

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME:	<u>NYPD</u>	
	1 st Quarter (July -September), due December 13, 2019 2 nd Quarter (October - December), due January 30, 2020 3 rd Quarter (January -March), due April 30, 2020 4 th Quarter (April -June), due July 30, 2020	
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Name	Title	Telephone No.
Date Submitted: _		
FOR DCAS USE	<u>DNLY</u>	
Date Received:		

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I: NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

Distributed to all agency employees? 🛛 Yes, On (Date): <u>TBD 2020</u> 🗆 No

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

Diversity and EEO Appreciation Events

Public Notices

Positive Comments in Performance Appraisals

Other (please specify): The agency will continue to recognize employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity in FY 2020.

* Please describe D&EEO Awards and/or Appreciation Events below:

Women's Institute EEO Liaison Network Conference

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ⊠ Yes, On (Date): ongoing □ No



2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

⊠ Yes, On (Date): ___7/17/2020____ □ No

The review was conducted together with:	: 🛛 Human Resources	🛛 General Counsel
	□ Agency Head	□ Other

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

List the Workforce Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
		🗆 Planned			
Enhancing internal and external applicant pools to address the underutilization.		□ Not started			
the underutilization.		🖾 Ongoing	\boxtimes	\boxtimes	\boxtimes
		Delayed			
		□ Deferred			
		□ Ongoing			
		Completed			

-	Professionals Job Group Fema Fema Fema	ales-Health Profession ales-Social Workers Jo ales-Laborers Job Grou ales-Teachers Job Grou	b Group p	p
exists in the current quarter.	lerutilization identified through quarterly workforce reports. P	Please list Job Groups v	where underut	tilization
Conduct workforce planning and forecasting.	□ Ong □ Com	,		
Job analysis and skills audit.		-		
possible loss or gap in talent.		going 🛛		
address the impending retirement of employees and	□ Not s	started 🛛		
The agency will implement the following strategies to	🛛 Plan	nned 🛛		
		npieted		
	🗆 Delay	•		
recruitment efforts.	⊠ Ong	going 🛛		
specific job groups where underutilization exists to guide	□ Not s	started 🛛		
Using the quarterly workforce dashboard and identifying	🗆 Plan	nned 🛛		

B. WORKPLACE:

List the Workplace Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
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In FY 2020, the agency conducted the following survey(s) to improve the recruitment, hiring, inclusion, retention and advancement of people in underrepresented groups: Engagement/Job Satisfaction/Employee Morale Survey(s) Recruit Resignation Survey	 ☑ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			
 The agency will adopt in FY 2020 the following initiatives based on the analysis of the results of the survey(s): 1. The agency developed an onboarding survey for civilians which is beginning to be utilized to assess the process to enhance efficiency and satisfaction. 2. Convening of workplace focus groups – focused on job groups with high attrition rates (e.g., PCTs, School Safety Agents, and Traffic Enforcement Agents) to inform 2019-2020 Police Officer Recruit Campaign. 	 ☑ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Ongoing ☑ Completed 			
	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural briefly the activities, including the dates when the activities occurred.	programs promoting diversity, news	sletters/artic	es, etc.) and	describe



C. COMMUNITY:

List the Community Goal(s) included in <i>Section IV:</i> <i>Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs). Continue or plan to promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs).		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Personnel Bureau to identify best practices for establishing a brand of inclusive customer service Development and utilize of a customer satisfaction survey.		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



Civilian Working Group	• This working group gathers information about the experiences of civilian employees across the organization. Issues are prioritized to align with the larger strategic plan of the Department and then advocated through this group.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Introducing MACRU	On January 13, 2020, the Deputy Commissioner of Equity & Inclusion introduced via video department-wide: MACRU (Mediation And Conflict Resolution Unit). MACRU in partnership with the Center for Creative Conflict Resolution at OATH will provide mediation and conflict coaching as requested to address workplace conflict.	 ☑ Planned □ Not started □ Ongoing □ Delayed □ Deferred ☑ Ongoing □ Completed 		
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review personnel policies, procedures, and practices related to targeted outreach and recruitment.	Personnel Bureau also provides coaching, mentoring, and cross training programs through Career Enhancement Unit.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Direct resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.	Advertising on social media, targeted internet banners and advertisements in diverse periodicals and on diverse job posting sites. Posting on LINKEDIN Diversity Groups, such as Professionals with Disabilities, Disabled American Veterans, NY LGBT Professional Network, Hispanic & Latino Professionals, and Black Professionals.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Develop user-friendly accessible website, mobile application and social media presence related to careers.	Streamline links to application information.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



