FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name: NYC	DEPT OF HEALTH AND MENTA	AL HYGIENE			
☐ 1 st Quarter (July -September), due November 17, 2023 ☐ 3 rd Quarter (January -March), due April 30, 2024			☐ 2 nd Quarter (October – December), due January 30, 2024 ☐ 4 th Quarter (April -June), due July 30, 2024		
Prepared by:					
Sye-Eun Ahn	EEO Director	sahn1@health.nyc.go	ov 347-396-6067		
Name	Title		E-mail Address	Telephone No.	
Date Submitted:	9.16.2024				
FOR DCAS USE ONLY: Date Received:					

Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39). Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or co-
 - other Diversity, Equity, inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

l.	Commitment and Accour	Commitment and Accountability Statement by the Agency Head						
	Distributed to all agency employees?							
		□ By e-mail						
		□ Posted on agency intranet and/or website						
		□ Other						
•	Recognition and Accompl	ishments						
	- h							
	inclusion, and equal employment opp	pervisors, managers, and units demonstrating superior accomplishment in diversity, equity, ortunity through the following:						
	☐ Diversity, equity, inclusion and EEO	Awards						
	☑ Diversity, equity, inclusion and EEO	Appreciation Events						
	☐ Public Notices							
	☐ Positive Comments in Performance	Appraisals						

^{*} Please describe DEI&EEO Awards and/or Appreciation Events below:

^{1.} **ACHIEVE** (the DOH African American/Black Employee Resource Group) hosted their 6th Annual <u>Juneteenth</u> event, commemorating the emancipation of enslaved African Americans. The well attended, hybrid event, opened with communal singing of the <u>Black National Anthem</u> and was dazzled with

all the tenants of community and the richness of the African American experience, including food, music, education and love. Attendees learned about the history and importance of Juneteenth, gained insight about traditional food served at commemorative celebrations, and were educated on the meaning behind the official Juneteenth flag, as well as Pan-African Flag, created by Marcus Garvey. They also presented on Men's Health Awareness with a side of light humor, and honored Caribbean-American Heritage with communal learning and discussions about folklore. If you missed the celebration no worries! Feel free to watch the video recording on the ACHIEVE intranet page.

- 2. **Annual Agency Distinguished Service Awards**: Recognizes employees whose exceptional performance makes a substantial impact on the agency's mission to safeguard and enhance the health of all New Yorkers. This is an annual event however we have updated the award categories from previous years.
- 3. <u>Pride Month Celebration</u> In the month of June, **LGBTQ+ ERG** members from across NYCDOHMH participated in many **Pride** events throughout June culminating in the **NYC Pride March** and **PrideFest**. Though the march was unfortunately disbanded due to severe weather advisory, the small but mighty PrideFest contingent provided over 4000 community members with safer sex products and information, sun protection and colorful NYC Health swag. LGBTQ+ ERG members, along with DOH colleagues, celebrated Pride throughout June to mark its importance in the face of mounting anti-LGTBQ+ legislation around the country.

l.	Agency Headcount as of the last day of the	quarter was:	
Q1 (9/30/2	2023): 5638 Q2 (12/31/2023): 563	8 Q3 (3/31/2024): 5671 Q4 (6/30/2024):	: <u>5495</u>
II.	Agency reminded employees to update self-	-ID information regarding race/ethnicity, gender, a	and veteran status.
	☐ Yes On (Date):	☐ Yes again on (Date):	⊠ No
	 □ NYCAPS Employee Self Service (by email □ Agency's intranet site □ On-boarding of new employees □ Newsletters and internal Agency Public 		

III. The agency conducted a review of the quarterly CEEDS reports and the dashboard sent by DCAS to the EEO Officer with

demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

X Yes - on (Dates): Q1 Review Date: Q2 Review Date: Q3 Review date: Q4 Review date: <u>8.8.24</u>								
The review was conducted with:								
☐ Agency Head	☐ Agency Head	☐ Agency Head	☐ Agency Head					
☐ Human Resources	☐ Human Resources	☐ Human Resources	⋈ Human Resources					
☐ General Counsel	☐ General Counsel	☐ General Counsel	☐ General Counsel					
☐ Other	☐ Other	☐ Other	☐ Other					
		$oxed{\boxtimes}$ Not conducted	\square Not conducted					

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

[Copy Workforce goal from FY 2024 DEI-EEO plan]

• The agency's Workforce Development Program will continue to focus on our retention goals. We also will resume all our key initiatives and targeted training and education to our employees. For FY24, we will provide information on resources available to build the next level of qualified managers, directors and provide continued support to address specific

- employee development and support. Bolstering the Agency Workforce is an Agency wide goal, which includes core initiatives: Improve Value Proposition for Employes, Bolster Employee Well-being & Morale, filling all critical vacancies and streamlining hiring process.
- The agency provides specialized professional development to all staff across the divisions through communities of practice, division equity liaison committees, division action teams, and core racial equity training relaunching, including a series on the six anti-racism public health principles. In addition, the Workforce Development team will provide DiSC Assessments to Leadership and assist Divisions that are interested in creating mentorship programs. HR Leadership will continue to review exit interviews to capture critical information.
- The Workforce Development goal is to provide employees with one-on-one, as well as group, career guidance, counseling, and support to help them advance in their chosen fields.
 - DOHMH is committed to Diversity Recruitment and Inclusion within the agency's Talent Acquisition Process. For FY24, we will continue to work closely with our agency's Employee Resource Group (ERGs) to promote career opportunities for the LGBTQIA+ community that will enhance our Diversity Recruitment Goal.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

- HR Central holds quarterly meetings with the LGBTQIA+ Employee Resource Group (ERG) to strengthen our collaboration. The DOHMH EEO Office has access to data concerning our diverse applicant pool. In FY24 Q4, we worked with the ERG to collect and to incorporate specific gender awareness resources into our SharePoint for transgender, non-binary, and gender non-conforming staff, as well as for new hires. Additionally, we partnered with our agency's facilities management unit on initiatives to improve signage for all-gender restrooms. During this quarter, we also discussed the creation of a new TGNCNB SharePoint page, which will provide an overview of agency and City policies, along with employees' rights related to gender, gender identity, and gender expression in the workplace. This initiative is a collaborative effort involving Administrative leadership and TGNCNB staff, with whom we meet bi-monthly.
- HR Central regularly updates employees on citywide policy changes. The LGBTQIA+ Employee Resource Group (ERG)
 was notified about the revised guidelines from The New York Blood Center (NYBC) regarding blood donation eligibility.

