



253 Broadway - 10th Floor
New York, New York 10007
www.nyc.gov/operations
(212) 788-8821

JEFF THAMKITTIKASEM
Director, Office of Operations

To: Corey Johnson, Speaker
New York City Council
From: Jeff Thamkittikasem, Director
Mayor's Office of Operations
Date: February 15, 2021

Re: Agency-based Voter Registration Under LL29 of 2000, Mayoral Directive One of 2014, LL61 of 2014 and LL63 of 2014

July 1 through December 31, 2020 Report

Local Law 29 of 2000 requires that specified agencies offer voter registration in their encounters with the public. Mayoral Directive One of 2014 strengthened the requirements of LL29, putting a structure in place to monitor agency efforts to increase voter registration. Local Laws 61 and 63 of 2014 increased the number of agencies required to offer voter registration.

The Board of Elections reported that it processed 1,292 voter registration applications originating at City agencies (called Code 9 applications) between July 1 and December 31, 2020. This does not include applications from DSS/HRA, where voter registration applications are offered, collected and sent to the Board of Elections under the requirements of the National Voter Registration Act (NVRA) and are not denoted as Code 9. DSS/HRA reported sending 2,418 applications to the Board of Elections during the reporting period, yielding a combined total of 3,710 City agency submissions to the Board of Elections. The total for the comparable period in 2020 was 7,171.

Some highlights of agency activities during the reporting period include:

1. The COVID-19 pandemic continues to restrict in-person activities of all kinds, including in-person voter registration activities by City agencies. As a result, City agencies are focusing their voter registration-related activities through the mail and online:
 - a. ACS chaired virtual voter registration workshops via web conference and will continue to use this method and other online resources to engage New Yorkers to vote. ACS also included early voting and election day reminders to staff in its weekly e-bulletin.
 - b. DOC: in advance of the November election, the Department distributed voter packets to all people in custody. Each packet included voter registration paperwork and absentee ballot request paperwork in both English and Spanish. The packets also included NYCCFB instructions for completing both forms, also

in English and Spanish. The packets additionally included an instructional cover page, which listed the key election and registration deadlines, as well as voter eligibility criteria with specific information for incarcerated persons. The Department also partnered with the health provider in NYC jails, Correctional Health Service (CHS), to conduct on-unit engagement and assistance.

- c. DOF: voter registration cards are also sent out by the SCRIE and DRIE units with each SCRIE and DRIE renewal application.
- d. DPR: recreation centers, which serve as a hub for voter registration and outreach, have remained closed since March 18, 2020 due to the current public health crisis. This has greatly impacted the Department's ability to conduct outreach.

A summary chart of agency based voter registration and the individual reports of each agency follows.

Best,

Jeff Thamkittikasem

NYC AGENCY-BASED VOTER REGISTRATION JULY 1 THROUGH DECEMBER 31, 2020

AGENCY	APPLICATIONS DISTRIBUTED	APPS SENT TO BOE BY AGENCY	STAFF TRAINED	AGENCY WEBLINK TO NYC VOTES	WEB CLICKS
Aging	13	12	500	Y	32
Business Integrity Commission	0	0	7	Y	5
Children's Services	400	75	97	Y	6908
City Planning	1,878	0	5	Y	10
Citywide Administrative Services	0	0	0	Y	36
Civilian Complaint Review Board	32	2	2	Y	N/A
Consumer Affairs	28,081	23	0	Y	103
Correction	5,120	664	0	Y	29
Cultural Affairs	0	0	8	Y	12
Environmental Protection	6,516	104	2	Y	N/A
Finance	16,145	0	6	Y	4,216
Fire	0	0	14	Y	0
Health and Mental Hygiene	505	1	26	Y	N/A
Homeless Services	3,612	141	37	Y	54
Housing Preservation and Development	N/A	N/A	1	Y	N/A
Human Resources Administration	320,589	2,418	588	Y	34
Human Rights Commission	0	0	29	Y	23
Parks and Recreation	0	0	0	N	61
Probation	0	0	15	Y	83
Records and Information Services	0	0	3	Y	8
Small Business Services	17	0	50	Y	N/A
Taxi and Limousine	200	0	605	Y	78
Transportation	8,725	N/A	0	Y	509
Youth and Community Development	1,968	270	157	Y	0

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Administration for Children's Services

Name of Agency Reporter: Kaytlin Simmons, Esq./ Martine Edmund

Phone: 212-341-2718/ 212-341-2726

Email: Kaytlin.Simmons@acs.nyc.gov / Martine.Edmund@acs.nyc.gov

Number of persons served	<u>20,151</u>
Number of registration forms distributed:	<u>400</u>
Number of registration forms collected and sent to Board of Elections:	<u>75</u>
Number of front-line staff trained:	<u>97</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>6908</u>

Describe how your agency distributes applications.

Voter registration forms were disseminated throughout ACS outer borough offices and Youth-Concentrated Programs. However, due to the impact of COVID, many in-person events, meetings and ACS youth centered activities were postponed or limited to online activity. In addition, many ACS staff have been tele-working to combat the spread of COVID. ACS chaired virtual voter registration workshops via WebEx and will continue to use this method and other online resources to engage New Yorkers to vote.

ACS Website and Social Media Page: ACS Intranet Newsletter portal delivered content to over 6,000 staffers. The page served as a hub to provide resources promoting civic engagement info, voter registration deadlines, and information needed to engage and guide voters and potential voters in the electoral process. The information was shared via the following digital methods:

- ACS Commissioner Public Service Announcement: ACS released a PSA, available on YouTube at NYC Child Services, featuring the commissioner, encouraging ACS staff, partners, and stakeholders to register to vote, while providing general guidance on voting safely, key dates to register, alternate ways to vote in addition to in-person and voting policies. The PSA reached over 1,000 subscribers.
- ACS E- Bulletin: Early voting ad Election Day Reminders were sent out weekly reaching over 6,906 employees
- ACS Voting Banners- Listed key dates and up to date information with a link to The NYC Campaign Finance Board for up to date info and election alerts.

Social Media Outlet	Date	People Reached	Engagements
Facebook	<i>November 2nd</i>	<i>479</i>	<i>6</i>
	<i>October 30th</i>	<i>248</i>	<i>2</i>
	<i>October 28th</i>	<i>361</i>	<i>5</i>
	<i>October 24th</i>	<i>371</i>	<i>8</i>
	<i>October 6th</i>	<i>158</i>	<i>0</i>
	<i>October 2nd</i>	<i>197</i>	<i>1</i>
	<i>September 22nd</i>	<i>219</i>	<i>8</i>
Total		2033	30
Twitter	<i>November 2nd</i>	<i>1812</i>	<i>52</i>
	<i>October 24th</i>	<i>541</i>	<i>19</i>
	<i>September 29th</i>	<i>1125</i>	<i>11</i>
	<i>September 25th</i>	<i>459</i>	<i>6</i>
	<i>September 22nd</i>	<i>500</i>	<i>10</i>
	<i>September 17th</i>	<i>438</i>	<i>13</i>
Total		4875	111
Grand total:		6908	141

Children’s Center (CC) Voter Registration Workshop: Prior to the pandemic, ACS liased with the Campaign Finance Board (CFB) to host our first virtual interactive voter registration meeting with a focus on the young demographics and how patterns in socio-economics plays a role in voter turnout in communities with higher incomes versus those living in low-income communities. Over 30 youth from ages 15- 21 participated on the workshop. During the presentation, the CC youth learned how they could make an impact in their communities by volunteering, organizing community events (such as beautification projects), using their social media platforms to share information, contacting their local elected officials to insight change and other civic engagement activities.

Young People Hearing: ACS liased with CFB inviting CC and YRC Youths to in speak at at CFB’s annual hearing about their experiences with voting, local government, civic education, etc. and make recommendations to our board on how NYC Votes can better serve young New Yorkers.

Family Permanency Services: The Housing Academy Collaborative (HAC) provides a series of weekly trainings to young adults to prepare them to meet the challenges of renting an apartment and maintaining it via financial literacy, education resources, tenant rights and more. At each of these trainings a voter registration table is set up. Time is set aside in each training to discuss few voter rights and voter registration and access to voter registration applications. 8 youth were registered.

College Internship Program: Amid the pandemic, much of ACS staff in the Division of Administration were required to telework, which had an impact in terms of hiring college interns, as most of the assignments would decree interfacing with the public. As a result, admin hired 1 college intern to support COVID 19 projects and virtual events.

Describe any special registration activities, if any.

Children’s Center (CC) Voter Registration Workshop: ACS is again liasing with the Campagin Finace board, bringing in a series of new traininga and workshops to engage youth at the Children’s Center,

Youth Residential Centers, and The Housing Academy Collaborative. The division of admin will also coordinate with ACS Divisions- Family Permanency Services, Division of Youth and Family Justice, and Division of Child Protection to engage youth in the voting process through education programs and to provide the youth with information and skills to become an engaged citizen. The NYC Votes Civic Engagement Course is a series of three trainings + workshops designed to provide context for why voting and local government are important and to give youth the skills needed to organize their own community events. While this series is youth-focused, we are hoping to include in future programs educators, service providers to host an intergenerational communication around voting and civic-engagement.

1. Youth Civic Engagement Workshop

- Our Civic Engagement Workshop provides an overview into why voting at the local level is so important. ACS teens will learn about how New York City youth turnout to vote, what each elected official does at the local level, and how to encourage other young New Yorkers to show up at the polls.

2. Voter Mobilization Training

- In this training, teens will be walked through the process of how to organize and execute a voter registration drive. Youth will have the opportunity to break out into small groups and make a plan for implementing a drive. Small groups will then share out their ideas and we will workshop them together.

3. Ranked Choice Voting Train the Trainer

- In this train-the-trainer, youth learn about Ranked Choice Voting and how it works, but they also receive training in how to host their own forum about RCV with their peers, adults, and senior citizens in their communities. This is being built in partnership with the Civics for All team at the Department of Education.

Voter Registration Challenges: ACS will coordinate a Friendly Divisional “Voter Registration Challenge”. Which ever division registers or host the most voter registration drives will be recognized on an agency wide level.

Describe challenges, both resolved and unresolved.

