FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name:Click or tap here to enter text.						
 □ 1st Quarter (July -Septen ☑ 3rd Quarter (January -Ma 	nber), due November 17, 2023 arch), due April 30, 2024	 2nd Quarter (October – December), due January 30, 2024 4th Quarter (April -June), due July 30, 2024 				
Prepared by:						
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Name	Title	E-mail Address	Telephone No.			
Date Submitted: 04/25/2024						
FOR DCAS USE ONLY:	Date Received:					

Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].

<u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39). <u>Other Diversity, Equity, Inclusion and EEO Related Training:</u> Beginning with row 45, include training classes co-organized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.

- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

I. Commitment and Accountability Statement by the Agency Head

Distributed to all agency employees?	□ Yes, On (Date):
	🗌 By e-mail
	\square Posted on agency intranet and/or website
	□ Other

II. Recognition and Accomplishments

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion, and equal employment opportunity through the following:

□ Diversity, equity, inclusion and EEO Awards

□ Diversity, equity, inclusion and EEO Appreciation Events

□ Public Notices

 \boxtimes Positive Comments in Performance Appraisals

Other (please specify): ______

* Please describe DEI&EEO Awards and/or Appreciation Events below:

III. Workforce Review and Analysis

I. Agency Headcount as of the last day of the quarter was:

Q1 (9/30/2023): 11	Q2 (12/31/2023): 11	Q3 (3/31/2024): 11	Q4 (6/30/2024):
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II. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

🛛 Yes	On (Date):04/08/2024	Yes again on (Date):	🗆 No
🛛 NYC	CAPS Employee Self Service (by email;	strongly recommended every year)	
🗆 Age	ency's intranet site		
🗌 On-	boarding of new employees		
🗆 Nev	vsletters and internal Agency Publicat	tions	

III. The agency conducted a review of the quarterly CEEDS reports and the dashboard sent by DCAS to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

Yes - on (12/11/2023): Q1 Review Date:	Q2 Review Date: 01/30/2024 Q3 Review date: 04/08/2024 Q4 Review date:
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The review was conducted with:						
🛛 Agency Head	🛛 Agency Head	🛛 Agency Head	□ Agency Head			
🗌 Human Resources	Human Resources	🗌 Human Resources	🗌 Human Resources			
🗆 General Counsel	🗆 General Counsel	🗆 General Counsel	General Counsel			
□ Other	□ Other	□ Other	□ Other			
\Box Not conducted	□ Not conducted	\Box Not conducted	\Box Not conducted			

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

1. [Copy Workforce goal from FY 2024 DEI-EEO plan]

Our people are our greatest asset; we are committed to recruiting, developing, and retaining a diverse and inclusive workforce which reflects our City's communities. We want our employees, present and future, to view us as an employer of choice. To do that, we provide a workplace that values diversity of thought and background. We continue to encourage our employees to review the City's EEO Policy and to provide the agency head and managers with feedback on their experiences as an employee of the agency.

The following measures were applied to encourage professional development:

- 1) The work force is continuously provided with information on additional training to help improve their work experience. New technological tools are also provided to assist workers efficiency and encourage professional development.
- 2) Job Notices are forwarded to all employees and posted on the office bulletin board.
- 3) Exam Notices and Information Notices are forwarded to employees.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

- a) Ensure that there will be a diverse applicant pool for the anticipated vacancies by using eHire for city employee vacancies.
- b) Evaluate best sources for diverse candidates by seeking advice from DCAS Human Capital.
- c) Encourage agency employees to take promotional civil service examinations by sending e-mails with schedule of exams and posting schedules and exam announcements at the agency intranet.

Workforce G	oal #1 Updates	<u>:</u>				
Q1 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	🗆 Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	🗆 Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	🗆 Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. [Copy Workforce goal from FY 2024 DEI-EEO plan]

Our people are our greatest asset; we are committed to recruiting, developing, and retaining a diverse and inclusive workforce which reflects our City's communities. We want our employees, present and future, to view us as an employer of choice. To do that, we provide a workplace that values diversity of thought and background. We continue to encourage our employees to review the City's EEO Policy and to provide the agency head and managers with feedback on their experiences as an employee of the agency.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

We encourage any feedback from our employees by asking if there are any additional request or questions they may have and if we have met their needs. We encourage our employees to voice their opinions and any concerns.

Wor	<u>kforce</u>	Goal	#2	Upd	ates:	

Q1 Update:	🗆 Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	🗆 Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	🗆 Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	□ Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

3. [Copy Workforce goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Workforce G	<u>oal #3 Updates</u>	<u>:</u>			
Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred
Q2 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred
Q3 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred

□ Not started

🗆 Ongoing 🛛 Delayed 🛛 Deferred 🖓 Completed

Completed
 Completed
 Completed

4. [Copy Workforce goal from FY 2024 DEI-EEO plan]

Q4 Update: 🗌 Planned

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

We follow up with request from the public and encourage feedback from those seeking our help.

