FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME: NYO	C DEPARTMENT OF INVESTIGATION		
	(July -September), due November 6, 2020 (January -March), due April 30, 2021	☐ 2 nd Quarter (October - December), o ☐ 4 th Quarter (April -June), due July 30	•
Prepared by: Amy Young	Associate General Counsel & EEO Office	cer ayoung@doi.nyc.gov	212-825-2869
Name	Title	E-mail Address	Telephone No.
Date Submitted:	July 30, 2021		
FOR DCAS USE ONLY:	Date Received:		

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

	Distributed to all agency employees?	⊠ Yes, On (Date): <u>12/11/20</u> □ No
		⊠ By e-mail
		☐ Posted on agency intranet
		□ Other
II.	RECOGNITION AND ACCOMPLISH	<u>IMENTS</u>
II.		upervisors, managers, and units demonstrating superior accomplishment in diversity and equa
II.	The agency recognized employees, su	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa
II.	The agency recognized employees, su employment opportunity through the	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:
II.	The agency recognized employees, su employment opportunity through the	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:
II.	The agency recognized employees, su employment opportunity through the Diversity & EEO Awards Diversity and EEO Appreciation Eve	upervisors, managers, and units demonstrating superior accomplishment in diversity and equa following:

III. WORKFORCE REVIEW AND ANALYSIS

1.	Agency Headcount as	s of the last day of the	quarter was:		
	Q1 (9/30/2020):	350	Q2 (12/31/2020): <u>347</u>	_	
	· · · · · · · · · · · · · · · · · · ·		Q4 (6/30/2021):329 y 167 on-loan staff in addition		
2.	Agency reminded em	ployees to update sel	f-ID information regarding rac	e/ethnicity, gender, and vete	eran status.
	⊠ Yes , On (Date): _	3/25/21	□ No		
3.				• .	d trends, including workforce data; and utilization analysis.
	☑ Yes , On (Dates):	November 5, 2020	February 11, 2021	_ May 11, 2021	Scheduled August 10, 2021
	The review was conducted with:	 ☑ Human Resources ☑ Agency Head ☑ General Counsel ☐ Other See Listing b 	\square Agency Head	☐ Agency Head☐ General Counsel	
	*First I	·	Deputy Commissioner/Chief o		· · · · · · · · · · · · · · · · · · ·

IV. <u>EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021</u>

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Expand internal and external applicant pools to address the underutilization.	We use the quarterly workforce dashboard to identify specific job groups where underutilization exists to guide recruitment efforts.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Integrate succession planning in the agency activities to develop a pipeline, facilitate a seamless transition and continuity of service.	Staff are encouraged to apply for promotional positions through Human Resources agency emails advertising new postings.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Implement initiatives to improve the personal and professional development of employees.	Through our Training Unit, we provide management and professional training opportunities to all DOI staff will enhance equal opportunity in career advancement. There is also a comprehensive Orientation Program for new staff to acclimate them to the agency's operations and practices.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

Describe steps that were taken or considered to address undexists in the current quarter.	derutilization identified through quarterly workforce i	reports. Please list J	ob Groups w	here underu	tilization
We recognized a continued underutilization within senior management. DOI continues to seek a more candidates. With the loosening of the hiring pause/	e diverse applicant pool and works through its	s employees to se	eek additio	nal qualific	
The Director of Training has developed an update access to the DCAS Training Catalog.	d intranet page, which includes a Training Re	equest portal, a li	st of availa	ıble Webin	ars, and

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B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Conduct the Citywide Exit Survey for Non-	The Human Resources Director continues	☐ Planned			
Represented Employees and Exit interview or	to ensure that employees are aware of and	☐ Not started			
surveys developed by the agency	participate in these surveys. The HR	☑ Ongoing	⊠	☒	\boxtimes
	Director brings potential EEO issues to the	☐ Delayed			
	attention of the EEO officer.	☐ Deferred			
		☐ Completed			

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Engage in more management skills training for supervisors and publicize professional development opportunities on a regular basis.	Providing management and professional training opportunities to all DOI staff will enhance equal opportunity in career advancement. DOI will continue to develop its training program through its Director of Training to include management skills training, conflict resolution, and other relevant opportunities.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Please specify any other EEO-related activities during the quabriefly the activities, including the dates when the activities of		moting diversity, nev	wsletters/art	icles, etc.) ar	nd describe
To the extent that the agency has started to develop on a management development course designed to		•		Training is	working