There are still many restrictions and limitations in place, affecting most in-person civic engagement activities, forcing groups to operate online.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
<i>ACS Headquarters</i>	<i>150 William Street, New York, NY 10038</i>	<i>Manhattan</i>
<i>ACS Borough Office</i>	<i>66 John Street, New York, NY 10038</i>	<i>Manhattan</i>
<i>ACS Borough Office</i>	<i>110 William Street, New York, NY 10038</i>	<i>Manhattan</i>
<i>ACS Borough Office</i>	<i>1274 Bedford Avenue, New York, NY 11216</i>	<i>Brooklyn</i>

ACS Borough Office	165-15 Archer Avenue, Queens, NY 11433	Queens
ACS Borough Office	350 Saint Marks Place, Staten Island, NY 10301	Staten Island
ACS Borough Office	345 Adams Street, 9th Floor, Brooklyn, NY 11216	Brooklyn
ACS Borough Office	2501 Grand Concourse, Bronx, NY 10486	Bronx
ACS Borough Office	90-25 161st Street, Queens, NY 11433	Queens
Abbott House	25-23 99th Street, East Elmhurst, NY11369	Queens
Children's Village Louis Cottage	One Echo Hill, Dobbs Ferry, NY 10522	Dobbs Ferry
Crossroads Juvenile Detention Center	17 Bristol Street, Brooklyn, NY 11212	Brooklyn
Episcopal Carpenter	612 East 228th Street, Bronx, NY 10466	Bronx
Episcopal New Bridge	2604 Davidson Avenue, Bronx, NY 10468	Bronx
Episcopal New View	3620 Marolla Place, Bronx, NY 10466	Bronx
Episcopal New Way	131 West 132nd Street, New York, NY 10027	Manhattan
Episcopal Social Services	301 East 162nd Street, Bronx, NY 10451	Bronx
Episcopal Social Services	2615 White Plains Road, Bronx, NY 10467	Bronx
Episcopal Social Services	3675 Marolla Place, Bronx, NY 10466	Bronx
Good Shepherd Barbra Blum	262 Ninth Street, Brooklyn, NY 11215	Brooklyn
Good Shepherd Nelson Mandela	2207 University Avenue, Bronx, NY 10452	Bronx
Good Shepherd Peter J. Sharp	1315 Plimpton Ave, Bronx, NY 10452	Bronx
Horizon Juvenile Detention Center	560 Brooke Ave, Bronx, NY 10455	Bronx
Leake & Watts	634 Manida Street, Bronx, NY 10474	Bronx
Lutheran Clinton Avenue	521 Clinton Avenue, Brooklyn, NY 11238	Brooklyn
Martin De Porres	101-30 92nd Street, Ozone Park, NY 11416	Queens
Martin De Porres	41-56 Judge Street, Elmhurst, NY 11373	Queens
Martin De Porres	89-28 207th Street, Queen Village, NY 11427	Queens
SCO	90-39 189th Street, Queens, NY 11423	Queens
SCO	280 Shepard Avenue, Brooklyn, NY 11208	Brooklyn
SCO	336 Beach Street, Far Rockaway, NY 11691	Queens
SCO	1250 East 229th Street, Bronx, NY 10466	Bronx
SCO	133-25 128th Street, South Ozone Park, NY 11420	Queens
SCO Sunset Park	339 49th Street, Brooklyn, NY 11220	Brooklyn
St. John's	130-20 107th Avenue, Richmond Hill, NY 11419	Queens
St. John's Residence for Boys	150 Beach 110th Street, Rockaway Park, NY 11694	Queens

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Business Integrity Commission

Name of Agency Reporter: Nicholas Bon

Phone: 212-437-0532

Email: nbon@bic.nyc.gov

Number of persons served	<u>0</u>
Number of registration forms distributed:	<u>0</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>7</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>5</u>

Describe how your agency distributes applications.

Applications are available in 4 languages in the agency's reception waiting area. The agency's website has a link to the NYC Votes website.

Describe any special registration activities, if any.

None at this time.

Describe challenges, both resolved and unresolved.

Due to the pandemic the office has been closed to the public since March 16th. During this time there has been no ability for members of the public to pick up voter registration forms.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Agency Reception Waiting Area	100 Church Street – 20FL	Manhattan

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1, 2020 through December 31, 2020

Agency:	New York City Commission on Human Rights
Name of Agency Reporter:	Olivia Soderini
Phone:	(212) 416-0188
Email:	OSoderini@cchr.nyc.gov

Number of persons served:	583
Number of registration forms distributed:	0 ¹
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	29
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	23

Describe how your agency distributes applications.

During the COVID-19 pandemic, the Commission has conducted its work remotely consistent with Citywide policy. As a result, the Commission has not been able to distribute hard copy voter registration forms.

Instead, the Commission has and continues to develop digital distribution of these forms. For example, links to voting information are made available to the public on the Commission's website. In addition, links to voter registration information is also contained in a growing number of Commission communications to the public.

Describe any special registration activities, if any.

¹ No hard copies have been distributed due to remote working.

Describe challenges, both resolved and unresolved.

Challenges noted in prior reports remain. While the Commission continues to serve and reach thousands of individuals during the COVID-19 pandemic through virtual intakes, meetings, workshops, campaigns, and presentations, it is not able to track how many people who receive links to voter registration materials use them, analogous to the same challenges noted in prior reports to the distribution of hard copy voter registration forms which the public may use but which are not submitted to the agency.

A number of factors may determine the number of people served, including the number of those who use online resources to access the electronic voter registration form. These may include the virtual setting, technological platform, and type of event taking place, as well as the extent to which technology is accessible to the public. Although there has been a significant increase in the use of technology by the public, access to technology and electronic means of communication is still not completely widespread for a variety of reasons.

Another reality influencing the number of electronic voter registration forms that are submitted to the Board of Elections is the receiving population's eligibility to vote. Commission events are regularly frequented by individuals who may not be eligible to vote, which may depress the number of voter registration forms that are accessed, filled out, and ultimately submitted online.

Continuing to emphasize the importance of political engagement to the public across all channels may contribute to an increased number of distributions and submissions.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
<i>CCHR Website</i>	https://www1.nyc.gov/site/cchr/index.page	
CCHR Central Office	22 Reade Street, New York, NY 10007	Manhattan
Virtual Platforms	Various remote locations	Manhattan
CCHR Brooklyn CSC Field Office	25 Chapel Street, Brooklyn, NY 11201	Brooklyn
Virtual Platforms	Various remote locations	Brooklyn
CCHR Queens CSC Field Office	153-01 Jamaica Avenue, 2nd Floor Jamaica, NY 11432	Queens
Virtual Platforms	Various remote locations	Queens
CCHR Bronx CSC Field Office	1932 Arthur Avenue, Room 203A Bronx, NY 10457	Bronx
Virtual Platforms	Various remote locations	Bronx
CCHR Staten Island CSC Field Office	60 Bay Street, 7th Floor Staten Island, NY 10301	Staten Island

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Civilian Complaint Review Board

Name of Agency Reporter: Jahi Rose, Justin Francis

Phone: 917-208-9320, 212-912-7250

Email: jrose@ccrb.nyc.gov, jfrancis@ccrb.nyc.gov

Number of persons served	<u>32</u>
Number of registration forms distributed:	<u>32</u>
Number of registration forms collected and sent to Board of Elections:	<u>2</u>
Number of front-line staff trained:	<u>2</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>N/A</u>

Describe how your agency distributes applications.

While tabling at an event, the CCRB's staff distributed voter registration applications along with CCRB outreach Material by hand to participants who visited our table. Voter registration forms are also distributed, upon request, to visitors to our offices at 100 Church St.

Describe any special registration activities, if any.

Crew Count conducted a Voter Registration Drive in the Brownsville Area at a local basketball Court

Describe challenges, both resolved and unresolved.

Since the organization was already giving out registration forms at this event, it reduced the amount of forms we needed to give out.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Crew Count	Howad Playground – Glenmore Ave and Mother Gaston Blvd	Brooklyn

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of Citywide Administration Services (DCAS)
Name of Agency Reporter: Latesha Parks, Director of Agency Support Services
Phone: 212-386-6313
Email: Imparks@dcas.nyc.gov

Number of persons served	<u>N/A</u>
Number of registration forms distributed:	<u>0</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>0</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>36</u>

Describe how your agency distributes applications.

Applications are distributed at one of our five (5) computer training centers, at our two (2) retail stores and per request.

Describe any special registration activities, if any.

Due to COV-ID 19 we have not had any special registration activities during this period.

Describe challenges, both resolved and unresolved.

None to report.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Queens CTAC	118-35 Queens Boulevard	Queens
Brooklyn CTAC	210 Joralemon Street	Brooklyn
Staten Island CTAC	135 Canal Street	Staten Island
Manhattan CTAC	2 Lafayette Street	Manhattan
Bronx CTAC	1932 Arthur Avenue	Bronx
City Store	Municipal Building -1 Centre Street	Manhattan
City Store	Manhattan Office of the City Clerk – 141 Worth St	Manhattan

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of Cultural Affairs

Name of Agency Reporter: Bliss Green-Morehead

Phone: (718) 729-2088

Email: Bgreen-morehead@culture.nyc.gov

Number of persons served	500
Number of registration forms distributed:	0
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	8
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	12

Describe how your agency distributes applications.

Under normal operations, Materials for the Arts (MFTA) incorporates voter registration forms into manual interactions with the public during warehouse shopping at the check-in desk.

Describe any special registration activities, if any.

N/A

Describe challenges, both resolved and unresolved.

Due to COVID-19, MFTA was closed during a portion of this reporting period. MFTA has recently launched a curbside pickup program to continue its service to the NYC arts community.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Materials for the Arts	33-00 Northern Blvd, Long Island City, NY 11101	Queens

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of City Planning
Name of Agency Reporter: Yvonne Williams
Phone: 212-720-3658
Email: YWilliams@planning.nyc.gov

Number of persons served	<u>1888</u>
Number of registration forms distributed:	<u>1878</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>5</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>10</u>

Describe how your agency distributes applications.

DCP distributes application via agency mailings.

Describe any special registration activities, if any.

Describe challenges, both resolved and unresolved.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Manhattan Borough Office	120 Broadway, NYC, NY 10271	Manhattan
Brooklyn Borough Office	16 Court St, Bklyn, NY 11241	Brooklyn
Bronx Borough Office	1775 Grand Concourse, Bronx, NY 10453	Bronx
Queens Borough Office	120-55 Queens Blvd, Kew Gardens, NY 11424	Queens
Staten Island Borough Office	130 Stuyvesant Pl. , Staten Island, NY 10301	Staten Island

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Department of Consumer and Worker Protection (DCWP)

Name of Agency Reporter: Tanjila Rahman

Phone: 212 436 0288

Email: trahman@dca.nyc.gov

Number of persons served	<u>2,888</u>
Number of registration forms distributed:	<u>28,081</u>
Number of registration forms collected and sent to Board of Elections:	<u>23</u>
Number of front-line staff trained:	<u>0</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>103</u>

Describe how your agency distributes applications.

DCWP distributes applications at our licensing center, small business support center, and through multiple pages on our agency website. In addition, DCWP includes voter registration materials in renewal packets sent to licensees.

Describe any special registration activities, if any.

N/A

Describe challenges, both resolved and unresolved.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
NYC DCA Licensing Center	42 Broadway	Manhattan
Small Business Support Center	90-27 Sutphin Blvd	Queens

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Department of Environmental Protection

Name of Agency Reporter: Eva Lynch / Jaunita James

Phone: 718-595-3487 / 718-595-3508

Email: eval@dep.nyc.gov / jjames@dep.nyc.gov

Number of persons served	<u>6620</u>
Number of registration forms distributed:	<u>6516</u>
Number of registration forms collected and sent to Board of Elections:	<u>104</u>
Number of front-line staff trained:	<u>2</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>N/A</u>

Describe how your agency distributes applications.

- Our five borough offices, where customers can pay their water bills in person:
 - Bronx:** 1932 Arthur Avenue - 6th Floor
 - Brooklyn:** 250 Livingston Street - 8th Floor
 - Manhattan:** 1250 Broadway - 8th Floor
 - Queens:** 96-05 Horace Harding Exp. - 1st Floor
 - Staten Island:** 60 Bay Street - 6th Floor
- Hold drives and tabling events in the main agency office at Lefrak. (due to Covid-19 events are on hold).

Describe any special registration activities, if any.

Our Bureau of Customer Service distributes a postage paid copy of the voter registration form with Customer Registration Form (CRF) mailings to one to three family homeowners who request a CRF.

Describe challenges, both resolved and unresolved.

Due to Covid-19 DEP staffs are remoting. Unfortunately, the agency is unable to conduct our regular Voter Registration Drives and set up tabling events. Our IT people continue to include important voting information and messages in the newsletters, post on agency's website and our social media outlets for internal and external viewing.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Lefrak Customer Service BCS	59-17 Junction Blvd	Queens
Bronx Borough Office	1932 Arthur Avenue - 6 th Floor	Bronx
Manhattan Borough Office	1250 Broadway - 8 th Floor	Manhattan
Brooklyn Borough Office	250 Livingston Street - 8 th Floor	Brooklyn
Staten Island Borough Office	60 Bay Street - 6 th Floor	Staten Island

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1, 2020 through December 31, 2020

Agency: Department for the Aging

Name of Agency Reporter: Steven Foo

Phone: 212-602-4113

Email: sfoo@aging.nyc.gov

Number of persons served	24,000
Number of registration forms distributed:	13
Number of registration forms collected and sent to Board of Elections:	12
Number of front-line staff trained:	500/yr (estimate)
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	32

Describe how your agency distributes applications.

