

**NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM**

**EMERGENCY OPERATION CENTER (EOC) IS ACTIVATED SUPPORTING THE RECOVERY FROM TROPICAL STORM IDA.**

**MASK MANDATE: WHEN INTERACTING WITH THE PUBLIC, NYC CERT MEMBERS MUST WEAR FACE MASKS AT ALL TIMES REGARDLESS OF VACCINATION STATUS.**

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)



On the 20th anniversary of September 11, 2001, we remember our first responders, family and friends that we have lost. NYC Emergency Management hosted a small gathering earlier today for current and former NYCEM staff, many of whom had a direct connection to 9/11 or were inspired by the courage of New York City's first responders. NYCEM has also released a short film reflecting on the tragic attacks of September 11th, including stories from staff past and present. The film can be viewed [HERE](#). Never Forget.

Photos: NYC CERT Leaders were in attendance posing for photos with NYCEM Commissioner, John Scrivani and members of the Solomon family, of which there is an NYC CERT Preparedness Award named after the late John D. Solomon, a former volunteer and advocate for disaster preparedness.



NYC CERT Volunteers are still actively supporting Service Centers set up to provide information and assistance to those recovering from Tropical Storm Ida. Please register now to support one of the sites in your area.

**Bronx:**

**Hostos Community College**

**500 Grand Concourse, East Academic Complex, Bronx, NY 10451**

**Brooklyn:**

**Medgar Evers College**

**231 Crown Street Brooklyn, NY 11225**

**Queens:**

**Queens College**

**152-45 Melbourne Avenue, Student Union, Flushing, NY 11367**



**MONDAY RADIO ROLL CALL**

**Borough Channel: BX**

**Scenario: How many events are you planning to attend for National Preparedness Month?**

**9/13 Responding Borough: BX**

**Documents to Review:**  
**Citywide Radio Drill Refresher**  
**Call signs per Radio**



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments including National Night Out events that teams are scheduled to participate in.

After you participate, be sure to **Submit Your Volunteer Hours!**

Staten Island:


**CUNY College of Staten Island**

**2800 Victory Blvd, Gymnasium Building R1, Staten Island, NY 10314**

Manhattan site has now been demobilized.

**NYC'S RESPONSE TO IDA**  
AS OF SEPTEMBER 8


CITY AGENCIES AND THEIR PARTNERS ARE WORKING AROUND THE CLOCK TO HELP ALL NEW YORKERS RECOVER FROM THIS DISASTER.




**24/7**  
City's Emergency Operations Center is open



**2,833**  
buildings inspected across New York City



**10,600**  
tons of debris removed (and counting)



**48,269**  
NYC.gov/ida website visits (and counting)

**HELP AT NYC SERVICE CENTERS**

- FINANCIAL ASSISTANCE
- RESOURCES FOR HOMEOWNERS AND RENTERS
- RESOURCES FOR BUSINESSES
- FOOD ASSISTANCE
- HOUSING ASSISTANCE
- PET ASSISTANCE
- REPORTING DAMAGE AND CLEAN-UP GUIDANCE
- MENTAL HEALTH SUPPORT

**5** centers open

**1661** households assisted

**6219** individuals assisted (and counting)

**NYC**

We encourage those affected to visit their local service center, call 311, or access city services online by visiting [NYC.gov/ida](http://NYC.gov/ida).

2021

# National Preparedness Month

## Prepare to Protect

**National Preparedness Month** continues as we promote family and community disaster and emergency planning now and throughout the year. This year's theme is "Prepare to Protect. Preparing for disasters is protecting everyone you love." The **National Preparedness Month Toolkit** has tips and information to share with your family and community each week.

### Plan for Hazards

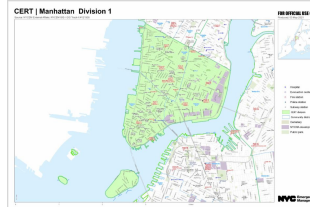
Prepare to protect yourself and your family by planning for hazards that may affect you and your community.



**National Preparedness Month - Staten Island Children's Museum Family Day (Staten Island)**  
Register to join us on Staten Island as we host a preparedness fair.