The new donor screening process will emphasize individual assessment instead of considering gender or sexual identity. Additionally, staff members will receive three hours of compensatory time upon providing proof of their donation. As we receive information we pass down timely to our staff.

We have made improvements to our New Hire Orientation (NHO) presentation and our SharePoint pages to help new employees easily access all Employee Resource Groups (ERGs). Our NHO Manual is regularly updated to reflect the latest policies and procedures. Recently, the Bureau also refreshed the emergency preparedness section to ensure that new employees are well-informed about their responsibilities in case they are activated during an emergency. We continue to refine and enhance our pages based on ongoing collaboration with the group to better understand their needs. These brainstorming sessions help us assess our effectiveness. Additionally, completing tasks from the ERG wish list serves as a measure of our success.

Workforce	Goal #1	Updates:
-----------	---------	-----------------

Q1 Update:	☐ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	□ Completed
Q3 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	□ Completed
Q4 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	□ Completed

1. [Copy Workforce goal from FY 2024 DEI-EEO plan]

- DOHMH is committed to Diversity Recruitment and Inclusion within agency's Talent Acquisition Process.
- To increase BIPOC representation, we will strengthen our relationships with academic partners to encourage a steady pool of qualified applicants, target CUNY Colleges & HBCUs, and present at institutions for faculty & students about civil service process & employment opportunities.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

- Collaboration to achieve our Recruitment Equity & Inclusion Goals aimed at enhancing BIPOC representation: The Department of Health and Mental Hygiene (DOHMH) have worked together to develop recruitment flyers for challenging-to-fill and high-priority C-Suite positions. These flyers were created in the top thirteen languages spoken across New York City's five boroughs, including Arabic, Bengali, French, Haitian Creole, Italian, Korean, Polish, Russian, Simplified Chinese, Spanish, Traditional Chinese, Urdu, and Yiddish. The flyers were distributed both internally and externally to our stakeholders to ensure effective communication and attract talent.
- We circulate our career fairs, recruitment flyers, as well as hyperlinks to highly specialized and hard-to-recruit vacancies via
 dissemination to elected officials (city, state, federal) citywide, all the community boards and business improvement districts (BIDS),
 local chambers of commerce, merchants associations, health advocates of all backgrounds, social services non-profits and lobbying
 groups. These flyers are shared via our bi-weekly Commissioner Digest with all our staff and via LinkedIn.

Workfor	ce Goal	#2 H	ndates:
VVUIRIUI	ce Guai	#2 0	Juaies.

Q1 Update:	☐ Planned	☐ Not started	☐ Ongoing	\square Delayed	□ Deferred	□ Completed
Q2 Update:	□ Planned	☐ Not started	☐ Ongoing	\square Delayed	\square Deferred	□ Completed
Q3 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	
Q4 Update:	\square Planned	☐ Not started	☐ Ongoing	\square Delayed	□ Deferred	□ Completed

2. [Copy Workforce goal from FY 2024 DEI-EEO plan]

The Workforce Development goal is to provide employees with one-on-one, as well as group, career guidance, counseling, and support to help them advance in their chosen fields.

Our OTPD Workforce Development Program will continue to offer our employees career counseling, career development plans, Career Information workshops, Resume Writing workshops, New Hire Orientations and targeted training and education. For FY24, we will host virtual and classroom events about Civil Service to provide information on external resources to build the next level of qualified managers. The Workforce Development program will support our employees by creating mentoring programs to address specific employee development and support. We will provide an Essentials of Supervision two-day training.

Day 1 of the program will explore basic concepts for supervisors to interact effectively with their direct reports and their managers and will provide best practices to address some of the challenges that supervisors may be confronted with. The rudiments of maintaining proper boundaries, setting clear goals and expectations, interacting with subordinates professionally, and providing effective feedback will also be covered.

Day 2 offers a presentation by an HR Panel comprised of leadership from the Bureau of Human Resources and Labor Relations.

The session includes a Q&A period for supervisors to ask questions pertaining to their role as supervisors and how to navigate HR resources and services. Day 2 also covers the DISC model of leadership and how to communicate effectively with differing communication styles. This training was developed to provide supervisors with the basic skills needed to function effectively in a supervisory role at DOHMH. The overall program design incorporates the areas of focus identified by DOHMH leadership and supervisors throughout the agency.

OTPD will provide a new Trauma-Informed Customer Experience Lab Workshop. We plan to train 75 employees by end of FY24. This course is designed to deepen awareness of key trauma-related concepts and trauma's effect on behavior. Whether trauma is caused by a single event or by repeated or prolonged exposure, an individual's thoughts, feelings, and behaviors are filtered through their experience and perspective. This training was developed to provide supervisors with the basic skills needed to function effectively in a supervisory role at DOHMH. The overall program design incorporates the areas of focus identified by DOHMH leadership and supervisors throughout the agency.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

- In FY24 Q4, the Workforce Development Unit (WFD) continues to support the agency with WFD/Professional Career Services. In the absence of the WFD Director, they provided various workshops.
- In Q4 on April 29, May 2, May 9, 2024, June 6, 2024, June 7, 2024, and June 14, 2024, provided the following services-Professional Development PD Workshops: 6 one-hour collaboration meetings with SALUD Professional Development (PD) team to assess and develop PD offerings with a diversity lens. The stakeholders designed, distributed, collected and analyzed the results of a professional development survey to determine the needs of Latino/a/x staff at DOHMH.
- Collaborations with Eight Divisions: HRTP Intern/CHEW Career Opportunities, ADM Coaching and 360 Evaluation, Coaching and 360 Evaluation, FCH Professional Development, MHy Civil Service info, OSH Marketing Self Based on Current Health Care Trends, High Demand Titles, and Civil Service at DOHMH, SALUD ERG Mentoring Program and OEPR Resume Building.