Based on our implementation plan, the Department for the Aging has required each program, project and site to offer voter registration materials to participants and those inquiring about service. Additionally, all units at DFTA's Central Office having contact with the public have been diligently informing applicant and others about the opportunity to register to vote. Voter Registration materials and inquiries have been offered by every DFTA contractor, including satellite offices.

With impact of the COVID-19 pandemic and the suspension of onsite congregate services, we encourage clients to visit/go to the NYS BOE's voter registration webpage. We also have voter registration information prominently displayed on DFTA's internet homepage and continue to promote through DFTA's social media.

Describe any special registration activities, if any.

None.

Describe challenges, both resolved and unresolved.

Given the nature of our participant population, we find that the overwhelming majority of older persons have been registered to vote for decades.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
ABE STARK NEIGHBORHOOD SENIOR CENTER	10315 FARRAGUT ROAD	Brooklyn
ABSW NEIGHBORHOOD SENIOR CENTER	221 WEST 107TH STREET	Manhattan
ALBANY NEIGHBORHOOD SENIOR CENTER	196 ALBANY AVENUE	Brooklyn
ALLEN COMMUNITY NEIGHBORHOOD SENIOR CT	166-01 LINDEN BOULEVARD	Queens
ALPHA PHI ALPHA NEIGHBORHOOD SENIOR CTR	220-01 LINDEN BOULEVARD	Queens
AMICO 59TH ST NEIGHBORHOOD SR CITIZENS C	5901 13TH AVENUE	Brooklyn
AMICO EILEEN DUGAN NEIGHBORHOOD SENIOR CENTER	378 COURT STREET	Brooklyn
ANDERSON NEIGHBORHOOD SENIOR CENTER	120 ANDERSON AVENUE	Staten Island
AP RANDOLPH SENIOR CENTER	108 West 146th Street	Manhattan
ARC CENTRAL HARLEM SENIOR CENTER	120 WEST 140TH STREET	Manhattan
ARC XVI FT WASHINGTON NSC	4111 BROADWAY	Manhattan
ARMSTRONG SOCIAL CLUB	360 NOSTRAND AVENUE	Brooklyn
ARROCHAR NEIGHBORHOOD SENIOR CENTER	85 JEROME AVENUE	Staten Island
ARTURO SCHOMBURG NEIGHBORHOOD SENIOR	1315 FRANKLIN AVENUE	Bronx
BAILEY SENIOR CENTER	2660 BAILEY AVENUE	Bronx
BAY EDEN NEIGHBORHOOD SENIOR CENTER	1220 EAST 229TH STREET	Bronx
BAY RIDGE NEIGHBORHOOD SENIOR CENTER	411 OVINGTON AVENUE	Brooklyn
BAYSIDE NEIGHBORHOOD SENIOR CENTER	221-15 HORACE HARDING EXPRESSWAY	Queens
BCA NEIGHBORHOOD SENIOR CENTER	545 60TH STREET	Brooklyn
BEATRICE LEWIS	34 WEST 134TH STREET	Manhattan
BENSONHURST NEIGHBORHOOD SENIOR CENTER	7802 BAY PARKWAY	Brooklyn
BETANCES NEIGHBORHOOD SENIOR CENTER	607 CONCORD AVE	Bronx
BETHUNE NEIGHBORHOOD SENIOR CENTER	1970 AMSTERDAM AVENUE	Manhattan
BLENMAN NEIGHBORHOOD SENIOR CENTER	720 EAST NEW YORK AVENUE	Brooklyn
BORINQUEN PLAZ NUTRITION NEIGHBORHOOD SC	80 SEIGEL STREET	Brooklyn
BORO PARK NEIGHBORHOOD SENIOR CENTER	5602 11TH AVENUE	Brooklyn
BORO PARK Y NEIGHBORHOOD SENIOR CENTER	4912 14TH AVENUE	Brooklyn
BRC NEIGHBORHOOD SENIOR CENTER	30 DELANCEY STREET	Manhattan
BREVOORT SOCIAL CLUB	280 RALPH AVENUE	Brooklyn
BRONX HOUSE WEINBERG NSC	990 PELHAM PARKWAY SOUTH	Bronx
BRONX RIVER NEIGHBORHOOD SENIOR CENTER	1619 EAST 174TH ST	Bronx
BRONXWORKS INNOVATIVE SENIOR CENTER	80 EAST 181ST STREET	Bronx
BROOKDALE NEIGHBORHOOD SENIOR CENTER	817 AVENUE H	Brooklyn
BROOKDALE NSC	131 BEACH 19TH STREET	Queens
BROOKS MEMORIAL NSC	143-22 109TH AVENUE	Queens
BROOKVILLE NSC	133-33 BROOKVILLE BOULEVARD	Queens
CANAAN NEIGHBORHOOD SENIOR CENTER	1428 FIFTH AVENUE	Manhattan
CARTER BURDEN INNOVATIVE SENIOR CENTER	312 EAST 109 STREET	Manhattan
CARTER BURDEN LUNCHEON CLUB NSC	451 EAST 74TH STREET	Manhattan
CARTER BURDEN ROOSEVELT ISLAND NEIGHBORHOOD SENIOR CENTER	546 MAIN STREET	Manhattan
CARVER NEIGHBORHOOD SENIOR CENTER	55 EAST 102ND STREET	Manhattan

CASC ASSISTANCE	56 BAY STREET	Staten Island
CASSIDY COLES NEIGHBORHOOD SENIOR CENT	125 CASSIDY PLACE	Staten Island
CCNS CATHERINE SHERIDAN NSC	35-24 83RD STREET	Queens
CCNS DELLAMONICA-STEINWAY NSC	23-56 BROADWAY	Queens
CCNS GLENWOOD NEIGHBORHOOD SENIOR CENTER	5701 AVENUE H	Brooklyn
CCNS HILLCREST NEIGHBORHOOD SENIOR CTR	168-01 HILLSIDE AVENUE	Queens
CCNS HOWARD BEACH NEIGHBORHOOD SC	155-55 CROSSBAY BOULEVARD	Queens
CCNS NARROWS NEIGHBORHOOD SR CTR	933 54TH STREET	Brooklyn
CCNS NORTHSIDE NEIGHBORHOOD SENIOR CTR	179 NORTH 6TH STREET	Brooklyn
CCNS OZONE PARK NSC	103-02 101ST AVENUE	Queens
CCNS PETE MCGUINNESS NEIGHBORHOOD SR CTR	715 LEONARD STREET	Brooklyn
CCNS RIVERWAY INNOVATIVE SENIOR CENTER	230 RIVERDALE AVENUE	Brooklyn
CCNS SEASIDE NSC 320 BEACH	94TH STREET	Queens
CCNS ST CHARLES NEIGHBORHOOD SENIOR CENT	55 PIERREPONT STREET	Brooklyn
CCNS ST LOUIS NEIGHBORHOOD SENIOR CENTER	230 KINGSTON AVENUE	Brooklyn
CCNS THE BAY NEIGHBORHOOD SENIOR CENTER	3643 NOSTRAND AVENUE	Brooklyn
CCNS THE LODGE NEIGHBORHOOD SR CTR	7711 18TH AVENUE	Brooklyn
CCNS WOODHAVEN NSC	89-02 91ST STREET	Queens
CENTER ON THE SQUARE NSC	20 WASHINGTON SQUARE NORTH	Manhattan
CENTRAL HARLEM KENNEDY SR CTR	2322 Third Avenue	Manhattan
CITY HALL NEIGHBORHOOD SENIOR CENTER	100 GOLD STREET	Manhattan
CONCOURSE PLAZA WELLNESS NC	900 GRAND CONCOURSE	Bronx
COOP CITY NEIGHBORHOOD SENIOR CENTE	2049 BARTOW AVENUE	Bronx
CORSI HOUSE NEIGHBORHOOD SENIOR CENTER	307 East 116th Street	Manhattan
COTHOA LUNCHEON CLUB NEIGHBORHOOD SC	2005 AMSTERDAM AVENUE	Manhattan
COUNCIL CENTER FOR SENIOR CITIZENS NSC	1001 QUENTIN ROAD	Brooklyn
CPC NAN SHAN NSC	133-14 41st Avenue	Queens
CPC PROJECT OPEN DOOR NEIGHBORHOOD SC	168 GRAND STREET	Manhattan
CYPRESS HILLS FULTON ST NBH SR CTZ CTR	3208 FULTON STREET	Brooklyn
DORCHESTER NEIGHBORHOOD SR CITIZENS CTR	1419 DORCHESTER ROAD	Brooklyn
DREISER NEIGHBORHOOD SENIOR CENTER	177 DREISER LOOP	Bronx
DYCKMAN NEIGHBORHOOD SENIOR CENTER	3754 10TH AVENUE	Manhattan
E. ROBERT MOORE NEIGHBORHOOD SENIOR CENT	515 JACKSON AVENUE	Bronx
EAST CONCOURSE NSC	236 EAST TREMONT AVENUE	Bronx
EAST HARLEM NEIGHBORHOOD SENIOR CENTER	150 EAST 121ST STREET	Manhattan
ELMCOR LEFRAK NSC	95-18 NORTHERN BOULEVARD	Queens
ELMCOR NSC	98-19 ASTORIA BOULEVARD	Queens
ELMHURST JACKSON HEIGHTS NSC	75-01 BROADWAY	Queens
ENCORE NEIGHBORHOOD SENIOR CENTER	239 WEST 49TH STREET	Manhattan
FIND AID COFFEEHOUSE NSC	331 WEST 42ND STREET	Manhattan
FIND AID INNOVATIVE SENIOR CENTER	141 WEST 73RD STREET	Manhattan
FIND CLINTON NEIGHBORHOOD SENIOR CENTER	530 West 55th Street	Manhattan
FIND WOODSTOCK NEIGHBORHOOD SENIOR CENTE	127 WEST 43RD STREET	Manhattan
FLORENCE E. SMITH NSC	102-19 34TH AVENUE	Queens

