

253 Broadway - 10th Floor New York, New York 10007 www.nyc.gov/operations (212) 788-8821

JEFF THAMKITTIKASEM Director, Office of Operations

To: Corey Johnson, Speaker

New York City Council

From: Jeff Thamkittikasem, Director

Mayor's Office of Operations

Date: February 19, 2020

Re: Agency-based Voter Registration Under LL29 of 2000, Mayoral Directive One of 2014, LL61 of 2014 and LL63 of 2014

July 1 through December 31, 2019 Report

Local Law 29 of 2000 requires that specified agencies offer voter registration in their encounters with the public. Mayoral Directive One of 2014 strengthened the requirements of LL29, putting a structure in place to monitor agency efforts to increase voter registration. Local Laws 61 and 63 of 2014 increased the number of agencies required to offer voter registration.

The Board of Elections reported that it processed **2,669** voter registration applications originating at City agencies (called Code 9 applications) between July 1 and December 31, 2019. This does not include applications from DSS/HRA, where voter registration applications are offered, collected and sent to the Board of Elections under the requirements of the National Voter Registration Act (NVRA) and are not denoted as Code 9. DSS/HRA reported sending **5,125** applications to the Board of Elections during the reporting period, yielding a combined total of **7,794** City agency submissions to the Board of Elections. The total for the comparable period in 2018 was 13,355, when the increase in registrations was likely a result of high interest in the November congressional mid-term election and statewide elections for governor and attorney general.

Some highlights of agency activities during the reporting period include:

- 1. On September 24, 2019, the Campaign Finance Board again coordinated citywide efforts in support of the annual National Voter Registration Day, including special outreach activities by City agencies:
 - The Administration for Children's Services participated in the National Voter Registration Day, to set out on coordinated voter registration efforts from its central HQ to its borough offices.
 - A voting drive was held by the Civilian Complaint Review Board on that day, in which outreach staff distributed and collected registration forms after their presentations, and reception staff shared forms and information about Early Voting with all participants.

- At its event, the Department of Health and Mental Hygiene set up tables at six Health Centers and at the DOHMH main Administrative Office (Gotham Center). Front-line staff assisted visitors and staff to complete applications and answer basis questions. Also, during Employee Resource Group Meetings, voter registration forms were distributed, and attendees were encouraged to register to vote and to make updates to their existing voter registration profile if needed.
- The Human Resources Administration held a National Voter Registration Day in 38 of its Job/Model and Supplemental Nutrition Assistance Program (SNAP) centers.
- The Department of Probation participated in the National Voters Registration Day.
- The Department of Records and Information Services participated by tabling in the lobby at its HQ at 31 Chambers Street throughout midday, where it provided registration forms and information. The Department also posted special voter registration content to its social media platforms.
- 2. The Department of Citywide Administrative Services participated in an Election Day event that entailed a table set-up outside the Municipal Building and solicited passersby to see if they were interested in voter registration, for which they brought the forms and instruction to provide them.
- 3. The Department of Consumer Affairs plans to use more than 150 of its NYC Free Tax Prep sites to make voter registration forms available across the City in 2020.
- 4. At the Department of Environmental Protection, the Bureau of Customer Service distributes a postage paid copy of the voter registration form with Customer Registration Form (CRF) mailings to one to three family homeowners who request a CRF.
- 5. At its Keisha Baxter 5th Annual Back-to-School celebration in East New York, the Administration for Children's Services set up voter registration tables supplied with the relevant materials, and a fun raffle ticket was given to all registrants; 42 community residents registered to vote.

A summary	chart o	of agency	based v	voter re	egistration	and the	individual	reports of	of each	agency
follows.										

Best,

Jeff Thamkittikasem

NYC AGENCY-BASED VOTER REGISTRATION - JULY 1 THROUGH DECEMBER 31, 2019

	NUMBER OF	APPLICATIONS	APPS SENT TO	STAFF	AGENCY WEBLINK	
AGENCY	PERSONS SERVED	DISTRIBUTED	BOE BY AGENCY	TRAINED	TO NYC VOTES	WEB CLICKS
Aging	20,000	67	19	0	Υ	37
Business Integrity Commission	1,081	5	0	6	Υ	6
Children's Services	2,800	700	213	32	Υ	0
City Planning	5	2077	0	5	Υ	39
Citywide Administrative Services	413	52	0	2	Υ	320
Civilian Complaint Review Board	301	301	1	4	Υ	4
Consumer Affairs	40,407	23	6	11,993	Υ	53
Correction	632	NA	632	0	Υ	69
Cultural Affairs	5,000	36	0	8	Υ	13
Environmental Protection	8,983	8,933	50	2	Υ	0
Finance	20,138+	20,138	0	10	Υ	2,307
Fire	71,869	20	6	10	Υ	34
Health and Mental Hygiene	75	1,670	52	26	Υ	105
Homeless Services	NA	2,689	43	80	Υ	51
Housing Preservation and Development	25,000	NA	0	1	Υ	268
Human Resources Administration	NA	602,890	5,125	665	Υ	55
Human Rights Commission	9,605	1,206	55	33	Υ	0
Parks and Recreation	1,400,000	75,753	0	0	Υ	76
Probation	1,904	240	0	15	Υ	147
Records and Information Services	24	12	9	2	Υ	4
Small Business Services	40,959	451	113	50	Υ	185
Taxi and Limousine	68,000	300	0	605	Υ	135
Transportation	6,357	NA	NA	16	Υ	60
Youth and Community Development	45,718	13,832	1,393	289	N	0

Reporting Period: July 1 through December 31, 2019

Agency:	Department for the Aging
Name of Agency Reporter:	Jack Kupferman
Phone:	212-602-4140
Email:	jkupferman@aging.nyc.gov

Number of persons served	20000
Number of registration forms distributed:	67
Number of registration forms collected and sent to Board of Elections:	19
Number of front-line staff trained:	NA
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	37

Describe how your agency distributes applications.

Applications are available at DFTA funded sites. During welcome sessions and intake interviews, applications are offered.

Describe any special registration activities, if any.

Prior to election cycle voter registration deadlines, DFTA sites inform participants about the upcoming election and provide voter registration materials as needed.

Describe challenges	hath	racaluad	and	unracal	hou
Descrine challenaes.	потп	resoivea	ana	unresoi	vea.

None to report at this time.

Org/Site Location Name	Street Address	Borough
Senior Center locations	All	All

Reporting Period: July 1 through December 31, 2019

Agency:	Business Integrity Commission				
Name of Agency Reporter:	Nicholas Bon 212-437-0532				
Phone:					
Email:	nbon@bic.nyc.gov				
Number of persons served		1081			
Number of registration form	s distributed:	5			
Number of registration form	s collected and sent to Board of Elections:	0			
Number of front-line staff tro	ained:	6			
Agency website traffic (num	ber of clicks) directed to Campaign Finance Board website				
(NYC Votes):	6				
	_				
Describe how your agency di	istributes applications.				
Applications are available in website has a link to the NYO	four languages in the agency's reception waiting area. The C Votes website.	agency's			
	- votes measure.				
Describe any special registra	ition activities, if any.				
None at this time.					
Describe challenges, both re	solved and unresolved.				
None at this time.					

Org/Site Location Name	Street Address	Borough	
Agency Reception Waiting	100 Church Street – 20FL	Manhattan	
Area			

Reporting Period: July 1 through December 31, 2019

Agency:	Administration for Children Services
Name of Agency Reporter:	Martine Edmund
Phone:	212-341-2726
Email:	Martine.Edmund@acs.nyc.gov/Kaytlin.Asimmons@acs.nyc.gov

Number of persons served	2800
Number of registration forms distributed:	700
Number of registration forms collected and sent to Board of Elections:	213
Number of front-line staff trained:	32
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	NA

Describe how your agency distributes applications.