Workforce Go Q1 Update: Q2 Update: Q3 Update: Q4 Update:	pal #3 Updates: ☐ Planned ☐ Planned ☐ Planned ☐ Planned ☐ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☑ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed☒ Completed			
[Copy Workforce goal from FY 2024 DEI-EEO plan] WFD/OTPD completed the new Trauma-Informed Customer Experience Lab Workshop Training. e plan to train 75 employees by end of FY24. This course is designed to deepen awareness of key trauma-related concepts and trauma's effect on behavior. Whether trauma is caused by a single event or by repeated or prolonged exposure, an individual's thoughts, feelings, and behaviors are filtered through their experience and perspective. On June 27, the OTPD presented this new Trauma-Informed training at the Quarterly Management Meeting (QMM) meeting attended by the leadership. This training is received favorable feedback and is a valued training for our managers.									
Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions? The Office and Training Professional Development (OTPD) has completed the design/development of the new Trauma-Informed Care training curriculum. The training team completed the course matrix, an in-dept content course outline, curriculum, resources, and PPT. Course sections are activated in HealthNet for our supervisory staff to register for various training opportunities, and communication were sent to all Division supervisors to register as of April. The training is scheduled for May 1st and May 9th, and we are expected to exceed the goal. As of June, we have exceeded the goal of training 75 supervisory staff.									
Workforce Go Q1 Update: Q2 Update: Q3 Update:	oal #4 Updates: Planned Planned Planned Planned	☐ Not started☐ Not started☐ Not started	☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed			

3.

Q4 Update:	□ Planned	☐ Not started	□ Ongoing	□ Delayed	□ Deferred	

4. Efforts to reduce Workforce underutilization:

Please describe steps that were taken or planned to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

The agency will use CEEDS reports and a dashboard to inform recruitment efforts for underutilized job categories in the job groups experiencing underutilization for building services, craft, and guards. These job categories are recruited via civil service pools that the Civil Service Hiring Unit coordinates on behalf of the respective Divisions/Bureaus in the agency.

HR Central HR's Recruitment Team circulates DCAS Notice of Exams for underutilized job titles to the faculty of our academic partners CUNY/SUNY/Private educational institutions that have a student population consisting of women and minorities, community-based organizations, elected officials, and their constituents. Our collaboration with these various organizations is constant to address underutilization in these job groups. Currently our underutilized groups are guards, public relations, building services, and crafts.

B. Workplace:

Please list the Workplace Goal(s) included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024*, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).

1. [Copy Workplace goal from FY 2024 DEI-EEO plan]

DOHMH will continue to expand our communication methods to ensure that new and current employees are aware of our agency's Workforce Development Programs and training opportunities that will assist them with information that can potentially help them qualify for career advancement opportunities. We will continue to tailor workshops and webinars to our audience's needs and expand on our eLearning virtual presentations. We will partner with our ERGs and ensure they are aware of events.

At our New Hire Orientations, we will sharing the various ERGs that support our diverse population and announce events and directory info via the Commissioners bi-weekly Digest. One of agency goals is to Bolster the Workplace. The agency

Worksite Wellness programs will host various events to support staff social and professional wellbeing. A survey

The agency is currently developing a plan for staff to report experiences of bias and oppression in the workplace and monitor follow-up actions or changes in the workplace environment post-report for the employee who experienced the bias.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

- OTPD hosts monthly in-person presentations under the suite of Offerings for Professional Development
 Opportunities/Resources, aligned with the goal of Bolstering the Workplace Agency, at the DOHMH Quarterly
 Management Meeting (QMM). The team hosted three for this fiscal year. Topics were, A Guide to Career Advancement
 Conversations, The Stay Interview: Benefits and Practice and The Hybrid Work Model: Strategies for the 5Cs
- This commitment ensures that a presentation linked to DEI goals is given at these meetings.
- Automatic notifications to complete Exit Surveys are sent to all departing (city and non-city). HR Central analyzes the data monthly and shares it with leadership.
- The Commissioner's bi-weekly digest is one of the main communications to all staff. Including in every issue is a message from the commissioner on various public Health equity and Diversity topics. Commissioners goal is to Invest in each other and our teams to increase trust and wellbeing at DOHMH. The Newsletter also highlights sections on DOHMH work with the community, upcoming DOHMH Events, Job spotlights, current projects under the Race to Justice team, Community events, Resources, and worksite wellness Programs.
- Survey is complete and ready to pilot towards newly hired staff. The purpose is to understand the experience of recently hired employees as they adjust to their new role. This survey is designed to identify potential challenges faced by employees during their first year for the purpose of boosting employee advocacy and addressing areas of improvement within the agency. Survey was deployed to all newly hired staff.
- For FY24 Q4 at our New Hire Orientations (235 staff attended), we have updated the OPER(emergency section of the Manual) for our staff, to understand their roles and responsibilities. We also redesigned NHO them to include a Welcome Letter from the Commissioner, the opportunity to attend as a hybrid program (Virtual/in Person), and an updated video message from the Commissioner welcoming newly hired staff. We have also created a Welcome package that each participant will receive based on supplies, with a reusable tote filled with goodies and valuable information on

employee benefits and resources.

• The agency has created a Response Ready Action team with various goals. One of the goals aligned with a Bolstering the Workforce is to create a Resilient Workforce. Through surveys, recommendations from staff, the agency plan on align goals to create and expand on professional development, train staff for public outreach for emergencies, building other mental health support and championing staffing reforms that will lead to more diversity. Currently in Phase II of the Response Ready Planning process. In this phase they are working on creating a blueprint. Teams are currently working on a blueprint with the aim to improve the agency's routine operations and processes, knowing that a more efficient, effective and equitable day-to-day foundation is essential to any emergency response.

	Workplace Go	oal #1 Updates:	:				
	Q1 Update:	☐ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
	Q2 Update:	\square Planned	☐ Not started	□ Ongoing	☐ Delayed	□ Deferred	☐ Completed
	Q3 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
	Q4 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	□ Completed
_	[Canal Manhan]		FV 2024 DEL FFOlal				
2.	[Copy Workpi	lace goal from I	FY 2024 DEI-EEO plan]				
	Please descril	be the steps th	at your agency has tak	en to meet th	is goal. Include	actions taken	to create equitable work
			lifferences and mainta	in focus on re	taining talent.	How do you e	valuate the effectiveness of
	these actions	?					
	Workplace Go	oal #2 Updates:	• •				
	Q1 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed
	Q2 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	□ Completed
	Q3 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
3.	[Copy Workp	lace goal from	FY 2024 DEI-EEO plan]				
		which values d					to create equitable work valuate the effectiveness of
	Workplace G	oal #3 Updates	<u>:</u>				
	Q1 Update:	□ Planned	☐ Not started	☐ Ongoing	\square Delayed	□ Deferred	☐ Completed
	Q2 Update:	\square Planned	□ Not started	☐ Ongoing	☐ Delayed	\square Deferred	☐ Completed
	Q3 Update:	□ Planned	□ Not started	☐ Ongoing	☐ Delayed	□ Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
4.	[Copy Workp	lace goal from	FY 2024 DEI-EEO plan]				
		which values d			_		to create equitable work valuate the effectiveness of
	Workplace G Q1 Update:	oal #4 Updates	<u>:</u> □ Not started	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed

DOHMH FY 2024 Diversity, Equity, Inclusion and Equal Employment Quarterly Report □ Planned ☐ Not started ☐ Ongoing ☐ Delayed □ Completed □ Deferred Q2 Update: Q3 Update: ☐ Planned ☐ Not started ☐ Ongoing □ Delaved ☐ Deferred ☐ Completed ☐ Ongoing ☐ Completed Q4 Update: ☐ Planned ☐ Not started □ Delayed □ Deferred 5. Other Workplace Activities: Please describe any other EEO-related activities designed to improve/enhance the workplace (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe them, including the dates when the activities occurred. C. Community: Please list the Community Goal(s) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys). [Copy Community goal from FY 2024 DEI-EEO plan] DOHMH will continue to attend community events to network with M/WBEs and will hold targeted networking events. • DOHMH Equity Resources are posted via SharePoint. The agency has made a commitment to advance equity in health outcomes for all New Yorkers. To further advance anti-racism public health practice within your division and in partnership with community the agency provided

resources on our Intranet site for our leadership and all employees.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served How do you evaluate the effectiveness of these actions?

Community C	Goal #1 Updates	<u>s:</u>				
Q1 Update:	☐ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed
		FY 2024 DEI-EEO plan	-			
					_	eted networking events.
• In FY 24, v	we are updating	our policy for micro p	urchases to in	crease utilization	on of MWBEs.	
• DOHMH v	vill continue to	prioritize the utilizatio	n of the MWB	E Small Purchas	se Method and	will continue to first reach out to
MBEs.						
• In FY 24, v	we are updating	our policy for micro p	urchases to in	crease utilization	on of MWBEs.	
						will continue to first reach out to
MBEs.	in commute to	prioritize the atmizatio		2 0111411 1 41 61141	se memod and	The continue to mot reading at to
WIDES.						
Please descri	he the stens th	at vour agency has tal	en to meet th	is goal. Include	e actions taken	to establish your agency as a
	•	• •		_		usion, while reflecting the
_	-	are served How do y				_
		are served from do y				
Community C	Goal #2 Updates	<u>s:</u>				
Q1 Update:	☑ Planned	☐ Not started	☐ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	⊠ Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

2.

Q3 Update: Q4 Update:	☐ Planned☐ Planned	☐ Not started☐ Not started	☐ Ongoing☐ Ongoing	□ Delayed□ Delayed	□ Deferred□ Deferred	☐ Completed☐ Completed	
	unity goal fron he agency will:	າ FY 2024 DEI-EEO pl	an]				
	participation	<u>-</u>	women owned	business en	iterprises (MV	t services. VBEs): DOHMH will de cy buys and how to do b	-
with the Age		ed at illicreasing awa	archess of the g		vioco uno agon	baye and now to do s	34011100
with the AgeIn FYDOHIreach out to	ency. 24, we are u MH will contin MBEs.	pdating our policy folicy folicy to	or micro purcha	ses to increa	se utilization o		
 In FY DOHI reach out to □ Expand lar Please descri	ency. 24, we are up MH will contine MBEs. Inguage service be the steps the	pdating our policy folicy folicy to prioritize the second second for the public.	or micro purcha utilization of the	ses to increa MWBE Sma	se utilization o Il Purchase Mo	of MWBEs. ethod and will continue to establish your agency	to first
 In FY DOHI reach out to □ Expand lar Please descrileading service	ency. 24, we are up MH will contine MBEs. Inguage service be the steps the	pdating our policy folicy folicy to prioritize the second second for the public.	or micro purcha utilization of the caken to meet the fork City focused	ises to increa MWBE Sma is goal. Include I on diversity,	se utilization o Il Purchase Mo e actions taken equity, and incl	of MWBEs. ethod and will continue to establish your agency lusion, while reflecting th	to first
 In FY DOHI reach out to □ Expand lar Please descrileading service variety of contract 	ency. 24, we are uposted the will continuous MBEs. Inguage service the steps the ce provider to mmunities that	pdating our policy for the form the public. The public of the citizens of the public of the citizens of the public of the citizens of the public of the pub	or micro purcha utilization of the caken to meet the fork City focused	ises to increa MWBE Sma is goal. Include I on diversity,	se utilization o Il Purchase Mo e actions taken equity, and incl	of MWBEs. ethod and will continue to establish your agency lusion, while reflecting th	to first
 In FY DOHI reach out to □ Expand lar Please descrileading services variety of continuity Community Communit	ency. 24, we are up MH will contine MBEs. Inguage service be the steps the	pdating our policy for the form the public. The public of the citizens of the public of the citizens of the public of the citizens of the public of the pub	or micro purcha utilization of the caken to meet th fork City focused o you evaluate th	ises to increa MWBE Sma is goal. Include I on diversity, ne effectivene	se utilization o Il Purchase Mo e actions taken equity, and incl	of MWBEs. ethod and will continue to establish your agency lusion, while reflecting the	to first
 In FY DOHI reach out to □ Expand lar Please descrileading service variety of contract 	ency. 24, we are upontion MBEs. Inguage service be the steps that steps that so all #3 Update	pdating our policy for the formula to prioritize the second secon	or micro purcha utilization of the caken to meet the fork City focused	ises to increa MWBE Sma is goal. Include I on diversity,	se utilization on the section of these actions taken equity, and incluse of these actions taken actions.	of MWBEs. ethod and will continue to establish your agency lusion, while reflecting th	to first
In FY DOHI reach out to □ Expand lar Please descri leading service variety of con Community C Q1 Update:	ency. 24, we are upont of the service of the steps the steps the steps the steps the steps that of the step that of the s	pdating our policy for ue to prioritize the set of the public. The public of the public of the set of the public of the public of the citizens of New 10 of the citizens of N	or micro purcha utilization of the taken to meet the ork City focused you evaluate the Ongoing	ises to increate MWBE Sma is goal. Include I on diversity, ne effectivenes	se utilization of the section of these actions taken actions taken actions of these actions of the sections o	of MWBEs. ethod and will continue to establish your agency lusion, while reflecting the ons? Completed	to first

4. [Copy Community goal from FY 2024 DEI-EEO plan]

DOHMH will continue to attend community events to network with M/WBEs and will hold targeted networking events.

