to 5 days	0	6
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	32
16 to 30 days	4	16
31 to 45 days	0	1
46 to 65 days	1	3
66 to 75 days	0	4
76+ days	3	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	4
16 to 30 days	3	7
31 to 45 days	3	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	4	1

Cash Assistance Data By Center: FY 24.3

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	46	4	11
16 to 30 days	9	15	31
31 to 45 days	0	4	4
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	32
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	6
16 to 30 days	0	11
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	2
76+ days	1	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	3	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 24.3

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	10	18
16 to 30 days	18	21	33
31 to 45 days	8	11	14
46 to 65 days	3	3	6
66 to 75 days	0	1	0
76+ days	2	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	26	22
1 to 5 days	0	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	24
16 to 30 days	1	21
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	1	4
76+ days	0	3

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	7
16 to 30 days	2	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	14	19
16 to 30 days	22	24	35
31 to 45 days	5	9	12
46 to 65 days	2	1	2
66 to 75 days	1	2	1
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	21	21
1 to 5 days	3	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	21
16 to 30 days	2	15
31 to 45 days	0	1
46 to 65 days	1	1
66 to 75 days	2	1
76+ days	1	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	9
16 to 30 days	2	3
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	4	0

Cash Assistance Data By Center: FY 24.3

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	104	24	44
16 to 30 days	24	57	55
31 to 45 days	2	7	18
46 to 65 days	1	1	1
66 to 75 days	1	0	0
76+ days	2	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	65	62
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	35	48
16 to 30 days	2	31
31 to 45 days	1	4
46 to 65 days	1	3
66 to 75 days	3	4
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	8
16 to 30 days	6	2
31 to 45 days	0	10
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	3	0

Cash Assistance Data By Center: FY 24.3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	45	13	14
16 to 30 days	15	15	22
31 to 45 days	5	9	14
46 to 65 days	1	8	2
66 to 75 days	0	2	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	14
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	11
16 to 30 days	3	19
31 to 45 days	0	0
46 to 65 days	0	3
66 to 75 days	0	4
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	4	6
31 to 45 days	1	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	3	2

Cash Assistance Data By Center: FY 24.3

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	3	6
16 to 30 days	4	2	3
31 to 45 days	0	1	3
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	3
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	6
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	1	1
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	4
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	680	145	270
16 to 30 days	182	257	349
31 to 45 days	56	97	145
46 to 65 days	24	28	47
66 to 75 days	6	8	6
76+ days	11	8	18

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	391	353
1 to 5 days	13	43
6 to 10 days	0	1
11 to 17 days	0	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	180	232
16 to 30 days	16	151
31 to 45 days	4	11
46 to 65 days	7	16
66 to 75 days	10	26
76+ days	5	8

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	57	54
16 to 30 days	33	45
31 to 45 days	11	61
46 to 65 days	6	2
66 to 75 days	1	1
76+ days	22	6

Cash Assistance Data By Center: FY 24 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	130	59	92
16 to 30 days	21	56	75
31 to 45 days	10	34	41
46 to 65 days	3	9	8
66 to 75 days	4	1	3
76+ days	2	3	25

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	106	80
1 to 5 days	13	24
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	46	40
16 to 30 days	6	27
31 to 45 days	4	3
46 to 65 days	0	5
66 to 75 days	2	3
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	16
16 to 30 days	10	10
31 to 45 days	3	11
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	7	2

Cash Assistance Data By Center: FY 24 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	168	76	124
16 to 30 days	38	51	121
31 to 45 days	7	44	37
46 to 65 days	4	12	17
66 to 75 days	0	2	3
76+ days	1	15	25

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	135	137
1 to 5 days	15	10
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	3	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	75	53
16 to 30 days	1	30
31 to 45 days	3	2
46 to 65 days	1	3
66 to 75 days	1	2
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	7
16 to 30 days	11	16
31 to 45 days	5	33
46 to 65 days	4	1
66 to 75 days	0	0
76+ days	9	2

Cash Assistance Data By Center: FY 24 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	40	68
16 to 30 days	17	38	46
31 to 45 days	8	19	23
46 to 65 days	3	9	12
66 to 75 days	1	3	3
76+ days	2	4	19

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	46
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	1	4

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	22
16 to 30 days	4	14
31 to 45 days	1	1
46 to 65 days	1	1
66 to 75 days	1	1
76+ days	0	4

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	7
16 to 30 days	5	4
31 to 45 days	1	14
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	8	2

**Cash Assistance Data By Center: FY 24 Year to Date
Garrison Center: Single Cases**

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	196	67	102
16 to 30 days	49	78	162
31 to 45 days	27	66	74
46 to 65 days	18	38	51
66 to 75 days	4	6	14
76+ days	8	28	46

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	175	150
1 to 5 days	14	19
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	112	76
16 to 30 days	15	28
31 to 45 days	1	3
46 to 65 days	3	5
66 to 75 days	0	4
76+ days	3	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	17
16 to 30 days	13	24
31 to 45 days	8	29
46 to 65 days	3	2
66 to 75 days	1	0
76+ days	19	4

Cash Assistance Data By Center: FY 24 Year to Date

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	85	12	39
16 to 30 days	17	41	77
31 to 45 days	4	11	13
46 to 65 days	2	2	11
66 to 75 days	1	1	1
76+ days	2	0	15

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	79	69
1 to 5 days	9	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	39	22
16 to 30 days	0	16
31 to 45 days	2	1
46 to 65 days	0	1
66 to 75 days	0	2
76+ days	1	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	4	2
31 to 45 days	1	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	8	1

Cash Assistance Data By Center: FY 24 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	105	34	71
16 to 30 days	30	52	67
31 to 45 days	12	40	31
46 to 65 days	5	7	23
66 to 75 days	1	5	3
76+ days	5	13	18

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	69	53
1 to 5 days	3	11
6 to 10 days	1	1
11 to 17 days	2	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	52	44
16 to 30 days	4	32
31 to 45 days	0	1
46 to 65 days	1	3
66 to 75 days	2	5
76+ days	0	3

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	15
16 to 30 days	8	11
31 to 45 days	6	19
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	12	1

Cash Assistance Data By Center: FY 24 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	110	47	53
16 to 30 days	39	70	87
31 to 45 days	19	39	44
46 to 65 days	8	11	24
66 to 75 days	2	5	11
76+ days	1	1	30

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	59	58
1 to 5 days	17	18
6 to 10 days	2	3
11 to 17 days	0	0
18+ days	4	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	47
16 to 30 days	2	23
31 to 45 days	0	2
46 to 65 days	1	1
66 to 75 days	2	1
76+ days	1	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	20
16 to 30 days	4	12
31 to 45 days	0	24
46 to 65 days	2	0
66 to 75 days	1	1
76+ days	10	1

Cash Assistance Data By Center: FY 24 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	204	67	147
16 to 30 days	52	153	144
31 to 45 days	7	39	69
46 to 65 days	6	5	27
66 to 75 days	2	2	6
76+ days	2	17	29

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	194	163
1 to 5 days	8	11
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	2	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	101	101
16 to 30 days	7	49
31 to 45 days	1	5
46 to 65 days	2	4
66 to 75 days	3	4
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	21
16 to 30 days	16	16
31 to 45 days	6	41
46 to 65 days	4	1
66 to 75 days	0	0
76+ days	12	2

