NEW YORK CITY WATER BOARD

PUBLIC INFORMATION REGARDING WATER AND WASTEWATER RATES

APRIL 2009

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Introductory Statement

The New York City Water Board ("the Board") has prepared this information booklet to acquaint the public with its rate proposals for Fiscal Year 2010 ("FY2010") and with the financial condition of the water and wastewater system (the "System") and its budget for the upcoming year.

Public hearings concerning the rate proposal set forth herein will be held in each borough of the City. The schedule of the dates, times and locations for these hearings, the purpose of which is to present and explain the Board's proposal and provide an opportunity for public comment, is included in this information booklet.

New York City has one of the best water and wastewater systems in the world. Each day, it delivers more than 1 billion gallons of fresh, clean, high-quality drinking water to more than 8 million city residents and conveys 1.3 billion gallons of wastewater and stormwater to 14 in-city water pollution control plants with treatment processes so rigorous that New York Harbor is now cleaner than it has been in a century.

Much of this system was built decades ago and to such high standards that it has performed without interruption ever since. Nevertheless, our historic infrastructure is aging, and as New York looks to the future, a renewed era of capital investment is necessary to ensure that these systems can support an additional population of 1 million people by 2030 and that they remain viable for generations to come. Sustaining this new era of investment is particularly important as fiscal pressures increase, so that we can assure there is no interruption in the quality of the services we provide. Though these investments are critical to the long-term viability of our system, the way we pay for these investments has changed dramatically over time.

In particular, over the last decade unfunded federal and state mandates have become the single largest driver of our capital budget and therefore the rate. During the 1970s and 1980s, when the city was upgrading our wastewater treatment plants to meet rigorous new water quality standards, the same regulatory agencies mandating this multi-billion dollar work were also helping to pay for it. Since then, mandates have only become more stringent and projects more costly, but federal and state aid has all but disappeared.

New York City is now left to finance its critical water and sewer projects almost entirely through water and sewer fees paid by 833,000 customers citywide. For example, the upgrade of Newtown Creek, one of the largest capital projects in the city's history, is a mandated project. During the last significant period of wastewater investment, approximately 90% of this project's cost would have been borne by the federal and State governments, but instead it has been almost entirely funded by ratepayers.

As a result, we have had to take on increasing amounts of debt to finance new projects like the upgrade of the Newtown Creek Wastewater Treatment Plant. Debt service on our capital program is now the single largest driver of water and sewer rates, and recent rate increases are a direct result of debt service from the period between 2000 and 2008, when approximately 75% of DEP's capital spending was driven by federal and State mandates. Over the 5 years from FY2008 to FY2012, spending on mandated projects will diminish, but will still account for almost half of DEP's capital budget.

The mandated projects being undertaken will ultimately be critical components of our water and wastewater system, but the costs of these projects are enormous. Largely as a result of these continuing trends, water and sewer rates have risen consistently in recent years. Similarly, this year the Water Board is proposing a 14% increase in water and sewer rates, which is consistent with what we projected last year at this time.

In addition to debt service from our capital program, this rate increase is also due in part to unforeseen increases in our operating budget, approximately 75% of which is non-discretionary, as well as a dramatic 6% decline in consumption that may be the result of the current economic downturn. If this trend continues, consumption in FY2009 will be the lowest in 25 years, and already this decline has had a substantial impact on revenues.

The Water Board and the Department of Environmental Protection (DEP) have always worked to mitigate these increases whenever possible, recognizing the financial pressures that all city residents face. As such, despite increasing system costs and rates, water rates in New York City are still near the national average.

In addition, over the past two years DEP has worked to transform and improve its Bureau of Customer Service, in order to target delinquent customers, collect long overdue revenue and provide customers with more reliable and accurate billing information. Many of these initiatives are ongoing, but serious delinquencies have declined by nearly 15% since 2008, and we are considering a rate increase that is consistent with what was projected more than a year ago – prior to any indications of an economic recession.

This decline in delinquencies is largely attributable to the effectiveness of DEP's new enforcement techniques, including stand-alone lien sales — which last year, combined with a Payment Incentive Program, brought in \$98.6 million in revenue — service shut-offs and automated outbound calling.

DEP is also currently installing Automated Meter Reading (AMR) technology citywide, which will provide accurate billing information and reduce the likelihood and frequency of customer disputes. In other cities that have implemented AMR in conjunction with robust enforcement tools, collection rates have surged as high as 99%. A similar increase in New York City could increase revenues substantially.

This year's proposed 14% increase is necessary to cover the costs of operating the city's world class water and wastewater systems. Particularly in a time of economic downturn, it is important to keep this system fully funded, both to maintain the system in good repair, and to avoid even greater rehabilitation costs in the future. The Water Board has worked with DEP to diligently scrutinize all agency costs and increase efficiency wherever possible – the current anticipated costs are necessary to keep our system operating at the standards expected by our regulators and by our customers.