B. INTERNSHIPS/FELLOWSHIPS

Type of	Total	Race/Ethnicity [#s]	Gender [#s]
Internship\Fellowship			[N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows	2	W: 1 O: 1	M_1_F_1_N-BOU
		B: A:	
2. Public Service Corps	2	W: 2 O:	M 1 F 1 N-B O U
-		B: A:	
3. Summer College Interns	100	W: 19 O: 17	M 45 F 55 N-B O U
C		B: 59 A: 5	
4. Summer Graduate Interns	25	W: 7 O: 4	M 5 F 20 N-B O U
		B: 11 A: 3	
5. Other (specify): College	50	W: 5 O: 14	M 12 F 38 N-B O U
Aides		B: 25 A: 6	
6. None 🗆			

The agency converted a total of 50 Summer College and Graduate Interns to College Aides in September 2019.



C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	🛛 Yes	□ No
Currently, there are _43 [number] 55-a participants.		
During this Quarter, a total of1_ [number] new applications for the program were received.		
During this Quarter0_ participants left the program due to [state reasons]		

The 55-a Coordinator has achieved the following goals:

1. Disseminated 55-a information through:

e-mail	□ Yes	🛛 No
training sessions	□ Yes	🛛 No
agency website	🛛 Yes	🗆 No
agency newsletter	□ Yes	🛛 No

3. _____

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



List additional Selection Strategies and Initiatives which you outlined in your FY 2020 Diversity and EEO Plan (<i>include use of structured interviewing</i> , <i>EEO or APO representatives observing interviews</i> , <i>review of placement demographics, review of e-hire</i> <i>applicant data</i>).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	Promote employee awareness of opportunities for promotion and transfer within the agency via agency email and agency intranet portal.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	Facilitate the use of training to improve skills and access to career opportunities of all employees in its Leadership Program and via referrals to DCAS.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			



Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment);	 In collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers. Use a diverse panel of interviewers to conduct the interview. Have the EEO Officer review the interview questions. Have the EEO Officer sit in on interviews, where possible. 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Analyzing the impact of layoffs or terminations on racial, gender and age groups;	The agency will use the DCAS Layoff procedure as guidance, should there be any layoffs, terminations and demotions due to legitimate business/operational reasons in FY 2020.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Other Selection Strategies and Initiatives:		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		



VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.

□ There were no new R/A requests in the current quarter.

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY



☑ The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

□ All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: Continued recruitment efforts to address inclusivity and equity in specific job groups, particularly those identified in the DCAS Underutilization Report.

• *Risk 2: Cultural and Language Differences in the Workplace:* Development of workplace culture assessment. Mediation Program facilitated by O.A.T.H. Revision of OEI/EEOD Conferral process for command-level leadership.

Risk 3: Workplaces with Significant Power Disparities: Dissemination of sexual harassment and EEO guidelines. Fair and Impartial Policing Seminar for uniformed personnel.

Risk 4: Isolated Workplaces: Increased access to technology/smartphones – proposal forthcoming.

Risk 5: Decentralized Workplaces: Increased access to technology/smartphones- proposal forthcoming.



E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.

The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.

 \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.



Describe any follow-up measures taken to address the results of the climate survey: EEO posters and bulletins (online and hard-copy) have been updated throughout the quarter. EEO complaint and post-complaint process information has been simplified and made more accessible. The revised graphic flowchart will be posted on the NYPD employee portal, once finalized. Additional EEO and sexual harassment prevention (bystander and mandated reporter information). EEO Sexual Harassment training is a mandatory component of promoted leaders – leadership training. Continue to monitor employee knowledge and familiarity with EEO policies and processes by re-surveying employees in 2020.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

The agency is involved in an audit; please specify who is conducting the audit:

□ Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.