

CRITICAL ACTIVITIES REPORT FAMILY SERVICES - FISCAL YEAR 2009

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
FAMILY SERVICES																		
FACILITIES																		
Total number of facilities	148	147	148	152	154	148	150	150	150	149	150	150	150	150	0%	150	0%	
DHS operated	7	7	7	7	7	7	7	7	7	7	7	7	7	7	0%	7	0%	
Non-DHS operated	141	140	141	145	147	141	143	143	143	142	143	143	143	143	0%	143	0%	
Total number of units	9,827	9,756	9,794	9,975	10,100	10,173	10,173	10,222	10,239	10,268	10,336	10,336	10,336	9,860	5%	9,860	5%	
DHS operated	455	476	476	468	468	468	468	468	468	468	468	468	468	441	6%	441	6%	
Non-DHS operated	9,372	9,280	9,318	9,507	9,632	9,705	9,705	9,754	9,771	9,800	9,868	9,868	9,868	9,419	5%	9,419	5%	
Total number of facilities	148	147	148	152	154	148	150	150	150	149	150	150	150	150	0%	150	0%	
Intake Centers (PATH & AFIC)	2	2	2	2	2	2	2	2	2	2	2	2	2	2	0%	2	0%	
Hotels	48	48	48	48	48	48	48	48	48	48	48	48	48	48	0%	48	0%	
Cluster sites	13	13	13	14	16	11	11	11	11	10	10	10	10	13	-23%	13	-23%	
Tier II	71	70	71	73	73	72	74	74	74	74	74	74	74	71	4%	71	4%	
Adult family residences	14	14	14	15	15	15	15	15	15	15	16	16	16	16	0%	16	0%	
Total number of units	9,827	9,756	9,794	9,990	10,100	10,173	10,197	10,222	10,239	10,268	10,336	10,336	10,336	9,860	5%	9,860	5%	
Hotels	2,477	2,477	2,481	2,440	2,440	2,440	2,440	2,440	2,440	2,461	2,496	2,496	2,496	2,477	1%	2,477	1%	
Cluster sites	1,421	1,432	1,445	1,485	1,574	1,615	1,633	1,665	1,682	1,692	1,692	1,692	1,692	1,421	19%	1,421	19%	
Tier II	4,603	4,571	4,592	4,732	4,753	4,777	4,782	4,776	4,776	4,776	4,776	4,776	4,776	4,603	4%	4,603	4%	
Adult family residences	1,326	1,276	1,276	1,333	1,333	1,341	1,342	1,341	1,341	1,339	1,372	1,372	1,372	1,359	1%	1,359	1%	
POPULATION																		
Average Daily Family Census	8,473	8,702	9,011	9,270	9,477	9,452	9,416	9,383	9,376	9,401	9,362	9,363	9,224	8,878	4%	8,373	12%	
Average daily census of adults in families	12,118	12,447	12,929	13,296	13,584	13,529	13,455	13,390	13,363	13,368	13,327	13,366	13,181	12,779	3%	11,984	12%	
Average daily census of children in families	13,741	13,992	14,498	14,864	15,271	15,087	14,985	14,985	14,911	14,821	14,751	14,602	14,709	14,231	3%	13,590	7%	
Average Daily Family Census	8,473	8,702	9,011	9,270	9,477	9,452	9,416	9,383	9,376	9,401	9,362	9,363	9,224	8,878	4%	8,373	12%	
Average daily census, hotels	2,311	2,422	2,433	2,368	2,384	2,361	2,345	2,334	2,257	2,276	2,301	2,356	2,346	2,265	4%	2,194	7%	
