# Weather & Decision Making Workshop



WHEN WILL IT TAKE PLACE? The workshop will take place on December 7th, from 10 am to 3 pm.

**WHAT IS THIS WORKSHOP?** This is a half-day (five hour), in-person educational workshop about weather and decision making, to be held at Brooklyn College.

**WHAT IS THE BENEFIT TO ME?** This is an educational workshop. You may learn about flooding, collaboration, and tools to support decision-making.

**AUDIENCE:** Seeking emergency managers, first responders, policy makers and community leaders interested in weather emergency preparedness and response.

In appreciation for your participation, StonyBrook University is offering a \$200 electronic gift card at the conclusion of the study via email.

This is not a NYCEM/ CERT affiliated event. NYCEM is sharing this opportunity as an educational workshop to support your work in the community. If participating, you are not to wear your NYC CERT branded gear.

WHAT WILL I HAVE TO DO? On the day of the workshop, you and the other participants will experience communication and strategy training to help facilitate ethical decision making when it comes to weather events and risk management. You will be asked to complete survey questions prior to, during, and after the workshop. Additional information will be sent to you once you register for the workshop (link below).

#### **HOW DO I SIGN UP?** Space is limited!

Register at <a href="https://forms.gle/FxoMyEy5drGjQyJ16">https://forms.gle/FxoMyEy5drGjQyJ16</a> You will receive a confirmation and additional information, including detailed directions, before the workshop.

If you have questions, please contact Elizabeth Bojsza at Elizabeth.Bojsza@stonybrook.edu



#### MONDAY RADIO ROLL CALL

Radio Channel CERT BX

#### 12/09

Responding Borough: Bronx

Scenario: Have you submitted all of your volunteer hours? if not do you need help?

Documents to Review:
<u>Citywide Radio Drill Refresher</u>
<u>Call signs per Radio</u>



Download the NYC CERT SOPs

New York City Emergency Management Staff is excited to announce the release of

# A Helping Hand for NYC CERT members



The NYC EAP is a comprehensive program designed to support employees and their families facing a wide range of personal problems. The services offered include help with marital or family conflicts, mental health or emotional stress, substance misuse, elder care, and traumatic events.

By working with the EAP you can make positive changes in your life that will greatly improve your health and well-being. The NYC EAP provides the following services to employees and their families:

- Individual interviews to assess and evaluate the nature and scope of problems.
- Crisis counseling, where appropriate.
- Referral to treatment and other problem-solving resources in the community.
- Periodic follow-up with employee and referral agency.
- Worksite visits to debrief groups of employees affected by a traumatic loss or event at work.

The first step in receiving assistance from the NYC EAP is to call 212-306-7660 or e-mail eap@olr.nyc.gov to schedule an appointment. The Program is located at: 22 Cortlandt Street, 11th Floor. Remember, all information is free & confidential.

**Language Certification** 

# Language CERTification

As NYC CERT volunteers, we know that you have a passion for helping others. NYCEM is seeking dedicated individuals who are fluent in a language other than English to join our team of interpreters and translators.

As a volunteer, you have the opportunity to play a crucial role in supporting non-English speakers during emergencies, including at NYC Service Centers.

If selected, NYCEM is offering the opportunity to be certified in specific languages (written and/or spoken). CLICK HERE to Apply

We're Still In A Droug

Water Conservation Resources

the updated <u>NYC CERT Standard</u> <u>Operating Procedures (SOPs)!</u> All volunteers are encouraged to review the latest iteration of expectations and guidance.

For any questions, please reach out to your volunteer leadership or email <a href="mailto:CERT@oem.nyc.gov">CERT@oem.nyc.gov</a>.



View and Download the Complete NYC CERT Basic Training Student Manual



View the <u>NYC CERT Event Calendar</u> to see upcoming training, meetings, and planned deployments.

After you participate, be sure to <u>Submit</u> <u>Your Volunteer Hours!</u>

\*Only events submitted and approved through the Event Request form will be available to volunteers to submit service hours. If you don't see your event listed, please connect with your division leadership. \*

For more questions on how to submit your service hours you can view the <u>Hours Submission FAQs</u>.



NYC CERT Division maps are available (pdf format) to support recruitment and



In 2024, New York had the driest October in recorded history! The current drought has led to wildfires and reduced the amount of water stored in the City's reservoirs. All New Yorkers are encouraged to help save water now! Reducing

water usage now can help avoid a more serious drought in warmer months when New Yorkers use more water.

