



**NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM**

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

**COVID-19 Current Level: High**

Do You Know NYC's COVID-19 Alert Level?

Current Level:

High



**MONDAY RADIO ROLL CALL**

Borough Channel: QN

Scenario: What evacuation zone are you in? Where is your nearest evacuation center?

5/23 Responding Borough:  
No Responding Borough

Documents to Review:  
[Citywide Radio Drill Refresher](#)  
[Call signs per Radio](#)

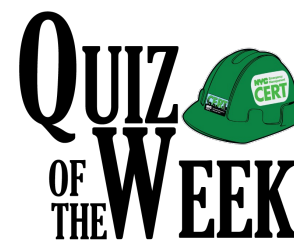
**Guidance During High Alert Level**

At this time, follow these prevention tips:

- Stay up to date with COVID-19 vaccines: Get vaccinated and boosted. Vaccines are available for everyone ages 5 and older. Booster doses are available for everyone 12 and older.
  - Visit the [NYC COVID-19 and Flu Vaccine Finder](#) or call 877-VAX4NYC (877-829-4692) to find a vaccination site.
  - [COVID-19: Vaccine](#)
- Wear a face mask in all public indoor settings and crowded outdoor settings. Upgrade to higher-quality masks, including KN95, KF94, N95, or a cloth mask on top of a surgical mask. Higher-quality masks will most benefit people who are at high risk of severe illness, are over 65 or are unvaccinated.
  - [Guidance for Face Masks](#)
- Consider avoiding higher-risk activities. Do not go to crowded, indoor gatherings. Limit any type of gathering to a small number of people.
- Get tested. Testing is especially important if you have COVID-19 symptoms or were recently in contact with someone who tested positive for COVID-19. You should also get tested before and after traveling or getting together with others.
  - [COVID-19: Testing](#)
- Stay home if sick or recently exposed. Follow all isolation and quarantine guidance, including wearing a face mask. COVID-19 is highly contagious. You can spread COVID-19 even if you do not have symptoms.
  - [COVID-19: What to Do When Sick](#)
- Wash your hands. Wash your hands frequently with soap and water for at least 20 seconds, or use a hand sanitizer.
  - Watch: [COVID-19: Handwashing Tips](#)

The Health Department is following CDC's COVID-19 Community Levels and will adjust our guidance based on their criteria.

- [CDC: COVID-19 Community Levels](#)



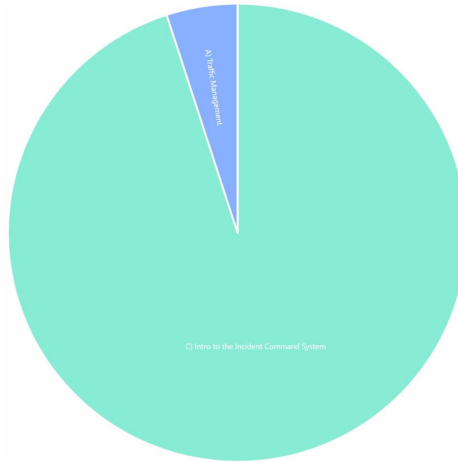
Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

[CLICK HERE](#)

# Quiz of the Week

Thank you to all who participated in last week's **Quiz of the Week**. The correct answer was: **C) Intro to Incident Command System**

This course, also known as FEMA IS-100.c, provides a good baseline education for new CERT volunteers on how to organize during an emergency operation. This system is used nationwide to manage incidents regardless of size or type. CERT volunteers will see this in action when deploying to emergencies. You can see where it is stated that this is a required course on page 1 of the **NYC CERT Standard Operating Procedures** and numerous other times relating to CERT deployments starting on page 30.



The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.

## The Storm Toolkit

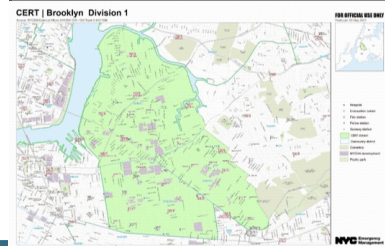


NYC Emergency Management has created a toolkit specifically for English for Speakers of Other Languages (ESOL) classrooms. The toolkit contains a 25-minute episode, titled **The Storm**, which focuses on emergency preparedness and City resources.

