

# AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME:							
<ul> <li>□ 1<sup>st</sup> Quarter (July -September), due December 13, 2019</li> <li>☑ 2<sup>nd</sup> Quarter (October - December), due January 30, 2020</li> <li>□ 3<sup>rd</sup> Quarter (January -March), due April 30, 2020</li> <li>□ 4<sup>th</sup> Quarter (April -June), due July 30, 2020</li> </ul>							
Prepared by: Monica Brooker	Executive Director	646-610-5097					
Name	Title	Telephone No.					
Date Submitted:							
FOR DCAS USE ONLY							
Date Received:							

# INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



# **PART I: NARRATIVE SUMMARY**

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees?   Yes, On (Date): TBD 2020  No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	□ Diversity & EEO Awards
	☐ Diversity and EEO Appreciation Events
	□ Public Notices
	☑ Positive Comments in Performance Appraisals
	☑ Other (please specify): The agency will continue to recognize employees, supervisors, managers, and units demonstrating superio accomplishment in diversity and equal employment opportunity in FY 2020.
	* Please describe D&EEO Awards and/or Appreciation Events below:
	Women's Institute
	EEO Liaison Network Conference
III.	WORKFORCE REVIEW AND ANALYSIS
	1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.
	∑ Yes, On (Date): ongoing □ No



2.	The agency conducted a review of the dash	aboard sent to the EEO Office	cer with demographic data and trends, including workforc
	composition by job title, job group, race/et	hnicity and gender; new hire	es, promotions and separation data; and utilization analysis
	<b>⊠</b> Yes, On (Date): <u>01/17/2020</u>	$\square$ No	
	The review was conducted together with:	<b>⊠</b> Human Resources	<b>☒</b> General Counsel
	<u> </u>	☐ Agency Head	□ Other
		_ 87	

# IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

### A. WORKFORCE:

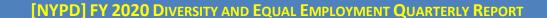
List the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
		☐ Planned			
Enhancing internal and external applicant pools to address		☐ Not started			
the underutilization.		☑ Ongoing	⊠		
		☐ Delayed			
		☐ Deferred			
		☐ Ongoing			
		☐ Completed			



Using the quarterly workforce dashboard and identifying specific job groups where underutilization exists to guide recruitment efforts.		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed							
		☐ Defayed ☐ Deferred ☐ Ongoing ☐ Completed	]						
The agency will implement the following strategies to address the impending retirement of employees and possible loss or gap in talent.  Job analysis and skills audit.  Conduct workforce planning and forecasting.		<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>	X						
Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.									
Blacks-Police Job Group Asians-Technicians Job Group Females-Craft Job Group Blacks-Craft Job Group Females-Health Professionals Job Group Blacks-Health Professionals Job Group Females-Social Workers Job Group Blacks- Social Worker Job Group Females-Laborers Job Group Females-Teachers Job Group									

## **B. WORKPLACE:**

List the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020  Diversity and EEO Plan (e.g., job  satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
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PAGE 5



In FY 2019, the agency conducted the following survey(s) to improve the recruitment, hiring, inclusion, retention and advancement of people in underrepresented groups: Engagement /Job Satisfaction/ Employee Morale Survey(s) Recruit Resignation Survey		<ul> <li>☑ Planned</li> <li>☑ Not started</li> <li>☑ Ongoing</li> <li>☑ Delayed</li> <li>☑ Deferred</li> <li>☑ Ongoing</li> <li>☑ Completed</li> </ul>		000000				
The agency will adopt in FY 2020 the following initiatives based on the analysis of the results of the survey(s):  1. The agency developed an onboarding survey for civilians which is beginning to be utilized to assess the process to enhance efficiency and satisfaction.  2. Convening of workplace focus groups – focused on job groups with high attrition rates (e.g., PCTs, School Safety Agents, and Traffic Enforcement Agents) to inform 2019-2020 Police Officer Recruit Campaign.		<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☑ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☒ Completed</li> </ul>		000000				
		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed						
Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe								

Please specify any other EEO-related activities during the quarter (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe briefly the activities, including the dates when the activities occurred.

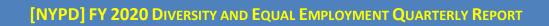
On November 14, 2019 the Office of Equity & Inclusion held an EEO Liaison Network training at One Police Plaza for new liaisons. Liaisons received training on EEO Matters and on where they can seek support when needed.