Average daily census, cluster sites	975	1,020	1,211	1,339	1,448	1,499	1,469	1,501	1,504	1,541	1,539	1,483	1,377	1,168	18%	976	52%	
Average daily census, Tier II	4,178	4,207	4,264	4,422	4,480	4,403	4,421	4,373	4,450	4,405	4,378	4,384	4,364	4,274	2%	4,187	5%	
Average daily census, adult family residences	1,008	1,053	1,103	1,141	1,165	1,188	1,181	1,173	1,165	1,180	1,144	1,141	1,137	1,170	-3%	1,016	12%	
Basic demographics																		
Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated)	10,128	10,536	10,745	10,952	11,046	10,976	11,094	10,912	11,147	11,071	11,079	11,147	26,353	23,294	13%	9,771	14%	
Asian/Pacific Islander	45	47	51	49	50	56	59	63	67	61	62	68	129	123	5%	45	51%	
Black	5,595	5,808	5,867	5,985	5,980	5,927	5,970	5,868	5,990	5,943	5,934	5,970	13,933	12,965	7%	5,454	9%	
Hispanic	3,839	3,973	4,088	4,156	4,218	4,182	4,237	4,138	4,218	4,219	4,221	4,244	10,367	8,923	16%	3,674	16%	
Native American	0	4	10	14	15	16	17	15	15	13	13	15	31	29	7%	1	1400%	
White	329	330	321	318	324	324	330	329	331	307	317	324	781	686	14%	311	4%	
Unknown (please see definition)	320	374	408	430	459	471	481	499	526	528	532	526	1,112	568	96%	286	84%	
Age, number of unique individuals receiving services (total unduplicated)																		
Age, number of unique individuals receiving services (total unduplicated)	36,714	38,040	38,962	39,436	39,707	39,528	39,470	38,821	39,572	39,198	39,039	39,531	91,255	80,402	13%	35,278	12%	
0 to 5	8,565	8,911	9,138	9,205	9,247	9,135	9,173	9,083	9,315	9,367	9,291	9,481	21,259	18,197	17%	8,186	16%	
6 to 13	6,782	7,057	7,176	7,245	7,267	7,295	7,157	7,062	7,036	6,880	6,903	6,892	16,191	14,866	9%	6,530	6%	
14 to 17	2,677	2,763	2,846	2,891	2,906	2,919	2,856	2,809	2,858	2,819	2,742	2,748	6,376	5,750	11%	2,588	6%	
18 to 20	2,469	2,551	2,633	2,633	2,688	2,641	2,646	2,579	2,703	2,719	2,707	2,807	6,245	5,336	17%	2,355	19%	
21 to 29	7,620	7,823	8,003	8,094	8,192	8,110	8,270	8,086	8,294	8,164	8,220	8,344	19,984	17,339	15%	7,264	15%	
30 to 44	6,050	6,352	6,541	6,701	6,718	6,748	6,706	6,551	6,688	6,647	6,573	6,657	15,159	13,443	13%	5,856	14%	
45 to 64	2,446	2,481	2,523	2,551	2,581	2,569	2,550	2,530	2,566	2,497	2,483	2,473	5,740	5,189	11%	2,397	3%	
over 65	105	102	102	116	108	111	112	121	112	105	120	129	301	282	7%	102	26%	
LENGTH OF STAY																		
Average LOS for all families (in days)	330	319	308	293	288	286	287	285	284	278	276	274	292	350	-17%	355	-23%	
Percent of families that are long term stayers	18.6%	17.8%	17.0%	15.8%	15.2%	14.5%	14.5%	14.2%	14.2%	13.6%	13.2%	12.4%	15.1%	18.8%	-3.7%	18.7%	-6.3%	