Cash Assistance Data By Center: FY 24 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	32	40
16 to 30 days	24	46	62
31 to 45 days	13	31	35
46 to 65 days	8	18	21
66 to 75 days	2	10	7
76+ days	2	6	19

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	75	62
1 to 5 days	4	7
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	1	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	32	27
16 to 30 days	7	32
31 to 45 days	3	2
46 to 65 days	0	4
66 to 75 days	0	4
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	11
16 to 30 days	7	13
31 to 45 days	2	21
46 to 65 days	6	0
66 to 75 days	0	4
76+ days	4	3

Cash Assistance Data By Center: FY 24 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	30	8	29
16 to 30 days	6	7	12
31 to 45 days	1	2	9
46 to 65 days	0	2	0
66 to 75 days	1	0	0
76+ days	2	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	10
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	10
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	2	1
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	1
31 to 45 days	0	9
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 24 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1416	485	868
16 to 30 days	351	688	940
31 to 45 days	120	357	427
46 to 65 days	63	117	220
66 to 75 days	19	37	57
76+ days	30	104	258

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1095	929
1 to 5 days	91	121
6 to 10 days	5	8
11 to 17 days	3	3
18+ days	16	15

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	610	495
16 to 30 days	52	272
31 to 45 days	15	21
46 to 65 days	10	28
66 to 75 days	13	27
76+ days	5	12

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	155	134
16 to 30 days	89	123
31 to 45 days	38	242
46 to 65 days	23	7
66 to 75 days	4	5
76+ days	99	19

Cash Assistance Data By Center: FY 24.3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	3
16 to 30 days	0	0	3
31 to 45 days	0	1	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 24.3

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	5	1
16 to 30 days	1	2	3
31 to 45 days	1	0	1
46 to 65 days	0	2	1
66 to 75 days	0	0	0
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	4
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	1	1	0
31 to 45 days	1	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3
Garrison Center: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	1	0
16 to 30 days	4	2	5
31 to 45 days	3	4	2
46 to 65 days	2	1	2
66 to 75 days	0	0	1
76+ days	1	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	2
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	4	0	0
31 to 45 days	1	1	2
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	1
16 to 30 days	0	1	0
31 to 45 days	0	2	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24.3

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	3	4
16 to 30 days	5	3	3
31 to 45 days	0	1	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24.3

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	1
16 to 30 days	1	2	3
31 to 45 days	1	1	2
46 to 65 days	2	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 24.3

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	0	0	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 24.3

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	44	9	16
16 to 30 days	17	25	20
31 to 45 days	8	13	14
46 to 65 days	6	4	6
66 to 75 days	0	0	1
76+ days	4	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	14
1 to 5 days	2	4
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	13
16 to 30 days	0	17
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	2
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	9
16 to 30 days	4	8
31 to 45 days	0	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	4	2

Cash Assistance Data By Center: FY 24 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	3	7
16 to 30 days	1	2	3
31 to 45 days	0	3	4
46 to 65 days	1	5	1
66 to 75 days	1	0	1
76+ days	1	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	1	1
31 to 45 days	1	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 24 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	18	8
16 to 30 days	5	19	7
31 to 45 days	2	5	4
46 to 65 days	0	2	3
66 to 75 days	0	0	1
76+ days	1	2	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	5
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	17
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	3	6
31 to 45 days	1	8
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	1

Cash Assistance Data By Center: FY 24 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	2
16 to 30 days	4	8	6
31 to 45 days	1	0	2
46 to 65 days	1	0	0
66 to 75 days	0	1	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	1	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	8
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	3
16 to 30 days	2	11
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

**Cash Assistance Data By Center: FY 24 Year to Date
Garrison Center: Family Cases**

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	2	5
16 to 30 days	8	17	10
31 to 45 days	6	19	9
46 to 65 days	3	4	10
66 to 75 days	0	0	4
76+ days	3	15	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	6
1 to 5 days	2	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	11
16 to 30 days	1	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	1	9
31 to 45 days	1	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	4	0

Cash Assistance Data By Center: FY 24 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	3	3
16 to 30 days	4	7	0
31 to 45 days	2	5	5
46 to 65 days	1	0	3
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	3
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	4	2
31 to 45 days	0	7
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	3	2
16 to 30 days	2	3	0
31 to 45 days	1	8	1
46 to 65 days	0	0	2
66 to 75 days	0	0	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	2	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	12	11
16 to 30 days	8	27	9
31 to 45 days	1	8	8
46 to 65 days	2	0	3
66 to 75 days	1	3	2
76+ days	0	6	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	7	6
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	7
16 to 30 days	0	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	8
16 to 30 days	2	10
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	3	0

Cash Assistance Data By Center: FY 24 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	3	4
16 to 30 days	2	14	6
31 to 45 days	2	6	5
46 to 65 days	2	3	1
66 to 75 days	0	0	0
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	14
16 to 30 days	0	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	2
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	1

Cash Assistance Data By Center: FY 24 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	2
16 to 30 days	0	10	1
31 to 45 days	0	0	1
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	7
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 24 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	100	53	51
16 to 30 days	38	131	49
31 to 45 days	17	61	45
46 to 65 days	14	14	25
66 to 75 days	3	7	13
76+ days	7	28	37

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	28
1 to 5 days	10	8
6 to 10 days	0	1
11 to 17 days	1	1
18+ days	2	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	63	68
16 to 30 days	1	37
31 to 45 days	0	1
46 to 65 days	0	2
66 to 75 days	0	2
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	30
16 to 30 days	16	52
31 to 45 days	4	66
46 to 65 days	3	2
66 to 75 days	1	0
76+ days	15	3

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1248	26	3	0	0	1277
Ongoing Rent	460	11	0	0	0	471
Rent Increase	2023	17	0	0	2	2042
Establishment of Home	839	15	1	0	0	855
Clothing	85	3	0	0	0	88
Client Share Rent Arrears	1732	35	1	0	2	1770
Miscellaneous	596	6	0	0	0	602
Work Opp & Trans Bens	41	0	0	0	0	41
Moving Expenses	82	1	0	0	0	83
Storage Fees	245	2	0	0	1	248
Grand Total	7351	116	5	0	5	7477

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	112	9	0	0	0	121
Ongoing Rent	68	7	0	0	0	75
Rent Increase	117	2	0	0	0	119
Establishment of Home	84	6	0	0	0	90
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	114	10	0	0	0	124
Miscellaneous	27	1	0	0	0	28
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	14	0	0	0	0	14
Storage Fees	48	0	0	0	0	48
Subtotal	596	35	0	0	0	631

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	178	1	1	0	0	180
Ongoing Rent	58	0	0	0	0	58
Rent Increase	241	3	0	0	1	245
Establishment of Home	65	0	1	0	0	66
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	225	1	0	0	0	226
Miscellaneous	98	0	0	0	0	98
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	19	0	0	0	0	19
Storage Fees	19	0	0	0	0	19
Subtotal	913	5	2	0	1	921

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	0	0	0	0	83
Ongoing Rent	33	0	0	0	0	33
Rent Increase	151	0	0	0	0	151
Establishment of Home	52	0	0	0	0	52
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	103	1	0	0	1	105
Miscellaneous	40	0	0	0	0	40
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	8	0	0	0	0	8
Storage Fees	20	0	0	0	0	20
Subtotal	499	1	0	0	1	501