• In FY 24, we are updating our policy for micro purchases to increase utilization of MWBEs.

- DOHMH will continue to prioritize the utilization of the MWBE Small Purchase Method and will continue to first reach out to MBEs.
- In FY 24, we are updating our policy for micro purchases to increase utilization of MWBEs.
- DOHMH will continue to prioritize the utilization of the MWBE Small Purchase Method and will continue to first reach out to MBEs.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

	<u>Community</u>	<u>/ Goal #</u>	4 Updates:
--	------------------	-----------------	------------

Q1 Update:	☑ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	□ Completed

5. Other Community programs and activities:

Please describe any other Community-directed programs and activities (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe them, including the dates when the activities occurred.

D. Equity, Inclusion and Race Relations Initiatives:

Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.

Please describe the steps that your agency has taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. Please specify Equity and Race Relations initiatives embarked on, or continued from previous year(s), e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc., and describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

1. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

The agency's Workforce Development Program will continue to focus on our retention goals. We will continue to review exit interviews to capture critical information. We also will resume all our key initiatives and targeted training and education to our employees. For FY24, we will provide information on resources available to build the next level of qualified managers, directors and provide continued support to address specific employee development and support. The agency provides specialized professional development to all staff across the divisions through communities of practice, division equity liaison committees, division action teams, and core racial equity training relaunching, including a series on the six anti-racism public health principles.

Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

In FY24 Q4, the Workforce Development Team hosted the following 1:1 Career Development sessions with Agency and specific Divisions employees:

Professional Development Resources, Coaching and 360 Evaluation, Career Development Opportunities, Civil
 Service, Resume Review, Mentoring Program, Marketing Self Based on Current Health Care Trends, High Demand
 Titles and Civil Service at DOHMH, Resume Building. These services were provided to individuals in various

	0		PD provided the follo toring Relationship ar	-	•	•	ent Conversations, Civil Service
	Fauity Inclus	ion and Race R	elations Initiative #1	I Indates:			
	Q1 Update:	□ Planned	□ Not started	Opuates. ☑ Ongoing	□ Delayed	☐ Deferred	☐ Completed
	Q2 Update:	☐ Planned	☐ Not started	☑ Ongoing	☐ Delayed	□ Deferred	☐ Completed
	Q3 Update:	□ Planned	☐ Not started	□ Ongoing	☐ Delayed	\square Deferred	☐ Completed
	Q4 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	□ Completed
2.	DOHMH will of Latina WBEs. To increase B qualified appl & employmer	IPOC representalicants, target Continue to proof	ation, we will strength UNY Colleges & HBCU s.	with M/WBEs a nen our relatior ls, and present	nd will specific nships with aca at institutions	cally aim to incr	ease utilization of Black and to encourage a steady pool of udents about civil service process
	initiatives?	be the activities	s, including the dates	when the activ	ities occurred	i. How do you e	valuate the impact of these
	Examinations	schedule with a		increase emplo	yment opport		AS Annual Open Competitive so share flyers in various
	Equity, Inclus Q1 Update:	ion and Race R	elations Initiative #2 Not started	<u>Updates:</u> ⊠ Ongoing	☐ Delayed	☐ Deferred	☐ Completed

	Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned	□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☐ Ongoing	☐ Delayed ☐ Delayed ☐ Delayed	□ Deferred□ Deferred□ Deferred	□ Completed□ Completed☑ Completed
3.	In FY 24, we	are updating continue to pr	Race Relations initiative our policy for micro prioritize the utilization	ourchases to	increase utiliz	ation of MWB	Es. and will continue to first reach
	initiatives?		s, including the dates very serious to the serious initiative #3 U		vities occurred	How do you e	valuate the impact of these
	Q1 Update:	☐ Planned	□ Not started	⊠ Ongoing	□ Delayed	☐ Deferred	☐ Completed
	Q2 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
4.	[Copy Equity,	Inclusion and F	Race Relations initiativ	ve from FY 202	4 DEI-EEO plar	1	
	initiatives?		s, including the dates v		vities occurred	How do you e	valuate the impact of these

Q1 Update:	□ Planned	☐ Not started	☐ Ongoing	□ Delayed	□ Deferred	☐ Completed
Q2 Update:	\square Planned	\square Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	\square Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	\square Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed

V. Recruitment

A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

- 1. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]
- 1. **Spearhead Agency Branding Efforts:** expand employer branding efforts and marketing strategies to build credibility with job applicants via social media promotion (LinkedIn, Facebook, Twitter); posting vacancies on professional job boards and New York State Public Health Association (NYSPHA) membership; cultivate external networking relationships with academic partners, community-based organizations, Mayor's Office of People With Disabilities and DCAS Office of Citywide Recruitment; host in-person and virtual career fairs that are tied to Targeted Diversity Recruitment Initiatives (i.e. Hispanic and Latino, African-American, LGBTQIA+ Communities, 55-A, Veterans).
- 2. **Engage in Career Patterns Analysis:** assess current workforce trends for hard-to-recruit titles; forecast hiring needs by number and occupation, including skillset and core job competencies; and develop strategies for a proactive approach to meeting projected vacancies; strengthen pre-existing recruitment collaboration with New York State department of Health/Office of the Professions to recruit licensed Social Workers, Pharmacists, Clinical Laboratory Technologists, Registered Nurses, Nurse Practitioners, Pharmacy Technicians, Midwives.
- 3. **Identify Agency-Specific Recruitment Initiatives:** prioritize vacancies that are tied to public health initiatives addressing Mental Health, Homelessness, HIV, Sexually Transmitted Infections, TB, Maternal and Reproductive Health, World Trade Center Health Registry as well as CDC and/or mayoral grant-funding. Align recruitment plan with the agency workforce plan, staffing acquisition plan, succession plan,

affirmative employment plan, retention plan and other human capital initiatives. Set an overall recruitment vision for the agency and articulate goals, objectives, expectations, and accountability.