CRITICAL ACTIVITIES REPORT

FAMILY SERVICES - FISCAL YEAR 2009

FAMILY SERVICES	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
PERMANENT PLACEMENTS AND OTHER EXITS																	
Total families placed in permanent housing	663	718	673	613	646	822	734	710	801	796	813	821	8,810	7,592	16%	655	25%
Work Advantage	223	252	240	222	232	277	251	242	299	271	298	298	3,105	2,100	48%	212	41%
Fixed-Income Advantage	100	144	95	112	120	165	150	138	138	173	154	163	1,652	1,334	24%	93	75%
Children Advantage	89	89	105	89	80	134	109	123	130	131	140	126	1,345	898	50%	88	43%
Short-Term Advantage	10	7	14	5	7	3	4	4	6	5	3	13	81	29	179%	7	86%
NYCHA	5	13	13	7	9	16	13	16	14	12	7	14	139	149	-7%	9	56%
HPD	43	18	33	18	15	33	24	27	8	22	33	24	298	327	-9%	21	14%
Housing Stability Plus	0	0	0	0	0	0	0	0	0	0	0	0	0	173	NA	0	NA
Other Section 8	30	47	30	31	24	31	35	22	40	39	39	26	394	351	12%	24	8%
Other placements (NY/NY III, private housing)	163	148	143	129	159	163	148	138	166	143	139	157	1,796	2,231	-19%	201	-22%
Percent of families placed in permanent housing of those served	6.5%	6.8%	6.3%	5.6%	5.8%	7.5%	6.6%	6.5%	7.2%	7.2%	7.3%	7.4%	33.4%	32.0%	1.4%	6.7%	0.7%
Percent of families placed in permanent housing who returned to DHS within one year	3.5%	4.2%	3.3%	3.8%	3.9%	3.1%	3.4%	4.6%	3.3%	2.1%	2.7%	2.3%	3.3%	4.3%	-1.0%	2.4%	-0.1%
Percent of families placed in permanent housing who returned to DHS within two years	7.3%	11.7%	9.4%	9.2%	9.2%	9.5%	9.5%	10.9%	9.4%	10.1%	9.3%	9.4%	9.6%	10.5%	-0.9%	10.4%	-1.0%
FAMILY INTAKE																	
Applications: Families with Children																	
Total number of applications	3,266	3,663	3,576	3,531	3,143	2,742	3,161	2,727	3,229	3,080	3,160	3,463	38,741	NA	NA	NA	NA
Total number of unduplicated applicants	2,534	2,793	2,729	2,698	2,427	2,129	2,476	2,195	2,478	2,405	2,462	2,712	21,294	NA	NA	NA	NA
Total number of new applicants	1,088	1,139	1,127	1,070	968	841	1,085	867	1,011	942	1,025	1,152	12,315	NA	NA	NA	NA
Applications: Adult Families																	
Total number of applications	669	642	675	744	644	621	866	808	719	740	733	764	8,625	NA	NA	NA	NA
Total number of unduplicated applicants	349	351	383	390	375	360	424	352	352	359	363	383	2,750	NA	NA	NA	NA
Total number of new applicants	112	111	137	133	165	131	147	132	117	135	145	130	1,595	NA	NA	NA	NA
For eligible families with children:																	
Number of families found eligible	943	1,136	1,149	1,310	1,149	1,016	984	974	1,050	1,104	1,040	1,052	12,907	NA	NA	NA	NA
Percent of eligible families who submitted one application	65.0%	58.7%	62.1%	57.3%	58.8%	59.5%	60.8%	64.0%	62.5%	61.4%	62.8%	64.3%	61.3%	NA	NA	NA	NA
Percent of eligible families who submitted two applications	22.0%	23.9%	21.0%	25.3%	25.2%	23.9%	23.5%	24.6%	23.0%	22.1%	23.4%	20.1%	23.2%	NA	NA	NA	NA
Percent of eligible families who submitted three applications	7.5%	10.6%	8.8%	10.2%	9.3%	9.1%	8.4%	7.2%	8.9%	9.4%	8.5%	8.4%	8.9%	NA	NA	NA	NA
Percent of eligible families who submitted four applications	3.8%	4.2%	4.3%	3.6%	3.9%	4.3%	4.2%	2.5%	3.0%	3.6%	2.8%	4.8%	3.8%	NA	NA	NA	NA
Percent of eligible families who submitted five applications	0.5%	1.0%	2.3%	1.9%	1.5%	1.9%	1.6%	0.8%	1.5%	1.8%	1.6%	1.6%	1.5%	NA	NA	NA	NA
Percent of eligible families who submitted six or more applications	1.2%	1.6%	1.5%	1.7%	1.3%	1.3%	1.5%	0.9%	1.1%	1.6%	1.0%	0.9%	1.3%	NA	NA	NA	NA
Repeat families with children	425	485	513	526	474	443	432	367	274	423	421	412	5,195	NA	NA	NA	NA
For eligible adult families:																	
Number of families found eligible	96	106	116	144	88	93	122	99	106	102	103	100	1,275	NA	NA	NA	NA
Percent of eligible families who submitted one application	46.9%	32.1%	37.1%	32.6%	42.0%	41.9%	38.5%	40.4%	41.5%	38.2%	47.6%	40.0%	39.5%	NA	NA	NA	NA
Percent of eligible families who submitted two applications	14.6%	17.9%	20.7%	21.5%	22.7%	24.7%	23.0%	30.3%	13.2%	21.6%	24.3%	18.0%	21.0%	NA	NA	NA	NA
Percent of eligible families who submitted three applications	12.5%	13.2%	7.8%	13.9%	5.7%	19.4%	15.6%	12.1%	14.2%	12.7%	15.5%	17.0%	13.3%	NA	NA	NA	NA
Percent of eligible families who submitted four applications	10.4%	14.2%	9.5%	13.9%	11.4%	2.2%	11.5%	8.1%	10.4%	6.9%	2.9%	8.0%	9.3%	NA	NA	NA	NA
Percent of eligible families who submitted five applications	2.1%	4.7%	5.2%	3.5%	3.4%	2.2%	4.1%	2.0%	4.7%	8.8%	1.9%	5.0%	4.0%	NA	NA	NA	NA
Percent of eligible families who submitted six or more applications	13.5%	17.9%	19.7%	14.6%	14.8%	9.6%	7.3%	7.1%	16.0%	11.8%	7.7%	12.0%	12.8%	NA	NA	NA	NA
Repeat adult families	33	33	30	34	20	17	36	39	42	37	34	53	408	NA	NA	NA	NA