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	200	3	0	0	0	203
Ongoing Rent	58	0	0	0	0	58
Rent Increase	437	1	0	0	1	439
Establishment of Home	163	2	0	0	0	165
Clothing	24	1	0	0	0	25
Client Share Rent Arrears	366	4	0	0	1	371
Miscellaneous	135	3	0	0	0	138
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	9	0	0	0	0	9
Storage Fees	40	0	0	0	1	41
Subtotal	1454	14	0	0	3	1471

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	4	0	0	0	71
Ongoing Rent	21	1	0	0	0	22
Rent Increase	34	1	0	0	0	35
Establishment of Home	55	3	0	0	0	58
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	42	6	0	0	0	48
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	0	0	0	4
Storage Fees	5	2	0	0	0	7
Subtotal	243	18	0	0	0	261

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	1	0	0	0	102
Ongoing Rent	48	1	0	0	0	49
Rent Increase	164	0	0	0	0	164
Establishment of Home	57	0	0	0	0	57
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	131	1	1	0	0	133
Miscellaneous	61	1	0	0	0	62
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	5	0	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	595	4	1	0	0	600

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	1	0	0	0	105
Ongoing Rent	35	0	0	0	0	35
Rent Increase	120	0	0	0	0	120
Establishment of Home	82	0	0	0	0	82
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	120	0	0	0	0	120
Miscellaneous	55	0	0	0	0	55
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	27	0	0	0	0	27
Subtotal	562	1	0	0	0	563

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	0	0	0	0	29
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	19	0	0	0	0	19
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	11	0	0	0	0	11
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	13	0	0	0	0	13
Subtotal	75	1	0	0	0	76

Quarterly CBCFA Data: FY 23.3

Number of Days from Initial Request to Completed Application

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	225	4	0	0	0	229
Ongoing Rent	78	1	0	0	0	79
Rent Increase	436	4	0	0	0	440
Establishment of Home	154	2	0	0	0	156
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	406	6	0	0	0	412
Miscellaneous	85	0	0	0	0	85
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	12	0	0	0	0	12
Storage Fees	32	0	0	0	0	32

Subtotal	1440	17	0	0	0	1457
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Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	130	2	1	0	0	133
Ongoing Rent	49	0	0	0	0	49
Rent Increase	263	4	0	0	0	267
Establishment of Home	102	1	0	0	0	103
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	184	0	0	0	0	184
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	23	0	0	0	0	23

Subtotal	819	8	1	0	0	828
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	1	1	0	0	21
Ongoing Rent	11	1	0	0	0	12
Rent Increase	60	2	0	0	0	62
Establishment of Home	6	1	0	0	0	7
Clothing	0	1	0	0	0	1
Client Share Rent Arrears	40	6	0	0	0	46
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	2	0	0	0	0	2

Subtotal	155	12	1	0	0	168
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Quarterly CBCFA Data: FY 23.3**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,037	183	4	3	1	1,228
Ongoing Rent	353	79	2	0	0	434
Rent Increase	1,757	239	8	1	0	2,005
Establishment of Home	703	116	3	0	0	822
Clothing	76	10	0	1	0	87
Client Share Rent Arrears	1,255	451	9	3	0	1,718
Miscellaneous	538	50	2	0	0	590
Work Opp & Trans Bens	21	21	0	0	0	42
Moving Expenses	72	6	0	0	0	78
Storage Fees	210	20	2	0	0	232
Grand Total	6,022	1,175	30	8	1	7,236

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	9	0	0	0	112
Ongoing Rent	54	12	0	0	0	66
Rent Increase	106	11	0	0	0	117
Establishment of Home	76	9	0	0	0	85
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	73	47	1	0	0	121
Miscellaneous	24	2	0	0	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	14	0	0	0	0	14
Storage Fees	39	7	1	0	0	47
Subtotal	499	98	2	0	0	599

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	129	46	2	0	0	177
Ongoing Rent	41	12	0	0	0	53
Rent Increase	216	42	1	0	0	259
Establishment of Home	47	19	2	0	0	68
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	167	54	2	0	0	223
Miscellaneous	90	9	0	0	0	99
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	19	0	0	0	0	19
Storage Fees	18	1	0	0	0	19
Subtotal	735	185	7	0	0	927

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	0	0	0	1	79
Ongoing Rent	30	0	0	0	0	30
Rent Increase	146	2	0	0	0	148
Establishment of Home	51	0	0	0	0	51
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	86	9	0	0	0	95
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	20	0	0	0	0	20
Subtotal	463	14	0	0	1	478

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	177	13	0	0	0	190
Ongoing Rent	56	2	0	0	0	58
Rent Increase	411	18	0	0	0	429
Establishment of Home	138	13	0	0	0	151
Clothing	20	2	0	1	0	23
Client Share Rent Arrears	311	60	0	0	0	371
Miscellaneous	129	9	0	0	0	138
Work Opp & Trans Bens	10	12	0	0	0	22
Moving Expenses	6	1	0	0	0	7
Storage Fees	38	0	0	0	0	38
Subtotal	1,296	130	0	1	0	1,427

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	20	0	0	0	71
Ongoing Rent	16	8	0	0	0	24
Rent Increase	30	5	0	0	0	35
Establishment of Home	42	12	1	0	0	55
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	36	14	0	0	0	50
Miscellaneous	8	2	1	0	0	11
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	0	0	0	4
Storage Fees	5	2	0	0	0	7
Subtotal	197	65	2	0	0	264

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	15	2	2	0	106
Ongoing Rent	38	8	1	0	0	47
Rent Increase	135	18	1	1	0	155
Establishment of Home	51	7	0	0	0	58
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	91	36	3	1	0	131
Miscellaneous	52	4	1	0	0	57
Work Opp & Trans Bens	5	4	0	0	0	9
Moving Expenses	5	0	0	0	0	5
Storage Fees	14	0	1	0	0	15
Subtotal	483	92	9	4	0	588

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	22	0	1	0	106
Ongoing Rent	26	9	0	0	0	35
Rent Increase	112	11	2	0	0	125
Establishment of Home	66	17	0	0	0	83
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	84	44	0	0	0	128
Miscellaneous	50	7	0	0	0	57
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	3	0	0	0	8
Storage Fees	22	4	0	0	0	26
Subtotal	458	119	2	1	0	580

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	0	0	0	0	29
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	18	1	0	0	0	19
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	10	0	0	0	0	10
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	12	0	0	0	0	12
Subtotal	73	1	0	0	0	74

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application Approval or Denial

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	169	45	0	0	0	214
Ongoing Rent	44	21	0	0	0	65
Rent Increase	335	87	2	0	0	424
Establishment of Home	116	33	0	0	0	149
Clothing	7	4	0	0	0	11
Client Share Rent Arrears	239	150	2	2	0	393
Miscellaneous	64	13	0	0	0	77
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	8	1	0	0	0	9
Storage Fees	19	5	0	0	0	24
Subtotal	1,003	314	4	2	0	1,323