4. Expanding our 55-a Diversity Recruitment Efforts for People with Disabilities: Strengthen our partnership with the Mayor's Office of People with Disabilities and the NYC Veterans Association in order to expand our recruitment efforts for people with disabilities. This is in accordance with the mayor's initiative to support career advancement for people with disabilities and expand access to internships, training seminars, jobs, and future careers. Mayor Adams Announces New Investment to Support Career Advancement for People With Disabilities | City of New York (nyc.gov)

<u>Initiatives/Stra</u>	itegies #1 Updates:				
\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	
	☐ Planned ☐ Planned ☐ Planned	Initiatives/Strategies #1 Updates: ☐ Planned ☐ Not started	□ Planned □ Not started ☒ Ongoing □ Planned □ Not started ☒ Ongoing □ Planned □ Not started ☒ Ongoing □ Planned □ Not started ☒ Ongoing	□ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed	□ Planned □ Not started ☒ Ongoing □ Delayed □ Deferred □ Planned □ Not started ☒ Ongoing □ Delayed □ Deferred □ Planned □ Not started ☒ Ongoing □ Delayed □ Deferred

2. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Fostering a Partnership with DCAS' Classification Unit to Modernize the Civil Service Titles: In order to widen the recruitment net and increase the pool of applicants that can be qualified for hard-to-recruit civil service titles including but not limited to City Research Scientist, Public Health Sanitarian, Health Services Manager, Family Public Health Nurse, Administrative Public Health Nurse and Quality Assurance Specialist, we are working closing with DCAS' Classification Team to reduce the number of titles that require a Bachelor's degree and substituting relevant work experience, creating more equal employment opportunities. In addition, we are also advocating that when a candidate meets NYS testing requirements, they won't have to retest with the City. We are asking to eliminate preemployment drug testing for some titles.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

• The DOHMH HR Central Recruitment and Classification team meets routinely with DCAS to review the list submitted to

reduce Minimum Qualification Requirements (MQRs) for civil service titles under DCAS' control. Our proposal includes but not limited to reducing the Minimum Qualification Requirements for civil service titles to require a H.S. Diploma or its educational equivalent and relevant work experience.

The DCAS team is working on City Medical Specialist (CMS) MQRs revisions. DOHMH received feedback from DCAS for the CMS. We submitted the final comments for the City Medical Specialist (CMS) (53039) title to DCAS Classification. They are currently interacting with the Mayor's OLR regarding the proposed title changes. DCAS and OLR will send an email or request a meeting in the future regarding the proposed CMS MQR changes.

- The DOHMH Team also submitted a proposal to expand MQR certification requirement for MD or DO, x-ray tech and pharmacist. DCAS informed that this proposal is being reviewed by Mayor's OLR/OMB as of June 7, 2024. DCAS Team will prioritize this title since we have identified a candidate.
- Allowing multiple Selective Certification lists to be used simultaneously for DOHMH to hire candidates with unique skills and abilities. Restoring civil service titles which DCAS deleted but they are still considered a major function of DOHMH.
- These titles fall under DCAS' purview. DCAS is currently working on reducing MQRs for phase 3 of the list of Civil Service titles.
- The DOHMH Office of General Counsel (OGC) is also reviewing the list of Civil Service titles to eliminate pre-employment drug testing. DOHMH will collaborate with DCAC's OGC on this matter.
- Our team is engage with DCAS Classification unit revising MQRs for City Medical Specialist.
- Our Classification unit gave two presentations explaining the civil service system to the division of Information Technology
 explaining to over 100 employees how to apply to Computer Associate (Operations) and Computer Systems Manager
 exams. We are scheduled to give two additional presentations on behalf of the Training and Professional Development
 Unit to various employee resource groups (ERGs).

Initiatives/Stra	tegies #2 Updates:				
\square Planned	\square Not started	⊠ Ongoing	\square Delayed	\square Deferred	☐ Completed
□ Planned	☐ Not started	⊠ Ongoing	\square Delayed	□ Deferred	□ Completed
\square Planned	☐ Not started	⊠ Ongoing	\square Delayed	□ Deferred	☐ Completed
\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	\square Completed
	☐ Planned☐ Planned☐ Planned	Initiatives/Strategies #2 Updates: ☐ Planned ☐ Not started	□ Planned □ Not started ☒ Ongoing □ Planned □ Not started ☒ Ongoing □ Planned □ Not started ☒ Ongoing ☑ Planned □ Not started ☒ Ongoing	□ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed □ Planned □ Not started □ Ongoing □ Delayed	□ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Planned □ Not started □ Ongoing □ Delayed □ Deferred

3. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Identify Agency-Specific Recruitment Initiatives: prioritize vacancies that are tied to public health initiatives addressing Mental Health, Homelessness, HIV, Sexually Transmitted Infections, TB, Maternal and Reproductive Health, World Trade Center Health Registry as well as CDC and/or mayoral grant-funding. Align recruitment plan with the agency workforce plan, staffing acquisition plan, succession plan, affirmative employment plan, retention plan and other human capital initiatives. Set an overall recruitment vision for the agency and articulate goals, objectives, expectations, and accountability.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

Recruitment Initiatives/Strategies #3 Updates:

DOHMH Recruitment Events are created and aligned to prioritize vacancies that are tied to public health initiatives:

- Nurse Family Practitioner-In Person 06/11/24
- Family Child Health, Office Of School Health-In Person Public Health Educator on 04/25/24& 05/23/24

Q1 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	□ Completed
Q2 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q3 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	\square Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	

4. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Expanding our 55-a Diversity Recruitment Efforts for People with Disabilities: Strengthen our partnership with the Mayor's Office of People with Disabilities and the NYC Veterans Association (MOPD) in order to expand our recruitment efforts for people with disabilities. This is in accordance with the mayor's initiative to support career advancement for people with disabilities and expand access to internships, training seminars, jobs, and future careers. Mayor Adams Announces New Investment to Support Career Advancement for People With Disabilities | City of New York (nyc.gov)

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

The Bureau of Human Resources and Labor Relations has partnered with the New York City Commission on Human Rights and has hosted a *Virtual Educational Workshop on Human Rights: Human Rights Law, Anti-Black Racism, and Other Forms of Discrimination Based on Race and Color* on Tuesday, June 18, 2024 between the hours of 10 am – 12:30pm. While this event was open to all employees within the Agency, we strongly encouraged all supervisors, hiring managers, and designated human resources liaisons to attend in support of racial equity and social justice which are integral to the work of the Agency.