DEP Capital Program Overview

Since 2002, DEP's capital program has totaled \$21 billion and provided for key water quality and water supply projects. As a result of this investment, in 2007 the City was granted an historic ten-year Filtration Avoidance Determination, or FAD, for 90% of its water supply and harbor water quality is now at its best in over 100 years, based on 100 years of scientific sampling data.

The \$17.5 billion in funding outlined in the agency's current 11-year capital plan (FY2010 – FY2019) will only continue these successes. The Third Water Tunnel, the Croton Water Filtration Plant, the Ultra Violet Treatment Plant, land acquisition and infrastructure support for the FAD, sweeping changes to the Newtown Creek Waste Water Treatment Plant, and preparation to fix the Delaware Aqueduct are just a few of the agency's significant on-going projects.

These projects will ensure that the city's water and sewer system can support an additional population of one million people by 2030 and remain viable for generations to come.

\$4.3 billion to Ensure the Integrity of the Wastewater Treatment Plants (WWTPs) in the City (less CSOs)

DEP's fourteen wastewater treatment plants each day treat a combined 1.3 billion gallons of wastewater, safely removing pathogens to protect the health of millions of New Yorkers. The effectiveness of these plants is evidenced by the fact that New York Harbor is now at its cleanest level in a century. As with most of our infrastructure, DEP has had to invest in these aging treatment plants to ensure that they continue to provide a high level of service. The majority of the funds in the current plan are necessary to maintain these facilities in a state of good repair, and to maintain compliance with all state and federal water quality standards and environmental health and safety regulations.

\$2.2 billion for Dependability/Alternative Sources Program

Every day, the New York City water supply system conveys approximately one billion gallons of water to eight million New Yorkers and an additional one million customers in Westchester, Putnam, Ulster and Orange counties. This system has served New York City for generations: the infrastructure that conveys drinking water from the Catskill and Delaware watersheds to New York City has been in continuous operation since they were activated in 1915 and 1944, respectively. Nevertheless, our historic infrastructure is aging, and as New York looks to the future, a renewed era of capital investment is necessary to ensure that these systems can support an additional population of 1 million people by 2030 and that they remain viable for generations to come. To develop a strategic plan for the future of New York City's water supply infrastructure, DEP has initiated a comprehensive Dependability Study. A critical component of

this work will involve repairs to the 85-mile long Delaware Aqueduct, the longest continuous tunnel in the world, which has had a stable leak since the 1980s. DEP has already taken preliminary steps to plan for the repair of the tunnel, and the current plan provides funding for additional work that will inform this repair.

\$1.9 billion to Protect Upstate Watersheds (less the Catskill/Delaware UV Facility)

New York City drinking water is among the best in the world, and DEP invests a considerable amount to protect it at its source. These efforts include rehabilitating old infrastructure, working with local farmers to reduce pollution, and acquiring watershed land to act as an ecological buffer against potential contamination, and together they ensure that New York City's water remains among the best in the world. In 2007, this work was recognized at the federal level when the Environmental Protection Agency (EPA) granted the city a 10-year Filtration Avoidance Determination (FAD) for the Catskill and Delaware water supply systems. This FAD, double the length of the previous one the city had received, acknowledged that New York has one of the most comprehensive urban watershed protection programs in the world. New York remains one of only five large cities in the United States that does not have to filter the majority of its drinking water.

\$1.3 billion to Decrease the Amount of Untreated Sewage Released into the Harbor from Combined Sewer Overflows (CSOs)

To enhance the quality of the city's waterways and advance the PlaNYC goal of opening 90% of these waterways to recreation by 2030, New York City is building facilities to control and capture combined sewer overflows (CSOs). CSOs occur during wet weather, when the city's water pollution control plants cannot treat all of the combined stormwater and sanitary waste flowing through the sewer system, causing the discharge of a portion of the untreated flow into open waters. CSOs contribute to the floatable trash, debris, oils, grease, and bacteria in the waterways of New York Harbor. To better control this problem, DEP is implementing large infrastructure solutions, such as CSO retention tanks, sewer modifications and treatment plant upgrades, as well as sustainable stormwater management practices, such as tree pits, rain barrels and permeable pavements, all of which capture and divert stormwater before it overwhelms the sewers.

\$640 million to Complete Stage II of the Third Water Tunnel

The Third Water Tunnel is one of the largest civil engineering projects in the Western Hemisphere and when complete, it will afford the City a critical redundancy that it does not now enjoy: the ability to close down and inspect City Tunnels 1 and 2, which have been in continuous operation since they were activated in 1917 and 1935, respectively. The current capital plan provides funding for the supply shafts of the Manhattan section of City Tunnel Three Stage 2 to be integrated with the city's existing distribution system.