In November, Agency Attorney Tyear Middleton and Dr. Monica Brooker of Equal Employment Opportunity Division, Office of Equity and Inclusion presented at the Citywide EEO Best Practices meeting held at One Police Plaza covering general EEO topics and the Liaison Network.



## C. COMMUNITY:

List the <b>Community Goal(s)</b> included in <i>Section IV</i> : <i>Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs).  Continue or plan to promote diversity and EEO community outreach and government services, or participation with minority and women owned business enterprises (MWBEs).		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.		☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Personnel Bureau to identify best practices for establishing a brand of inclusive customer service  Development and utilization of a customer satisfaction survey.		<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>			





Beauty Against Cancer	•	In October 2019 the NYPD, celebrated cancer survivors from all ranks of the NYPD, as well as from other First Responders, members of the community & their families. Professionals held workshops focused on wellness, nutrition and inner & outer beauty. A hair donation table was available on site. The NYPD honors the courage of those who battled cancer and those who have survived, their Strength inspires us all.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed			
Hispanic Heritage Celebration	•	In October 2019 the NYPD held its annual Hispanic Heritage Celebration. The NYPD celebrated Hispanic and Latino heritage reflecting the diversity of the Police Department, through food music and dance. Appreciation awards were also awarded to members of service and members of the community.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed		000000	
Meet the Chaplains	•	In October 2019 the NYPD released a video department-wide introducing the Chaplains Unit. The Chaplains Unit has served the NYPD and its members of service for over 100 years. The Chaplains is the heart, minds, and soul of the department. They are confidential and non-judgmental. Regardless of religious preference the Chaplains will listen treat all members of service.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed	N C C C C C C	000000	
NYPD Community Center	•	In October, the NYPD opened its first ever community center at 127 Pennsylvania Ave. Brooklyn, NY 11207 in East New York. NYPD officers will help provide support and services to youth in the community. The Community Center gives kids and students a safe place to go after school to find something that may interest them.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed			



Interfaith Harmony Event	•	On November 6, 2019 the NYPD held an Interfaith Harmony Event to promote tolerance and unity. Members of Service from various NYPD fraternal organizations and religious backgrounds came together to celebrate the religious diversity of the department. These organizations involved worked on how to support each other with their educational seminars, recruitment drives within the community so people will know the services NYPD has to offer, and what are	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed		
18 <sup>th</sup> Annual Domestic Violence Conference	•	their rights and how to get involved.  In November 2019, the NYPD held its 18 <sup>th</sup> Annual Domestic Violence Conference. The conference looked to not only raise awareness on domestic violence but to also educate on domestic violence. Participants were educated on new information and new technology to help their improve domestic violence programs.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed		
Hance Foundation Toy Drive Hanc Foundation is a foundation started by Warren Hance in the summer of 2009 after his three girls – Emma, Alyson and Katie were killed in a car accident on the Taconic Parkway.	•	In December 2019, the NYPD hosted a Toy Drive in support of the Hance Foundation. This was the foundation 11 <sup>th</sup> annual toy drive. Toys were collected from Thanksgiving till Christmas Eve to make sure no kid is forgotten on Christmas.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed	N	
St. Mary's Children Hospital	•	In December 2019, the NYPD's Brooklyn North Warrant Squad held its Seventh Annual St. Mary's Hospital for Children Holiday Party. Santa brought his friends Spider-man, Wonder Woman, Peppa Pig and Mr. Met joined the holiday fun. The NYPD's Highway, Transit K-9, Mounted, Aviation and Emergency Services Unit were joined by McGruff the Crime Dog and other surprise guests to help spread holiday cheer to the children.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed	N	





Women's Conference	•	This event brings together female employees (those who identify as female) throughout the organization for a day-long conference that includes keynote speakers focused on women's issues in law enforcement and beyond. Approximately 800 women of all ranks attend each day of the conference. It is planned for 3/5/20 and 3/6/20.	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>	000000	
Civilian Working Group	•	This newly established working group gathers information about the experiences of civilian employees across the organization. Issues are prioritized to align with the larger strategic plan of the Department and then advocated through this group.	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>	000000	0 0 0 0 0 0
Women's Institute	•	The end-of-year meeting was convened to review the accomplishment of 2019 and to set the priorities for the 2020 Women's Institute agenda.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed		