Below is a list of DEP's education resources to help introduce water conservation to students and educators. In this packet, you will also find ready to use lessons and activity sheets with recommended grade bands. For more information, visit DEP's website.

#### **Education Resources:**

- <u>Understanding NYC's Water Story: A Curriculum Guide for the Classroom</u>
- NYC's Water Story: From Mountain Top to Tap Map and Guide for Teachers
- NYC Water Saver's Workbook
- Drippy's Water Adventure Coloring Book
- NYC Watershed Virtual Tour
- Water Resources Art and Poetry Contest
- NYC Drinking Water Supply and Quality Report
- NYC One Water Demand Management Program

#### **Lessons and Activities:**

- NYC Water Cycle Rain Dance (ES)
- Drip Patrol Badges (ES)
- Love Poems to Water (ES, MS)
- What is a Watershed? (ES, MS)
- Water Conservation Quiz (ES, MS, HS)
- Creating a PSA about Drought (ES, MS, HS)
- <u>Discovering NYC's Water Supply System (MS, HS)</u>
- Engineering a Water System (MS, HS)
- Investigating Historic Droughts (MS, HS)
- Water Use Calculator (MS, HS)

#### Take Action:

Water Saving Tips

Last Call: NYCEM's Annual Toys for Tots and Coat Drive is Here!

preparedness planning in your community.

- <u>Brooklyn</u> - <u>Bronx</u> - <u>Manhattan</u> - - <u>Queens</u> - <u>Staten Island</u> -



If your division is hosting or participating in an upcoming event, please complete the Event Request form to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a <u>Ready New York Material</u> <u>Request</u> for upcoming events.



#### **Update on Material requests**

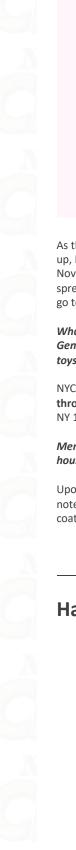
All requests will contain the following:

- My Emergency Plan 50
- Hurricane Map 50
- Notify NYC card 50
- NYC CERT card 50
- Give-a-ways will depend on availability

Note: Ready New York plastic bags and tablecloths are no longer available.

All Division IDs are Ready







Join us in spreading joy this season
by donating gently used coats and new toys!
Donations will go to NY Cares and the Marine Corps Reserve I

As the colder weather approaches and the holiday spirit starts ramping up, NYCEM's Annual Toys for Tots and Coat Drive is back. From November 14th **through December 12th**, NYC CERT volunteers can help spread joy by donating gently used coats and new toys. Donations will go to NY Cares (coats) and the Marine Corps Reserve (toys).

#### What to Bring:

Gently used or in good condition coats for all ages. New unwrapped toys, crafts, books and games suitable for ages 0-12.

NYC CERT members can drop off their items from **9 AM-5 PM, Monday through Thursday** at NYCEM headquarters (165 Cadman PI, Brooklyn, NY 11201).

Members will not be permitted into the building outside of these hours.

Upon arriving, NYC CERT volunteers MUST have their NYC CERT ID and note to security that they are there dropping off items for the toy and coat drive.

#### Membership:

Credentials for probationary members, who graduated last cycle (April), expired on September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.

#### Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: https://on.nyc.gov/CERTpickup

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free Notify NYC mobile app, available for iOS and Android.

### **Have You Submitted Your Hours?**



### Volunteer Hours for 2024

Deadline: Friday, January 17, 2025

<u>Submit your NYC CERT Volunteer Service Hours</u> for 2024, **no later than Friday, January 17, 2025**. If you have any issues or concerns, please connect with your leadership for support.

**Starting in 2025** - To remain Active, volunteers must complete and report a minimum of 25 approved volunteer service hours annually.

### A message from:

# NYCEM STAFF

#### We're Here to Help

We are dedicated to supporting NYC CERT volunteer members and leaders. We're here to assist you and provide guidance. As a leader, it's crucial to be well-versed in policies

and procedures to effectively guide your team members. If you're unsure about something, well-structured meetings provide an opportunity to receive clarification.

Remember, volunteer leaders play a vital role in fostering a positive and professional environment. It's important to address concerns directly rather than engaging in gossip, as this can create a toxic atmosphere. Experience has shown that most issues can be resolved through open and honest communication.