\$538 million for the continued construction of a Filtration Plant for the Croton Water System

Ten percent of the City's water comes from the Croton reservoir system, which is located in Westchester, Putnam, and Dutchess counties. To ensure that Croton system water is at all times protected against microbiological contamination and meets all drinking water quality standards, the City is constructing a filtration plant beneath Van Cortland Park in the Bronx. New York City is not required to filter water from its Catskill and Delaware watersheds, which operate under a Filtration Avoidance Determination from EPA. Site preparation for the Croton plant began in 2004, and there are now more than 1,000 construction personnel onsite working to complete construction by October of 2011. Once complete, the filtration plant will enable the City to receive as much as 30% of its water from the Croton watershed, and will ensure the long-term viability of this critical water supply system.

\$433 million for the continued construction of an Ultraviolet (UV) Light Disinfection Facility for the Catskill and Delaware Water Supplies (part of the cost is for the CAT/DEL Pressurization & Bypass Chambers)

The City has begun construction of an ultraviolet (UV) light disinfection facility for the Catskill and Delaware water supplies. This facility, located in Westchester County, is being built in accordance with the City's 10-year Filtration Avoidance Determination (FAD) and will meet or exceed the goals of the Safe Drinking Water Act. Once operational, this facility will be able to disinfect as much as 2.4 billion gallons of water per day and provide an additional barrier of microbiological protection by inactivating potentially harmful organisms, such as *Cryptosporidium* and *Giardia*. Site preparation for this facility began in 2006, and facility construction started in January 2008.

\$207 million to Build the Staten Island Bluebelt System and the Connecting New Storm Sewers

"Bluebelts" are streams, ponds and other wetland areas that are preserved so they can naturally convey, store and filter storm water. They also provide flood protection, important community spaces and wildlife habitats. New York City's Bluebelt system drains 10,000 acres of land on Staten Island, and eliminates the need for more expensive storm sewer networks. In August 2003, Mayor Bloomberg announced an expansion in the program to include the mid-Island watersheds of New Creek, South Beach and Oakwood Beach. DEP has acquired 47 of the 70 privately owned acres needed for the New Creek Bluebelt. The New Creek Bluebelt system will provide improved drainage for approximately 2,100 acres of tributary area, serving the neighborhoods of Midland Beach, Grant City and Todt Hill. Phase 1 of the South Beach Bluebelt was acquired in May of 2008. Seven acres were acquired in that phase, leaving 33 acres remaining to be acquired. The South Beach Bluebelt serves a watershed area of about 1,400 acres. The first phase of acquisition for the Oakwood Beach Bluebelt is scheduled for May 2009.

Schedule for Water Board Rate Adoption

April 3, 2009: Water Board meeting to approve Public Notice of FY10 14% rate increase

Rate Hearing Dates and Locations

Borough	Location	Date/Time
Queens	Department of Environmental Protection Lecture Room, 6th Floor 59-17 Junction Boulevard Flushing, NY 11373	Monday April 27, 2009 10:00 AM
Staten Island	College of Staten Island Center for the Arts, Recital Hall 2800 Victory Boulevard Staten Island, NY 10314	Monday April 27, 2009 7:00 PM
Bronx	Bronx Library Center 310 East Kingsbridge Road Bronx, NY 10458	Tuesday April 28, 2009 2:00 PM
Brooklyn	Brooklyn College Student Center-Alumni Lounge (opposite Whitehead Hall) East 27th Street and Campus Road Brooklyn, NY 11210	Wednesday April 29, 2009 6:00 PM
Manhattan	St. John's University - Manhattan Auditorium 101 Murray Street New York, NY 10007	Thursday April 30, 2009 5:30 PM

May 15, 2009: Water Board Meeting to adopt rates for Fiscal Year 2010

22 Reade Street Spector Hall NY, NY 10007 8:30 AM

June 2009: Flat-Rate Bills are mailed

July 1, 2009: Fiscal Year 2010 rates become effective

Program Summary

FY 2010 Rate Proposal

- Increase in-City water rates by 14% for all customers, flat-rate and metered, and for billing programs
- Maintain in-City wastewater rates at 159% of water charges

FY 2010 Billing Policy Proposals and Changes to Miscellaneous Fees

Extension of Frontage Transition Program

The Frontage Transition Program for Residential Premises with Six or More Dwelling Units will be extended through the end of FY2012.

Modifications to Denial of Access Regulations

The Board's existing Regulation No. 3, Discontinuance of Water Supply and/or Sewer Service for Denial of Access, will be amended to conform to changes made last year in the Board's Regulation No. 2, Discontinuance of Water Supply and/or Sewer Service Because of Non-Payment, including among other matters, reducing the notice period from 45 days to 15 days. As part of these modifications, new charges will be added to the Rate Schedule to be assessed on properties where customers fail to provide or facilitate access to their premises to enable DEP to inspect, test, repair or replace a property's connections to the water system, water meters, water consumption measurement devices and appurtenant equipment. New charges will consist of a \$250 account administration fee and water/sewer consumption charges based on an attributed consumption formula related to property class and meter size.