Voter registration forms were disseminated throughout ACS Youth- Concentrated programs via the following channels:

- *Family Permanency Services: The Housing Academy Collaborative (HAC) provides a series of weekly trainings to young adults to prepare them to meet the challenges of renting an apartment and maintaining it via financial literacy, education resources, tenant rights and more. At each of these trainings a voter registration table is set up. Time is set aside in each training to discuss voter rights, voter registration, civic engagement and access to voter registration applications. 14 youth were registered.
- *Back-to-school events: ACS hosts an annual Back-to-School community and resource fair. Voter registration tables were set up at the ACS Keisha Baxter 5th annual back-to-school celebration in East New York, Brooklyn. The fair serves between 300 and 400 community residents. To encourage residents to register to vote, community residents that registered to vote were given a raffle ticket to win fun prizes. 42 Community Residents registered to vote.
- *Juvenile Justice Programs- Voter Registration forms are available in the waiting and visiting areas of ACS' two secure juvenile detention facilities. 22 voter registration forms were filled out.
- *College Internship Program: The Division of Administration employed 6 college interns. 3 interns were involved in voter registration activities. These interns coordinated with staff from the Juvenile Justice program and set up a voter registration table at a youth summit in August 2019, which over 100 youth attended. The interns also conducted several mini workshops to explain the importance of civic engagement and the difference it could make in communities. 27 youth filled out voter registration applications.

Describe any special registration activities, if any.

Annual Voter Registration Event:

Every year ACS Participates in the "National Voter Registration Day" event in September. A single day of coordinated events, ACS Headquarters organizes Voter Registration drives with our outer borough offices (Brooklyn, Queens, Manhattan, Staten Island, and the Bronx). Registration tables are set up in high traffic areas, where recipients of ACS services are encouraged to register to vote. Our voter registration event garnered 108 registrants.

Describe challenges, both resolved and unresolved.

- Families may be distrustful of ACS, as they tend to believe that there are other motives than to ensure that they are registered to vote. They are often concerned that their information will be shared in other capacities that could affect benefits they are receiving.
- The voter registration training video is no longer available on You Tube and agencies have not been given a new training resource for front line staff
- Some youth find it difficult to locate their polling place. Voter registration events are held in schools, churches, and community centers in communities of color. If a young person drops out of school and/or is not into church, they may be aware of few other resources to use to find locations to vote.
- Some young people are distrustful of the voting process and the government it supports, or are unaware of how voting or engaging in civic duties could impact their communities in a positive manner.

Org/Site Location Name	Street Address	Borough
ACS Headquarters	150 William Street, New York, NY 10038	Manhattan
ACS Borough Office	1274 Bedford Avenue. New York, NY 11216	Brooklyn
ACS Borough Office	165-15 Archer Avenue, Queens, NY 11433	Queens
ACS Borough Office	350 Saint Marks Place, Staten Island, NY 10301	Staten Island
ACS Borough Office	345 Adams Street, 9th Floor, Brooklyn, NY 11216	Brooklyn
ACS Borough Office	2501 Grand Concourse, Bronx, NY 10486	Bronx
ACS Borough Office	90-25 161st Street, Queens, NY 11433	Queens
Abbott House	25-23 99th Street, East Elmhurst, NY 11369	Queens

Reporting Period: July 1 through December 31, 2019

Agency:	Department of City Planning					
Name of Agency Reporter:	Yvonne Williams 212-720-3658					
Phone:						
Email:	Email: Ywilliams@planning.nyc.gov					
Number of persons served		5				
Number of registration forms	s distributed:	2077				
Number of registration forms	s collected and sent to Board of Elections:	0				
Number of front-line staff tro	ained:	5				
Agency website traffic (numb	ber of clicks) directed to Campaign Finance Board website	39				
(NYC Votes):						
Describe how your agency di	stributes applications.					
DCD distributos votor rogistro	ation application through its Consolidate Dlan mailings					
DCP distributes voter registra	ation application through its Consolidate Plan mailings.					
Describe any special registra	tion activities, if any.					
None.						
None.						
Describe challenges, both res	solved and unresolved.					
DCP sees the public largely on an appointment basis, which makes it difficult to distribute forms to large groups.						

Org/Site Location Name	Street Address	Borough
120 Broadway	120 Broadway, 31 st Floor, N.Y., NY 10271	Manhattan

Reporting Period: July 1 through December 31, 2019

Agency: Department of Citywide Administration Services (DCAS)		
Name of Agency Reporter:	y Reporter: Latesha Parks, Director of Agency Support Services	
Phone:	212-386-6313	
Email:	Imparks@dcas.nyc.gov	
Number of persons served		NA
Number of registration forms	s distributed:	52
Number of registration forms	s collected and sent to Board of Elections:	0
Number of front-line staff tra	rined:	2
Agency website traffic (numb (NYC Votes):	per of clicks) directed to Campaign Finance Board website	320
	- -	
Describe how your agency dis	stributos annlications	
Describe now your agency as	cribates applications.	
	Applications are distributed at one of our five (5) computer training centers, at one of our two (2) retail stores and most recently at a voting day event.	
Describe any special registrat	tion activities, if any.	
This year DCAS participated	in an Election Day event where we set up a table outside t	•
	rif they were registered to vote. If they were not registere ation form and instructions for completion.	d, we
Describe challenges, both res	olved and unresolved.	
None to report.		

Org/Site Location Name	Street Address	Borough
Queens CTAC	118-35 Queens Boulevard	Queens
Brooklyn CTAC	210 Joralemon Street	Brooklyn
Staten Island CTAC	135 Canal Street	Staten Island
Manhattan CTAC	2 Lafayette Street	Manhattan
Bronx CTAC	1932 Arthur Avenue	Bronx
City Store	Municipal Building -1 Centre Street	Manhattan
City Store	Office of the City Clerk – 141 Worth Street	Manhattan

Reporting Period: July 1 through December 31, 2019

Agency:	Civilian Complaint Review Board
Name of Agency Reporter:	Justin Francis
Phone:	212-912-7250
Email:	jfrancis@ccrb.nyc.gov

Number of persons served	301
Number of registration forms distributed:	301
Number of registration forms collected and sent to Board of Elections:	1
Number of front-line staff trained:	4
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	4

Describe how your agency distributes applications.

The agency distributes voter registration applications upon request to all visitors in our reception area. Our Outreach team also distributes them along with agency literature at events they run all throughout the City.

Describe any special registration activities, if any.

This year, the agency participated in the National Voter Registration Drive (NVRD) in September. During the drive, Outreach staff distributed and collected forms following their presentations and reception staff shared forms and information about early voting with all visitors.

Describe challenges, both resolved and unresolved.	
None.	
None.	

Org/Site Location Name	Street Address	Borough
CCRB Office	100 Church Street, New York, New York 10007	Manhattan
Multiple locations across the city (Outreach presentations)	Various	Various

Reporting Period: July 1 through December 31, 2019

Agency:	Department of Consumer Affairs
Name of Agency Reporter:	Carlos A. Ortiz
Phone:	212-436-0345
Email:	cortiz@dca.nyc.gov

Number of persons served	40407
Number of registration forms distributed:	23
Number of registration forms collected and sent to Board of Elections:	6
Number of front-line staff trained:	11993
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	53

Describe how your agency distributes applications.

DCA distributes applications at our licensing center, small business support center, our NYC Free Tax Prep sites, and through multiple pages on our agency website. In addition, DCA includes voter registration materials in renewal packets sent to licensees.

Describe any special registration activities, if any.

In 2020, DCA plans to distribute voter registration forms to more than 150 NYC Free Tax Prep sites across the City.

Describe challenges, both resolved and unresolved.

DCA is not aware of any challenges for this reporting period.

Org/Site Location Name	Street Address	Borough
NYC DCA Licensing Center	42 Broadway	Manhattan
Small Business Support Center	90-27 Sutphin Boulevard	Queens
NYC Free Tax Prep Sites	Various	All

Agancu:

Reporting Period: July 1 through December 31, 2019

Agency.	Department of Correction	
Name of Agency Reporter:	Steven Kaiser	
Phone:	718-546-0922	
Email:	Steven.Kaiser@doc.nyc.gov	
Number of persons served		632
Number of registration forms distributed:		NA
Number of registration forms	s collected and sent to Board of Elections:	632
Number of front-line staff tra	nined:	0
	·	
Agency website traffic (numb (NYC Votes):	per of clicks) directed to Campaign Finance Board website	69

Describe how your agency distributes applications.

Registration forms and absentee ballot request forms in multiple languages are kept in visible locations in all facility law libraries, where individuals have access five days per week. Unfortunately, the Department is unable to track when, by whom, or how many forms are distributed in this manner. In addition, the Department recently partnered with the NYCCFB and trained facility program staff to do in-unit outreach, which will continue to occur quarterly and in the run-up to future elections.

Describe any special registration activities, if any.