FOOD BANK NEIGHBORHOOD SENIOR CENTER	252 WEST 116TH STREET	Manhattan
FOREST HILLS NEIGHBORHOOD SENIOR CENTER	108-25 62ND DRIVE	Queens
FOREST HILLS NEIGHBORHOOD SENIOR CENTER	80-02 KEW GARDENS ROAD	Queens
GAYLORD WHITE NEIGHBORHOOD SENIOR CENTER	2029 SECOND AVENUE	Manhattan
GODDARD RIVERSIDE NEIGHBORHOOD SC	593 COLUMBUS AVENUE	Manhattan
GOOD COMPANIONS NEIGHBORHOOD SENIOR CENT	334 MADISON STREET	Manhattan
GRACE AGARD HAREWOOD NEIGHBORHOOD SENIOR	966 FULTON STREET	Brooklyn
GRAND COALITION OF SENIORS NSC	80 PITT STREET	Manhattan
GRANT SQUARE NEIGHBORHOOD SENIOR CENTER	19 Rogers Avenue	Brooklyn
GREAT KILLS NEIGHBORHOOD SENIOR CENTER	11 SAMPSON AVENUE	Staten Island
HABER HOUSE NEIGHBORHOOD SENIOR CENTER	3024 WEST 24TH STREET	Brooklyn
HAMILTON GRANGE NEIGHBORHOOD SENIOR CENTER	420 WEST 145TH STREET	Manhattan
HANAC ANGELO PETROMELIS NSC	13-28 123RD STREET	Queens
HANAC HARMONY JVL INNOVATIVE SENIOR CENTER	27-40 HOYT AVENUE SOUTH	Queens
HANAC RAVENSWOOD NSC	34-35 12TH STREET	Queens
HAZEL BROOKS NEIGHBORHOOD SENIOR CENTER	961 OCEAN AVENUE	Brooklyn
HEIGHTS NEIGHBORHOOD SENIOR CENTER	200 WEST TREMONT AVENUE	Bronx
HES NEIGHBORHOOD SENIOR CENTER	9502 SEAVIEW AVENUE	Brooklyn
HOLLISWOOD NSC	86-25 FRANCIS LEWIS BOULEVARD	Queens
HOMECREST BENSONHURST NEIGHBORHOOD SR CT	7907 NEW UTRECHT AVENUE	Brooklyn
HOPE GARDENS MULTI SERVICE NSC	195 LINDEN STREET	Brooklyn
HOPE OF ISRAEL NEIGHBORHOOD SENIOR CTR	1068 GERARD AVENUE	Bronx
HOUSE OF JACOB NEIGHBORHOOD SENIOR CENTER	6222 23RD AVENUE	Brooklyn
HUDSON GUILD NEIGHBORHOOD CENTER	441 West 26th Street	Manhattan
HUGH GILROY NEIGHBORHOOD SENIOR CENTER	447 Kingsborough, 4th Walk	Brooklyn
INDEPENDENCE NEIGHBORHOOD SENIOR CENTER	114 TAYLOR STREET	Brooklyn
INDEPENDENCE PLAZA NEIGHBORHOOD SR CTR	310 GREENWICH STREET	Manhattan
INTERNATIONAL TOWERS SOCIAL CLUB	92-47 165TH STREET	Queens
JACKIE ROBINSON NEIGHBORHOOD SENIOR CTR	1301 AMSTERDAM AVENUE	Manhattan
JAMES MONROE NEIGHBORHOOD SENIOR CENT	1776 STORY AVENUE	Bronx
JASA CLUB 76 SENIOR CENTER	86-25 FRANCIS LEWIS BOULEVARD	Queens
JASA ONE STOP	86 25 FRANCIS LEWIS BOULEVARD	Queens
JASA STARRETT CITY NEIGHBORHOOD SR CTR	1540 VAN SICLEN AVENUE	Brooklyn
JAY-HARAMA NEIGHBORHOOD SENIOR CENTER	2600 OCEAN AVENUE	Brooklyn
JCC OF STATEN ISLAND INNOVATIVE SENIOR CENTER	1466 MANOR ROAD	Staten Island
JCC SOUTH SHORE NEIGHBORHOOD SENIOR CT	1297 ARTHUR KILL ROAD	Staten Island
JCCGCI INNOVATIVE SENIOR CENTER	3001 WEST 37TH STREET	Brooklyn
JEFFERSON HOUSES NSC	2205 FIRST AVENUE	Manhattan
JOHN PAUL II FRIENDSHIP NEIGHBORHOOD SC	103 EAST 7TH STREET	Manhattan
JSPOA FRIENDSHIP NSC	92-33 170th street	Queens
JSPOA THEODORA JACKSON NSC	92-47 165TH STREET	Queens
JUDITH C WHITE NEIGHBORHOOD SENIOR CTR	27 BARROW STREET 10014	
KCS CORONA NEIGHBORHOOD SENIOR CENTER	37-06 111TH STREET	Queens
KCS FLUSHING NSC	42-15 166TH STREET	Queens

KIPS BAY CASTLE HILL NEIGHBORHOOD SR CTR	625 CASTLE HILL AVENUE	Bronx
KRAKUS LUNCHEON CLUB NEIGHBORHOOD SC	176 JAVA STREET	Brooklyn
LAGUARDIA NEIGHBORHOOD SENIOR CENTER	280 CHERRY STREET	Manhattan
LENOX HILL INNOVATIVE SENIOR CENTER	343 EAST 70TH STREET	Manhattan
LENOX HILL NEIGHBORHOOD SENIOR CENTER	619 LEXINGTON AVENUE	Manhattan
LOS SURES DAVID SANTIAGO NEIGHBORHOOD SC	201 SOUTH 4TH STREET	Brooklyn
LUNA PARK NEIGHBORHOOD SENIOR CENTER	2880 WEST 12TH STREET	Brooklyn
MANHATTAN BEACH NEIGHBORHOOD SENIOR CTR	60 WEST END AVENUE	Brooklyn
MARBLE HILL NEIGHBORHOOD SENIOR CENTER	5365 BROADWAY	Bronx
MARIA LAWTON NEIGHBORHOOD SENIOR CENTER	400 HART STREET	Brooklyn
MARINE PARK ACTIVE ADULTS NEIGHBORHOOD	3000 FILLMORE AVENUE	Brooklyn
MARLBORO NEIGHBORHOOD SENIOR CENTER	2298 West 8th Street	Brooklyn
MELROSE MOTT HAVEN NEIGHBORHOOD SR CTR	372 EAST 152 STREET	Bronx
MIDDLE VILLAGE NEIGHBORHOOD SENIOR CT	69-10 75th STREET	Queens
MIDWOOD NEIGHBORHOOD SENIOR CENTER	2164 RALPH AVENUE	Brooklyn
MILL BASIN NEIGHBORHOOD SENIOR CENTER	2075 EAST 68TH STREET	Brooklyn
MITCHELL NEIGHBORHOOD SENIOR CENTER	188 LINCOLN AVENUE	Bronx
MORIAH OLDER ADULT LUNCHEON NSC	90 BENNETT AVENUE	Manhattan
MORRISANIA AIR RIGHTS SOCIAL CLUB	3135 PARK AVENUE	Bronx
MOSHOLU MONTEFIORE NEIGHBORHOOD SR CT	3450 DEKALB AVENUE	Bronx
MOTT STREET NEIGHBORHOOD SENIOR CENTER	180 MOTT STREET	Manhattan
MOUNT LORETTO NEIGHBORHOOD SENIOR CEN	6581 HYLAN BOULEVARD	Staten Island
N SHOPP LEON NEIGHBORHOOD SENIOR CENTE	735 EAST 152ND STREET	Bronx
NEIGHBORHOOD SHOPP INNOVATIVE SENIOR CENTER	910 EAST 172ND STREET	Bronx
NEW LANE NEIGHBORHOOD SENIOR CENTER	70 NEW LANE	Staten Island
NEWTOWN ITALIAN NSC	83-20 QUEENS BOULEVARD	Queens
NORTHEAST BRONX NEIGHBORHOOD SENIOR CT	2968 BRUCKNER BLVD	Bronx
NY CHINATOWN NEIGHBORHOOD SENIOR CENTER	70 MULBERRY STREET	Manhattan
OCEAN PARKWAY NEIGHBORHOOD SENIOR CENTER	1960 EAST 7TH STREET	Brooklyn
OUR LADY OF POMPEII NSC	25 CARMINE STREET	Manhattan
PALMETTO GARDENS SOCIAL CLUB	85 PALMETTO STREET	Brooklyn
PARK SLOPE CENTER FOR SUCCESSFUL AGING	463A 7TH STREET	Brooklyn
PENN WORTMAN NEIGHBORHOOD SENIOR CENTER	895 PENNSYLVANIA AVENUE	Brooklyn
PETER CARDELLA NSC	68-52 FRESH POND ROAD	Queens
POMONOK NEIGHBORHOOD SENIOR CENTER	67-09 KISSENA BOULEVARD	Queens
PSS ANDREW JACKSON NEIGHBORHOOD SR CT	325 EAST 156TH STREET	Bronx
PSS CITY ISLAND NEIGHBORHOOD SENIOR CENTER	116 CITY ISLAND AVENUE	Bronx
PSS DAVIDSON NEIGHBORHOOD SENIOR CENTE	950 UNION AVENUE	Bronx
PSS HARLEM NEIGHBORHOOD SENIOR CENTER	18 MT. MORRIS PARK WEST	Manhattan
PSS HIGHBRIDGE NEIGHBORHOOD SENIOR CENTE	1181 NELSON AVENUE	Bronx
PSS MANHATTANVILLE SENIOR CENTER	530 WEST 133RD STREET	Manhattan
PSS PARKSIDE NEIGHBORHOOD SENIOR CENTE	644 ADEE AVENUE	Bronx
QUEENS VALLEY NSC	141-55 77TH AVENUE	Queens
QUEENSBRIDGE-RIIS NSC	10-25 41ST AVENUE	Queens

RAICES	460 ATLANTIC AVENUE	Brooklyn
RAICES ASTORIA NEIGHBORHOOD SENIOR CTR	21-21 30TH DRIVE	Queens
RAICES CORONA NEIGHBORHOOD SENIOR CENT	107-24 CORONA AVENUE	Queens
RAICES TIMES PLAZA NEIGHBORHOOD SC	460 ATLANTIC AVENUE	Brooklyn
RAIN BOSTON EAST NEIGHBORHOOD SENIOR CT	3450 BOSTON ROAD	Bronx
RAIN BOSTON ROAD NEIGHBORHOOD SENIOR C	2424 BOSTON ROAD	Bronx
RAIN EASTCHESTER NEIGHBORHOOD SENIOR C	1246 BURKE AVENUE	Bronx
RAIN GUNHILL NEIGHBORHOOD SENIOR CENTER	3377 WHITE PLAINS ROAD	Bronx
RAIN INWOOD NEIGHBORHOOD SENIOR CENTER	84 VERMILYEA AVENUE	Manhattan
RAIN MIDDLETOWN NEIGHBORHOOD SENIOR CT	3035 MIDDLETOWN ROAD	Bronx
RAIN MT CARMEL NEIGHBORHOOD SENIOR CTR	2405 SOUTHERN BLVD	Bronx
RAIN NEREID NEIGHBORHOOD SENIOR CENTER	720 NEREID AVENUE	Bronx
RAIN PARKCHESTER NEIGHBORHOOD SENIOR C	1380 METROPOLITAN AVENUE	Bronx
RED HOOK NEIGHBORHOOD SENIOR CENTER	120 West 9th Street	Brooklyn
REGO PARK NSC	93-29 QUEENS BOULEVARD	Queens
REMSEN NEIGHBORHOOD SENIOR CENTER	3304 CLARENDON ROAD	Brooklyn
RIDGEWOOD BUSHWICK INNOVATIVE SENIOR CENTER	9 NOLL STREET	Brooklyn
RIDGEWOOD BUSHWICK NEIGHBORHOOD SC	319 STANHOPE STREET	Brooklyn
RIDGEWOOD OLDER ADULT NEIGHBORHOOD SC	59-14 70TH AVENUE	Queens
RIVERDALE NEIGHBORHOOD SENIOR CENTER	2600 NETHERLAND AVENUE	Bronx
RIVERSTONE SENIOR LIFE NSC	99 FORT WASHINGTON AVENUE	Manhattan
ROBERT COUCHE NEIGHBORHOOD SENIOR CEN	137-57 FARMERS BOULEVARD	Queens
ROCHDALE NEIGHBORHOOD SENIOR CENTER	169-65 137TH AVENUE	Queens
ROCKAWAY BLVD NSC	123-10 143rd street	Queens
ROCKAWAY PARK NSC	106-20 SHORE FRONT PARKWAY	Queens
ROSETTA GASTON NEIGHBORHOOD SENIOR CTR	460 DUMONT AVENUE	Brooklyn
ROUNDTABLE NEIGHBORHOOD SENIOR CENTER	1175 GATES AVENUE	Brooklyn
ROY REUTHER NSC	711C SEAGIRT AVENUE	Queens
SAGE CENTER AT INGERSOLL SENIOR RESIDENCES	112 Saint Edwards Street	Brooklyn
SAGE INNOVATIVE SENIOR CENTER	305 SEVENTH AVENUE	Manhattan
SAINT GABRIELS NEIGHBORHOOD SENIOR CTR	331 HAWTHORNE STREET	Brooklyn
SAMUEL FIELD NEIGHBORHOOD SENIOR CENTER	58-20 LITTLE NECK PARKWAY	Queens
SARATOGA SQUARE SENIOR CENTER	930 HALSEY STREET	Brooklyn
SEBCO NEIGHBORHOOD SENIOR CENTER	887 SOUTHERN BLVD	Bronx
SELFHELP AUSTIN STREET NSC	106-06 QUEENS BOULEVARD	Queens
SELFHELP CLEARVIEW NSC	208-11 26TH AVENUE	Queens
SELFHELP INNOVATIVE SENIOR CENTER	45-25 KISSENA BOULEVARD	Queens
SELFHELP LATIMER NSC	34-30 137TH STREET	Queens
SELFHELP MASPETH NSC	69-61 GRAND AVENUE	Queens
SENIOR ALLIANCE NEIGHBORHOOD SENIOR CTR	161 CORBIN PLACE	Brooklyn
SEPHARDIC MULTI SERVICE SENIOR CENTER	485 KINGS HIGHWAY	Brooklyn
SHALOM NEIGHBORHOOD SENIOR CENTER	483 ALBANY AVENUE	Brooklyn
SHELTON HOUSE SOCIAL CLUB	92-47 165TH STREET	Queens
SHEUER HOUSE OF CI NEIGHBORHOOD SR CTR	3601 SURF AVENUE	Brooklyn