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	122	2	0	0	0	124
Ongoing Rent	40	4	0	0	0	44
Rent Increase	235	23	1	0	0	259
Establishment of Home	95	0	0	0	0	95
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	145	23	0	0	0	168
Miscellaneous	59	2	0	0	0	61
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	20	1	0	0	0	21
Subtotal	725	55	1	0	0	781

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	11	0	0	0	20
Ongoing Rent	7	3	1	0	0	11
Rent Increase	31	22	1	0	0	54
Establishment of Home	3	5	0	0	0	8
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	22	14	1	0	0	37
Miscellaneous	14	2	0	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	3	0	0	0	0	3
Subtotal	90	57	3	0	0	150

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	811	46	1	1	0	859
Ongoing Rent	192	22	7	0	0	221
Rent Increase	1,126	137	16	1	0	1,280
Establishment of Home	581	42	0	0	0	623
Clothing	36	4	0	0	0	40
Client Share Rent Arrears	1,041	42	2	0	0	1,085
Miscellaneous	444	12	0	0	0	456
Work Opp & Trans Bens	25	0	0	0	0	25
Moving Expenses	56	1	0	0	0	57
Storage Fees	168	11	0	0	0	179
Grand Total	4,480	317	26	2	0	4,825

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	0	0	0	0	79
Ongoing Rent	35	0	0	0	0	35
Rent Increase	81	0	0	0	0	81
Establishment of Home	62	0	0	0	0	62
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	52	0	0	0	0	52
Miscellaneous	10	0	0	0	0	10
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	9	0	0	0	0	9
Storage Fees	29	0	0	0	0	29
Subtotal	361	0	0	0	0	361

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	0	0	0	0	121
Ongoing Rent	35	3	0	0	0	38
Rent Increase	189	7	0	0	0	196
Establishment of Home	59	0	0	0	0	59
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	172	2	0	0	0	174
Miscellaneous	98	0	0	0	0	98
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	16	0	0	0	0	16
Storage Fees	16	1	0	0	0	17
Subtotal	713	13	0	0	0	726

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	2	0	0	0	69
Ongoing Rent	17	0	0	0	0	17
Rent Increase	76	20	0	0	0	96
Establishment of Home	41	4	0	0	0	45
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	67	9	0	0	0	76
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	8	0	0	0	0	8
Storage Fees	15	4	0	0	0	19
Subtotal	327	41	0	0	0	368

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	140	16	1	1	0	158
Ongoing Rent	13	8	6	0	0	27
Rent Increase	218	69	16	1	0	304
Establishment of Home	117	13	0	0	0	130
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	251	10	1	0	0	262
Miscellaneous	97	5	0	0	0	102
Work Opp & Trans Bens	16	0	0	0	0	16
Moving Expenses	5	0	0	0	0	5
Storage Fees	29	2	0	0	0	31
Subtotal	892	125	24	2	0	1,043

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	32	8	0	0	0	40
Ongoing Rent	5	1	1	0	0	7
Rent Increase	12	5	0	0	0	17
Establishment of Home	28	7	0	0	0	35
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	24	2	1	0	0	27
Miscellaneous	5	0	0	0	0	5
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	4	0	0	0	0	4
Subtotal	112	24	2	0	0	138

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	2	0	0	0	84
Ongoing Rent	9	3	0	0	0	12
Rent Increase	38	1	0	0	0	39
Establishment of Home	48	1	0	0	0	49
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	66	1	0	0	0	67
Miscellaneous	46	1	0	0	0	47
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	13	1	0	0	0	14
Subtotal	309	10	0	0	0	319

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	12	0	0	0	69
Ongoing Rent	20	0	0	0	0	20
Rent Increase	88	2	0	0	0	90
Establishment of Home	49	9	0	0	0	58
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	90	5	0	0	0	95
Miscellaneous	38	1	0	0	0	39
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	19	1	0	0	0	20
Subtotal	372	30	0	0	0	402

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	0	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	16	0	1	0	0	17
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	9	2	1	0	0	12
						0
Subtotal	61	2	2	0	0	65

Quarterly CBCFA Data: FY 23.3

Number of Days from Approval to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	2	0	0	0	108
Ongoing Rent	32	1	0	0	0	33
Rent Increase	246	7	0	0	0	253
Establishment of Home	86	2	0	0	0	88
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	194	5	0	0	0	199
Miscellaneous	60	1	0	0	0	61
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	749	18	0	0	0	767

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	4	0	0	0	93
Ongoing Rent	21	6	0	0	0	27
Rent Increase	147	23	0	0	0	170
Establishment of Home	68	6	0	0	0	74
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	108	7	0	0	0	115
Miscellaneous	43	4	0	0	0	47
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	18	2	0	0	0	20
Subtotal	504	52	0	0	0	556

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	12	0	0	0	0	12
Ongoing Rent	5	0	0	0	0	5
Rent Increase	31	3	0	0	0	34
Establishment of Home	7	0	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	16	1	0	0	0	17
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
Subtotal	80	4	0	0	0	84

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	568	279	16	2	0	865
Ongoing Rent	132	82	13	0	0	227
Rent Increase	809	417	48	4	0	1,278
Establishment of Home	397	221	8	0	0	626
Clothing	30	9	0	1	0	40
Client Share Rent Arrears	701	414	11	2	0	1,128
Miscellaneous	366	90	0	0	0	456
Work Opp & Trans Bens	10	17	0	0	0	27
Moving Expenses	54	3	1	0	0	58
Storage Fees	146	34	2	0	0	182
Grand Total	3,213	1,566	99	9	0	4,887

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	19	0	0	0	78
Ongoing Rent	24	12	0	0	0	36
Rent Increase	65	20	0	0	0	85
Establishment of Home	51	11	0	0	0	62
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	27	25	0	0	0	52
Miscellaneous	8	2	0	0	0	10
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	9	0	0	0	0	9
Storage Fees	23	6	0	0	0	29
Subtotal	270	95	0	0	0	365

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	40	3	0	0	122
Ongoing Rent	27	12	0	0	0	39
Rent Increase	138	56	1	0	0	195
Establishment of Home	38	21	0	0	0	59
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	123	49	2	0	0	174
Miscellaneous	84	14	0	0	0	98
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	16	0	0	0	0	16
Storage Fees	14	3	0	0	0	17
Subtotal	526	195	6	0	0	727

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	6	0	0	0	68
Ongoing Rent	11	6	0	0	0	17
Rent Increase	59	34	3	0	0	96
Establishment of Home	37	8	0	0	0	45
Clothing	3	2	0	0	0	5
Client Share Rent Arrears	54	21	0	0	0	75
Miscellaneous	29	1	0	0	0	30
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	8	0	0	0	0	8
Storage Fees	14	5	0	0	0	19
Subtotal	277	86	3	0	0	366

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	102	59	1	2	0	164
Ongoing Rent	13	9	8	0	0	30
Rent Increase	188	74	34	4	0	300
Establishment of Home	85	47	1	0	0	133
Clothing	4	3	0	1	0	8
Client Share Rent Arrears	200	97	2	1	0	300
Miscellaneous	79	24	0	0	0	103
Work Opp & Trans Bens	4	13	0	0	0	17
Moving Expenses	4	1	0	0	0	5
Storage Fees	28	4	0	0	0	32
Subtotal	707	331	46	8	0	1,092