Sunday, September 26, 2021  
11:30 AM – 5:30 PM

[Register Now](#)



NYC CERT Division maps (pdf format) are to support recruitment and preparedness planning in your community.

**Brooklyn - Bronx - Manhattan - Queens - Staten Island**

# READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **Event Request form** to have your opportunity published through Eventbrite.com for members to register.



Get Notified with New York City's official source for information about emergency alerts

and important city services.

Download the free **Notify NYC** mobile app, available for [iOS](#) and [Android](#).

## VOLUNTEER OPPORTUNITIES

NYC CERTEVENT CALENDAR

Bay Ridge 5th Avenue  
Open Street  
**Fridays, 4:00 PM - 7:00 PM**



# MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

## VOLUNTEER DEPLOYMENTS & MEETINGS

NYC CERT members are continuing to deploy to service centers throughout the city. Please see some of the photos we've received below:





NYC Emergency Management called an emergency meeting for NYC CERT Borough and Division Leadership yesterday evening to review the following:

- Roll-Call/Wellness Check to assess local needs specifically relating to the impacts of Tropical Storm Ida
- Review Messaging, including types (email & text notifications) and NYCEM's current procedure in contacting membership using the communication structure
- Shared information, including the best places to follow NYCEM activity, including press releases, Social Media, and Notify NYC
- In-Person policy - ALL NYC CERT members must wear a mask at all times when interacting with the public as well as each other during meetings and events
- Current & Future NYCEM/CERT Operations including service center support and local canvassing initiative (Please provide your availability [HERE](#)) *Details will be sent to leadership in a separate email.*
- As CERT staff is supporting numerous aspects of the current recovery process, we ask that all communication be forwarded to [CERT@oem.nyc.gov](mailto:CERT@oem.nyc.gov)



**Download NYC CERT Background** to use during Meetings and Training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

## TRAINING OPPORTUNITIES



Each week, NYCEM's Community Preparedness program will be hosting preparedness webinars covering numerous topics throughout the month.

### How Community Organizations and Small Businesses Can Work Together in Emergencies

Join representatives from NYC Emergency Management's strategic partnerships and community preparedness teams to discover strategies and best practices for community organizations and small businesses can work together in emergencies.

**Tuesday, September 14, 2021**  
**11:00 AM to 12:00 PM**

See what's planned this month by visiting:

**[NYC.gov/nationalpreparednessmonth](https://nyc.gov/nationalpreparednessmonth)**

**FEMA Region II Presents: Ready Games**

Each Wednesday in September you can join the whole



community to test your knowledge and have fun with preparedness!



**Preparedness Trivia**  
September 15, 4:00 PM - 5:00 PM  
[Register Here](#)



**Emergency Management Jeopardy**  
September 22, 4:00 PM - 5:00 PM  
[Register Here](#)



Contestants from NY and NJ CERT teams will compete in separate Family Feud-style games by guessing the most popular survey responses collected by the National CERT Association. The winning team will move on to the final round where they will represent Region 2 against Region 1 to determine the ultimate champion.

**NYC Emergency Management has already registered an NYC CERT Citywide Feud team consisting of one member from each borough, but you can also register on your own or as a team to participate. Let's show them what we're made of!**

**CERT Feud**  
September 29, 4:00 PM - 5:00 PM  
[Register Here](#)

**NYC CERT online platform**  
includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

**FEMA Region 2 (R2) Webinar Catalog** includes all recorded webinars from Jan-June of 2021.

**COVID-19 Community Conversations: Mental Health, Equity and Resilience**  
DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

## THINGS TO KNOW



**NYCEM's Youtube page**  
**NYC CERT recruitment video**  
**2021 National Volunteer Week video**



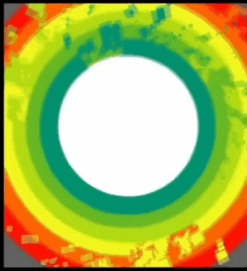
**Resolve to Be Ready Calendar**  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the latest episodes of NYCEM's two podcasts, *Prep Talk* (**SoundCloud**, **iTunes** & **Spreaker**) and *¡Prepárate!* on **SoundCloud**.

**KNOW YOUR ZONE** is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



# NYC Emergency Management



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DIRECTOR



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