SHORE HILL NEIGHBORHOOD SENIOR CENTER	9000 SHORE ROAD	Brooklyn
SHOREFRONT NEIGHBORHOOD SENIOR CENTER	3300 CONEY ISLAND AVENUE	Brooklyn
SIROVICH INNOVATIVE SENIOR CENTER	331 EAST 12TH STREET	Manhattan
SISTER ANNUNCIATA BETHEL NSC	243 EAST 204TH STREET	Bronx
SNAP INNOVATIVE SENIOR CENTER	80-45 WINCHESTER BOULEVARD	Queens
SR CITIZENS LEAGUE OF FLATBUSH NBH SR CT	870 OCEAN PARKWAY	Brooklyn
SR CITIZENS LEAGUE OF MIDWOOD NBH SR. CT	1625 OCEAN AVENUE	Brooklyn
STANLEY ISAACS NEIGHBORHOOD SENIOR CTR	415 EAST 93RD STREET	Manhattan
STAPLETON NEIGHBORHOOD SENIOR CENTER	189 GORDON STREET	Staten Island
STEIN NEIGHBORHOOD SENIOR CENTER	204 EAST 23RD STREET	Manhattan
STUYVESANT HEIGHTS NEIGHBORHOOD SC	562-574 MADISON STREET	Brooklyn
STUYVESSANT GARDENS SOCIAL CLUB	150 MALCOLM X BOULEVARD	Brooklyn
SUE GINSBURG SENIOR CENTER	975 WARING AVENUE	Bronx
SUNNYSIDE COMMUNITY NSC	43-31 39TH STREET	Queens
SUNSET PARK NEIGHBORHOOD SENIOR CENTER	4520 4TH AVENUE	Brooklyn
SWINGING 60S SENIOR CENTER	211 Ainslie Street	Brooklyn
TERESA MOORE NEIGHBORHOOD SENIOR CENTER	2702 LINDEN BLVD	Brooklyn
THE CENTER AT THE RED OAK NEIGHBR SR CTR	135 WEST 106TH STREET	Manhattan
THE YOUNG ISRAEL OF FOREST HILLS NSC	68-07 BURNS STREET	Queens
THOMAS GUESS NEIGHBORHOOD SENIOR CENT	2070 CLINTON AVENUE	Bronx
THROGS NECK NEIGHBORHOOD SENIOR CENTER	2705 SCHLEY AVENUE	Bronx
TILDEN NEIGHBORHOOD SENIOR CENTER	630 MOTHER GASTON BLVD	Brooklyn
TODT HILL NEIGHBORHOOD SENIOR CENTER	184 SCHMIDTS LANE	Staten Island
TOLENTINE ZEISER COMMUNITY LIFE CENTER	2345 UNIVERSITY AVENUE	Bronx
TOMPKINS PARK NEIGHBORHOOD SENIOR CENTER	550 GREENE AVENUE	Brooklyn
UJC ADULT LUNCHEON CLUB NSC	15 BIALYSTOKER PLACE	Manhattan
UJC EXTENDED SERVICES	465 Grand Street	Manhattan
UJC LILLIAN WALD HOUSES SENIOR CENTER	12 AVENUE D	Manhattan
UNITED NEIGHBORHOOD SENIOR CITIZENS CTR	475 EAST 53RD STREET	Brooklyn
UNIVERSITY SETTLEMENT NSC	189 ALLEN STREET	Manhattan
VAN CORTLANDT NEIGHBORHOOD SENIOR CENT	3880 SEDGWICK AVENUE	Bronx
VAN DYKE NEIGHBORHOOD SENIOR CENTER	430 DUMONT AVENUE	Brooklyn
VANDALIA NEIGHBORHOOD SENIOR CENTER	47 VANDALIA AVENUE	Brooklyn
VISIONS INNOVATIVE SENIOR CENTER	135 WEST 23RD STREET	Manhattan
WASHINGTON HEIGHTS NEIGHBORHOOD SR CTR	650 WEST 187TH STREET	Manhattan
WASHINGTON LEXINGTON SENIOR CENTER	1775 THIRD AVENUE	Manhattan
WAVECREST AND BAYSWATER NSC	2716 HEALY AVENUE	Queens
WEINBERG CENTER FOR BALANCED LIVING	197 EAST BROADWAY	Manhattan
WEST 65TH STREET CENTER	250 WEST 65th STREET	Manhattan
WEST BRIGHTON NEIGHBORHOOD SENIOR CENT	230 BROADWAY	Staten Island
WILLIAM HODSON NEIGHBORHOOD SENIOR CTR	1320 WEBSTER AVENUE	Bronx
WILLIAMSBURG SATMAR NEIGHBORHOOD SR CTR	125 HEYWARD STREET	Brooklyn
WILLOUGHBY NEIGHBORHOOD SENIOR CTR	105 North Portland Avenue	Brooklyn
WOODSIDE NEIGHBORHOOD SENIOR CENTER	50-37 NEWTOWN ROAD	Queens

WYCKOFF GARDENS NEIGHBORHOOD SENIOR CTR	280 WYCKOFF STREET	Brooklyn
YM YWHA INNOVATIVE SENIOR CENTER	54 NAGLE AVENUE	Manhattan
YM YWHA RIVERDALE Y SENIOR CENTER	5625 ARLINGTON AVENUE	Bronx
YOUNG ISRAEL SR SERVICES NBH SR CTR	1694 OCEAN AVENUE	Brooklyn

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: DSS/DHS

Name of Agency Reporter: Shane Mason

Phone: (929) 221-5599

Email: masons@dss.nyc.gov

Number of persons served	n/a
Number of registration forms distributed:	3612
Number of registration forms collected and sent to Board of Elections:	141
Number of front-line staff trained:	37
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	54

Describe how your agency distributes applications.

DHS offers voter registration forms for interested applicants and clients to obtain at each of the 5 intake centers located throughout the City. Forms are kept at central desks in the waiting areas of each site, near flyers and signage pertaining to voting. Applicants can obtain a Code 9 voter registration form from the intake area. In addition, each intake center keeps a box in which applicants can place a completed voter registration card for mailing to the Board of Elections.

Describe any special registration activities, if any.

n/a

Describe challenges, both resolved and unresolved.

The general challenge for DHS in distributing voter registration forms at intake lies in the emergency nature of contact with the public at DHS intake centers. Families and individuals arrive at intake centers for assistance in a crisis, with their belongings, to await immediate temporary placement in a shelter (pending approval of their application). Application documents are completed electronically by staff, making it impossible for DHS to physically attach a voter registration form to an application document provided to the client. DHS's solution has been to provide access to voter registration

forms at intake by placing them in waiting areas for applicants and clients to pick up if they are interested in registering to vote.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
PATH (Prevention Assistance and Temporary Housing) Family Intake	151 East 151 st Street	Bronx
30 th Street Men's Intake Center	400 East 30 th Street	Manhattan
AFIC (Adult Family Intake Center)	400 East 30 th Street	Manhattan
HELP Women's Intake and Assessment Shelter	116 Williams Avenue	Brooklyn
Franklin Women's Intake and Assessment Shelter	1122 Franklin Avenue	Bronx

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of Correction
Name of Agency Reporter: Steven Kaiser
Phone: 646-647-0557
Email: Steven.Kaiser@doc.nyc.gov

Number of persons served	5,120
Number of registration forms distributed:	5,120
Number of registration forms collected and sent to Board of Elections:	664 (356 DOC and 308 CHS)
Number of front-line staff trained:	0
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	29

Describe how your agency distributes applications.

Due to COVID-19, the Department suspended the majority of in-person and volunteer services program provision. As a result, in advance of the November election, the Department distributed voter packets to all people in custody. Each packet included voter registration paperwork and absentee ballot request paperwork in both English and Spanish. The packets also included NYCCFB instructions for completing both forms, also in English and Spanish. The packets additionally included an instructional cover page, which listed the key election and registration deadlines, as well as voter eligibility criteria with specific information for incarcerated persons. The Department also partnered with the health provider in NYC jails, Correctional Health Service (CHS), to conduct on-unit engagement and assistance.

Describe any special registration activities, if any.

Please see above response. In-person DOC activities were suspended during the reporting period and therefore the Department was unable to conduct special civic engagement activities. However, CHS staff conducted in-person engagement.

Describe challenges, both resolved and unresolved.

The major challenge during the reporting period was conducting civic engagement and registration activities amidst a global pandemic and contagious disease outbreak in City jail facilities. The creation and widespread distribution of non-partisan voter registration information and materials, while not an ideal solution, was successful in enabling all eligible individuals in custody to the opportunity and information to register and vote in the November election. In addition to the voter packets, the Department additionally provides individuals in custody three free stamps or pre-paid envelopes each week, which could be used for sending absentee ballot request paperwork. The Department additionally partnered with CHS to collect voter registration forms, absentee ballot request forms, and completed absentee ballots, which the Department delivered by hand to the appropriate BOE office. The Department additionally operates a social services request system using paper request slips. This system was utilized to provide voter documents in various other languages to individuals upon request, and to provide voter assistance when appropriate and requested.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Department of Correction	Multiple facilities Hazen st. Elmhurst NY	Bronx
Department of Correction	125 White st	Manhattan
Department of Correction	1 Halleck st	Bronx

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Department of Finance

Name of Agency Reporter: Scott Adlerberg

Phone: 917-618-4570

Email: AdlerbergS@finance.nyc.gov

Number of persons served	n/a
Number of registration forms distributed:	16,145
Number of registration forms collected and sent to Board of Elections:	n/a
Number of front-line staff trained:	6
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	4,216

Describe how your agency distributes applications.

In each of the five Finance Business Centers, voter registration cards are put out for customers to take if they want to take one. Cards are also sent out by the SCRIE and DRIE units with each SCRIE and DRIE renewal application. 15,518 cards went out to people this way with the renewal applications.

Describe any special registration activities, if any.

Describe challenges, both resolved and unresolved.