We conducted voter education classes to inform detainees of their rights as they pertain to voting in NYC. We leveraged program staff to provide in-person outreach and assistance for individuals to complete voter registration materials and hand-delivered all completed forms to the BOE. The DOC also partners with interested volunteers in the community to enter the facilities and provide voting education and assistance.

Describe challenges, both resolved and unresolved.

Challenges were educating all qualifying detainees of their voting rights, organizing and training staff to provide in-person outreach and assistance to all individuals in DOC custody and hand-delivering and tracking completed registration forms. The Department intends to further the effort to submit absentee ballot requests and completed absentee ballots, for which individuals currently have the ability to submit such forms through the correspondence system.

Org/Site Location Name	Street Address	Borough
Department of Correction	Multiple facilities Hazen St., Elmhurst NY	Bronx
Department of Correction	125 White Street	Manhattan
Department of Correction	1 Halleck Street	Bronx
Department of Correction	275 Atlantic Avenue*	Brooklyn

^{*}Facility no longer in operation

Reporting Period: July 1 through December 31, 2019

Agency:	Department of Cultural Affairs (Materials for the Arts)
Name of Agency Reporter:	Bliss Green-Morehead
Phone:	718-729-2088
Email:	Bgreen-morehead@mfta.nyc.gov

Number of persons served	5000
Number of registration forms distributed:	36
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	8
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	13

Describe how your agency distributes applications.

Materials for the Arts (MFTA) incorporated voter registration forms into manual interactions with the public during warehouse shopping days which occur nine days a month at the check-in desk.

Describe any special registration activities, if any.

Several frontline staff received training from NYC Votes in regards to distributing voter registration forms. There are several signs around the MFTA warehouse notifying shoppers they may receive a voter registration form from our staff.

This year, MFTA participated in the Voter Registration Challenge, and hosted a special information booth to make shoppers aware of voter registration and the ability to register to vote at MFTA.

Information about voting was also presented during MFTA's new member orientations and public events.

Describe challenges, both resolved and unresolved.	
None.	
	•
	_

Org/Site Location Name	Street Address	Borough
Materials for the Arts	33-00 Northern Blvd., 3 rd Floor, Long Island City, NY 11101	Queens

Email:

Reporting Period: July 1 through December 31, 2019

Agency:	NYC Department of Environmental Protection
Name of Agency Reporter:	Eva Lynch / Jaunita James
Phone:	718-595-3487 / 718-595-3508

eval@dep.nyc.gov / jjames@dep.nyc.gov

Number of persons served	8983
Number of registration forms distributed:	8933
Number of registration forms collected and sent to Board of Elections:	50
Number of front-line staff trained:	2
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	NA

Describe how your agency distributes applications.

At our five borough offices, where customers come to pay their water bills in person:

Bronx: 1932 Arthur Avenue - 6th Floor **Brooklyn**: 250 Livingston Street - 8th Floor Manhattan: 1250 Broadway - 8th Floor Queens: 96–05 Horace Harding Exp. - 1st Floor Staten Island: 60 Bay Street - 6th Floor.

At the Tabling events in the main agency office at Lefrak.

Describe any special registration activities, if any.

Our Bureau of Customer Service distributes a postage paid copy of the voter registration form with Customer Registration Form (CRF) mailings to one to three family homeowners who request a CRF.

DEP set up Voter Registration Drive tables where we encourage and ensure that the public is well aware of the date and election information.

Describe challenges, both resolved and unresolved.

We have not had any challenges.

Org/Site Location Name	Street Address	Borough
Lefrak Customer Service BCS	59-17 Junction Boulevard	Queens
Bronx Borough Office	1932 Arthur Avenue - 6 th Floor	Bronx
Manhattan Borough Office	1250 Broadway - 8 th Floor	Manhattan
Brooklyn Borough Office	250 Livingston Street - 8 th Floor	Brooklyn
Staten Island Borough Office	60 Bay Street - 6 th Floor	Staten Island

Reporting Period: July 1 through December 31, 2019

Agency:	NYC Department of Finance	
Name of Agency Reporter:	Scott Adlerberg	
Phone:	212-602-7044	
Email:	AdlerbergS@finance.nyc.gov	
Number of persons served		20138
Number of registration forms	s distributed:	20138
Number of registration forms	s collected and sent to Board of Elections:	0
Number of front-line staff tro	ained:	10
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):		2307
Describe how your agency di	stributes applications.	
In each of the five Finance	Business Centers, voter registration cards are put out	for
customers to take if they want to take one. Cards are also sent out by the SCRIE and DRIE units with each SCRIE (15,948) and DRIE (3,250) renewal notice.		
Describe any special registration activities, if any.		
None.		
Describe challenges, both resolved and unresolved.		
No challenges to report.		

Org/Site Location Name	Street Address	Borough
Manhattan Business Center	66 John Street	Manhattan
Brooklyn Business Center	210 Joralemon Street	Brooklyn
Queens Business Center	144-06 94th Avenue	Queens
Bronx Business Center	3030 Third Avenue	Bronx
Staten Island Business Center	350 St. Marks Place	Staten Island

Reporting Period: July 1 through December 31, 2019

Agency:	FDNY	
Name of Agency Reporter:	Steven Ertrachter	
Phone:	718-999-1994	
Email:	Steven.Ertrachter@fdny.nyc.gov	
Number of persons served		71869
Number of registration form	s distributed:	20
Number of registration form	s collected and sent to Board of Elections:	6
Number of front-line staff tro	ained:	12
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):		34
	<u> </u>	
Describe how your agency di	istributes applications.	
When customers arrive in our Customer Service Center, the greeters issue a queuing ticket. We ask them if they want to register to vote while they are waiting for their ticket to be called.		
Describe any special registration activities, if any.		
None.		
Describe challenges, both resolved and unresolved.		
Most respondents reply that they have already registered.		

Org/Site Location Name	Street Address	Borough
FDNY Headquarters	9 Metro Tech Center	Brooklyn

Reporting Period: July 1 through December 31, 2019

Department of Health and Mental Hygiene
Lily Nuamah
347-396-6537
Inuamah@health.nyc.gov

Number of persons served	75
Number of registration forms distributed:	1670
Number of registration forms collected and sent to Board of Elections:	52
Number of front-line staff trained:	26
	105
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	105

Describe how your agency distributes applications.

Forms are available in the lobby of most of our Health Centers as well as inside some of our program offices. The forms are arranged on a literature rack or on a stand/table along with other information relevant to the location. Visitors take forms and assistance is provided by staff when requested.

Describe any special registration activities, if any.

The agency participated in National Voter Registration Day on 9/24/19. At this event, tables were mounted at 6 Health Centers and also at the DOHMH main Administrative Office (Gotham Center). Front-line staff assisted visitors and staff with completing applications and answering basis questions. Also, during Employee Resource Group Meetings, voter registration forms were distributed, and attendees were encouraged to register to vote and to make updates to their existing voter registration profile if needed.

Additionally, 53 DOHMH staff have watched the LL29 Training Video that was provided to the agency by the NYC Campaign Finance Board.

Describe challenges, both resolved and unresolved.

Many of our sites provide health care services to the general public. Promoting voter registration or anything else not directly related to a visitor's health circumstance remains a challenge.

Org/Site Location Name	Street Address	Borough
Astoria Health Center	12-26 31 st Avenue, Astoria	Queens
Corona Health Center	34-33 Junction Blvd., Jackson Heights	Queens
Jamaica Health Center	90-37 Parsons Blvd., Jamaica	Queens
Gotham Center	42-09 28 th Street	Queens
Morrisania Health Center	1309 Fulton Avenue	Bronx
Tremont Health Center	1826 Arthur Avenue	Bronx
Bedford Health Center	485 Throop Avenue	Brooklyn
Brownsville Health Center	259 Bristol Street	Brooklyn
Bushwick Health Center	335 Central Avenue	Brooklyn
Crown Heights Health Center	1218 Prospect Place	Brooklyn
Fort Greene Health Center	295 Flatbush Avenue	Brooklyn
Homecrest Health Center	1601 Avenue S	Brooklyn
Central Harlem Health Center	2238 5th Avenue	Manhattan
Chelsea Health Center	303 9th Avenue	Manhattan
East Harlem Health Center	158 East 115 th Street	Manhattan
Riverside Health Center	160 West 100th Street	Manhattan
Washington Heights Health Center	600 West 168 th Street	Manhattan
Vital Records Office	125 Worth Street	Manhattan
Early Intervention Office	135 Canal Street	Staten Island

Reporting Period: July 1 through December 31, 2019

Agency:	DSS/DHS		
Name of Agency Reporter:	Shane Mason		
Phone:	929-221-5599		
Email:	masons@dss.nyc.gov		
Number of persons served	<u>-</u>	<u>NA</u>	
Number of persons served Number of registration form	s distributed:	NA 2689	
Number of registration form	s distributed: s collected and sent to Board of Elections:		
Number of registration form	s collected and sent to Board of Elections:	2689	

Describe how your agency distributes applications.