#### 25-hours Policy Takes Effect in 2025

We want to again provide some clarity for one of the notable updates to the <u>NYC CERT SOPs</u>, specifically: *To remain Active, volunteers must complete and report a minimum of 25 approved volunteer service hours annually.* 

**25** hours in **2025** 

Because this policy was just added to the latest edition of the <u>NYC CERT SOPs</u>, we are not putting into effect until we tally up your total hours for 2025. With that said, you should continue to do your best to submit your volunteer hours for 2024 as soon as possible, as it will better help you understand what it will take to fulfill this new requirement going forward. <u>Submit your NYC CERT Volunteer Service Hours</u> no later than Friday, January 17, 2024. If you have any issues or concerns, please connect with your leadership for support.

#### Why 25 hours?

This new standard was introduced in response to numerous volunteer requests for clearer guidelines on activity status. We understand that volunteer commitments vary across boroughs, divisions, and individuals. The 25-hour annual minimum is a reasonable benchmark, aligning with common volunteer practices and providing a clear framework for maintaining active status.

You can meet the 25-hour minimum by making sure to submit your volunteer hours for: Time spent on training, drills, deployments, community outreach, and other CERT-related activities. By meeting this simple requirement, you'll ensure your continued participation in the program and help maintain the readiness of NYC CERT membership.

#### **Send Us Your Photos!**



Please continue to share an and all photos and videos from your NYC CERT events at <a href="mailto:on.nyc.gov/CERTupload">on.nyc.gov/CERTupload</a>

Please note Date (including year), Borough, Division (or team), Event, members included (if available).

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

### **VOLUNTEER OPPORTUNITIES**



# **Basic Training Disaster Simulation Support**

As always, NYCEM is requesting that our current NYC CERT volunteers show their support for our newest members as they complete the NYC CERT Basic Training. Current members can help by role playing as victims during the disaster simulation, which may involve them sitting or lying on the ground and acting in distress.

#### Registration:

Monday, December 9 | 6 PM -9:30 PM Tuesday, December 10 | 6 PM -9:30 PM

# Dyker Heights Light Deployments

This holiday season, NYC CERT will again assist the 68th NYPD Precinct with crowd and traffic management at the famous Dyker Heights Holiday Lights display in Brooklyn. With large crowds and buses of tourists expected, CERT volunteers will help manage the flow of visitors along 10th to 12th Avenue, between 85th and 82nd Street. Volunteers are needed on Saturday evenings—December 7th, 14th, and 21st.

#### Registration:

Saturday, December 14 Saturday, December 21





# **CERT Supports Community Board 17's Holiday Event and Toy Giveaway**

On December 20th, NYC CERT will be supporting Community Board 17 during their upcoming holiday ceremony and toy giveaway! With a large turnout expected, including many children, CERT volunteers will assist with crowd and traffic management, guiding the flow of people along the sidewalks. Their efforts will help maintain a smooth, enjoyable event for all attendees. Elected officials will also be present to join in the community celebration.

<u>Community Board 17 Tree Lighting Ceremony</u> <u>Registration, Fri, Dec 20, 2024 at 4:00 PM</u>

# **Christmas Tree Lighting Support** - **Port Richmond, SI**

NYC CERT will assist with traffic control and crowd management at Port Richmond's Christmas Tree Lighting event. To participate in this deployment

<u>Christmas Tree Lighting Support - Port Richmond</u> <u>Registration, Fri, Dec 13, 2024 at 6:00 PM</u>



# **NYC CERT CALENDAR**



#### What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

Report your Volunteer Hours
Search for Buddy Check Event



## Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the <u>NYC CERT Mentor Program form</u> to let us know if you'd like to be a mentor or mentee. Complete the <u>Matching Questionnaire</u> to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

<u>NYC CERT online platform</u> includes online courses to support volunteer growth.

Schedule free training for your Division here : FDNY Smart Fire Safety.

<u>FEMA Region 2 (R2) Webinar</u> <u>Catalogue</u> includes all recorded webinars.

#### **NYC CERT ADVANCED TRAINING**

### **CISA Learning**

CISA's new Learning Management System has replaced the Federal Virtual Training Environment (FedVTE) and will replace multiple other platforms. CISA Learning will be the go-to learning platform CISA staff, contractors and external partners. CISA Learning will continue to offer the same no cost online cybersecurity training as FedVTE on topics such as cloud security, ethical hacking and surveillance, risk management, malware analysis, and more.