No challenges to report.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Manhattan Business Center	66 John Street	Manhattan
Brooklyn Business Center	210 Joralemon Street	Brooklyn
Queens Business Center	144-06 94th Avenue	Queens
Bronx Business Center	3030 Third Avenue	Bronx
Staten Island Business Center	350 St. Marks Place	Staten Island

Agency-Based Voter Registration

Reporting Period: July 1, 2020 through December 31, 2020

Agency:	Department of Health and Mental Hygiene
Name of Agency Reporter:	Lily Nuamah
Phone:	(917) 734-7185
Email:	lnuamah@health.nyc.gov

Number of persons served	<u>n/a</u>
Number of registration forms distributed:	<u>505</u>
Number of registration forms collected and sent to Board of Elections:	<u>1</u>
Number of front-line staff trained:	<u>26</u>
<ul style="list-style-type: none">53 DOHMH staff have already received training by watching the LL29 Training Video provided by NYC Campaign Finance Board. For the period of 7/1/20 – 12/31/20, 2 additional staff watched the video.	
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>190</u>

Describe how your agency distributes applications.

Forms are available in the lobby of most of our Health Centers as well as inside some of our program offices. The forms are arranged on a literature rack or on a stand/table along with other information relevant to the location. Visitors take forms and assistance is provided by staff when requested.

Describe any special registration activities, if any.

Despite the restrictions with Covid-19 pandemic, the agency continued to spread the word about voter registration during Employee Resource Group meetings and staff meetings.

Additionally, the agency participated in National Voter Registration Day on 9/22/20. Although, we did not host any face-to-face programs, participation was done through agency wide email reminders to staff, partner programs, vendors and awareness through posters at our health centers.

Describe challenges, both resolved and unresolved.

Many of our sites provide health care services to the general public. Promoting voter registration or anything else not directly related to a visitor's health circumstance remains a challenge.

Additionally, due to the COVID-19 pandemic, some of our health centers have been closed since March 2020 and many of our public facing programs are now providing services remotely. Thus, there has been a significant reduction in the distribution of voter registration forms from late march to date.

Please list all locations where registration forms are distributed and/or made available to the public:

Org/Site Location Name	Street Address	Borough
Astoria Health Center	12-26 31 st Avenue, Astoria	Queens
Corona Health Center	34-33 Junction Blvd., Jackson Heights	Queens
Jamaica Health Center	90-37 Parsons Blvd., Jamaica	Queens
Gotham Center	42-09 28 th Street	Queens
Morrisania Health Center	1309 Fulton Avenue	Bronx
Tremont Health Center	1826 Arthur Avenue	Bronx
Bedford Health Center	485 Throop Avenue	Brooklyn
Brownsville Health Center	259 Bristol St	Brooklyn
Bushwick Health Center	335 Central Avenue	Brooklyn
Crown Heights Health Center	1218 Prospect Place	Brooklyn
Fort Greene Health Center	295 Flatbush Avenue	Brooklyn
Homecrest Health Center	1601 Avenue S	Brooklyn
Central Harlem Health Center	2238 5th Avenue	Manhattan
Chelsea Health Center	303 9th Avenue	Manhattan
East Harlem Health Center	158 East 115 th Street	Manhattan
Riverside Health Center	160 West 100th Street	Manhattan
Washington Heights Health Center	600 West 168 th Street	Manhattan
Vital Records Office	125 Worth Street	Manhattan
Early Intervention Office	135 Canal Street	Staten Island

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: New York City Department of Transportation
Customer Service, Language Access, and Correspondence Unit
(CSLACU)

Name of Agency Reporter: Deborah Siegel Baker

Phone: Telework #: 917-842-8319; Office #: 212-839-6432

Email: dsiegelbaker@dot.nyc.gov

Number of persons served	9,274
Number of registration forms distributed:	8,725
Number of registration forms collected and sent to Board of Elections:	N/A
Number of front-line staff trained:	14
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	509

Describe how your agency distributes applications.

DOT remains committed to registering voters during the Covid-19 pandemic. At the end of March 2020, due to Covid-19, DOT's public service centers (PSCs), closed. Prior to the pandemic, printed voter registration material was distributed. Since July 2020, physical voter registration packets have been replaced by PDFs emailed directly to customers :

- 1) CSLACU includes voter registration packets with every piece of correspondence and DOT literature now emailed to customers.
- 2) DOT customers calling 311 are sent voter registration materials.
- 3) The DOT website has a "Register to Vote" tile on its landing page. The hyperlink sends DOT customers directly to "nyc votes".

DOT will resume distributing voter registration materials at all of DOT's Public Service Centers (PSCs) throughout the five boroughs when Covid-19 is no longer an issue.

Describe any special registration activities, if any.

Pre-Covid-19, DOT distributed voter registration materials at all DOT outreach events. DOT will resume outreach activities once it is safe to do so, thus resuming distribution of voter registration materials.

Describe challenges, both resolved and unresolved.

It is not possible to know which customers receiving the voter registration packets with their correspondence, or visiting DOT's PSCs (when they reopen) are already registered to vote. DOT can readily disseminate the voter registration materials, but cannot compel customers to complete the forms and return them to the board of Elections, or submit them to the PSC managers (when the PSCs reopen). If completed forms are not collected on-the-spot and sent to the Board of Elections by the PSC managers, it is difficult to monitor the number of forms being sent to the Board of

Elections and effectively track the number of customers participating. Tracking the number of forms distributed is not an accurate measure of the number of people ultimately registering to vote.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
SI Borough Hall	10 Richmond Terrace	Staten Island
Passenger Service Office	St. George Ferry Terminal	Staten Island
Permits/ HIQA	1400 Williamsbridge Road	Bronx
Permit Management	55 Water Street	Manhattan
HIQA	59 Maiden Lane	Manhattan
Permits/ HIQA	16 Court Street	Brooklyn
Queens Borough Hall	120-55 Queens Blvd	Queens
PPPD	30-30 Thompson Ave	Queens

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of Parks and Recreation

Name of Agency Reporter: Danielle King, Chief of Staff for Agency Compliance

Phone: 212-360-3433, 917-573-3647

Email: Danielle.King@parks.nyc.gov

Number of persons served	0
Number of registration forms distributed:	0
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	0
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	61

Describe how your agency distributes applications.

At recreation centers, Parks distributes voter registration forms with membership applications. At nature centers, permit offices, and some administrative offices voter registration forms are available to patrons who visit.

Note: Our Recreation Centers, Nature Centers, and Permit Offices remained closed to the public from July 1- December 31, 2020.

Describe any special registration activities, if any.

Parks does continue to integrate voter registration into our employee outreach. A voter registration appeal is part of new employee orientation, given to full time, seasonal, and POP Worker staff when they begin working for Parks. No special registration activities took place during this time period.

Describe challenges, both resolved and unresolved.

Our recreation centers, which serve as a hub for voter registration and outreach, have remained closed since March 18, 2020 due to the current public health crisis. This has greatly impacted our ability to conduct outreach.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

- **All locations listed below remain closed to the public during the reporting period timeframe**

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Hunts Point Recreation Center	765 Manida Street	Bronx
Owen Dolen Recreation Center	2551 Westchester Avenue	Bronx
St. James Recreation Center	2530 Jerome Avenue	Bronx
St. Mary's Recreation Center	450 St. Ann's Avenue	Bronx
Williamsbridge Oval Recreation Center	3225 Reservoir Oval East	Bronx
Brownsville Recreation Center	1555 Linden Boulevard	Brooklyn
Fort Hamilton Recreation Center	9941 Fort Hamilton Parkway	Brooklyn
McCarren Play Center	776 Lorimer Street	Brooklyn
Metropolitan Recreation Center	261 Bedford Avenue	Brooklyn
Red Hook Recreation Center	155 Bay Street	Brooklyn
St. John's Recreation Center	1251 Prospect Place	Brooklyn
Sunset Park Recreation Center	7th Avenue at 43rd Street	Brooklyn
Alfred E. Smith Recreation Center	80 Catherine Street	Manhattan
Asser Levy Recreation Center	Asser Levy Place	Manhattan
Chelsea Recreation Center	430 West 25th Street	Manhattan
Gertrude Ederle Recreation Center	232 West 60th Street	Manhattan
Hamilton Fish Recreation Center	128 Pitt Street	Manhattan
Hansborough Recreation Center	35 West 134th Street	Manhattan
Highbridge Recreation Center	2301 Amsterdam Avenue	Manhattan
J. Hood Wright Recreation Center	351 Fort Washington Avenue	Manhattan
Jackie Robinson Recreation Center	85 Bradhurst Avenue	Manhattan
Pelham Fritz Recreation Center	18 Mount Morris Park West	Manhattan
Recreation Center 54	348 East 54th Street	Manhattan
Thomas Jefferson Recreation Center	2180 1st Avenue	Manhattan
Tony Dapolito Recreation Center	3 Clarkson Street	Manhattan
Al Oerter Recreation Center	131-40 Fowler Avenue	Queens
Flushing Meadows Corona Park Aquatics Center	Avery Avenue and 131 Street	Queens
Lost Battalion Hall Recreation Center	93-29 Queens Boulevard	Queens
Roy Wilkins Recreation Center	177th St & Baisley Boulevard	Queens
Sorrentino Recreation Center	18-48 Cornaga Avenue	Queens
Faber Park Recreation Center	Faber Street & Richmond Terrace	Staten Island

Greenbelt Recreation Center	Brielle Avenue (between Walcott and Rockland Avenues)	Staten Island
Lyons Pool Recreation Center	Murray Hulbert Ave	Staten Island
Ocean Breeze Track & Field Athletic Complex	625 Father Capodanno Blvd	Staten Island
Arsenal West Permit Office	24 West 61 st Street	Manhattan
Arsenal Permit Office	830 5 th Avenue	Manhattan
Queens Permit Office	Flushing Meadows Corona Park, Passerelle Building	Queens
Brooklyn Permit Office	Litchfield Villa, 95 Prospect Park West	Brooklyn
Bronx Permit Office	Ranaqua, 1 Bronx River Parkway	Bronx
Staten Island Permit Office	Greenbelt Recreation Center, 501 Brielle Avenue	Staten Island
Alley Pond Environmental Center	228-06 Northern Boulevard	Queens
Audobon Center	East Drive & Lincoln Road	Brooklyn
Blue Heron Nature Center	222 Poillon Avenue between Amboy Road and Hylan Blvd	Staten Island
Forest Park Visitor Center	Woodhaven Boulevard & Forest Park Drive	Queens
Fort Greene Park Visitors Center	Dekalb Avenue, Washington Park, Myrtle Avenue & St. Edwards Street	Brooklyn
Greenbelt Nature Center	700 Rockland Avenue at the intersection of Brielle Avenue	Staten Island
High Rock Nature Center	Nevada Avenue off Rockland Avenue	Staten Island
Pelham Bay Nature Center	Bruckner Blvd. and Wilkinson Avenue	Bronx
Van Cortlandt Nature Center	246th Street and Broadway	Bronx
Salt Marsh Nature Center	East 33rd Street and Avenue U	Brooklyn

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Department of Youth and Community Development
Name of Agency Reporter: Andrew Miller
Phone: 646-343-6738
Email: andmiller@dycd.nyc.gov

Number of persons served	12185
Number of registration forms distributed:	1968
Number of registration forms collected and sent to Board of Elections:	270
Number of front-line staff trained:	157
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	0

Describe how your agency distributes applications.

Describe any special registration activities, if any.

Describe challenges, both resolved and unresolved.

During these months of the COVID 19 pandemic, many Department of Youth and Community Development (DYCD) funded programs operated remotely pursuant to CDC and City and State health guidelines. DYCD continued to encourage civic participation through its Summer Youth Employment Program and community centers. Additionally DYCD encouraged New Yorkers to register to vote and to vote in the primary, special elections and election day on its social media platforms.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: January 1, 2020 through December 31, 2020

Agency: Fire Department of New York

Name of Agency Reporter: Steven Ertrachter

Phone: 718-999-1994

Email: Steven.Ertrachter@fdny.nyc.gov

Number of persons served	40,975
Number of registration forms distributed:	1
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	14
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	26

Describe how your agency distributes applications.