Consideration of a New Regulation Regarding Theft of Services

A new Regulation No. 4, Theft of Services, will be considered. Under this proposed regulation, new charges will be added to the Rate Schedule to be assessed on properties where DEP makes a theft of services determination. New charges will consist of a \$650 account administration fee and water/sewer consumption charges based on an attributed consumption formula related to property class and meter size.

Rate Advisor's Conclusions

- The 14% increase in water rates and charges proposed by the Board will yield anticipated revenues for Fiscal Year 2010 that are sufficient to cover the expected costs of providing water service and wastewater service.
- Though the ratio of wastewater system costs to water system costs has declined somewhat in recent years due to ongoing investments to protect the quality of the City's water supply, scheduled investments in the capital improvement program for rehabilitation and construction of wastewater treatment facilities and other projects will cause the ratio of wastewater system costs to increase in the future. Accordingly, the long-term ratio of wastewater system costs to water system costs is reasonable compared to the current ratio of wastewater charges to water charges.
- The billing policy and regulatory proposals advanced by the Board, including the imposition of new charges for Theft of Services and Denial of Access, are reasonable and are not inconsistent with practices in other jurisdictions.

Process for Water Board Rate Adoption

- The Board must adopt rates which will satisfy the revenue requirements of the System
- The Water Finance Authority projects revenue bond debt service on bonds issued after 1986 to finance water and wastewater capital projects and certifies the FY2010 amount to the Water Board
- The City Office of Management and Budget projects the Water and Wastewater Systems' operating and maintenance expenses and certifies the FY2010 amount to the Water Board based on the Mayor's Executive Budget
- The System's consulting engineer must certify that expenses are reasonable and appropriate
- The Board must hold a public hearing in each borough of New York City
- At its Annual Meeting in May, the Board adopts an Annual Budget based on the system expenses that have been certified to it and adopts a rate which will produce sufficient revenues to meet those expenses

Objectives of the Water Board in Establishing Rates and Charges

- Sufficient revenues must be raised by rates and charges and other sources of revenue in order to satisfy the revenue requirements of the Water System and the Wastewater System
- Rates and charges should be equitable and fair, in the sense that charges levied on different users reflect, as closely as practicable, the costs incurred in providing water and wastewater services.
- The rate structure, both present and long term, should provide a reasonably stable and predictable flow of revenue
- The rate structure should be relatively simple and easy to administer
- The rate structure should be understandable to the customer

APPENDICES

Description of the Water and Wastewater Systems

The Water System

DEP supplies water to over eight million people in New York City in an area of over 300 square miles. The City also provides water to approximately one million additional residents of four upstate counties.

Water for the system is derived from three upstate watersheds (the Croton, Catskill and Delaware). These three upstate systems include 19 reservoirs and three controlled lakes with a storage capacity of approximately 550 billion gallons.

In Fiscal Year 2009, the water system provided an average of 1.08 billion gallons per day to in-City and upstate customers. On summer days when demand is at its highest, the surface water system has provided over 1.5 billion gallons per day.

Water is conveyed to the City through large aqueducts and balancing reservoirs, and is delivered to the city almost entirely by gravity. Within the City, water is distributed through two major tunnels – Tunnel Nos. 1 and 2. A third tunnel is now under construction and is being built in phases. The first stage went into operation in July 1998. Tunneling on the Manhattan portions of Stage II was finished in 2006, with activation expected in 2013. Once it is fully operational, Tunnel No. 3 will allow for the first-ever shut down, inspection and repair of City Water Tunnels No. 1 and 2.

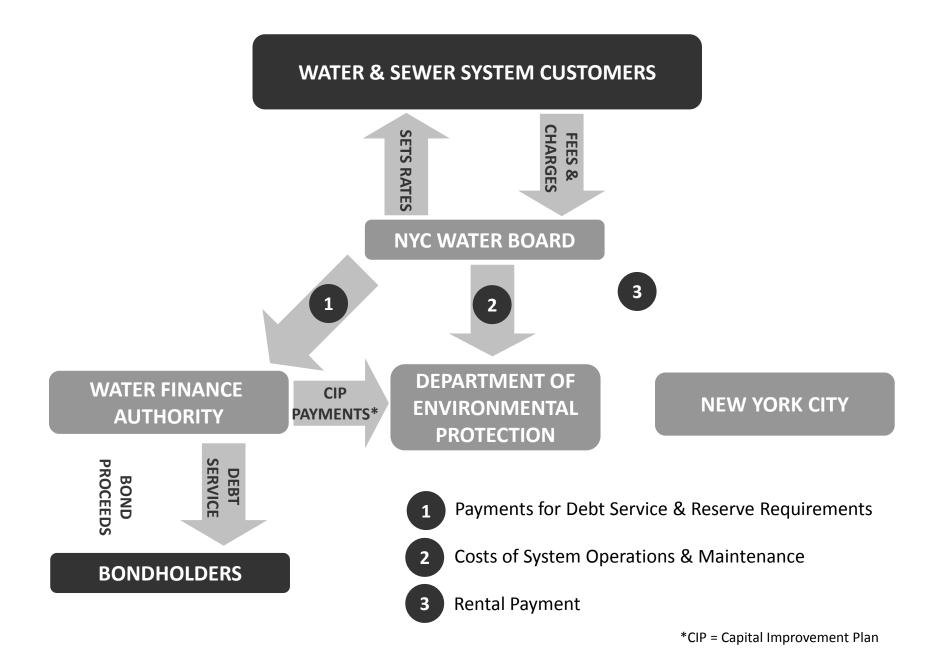
The in-city water distribution system consists of a grid network of over 6,000 miles of pipe, as well as valves, fire hydrants, distribution facilities, gatehouses, pump stations and maintenance and repair yards. Various facilities provide storage to meet the hourly fluctuations in demand for water throughout the City, as well as any sudden increase in demand that might arise from fire or other emergencies.