DHS offers voter registration forms for interested applicants and clients to obtain at each of the 5 intake centers located throughout the City. Forms are kept at central desks in the waiting areas of each site, near flyers and signage pertaining to voting. Applicants can obtain a Code 9 voter registration form from the intake area. In addition, each intake center keeps a box in which applicants can place a completed voter registration card for mailing to the Board of Elections.

Describe any special registration activities, if any.

_	Describe any special registration detivities, if any.
I	None.

Describe challenges, both resolved and unresolved.

The general challenge for DHS in distributing voter registration forms at intake lies in the emergency nature of contact with the public at DHS intake centers. Families and individuals arrive at intake

centers for assistance in a crisis, with their belongings, to await immediate temporary placement in a shelter. DHS's solution has been to provide access to voter registration forms at intake by placing them in waiting areas for applicants and clients to pick up if they are interested in registering to vote.

Org/Site Location Name	Street Address	Borough
PATH (Prevention Assistance		Bronx
and Temporary Housing)	151 East 151st Street	BIOLIX
Family Intake		
30th Street Men's Intake	400 East 30th Street	Manhattan
Center	400 East Soth Street	
AFIC (Adult Family Intake	400 East 30th Street	Manhattan
Center)	400 East Soth Street	
HELP Women's Intake and	116 Williams Avenue	Drookhun
Assessment Shelter	110 Williams Avenue	Brooklyn
Franklin Women's Intake and	1122 Franklin Avanua	Bronx
Assessment Shelter	1122 Franklin Avenue	

Reporting Period: July 1 through December 31, 2019

Agency:	NYC Housing Preservation and Development (HPD)
Name of Agency Reporter:	Robert Turbiak
Phone:	212-863-8351
Email:	turbiakr@hpd.nyc.gov

Number of persons served	25000
Number of registration forms distributed:	NA
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	1
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	268

Describe how your agency distributes applications.

Our agency provides registration cards through a dispenser, so we do not have a count on the number of registration forms distributed. These areas generally service the Section 8 program participants and property owners. The forms are on open display for all to take.

Describe any special registration activities, if any.

HPD provides a voter spotlight link on our website and intranet to the voter registration website.

Voter registration cards are available when clients drop off or pick up documentation at the front desk during appointments with property owners and managers.

Describe challenges, both resolved and unresolved.

Our biggest challenge is while servicing over 5,000 clients every month; we do not have the resources to track this particular type of manual data. When cards are filled out, clients are able to drop them in the onsite mailbox or any out-going mailbox without the assistance of front line staff.

Voter cards are made available to the public, employees and vendors. There is no way to manually track how many are taken and sent to the BOE.

Our next challenge is the ability to offer the forms electronically to staff and clients.

HPD will work with units with the passive display and face-to-face encounters to increase tracking and voter registration.

Org/Site Location Name	Street Address	Borough
NYC Housing Preservation & Development (HPD)	100 Gold Street	Manhattan

Reporting Period: July 1 through December 31, 2019

Agency: DSS | HRA

Name of Agency Reporter: Erin Drinkwater

Phone: 929-221-8516

Email: drinkwatere@hra.nyc.gov

Human Resources Administration Summary

	# of registration forms distributed	# of applications collected and sent to Board of Elections	# of front line staff trained	# of "clicks" on home page voter registration button*
FIA	133,805	3,413	217	
HCSP	927	16	13	
MICSA	452,413	1,042	27	
HASA	12,982	118	19	
ocss	2,105	521	55	
APS	658	15	334	
Total	602,890	5,125	665	

Summary by Program Area:

FIA (Family Independence Administration):

Describe how your agency distributes applications.

Voter registration forms are distributed when applicants/recipients complete applications and recertification documents or change of address documents. The opportunity to register to vote is offered to each applicant/recipient at each face to face encounter as part of the application process or Face to Face Recertification (FFR) process. The NYS Agency-Based Voter registration form is attached at the end of every application and renewal form. They are also offered on line, along with the application; and also offered at Community Based Organizations (CBO's).

Describe any special registration activities, if any.

On 9/24/19, the Agency held a <u>National Voter Registration Day</u> in 38 job/model and Supplemental Nutrition Assistance Program (SNAP) centers.

Describe challenges, both resolved and unresolved.

None reported this period.

Org/Site Location Name MODEL	Street Address	Borough
Rider Model Center #38	300 Canal Place First Floor	Bronx
Hunts Point Model Center #40	847 Barretto Street First Floor	Bronx
Fordham Model Center #44	2541-2549 Bainbridge Avenue First Floor	Bronx
Concourse Model Center #45	1365 Jerome Avenue Second Floor	Bronx
Crotona Model Center #46	1910 Monterrey Avenue First Floor	Bronx
Queens Model Center #54	32-20 Northern Boulevard First Floor	Queens
Jamaica Model Center #53	165-08 88th Avenue First Floor	Queens
Rockaway Model Center #79	219 Beach 59th Street First Floor	Queens
Richmond Model Center #99	201 Bay Street First Floor	Staten Island
Family Services Call Center #17 (FSCC)	165-08 88th Avenue Fifth Floor	Queens
Bronx FSCC Satellite	847 Barretto Street	Bronx
Brooklyn FSCC Satellite	404 Pine Street Third Floor	Brooklyn
Manhattan FSCC Satellite	132 W 125th Street Fourth Floor	Manhattan
Queens FSCC Satellite	32-20 Northern Boulevard Fifth Floor	Queens
Coney Island Model Center #63	3050 West 21st Street First Floor	Brooklyn
Dekalb Model Center #64	275 Bergen Street First Floor	Brooklyn
Bushwick Model Center #66	2 George Street First Floor	Brooklyn
Clinton Hill Model Center #67	495 Clermont Avenue First Floor	Brooklyn
Southern Brooklyn Model Center #70	35 Fourth Avenue First Floor	Brooklyn
Waverly Model Center #13	12 West 14th Street Second Floor	Manhattan
St. Nicholas Model Center #18	132 West 125th Street Fourth Floor	Manhattan
East End Model Center #23	2322 Third Avenue First Floor	Manhattan
Dyckman Model Center #35	4055 Tenth Avenue First Floor	Manhattan
Refugee and Immigrant Center #47	32-20 Northern Boulevard Fifth Floor	Queens
Michael J. Handy Veteran's Center #62	25 Chapel Street Sixth Floor	Brooklyn
Special Projects Center #80	109 East 16th Street Twelfth Floor	Manhattan
Union Square Center #39	109 East 16th Street Second Floor	Manhattan
Residential Treatment Services (RTSC) #52	109 East 16th Street Third Floor	Manhattan
Reasonable Accommodation Request/ Home Visit Needed Center (RAR/HVN) #90	109 East 16th Street Sixth Floor	Manhattan

Org/Site Location Name SNAP	Street Address	<u>Borough</u>
Hunts Point SNAP 40	845 Barretto Street, 1st floor	Bronx
Concourse SNAP 45	1375 Jerome Avenue, 2nd floor	Bronx
Crotona SNAP 46	1910 Monterey Avenue, 5th floor	Bronx
Williamsburg SNAP 21	2 George Street, 1st floor	Brooklyn
Coney Island SNAP 22	2865 West 8th Street, 1st floor	Brooklyn
East New York SNAP 28	404 Pine Street, 3rd floor	Brooklyn
East End SNAP 02	2322 Third Avenue, 3rd floor	New York
Washington Heights SNAP 13	4055 10th Avenue Lower Level	New York
Waverly SNAP 19	12 West 14th Street, 2nd floor	New York
Queens SNAP 53	32-20 Northern Boulevard 1st floor	Long Island City
Jamaica SNAP 54	165-08 88th Avenue, 3rd floor	Jamaica
Rockaway SNAP 79	219 Beach 59th Street, 1st floor	Far Rockaway
Richmond SNAP 99	201 Bay Street, 1st floor	Staten Island
Supplemental Security Income SNAP 15	243 Schermerhorn Street, 1st floor	Brooklyn
Residential Facilities SNAP 61	253 Schermerhorn Street, 1st floor	Brooklyn

HCSP (Home Care Services Program):

Describe how your agency distributes applications.

