



sanitation

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NYC Sanitation Releases 2019 Strategic Plan Update

Annual Update to 2016 Plan Provides Status of Projects, Initiatives and Future Goals

The New York City Department of Sanitation has published its 2019 Strategic Plan Update, three years after the release of the Department's first-ever strategic plan. The plan is a blueprint to fortify the Department's vital services, enhance employee and public safety, modernize the Department's fleet and facilities, develop the Department's workforce and lead New Yorkers to send zero waste to landfills. The 2019 Update provides a progress report on these goals.

"Over the last year, we have reached milestones that have been many years in the making," Sanitation Commissioner Kathryn Garcia said in the report. "The City's ban on foam products and the statewide effort to ban plastic bags will finally eradicate two harmful and unnecessary products from our waste stream. The implementation of the Waste Equity law and the opening of the City's final two marine transfer stations represent significant progress on completion of the Solid Waste Management Plan. The newest initiative we have committed to in this year's progress update--to implement a commercial waste zone system--will complement these successes."

Highlights of the 2019 Strategic Plan Update, which covers Fiscal Year 2019, include:

- The Department launched a unique outreach campaign, Make Compost, Not Trash, focused on facilitating behavior change at the neighborhood and community level to help increase participation in our curbside organics collection programs.
- The Department added more than 600 apartment buildings to its curbside organics program, and increased the number of food scrap drop-off sites to 165, up from 113 last June.
- The Department collaborated with the Manhattan Borough President's Office, the Manhattan Solid Waste Advisory Board, and Pratt Industries to launch the Manhattan Paper Challenge, tasking Community Boards with increasing their paper recycling rates to win financial awards.
- The Department grew participation in theecycleNYC electronics recycling program by nearly 1,000 buildings; the program now serves 35 percent of the City's 10+ unit buildings. The Department also expanded curbside e-waste collection service to include all of Brooklyn and western Queens.
- The Department collected nearly five million pounds of textiles in the refashionNYC textile recycling program.

- In May 2019, the Department launched a new food donation portal as part of the DonateNYC reuse and donation platform to facilitate connections for hyper-local food donations.
- The Department completed the final two conversions of the City's marine transfer stations, a critical implementation milestone of the Solid Waste Management Plan for managing the city's waste and recycling.
- The Department fully implemented turn by turn routing technology in our snow fleet and more than doubled the number of paperless field locations with the implementation of our SMART 3.0 personnel and equipment scheduling system.
- The Department welcomed its first Chief Supplier Diversity Officer, allowing for more centralized efforts to increase opportunities for Minority and Women Owned Business Enterprises in agency contracts.
- The Department appointed a Chief Learning Officer, a dedicated office for the design and implementation of professional development programs for all employees.

Originally, the Department of Sanitation committed to 12 goals and 46 corresponding initiatives to guide its work. In June 2018, four additional initiatives were added to build on successes and redouble efforts to achieve long term goals. This year, the Department has introduced one new initiative. To date, the Department has now achieved 27 initiatives; up from 21 at this time last year. An additional 17 initiatives have been partially achieved, and five others are underway.

This year, the Department has added a new initiative – to implement a commercial waste zone system that will lead to safer and more efficient collection that provides high-quality, low cost service, while furthering the City's zero waste goals.

The [2019 Strategic Plan Update](#), [2018 Strategic Plan Update](#), the [2017 Strategic Plan Update](#) and the [2016 Strategic Plan](#) are available online.

About the New York City Department of Sanitation

The Department of Sanitation (DSNY) keeps New York City healthy, safe and clean by collecting, recycling and disposing of waste, cleaning streets and vacant lots, and clearing snow and ice. The Department operates 59 district garages and manages a fleet of more than 2,000 rear-loading collection trucks, 450 mechanical brooms and 693 salt/sand spreaders. The Department clears litter, snow and ice from approximately 6,500 miles of City streets and removes debris from vacant lots as well as abandoned vehicles from City streets.