

NY'S FINEST TOWING, INC. (4367 third Avenue, Bronx)

In March 2004 the DCA hit NY's Finest Towing, Inc. and owner Scott Jennison with violations for operating without the proper booting license, as well as for illegally overcharging customers parked in a variety of Bronx locations. Mr. Jennison signed an agreement with the DCA to cease all unlicensed activity and to pay restitution to 160 consumers totaling \$4,000. Mr. Jennison later obtained the appropriate licenses. However, after further investigation and receipt of an additional 14 consumer complaints, the DCA charges NYF operated without proper booting or towing license, illegally towed cars, overcharged customers, lacked proper contracts with property owners, used improper receipts, advertised auto repairs without a license from NYS Dept. of Motor Vehicles, used a license number from a different company on receipts (Autorama Enterprises), refused payment by credit card, and more.

Tips:

- Always look for the DCA's orange medallion with blue lettering on the side of a truck, which indicates a current license to operate, and, if possible, note the four-digit number.
- Before parking in a private lot, read the signs. Some lots will tow if you leave the lot for any reason, even to go mail a letter or withdraw cash from an ATM.
- If your car is towed, check the signage, which must include information including the name of the company that tows cars from that lot, their address, phone number and the hours during which you can retrieve towed vehicles.

A full list of towing tips and legal rates is available online in DCA's Consumer Towing Guide. To file a complaint, or for a copy of the DCA Consumer Towing Guide, call 311 or visit the DCA web site at www.nyc.gov/consumers.

DCA enforces the City's Consumer Protection Law and other related laws at thousands of businesses throughout New York City. Fostering a marketplace where consumers are protected and businesses can thrive, DCA licenses more than 60,000 businesses in 55 different categories citywide.

www.nyc.gov/consumers