HCSP offers Voter Registration during Home Visits for assessments, change of hours/service requests and reauthorizations. Forms are offered in English, Spanish, Chinese, Korean and Bengali. Mail Registration forms are also available to the HCSP consumers.

Describe any special registration activities, if any.

No special registration activities were conducted.

Describe challenges, both resolved and unresolved.

No challenges resolved or unresolved to report.

Org/Site Location Name	Street Address	Borough
HCSP/Bronx CASA	888 Garrison Ave 3rd Floor, Bronx, NY 10474	Bronx
HCSP/Brooklyn CASA	253 Schermerhorn St 4th Floor, Bklyn., NY 11201	Brooklyn
HCSP/Queens CASA	165-08 88th Ave 6th Floor, Jamaica, NY 11432	Queens
HCSP/CASA IV	215 Bay Street 2nd Floor, Staten Island, NY	Richmond/Staten
HCSP/CASA IV	10301	Island
HCSP/Manhattan CASA	132 W 125th Street 5th Floor, N.Y., NY 10027	Manhattan
HCSP/Central Office	785 Atlantic Ave 7th Floor, Brooklyn, NY 11238	All Boroughs

MICSA (Medical Insurance and Community Services Administration):

Describe how your agency distributes applications.

- MICSA distributes voter registration forms via the annual recertification mailings (331,937) and those are returned directly to Voter Registration so MICSA does not collect these forms.
- MICSA also distributes voter registration forms to the clients when they come in to a MICSA office (120,476) and a portion of those are collected in the offices (1,042). Consumers can also mail these forms directly to Voter Registration.

Describe any special registration activities, if any.	
None.	
Describe challenges, both resolved and unresolved.	
None this reporting period.	

Org/Site Location Name	Street Address	Borough
Rider	305 Rider Avenue (4th FL)	Bronx
Morrisania	1225 Gerard Ave (Basement)	Bronx
North Central Bronx	3424 Kossuth Ave (1st FL Room 1A 05)	Bronx
Mail In Unit	785 Atlantic Ave (5th FL)	Brooklyn
Kings County	441 Clarkson Ave (T Bldg, 1st FL)	Brooklyn
Brooklyn South	785 Atlantic Ave (5th, 4th, & 1st FL)	Brooklyn
Coney Island	3050 W 21st St (3rd FL)	Brooklyn

East New York	404 Pine St (2nd FL)	Brooklyn
Chinatown	115 Chrystie St (5th FL)	Manhattan
Manhattanville	520-530 W 135th St (1st FL)	Manhattan
Metropolitan Hospital	1901 1st Ave (1st FL Room 1D-27)	Manhattan
Queens Community	32-20 Northern Blvd (3rd FL)	Queens
Jamaica	165-08 88th Avenue (5th FL)	Queens
Staten Island	215 Bay St (Ground FL)	Staten Island

HASA (HIV/AIDS Services Administration):

Describe how your agency distributes applications.

Clients are targeted for Voter's registration when they apply for Public Assistance and again when they recertify.

Describe any special registration activities, if any.

None

Describe challenges, both resolved and unresolved.

Liaisons attended training on September 17, 2019. The reporter and the liaisons will continue to attend all trainings that are offered. This section of the agency will continue working with FIA/Office of Project Support (OPS) and the Board of Elections Liaison as issues arise.

Org/Site Location Name	Street Address	Borough
HASA #14 Waverly	12 West 14th Street 1st FL	Manhattan
HASA #19 Crotona	1790 Grand Concourse 3rd FL	Bronx
HASA #24 Amsterdam	400 8th Avenue 3rd FL	Manhattan
HASA #41 Grand Concourse	1790 Grand Concourse 4th FL	Bronx
HASA #43 Kingsbridge	888 Garrison Avenue 3rd FL	Bronx
HASA #48 Jerome	888 Garrison Avenue 3rd FL	Bronx
HASA #49 Coney Island	3050 West 21st Street 2nd FL	Brooklyn
HASA #51 Queensboro	33-28 Northern Blvd 2nd FL	Queens
HASA #72 Hamilton	530 West 135th Street 3rd FL	Manhattan
HASA #73 Brownsville	95 Evergreen Avenue 3rd FL	Brooklyn
HASA #85 Greenwood	88 Third Avenue 2nd FL	Brooklyn
HASA #93 Staten Island	207 Bay Street 1st FL	Staten Island

OCSS (Office of Child Support Services):

Describe how your agency distributes applications.

Caseworkers distribute applications to clients during interviews at the OCSS Family Court Support Services Offices in each borough and at the OCSS Customer Service Walk-In Center.

Describe any special registration activities, if any.

There have been no special efforts made from July 1 through December 31, 2019. During the month of October, staff make an extra effort to push voter registration at our Customer Service Walk-In Center.

Describe challenges, both resolved and unresolved.

Most clients who are eligible to register have already done so. Many clients also prefer to complete the form at home which makes it difficult to determine whether they have been sent to the Board of Elections.

Please list all locations where registration forms are distributed and/or made available to the public:

Org/Site Location Name	Street Address	Borough
OCSS Customer Service Walk- In Center	151 West Broadway 4th Floor, NY, NY 10013	Manhattan
Brooklyn Family Court Support Services Office	330 Jay Street 12th Floor, Brooklyn, NY 11201	Brooklyn
Queens Family Court Support Services Office	151-20 Jamaica Avenue 4th Floor, Queens, NY 11432	Queens
Bronx Family Court Support Services Office	900 Sheridan Avenue LL Floor, Bronx, NY 10451	Bronx
Manhattan Family Court Support Services Office	60 Lafayette Street 1st Floor, NY, NY 10013	Manhattan
Staten Island Family Court Support Services Office	18 Richmond Terrace #B09, Staten Island, NY 10301	Staten Island

APS (Adult Protective Services):

Describe how your agency distributes applications.

APS offers Voter Registration during Initial Home Visits for assessments, and monthly home visits for eligible clients. Forms are offered in English, Spanish, Haitian Creole, Chinese, Korean, Italian, Russian

and Arabic.	

Describe any special registration activities, if any.

None.

Describe challenges, both resolved and unresolved.

APS seeks to resolve promptly the risks faced by eligible clients by arranging for services and support that will enable these individuals to live independently and safely within their communities. APS works collaboratively with many community organizations to provide comprehensive services to this vulnerable population.

r	-	_
Org/Site Location Name	Street Address	Borough
Bronx APS	Halsey Street, Bronx, NY 10461	Bronx
Brooklyn APS	250 Livingston Street 3rd & 4th floor, Brooklyn, NY	Brooklyn
, -	11201	,
Manhattan APS	400 8th Avenue 6th & 7th Floor, New York, NY 10001	Manhattan
Queens APS	165-08 88th Avenue 6th Floor, Jamaica, NY 11435	Queens
Staten Island APS	215 Bay Street 2nd Floor, Staten Island, NY 10301	Staten Island

Reporting Period: July 1-December 31, 2019

Agency:	New York City Commission On Human Rights
Name of Agency Reporter:	Olivia Soderini
Phone:	212-416-0188
Email:	OSoderini@cchr.nyc.gov

Number of persons served:	9605
Number of registration forms distributed:	1206
Number of registration forms collected and sent to Board of Elections:	55
Number of front-line staff trained:	33
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	12

Describe how your agency distributes applications.

Commission staff makes voter registration forms available to the public at all five Commission offices and at Commission events.

Describe any special registration activities, if any.

None.

Describe challenges, both resolved and unresolved.

It is difficult for the Commission to track the number of distributed registration forms that are ultimately submitted because members of the public generally take the forms with them, and do not fill them out at the Commission's point of contact.

In addition, the setting and type of event taking place determines the number of people served and, therefore, the number of voter registration forms distributed and eventually filled out and submitted.

One factor that might influence the number of voter registration forms that are distributed and/or collections and ultimately submitted to the Board of Elections is eligibility to vote. Commission events and offices are frequented by individuals who may not be eligible to vote for a variety of reasons, which may impact the number of voter registration forms that are both distributed and/or returned and submitted.

Emphasizing and elucidating the importance of political engagement to the members of the public

may contribute to an increased number of distributions and submissions.