Each Toolkit contains:

- 1 DVD of "The Storm" (subtitles available in English, Spanish, Russian, Arabic, Chinese, and Bangla)
- 1 Facilitator Guide
- 30 Study Guides for students
- 30 Emergency preparedness **My Emergency Plan** workbooks including New York City Hurricane Evacuation Zone maps
- 5 Sets of Conversation Groups Pictures and Words

To order a free toolkit, please email [readyny@oem.nyc.gov](mailto:readyny@oem.nyc.gov)



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

**Brooklyn - Bronx - Manhattan - Queens - Staten Island**



View the **NYC CERT Event Calendar** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **Submit Your Volunteer Hours!**

For more questions on how to submit your service hours you can view the **Hours Submission FAQs**.

## Disaster Games



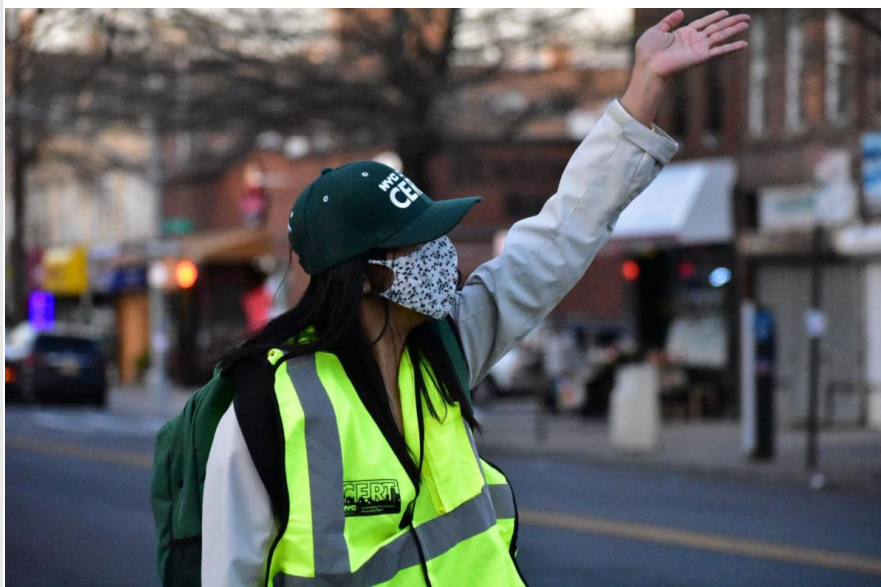
Learn of the risks posed by natural hazards and manage your resources.

Build schools, hospitals, housing, and defenses to protect the local population.

Play multiple realistic disaster scenarios online including tsunamis, wildfire, and earthquakes.

<https://www.stopdisastersgame.org/>

## Requesting CERT



The following is a standard procedure required by partner agencies and organizations in requesting the assistance of New York City Community Emergency Response Team (NYC CERT).

### External Organization Request

- If an organization, government agency or not-for-profit organization is interested in requesting
- NYC CERT support, the following online form must be submitted: [on.nyc.gov/CERTrequest](https://on.nyc.gov/CERTrequest)
- NYCEM will review the request and confirm approval or disapproval with



Only CERT members in compliance with the vaccine mandate will continue receiving messaging from NYCEM CERT Program staff. Volunteers who did **not** submit appropriate documentation to meet the vaccine mandate, or request a reasonable accommodation through NYCEM, will be considered inactive until they submit following the below steps.

To submit vaccination records, please email an approved proof of vaccination to: [CERTVaxVerification@oem.nyc.gov](mailto:CERTVaxVerification@oem.nyc.gov).