After they finish their business with our greeters before we issue them a queuing ticket, we ask them if they want to register to vote while waiting for their ticket to be called.

Describe any special registration activities, if any.

We had a desk just for voter's registration with a sign visible to all waiting customer to be called by our data entry.

Describe challenges, both resolved and unresolved.

Majority customers say they have already registered.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
FDNY HQ	9 Metro Tech Center	Brooklyn

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Department of Records and Information Services

Name of Agency Reporter: LaTonya Jones

Phone: 212.341.6022

Email: LCJones@records.nyc.gov

Number of persons served	<u>8</u>
Number of registration forms distributed:	<u>0</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>3</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>8</u>

Describe how your agency distributes applications.

Prior to the onset of the pandemic, the agency provided voter registration forms at the sign-in desk of our Reference Center – where the bulk of visitors to the agency begin their research – as well as at the agency’s public programs or other special events. Due to State guidelines, our work spaces have been closed to the public since March 2020. However, the agency lists the information on registering to vote on its homepage, as well as a link to Campaign Finance Board’s platform for registering voters.

Describe any special registration activities, if any.

The agency amplifies the city’s efforts to register voters on our social media channels, including sharing content re: upcoming deadlines and registration information. In addition, the Department of Records and Information Services participated in the City’s National Voter Registration Day campaign efforts by posting/reposting content on registering to vote.

Describe challenges, both resolved and unresolved.

Due to the pandemic, our agency offices are closed to the public. As a result, the agency must rely on a purely digital voter registration effort.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
N/A	N/A	N/A

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Housing Preservation and Development (HPD)

Name of Agency Reporter: Robert Turbiak

Phone: 212-863-8351

Email: Turbiakr@hpd.nyc.gov

Number of persons served _____

Number of registration forms distributed: Unknown

Number of registration forms collected and sent to Board of Elections: N/A

Number of front-line staff trained: 1

Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes): N/A

Describe how your agency distributes applications.

- Our agency provides registration cards through a dispenser, so we do not have a count on the number of registration forms distributed. These areas generally service the Section 8 program participants and property owners. The forms are on open display for all to take.

Describe any special registration activities, if any.

- HPD provides a voter spotlight link on our website and intranet to the voter registration website.
- Voter registration cards are available when clients drop off or pick up documentation at the front desk during appointments with property owners and managers.

Describe challenges, both resolved and unresolved.

- Due to COVID-19 and the temporary closing of HPD to the public we have had a significant drop in our application numbers.

- Our biggest challenge is while servicing over 5,000 clients every month; we do not have the resources to track this particular type of manual data. When cards are filled out, clients are able to drop them in the onsite mailbox or any out-going mailbox without the assistance of front line staff.
- Voter cards are made available to the public, employees and vendors. There is no way to manually track how many are taken and sent to the BOE.
- Our next challenge is the ability to offer the forms electronically to staff and clients.
- HPD will work with units with the passive display and face-to-face encounters to increase tracking and voter registration.
- HPD will work with Democracy NYC to introduce voter registration tables at our employee events.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
NYC Housing Preservation & Development (HPD)	100 Gold Street	Manhattan

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: DSS | HRA

Name of Agency Reporter: Erin Drinkwater

Phone: 929.221.8516

Email: drinkwatere@hra.nyc.gov

Human Resources Administration Summary

	# of registration forms distributed	# of registration forms collected and sent to Board of Elections	# of front line staff trained	# of "clicks" on home page voter registration button
FIA	32,428	2,265	93	
MICSA	273,404	0	0*	
HCSP	286	3	167	
HASA	14,295	140	13	
APS	176	10	315	
OCSS	0**	0**	0	
Total	320,589	2,418	588	34

* No training was conducted in 2020 due to COVID, however the majority if not all of the staff received training in previous year(s).

** Due to COVID-19, all OCSS offices have been closed and in person contacts have ceased. As a result, no voter registration forms have been handed out to clients since mid-March 2020.

See Next Page

Summary by Program Area:

Family Independence Administration- Cash Assistance/SNAP:

<i>Number of persons served</i>	<u>287,679</u>
<i>Number of registration forms distributed:</i>	<u>32,428</u>
<i>Number of registration forms collected and sent to Board of Elections:</i>	<u>2,265</u>
<i>Number of front-line staff trained:</i>	<u>93</u>
<i>Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):</i>	<u>N/A</u>

Describe how your agency distributes applications.

Voter registration forms are distributed when applicants/recipients complete applications and recertification documents or change of address documents. The opportunity to register to vote is offered to each applicant/recipient at each face to face encounter as part of the application process or Face to Face Recertification (FFR) process . The NYS Agency-Based Voter registration form is attached at the end of every application and renewal form. They are also offered online, along with the application; and offered at Community-Based Organizations (CBOs).

Describe any special registration activities, if any.

None

Describe challenges, both resolved and unresolved.

Due to COVID there have been challenges collecting data and with the submission of applications.

Please list all locations where registration forms are distributed and/or made available to the public:

The 10 locations that are highlighted are those that remain open during the pandemic

<u>Org/Site Location Name MODEL</u>	<u>Street Address</u>	<u>Borough</u>
Rider Model Center #38	300 Canal Place First Floor	Bronx
Hunts Point Model Center #40	847 Barretto Street First Floor	Bronx
Fordham Model Center #44	2541-2549 Bainbridge Avenue First Floor	Bronx
Concourse Model Center #45	1365 Jerome Avenue Second Floor	Bronx
Crotona Model Center #46	1910 Monterrey Avenue First Floor	Bronx
Queens Model Center #53	32-20 Northern Boulevard First Floor	Queens
Jamaica Model Center #54	165-08 88 th Avenue First Floor	Queens
Rockaway Model Center #79	219 Beach 59 th Street First Floor	Queens
Richmond Model Center #99	201 Bay Street First Floor	Staten Island
Family Services Call Center #17 FSCC	165-08 88 th Avenue Fifth Floor	Queens
Bronx FSCC Satellite	847 Barretto Street	Bronx
Brooklyn FSCC Satellite	404 Pine Street Third Floor	Brooklyn

Manhattan FSCC Satellite	132 W 125 th Street Fourth Floor	Manhattan
Queens FSCC Satellite	32-20 Northern Boulevard Fifth Floor	Queens
Coney Island Model Center #63	3050 West 21 st Street First Floor	Brooklyn
Dekalb Model Center #64	275 Bergen Street First Floor	Brooklyn
Bushwick Model Center #66	2 George Street First Floor	Brooklyn
Clinton Hill Model Center #67	495 Clermont Avenue First Floor	Brooklyn
Waverly Model Center #13	12 West 14 th Street Second Floor	Manhattan
St. Nicholas Model Center #18	132 West 125 th Street Fourth Floor	Manhattan
East End Model Center #23	2322 Third Avenue First Floor	Manhattan
Dyckman Model Center #35	4055 Tenth Avenue First Floor	Manhattan
Refugee and Immigrant Center #47	32-20 Northern Boulevard Fifth Floor	Queens
Michael J. Handy Veteran's Center #62	25 Chapel Street Sixth Floor	Brooklyn
Special Projects Center #80	109 East 16 th Street Twelfth Floor	Manhattan
Union Square Center #39	109 East 16 th Street Second Floor	Manhattan
Residential Treatment Services (RTSC) #52	109 East 16 th Street Third Floor	Manhattan
Reasonable Accommodation Request/ Home Visit Needed Center (RAR/HVN) #90	109 East 16 th Street Sixth Floor	Manhattan

Hunts Point SNAP 40	845 Barretto Street, 1 st floor	Bronx
Concourse SNAP 45	1375 Jerome Avenue, 2 nd floor	Bronx
Crotona SNAP 46	1910 Monterey Avenue, 5 th floor	Bronx
Williamsburg SNAP 21	2 George Street, 1 st floor	Brooklyn
Coney Island SNAP 22	2865 West 8 th Street, 1 st floor	Brooklyn
East New York SNAP 28	404 Pine Street, 3 rd floor	Brooklyn
East End SNAP 02	2322 Third Avenue, 3 rd floor	New York
Washington Heights SNAP 13	4055 10 th Avenue Lower Level	New York
Waverly SNAP 19	12 West 14 th Street, 2 nd floor	New York
Queens SNAP 53	32-20 Northern Boulevard 1 st floor	Long Island City
Jamaica SNAP 54	165-08 88 th Avenue, 3 rd floor	Jamaica
Rockaway SNAP 79	219 Beach 59 th Street, 1 st floor	Far Rockaway
Richmond SNAP 99	201 Bay Street, 1 st floor	Staten Island
Supplemental Security Income SNAP 15	243 Schermerhorn Street, 1 st floor	Brooklyn
Residential Facilities SNAP 61	253 Schermerhorn Street, 1 st floor	Brooklyn

Medical Insurance and Community Services Administration (MICSA):

<i>Number of persons served</i>	<u>1,555,078*</u>
<i>Number of registration forms distributed:</i>	<u>273,404</u>
<i>Number of registration forms collected and sent to Board of Elections:</i>	<u>N/A</u>
<i>Number of front-line staff trained:</i>	<u>0</u>
<i>Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):</i>	<u>N/A</u>

*As of October 2020

Describe how your agency distributes applications.

- MICSA distributes voter registration forms via the annual recertification mailings (247,666) and those are generally returned directly to Voter Registration so MICSA does not collect these forms.
- MICSA also distributes voter registration forms to the clients when they come in to a MICSA community offices (25,738) and a portion of these forms are collected in the offices. Consumers can also mail these forms directly to Voter Registration.

Describe any special registration activities, if any.

N/A

Describe challenges, both resolved and unresolved.

The COVID-19 crisis has reduced voter registration, through both OED site closures, and reduced traffic seen at remaining locations because of shelter in place restrictions.

Footnotes:

Nursing Home renewals are not included in the count of voter registration forms distributed.

No training was conducted in 2020 due to COVID, however the majority if not all of the staff received training in previous year(s).

Please list all locations where registration forms are distributed and/or made available to the public:

The 7 locations that are highlighted are those that remain open during the pandemic

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Rider	305 Rider Ave (4 th Fl.)	Bronx
Morrisania	1225 Gerard Ave (Basement)	Bronx
Fordham	2551 Bainbridge Ave	Bronx
Mail In Unit	785 Atlantic Ave (5 th Fl.)	Brooklyn
Kings County	441 Clarkson Ave (T Bldg., 1 st Fl.)	Brooklyn
Brooklyn South	785 Atlantic Ave (5 th , 4 th , & 1 st Fl.)	Brooklyn
Coney Island	3050 W 21 st St (3 rd Fl.)	Brooklyn
East New York	404 Pine St (2 nd Fl.)	Brooklyn
Chinatown	115 Chrystie St (5 th Fl.)	Manhattan
Manhattanville	520-530 W 135 th St (1 st Fl)	Manhattan
Metropolitan Hospital	1901 1 st Ave (1 st Fl. Rom 1D-27)	Manhattan
Queens Community	32-20 Northern Blvd (3 rd Fl)	Queens
Staten Island	215 Bay St (Ground Fl.)	Staten Island

Home Care (HCSP):

<i>Number of persons served</i>	<u>7,438</u>
<i>Number of registration forms distributed:</i>	<u>286</u>
<i>Number of registration forms collected and sent to Board of Elections:</i>	<u>3</u>
<i>Number of front-line staff trained:</i>	<u>167</u>
<i>Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):</i>	<u>N/A</u>

Describe how your agency distributes applications.