Org/Site Location Name	Street Address	Borough
CCHR Central Office	22 Reade Street, New York, NY 10007	Manhattan
New York Public Library		
(NYPL) National Voter	Inwood Branch; 4790 Broadway, New York, NY 10034	Manhattan
Registration Day		
State Senator Hoylman's	25 West 18th Street New York NV 10011	Manhattan
Senior Resource Fair	25 West 18th Street, New York, NY 10011	Manhattan
Tenant Resource Fair; Council	East Village; 101 Astor Place, New York, NY 10003	Manhattan
Member Rivera	Last Village, 101 Astor Flace, New York, NY 10003	iviaiiiiattaii
National Night Out	Inwood; Broadway & Dyckman Street, New York, NY	Manhattan
National Nicks Co. L. Hanne	10034	
National Night Out; Happy	97th Street & Amsterdam Avenue, New York, NY	Manhattan
Warrior Playground	10025	
Veterans Resource Fair	215 West 125th Street, New York, NY 10027	Manhattan
Maximus	2090 Adam Clayton Powell Jr. Blvd., New York, NY 10027	Manhattan
Grant Associates	55 West 125th Street, New York, NY 10027	Manhattan
Community League of the	511 West 157th Street, New York, NY 10032	Manhattan
Heights (CLOTH) Health Fair	311 West 137th street, New York, NY 10032	
Grace Institute; HRL KYR	40 Rector Street, New York, NY 10006	Manhattan
Workshop	To nector street, New York, WY 10000	iviaiiiiattail
CUNY Graduate Center:		
Veteran Professional		
Networking Resource Fair;	365 Fifth Avenue, New York, NY 10016	Manhattan
Transgender Day of		
Remembrance Event		
Veterans Career Fair; Intrepid	Pier 86; West 46th Street, New York, NY 10036	Manhattan
Columbia University;	Graham Windham; 530 West 133th Street, New York,	
Community Impact HRL KYR	NY 10031	Manhattan
Workshop		
Mexican Consulate	27 East 39th Street, New York, NY 10016	Manhattan
NYPD 20 th Precinct	120 West 82nd Street, New York, NY 10024	Manhattan
Community Council Meeting	. ,	
NYS Attorney General Housing	34 West 134th Street, New York, NY 10027	Manhattan
Resource Fair		
Educational Alliance	197 East Broadway, New York, NY 10002	Manhattan
CCHR Brooklyn Community	25 Chapel Street, Brooklyn, NY 11201	Brooklyn
Service Center Field Office	•	
NYC Health and Hospitals:	100 North Portland Avenue, Brooklyn, NY 11205	Brooklyn
National Voter Registration		

Day		
Brooklyn Borough Hall; Diwall Celebration	209 Joralemon Street, Brooklyn, NY 11201	Brooklyn
Salvation Army Community Center; NTDTV Health & Resource Fair	7307 18th Avenue, Brooklyn, NY 11204	Brooklyn
CCHR Queens Community Service Center Field Office	153-01 Jamaica Avenue, Rm. 203, Jamaica, NY 11432	Queens
Chhaya's 9 th Annual Chatpati Mela	37-43 77th Street, Jackson Heights, NY 11372	Queens
Bellerose Library; Community Forum on Hate Crimes, Discrimination & Bullying	250-6 Hillside Avenue, Queens, NY 11426	Queens
Central Library; National Voter Registration Day	89-11 Merrick Boulevard, Jamaica, NY 11432	Queens
East Elmhurst Playground; East Elmhurst Homeowner Resource Fair	100 th Street & 25th Avenue, Queens, NY 11369	Queens
Mini Resource Fair; Ahmadiyya Muslim Community	118-15 McLaughlin Avenue, Queens, NY 11423	Queens
Elmcor Center; NYS Senator Jessica Ramos's Senior Resource Fair	107-20 Northern Boulevard, Corona, NY 11368	Queens
Agra Palace Restaurant & Party Hall; NYC Comptroller Stringer's Diwali Celebration	116-33 Queens Boulevard, Forest Hills, NY 11375	Queens
LaGuardia Community College; Wellness Fair- Morning	31-10 Thompson Avenue, Long Island City, NY 11101	Queens
Chinese Family Forum; AAFE	133-29 41st Avenue, Queens, NY 11354	Queens
Flushing Town Hall; NTDTV Health & Resource Fair	137-35 Northern Boulevard, Flushing, NY 11354	Queens
Council Member Donovan Richards Winter Resource Expo	172-17 Linden Boulevard, Jamaica, NY 11434	Queens
Census Job Fair, AAFE	133-29 41st Avenue, Flushing, NY 11354	Queens
CCHR Staten Island Community Service Center Field Office	60 Bay Street, 7th Floor, Staten Island, NY 10301	Staten Island
Staten Island Community Partnership Meeting	15 Webster Avenue, Staten Island, NY 10301	Staten Island
Staten Island Yankees Resource Fair	75 Richmond Terrace, Staten Island, NY 10301	Staten Island
CCHR CRB Workshop	380 Chelsea Road, Staten Island, NY 10314	Staten Is.
Staten Island Community Action Team	135 Canal Street, Staten Island, NY 10304	Staten Island

National Night Out Against	Staten Island Boardwalk; Midland Beach	Staten
Crime	Statell Island Boardwark, Midiand Beach	Island
Workforce 1	120 Stuyvesant Place, Staten Island, NY 10301	Staten Is.
Girl Power Presentation to NY	119 Thompkins Avenue, Staten Island, NY 10301	Staten
Foundling	113 momphins / Vende, Statem Island, IVI 10301	Island
Maximus Employment	60 Bay Street, Staten Island, NY 10306	Staten
Services	•	Island
CHASI Pantry	2134 Richmond Terrace, Staten Island, NY 10302	Staten Is.
Neon Department of	360 Bay Street, Staten Island, NY 10301	Staten
Probation	See Buy Street, Statem Island, IVI 19901	Island
Community Partnership	356 Bard Avenue, Staten Island, NY 10301	Staten
Meeting		Island
Borough Based Council (BBC)	50 Bay Street, Staten Island, NY 10306	Staten Is.
Empire Blue Cross Blue Shield	32 Richmond Terrace, Staten Island, NY 10301	Staten
(workshop)	32 Meninona Terrace, Statem Statia, WT 10301	Island
Staten Island Human	475 Sea View Avenue, Staten Island, NY 10306	Staten
Trafficking Conference	473 Sea view Avenue, Statem Island, IVI 10300	Island
Black Heritage Day	180 Park Hill Avenue, Staten Island, NY 10304	Staten Is.
Staten Island CPP Meeting	15 Weber Avenue, Staten Island, NY 10301	Staten Is.
West Brighton Senior Center	230 Broadway, Staten Island, NY 10301	Staten Is.
Stapleton NYPL	132 Canal Street, Staten Island, NY 10304	Staten Is.
AHRC	25 Victory Blvd., 2nd Floor, Staten Island, NY 10301	Staten Is.
St. John's University; NYC	200 Howard Avenue Staten Island NV 10201	Staten
Transition & College Fair	300 Howard Avenue, Staten Island, NY 10301	Island
Senator Lanza Information	6581 Hyland Boulevard, Staten Island, NY 10309	Staten
Fair	0381 Hyland Bodievald, Statem Island, NT 10309	Island
Black and Minority Chamber	56 Vanduzer Street, Staten Island NY 10301	Staten
of Commerce	30 Validuzei Street, Statemisianu W 10301	Island
CCHR Bronx Community	1932 Arthur Avenue, Rm. 203A, Bronx, NY 10457	Bronx
Service Center Field Office	1932 Arthur Avenue, Nin. 203A, Bronx, NY 10437	BIOTIX
43 rd Precinct; National Night	874 Prospect Avenue, Bronx, NY 10459	Bronx
Out	874 Prospect Avenue, Bronx, NY 10439	БІОПХ
52 nd Precinct; National Night	East 192nd Street & Grand Concourse, Bronx, NY	Bronx
Out	10458	БІОПХ
NYPL Parkchester	1985 Westchester Avenue, Bronx, NY 10462	Bronx
UHP Breastfeeding and Family	Field of Dreams Park; 167th Street & Southern	Bronx
EXPO	Boulevard, Bronx, NY 10459	BIOLIX
Gotham National Health Clinic	EAE East 142nd Street Prony NV 104E4	Bronx
Week	545 East 142nd Street, Bronx, NY 10454	DIOIIX
NYPL Castle Hill	947 Castle Hill Avenue, Bronx, NY 10473	Bronx
Sisters and Brothers United	2345 University Avenue, Bronx, NY 10468	Bronx
Garifuna Community Services;	2277 Southorn Roulovard, Prony, NV 10460	Prony
Back to School	2277 Southern Boulevard, Bronx, NY 10460	Bronx
Senior Appreciation BBQ	Mullaly Park; 999 Jerome Avenue, Bronx, NY 10452	Bronx
Bridge Builders; Back to	West 166th Street & Woody Crust Avenue, Bronx, NY	Bronx
School Event	10452	
NW Bronx Community and	1913 Morris Avenue, Bronx, NY 10453	Bronx