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	18	3	0	0	41
Ongoing Rent	2	3	2	0	0	7
Rent Increase	8	8	1	0	0	17
Establishment of Home	17	16	2	0	0	35
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	14	9	2	1	0	26
Miscellaneous	4	1	0	0	0	5
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	1	0	0	2
Storage Fees	2	1	1	0	0	4
Subtotal	69	56	12	1	0	138

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	22	1	0	0	85
Ongoing Rent	6	6	0	0	0	12
Rent Increase	24	15	0	0	0	39
Establishment of Home	33	16	0	0	0	49
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	47	25	0	0	0	72
Miscellaneous	36	10	0	0	0	46
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	1	0	0	0	14
Subtotal	230	95	1	0	0	326

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	45	7	0	0	69
Ongoing Rent	12	8	1	0	0	21
Rent Increase	59	29	2	0	0	90
Establishment of Home	14	40	4	0	0	58
Clothing	4	3	0	0	0	7
Client Share Rent Arrears	35	59	2	0	0	96
Miscellaneous	25	14	0	0	0	39
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	13	6	0	0	0	19
Subtotal	183	204	16	0	0	403

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	2	0	0	0	26
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	2	1	0	0	17
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	8	0	0	0	0	8
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	8	3	1	0	0	12
Subtotal	56	7	2	0	0	65

Quarterly CBCFA Data: FY 23.3

Number of Days from Completed Application to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	51	0	0	0	107
Ongoing Rent	15	17	1	0	0	33
Rent Increase	137	115	1	0	0	253
Establishment of Home	44	43	0	0	0	87
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	109	88	2	0	0	199
Miscellaneous	50	11	0	0	0	61
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	3	2	0	0	0	5
Storage Fees	14	2	0	0	0	16
Subtotal	430	331	4	0	0	765

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	82	11	0	0	0	93
Ongoing Rent	18	8	1	0	0	27
Rent Increase	116	49	4	0	0	169
Establishment of Home	62	12	0	0	0	74
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	85	31	0	0	0	116
Miscellaneous	36	11	0	0	0	47
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	17	3	0	0	0	20
Subtotal	426	125	5	0	0	556

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	5	6	1	0	0	12
Ongoing Rent	4	1	0	0	0	5
Rent Increase	15	17	2	0	0	34
Establishment of Home	2	5	0	0	0	7
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	6	10	1	0	0	17
Miscellaneous	7	2	0	0	0	9
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
Subtotal	39	41	4	0	0	84

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3106	64	5	0	2	3177
Ongoing Rent	1381	37	1	0	0	1419
Rent Increase	5437	47	2	0	6	5492
Establishment of Home	2098	33	2	0	0	2133
Clothing	288	10	0	0	0	298
Client Share Rent Arrears	4858	94	3	1	3	4959
Miscellaneous	1919	26	0	0	0	1945
Work Opp & Trans Bens	129	0	0	0	0	129
Moving Expenses	212	2	0	0	0	214
Storage Fees	715	10	1	0	2	728
Grand Total	20143	323	14	1	13	20494

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	300	18	0	0	0	318
Ongoing Rent	190	17	0	0	0	207
Rent Increase	296	4	0	0	0	300
Establishment of Home	224	12	0	0	0	236
Clothing	33	0	0	0	0	33
Client Share Rent Arrears	315	24	0	0	0	339
Miscellaneous	95	2	0	0	0	97
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	31	0	0	0	0	31
Storage Fees	125	2	0	0	0	127
Subtotal	1609	79	0	0	0	1688

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	417	5	1	0	0	423
Ongoing Rent	164	0	0	0	0	164
Rent Increase	678	7	0	0	1	686
Establishment of Home	161	0	1	0	0	162
Clothing	28	1	0	0	0	29
Client Share Rent Arrears	570	3	0	0	0	573
Miscellaneous	314	0	0	0	0	314
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	53	0	0	0	0	53
Storage Fees	55	1	0	0	1	57
Subtotal	2447	17	2	0	2	2468

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	193	0	0	0	2	195
Ongoing Rent	105	1	0	0	0	106
Rent Increase	442	0	0	0	0	442
Establishment of Home	114	0	0	0	0	114
Clothing	23	0	0	0	0	23
Client Share Rent Arrears	350	2	0	0	1	353
Miscellaneous	156	0	0	0	0	156
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	27	0	0	0	0	27
Storage Fees	53	0	0	0	0	53

Subtotal	1483	3	0	0	3	1489
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	546	4	0	0	0	550
Ongoing Rent	182	2	0	0	0	184
Rent Increase	1133	4	0	0	3	1140
Establishment of Home	428	3	0	0	0	431
Clothing	61	3	0	0	0	64
Client Share Rent Arrears	1066	11	0	0	2	1079
Miscellaneous	441	8	0	0	0	449
Work Opp & Trans Bens	51	0	0	0	0	51
Moving Expenses	24	0	0	0	0	24
Storage Fees	128	1	0	0	1	130

Subtotal	4060	36	0	0	6	4102
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	152	10	0	0	0	162
Ongoing Rent	66	3	0	0	0	69
Rent Increase	90	3	0	0	0	93
Establishment of Home	114	6	0	0	0	120
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	127	12	0	1	0	140
Miscellaneous	57	5	0	0	0	62
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	18	2	0	0	0	20

Subtotal	650	43	0	1	0	694
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CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	267	7	0	0	0	274
Ongoing Rent	129	3	1	0	0	133
Rent Increase	479	3	0	0	1	483
Establishment of Home	156	2	0	0	0	158
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	407	5	2	0	0	414
Miscellaneous	174	2	0	0	0	176
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	15	0	0	0	0	15
Storage Fees	52	0	0	0	0	52
Subtotal	1719	22	3	0	1	1745

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	232	4	0	0	0	236
Ongoing Rent	128	0	0	0	0	128
Rent Increase	332	1	0	0	0	333
Establishment of Home	188	2	0	0	0	190
Clothing	37	3	0	0	0	40
Client Share Rent Arrears	373	1	0	0	0	374
Miscellaneous	165	5	0	0	0	170
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	12	0	0	0	0	12
Storage Fees	98	1	1	0	0	100
Subtotal	1566	17	1	0	0	1584

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	0	1	0	0	72
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	39	0	1	0	0	40
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	37	0	0	0	0	37
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	13	0	0	0	0	13
						0
Subtotal	172	1	2	0	0	175

CBCFA Data: FY 23 Year to Date

Number of Days from Initial Request to Completed Application

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	547	6	0	0	0	553
Ongoing Rent	202	1	0	0	0	203
Rent Increase	1176	6	0	0	1	1183
Establishment of Home	400	3	0	0	0	403
Clothing	39	0	0	0	0	39
Client Share Rent Arrears	1083	10	0	0	0	1093
Miscellaneous	252	0	0	0	0	252
Work Opp & Trans Bens	21	0	0	0	0	21
Moving Expenses	29	1	0	0	0	30
Storage Fees	97	0	0	0	0	97

Subtotal	3846	27	0	0	1	3874
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Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	340	7	2	0	0	349
Ongoing Rent	168	6	0	0	0	174
Rent Increase	671	13	2	0	0	686
Establishment of Home	256	3	0	0	0	259
Clothing	18	0	0	0	0	18
Client Share Rent Arrears	478	16	1	0	0	495
Miscellaneous	179	4	0	0	0	183
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	13	0	0	0	0	13
Storage Fees	71	1	0	0	0	72