Please review the necessary steps [HERE](#)

## READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



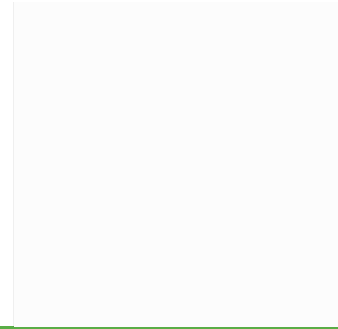
Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#)

the requesting organization.

- If approved, NYCEM will publish the volunteer opportunity for members to register.

In cases where the request is made directly to membership, NYCEM will work with members and the entity requesting to make sure that the request falls within the role of NYC CERT.

mobile app, available for [iOS](#) and [Android](#).



## VOLUNTEER OPPORTUNITIES



### Queens Event

#### [The Little Neck-Douglaston Memorial Day Parade Registration, Monday, May 30, 2022 at 7:00 AM](#)

CERT volunteers will assist with setting up - at the starting point, ending point, and along the route. They will set up tents, and chairs and assist with placing barricades. Most of the work will be done at the starting point.

### Brooklyn Event

#### [155th Memorial Day Parade in Bay Ridge Registration, Monday, May 30, 2022 at 8:45 AM](#)

CERT volunteers will assist organizers with crowd and traffic management; directing and aiding parade participants to parade vehicles/floats, helping veterans on to floats at the parade assembly area and off of floats at the ceremony area of the Parade,

### Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy



checks.

### What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

**Report your Volunteer Hours**  
Search for *Buddy Check Event*

## NYC CERT Event Calendar



### MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the **NYC CERT Mentor Program form** to let us know if you'd like to be a mentor or mentee.
2. Complete the **Matching Questionnaire** to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

## VOLUNTEER ACTIVITY

### Planned Deployments

#### Alley Pond Park Community Health Fair



Queens Division 6 Division Chief, Rhonda Kontner and other members including Queens Division 4 Chief, Richard Singh Jr. participated alongside the local Community Affairs officers at the Alley Pond Park Community Health Fair distributing Ready New York preparedness material to the community.

### Ready School of the Year

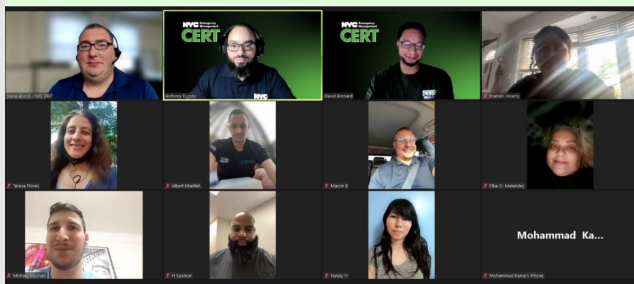
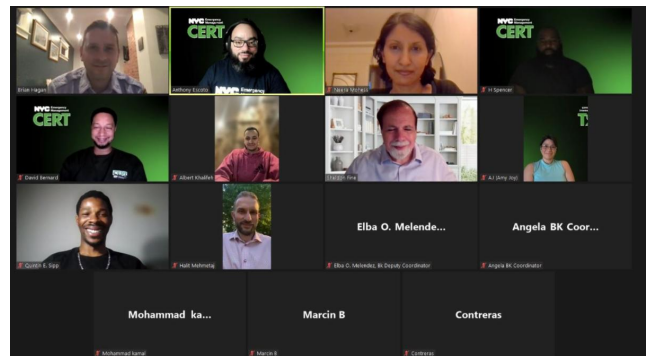


NYC CERT members came out to support the NYCEM staff and NYC's own Reidy Girl as we celebrated the Ready New York School of the Year, PS 103, Hector Fontanez School. CERT volunteers Geneva Wilson and Brenda Francis assisted with tabling during the event ceremony and escorting students on a tour of NYCEM's Interagency Command Center Bus. Thank you, Geneva and Brenda!

