FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME:DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT							
 ✓ 1st Quarter (July-September), do ✓ 3rd Quarter (January -March), du 	☐ 2 nd Quarter (October - December), due January 29, 2021 ☐ 4 th Quarter (April - June), due July 30, 2021						
Prepared by: Lisa Thornton Diversity and EEO Officer, I enter text. Click or tap here to	- , , ,	(917) 618 1618	Click or tap here to enter text.	Click or tap here to			
Name	Title	E-1	mail Address	Telephone No.			
Date Submitted: October 30, 3020 _							
FOR DCAS USE ONLY:	Date Received:						

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

Department of Youth and Community Development

PART I: NARRATIVE SUMMARY

Distributed to all agency employees?	
	☑ By e-mail
	☐ Posted on agency intranet
	□ Other
DECOCNITION AND ACCOMPLIS	INACNITO
RECOGNITION AND ACCOMPLISE	HIMEN 15
	pervisors, managers, and units demonstrating superior accomplishment in diversity and equa
The agency recognized employees, su	pervisors, managers, and units demonstrating superior accomplishment in diversity and equa
The agency recognized employees, su employment opportunity through the	pervisors, managers, and units demonstrating superior accomplishment in diversity and equal following:
The agency recognized employees, su employment opportunity through the Diversity & EEO Awards Diversity and EEO Appreciation Even	pervisors, managers, and units demonstrating superior accomplishment in diversity and equal following:
The agency recognized employees, suremployment opportunity through the ☐ Diversity & EEO Awards ☐ Diversity and EEO Appreciation Even ☐ Public Notices ☐ Positive Comments in Performance	pervisors, managers, and units demonstrating superior accomplishment in diversity and equal following: ents Appraisals
The agency recognized employees, sure mployment opportunity through the □ Diversity & EEO Awards □ Diversity and EEO Appreciation Even Diversity and EEO Appreciation Even Diversity and EEO Appreciation Even Diversity Comments in Performance Diversitive Comments in Performance Diversitive Comments in Performance Diversity Comments Di	pervisors, managers, and units demonstrating superior accomplishment in diversity and equal following: ents Appraisals York State Community Action Association (NYSCAA), has been spotlighting ways in
The agency recognized employees, suremployment opportunity through the ☐ Diversity & EEO Awards ☐ Diversity and EEO Appreciation Even ☐ Public Notices ☐ Positive Comments in Performance ☐ Other (please specify): The New York which Community Action Agence	pervisors, managers, and units demonstrating superior accomplishment in diversity and equa following: ents Appraisals

^{*} Please describe D&EEO Awards and/or Appreciation Events below:

III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount a	s of the last day of the q	uarter was:		
	Q1 (9/30/2020): <u>535</u>		2 (12/31/2020):		
	Q3 (3/31/2021):	q	4 (6/30/2021):		
2.	Agency reminded em Yes, On (Date): 9	_	D information regarding race/e	thnicity, gender, and vetera	n status.
3.			poard sent to the EEO Officer w nicity and gender; new hires, pr	<u> </u>	•
	⊠ Yes, On (Dates):	8/27/20			
	The review was conducted with:	☑ Human Resources☑ Agency Head☑ General Counsel☑ Other DC Administra	☐ Human Resources☐ Agency Head☐ General Counselation ☐ Other	☐ Human Resources☐ Agency Head☐ General Counsel☐ Other	☐ Human Resources☐ Agency Head☐ General Counsel☐ Other

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
	Workgroup meets months to discuss	☐ Planned] [
	societal issues which may impact DYCD's	☐ Not started			
DYCD has established a Equity Workgroup.	workforce and to increase awareness	☑ Ongoing ☐ Delayed			
The charge of the group is to increase the	across dimensions of diversity	☐ Deferred			
agency's recruitment efforts, ensure that there is promotability by occupational group and increase awareness of equity issues among our contract providers.		☐ Completed			
DYCD conducts a monthly town hall meeting for	Monthly meetings are held with all staff	☐ Planned			
all staff. Topics address are COVID impact on		☐ Not started			
services. DYCD reopening efforts, reasonable		□ Ongoing □ Delayed			
accommodation process. Valuable contributors		☐ Deferred			
towards the organization's mission during the pandemic.		☐ Completed			
DYCD will be conducting civil service 101	EEO Office is collaborating with program	☐ Planned			
sessions and cross training.	units to conduct informational and	☐ Not started			
cultural events will be conducted throughout	cultural events.	☑ Ongoing ☐ Delayed			
the year and information will be disseminated		☐ Delayed☐ Deferred			
throughout the year		☐ Completed			

Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter. No underutilization has been found

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B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
DYCD has established a workgroup to review the core competencies of Director and Deputy Directors including their participation in Diversity training and initiatives	DYCD worked with a consultant and a focus group to determine what competencies would be needed to be an effective supervisor. Recommendations were arrived at based upon a review the title specifications, job descriptions, educational requirements, and civil service and contractual regulations.	☑ Ongoing			

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On September 3, DYCD launched its 3rd annual survey to solicit staff feedback on agency-wide policies, practices, initiatives and resources. This installment of the survey focused on employees experiences with remote work, agency-wide communications, and professional development opportunities	The email was sent via email to all staff Analysis of survey are being conducted	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Completed				
DYCD increased its circulation of information to staff. During the first quarter of FY 21, DYCD circulated a daily COVID newsletter which provided valuable information on resources, COVID testing, on line events and resources.	DYCD provides updates as appropriate on contact tracing, resources for staff including stress management	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed				
Please specify any other EEO-related activities during the quebriefly the activities, including the dates when the activities		moting diversity, nev	wsletters/art	icles, etc.) a	nd describe	
DYCD hosted the following events:						

C. COMMUNITY:

Please list the Community Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
DYCD has begun a series of Barbershop Talks with our Community Partners. Topics include: men's emotional and physical health, healthy relationships, and Domestic Violence Prevention.	Events are conduct virtually with DYCD and community partners	 □ Planned □ Not started ☒ Ongoing □ Delayed □ Deferred □ Completed 			
For National Disability Employment Awareness Month, DYCD's Equal Opportunity WIOA staff hosts two virtual celebrations on October 28 and 29 to recognize the accomplishments of disabled young adults in WIOA programs, and WIOA providers' efforts in serving youth with disabilities.	Conducted	 □ Planned □ Not started □ Ongoing □ Delayed □ Deferred ☒ Completed 			

[Agency Name] FY 2021 Diversity and Equal Employment Quarterly Report **PAGE 11** ☐ Planned DYCD published a "Heroes Against Hate" DYCD's strategic partnership unit, and members of □ Not started various units throughout the agency worked with ☐ Ongoing comic book created by young people who participants in Community Organization to develop □ Delayed participated in the DYCD Heroes Project. a digital, anti discrimination and harassment comic □ Deferred Young people worked with artists to create book. **⊠** Completed a digital comic book aimed at ensuring that the fear of COVID-19 does not manifest as excuse for harassment and an discrimination Please specify any other Community-directed activities during the quarter (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe briefly the activities, including the dates when the activities occurred.

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
DYCD recruited for 60 full time, 10 interns and 4 college aide to work in the 2020 NYC Census program. DYCD advertised positions in Indeed and Ethnic publications	Ads were purchased in ethnic publications	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Completed	00000		0 0 0 0 0
Due to the hiring freeze, DYCD did not have additional opportunities for discretionary hires		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☑ Deferred ☐ Completed	00000	00000	00000
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

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B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021:

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows			M F N-B O U
2. Public Service Corps			M F N-B O U
3. Summer College Interns			M F N-B O U
4. Summer Graduate Interns			M F N-B O U
5. Other (specify):			M F N-B O U

Additional Comments:

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C. 55-A PROGRAM

The agency uses the 55-a Progra	am to hire and retain qualified individuals with disabilities.	⊠ Yes	□No
Currently, there are2_ [num	ber] 55-a participants.		
_	of0_ [number] new applications for the program were received in the program were received in the program due to [state reasons]	ived.	
	of [number] new applications for the program were receiticipants left the program due to [state reasons]	ved.	
_	of[number] new applications for the program were receiv ticipants left the program due to [state reasons]	ved.	
_	of [number] new applications for the program were receiv ticipants left the program due to [state reasons]	ved.	
The 55-a Coordinator has achie	ved the following goals:		
1. Disseminated 55-a informati	on – by e-mail:		
2			
3.			