Workforce Goal #4 Updates:						
Q1 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

5. Efforts to reduce Workforce underutilization:

Please describe steps that were taken or planned to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

We carefully monitor to see if any job groups that are underutilized. Currently, we have no underutilization.

B. Workplace:

Please list the Workplace Goal(s) included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).

1. [Copy Workplace goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

Workplace G	oal #1 Updates:					
Q1 Update:	🗆 Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	□ Completed
Q3 Update:	Planned	Not started	Ongoing	Delayed	Deferred	□ Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. [Copy Workplace goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

Workplace Goal #2 Updates:

Q1 Update:	Planned	Not started	🗌 Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	🗆 Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

3. [Copy Workplace goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

Workplace Goal #3 Updates:							
	Q1 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
	Q2 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
	Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
	Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

4. [Copy Workplace goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

Workplace G	oal #4 Updates	<u>:</u>				
Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

5. Other Workplace Activities:

Please describe any other EEO-related activities designed to improve/enhance the workplace (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe them, including the dates when the activities occurred.

C. Community:

Please list the Community Goal(s) included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys).

Our Intake Department regularly interacts with members of the public seeking guidance through the estate administration process. We ensure that language translation is available for those who need such services, and we ensure that the diverse members of staff who cover Intake Department shifts treat everyone with courtesy and dignity.

1. [Copy Community goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served How do you evaluate the effectiveness of these actions?

PANY is a public-facing agency therefore, we ensure that staff members complete mandatory trainings, such as Power of Inclusion lgbTq.

Community Goal #1 Updates:						
Q1 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

2. [Copy Community goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served How do you evaluate the effectiveness of these actions?

<u>Community (</u>	Community Goal #2 Updates:						
Q1 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed	
Q2 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed	
Q3 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed	
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed	

3. [Copy Community goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Community Goal #3 Updates:

Q1 Update:	Planned	Not started	🗌 Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

4. [Copy Community goal from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Community Goal #4 Updates:

Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	🗆 Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed

5. Other Community programs and activities:

Please describe any other Community-directed programs and activities (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe them, including the dates when the activities occurred.

D. Equity, Inclusion and Race Relations Initiatives:

Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.

Please describe the steps that your agency has taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. Please specify Equity and Race Relations initiatives embarked on, or continued from previous year(s), e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc., and describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

1. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

PANY Managers are committed to ensuring a diverse and equity workplace.

Equity, Inclusion and Race Relations Initiative #1 Updates:

Q1 Update:	Planned	Not started	🛛 Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

2. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

Please describ	e the activities, including	the dates when the activitie	s occurred. How do y	ou evaluate the impact of th	ese
initiatives?					

Equity, Inclusion and Race Relations Initiative #2 Updates:

Q1 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	Ongoing	Delayed	Deferred	Completed

3. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?

Equity, Inclus	Equity, Inclusion and Race Relations Initiative #3 Updates:						
Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed	
Q2 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed	
Q3 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed	
Q4 Update:	Planned	□ Not started	Ongoing	🗆 Delayed	Deferred	Completed	

4. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

lease describe the activities, including the dates when the activities occurred. How do you evaluate the impact of t	hese
iitiatives?	

Equity, Inclusion and Race Relations Initiative #4 Upda	ates:
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Q1 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed

Recruitment V.

A. Recruitment Efforts

Please list Recruitment Initiatives and Strategies which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

[Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan] 1.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

a) We reach out to the DCAS Office of Citywide Recruitment (OCR) as a resource at <u>citywiderecruitment@dcas.nyc.gov</u>.

b)	Very effective.
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Recruitment Initiatives/Strategies #1 Updates:

Q1 Update:	🗌 Planned	Not started	⊠ 0
Q2 Update:	Planned	Not started	⊠ 0
Q3 Update:	🗆 Planned	Not started	⊠ 0
Q4 Update:	Planned	Not started	

Ongoing	Delayed	Deferred	Completed
Ongoing	🗆 Delayed	Deferred	Completed
Ongoing	🗆 Delayed	Deferred	Completed
Ongoing	🗆 Delayed	Deferred	Completed

2. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

- a) We consult with DCAS Human Capital and the Office of Labor Relations. We post ALL City Employee vacancies on NYC Careers and we used eHire to fill prior vacancies and will continue use eHire in the future.
- b) Very effective.