The Wastewater System

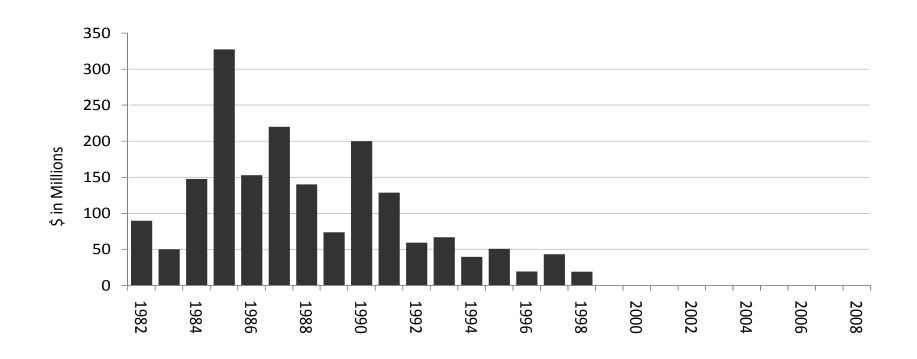
The Wastewater System consists of 6,600 miles of sewers that convey wastewater and stormwater to 14 in-city treatment plants. Sewers in New York City are classified as one of three types: sanitary, storm or combined. Sanitary sewers accommodate household and industrial waste; storm sewers carry rainwater and surface water runoff; and combined sewers carry both types of waste. Approximately 70% of the City's sewers are classified as the combined type. In addition to sewers, the wastewater collection system includes catch basins and seepage basins, which prevent flooding and sewer backups.

The 14 treatment plants have the capacity to treat approximately 1.8 billion gallons of wastewater per day. Typically, the city produces 1.3 billion gallons per day of dry-weather sewage. During periods of heavy rainfall, however, a combination of stormwater and sewage might bypass treatment and be released into the surrounding waterways since there may not be sufficient capacity to treat or retain all of the wastewater carried by the sewer system.

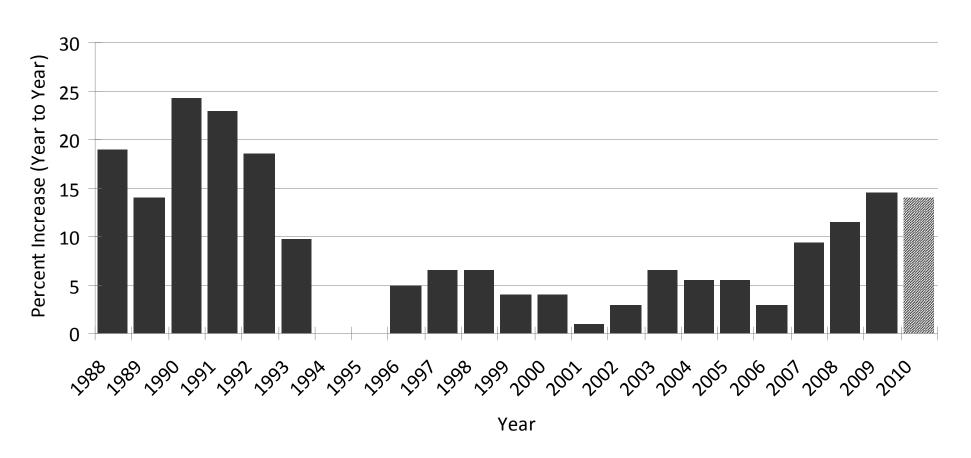
Other facilities related to the treatment of sewage include combined sewer overflow retention facilities, wastewater pump stations, sewer regulators and tide gates, laboratories, sludge dewatering facilities and inner-harbor vessels which transport sludge between facilities.