Subtotal	2203	50	5	0	0	2258
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	3	1	0	0	45
Ongoing Rent	45	4	0	0	0	49
Rent Increase	140	6	0	0	0	146
Establishment of Home	18	2	0	0	0	20
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	86	10	0	0	0	96
Miscellaneous	49	0	0	0	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	2	0	0	0	7

Subtotal	388	28	1	0	0	417
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CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,648	477	8	4	1	3,138
Ongoing Rent	1,103	286	13	3	0	1,405
Rent Increase	4,801	613	19	7	1	5,441
Establishment of Home	1,780	321	8	1	0	2,110
Clothing	258	35	0	1	0	294
Client Share Rent Arrears	3,614	1,252	35	12	0	4,913
Miscellaneous	1,765	171	3	1	0	1,940
Work Opp & Trans Bens	57	71	2	0	0	130
Moving Expenses	195	18	0	0	0	213
Storage Fees	659	61	3	0	0	723
Grand Total	16,880	3,305	91	29	2	20,307

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	271	44	0	0	0	315
Ongoing Rent	161	42	1	0	0	204
Rent Increase	269	35	1	0	0	305
Establishment of Home	199	32	1	0	0	232
Clothing	28	3	0	0	0	31
Client Share Rent Arrears	216	120	3	0	0	339
Miscellaneous	85	13	0	0	0	98
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	30	1	0	0	0	31
Storage Fees	113	12	1	0	0	126
Subtotal	1,372	302	7	0	0	1,681

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	301	103	3	0	0	407
Ongoing Rent	123	32	4	1	0	160
Rent Increase	583	100	3	3	1	690
Establishment of Home	112	45	3	0	0	160
Clothing	27	1	0	0	0	28
Client Share Rent Arrears	426	132	7	5	0	570
Miscellaneous	296	16	0	0	0	312
Work Opp & Trans Bens	0	6	1	0	0	7
Moving Expenses	50	3	0	0	0	53
Storage Fees	53	2	0	0	0	55
Subtotal	1,971	440	21	9	1	2,442

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	188	0	0	1	1	190
Ongoing Rent	99	5	0	0	0	104
Rent Increase	432	12	1	0	0	445
Establishment of Home	113	0	0	1	0	114
Clothing	21	2	0	0	0	23
Client Share Rent Arrears	318	31	1	0	0	350
Miscellaneous	151	4	0	0	0	155
Work Opp & Trans Bens	3	16	0	0	0	19
Moving Expenses	26	1	0	0	0	27
Storage Fees	52	1	0	0	0	53
Subtotal	1,403	72	2	2	1	1,480

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	506	41	0	0	0	547
Ongoing Rent	167	17	0	0	0	184
Rent Increase	1072	60	0	1	0	1,133
Establishment of Home	382	39	0	0	0	421
Clothing	54	6	0	1	0	61
Client Share Rent Arrears	886	197	1	2	0	1,086
Miscellaneous	420	29	0	0	0	449
Work Opp & Trans Bens	26	25	0	0	0	51
Moving Expenses	21	2	0	0	0	23
Storage Fees	125	5	0	0	0	130
Subtotal	3,659	421	1	4	0	4,085

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	118	48	0	0	0	166
Ongoing Rent	45	24	0	2	0	71
Rent Increase	72	19	0	0	0	91
Establishment of Home	88	33	2	0	0	123
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	92	46	0	1	0	139
Miscellaneous	52	10	2	0	0	64
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	1	0	0	0	5
Storage Fees	18	4	0	0	0	22
Subtotal	510	186	4	3	0	703

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	239	38	3	2	0	282
Ongoing Rent	98	32	6	0	0	136
Rent Increase	417	53	6	1	0	477
Establishment of Home	139	24	1	0	0	164
Clothing	19	1	0	0	0	20
Client Share Rent Arrears	292	114	12	2	0	420
Miscellaneous	157	13	1	0	0	171
Work Opp & Trans Bens	7	12	1	0	0	20
Moving Expenses	17	0	0	0	0	17
Storage Fees	52	0	1	0	0	53
Subtotal	1,437	287	31	5	0	1,760

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	156	75	2	1	0	234
Ongoing Rent	89	39	1	0	0	129
Rent Increase	268	64	3	0	0	335
Establishment of Home	127	62	1	0	0	190
Clothing	29	12	0	0	0	41
Client Share Rent Arrears	233	135	7	0	0	375
Miscellaneous	134	38	0	1	0	173
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	9	4	0	0	0	13
Storage Fees	82	20	1	0	0	103
Subtotal	1,128	449	15	2	0	1,594

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	0	0	0	0	73
Ongoing Rent	2	0	0	0	0	2
Rent Increase	0	0	0	0	0	0
Establishment of Home	40	1	0	0	0	41
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	2	1	0	0	0	3
Miscellaneous	36	1	0	0	0	37
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	12	0	0	0	0	12
Subtotal	172	5	0	0	0	177

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application Approval or Denial

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	431	101	0	0	0	1,146
Ongoing Rent	141	52	0	0	0	193
Rent Increase	957	186	2	1	0	1,146
Establishment of Home	314	75	0	0	0	389
Clothing	34	5	0	0	0	39
Client Share Rent Arrears	698	360	2	2	0	1,062
Miscellaneous	221	23	0	0	0	244
Work Opp & Trans Bens	14	9	0	0	0	23
Moving Expenses	22	5	0	0	0	27
Storage Fees	76	15	0	0	0	91
Subtotal	2,908	831	4	3	0	3,746

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	336	11	0	0	0	347
Ongoing Rent	145	28	0	0	0	173
Rent Increase	631	47	2	1	0	681
Establishment of Home	251	4	0	0	0	255
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	401	79	1	0	0	481
Miscellaneous	172	13	0	0	0	185
Work Opp & Trans Bens	6	3	0	0	0	9
Moving Expenses	13	0	0	0	0	13
Storage Fees	70	1	0	0	0	71
Subtotal	2,040	188	3	1	0	2,232

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	16	0	0	0	45
Ongoing Rent	33	15	1	0	0	49
Rent Increase	100	37	1	0	0	138
Establishment of Home	15	6	0	0	0	21
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	50	37	1	0	0	88
Miscellaneous	41	11	0	0	0	52
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	6	1	0	0	0	7
Subtotal	280	124	3	0	0	407

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,087	128	5	2	1	2,223
Ongoing Rent	596	73	13	0	0	682
Rent Increase	3,089	377	42	7	5	3,520
Establishment of Home	1,503	108	0	0	0	1,611
Clothing	128	8	1	0	0	137
Client Share Rent Arrears	2,828	192	3	0	4	3,027
Miscellaneous	1,376	70	1	1	0	1,448
Work Opp & Trans Bens	77	2	0	0	0	79
Moving Expenses	155	7	0	0	0	162
Storage Fees	488	30	0	0	0	518
						0
Grand Total	12,327	995	65	10	10	13,407

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	227	1	0	0	0	228
Ongoing Rent	86	4	2	0	0	92
Rent Increase	210	13	3	0	0	226
Establishment of Home	177	3	0	0	0	180
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	156	0	1	0	0	157
Miscellaneous	54	1	0	0	0	55
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	20	0	0	0	0	20
Storage Fees	84	0	0	0	0	84
Subtotal	1,024	22	6	0	0	1,052