CRITICAL ACTIVITIES REPORT FAMILY SERVICES - FISCAL YEAR 2009

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
FAMILY SERVICES																		
Applicants by borough of origin: Families with Children																		
Total number of unduplicated applicants	2,534	2,793	2,729	2,698	2,427	2,129	2,476	2,195	2,478	2,405	2,462	2,712	21,294	NA	NA	NA	NA	
Number of unduplicated applicants from the Bronx	941	1,054	1,008	1,017	927	816	943	807	976	899	917	1,049	8,060	NA	NA	NA	NA	
Number of unduplicated applicants from Brooklyn	774	801	801	748	720	576	703	647	697	714	715	793	6,103	NA	NA	NA	NA	
Number of unduplicated applicants from Manhattan	315	351	328	351	311	275	343	285	334	299	318	294	2,678	NA	NA	NA	NA	
Number of unduplicated applicants from Queens	233	271	252	289	225	214	239	229	231	245	258	275	2,175	NA	NA	NA	NA	
Number of unduplicated applicants from Staten Island	36	48	62	50	50	46	48	42	49	44	43	63	425	NA	NA	NA	NA	
Number of unduplicated applicants from outside NYC	235	268	278	243	194	202	200	185	191	204	211	238	1,853	NA	NA	NA	NA	
Applicants by borough of origin: Adult Families																		
Total number of unduplicated applicants	349	351	383	390	375	360	424	352	352	359	363	383	2,750	NA	NA	NA	NA	
Number of unduplicated applicants from the Bronx	104	91	114	127	121	124	134	108	113	130	131	119	897	NA	NA	NA	NA	
Number of unduplicated applicants from Brooklyn	99	107	100	103	112	103	120	109	98	106	89	97	766	NA	NA	NA	NA	
Number of unduplicated applicants from Manhattan	47	58	63	64	55	61	73	63	67	51	53	61	422	NA	NA	NA	NA	
Number of unduplicated applicants from Queens	33	38	41	35	32	31	33	28	32	27	31	45	264	NA	NA	NA	NA	
Number of unduplicated applicants from Staten Island	6	8	12	12	9	3	9	8	6	7	11	6	63	NA	NA	NA	NA	
Number of unduplicated applicants from outside NYC	60	49	53	49	46	38	55	36	36	38	48	55	338	NA	NA	NA	NA	
OVERNIGHTS																		
Average number of families at EAU overnight	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%	
Arrived prior to 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%	
Number of families left with childrer	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%	
Number of families left without children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%	
Arrived after 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%	
FAMILY INTAKE																		
Family Eligibility Investigations: Families with Children																		
Total number of eligibility investigations completed (duplicated applications)	3,063	3,468	3,507	3,729	3,302	2,876	2,886	2,809	3,175	3,143	3,150	3,292	38,400	NA	NA	NA	NA	
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
% eligible	32.4%	35.2%	34.6%	36.7%	37.0%	37.1%	36.3%	36.3%	35.3%	36.9%	34.5%	33.5%	35.5%	NA	NA	NA	NA	
Total number of eligibility investigations completed (unduplicated)	2,390	2,659	2,747	2,915	2,598	2,259	2,301	2,272	2,463	2,467	2,455	2,597	21,126	NA	NA	NA	NA	
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
% eligible	39.6%	42.7%	42.0%	45.0%	44.4%	45.1%	43.0%	43.2%	42.6%	44.9%	42.5%	40.9%	53.4%	NA	NA	NA	NA	
% placed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
Number of new eligible families with children	518	651	636	784	675	573	552	607	776	681	619	640	7,712	NA	NA	NA	NA	
Family Eligibility Investigations: Adult Families																		
Total number of eligibility investigations completed (duplicated applications)	644	655	645	780	593	605	910	812	749	714	743	730	8,580	NA	NA	NA	NA	
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
% eligible	15.1%	16.9%	18.4%	18.7%	15.0%	16.0%	14.3%	12.4%	14.7%	14.8%	14.3%	14.5%	15.4%	NA	NA	NA	NA	
Total number of eligibility investigations completed (unduplicated)	330	357	368	391	322	339	435	354	375	339	357	362	2,728	NA	NA	NA	NA	
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
% eligible	29.1%	29.7%	31.5%	36.6%	27.6%	27.4%	29.0%	28.0%	28.3%	30.1%	28.9%	27.9%	40.0%	NA	NA	NA	NA	
% placed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	
Number of new eligible adult families	63	73	86	110	68	76	86	60	64	65	69	47	867	NA	NA	NA	NA	