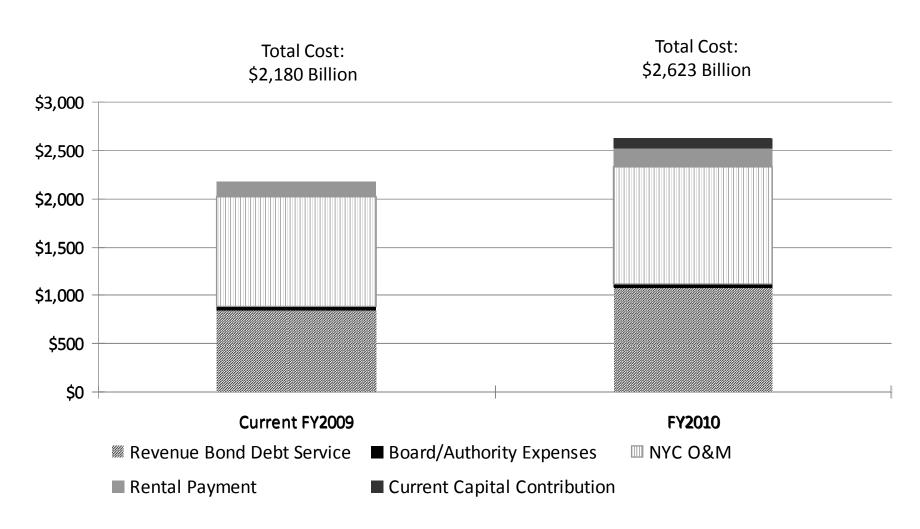
Total Water & Wastewater Federal and State Grants Received (1982-2008)



New York City Water/Wastewater Rate History



Projected Water/Wastewater System Costs (\$s in millions)



Anticipated Water and Wastewater System Expenditures (\$'s in millions)

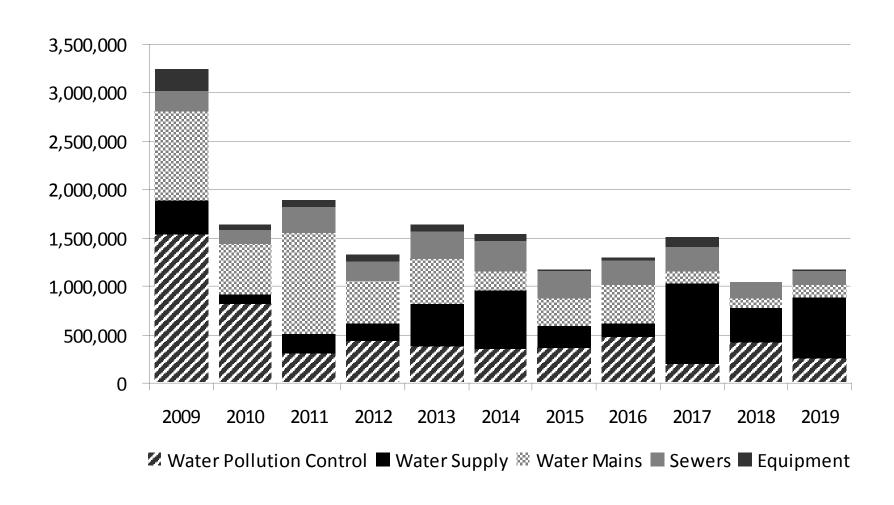
_	FY2009	FY2010	Change
WFA Debt Service			
First Resolution Bonds:			
Outstanding Bonds	\$558.4	\$573.1	\$14.7
Anticipated Future Bonds	0.0	47.0	47.0
Total First Resolution Bonds	\$558.4	\$620.1	\$61.6
Subordinate Obligations:			
Outstanding Second Resolution Authority Bonds	\$169.6	\$235.4	\$65.8
Anticipated Future Second Resolution Authority Bonds	-	49.1	49.1
Interest on Commercial Paper	25.0	42.5	17.5
Outstanding Second Resolution EFC Bonds	415.9	443.6	27.7
Anticipated Future Second Resolution Bonds	-	33.9	33.9
Less: EFC Subsidy and Cap Interest	(101.1)	(101.9)	(0.9)
Actual Debt Service on Subordinated Obligations	509.4	702.5	193.1
Less: Carryforward Revenues	(222.3)	(241.6)	(19.3)
Net Debt Service on Subordinated Obligations	\$287.1	\$461.0	\$173.8
Debt Service Payable from Current Revenues	\$845.6	\$1,081.0	\$235.5
Operating Expenses			
Authority/Board Operations	\$42.0	\$44.8	2.8
Authority Expense for Defeasance of Debt	-	-	-
Water System	467.7	537.5	69.8
Wastewater System	661.5	736.1	74.6
Indirect Expenses	18.3	18.3	-
Judgments and Claims	8.0	8.0	-
Total Operating & Maintenance Expenses	\$1,197.5	\$1,344.7	147.2
Less: Credit for Prior Year Excess O&M Payment	(22.9)	-	22.9
Less: Trust Account Withdrawals	-	(101.4)	(101.4)
Rental Payment	160.2	198.4	38.2
Current Capital Contribution	-	100.0	100.0
Total Operating Expenses	\$1,334.8	\$1,541.7	206.9
Total Expenses	\$2,180.3	\$2,622.7	442.4
Operating Revenues			
Water/Sewer User Payments	\$2,312.8	\$2,643.7	\$330.9
Upstate Revenues	42.5	47.1	4.6
Miscellaneous Revenue	12.0	11.3	(0.7)
Water Finance Authority Investment Income	54.5	52.6	(2.0)
Total Revenues	\$2,421.9	\$2,754.7	\$332.8
Carryforward	\$241.6	\$132.0	(\$109.6)