The Virtual Educational Workshop covered the following agenda items:

- Part 1. Introduction: The Goals, Mission, and Objectives of the NYC Commission on Human Rights
- Part 2. Key Terms Related to Racism and Colorism
- Part 3. Racism in New York City
- Part 4. Challenging Racism in New York City
- Part 5. Using Local Government to Dismantle Racism
- Part 6. Call to Action: Contacting the Commission

Key Learning Objectives

- Provide a historical context for race and color-based discrimination and how it has impacted the lives of New Yorkers and the delivery of services and resources in New York City.
- Provide information about protections against race and color-based discrimination under the City Human Rights Law.
- Educate DOHMH employees on how to recognize racism, and how to use their public health work to dismantle oppression and advance equity and justice.

Recruitment	<u>Initiatives/Stra</u>	ategies #4 Updates:				
Q1 Update:	□ Planned	☐ Not started	⊠ Ongoing	\square Delayed	\square Deferred	
Q2 Update:	□ Planned	☐ Not started	⊠ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	\square Planned	☐ Not started	⊠ Ongoing	\square Delayed	\square Deferred	☐ Completed
O4 Undate	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	⊠ Completed

5. Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough
Q1	7/17/2023	York City College of Technology-CUNY	Queens
Q1	8/16/2023	Harlem Chamber of Commerce Harlem Week NYC Jobs & Careers Fair –Public Health Laboratory	Manhattan
Q1	8/16/2023	NYC DOHMH Public Health Sanitarian Career Fair	Queens
Q2	09/14/2023	Emory School of Public Health East Harlem Action Center - Labs/Clinics	Virtual
Q2	09/29/2023	Staten Island EI Job Fair - with interview on the spot, invite only	Staten Island
Q2	10/10/2023	DOHMH In-Person Hispanic and Latino Career Fair	Queens
Q2	10/17/2023 10/18/2023	Two-Day Social Work Hiring Event: October	Queens
Q2	12/11/2023	55-a and Veterans Diversity Career Fair	Queens
Q2	10/11/2023	NYS DOL - New York City Virtual Career Fair	Virtual
Q2	10/31/2023	Columbia University Mailman-Labs Career Information Session	Virtual
Q2	11/09/2023	Columbia University Mailman-Labs Career	Manhattan

		Information Session	
Q2	11/14/2023	Nurses Career Fair	Queens
Q2	12/04/2023	Labs Civil Service Information Session	Virtual
Q3	1/22/2024	BTBC PHA Hiring Event	Queens
Q3	1/24/2024	Public Health Sanitarians Hiring Event	Queens
Q3		The Yale School of Public Health Virtual	Virtual
	3/1/2024	Spring Career Fair	
Q3	3/1/2024	Columbia University, Spring Virtual Career	Virtual
		Fair	
Q3	3/29/204	NYU-Global Public Health Career Expo	Manhattan
Q3	3/29/2024	Columbia University, Spring Career Fair	Manhattan
Q3	3/20/2024	Columbia University, Networking Event	Manhattan
Q3	3/21/2024	Brooklyn College, Spring24 Intern	Brooklyn
Q4	4/25/2024	Nurse Family Practitioner hiring event	Queens
Q4	5/23/2024	FCH Public Health Advisor	Queens
Q4	6/11/2024	FCH Public Health Advisor	Queens
·			

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx	0	0	0	0
Brooklyn	0	0	0	0
Manhattan	0	0	0	0
Queens	0	0	0	0

Staten	0	0	0	0
Island				

C. Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

- 1. Promote positions on Handshake an early talent recruiting platform connecting over 12 million students and alumni. Reach CUNY, SUNY, and Private Colleges' diverse population.
- 2. Promote positions on the DCAS Newsletter and participate in DCAS Hiring Halls, reaching thousands of diverse New Yorkers.
- 3. Utilize DOHMH's Partners Connect system to message community-based organizations and elected officials.
- 4. Schedule Resume Workshops with CUNY and SUNY to discuss city hiring practices, civil service process, and promote positions and/or career hiring events.
- 6. Promote positions to Historically Black Colleges and Universities.
- 7. NYC Advertising Media Contract Graystone, including Blackjobs.com, Diversityinc.com, Latinos in Higher Ed.com, Pink Jobs.
- 8. NYS Public Health Association and American Society of Clinical Pathology.
- 9. NYS Department of Labor to promote jobs and participate in virtual and in-person career fairs.

D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]

Ra	ce/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1.	Urban Fellows Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U
2.	Public Service Corps Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U
3.	Summer College Interns Total:
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O_ U
4.	Summer Graduate Interns Total: 2
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander_1 Native American White1_ Two or more Races
	Gender* [#s]: M F <u>2</u> _ N-B O U
5.	Other (specify) College Aides Total:126
	Race/Ethnicity* [#s]: Black 22 Hispanic 28 Asian/Pacific Islander 30 Native American 1 White 29 Two or more Races 4 Chose not to disclose: 10

Gender* [#s]: M _36__ F _84__ N-B __3_ O __1_ U __2_

Additional comments:

E. 55-A Program

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities. ✓ Yes ✓ No
Currently, the agency employs the following number of 55-a participants:
Q1 (9/30/2023): 26 Q2 (12/31/2023):27 Q3 (3/31/2024):27 Q4 (6/30/2024):24
During the 1st Quarter, a total of6_ [number] new applications for the program were received. During the 1st Quarter _0_ participants left the program due to [state reasons]
During the 2nd Quarter, a total of0 [number] new applications for the program were received. During the 2nd Quarter0_ participants left the program due to [state reasons]0
During the 3rd Quarter, a total of0_ [number] new applications for the program were received. During the 3rd Quarter0_ participants left the program due to [state reasons]0
During the 4th Quarter, a total of0_ [number] new applications for the program were received. During the 4th Quarter3_ participants left the program due to [state reasons] Dismissed Fail to maintain to Job Req, Dismissed Due to charges Permanent Appointment.

The 55-a Coordinator has achieved the following goals:

1.	Disseminated 55-a information –
	by e-mail: 🛛 Yes 🗆 No
	in training sessions: 🛛 Yes 🗆 No
	on the agency website: 🛛 Yes 🗆 No
	through an agency newsletter: 🛛 Yes 🗆 No
	Other:
2.	
3.	

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data).

Please describe the steps that your agency has taken to meet these objectives.

