

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) develops policies and programs, provides training and prevention education, conducts research and evaluations, performs community outreach, and operates the New York City Family Justice Centers (FJCs) in each borough. The NYC Family Justice Centers are co-located multidisciplinary service centers providing vital social services, civil legal, and criminal justice assistance for survivors of domestic and gender-based violence and their children—all under one roof.

This is the third annual report to be provided in compliance of Local Law 38 of 2019, covering the time period January 1, 2021 through December 31, 2021. This report provides an overview of select ENDGBV program activities and initiatives.¹

New York City Family Justice Centers

Table 1: 2021 Number of Client Visits/Individual Clients

Borough	Client Visits	Individual Clients
Bronx	7,792	2,193
Brooklyn	8,267	2,939
Manhattan	7,938	1,932
Queens	11,955	4,558
Staten Island	6,754	1,650
Total	42,706	13,272

Table 2: 2021 Number of Individual Clients by Service Type Utilized

Service Type	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total
Safety Planning	1,831	1,838	1,676	2,927	1,112	9,384
Civil Legal Services	1,004	1,202	887	1,214	755	5,062
Counseling	709	686	724	1,115	442	3,676
Criminal Justice Services	264	171	384	705	246	1,770
Housing/ Shelter Advocacy	72	220	346	133	205	976
Economic Empowerment	105	134	172	96	146	653
Health and Mental Health Services	45	129	102	102	44	422
Practical Assistance	78	28	51	59	63	279

Table 3: 2021 Contracted Legal Service Provider Staff by Primary Legal Practice for Each Family Justice Center²

Legal Services	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff	
Family Law Attorneys	2	2	4	2	2	12	There are 5 family Law Paralegals
Immigration Attorneys	1	1	2	1	1	6	There are 3 immigration law paralegals
Housing Attorneys	There are 3 legal service providers who rotate coverage across all FJCs.						

Table 4: 2021 Contracted Legal Service Provider Staff by Languages Spoken for Each Family Justice Center number of contracted staff who speak each language is in ()³

Bronx	Brooklyn	Manhattan	Queens	Staten Island
Spanish (8)	Arabic (1)	Mandarin (1)	Korean (1)	Spanish (4)
	French (1)	Portuguese (1)	Spanish (2)	
	Polish (1)	Russian (1)		
	Spanish (1)	Spanish (5)		

Table 5: 2021 Contracted Non-Legal Service Provider Staff by Primary Service Area for Each Family Justice Center⁴

Non-Legal Service	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff
Case Management	4	4	3	3	3	17
Children's Services	5	4	4	4	4	21
Reception and Screening	4	4	3	4	4	19

Table 6: 2021 List of Economic Empowerment Programs/Services at Each Family Justice Center⁵

Program	Bronx	Brooklyn	Manhattan	Queens	Staten Island
Computer Time		-	-	√	-
GetCoveredNYC	√	-	-	-	-
here, there and Everywhere		-	√	-	-
HousingLink	√	√	√	-	√
Human Resources Administration (HRA)	√	√	√	√	√
Sanctuary for Families' Economic Empowerment Program	√	-	√	-	-
Steps for Success		-	√	-	-
Supplemental Nutrition Assistance Program (SNAP)	√	√	-	-	-
WISE (Working in Support of Education)	√	√	√	√	√

Policy and Training Institute

Training Institute

In 2021, the Training Team conducted 125 trainings. The following table provides a breakdown of those trainings by participant type.

Participant Type	Number of Trainings
City Agency Staff	42
Non-Profit Staff	75
Other	8
Total	125

Policy and Training Institute (continued)

Healthy Relationship Training Academy

In 2021, the Healthy Relationship Training Academy conducted 119 workshops for youth, parents and professionals. The following table provides a breakdown of those workshops by participant type:

Participant Type	Number of Workshops
Youth	107
Parents	11
Staff	1
Total	119

Outreach

In 2021, ENDGBV conducted 261 outreach events and the table below provides a breakdown of those outreach events by type of outreach:

Type of Outreach	Number Conducted
Community Events	139
Community Meetings/Trainings	90
Presentations	26
Other Events	6
Total	261

Research and Evaluation

The following data reports were published by ENDGBV during 2021:

Annual Reports and Fact Sheets

ENDGBV Annual Fact Sheet: 2020

ENDGBV Annual Report: 2020

2021 Annual Report on Outreach to Cosmetologists

2021 Family Justice Center Client Satisfaction Survey Results

2020 Annual Report on Domestic Violence Initiatives, Indicators and Factors

Research and Evaluation (Continued)

Research Reports

COVID-19 Impact Survey for Survivors of Domestic Violence Report

The Intersection of Domestic Violence, Race/Ethnicity and Sex 2020

Early Relationship Abuse Prevention Program (Early RAPP) Report

Evaluation Summary Report: Emergency Financial Relief Microgrants Program for Survivors of Domestic and Gender-Based Violence

2021 Survey and Convening Findings on Wellness from Domestic and Gender-Based Violence (GBV) Service Providers During COVID-19

ENDGBV in Focus: Outreach Campaigns and Activities, 2018-2019

Data Reports

2020 Intimate Partner Violence Snapshot

2020 Family-Related Violence Snapshot

Other Reports

2021 Annual Domestic Violence Fatality Review Committee Report

Using Restorative Approaches To Address Intimate Partner Violence: A New York City Blueprint

¹ENDGBV's operations, including Family Justice Centers (FJC), Training and Outreach were impacted during this reporting period by New York State on PAUSE and the COVID-19 response, which caused ENDGBV to transition to remote services during the first 8-months of the reporting period. Due to remote operations, the FJC client numbers (tables 1 and 2) reflect only clients seeking services from the civil side of the FJC (previous reports included District Attorney clients), Trainings were provided in multiple sessions (prior to remote services most training was conducted in a single session) and in-person outreach was reduced.

²The City contracts with vendors to provide onsite legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services at multiple FJCs.

³All legal service provider staff have English language capacity. The chart reflects contracted legal staff at the NYC FJCs who speak languages in addition to English.

⁴The City contracts with vendors to provide onsite non-legal services at the NYC FJCs. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs. The chart reflects the number of contracted staff at each FJC.

⁵An HRA vendor at the Bronx and Brooklyn FJCs provide clients with SNAP applications and re-certification assistance. FJC off-site community-based partner organizations provide this service to clients at the Manhattan, Queens and Staten Island FJCs.