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	301	3	0	0	0	304
Ongoing Rent	111	5	0	0	0	116
Rent Increase	534	20	0	0	0	554
Establishment of Home	138	1	0	0	0	139
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	443	3	0	0	1	447
Miscellaneous	299	0	0	0	0	299
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	50	0	0	0	0	50
Storage Fees	50	2	0	0	0	52
Subtotal	1,951	34	0	0	1	1,986

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	160	9	0	0	0	169
Ongoing Rent	39	5	0	0	0	44
Rent Increase	184	46	0	0	1	231
Establishment of Home	96	10	0	0	0	106
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	229	29	0	0	2	260
Miscellaneous	122	13	0	0	0	135
Work Opp & Trans Bens	12	0	0	0	0	12
Moving Expenses	25	1	0	0	0	26
Storage Fees	39	7	0	0	0	46
Subtotal	921	122	0	0	3	1,046

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	343	43	3	1	0	390
Ongoing Rent	92	20	7	0	0	119
Rent Increase	799	119	23	3	3	947
Establishment of Home	303	38	0	0	0	341
Clothing	18	4	0	0	0	22
Client Share Rent Arrears	602	57	1	0	1	661
Miscellaneous	283	19	0	0	0	302
Work Opp & Trans Bens	27	0	0	0	0	27
Moving Expenses	13	1	0	0	0	14
Storage Fees	68	6	0	0	0	74
						0
Subtotal	2,548	307	34	4	4	2,897

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	77	12	0	0	0	89
Ongoing Rent	15	4	1	0	0	20
Rent Increase	24	9	0	0	0	33
Establishment of Home	66	10	0	0	0	76
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	57	4	1	0	0	62
Miscellaneous	26	0	0	0	0	26
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	9	1	0	0	0	10
Subtotal	279	41	2	0	0	322

CBCFA Data: FY 23 Year to Date**Number of Days from Approval to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	192	4	0	1	1	198
Ongoing Rent	25	3	0	0	0	28
Rent Increase	128	7	1	0	0	136
Establishment of Home	128	3	0	0	0	131
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	221	10	0	0	0	231
Miscellaneous	131	10	0	0	0	141
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	12	1	0	0	0	13
Storage Fees	39	1	0	0	0	40
Subtotal	894	39	1	1	1	936

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	23	0	0	0	170
Ongoing Rent	51	3	1	0	0	55
Rent Increase	167	23	1	0	1	192
Establishment of Home	130	16	0	0	0	146
Clothing	20	2	0	0	0	22
Client Share Rent Arrears	238	26	0	0	0	264
Miscellaneous	109	7	0	0	0	116
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	7	1	0	0	0	8
Storage Fees	73	8	0	0	0	81
Subtotal	943	109	2	0	1	1,055

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	0	0	0	0	68
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	35	0	1	0	0	36
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	32	1	0	0	0	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	2	1	0	0	12
						0
Subtotal	152	3	2	0	0	157

CBCFA Data: FY 23 Year to Date

Number of Days from Approval to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	294	16	1	0	0	311
Ongoing Rent	82	9	2	0	0	93
Rent Increase	632	72	10	2	0	716
Establishment of Home	233	11	0	0	0	244
Clothing	17	0	1	0	0	18
Client Share Rent Arrears	540	33	0	0	0	573
Miscellaneous	170	11	0	1	0	182
Work Opp & Trans Bens	20	2	0	0	0	22
Moving Expenses	15	0	0	0	0	15
Storage Fees	53	0	0	0	0	53
Subtotal	2,056	154	14	3	0	2,227

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	248	16	0	0	0	264
Ongoing Rent	78	18	0	0	0	96
Rent Increase	350	57	3	1	0	411
Establishment of Home	180	16	0	0	0	196
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	307	28	0	0	0	335
Miscellaneous	119	9	1	0	0	129
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	11	0	0	0	0	11
Storage Fees	62	5	0	0	0	67
Subtotal	1369	149	4	1	0	1,523

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	1	1	0	0	32
Ongoing Rent	17	2	0	0	0	19
Rent Increase	61	11	1	1	0	74
Establishment of Home	17	0	0	0	0	17
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	32	2	0	0	0	34
Miscellaneous	31	0	0	0	0	31
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	2	0	0	0	2
Storage Fees	2	0	0	0	0	2
Subtotal	190	18	2	1	0	211

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,432	793	49	4	2	2,280
Ongoing Rent	369	284	40	2	0	695
Rent Increase	2,247	1,156	114	16	7	3,540
Establishment of Home	982	617	28	1	0	1,628
Clothing	110	24	2	1	0	137
Client Share Rent Arrears	1,891	1,223	65	5	4	3,188
Miscellaneous	1,149	310	7	1	0	1,467
Work Opp & Trans Bens	29	57	0	0	0	86
Moving Expenses	144	18	3	0	0	165
Storage Fees	417	109	3	0	0	529
						0
Grand Total	8,770	4,591	311	30	13	13,715

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	162	62	3	0	0	227
Ongoing Rent	47	40	5	1	0	93
Rent Increase	147	73	8	2	0	230
Establishment of Home	129	49	2	0	0	180
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	81	72	4	0	0	157
Miscellaneous	45	9	1	0	0	55
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	19	1	0	0	0	20
Storage Fees	75	11	0	0	0	86
Subtotal	713	319	23	3	0	1058

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	173	128	4	0	0	305
Ongoing Rent	80	36	1	1	0	118
Rent Increase	380	169	7	0	0	556
Establishment of Home	83	56	0	0	0	139
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	299	140	7	2	1	449
Miscellaneous	270	28	0	0	0	298
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	47	3	0	0	0	50
Storage Fees	46	5	0	0	0	51
Subtotal	1400	568	19	3	1	1,991

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	33	0	1	0	167
Ongoing Rent	23	20	1	0	0	44
Rent Increase	139	88	4	0	1	232
Establishment of Home	83	22	0	1	0	106
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	168	87	3	0	2	260
Miscellaneous	106	29	0	0	0	135
Work Opp & Trans Bens	1	13	0	0	0	14
Moving Expenses	24	1	1	0	0	26
Storage Fees	35	11	0	0	0	46
Subtotal	727	306	9	2	3	1,047

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	281	147	8	2	0	438
Ongoing Rent	72	40	12	0	0	124
Rent Increase	665	217	49	7	4	942
Establishment of Home	212	142	4	0	0	358
Clothing	16	5	0	1	0	22
Client Share Rent Arrears	512	273	13	2	1	801
Miscellaneous	252	70	0	0	0	322
Work Opp & Trans Bens	13	18	0	0	0	31
Moving Expenses	11	5	0	0	0	16
Storage Fees	65	15	0	0	0	80
Subtotal	2,099	932	86	12	5	3,134

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	42	7	0	0	90
Ongoing Rent	7	9	4	0	0	20
Rent Increase	13	16	4	0	0	33
Establishment of Home	33	37	6	0	0	76
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	33	22	5	1	0	61
Miscellaneous	19	5	1	0	0	25
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	1	0	0	2
Storage Fees	7	2	1	0	0	10
Subtotal	157	134	29	1	0	321

