

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production August 2023

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of August 2023.

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August 2023 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	408	1	781	51	8	1	0	870	2,120
GRVC	141	6	1,862	7	0	0	0	82	2,098
NIC	94	2	689	0	0	0	21	63	869
OBCC	72	4	2,514	69	4	5	7	1540	4,215
RMSC	209	8	952	12	4	2	4	168	1,359
RNDC	232	30	1,681	12	43	27	252	2709	4,986
VCBC	91	3	387	245	2	1	31	39	799
Total⁴	1,247	54	8,866	396	61	36	315	5,471	16,446

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

⁴ Data for the Department's Restrictive Housing (RESH) was not yet available at the time of publication.

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August 2023 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	50	4	727	781
GRVC	367	157	1,338	1,862
NIC	172	0	517	689
OBCC	131	149	2,234	2,514
RMSC	211	442	299	952
RNDC	117	35	1,529	1,681
VCBC	168	28	191	387
Total	1,216	815	6,835	8,866

August 2023 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	14	34	3	51
GRVC	4	1	2	7
NIC	0	0	0	0
OBCC	13	0	56	69
RMSC	12	0	0	12
RNDC	12	0	0	12
VCBC	227	12	6	245
Total	282	47	67	396

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.