CISA Learning using the following link: <a href="https://learning.cisa.gov/">https://learning.cisa.gov/</a>

- External users will access CISA Learning via Login.gov, a secure government site.
- While Login.gov uses personal identifiable information (PII) for verification, this information is not shared with or captured in CISA Learning.
- For more information, visit: What is Login.gov? | Login.gov

### **Recent Activity**

### **Deployment**

**Thanksgiving Balloon Inflation** 



NYC CERT volunteers proudly supported the NYPD Manhattan North and NYC Emergency Management Incident Management Team at the 98th Macy's Thanksgiving Day Parade Balloon Inflation event. They assisted with crowd management and provided directions to spectators within the inner perimeter. Thank you to all our volunteers for their dedication!

### Meeting

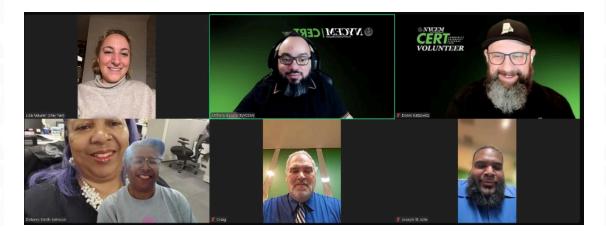
#### **Queens Division 6**



Queens Division 6 came together for their monthly meeting. Leadership and cabinet members provided recent events and Precinct council meetings. While a post holiday season in-person event is in planning stages. Members are reminded of the EAP resource available for all volunteers. <a href="https://www.nyc.gov/site/olr/eap/eap-helping-hand.page">https://www.nyc.gov/site/olr/eap/eap-helping-hand.page</a>

Α

#### **Brooklyn Leadership**



Many of our Brooklyn CERT leaders wrapped up their two-year term with a final monthly meeting this past Tuesday. We're incredibly grateful for their hard work and dedication. Leadership roles offer a unique opportunity to make a difference, connect with fellow community members, and develop valuable skills. If you're passionate about our community and want to contribute at a higher level, we encourage you to consider stepping up. While these members are no longer in a leadership role, they are all here to support and guide our future leaders! We look forward to what the future brings!

### **THINGS TO KNOW**



#### **How To Request NYC CERT**

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the <u>NYC CERT External</u> <u>Request Form.</u>
- NYC CERT Leadership should not submit form on behalf of the event organizer.
- For events lead by a NYC CERT
  Division, volunteer leadership (Ready
  New York Liaison, if a preparedness
  event) should submit this <u>Event</u>
  Request form.

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the NYC CERT



# What is the NYC CERT Uniform?

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)

<u>Event Calendar</u> with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request

Form: <a href="https://on.nyc.gov/CERTrequest">https://on.nyc.gov/CERTrequest</a>
Find the NYC CERT Protocols here: <a href="https://ox.nyc.gov/CERT">NYC CERT</a>

**SOPs** 

Schedule a meeting with NYCEM staff: NYC

**CERT Volunteer Support** 

 NYC CERT credential on lanyard, visible at all times (mandatory)

 Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



<u>Download the New NYC CERT Backgrounds</u> for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



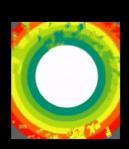
NYCEM's YouTube page
NYC CERT recruitment video
2021 National Volunteer Week video



Resolve to Be Ready Calendar
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk (SoundCloud, iTunes & Spreaker) and iPrepárate! on SoundCloud.



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPELLO **Director** Volunteer Programs



ANTHONY ESCOTO **Program Manager** Training & Exercises



DENISE ESPOSITO Specialist Recruitment & Retention



REGINA WILSON Specialist CERT Leadership



**GABRIEN ZERVOS Specialist** Operations & Engagement



VANESSA RODRIGUEZ



# VOLUNTEER Schedule a meeting with NYC CERT Staff: https://on.nyc.gov/bookCERT

Choose a Topic:	<u>CERT Pick-up</u>	NYC CERT	Advanced	<u>Exercises</u>
	( <u>In-Person)</u>	Operations	Training	<u>&amp; Tabletops</u>
<u>General</u>	CERT ID	<u>Leadership</u>	Borough	<u>Division</u>
<u>Questions</u>	Questions	<u>Interest</u>	Discussion	<u>Discussion</u>

This application lets you book a one-on-one meeting with a staff member who specializes in each specific topic. Please provide a clear description of your needs so we can prepare to address all of your questions and concerns.



NYC Emergency Management | NYC.gov/emergencymanagement {Click here to view as a webpage}













NYC Emergency Management Communications Network | 165 Cadman Plaza East | Brooklyn, NY 11201 US