HCSP offers Voter Registration during teleconferencing visits for assessments, change of hours/service requests and reauthorizations. Due to the COVID pandemic and in order to maintain client and staff safety, easements are in place to conduct client contact via teleconferencing. If a client requests to complete a Voter Registration Application or the Organ Donor Registration portion, the Mailed NYS Agency-Based Voter Registration Form is forwarded to the client by Mail, for the client to compete and submit to the Local Board of Elections. The forms are offered in English, Spanish, Chinese, Korean and Bengali.

Describe any special registration activities, if any.

No special registration activities were conducted.

Describe challenges, both resolved and unresolved.

The COVID pandemic continued to present a challenge during this reporting period with application distribution since client contact was only done by teleconferencing. The challenge was resolved by HCSP forwarding the blue dot Mailed NYS Agency-Based Voter Registration form to the client, if the client expressed interest in completing a Voter Registration Application or the Organ Donor Registration. Case records continue to reflect, in the narrative section of each Home Care Assessment, HCSP's offering of Voter Registration.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
HCSP/Bronx CASA	888 Garrison Ave 3rd Floor Bronx NY 10474	Bronx
HCSP/Brooklyn CASA	88 Third Ave 3rd Floor Brooklyn NY 11217	Brooklyn
HCSP/Queens CASA	165-08 88th Ave 5th & 6th Floors Jamaica NY11432	Queens
HCSP/CASA IV Staten Island CASA	215 Bay Street 2nd Floor, Staten Island NY 10301	Richmond/Staten Island
HCSP/Manhattan CASA	132 W 125th Street 5th Floor NY 10027	Manhattan
HCSP/Central Office	785 Ave 7th Floor Brooklyn NY 11238	All Boroughs

HIV/AIDS SERVICES ADMINISTRATION (HASA):

Number of persons served	<u>14,295</u>
Number of registration forms distributed:	<u>14,295</u>
Number of registration forms collected and sent to Board of Elections:	<u>140</u>
Number of front-line staff trained:	<u>13</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>N/A</u>

Describe how your agency distributes applications.

Clients are targeted for Voter's registration when they apply for Public Assistance and again when they recertify.

Describe any special registration activities, if any.

None

Describe challenges, both resolved and unresolved.

The reporter and the liaisons will continue to attend all trainings that are offered. Agency will continue working with FIA/Office of Project Support (OPS) and the Board of Elections Liaison as issues arise. There have ben no trainings given in 2020.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
HASA #14 Waverly	12 West 14th Street 1st. FL	Manhattan
HASA # 19 Crotona	1790 Grand Concourse 3rd FL	Bronx
HASA #24 Amsterdam	400 8th Avenue 3rd FL	Manhattan
HASA #41 Grand Concourse	1790 Grand Concourse 4th. FL	Bronx
HASA # 43 Kingsbridge	888 Garrison Avenue 3rd. FL	Bronx
HASA #48 Jerome	888 Garrison Avenue 3rd. FL	Bronx
HASA # 49 Coney Island	3050 West 21st. Street 2nd. FL	Brooklyn
HASA # 51 Queensboro	33-28 Northern Blvd 2nd. FL	Queens
HASA #72 Hamilton	530 West 135th Street 3rd. FL	Manhattan
HASA #73 Brownsville	95 Evergreen Avenue 3rd FL	Brooklyn
HASA #85 Greenwood	88 Third Avenue 2nd FL	Brooklyn
HASA #93 Staten Island	207 Bay Street 1st. FL.	Staten Island

See Next Page

Adult Protective Services (APS):

Number of persons served	<u>1,101*</u>
Number of registration forms distributed:	<u>176</u>
Number of registration forms collected and sent to Board of Elections:	<u>10</u>
Number of front-line staff trained:	<u>315</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>N/A</u>

* New APS client assigned to the program during this time frame

Describe how your agency distributes applications.

APS offers Voter Registration during Initial Home Visits for assessments, and monthly home visits for eligible clients. Forms are offered in English, Spanish, Haitian Creole, Chinese, Korean, Italian, Russian and Arabic.

Describe any special registration activities, if any.

None

Describe challenges, both resolved and unresolved.

APS seeks to resolve promptly the risks faced by eligible clients by arranging for services and support that will enable these individuals to live independently and safely within their communities. APS works collaboratively with many community organizations to provide comprehensive services to this vulnerable population.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Bronx APS	Halsey Street, Bronx NY 10461	Bronx
Brooklyn APS	250 Livingston Street, 3 rd & 4 th floor, Brooklyn, NY 11201	Brooklyn
Manhattan APS	400 8 th Avenue 6 th & 7 th Floor New York, NY 10001	Manhattan
Queens APS	165-08 88 th Avenue 6 th Floor, Jamaica, NY 11435	Queens
Staten Island APS	215 Bay Street 2 nd Floor Staten Island, NY 10301	Staten Island

See Next Page

Office of Child Support Services (OCSS)

<i>Number of persons served</i>	<u>0</u>
<i>Number of registration forms distributed:</i>	<u>0</u>
<i>Number of registration forms collected and sent to Board of Elections:</i>	<u>0</u>
<i>Number of front-line staff trained:</i>	<u>0</u>
<i>Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):</i>	<u>N/A</u>

Describe how your agency distributes applications.

Usually, caseworkers distribute applications to clients during interviews at the OCSS Family Court Support Services Offices in each borough. Due to COVID-19, all OCSS offices have been closed and in person contacts have ceased. As a result, no voter registration forms have been handed out to clients since mid-March 2020.

Describe any special registration activities, if any.

Describe challenges, both resolved and unresolved.

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Probation

Name of Agency Reporter: Stephen Cacace

Phone: 718-802-4500

Email: scacace@probation.nyc.gov

Number of persons served	905
Number of registration forms distributed:	0
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	15
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	83

Describe how your agency distributes applications.

We distribute the forms at Intake to new clients in our New Now, as well as display them in our HUBS throughout the city

Describe any special registration activities, if any.

Do to the pandemic our offices were closed and we did not have any special registration activities

Describe challenges, both resolved and unresolved.

N/A

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
NYC Probation	210 Joralemon Street	Brooklyn
NYC Probation	340 Bay Street	SI
NYC Probation	198 East 161 st Street	Bronx
NYC Probation	162-24 Jamaica Avenue	Queens
NYC Probation	66 John Street	Manhattan

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: NYC Department of Small Business Services

Name of Agency Reporter: Peter Steiner

Phone: 212-513-9246

Email: psteiner@sbs.nyc.gov

Number of persons served	<u>48,450</u>
Number of registration forms distributed:	<u>17</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>50</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>N/A</u>

Describe how your agency distributes applications.

Voter Registration Forms were distributed at Workforce1 (WF1) Career Centers & NYC Business Solutions Centers (BSC). Customers are informed of the ability to register to vote during the intake and orientation sessions. Additionally, signage is placed in the waiting rooms, areas of high traffic, and in orientation presentation decks.

Describe any special registration activities, if any.

Describe challenges, both resolved and unresolved.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Rockaway Workforce1	57-17 Shore Front Parkway	Queens
Queens Workforce1	168-25 Jamaica Ave	Queens
Industrial & Transportation Workforce1	90-04 161 st Street	Queens
Flushing Workforce1	41-17 Main Street	Queens
LIC Industrial & Transportation Workforce1	47-10 Austell Place	Queens
Bronx Workforce	400 East Fordham RD	Bronx
West Farms Workforce1	901 E Tremont Ave	Bronx
Hunts Point Workforce1	1029 East 163 rd Street	Bronx
Bronx Industrial & Transportation Workforce1	14 Bruckner Boulevard	Bronx
Washington Heights Workforce1	516 West 181 st Street	Manhattan
Upper Manhattan Workforce1	361 West 125 th Street	Manhattan
Healthcare Workforce1	14 Wall Street	Manhattan
Brooklyn Workforce1	9 Bond Street	Brooklyn
East New York Workforce1	2619 Atlantic Ave	Brooklyn
Brooklyn Industrial & Transportation Workforce1	140 58 th Street	Brooklyn
Coney Island Workforce1	1906 Mermaid Ave	Brooklyn
Staten Island Workforce1	120 Stuyvesant Place	Staten Island
Staten Island Industrial & Transportation Workforce1	1972 Richmond Terrace	Staten Island
Queens - NYC Business Solutions Center	90-27 Sutphin Boulevard	Queens
Brooklyn - NYC Business Solutions Center	9 Bond Street	Brooklyn
Bronx - NYC Business Solutions Center	400 E Fordham Road	Bronx
Staten Island - NYC Business Solutions Center	120 Stuyvesant Place	Staten Island
Upper Manhattan - NYC Business Solutions Center	361 W 125 th Street	Manhattan
Washington Heights - NYC Business Solutions Center	560 West 181 st Street	Manhattan

(Add a new row for each additional location)

Agency-Based Voter Registration

Reporting Period: July 1 through December 31, 2020

Agency: Taxi & Limousine Commission

Name of Agency Reporter: David Renz

Phone: 212-676-1210

Email: renzd@tlc.nyc.gov

Number of persons served	<u>14,000</u>
Number of registration forms distributed:	<u>200</u>
Number of registration forms collected and sent to Board of Elections:	<u>0</u>
Number of front-line staff trained:	<u>605</u>
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	<u>78</u>

Describe how your agency distributes applications.

The TLC currently maintains a staff of approximately 600 employees, many of whom interface daily with TLC licensees. The agency also provides TLC employees with helpful resources from organizations and other city agencies.

We are targeting these two groups by distributing forms in four separate ways to various TLC divisions and departments:

- **Human Resources** (located in Lower Manhattan) includes registration forms in hiring packets for new employees.
- **Policy/External Affairs** (located in Lower Manhattan) distributes voter registration forms at outreach events and presentations to licensees and driver industry stakeholders across all 5 boroughs.
- **Licensing Division** (located in Long Island City, Queens) has forms available for visitors to take at its licensing transaction counters. We keep about 300 applications available for distribution at all times. Also, information on how to contact the Board of Elections is included on many TLC-issued forms for licensees.
- **Safety + Emissions Division** (located in Woodside, Queens & Staten Island) has forms available for distribution at its counter operations that licensees must visit on a regular basis (ranging from three times a year to once every two years) for inspection on their vehicle.

By using these targeted strategies, TLC helps all TLC licensees, and incoming employees to receive voter registration information.

Describe any special registration activities, if any.

COVID-19 limited in person voter registration activities. However, we continue to promote voter registration information to our Drivers. Voter registration information was featured in the August and October issue of our bi-monthly newsletter [Keys to the City](#). Drivers also received emails with information on voter registration including important deadlines. Our email list includes over 200,000 licensees.

Additionally, the TLC [Driver Resources](#) page has a permanent link to the NYC Board of Elections where Drivers can find information about voter registration.

Describe challenges, both resolved and unresolved.

Encouraging drivers to take the time to fill out voter registration forms at tabling events, continues to be a challenge.

COVID-19 Challenges

- No public facing events were attended during the reporting period. Before Covid-19, Policy/External Affairs attended multiple public facing events where registration forms were made available to our Drivers as well as the general public. For comparison, In 2019 for the same 6 month period we attended 20 public facing events.

See Next Page

Please list all locations where registration forms are distributed and/or made available to the public:

<i>Org/Site Location Name</i>	<i>Street Address</i>	<i>Borough</i>
Long Island City Facility	31-00 47 th Avenue, 3 rd Floor, Long Island City, New York 11101	Queens
Woodside Facility	24-55 Brooklyn Queens Expressway West, Woodside, New York 11377	Queens
Staten Island Facility	1139 Hylan Boulevard, Staten Island, New York 10305	Staten Island
Manhattan Facility	33 Beaver Street, New York, New York 10004	Manhattan

(Add a new row for each additional location)