- **1.** Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.
 - 1. In our Commissioner's Digest, we post job opportunities for all staff and career development information for all staff. This is a bi-weekly agency-wide announcement. The WFD Intranet page shares resources via email. Jobs are also posted on the Jobs Spotlight Page, highlighting additional career opportunities.
 - 2. We also collaborate with ERGs to spread these resources. Collaborations: (1) Division of Administration office to design RFP for an agencywide Leadership Coaching Program. Met with CHECW bureau staff who have designed and/or participated in similar programs and with DCAS for guidance. (1/24/24, (1/31/24) (2) SALUD ERG to develop webinar and materials for *Career Development Conversations* (3/22/24).
- 2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially

for mid- and high-level discretionary positions.

- **a.** All hiring managers are trained in Structured Interviewing best practices. There is data on demographics to support this effort, reviewed by HR staff. Managers are also trained in the Essentials of Supervision.
- Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (preand post-appointment).
- 3. Analyzing the impact of layoffs or terminations on racial, gender and age groups.
 - a. Labor Relation review all cases within these groups.
- **4.** Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
	Q1 #1153	#218	#153
	Q2 #_1119	#204	#98
	Q3 #_1074	#131_	#64
	Q4 #1132	#171	#50

VI. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable

Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1: \boxtimes Yes \square No Q2: \boxtimes Yes \square No Q3: \boxtimes Yes \square No Q4: \boxtimes Yes \square No

VIII.	Compliance and	Implementation of	f Requirements	Under Ex	cecutive O	rders and l	Loca
	Laws						

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

oxtimes The agency has entered the	e sexual harass	ment Complaint Da	ata in the DCAS Citywid	le Complaint Tracking	System and updates the
information as they occur.					
	Q1 🛛	Q2 🛛	Q3 🛛	Q4 🛛	

☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

 \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-ctwapx02.csc.nycnet/Login.aspx

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

	The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
□ .	The agency is involved in an audit; please specify who is conducting the audit:
	\square Attach the audit recommendations by EEPC or the other auditing agency.
	☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.
\boxtimes	The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.

Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For __4_ Quarter, FY 2024

Personnel Changes

Personnel Changes this Quarter:	☑ No Changes	Number of Additions:	Number of Deletions:
Employee's Name & Title	1.	2.	3.
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
Employee's Name & Title			
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
For New EEO Professionals:			
Name & Title	4.	5.	6.
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):
Name & Title			
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):

Name & EEO Role	1. Sye-Eun Ahn, Director	2. June Bridgemohan, Deputy Director	George Poubouridis, Investigator/Trainer	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I		⊠ Yes □ No	_⊠ Yes □ No	
2. Sexual Harassment Prevention				
3. IgbTq: The Power of Inclusion				
4. Disability Awareness & Etiquette				
i. Unconscious Bias	☐ Yes ☐ No	⊠ Yes □ No	☐ Yes ☐ No	
5. Microaggressions	☐ Yes ☐ No		☐ Yes ☐ No	
7. EEO Officer Essentials: Complaint/Investigative Processes	⊠ Yes □ No			
3. EEO Officer Essentials: Reasonable Accommodation				
e. Essential Overview Training for New EEO Officers	⊠ Yes □ No			
0. Understanding CEEDS Reports	☑ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No	

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):						
Name & EEO Role	& EEO Role 4. Jay Brodska, Attorney Interne		5. Terry Ravenel, Investigator/Trainer		6.	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	⊠ Y	es 🗆 No	⊠ Yes	□ No	☐ Yes	□ No
2. Sexual Harassment Prevention	⊠ Y	es 🗆 No	⊠ Yes	□ No	☐ Yes	□ No
3. IgbTq: The Power of Inclusion	⊠ Y	es 🗆 No	⊠ Yes	□ No	☐ Yes	□ No
4. Disability Awareness & Etiquette	⊠ Y	es 🗆 No	⊠ Yes	□ No	☐ Yes	□ No
5. Unconscious Bias	□ Y	es 🗆 No	☐ Yes	□ No	☐ Yes	□ No
6. Microaggressions	□ Y	es 🗆 No	☐ Yes	□ No	☐ Yes	□ No
7. EEO Officer Essentials: Complaint/Investigative Processes	⊠ Y	es □ No	⊠ Yes	□ No	☐ Yes	□ No
8. EEO Officer Essentials: Reasonable Accommodation	⊠ Ye	s □ No	⊠ Yes	□ No	□ Yes	□ No
9. Essential Overview Training for New EEO Officers	⊠ Y	es □ No	⊠ Yes	□ No	□ Yes	□ No
10. Understanding CEEDS Reports	☐ Ye	s 🗆 No	☐ Yes	□ No	☐ Yes	□ No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office:

MAILING ADDRESS: 42-09 28th Street, 16th Floor Long Island City, NY 11101

Diversity and EEO Staffing as of _3_Quarter FY 2024*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service</u> <u>Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	<u>Telephone</u> <u>#</u>
EEO Officer/Director	Sye-Eun Ahn	EXECUTIVE AGENCY COUNSEL	<u>100</u>	sahn1@health.nyc.gov	347-396-6067
Deputy EEO Officer OR Co-EEO Officer	June Bridgemohan	PRAA	<u>100</u>	jbridgemohan@health.nyc.gov	347-396-6508
Chief Diversity & Inclusion Officer					
Diversity & Inclusion Officer					
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	Aaron Anderson	Admin Staff Analyst		aanderson5@health.nyc.gov	347-396-6242

ADA Coordinator	Sye-Eun Ahn	EXECUTIVE AGENCY COUNSEL	<u>100</u>	sahn1@health.nyc.gov	347-396-6067
Disability Rights Coordinator	Sye-Eun Ahn	EXECUTIVE AGENCY COUNSEL	<u>100</u>	sahn1@health.nyc.gov	347-396-6067
Disability Services Facilitator	Sye-Eun Ahn	EXECUTIVE AGENCY COUNSEL	<u>100</u>	sahn1@health.nyc.gov	347-396-6067
55-a Coordinator	Carol Pope	Community Coord Confidential Strategy Planner	<u>20</u>	cpope@health.nyc.gov	347-396-2111
Career Counselor					
EEO Counselor					
EEO Investigator					
EEO Counselor\ Investigator					
Investigator/Trainer	George Poubouridis Jay Brodska Terry Ravenel	Investigator Trainer Attorney Interne Investigator Trainer	100	gpoubouridis@health.nyc.gov jbrodska@health.nyc.gov travenel1@health.nyc.gov	347-396-6491 347-396-6449 347-396-6558
EEO Training Liaison					
Other (specify)					
Other (specify)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an

EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. several roles are performed by the same person.	You may provide full contact information once if