COMMUNITY:

communities that are served.	Please list the Community Goal(s) included <i>IV: Proactive Strategies to Enhance Diversit and Inclusion,</i> which you set/declared in you Diversity and EEO Plan (e.g., community ou engagement, MWBE participation and cust satisfaction surveys):	has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast	Q1 Update	Q2 Update	Q3 Update	Q4 Update
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Promote diversity and EEO community outreach by publicizing the agency mission as well as encourage diverse applicants for open positions.	However, the Director of Training now supervises the Intern Program – which is in the process of re-conceptualizing our internship program for COVID times and the future.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Continue to promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs).	The agency appointed the Deputy Commissioner of Operations as the Diversity Officer who attends all mandatory Citywide meetings. The ACCO team attends courses through DCAS regarding the program. Our ACCO actively encourages the use of MWBE businesses.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Please specify any other Community-directed activities durin fairs, etc.) and describe briefly the activities, including the da		ll programs, promot	ion of agenc	y services, co	ommunity
We will continue to identify best practices for cre under the City's MWBE programs.	ating and disseminating Requests for Propos	sals, remaining o	ognizant o	f the requ	irements

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to targeted outreach and recruitment.	Assessing our current process, it was determined that a new hiring process for Confidential Investigators be developed.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☑ Deferred ☐ Completed			8 0000
Identify resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.	We provide current employees who applied for the vacancy and met the minimum qualification requirements with the opportunity to interview for the job, unless the employee does not have the listed qualifications. DOI disseminates all vacancies broadly, including through NYC Careers.	 □ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 			
Use the NYCAPS eHire Applicant Interview Log to determine whether recruitment efforts and recruitment sources yield a diverse pool of qualified candidates.	DOI currently has its own Interview Logs and does not use the NYCAPS eHire Interview Logs. We are in the process of evaluating when and how the agency will make the shift to using the eHire Interview Logs in the future. In the interim, we are	 □ Planned ☑ Not started □ Ongoing □ Delayed □ Deferred □ Completed 			

	updating our interview guide and the log to be consistent with Citywide practices.			
Share job vacancy notices with the Mayor's Office for People with Disabilities and ACCES VR so they can share it with their clients.		☐ Planned ☐ Not started ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021: Summer 2021

[NOTE: Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows	0		M F N-B O U
2. Public Service Corps	0		M F N-B O U
3. College Interns	0		M F N-B O U
4. Graduate Interns	4	Ethnicity: Hispanic or Latino- 2 Race: White-3; Asian- 0; Black-1; Two or More Races- 0	M _1 F _3 N-B O U
5. Other (specify):	0		M F N-B O U

C. 55-A PROGRAM

Additional Comments:

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	☐ Yes	⊠ No
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Currently, there are0_ [number] 55-a participants.
During the 1st Quarter, a total of0 [number] new applications for the program were received. During the 1st Quarter _0 participants left the program due to [state reasons]
During the 2nd Quarter, a total of [number] new applications for the program were received. During the 2nd Quarter participants left the program due to [state reasons]
During the 3rd Quarter, a total of [number] new applications for the program were received. During the 3rd Quarter participants left the program due to [state reasons]
During the 4th Quarter, a total of [number] new applications for the program were received. During the 4th Quarter participants left the program due to [state reasons]
The 55-a Coordinator has achieved the following goals:
 Disseminated 55-a information – by e-mail: ☐ Yes ☐ No in training sessions: ☐ Yes ☐ No on the agency website: ☒ Yes ☐ No through an agency newsletter: ☐ Yes ☐ No
2
3

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	DOI posts all positions internally and notifies employees of open positions, including whether a position represents a promotional or transfer opportunity. Agency staff receives citywide vacancy announcements, civil service exams notices and other career development information. Our Career Counselor's door is always open for a consultation regarding career options.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	The agency will be working on a management training plan that will include training regarding structured interviewing and what should be included with promotional recommendations.	 ☑ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed 			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	Most of the agency positions are not filled through Civil Service lists (Original Jurisdiction titles). However, employees are made aware of when such opportunities arise.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			

Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment)	The EEO Officer currently reviews interview logs and NYCAPS static reports. The agency is piloting a structured interview process where the EEO Officer is more integrated into the process.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
Analyzing the impact of layoffs or terminations on racial, gender and age groups	There have been no layoffs or terminations; however, an analysis was performed during Q1.	☐ Planned ☐ Not started ☒ Ongoing ☐ Delayed ☐ Deferred ☐ Completed			
During this Quarter the Agency activities included: The number of vacancies are in flux at this time given the budgetary constraints made on the agency.	# of Vacancies # of New Hires # of New Promotions	#1 #2 (title only)	# #0 #0	# #2 #4	# #1 #5

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

oximes The agency has entered the sexual harassment Complaint Data in the DCAS Citywi	de Complaint Tracking System and updates
the information as they occur.	