Capital Improvement Program: FY09-19 Investment Allocation by Project Type

	2009	2010	2011	2012	2013	2009-2013
Water Pollution Control	1,535,757	815,049	314,571	442,159	383,695	3,491,231
Water Supply	358,984	95,975	190,690	185,754	432,168	1,263,571
Water Mains	917,727	530,876	1,045,375	431,782	474,101	3,399,861
Sewers	208,214	142,357	272,211	192,476	279,241	1,094,499
Equipment	220,967	59,021	73,070	77,881	68,969	499,908
TOTAL	3,241,649	1,643,278	1,895,917	1,330,052	1,638,174	9,749,070

	2014	2015	2016	2017	2018	2019	2010-2019	2009-2019
Water Pollution Control	352,172	369,332	482,865	197,140	417,790	247,457	4,022,230	5,557,987
Water Supply	611,789	221,128	136,007	828,388	351,475	644,080	3,697,454	4,056,438
Water Mains	192,169	290,790	392,886	132,609	107,719	117,809	3,716,116	4,633,843
Sewers	311,255	269,590	257,541	257,857	166,820	144,044	2,293,392	2,501,606
Equipment	64,810	18,662	35,967	95,810	113	15,838	510,141	731,108
TOTAL	1,532,195	1,169,502	1,305,266	1,511,804	1,043,917	1,169,228	14,239,333	17,480,982

Capital Improvement Program: FY09-19 Investment Allocation by Project Type

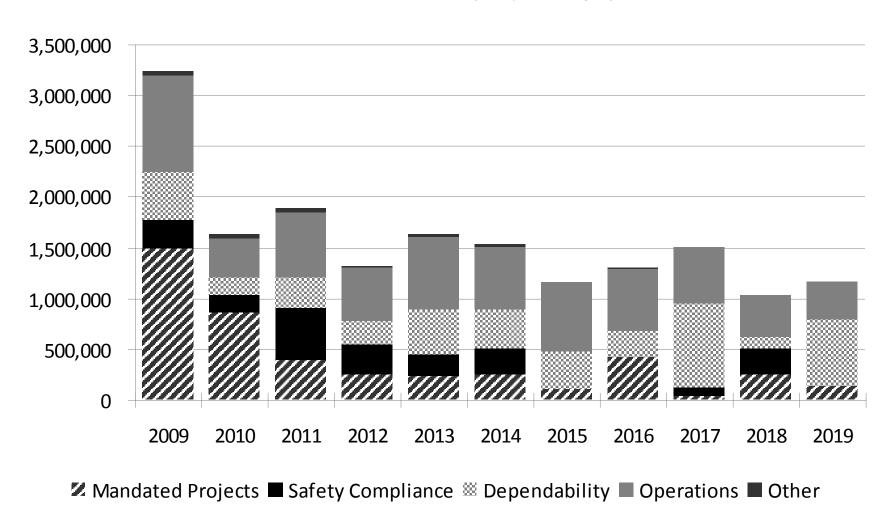


Capital Improvement Program: FY09-19 Investment Allocation by Project Category

	2009	2010	2011	2012	2013	2009-2013
Mandated Projects	1,491,066	871,676	396,538	251,212	239,727	3,250,219
Safety Compliance	288,867	164,873	515,291	297,780	215,402	1,482,213
Dependability	464,892	171,382	295,598	240,571	435,652	1,608,095
Operations	950,591	380,667	643,247	517,055	715,599	3,207,159
Other	46,233	54,680	45,243	23,434	31,794	201,384
TOTAL	3,241,649	1,643,278	1,895,917	1,330,052	1,638,174	9,749,070

	2014	2015	2016	2017	2018	2019	2010-2019	2009-2019
Mandated Projects	249,031	116,135	429,064	49,504	260,714	146,966	3,010,567	4,501,633
Safety Compliance	268,918	0	1,586	77,000	250,000	0	1,790,850	2,079,717
Dependability	377,045	373,544	246,815	828,416	109,663	643,598	3,722,284	4,187,176
Operations	610,645	678,989	611,917	555,950	422,590	377,700	5,514,359	6,464,950
Other	26,556	834	15,884	934	950	964	201,273	247,506
TOTAL	1,532,195	1,169,502	1,305,266	1,511,804	1,043,917	1,169,228	14,239,333	17,480,982