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	155	50	2	0	2	209
Ongoing Rent	17	13	0	0	0	30
Rent Increase	101	37	2	0	0	140
Establishment of Home	84	47	0	0	0	131
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	163	83	2	0	0	248
Miscellaneous	111	30	0	0	0	141
Work Opp & Trans Bens	1	6	0	0	0	7
Moving Expenses	13	1	0	0	0	14
Storage Fees	37	3	0	0	0	40

Subtotal	694	270	6	0	2	972
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	107	21	1	0	172
Ongoing Rent	16	36	5	0	0	57
Rent Increase	85	99	12	0	1	197
Establishment of Home	39	93	14	0	0	146
Clothing	12	9	1	0	0	22
Client Share Rent Arrears	83	170	13	0	0	266
Miscellaneous	58	55	3	0	0	116
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	6	2	0	0	0	8
Storage Fees	41	39	0	0	0	80

Subtotal	383	611	69	1	1	1,065
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HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	5	0	0	0	67
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	32	3	1	0	0	36
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	2	1	0	0	0	3
Miscellaneous	31	2	0	0	0	33
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	8	3	1	0	0	12

Subtotal	140	14	2	0	0	156
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CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	149	160	1	0	0	310
Ongoing Rent	38	51	5	0	0	94
Rent Increase	401	305	15	5	0	726
Establishment of Home	114	129	0	0	0	243
Clothing	14	3	1	0	0	18
Client Share Rent Arrears	305	265	3	0	0	573
Miscellaneous	140	41	0	1	0	182
Work Opp & Trans Bens	8	14	0	0	0	22
Moving Expenses	11	4	0	0	0	15
Storage Fees	42	11	1	0	0	54
						0
Subtotal	1,222	983	26	6	0	2,237

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	216	46	1	0	0	263
Ongoing Rent	56	34	6	0	0	96
Rent Increase	278	122	9	1	0	410
Establishment of Home	163	32	1	0	0	196
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	233	89	13	0	0	335
Miscellaneous	95	33	1	0	0	129
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	11	0	0	0	0	11
Storage Fees	60	8	0	0	0	68
Subtotal	1,122	368	31	1	0	1,522

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	13	2	0	0	32
Ongoing Rent	13	5	1	0	0	19
Rent Increase	38	30	4	1	1	74
Establishment of Home	10	7	0	0	0	17
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	12	21	2	0	0	35
Miscellaneous	22	8	1	0	0	31
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	1	1	0	0	2
Storage Fees	1	1	0	0	0	2
						0
Subtotal	113	86	11	1	1	212

HOUSING SERVICES

	Active Cases @ FY 24.3	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	190	234	81.2%
Single	1,617	1,836	88.1%
Subtotal	1,859	2,070	89.8%
Transitional Congregate Facility	724	776	93.3%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,344	2,574	91.1%
Permanent Congregate facility	2,391	2,859	83.6%
Total	7,318	8,279	88.4%

FY 24.3	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,989	2,056	1,224
Transitional Congregate Facilities		691	528
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	190	95	11
Permanent Congregate Facilities		128	14
Total	3,179	2,970	1,777

FY 24 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	8,374	5,612	3,433
Transitional Congregate Facilities		1,986	1,496
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	600	287	39
Permanent Congregate Facilities		374	44
Total	8,974	8,259	5,012

Additional Housing Data: FY 24.3**FY 24.3 End**

Number of Commercial SRO Facilities	83 facilities / 2070 units
Number of Transitional Housing Providers	14 facilities / 776 units
Emergency Housing Facilities Inspected ⁹	115
Average Length of Stay (number of days) for Emergency Placements ¹⁰	152.0
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 24.3

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	293	140
Brownsville	175	118
Coney Island	131	69
Garrison	488	297
Gramercy	135	75
Greenwood	156	100
Hamilton	222	142
Housing Placement Unit	71	36
Jerome	333	215
Queensboro	118	80
Serviceline	591	459
Staten Island	34	21
Total	2,747	1,752

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 24.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	3	1	1	0	3	3	11
Brownsville	2	3	2	0	1	2	10
Coney Island	0	0	1	0	2	1	4
Garrison	7	3	3	4	2	10	29
Gramercy	2	1	0	0	0	2	5
Greenwood	5	2	1	0	3	2	13
Hamilton	6	0	1	1	3	0	11
Housing Placement Unit	2	0	1	0	0	3	6
Jerome	0	0	0	0	0	0	0
Queensboro	2	0	0	2	0	0	4
Serviceline	0	0	0	0	0	0	0
Staten Island	0	0	0	1	0	0	1
Total	29	10	10	8	14	23	94

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY	
	24.3	FY 24
Computer Training	1	3
Individual Counseling Sessions	10	31
Job Club	1	1
Skills Day Sessions	2	9
Work Readiness Group	3	14

Clients With Earned Income ¹¹

FY 24.3

2,380

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 24.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	37	10	3	2	0	9	3	1	65
Brownsville	66	15	2	3	0	14	3	0	103
Coney Island	38	10	2	1	0	7	3	0	61
Garrison	118	25	5	2	1	21	5	1	178
Gramercy	26	4	1	2	0	5	1	0	39
Greenwood	47	14	2	2	0	10	4	0	79
Hamilton	42	5	2	2	0	7	3	0	61
Housing Placement Unit	9	0	0	0	0	1	1	0	11
Jerome	92	24	5	2	0	18	3	0	144
Queensboro	53	11	3	3	0	9	4	0	83
Serviceline	13	3	1	0	0	3	0	1	21
Staten Island	11	3	1	1	0	3	1	0	20
Total	552	124	27	20	1	107	31	3	865

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	115	2,335	2,450	5	45	50	23.0	51.9	49.0
Brownsville	508	3,355	3,863	20	63	83	25.4	53.3	46.5
Coney Island	181	2,174	2,355	3	45	48	60.3	48.3	49.1
Garrison	627	6,307	6,934	25	120	145	25.1	52.6	47.8
Gramercy	1	1,297	1,298	0	32	32	NA	40.5	40.6
Greenwood	129	2,275	2,404	6	46	52	21.5	49.5	46.2
Hamilton	12	164	176	0	11	11	NA	14.9	16.0
Housing Placement Unit	506	5,140	5,646	18	95	113	NA	54.1	50.0
Jerome	206	2,847	3,053	9	52	61	22.9	54.8	50.0
Queensboro	215	2,873	3,088	8	58	66	26.9	49.5	46.8
Staten Island	76	621	697	3	12	15	25.3	51.8	46.5
Totals	2,576	29,388	31,964	97	579	676	26.6	50.8	47.3

*Active caseload as of March 31, 2024.

Quarterly Fair Hearings FY 24.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 3/31/24
Amsterdam	66	5	5	0	53
Brownsville	50	6	6	0	34
Coney Island	27	1	1	0	22
Garrison	111	8	8	0	69
Gramercy	29	2	2	0	20
Greenwood	36	3	3	0	24
Hamilton	44	2	2	0	29
Jerome	110	9	9	0	72
Queensboro	40	2	2	0	23
Staten Island	20	1	1	0	15
Total	533	39	39	0	361

Decisions Rendered in Favor of Client **39**

Article 78 Decisions for Appellant **1**