Clergy Coalition		
St. Jerome H.A.N.D.S.		
Community Center; Feria de	330 East 138th Street, Bronx, NY 10454	Bronx
Servicios		

Reporting Period: July 31 through December 31, 2019

Agency:	Department of Parks and Recreation
Name of Agency Reporter:	Danielle King
Phone:	212-360-3433
Email:	Danielle.king@parks.nyc.gov

Number of persons served	1.4 million
Number of registration forms distributed:	75753
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	0
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	76

Describe how your agency distributes applications.

Voter registration forms are distributed during recreation center membership sign-up, renewals, and when there is a change made to an applicant's membership. They are also distributed at our Borough Permit Offices and Nature Centers.

Describe any special registration activities, if any.

Parks will be participating in National Voter Registration Day again this year. The agency is exploring creative new ways to approach the event beyond hosting voter registration drives at our recreation centers.

Describe challenges, both resolved and unresolved.

The biggest challenge is the lack of interest or eligibility from the people we serve. Our locations have reported that it is difficult for them to distribute the voter registration forms they have. Many patrons return the voter registration form to our staff without comment.

Org/Site Location Name	Street Address	Borough
Hunts Point Recreation Center	765 Manida Street	Bronx
Owen Dolen Recreation Center	2551 Westchester Avenue	Bronx
St. James Recreation Center	2530 Jerome Avenue	Bronx
St. Mary's Recreation Center	450 St. Ann's Avenue	Bronx
Williamsbridge Oval Recreation Center	3225 Reservoir Oval East	Bronx
Brownsville Recreation Center	1555 Linden Blvd.	Brooklyn
Fort Hamilton Senior Center	9941 Fort Hamilton Parkway	Brooklyn
McCarren Play Center	776 Lorimer Street	Brooklyn
Metropolitan Recreation Center	261 Bedford Avenue	Brooklyn
Red Hook Recreation Center	155 Bay Street	Brooklyn
St. John's Recreation Center	1251 Prospect Place	Brooklyn
Sunset Park Recreation Center	7 th Avenue at 43 rd Street	Brooklyn
Alfred E. Smith Recreation Center	80 Catherine Street	Manhattan
Asser Levy Recreation Center	Asser Levy Place	Manhattan
Chelsea Recreation Center	430 West 25 th Street	Manhattan
Gertrude Ederle Recreation Center	232 West 60 th Street	Manhattan
Hamilton Fish Recreation Center	128 Pitt Street	Manhattan
Hansborough Recreation Center	35 West 134 th Street	Manhattan
Highbridge Recreation Center	2301 Amsterdam Avenue	Manhattan
J. Hood Wright Recreation Center	351 Fort Washington Avenue	Manhattan
Jackie Robinson Recreation Center	85 Bradhurst Avenue	Manhattan
Pelham Fritz Recreation Center	18 Mount Morris Park West	Manhattan
Recreation Center 54	348 East 54 th Street	Manhattan
Thomas Jefferson Recreation Center	2180 1 st Avenue	Manhattan
Al Oerter Recreation Center	131-40 Fowler Avenue	Queens
Flushing Meadows Corona Park Pool &	Avery Avery 9 121 Street	0
Rink	Avery Avenue & 131 Street	Queens
Lost Battalion Hall Recreation Center	93-29 Queens Blvd.	Queens
Roy Wilkins Recreation Center	177 th Street & Baisley Boulevard	Queens
Sorrentino Recreation Center	18-48 Cornaga Avenue	Queens
Faber Park Field House	Faber Street & Richmond Terrace	Staten Is.
Greenbelt Recreation Center	Brielle Avenue (Between Walcott & Rockland)	Staten Is.
Lyons Pool Recreation Center	Murray Hulbert Avenue	Staten Is.
Ocean Breeze Track & Field Athletic Complex	625 Father Capodanno Blvd.	Staten Is.
Arsenal West Permit Office	24 West 61 st Street	Manhattan

Arsenal Permit Office	830 5 th Avenue	Manhattan
Queens Permit Office	Flushing Meadow Park, Passerelle Building	Queens
Brooklyn Permit Office	95 Prospect Park West	Brooklyn
Bronx Permit Office	1 Bronx River Parkway	Bronx
Staten Island Permit Office	700 Rockland Avenue	Staten Is.
Alley Pond Environmental Center	22806 Northern Blvd.	Queens
Audubon Center	101 East Drive	Brooklyn
Blue Heron Nature Center	222 Poillon Avenue	Staten Is.
Forest Park Visitor Center	83-87C Woodhaven Blvd.	Queens
Fort Greene Park Visitor Center	Fort Greene Park & Willoughby Avenue	Brooklyn
Greenbelt Nature Center	700 Rockland Avenue	Staten Is.
High Rock Nature Center	200 Nevada Avenue	Staten Is.
Pelham Bay Nature Center	Bruckner Blvd & Wilkinson Avenue	Bronx
Van Cortlandt Nature Center	Broadway & Van Cortlandt Park South	Bronx
Salt Marsh Nature Center	3301 Avenue U	Brooklyn

Reporting Period: July 1 through December 31, 2019

NYC Probation
Stephen Cacace
718-802-4500
scacace@probation.nyc.gov

Number of persons served	1904
Number of registration forms distributed:	240
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	15
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	147

Describe how your agency distributes applications.

We distribute the forms at Intake to new clients in our New Now Folders, as well as display them in our HUBS throughout the city.

Describe any special registration activities, if any.

We participated in the National Voter Registration Day – We also run video on our monitors in our Hubs about our clients' right to vote.

Describe	challenges.	hoth	recolved	and	unracal	WO d
DESCHIDE	CHUHEHUES.	UUUIII	IESUIVEU	uniu	um = som	VEU.

None.		

Org/Site Location Name	Street Address	Borough
NYC Probation	210 Joralemon Street	Brooklyn
NYC Probation	340 Bay Street	Staten Island
NYC Probation	198 East 161st Street	Bronx
NYC Probation	162-24 Jamaica Avenue	Queens
NYC Probation	66 John Street	Manhattan

Reporting Period: July 1 through December 31, 2019

Agency:	NYC Department of Records and Information Services
Name of Agency Reporter:	LaTonya C. Jones
Phone:	212-341-6022
Email:	LCJones@records.nyc.gov

Number of persons served	24
Number of registration forms distributed:	12
Number of registration forms collected and sent to Board of Elections:	9
Number of front-line staff trained:	2
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	4

Describe how your agency distributes applications.

Voter registration is offered Monday through Saturday during normal business hours at our main office located at 31 Chambers Street, Room 103, NYC. In addition, the agency makes registration documents available during public program events.

Describe any special registration activities, if any.

The agency holds events on at least a bi-monthly basis, where voter registration forms are available.

On September 24, 2019, the agency participated in the City's National Voter Registration Day efforts. Staff tabled in the lobby of 31 Chambers Street, NYC 10007 between 11AM and 2PM. The agency also posted special voter registration-related content to the agency's social media platforms.

The agency distributed information on early voting to its mailing list of approximately 6500 subscribers.

The agency's voter registration coordinator met with Nicole Migliore and Matthew George Pitt of the New York City Campaign Finance Board to review the agency's processes and set-up.

The agency's challenge remains the same: our agency is a small one and does not receive significant foot traffic. Moreover, many of the patrons who are receiving agency services are either already registered or not eligible because they live outside of New York City.

To offset the above limitations, the agency endeavors to partner with other institutions to enhance its reach. Currently, the agency is working with the New York City chapter of the League of Women Voters and The Board Room to plan non-partisan voter registration events.