# V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review personnel policies, procedures, and practices related to targeted outreach and recruitment.	Personnel Bureau also provides coaching, mentoring, and cross training programs through Career Enhancement Unit.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Direct resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.	Advertising on social media, targeted internet banners and advertisements in diverse periodicals and on diverse job posting sites. Posting on LINKEDIN Diversity Groups, such as Professionals with Disabilities, Disabled American Veterans, NY LGBT Professional Network, Hispanic & Latino Professionals, and Black Professionals.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Develop user-friendly accessible website, mobile application and social media presence related to careers.	Streamline links to application information.	☐ Planned ☐ Not started ☒ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			



# B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of Total		Race/Ethnicity [#s]	Gender [#s]	
<b>Internship\Fellowship</b>			[N-B=Non-Binary; O=Other; U=Unknown]	
1. Urban Fellows	2	W: 1 O: 1	M_1_F_1_N-BO_U	
		B: A:		
2. Public Service Corps	2	W: 2 O:	M_1_F_1_N-BO_U	
_		B: A:		
3. Summer College Interns	100	W: 19 O: 17	M 45 F 55 N-B O U	
		B: 59 A: 5		
4. Summer Graduate Interns	25	W: 7 O: 4	M _5_ F _20 N-B O U	
		B: 11 A: 3		
5. Other (specify): College	50	W: 5 O: 14	M_12F_38N-BOU	
Aides		B: 25 A: 6		
6. None □				

Additional Comments:

The agency converted a total of 50 Summer College and Graduate Interns to College Aides in September 2019.



# C. 55-A PROGRAM

The agency uses the 55-a l	Program to hire and retain qualified individuals with disabilities.	<b>⊠</b> Yes	□ No
Currently, there are _38_	[number] 55-a participants.		
During this Quarter, a tot	al of0 [number] new applications for the program were received	<b>l.</b>	
During this Quarter0_	participants left the program due to [state reasons]became a perm	anent Auto-Mechanic	•
The 55-a Coordinator has  1. Disseminated 55-a infor e-mail training sessions agency website agency newsletter	<ul> <li>□ Yes</li> <li>□ No</li> <li>□ Yes</li> <li>□ No</li> <li>□ Yes</li> <li>□ No</li> </ul>		
-	d job fairs and use internship, work-study, co-op, and other programs se 55-a program applicants ⊠ Yes □ No		
3			

# VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:



List additional <b>Selection Strategies and Initiatives</b> which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	Promote employee awareness of opportunities for promotion and transfer within the agency via agency email and agency intranet portal.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	000000
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	Facilitate the use of training to improve skills and access to career opportunities of all employees in its Leadership Program and via referrals to DCAS.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			





Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment);	In collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers. Use a diverse panel of interviewers to conduct the interview. Have the EEO Officer review the interview questions. Have the EEO Officer sit in on interviews, where possible.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		000000	
Analyzing the impact of layoffs or terminations on racial, gender and age groups;	The agency will use the DCAS Layoff procedure as guidance, should there be any layoffs, terminations and demotions due to legitimate business/operational reasons in FY 2020.	☐ Planned ☐ Not started ☒ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Other Selection Strategies and Initiatives:		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	000000	



## VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

### VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.	<b>⊠</b> Yes	□ No
☐ There were no new R/A requests in the current quarter.		

# IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY



$\boxtimes$	The agency	has reviewed	l its practices (i	including appli	ication and inter	view forms) reg	garding prohibition	on inquiry about
pa	y history.							

☐ All personnel involved in job interviews is required to go through structured interview training.

#### C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: \_\_\_ Continued recruitment efforts to address inclusivity and equity in specific job groups, particularly those identified in the DCAS Underutilization Report.

Risk 2: Cultural and Language Differences in the Workplace: Development of workplace culture assessment.
 Mediation Program facilitated by O.A.T.H. Revision of OEI/ EEOD Conferral process for command-level leadership.

Risk 3: Workplaces with Significant Power Disparities: Dissemination of sexual harassment and EEO guidelines. Fair and Impartial Policing Seminar for uniformed personnel.

Risk 4: Isolated Workplaces: Increased access to technology/smartphones – proposal forthcoming.

Risk 5: Decentralized Workplaces: Increased access to technology/smartphones– proposal forthcoming.



### E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ⊠ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- $\boxtimes$  The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

### F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.



Describe any follow-up measures taken to address the results of the climate survey: Initiatives are unknown at the time of this report, as results of the survey have not been disseminated to this agency.

## X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

☑ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practice.	es.
☐ The agency is involved in an audit; please specify who is conducting the audit:	
☐ Attach or list below audit recommendations. ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.	