## Advance Training / Refreshers

### Urban Environment 1: High Rise Building and Utility Emergencies

On Tuesday, May 17th, FDNY Lt. Brian Hagen presented Urban Environment 1: High Rise Building and Utility Emergencies, giving recent graduates and longtime members an opportunity to participate in this New York City-centric training session.



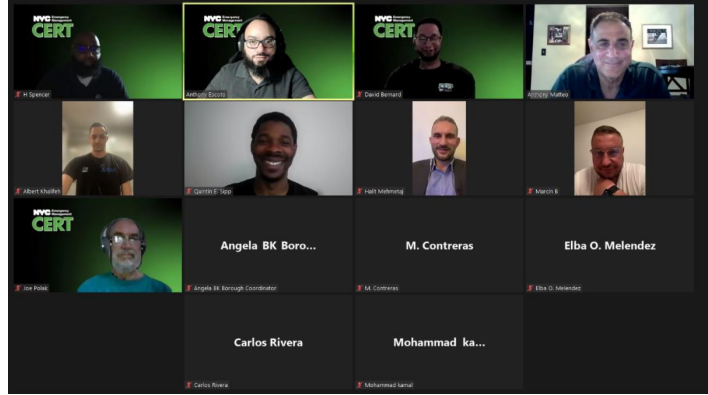
### DEP Support

On Wednesday, May 18th, the Department of Environmental Protection Emergency Manager Steven Allard provided a breakdown of the DEP's work through maintaining a unique infrastructure, while reviewing the numerous ways NYC CERT volunteers provide support to the agency and their communities with this great partnership.

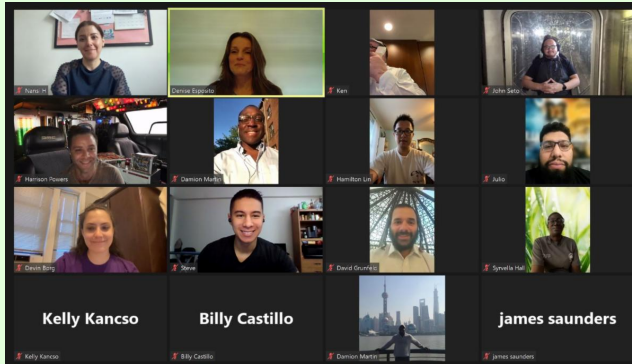
### Urban Environment 2: Transportation

On Thursday, May 19th FDNY's LT Anthony Matteo presented Urban Environment 2: Transportation.

These classes are so crucial to the NYC CERT program, especially with the unique transit system we have here in New York City and how often we use it.



## CERT Orientation

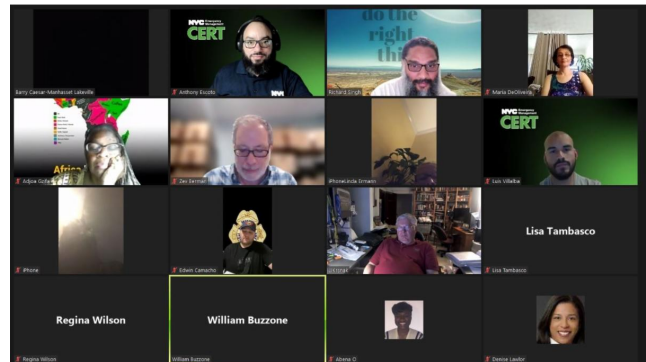


Program staff hosted an orientation session on Tuesday, May 10th for current applicants interested in signing up for Basic Training. During the session, applicants received an overview of the role of CERT members, Basic training, and the expected engagement they will have with their communities upon completion.

## Monthly Division Meetings

### Queens Division 4

This past Monday, Queens Division 4 members gathered virtually for their monthly meeting. The division welcomes new graduates in attendance by asking them to share their fresh ideas to program staff. The meeting closed with a team-building exercise facilitated by leadership.



### Brooklyn Borough Coordinators Check-in

On May 17th, CERT program staff held our bi-weekly check-in with the Brooklyn Borough Coordinators. Here we share updates, needs, and requests from the Divisions. The meeting is also where information starts being amplified to the Divisions.