Capital Improvement Program: FY09-19 Investment Allocation by Project Category

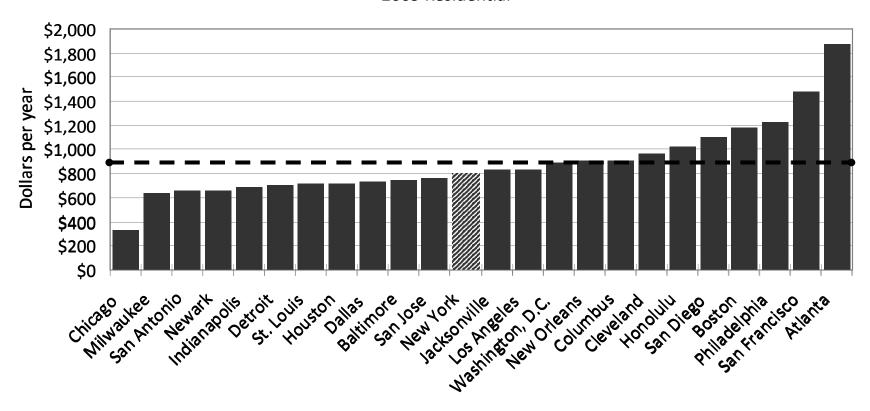


Typical New York City Charges

FY 2010 (with Proposed 14% Rate Increase)

	FY2009 Average	FY2010 Average	Change
Unmetered Transition Accounts			
Walk-Up Apartments	\$4,278	\$4,877	\$599
Charge Per Dwelling Unit	\$643	\$734	\$90
Elevator Apartments	\$48,143	\$54,883	\$6,740
Charge Per Dwelling Unit	\$729	\$831	\$102
Metered Customers	Rates	Per 100 Cubic Feet	
Water	\$2.31	\$2.63	\$0.32
Wastewater	\$3.67	\$4.18	\$0.51
Combined	\$5.98	\$6.81	\$0.83
Typical Metered Charges	Avera	ge Annual Charges	
Single Family (100,000 gallons)	\$800	\$911	\$110.80
Multifamily Unit (85,000 gallons)	\$680	\$774	\$94.18

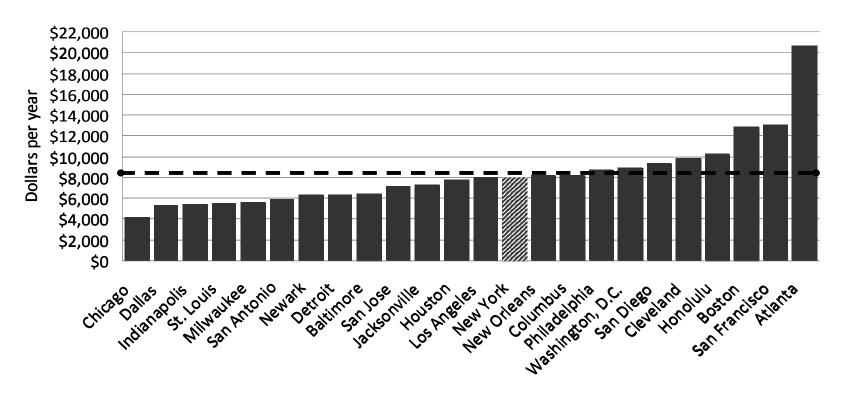
Annual Water/Wastewater Charges 2009 Residential



= 2009 24 city average (\$889) NYC Charge w/ Increase = \$911

Annual charges for all cities based on consumption of 100,000 gallons.

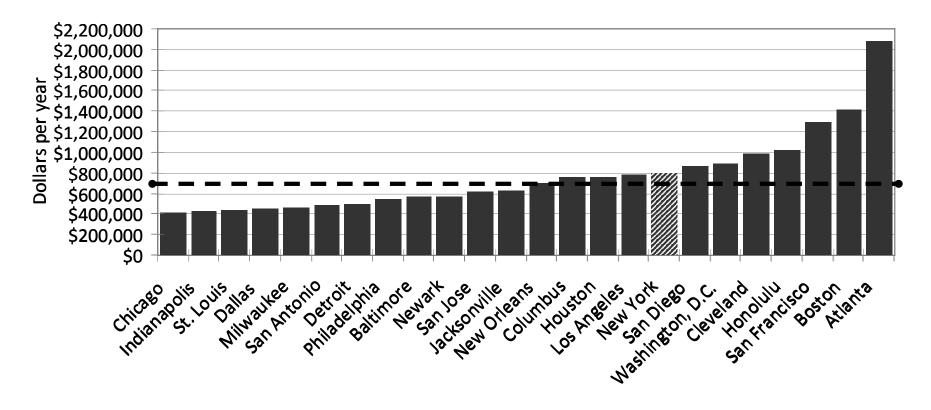
Annual Water/Wastewater Charges 2009 Commercial



Annual charges for all cities based on consumption of 1 million gallons.

= 2009 24 city average (\$8,298)
NYC Charge w/Increase = \$9,119

Annual Water/Wastewater Charges 2009 Industrial



Annual charges for all cities based on consumption of 100 million gallons.

== 2009 24 city average (\$771,352) NYC Charge w/Increase = \$911,832