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	Individual Counseling sessions are conducted with staff to discuss exam opportunity and career goals. Training opportunities are provided to staff to enhance skills. Vacancies are posted on intranet and Careers job site	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	The EEO officer reviews the demographics of the agency to ensure that diverse candidates are selected for promotion to mid and high level discretionary positions.	 □ Planned □ Not started ☒ Ongoing □ Delayed □ Deferred □ Completed 			

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Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	Candidates are recommended for promotion by manager. A review of recommendation is conducted by the Chief of Staff, Deputy Commissioner for Administration and the EEO Officer	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and postappointment)	The EEO officer reviews the CEEDS report to determine if there is underutilization within any demographics. Recommendations are made based on findings.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
Analyzing the impact of layoffs or terminations on racial, gender and age groups	Adverse Impact Analysis was conducted on candidates identified for layoff. Review of provisional, steps up and permanents were conducted by on age, race and gender.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Completed		
Other:		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		

During this Quarter the Agency activities included:	26	# of Vacancies	#	#	#	#
	0	# of New Hires	#	#	#	#
	0	# of New Promotions	#	#	#	#

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

,	as entered the sexual ion as they occur.	harassment Complain	t Data in the DCAS Cit	ywide Complaint Tracking System and updates		
Q1 🛛	Q2 □	Q3 🗆	Q4 🗆			
☐ The agency had as they occur	• •	f complaints in the DC	CAS Citywide Complair	nt Tracking System and updates the information		
\square The agency ensures that complaints are closed within 90 days.						
Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx						

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Agency disseminated a new climate survey on October 28, 2020. Agency has informed staff of EEO personnel via email and posted contact information on agency bulletin board and intranet. Reminder was sent on 11.4.20 to complete the Climate Survey. Discussion held at Senior Management Meeting.

A newsletter is disseminated each quarter on in which information on cultural and cultural activities are highlighted.

The agency has formed affinity groups and requested for participation is requested across dimensions of diversity and occupational groups

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices
\Box The agency is involved in an audit; please specify who is conducting the audit:
☑ Attach the audit recommendations by NYC EEPC or the other auditing agency.
☐ The agency has submitted or will submit to OCFI an amendment letter, which shall amend the agency plan for EV 2021

APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR <u>1st</u> QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarter: No Changes		Number of Additions:	Number of Deletions:	
Employee's Name & Title	Lisa Thornton, EEO Officer	Ruma Debi, Andrew Miller		
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:	
NOTE: Please attach CV/Resume	of new staff to this report			
For New EEO Professionals:				
Name & Title	Lisa thornton	Ruma Debi		
EEO Function	 ☑ EEO Officer ☐ EEO Trainer ☐ EEO Investigator ☑ 55-a Coordinator ☐ Other: (specify) 	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other: (specify %):50	☐ 100% ☐ Other: (specify %):25	☐ 100% ☐ Other: (specify %):25	
Completed Trainings:				
EEO Awareness	⊠ Yes □ No	☑ Yes ☐ No	⊠ Yes □ No	
Diversity & Inclusion	☑ Yes ☐ No	☑ Yes ☐ No	⊠ Yes □ No	
lgbTq: The Power of Inclusion	⊠ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	
Sexual Harassment Prevention Unconscious Bias	│	☑ Yes ☐ No ☑ Yes ☐ No	⊠ Yes	
Officoriscious bias	EN ICS	2 103	E 103	
Training Source(s):	☑ DCAS ☐ Agency ☑ Other Cornel	☑ DCAS ☐ Agency ☑ Other	☑ DCAS ☐ Agency ☐ Other	

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER FY 2021 *

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone#
Diversity & Inclusion Officer	Lisa Thornton	Admin Staff Analyst	<u>50%</u>		
EEO Officer/Director	Lisa Thornton	Admin staff Analyst			
Deputy EEO Officer					
ADA Coordinator	<u>Lisa Thornton</u>	Admin Staff Analyst	<u>25%</u>		
Disability Rights Coordinator	<u>Timothy Johnson</u>		<u>50%</u>		
Disability Services Facilitator	Lisa Thornton and Ruma Debi	ASA and Admin Labor	<u>25%</u>		
55-a Coordinator	<u>Lisa Thornton</u>	<u>Admin staff</u>	<u>25%</u>		
Career Counselor					
EEO Counselor	Ruma Debi and Andrew Miller	Admin labor/ASA	<u>25%</u>		
EEO Investigator					
EEO Counselor\Investigator	Andrew Miller	Admin Staff Analyst	<u>25%</u>		
Investigator/Trainer					
EEO Training Liaison					
Other (describe)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.