### Brooklyn Division 5

On Thursday, May 19th, Brooklyn Division 5 members held their monthly meeting. Division leadership provided all the upcoming events they have coordinated and require member support. With three events during the week of Memorial Day. The Division has become a strong resource for the local precincts and NGOs in the area. Great work!



**Download NYC CERT Background** for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

# TRAINING OPPORTUNITIES

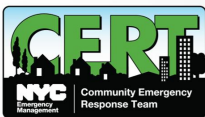
## New CERT Volunteer Orientation

The New CERT Volunteer Orientation is an advanced training course designed to help CERT members learn how to navigate the **NYC CERT Event Calendar**, sign-up for events, and submit their **Volunteer Hour Submission Form**.

**New CERT Volunteer Orientation Registration, Thu, May 26, 2022 at 6:30 PM | Eventbrite**




## Training Refresher: Urban Environment Series




**Urban High-Rise Building Emergencies and Utility Emergencies:**

**Urban Environment I**

Urban Environment I: High-Rise and Utilities 


**The Urban Environment I: High Rise Building & Utility Emergencies**

**Registration, Wed, Jun 8, 2022 at 6:30 PM | Eventbrite**



**Transportation:**

**Urban Environment II**

Urban Environment II: Transportation 

**The Urban Environment II: Transportation**

**Registration, Wed, Jun 15, 2022 at 6:30 PM | Eventbrite**





## Point to Point Radio Training

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training: **IS-242.b Effective Communications**

Please send verification of completion to [CERTTraining@oem.nyc.gov](mailto:CERTTraining@oem.nyc.gov) prior to the training date.



Home / Courses

Search courses

Expand all

- For All Staff Levels
- Shelter Manager Training
- Disabilities, Access and Functional Needs (DAFN) Coordinator
- Shelter Command Center
- Clinical Provider Training
- CERT Member Courses
- Logistics Training
- CSP Just-in-Time (JIT) Training
- Additional Resources

## Coastal Storm Plan Training

As we are fast approaching the upcoming flood season, the Coastal Storm Plan Training Learning Management System is available to volunteers 24/7 to be done as either Just In Time training or self-paced training. This is the new training for shelter management and all Coastal Storm Plan staff levels.

If you have not created an account you can easily do so on the home page of the site. These credentials are independent of any other credentials you have created in the past for NYC CERT.

**Register for Coastal Storm Training here: <https://csptraining.org>**



Each of the FEMA Region II webinars presented in 2022 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can find the links on the document linked here **2022 webinar recordings** which includes the webinar description and recording link for each webinar by category.

**NYC CERT online platform** includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

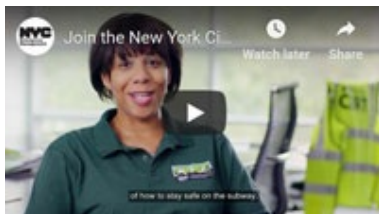
**FEMA Region 2 (R2) Webinar Catalog** includes all recorded webinars.



FDNY Smart offers free hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit **[www.fdnysmart.org/cpr/](http://www.fdnysmart.org/cpr/)**.

**COVID-19 Community Conversations: Mental Health, Equity and Resilience**  
DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

# THINGS TO KNOW



**NYCEM's Youtube page**



**Resolve to Be Ready Calendar**

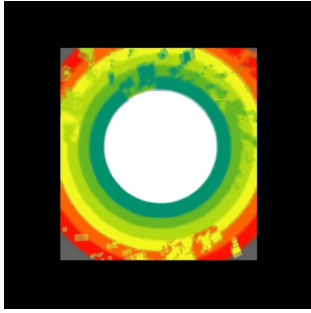


Listen to the **NEW** episodes of

[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)

Regular reminders in simple steps that can help you work preparedness into your busy schedule.

NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *iPrepárate!* on [SoundCloud](#).



**KNOW YOUR ZONE** is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

## NYC Emergency Management



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