Org/Site Location Name	Street Address	Borough
NYC Department of Records	31 Chambers Street, #103, New York, NY 10007	Manhattan

Reporting Period: July 1 through December 31, 2019

Agency:	Department of Small Business Services				
Name of Agency Reporter: Peter Steiner					
Phone:	212-513-9246				
Email:	psteiner@sbs.nyc.gov				
Number of persons served	<u>-</u>	40959			
Number of registration form	s distributed:	451			
Number of registration form	113				
Number of front-line staff tro	50				
	-				
Agency website traffic (number of clicks) directed to Campaign Finance Board website185					
(NYC Votes):					
Describe how your agency di		C Business			
_	ere distributed at Workforce1 (WF1) Career Centers and NY tomers are informed of the ability to register to vote during				
and orientation sessions. Additionally, signage is placed in the waiting roomsl, areas of high traffic,					
and in orientation presentat	ion decks.				
	_				
Describe any special registra None.	tion activities, if any.				
Describe challenges, both res					
None to report for this perio	d.				

Org/Site Location Name	Street Address	Borough
Rockaway Workforce1	57-17 Shore Front Parkway	Queens
Queens Workforce1	168-25 Jamaica Avenue	Queens
Industrial & Transportation	90-04 161st Street	Queens
Workforce1		
Flushing Workforce1	41-17 Main Street	Queens
LIC Industrial & Transportation	47-10 Austell Place	Queens
Workforce1	47-10 Austell Place	Queens
Bronx Workforce1	400 East Fordham Road	Bronx
West Farms Workforce1	901 East Tremont Avenue	Bronx
Hunts Point Workforce1	1029 East 163rd Street	Bronx
Bronx Industrial & Transportation	14 Bruckner Boulevard	Bronx
Workforce1	14 Bruckfier Boulevard	BIOTIX
Washington Heights Workforce1	516 West 181st Street	Manhattan
Upper Manhattan Workforce1	215 West 125th Street	Manhattan
Healthcare Workforce1	14 Wall Street	Manhattan
Brooklyn Workforce1	9 Bond Street	Brooklyn
East New York Workforce1	2619 Atlantic Avenue	Brooklyn
Brooklyn Industrial &	1.40 FOth Charact	Dunaldun
Transportation Workforce1	140 58th Street	Brooklyn
Coney Island Workforce1	1906 Mermaid Avenue	Brooklyn
Staten Island Workforce1	120 Stuyvesant Place	Staten Island
Staten Island Industrial &	1972 Richmond Terrace	Staten Island
Transportation Workforce1	1372 Memiona Terrace	Statem Island

Reporting Period: July 1 through December 31, 2019

Agency:	Taxi and Limousine Commission
Name of Agency Reporter:	David Renz
Phone:	212-676-1210
Email:	Renzd@tlc.nyc.gov

Number of persons served	68000
Number of registration forms distributed:	300
Number of registration forms collected and sent to Board of Elections:	0
Number of front-line staff trained:	605
Agency website traffic (number of clicks) directed to Campaign Finance Board website (NYC Votes):	135

Describe how your agency distributes applications.

The TLC currently maintains a staff of approximately 600 employees, many of whom interface daily with TLC licensees. The agency also provides TLC employees with helpful resources from organizations and other city agencies.

We are targeting these two groups by distributing forms in four separate ways to various TLC divisions and department:

- **Human Resources** (located in Lower Manhattan) includes registration forms in hiring packets for new employees.
- Policy/External Affairs (located in Lower Manhattan) distributes voter registration forms at outreach events and presentations to licensees and driver industry stakeholders across all 5 boroughs.
- **Licensing Division** (located in Long Island City, Queens) has forms available for visitors to take at its licensing transaction counters. Also, information on how to contact the Board of Elections is included on many TLC-issued forms for licensees.
- Safety + Emissions Division located in Woodside, Queens & Staten Island) has forms available for distribution at its counter operations that licensees must visit on a regular basis (ranging

from three times a v	year to once every	y two years) for inspec	ction on th	heir vehicle.

By using these targeted strategies, TLC helps all TLC licensees, and incoming employees, to receive voter registration information.

Describe	any special	registration	activities	if	anv
Describe	ully special	registration	uctivities,	"	uiiy.

Describe any special registration activities, if any.						
None.						

Describe challenges, both resolved and unresolved.

Challenges we continue to face are encouraging drivers to take the time to fill out voter registration forms at tabling events. Another challenge is gaining access to voter events, where we can table and invite licensees to participate.

Org/Site Location Name	Street Address	Borough
Long Island City Facility	31-00 47th Avenue, 3rd Floor, Long Island City, New York 11101	Queens
Woodside Facility	24-55 Brooklyn Queens Expressway West, Woodside, New York 11377	Queens
Staten Island Facility	1139 Hylan Boulevard, Staten Island, New York 10305	Staten Island
Manhattan Facility	33 Beaver Street, New York, New York 10004	Manhattan

Agency: New York City Department of Transportation

Name of Agency Reporter: Deborah Siegel Baker

Customer Service, Language Access and Correspondence Unit

Phone/Email: (212) 839-6432/ <u>dsiegelbaker@dot.nyc.gov</u>

No. of people served, total: 6,357*
 311 Service Requests: 6,357

Visitors to Public Service Centers: N/A

- No. of applications distributed (in connection with 311 Literature Requests): 6,357*
- 3) No. of applications distributed (provided to Public Service Centers): N/A
- 4) No. of applications collected and sent to the Board of Elections: N/A
- 5) No. of frontline, supervisory and managerial staff trained (based on eight service centers): 16
- 6) No. of clicks on voter registration buttons on other DOT webpages:

*It is not possible to know how many visitors walked into a Public Service Center on any given day.

 List the locations and types of agency operations where voter registration was actually offered.

There are eight locations, Public Service Centers, where voter registration forms are available to the public:

- 1. 55 Water Street, Manhattan Permit Management (Permits)
- 2. 59 Maiden Lane, Manhattan Highway Inspection and Quality Assurance (HIQA)
- 3. 16 Court Street, Brooklyn Permits and HIQA
- 4. 1400 Williamsbridge Road, Bronx Permits and HIQA
- 5. 10 Richmond Terrace, Staten Island Permits and HIQA
- 6. 120-55 Queens Blvd., Kew Gardens, Queens Permits and HIQA
- 7. 30-30 Thomson Ave., Long Island City, Queens Parking and Permits (new location)
- 8. St. George Ferry Terminal, Staten Island Ferry Passenger Service Office
- Describe how training was provided:

CSLACU conducted face-to-face training in Offices of the Borough Commissioner (Bronx, Brooklyn and Queens). Thirty-four (34) participants attended including the Borough Commissioners, Deputy Borough Commissioners and staff. CSLACU provided training in

both "Language Access Policies and Procedures" and Voter Registration Assistance. As a follow up to

the face-to-face training, CSLACU will be forwarding an updated version of DOT's Voter Registration Assistance eLearning that includes a quiz and a Certificate of Completion.

Reporting Period: July 1 through December 31, 2019

Agency:	NYC Department of Youth and Community Development					
Name of Agency Reporter:						
Phone:	Phone: 646-343-6738					
Email:	andmiller@dycd.nyc.gov					
Number of persons served		45718				
Number of registration forms distributed: 13832						
Number of registration forms collected and sent to Board of Elections: 1393						
Number of front-line staff tra	rined:	289				
Agency website traffic (numb (NYC Votes):	per of clicks) directed to Campaign Finance Board website	0				
	-					
Describe how your agency dis	stributes applications.					

Describe any special registration activities, if any.

In September 2019, over 60 of DYCD's Beacon and Cornerstone programs held activities at which 1,800 voter registration forms were distributed, and 731 Forms were collected onsite and sent to BOE.

Activities included:

- * Brunch
- * Staff with Youth Council street team
- * Food Pantry with resource tabling
- * Tea and Coffee Café
- * "Get out and vote" campaign
- * Middle School students going to the library to get folk registered

* Hosting game nights (video games, b-ball games, family games	* H	losting game	nights	(video games,	b-ball games,	, family game	s)
--	-----	--------------	--------	---------------	---------------	---------------	----

- * Voter Registration Mixer (showing videos why you should vote, MS Skit about evolution of voting)
- * Collaborating with Resident Association and Co-locators

Describe challenges, both res	olved and unresolved.	
None.		
		_
Please list all locations when	e registration forms are distributed a	nd/or made available to the public:
Org/Site Location Name	Street Address	Borough
		-