CRITICAL ACTIVITIES REPORT FAMILY SERVICES - FISCAL YEAR 2009

													Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2009	Prior FYTD 2008	FYTD Comparison 09 vs. 08	Jun-08	% Change June 09 vs June 08
FAMILY SERVICES	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09					
Re-Applicants: Families with Children found Ineligible (due to housing available) who were subsequently found eligible within 90 days																	
Total number of unduplicated applicants found ineligible in reported month (due to housing available) who were subsequently found eligible within 90 days	93	87	108	110	73	75	68	61	88	73	103	DNA	936	NA	NA	NA	NA
Percent of all applicants in reported month who were found ineligible (due to housing available) and subsequently found eligible within 90 days	3.9%	3.3%	3.9%	3.8%	2.8%	3.3%	3.0%	2.7%	3.6%	3.0%	4.2%	DNA	3.9%	NA	NA	NA	NA
Mean number of applications filed by these eligible families	3.3	3.2	3.3	3.2	3.4	3.4	3.4	3.4	3.1	3.2	3.1	DNA	3.3	NA	NA	NA	NA
Re-Applicant Procedure																	
Families with children who reapply in reported month who were subject to Re-Applicant Procedure	283	320	285	311	321	279	247	257	279	268	299	326	3,475	NA	NA	NA	NA
Re-Applicant families with children who did not receive immediate needs shelter while their application was pending	93	101	89	92	116	101	72	108	107	89	127	121	1,216	NA	NA	NA	NA
Number found eligible on that application	1	1	1	0	0	2	0	1	0	0	2	3	11	NA	NA	NA	NA
Mean number of applications filed by these eligible families	3.0	2.0	5.0	NA	NA	3.5	NA	5.0	NA	NA	3.5	3.0	3.5	NA	NA	NA	NA
TRANSFERS																	
Percent of families with more than one facility transfer	0.3%	0.3%	0.7%	0.8%	0.8%	0.9%	0.8%	1.1%	1.2%	1.4%	1.6%	1.9%	1.4%	1.7%	-0.3%	3.0%	-1.1%
SCHOOLS																	
Total number of school-aged children	10,020	10,362	10,509	10,570	10,564	10,561	10,342	10,124	10,131	9,906	9,791	9,780	22,505	23,025	-2%	9,335	5%
Average school attendance rate for children in DHS	NA	NA	82.1%	83.0%	82.1%	80.1%	81.5%	83.0%	82.5%	82.6%	79.0%	73.9%	81.0%	79.7%	1.3%	72.8%	1.1%
Percent of families successfully placed by youngest school-aged child's school address	NA	NA	80.0%	80.6%	81.5%	80.5%	81.4%	86.3%	80.1%	82.5%	84.9%	83.9%	81.3%	82.9%	-1.6%	80.9%	3.0%