Q1 🛛

Q2 🛛

Q3 🛛

Q4 🛛

☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.

oximes The agency ensures that complaints are closed within 90 days where practicable.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

We do not have the results of the Climate Survey yet. It was circulated to the agency on October 28, 2020 and DCAS allowed extensions of time to participate through January 2021. DCAS has indicated that they expect to share the data sometime during Summer 2021.

Χ.	VIIDITC	VNID	CORRECTI	IVE MEASURES
Λ.	AUDIIS	AIND	LUNNELI	IVE IVIEAJURE:

Please choose the statement that applies to your agency.	
☑ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.	
\square The agency is involved in an audit; please specify who is conducting the audit:	
\square Attach the audit recommendations by NYC EEPC or the other auditing agency.	
☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.	

APPENDIX: DOI EEO PERSONNEL DETAILS

EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarte	r: No Changes		Number of Addition	ns: 1	Number of Deletion	s: 2
Employee's Name & Title	Chantal Senatus, EEO Offic	cer	Amy Young, EEO Of	ficer	Amy Young, EEO Inv	estigator
Nature of change	☐ Addition Deletion	on	☑ Addition	☐ Deletion	☐ Addition	☑ Deletion
Date of Change in EEO Role	Start Date or Termination Da 2021	te: June 3,	Start Date or Termina	tion Date: June 3, 2021	Start Date or Termina 2021	tion Date: June 3,
NOTE: Please attach CV/Resume	of new staff to this report					
For New EEO Professionals:						
Name & Title	Amy Young, EEO Officer					
EEO Function	☐ EEO Trainer ☐ EE	O Counselor O Investigator ther: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)
Proportion of Time Spent on EEO Duties	☐ 100%	(specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Completed Trainings:						
EEO Awareness	⊠ Yes □ No	-	☐ Yes	□ No	☐ Yes	□ No
Diversity & Inclusion	⊠ Yes □ No		☐ Yes	□ No	☐ Yes	□ No
lgbTq: The Power of Inclusion	☑ Yes ☐ No		☐ Yes	□ No	Yes	□ No
Sexual Harassment Prevention Unconscious Bias	⊠ Yes □ No □ No		☐ Yes ☐ Yes	□ No □ No	☐ Yes ☐ Yes	□ No □ No
Training Source(s):	☑ DCAS ☐ Agency ☐	Other	☐ DCAS ☐ Agend	cy 🗆 Other	☐ DCAS ☐ Agend	y 🗆 Other

B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DOI - DIVERSITY AND EEO STAFFING AS OF 4th QUARTER FY 2021 *

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
Diversity & Inclusion Officer	Wesley Gibson	Deputy Commissioner (Office Title Deputy Commissioner of Operations)	<u>5%</u>	WGibson@doi.nyc.gov	(212) 825-2848
EEO Officer/Director*	Amy Young	Examining Attorney (Office Title: Associate General Counsel)	75%	AYoung@doi.nyc.gov	(212) 825-2869
Deputy EEO Officer	N/A	,			
ADA Coordinator Disability Rights Coordinator 55-a Coordinator Career Counselor	Shayvonne Nathaniel	Administrative Manager (Office Title: HR Director)	10%	SNathaniel@doi.nyc.gov	(212) 825-5939
Disability Services Facilitator	Mark McGuigan	Inspector General (office title; Executive Director)	5%	MMcGuigan@doi.nyc.gov	(212) 825-5974
EEO Counselor	Celeste Sharpe	Deputy Counsel (SCA-OIG)	5%	CSharpe@doi.nyc.gov	(718) 901 6675
EEO Counselor Investigator/Trainer	Lynette Wade	Assistant Counsel (NYCHA-OIG)	15%	LWade@doi.nyc.gov	(212) 306-3586
EEO Training Liaison	Laura Bowman	Inspector General (Office title, Director of Training)	5%	LBowman@doi.nyc.gov	(212) 825-2469

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above you may indicate it on the chart.