Recruitment Initiatives/Strategies #2 Updates:
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Q1 Update:	🗆 Planned	Not started	🛛 Ongoing	Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🛛 Ongoing	🗌 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	🗌 Ongoing	🗆 Delayed	Deferred	Completed

c) [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

<u>Recruitment Initiatives/Strategies #3 Updates:</u>

Q1 Update:	Planned	Not started	🗌 Ongoing	🗌 Delayed	Deferred	Completed
Q2 Update:	Planned	Not started	Ongoing	🗆 Delayed	Deferred	Completed
Q3 Update:	Planned	Not started	🗌 Ongoing	🗆 Delayed	Deferred	Completed
Q4 Update:	Planned	Not started	🗌 Ongoing	🗆 Delayed	Deferred	Completed

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П

d) [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

Recruitment Initiatives/Strategies #4 Updates:

Q1 Update:	🗆 Planned	Not started
Q2 Update:	🗌 Planned	Not started
Q3 Update:	🗌 Planned	Not started
Q4 Update:	🗆 Planned	Not started

0			
Ungoing	🗆 Delayed		Completed
Ongoing	🗌 Delayed	Deferred	Completed
Ongoing	🗆 Delayed	Deferred	Completed
Ongoing	🗆 Delayed	Deferred	Completed

e) Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx				
Brooklyn				
Manhattan				
Queens				
Staten Island				

C. Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

1. Job Postings.

2. E-Hire.

3.

4.

5.

D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]

Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data

1. Urban Fellows Total:

Race/Ethnicity* [#s]: Black____ Hispanic____ Asian/Pacific Islander___ Native American___ White___ Two or more Races____

Gender* [#s]: M ____ F ___ N-B ___ O ___ U ___

2. Public Service Corps Total:

 Race/Ethnicity* [#s]: Black____ Hispanic 1 Asian/Pacific Islander___ Native American___ White 1 Two or more Races___

 Gender* [#s]: M ___ F 2 N-B ___ O ___ U ___

3. Summer College Interns Total:

 Race/Ethnicity* [#s]: Black____ Hispanic____ Asian/Pacific Islander___ Native American___ White___ Two or more Races___

 Gender* [#s]: M ____ F ___ N-B ___ O ___ U ___

4. Summer Graduate Interns Total:

 Race/Ethnicity* [#s]: Black ____ Hispanic ____ Asian/Pacific Islander ____ Native American ____ White ____ Two or more Races _____

 Gender* [#s]: M ____ F ___ N-B ___ O ___ U ____

5. Other (specify) Total:

Race/Ethnicity* [#s]: Black____Hispanic____Asian/Pacific Islander___Native American___White____Two or more Races____ Gender* [#s]: M ____ F ___ N-B ___ O ___ U ___

Additional comments:

E. 55-A Program

The agency uses the 55-a	Program to hire and retain qua	lified individuals with disabilities.	□ Yes	🛛 No
Currently, the agency em	ploys the following number of 5	55-a participants:		
Q1 (9/30/2023):	Q2 (12/31/2023):	Q3 (3/31/2024):	Q4 (6/30/2024):	
-	· · · ·	olications for the program were re due to [state reasons]	eceived.	
•		pplications for the program were r due to [state reasons]		
-	·	plications for the program were re due to [state reasons]		
•		plications for the program were re due to [state reasons]		
The 55-a Coordinator has	achieved the following goals:			
through an agence Other:	Yes No s: Yes No bsite: Yes No y newsletter: Yes No			
`				

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (*e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data*). Please describe the steps that your agency has taken to meet these objectives.

1. Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

We do the following:

- a. Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations).
- b. Promote employee awareness of opportunities for promotion and transfer within the agency.
- c. Inform employees on promotional and transfer opportunities.
- d. Arrange agency wide notification of promotional and transfer opportunities.
- e. Encourage the use of training and development programs to improve skills, performance and career opportunities.
- f. Provide information to staff on both internal and external Professional Development training sources.
- g. Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

We do the following:

- (1) Promote employee awareness of opportunities for promotion and transfer within the agency.
- (2) Publicly post announcements for all positions, including senior level positions.
- (3) Ensure that hiring managers are trained in structured interviewing techniques to avoid unintentional biases in the hiring process.
- (4) Assess the way candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group.
- (5) Compare the demographics of current employees to the placements.
- (6) Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations) for possible barriers that have a negative impact on minority employees and applicants.
- (7) Use a collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers.
- (8) Develop specific, job-related qualification standards for each position that reflect the duties, functions, and competencies of the position and minimize the potential for gender stereotyping and other unlawful discrimination. Make sure these standards are consistently applied when choosing among candidates.
- (9) Establish written objective criteria for evaluating candidates for hire or promotion
- and applying those criteria consistently to all candidates.
- (10) In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question.
- (11) Use a diverse panel of interviewers to conduct the interview.

3. Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

EEO Officers will review the interview questions and are provided with candidate information for appointment.

4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.

Our agency did not have any layoffs. EEO Officers are notified of any terminations.

5. Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
a	Q1 #2	# 0	#
a	22 #2	# 0	# 0
a	Q3 #2	# 0	# 0
Q	24 #	#	#

VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

IX. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

Q1 🛛 Q2 🖾 Q3 🖾 Q4 🗌

□ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur. **No Complaints for Q1.**

☐ The agency ensures that complaints are closed within 90 days. No Complaints for Q1.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-ctwapx02.csc.nycnet/Login.aspx</u>

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: ______

□ Attach the audit recommendations by EEPC or the other auditing agency.

□ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.

The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.

Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For 1 Quarter, FY 2024

Personnel Changes

Personnel Changes this Quarter:	No Changes	Number of Additions:	Number of Deletions:	
Employee's Name & Title	1.	2.	3.	
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
Employee's Name & Title				
Nature of change	Addition Deletion	□ Addition □ Deletion	□ Addition □ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
For New EEO Professionals:				
Name & Title	4.	5.	6.	
EEO Function	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	
Percent of Time Devoted to EEO	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	
Name & Title				
EEO Function	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)	

Percent of Time Devoted to EEO] 100% 🛛 Other: (specify %): 75%	□ 100% □ Other: (specify %): 25%	□ 100% □ Other: (specify %):
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Name & EEO Role	1. Joseph Gagliardi	2. Varaporn Fang	3.
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	□ Yes □ No	_ Yes □ No	□ Yes □ No
2. Sexual Harassment Prevention	Xes No	<u>⊠ Yes</u> □ No	□ Yes □ No
3. IgbTq: The Power of Inclusion	⊠Yes ⊠No	<u>⊠ Yes</u> □ No	□ Yes □ No
4. Disability Awareness & Etiquette	□ Yes □ No	□ Yes □ No	□ Yes □ No
5. Unconscious Bias	□ Yes □ No	□ Yes □ No	□ Yes □ No
6. Microaggressions	□ Yes □ No	□ Yes □ No	□ Yes □ No
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Yes □ No	□ Yes □ No	<u>□ Yes</u> □ No
8. EEO Officer Essentials: Reasonable Accommodation	□ Yes □ No	□ Yes □ No	□ Yes □ No
9. Essential Overview Training for New EEO Officers	□ Yes □ No	<u> </u>	<u>□ Yes</u> □ No
10. Understanding CEEDS Reports	□ Yes □ No	□ Yes □ No	□ Yes □ No

EEO Personnel Training Continued:

Name & EEO Role	4.		5.		6.	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	□ Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
2. Sexual Harassment Prevention	🗆 Yes	🗆 No	□ Yes	🗆 No	🗆 Yes	🗆 No
3. IgbTq: The Power of Inclusion	🗆 Yes	🗆 No	□ Yes	🗆 No	🗆 Yes	🗆 No
4. Disability Awareness & Etiquette	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
5. Unconscious Bias	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
6. Microaggressions	🗆 Yes	🗆 No	□ Yes	🗆 No	🗆 Yes	🗆 No
7. EEO Officer Essentials: Complaint/Investigative Processes	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
8. EEO Officer Essentials: Reasonable Accommodation	🗆 Yes	□ No	□ Yes	□ No	□ Yes	🗆 No
9. Essential Overview Training for New EEO Officers	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No
10. Understanding CEEDS Reports	🗆 Yes	🗆 No	□ Yes	🗆 No	□ Yes	🗆 No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office: MAILING ADDRESS:

Diversity and EEO Staffing as of 1st Quarter FY 2024*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	<u>% of Time</u> <u>Devoted to</u> <u>EEO &</u> <u>Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone</u> <u>#</u>
EEO Officer/Director	Joseph Gagliardi	<u>Decedent property</u> Agent	<u>75%</u>	jgagliardi@nycountypa.nyc.gov	<u>C: (917)577-</u> <u>1305/ (212)</u> <u>788-8430</u>
Deputy EEO Officer OR Co-EEO Officer	Varaporn Fang	<u>Deputy Public</u> Administrator	<u>25%</u>	pfang@nycountypa.nyc.gov	212)788- 8444/C:(917) 440-2423
Chief Diversity & Inclusion Officer					
Diversity & Inclusion Officer					
Chief Diversity Officer/Chief MWBE Officer per E.O. 59					

ADA Coordinator				
Disability Rights Coordinator				
Disability Services Facilitator				
55-a Coordinator				
Career Counselor				
EEO Counselor				
EEO Investigator				
EEO Counselor\ Investigator				
Investigator/Trainer				
EEO Training Liaison	Varaporn Fang	<u>Deputy Public</u> Administrator	pfang@nycountypa.nyc.gov	<u>212)788-</u> <u>8444/C:(917)</u> <u>440-2423</u>
Other (specify)				
Other (specify)				

* Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.