

AGENCY

QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: <u>NYC ADMINISTRATION FOR CHILDREN'S SERVICES</u>					
 Ist Quarter (July -September), due December 6, 2019 2nd Quarter (October - December), due January 30, 2020 3rd Quarter (January -March), due April 30, 2020 4th Quarter (April -June), due July 30, 2020 					
Prepared by:					
Jodi M. Savage	EEO Officer	(212) 442-2356			
Name	Title	Telephone No.			
Date Submitted: June 8, 2	2020				
FOR DCAS USE ONLY					
Date Received:					

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.



3. Please save

this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



PART I:

NARRATIVE SUMMARY

I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

Diversity and EEO Appreciation Events

D Public Notices

Positive Comments in Performance Appraisals

□ Other (please specify): _

* Please describe D&EEO Awards and/or Appreciation Events below:

ACS has several Employee Resource Groups. ACS organizes various cultural and diversity events throughout the year, including Black History Month, Hispanic Heritage Month, Women's History Month, and Pride Month, among others.

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

□ Yes, On (Date): _____ ⊠ No



2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

□ Yes, On (Date): _____ ⊠ No

The review was conducted together with:

Human Resources

Agency Head

General Counsel
Other

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Increase professional development	ACS has developed the ACS Professional	Planned			
opportunities for staff interested in becoming	Development Program (PDP), which	□ Not started			
social workers.	consists of staff within the ACS James	□ Ongoing			
	Satterwhite Academy. The PDP assists	□ Delayed			
	Masters of Social Work (MSW) students	□ Deferred			
	working at ACS in obtaining their field	🛛 Ongoing	\boxtimes		
	working at ACS in obtaining then held	□ Completed			

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		placements and supports MSW candidates in their work.	5		
Increase professional develo opportunities for child welf	-	ACS Workforce Institute is a child welfare staff development institute created in partnership with the City University of New York School of Professional Studies to support the ongoing professionalization and skill development of child welfare frontline staff, both new and seasoned staff alike, across New York City. The Institute's offerings include group learning sessions for middle managers, coaching, and classes to build a greater understanding of vicarious trauma and racial inequity.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		
Develop and implement a medical review of reasonabl requests by job applicants a	le accommodation and employees.	OEEO has implemented a reasonable accommodations ("RA") policy that includes a process for medical review of all doctors' notes submitted in support of RA requests; panel review of certain categories of RA requests; independent medical examinations; and a reassignment process for employees who can no longer perform the essential functions of their jobs.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 		

exists in the current quarter.

ACS has underutilizations in the para professional occupations (Asian) and health services (female) job groups. The Office of Human Resources continues to use diverse recruitment sources and panel interviews to address these underutilizations.



B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Support skills development of ACS staff	Expand availability of tools and training to ACS managers and supervisors to provide quality supervision to staff and improve practice.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Support skills development of provider agency staff	Partner with provider agencies to develop tools and identify strategies to support workforce improvements at foster care and preventive agencies, including recruitment, retention and training strategies to elevate child welfare work.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			

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Support and foster staf	f well-being	Develop procedures and programming to promote well-being and safety of ACS child protective and Youth Development Specialist staff.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
	-related activities during the qua g the dates when the activities o	arter (e.g., postings, meetings, cultural programs prom occurred.	oting diversity, new	sletters/articl	es, etc.) and	describe



C. COMMUNITY:

Please list the Community Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Revise and implement policy for providing reasonable accommodations to ACS clients.	OEEO is working with internal and community stakeholders to revise this policy and get it approved.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
Expand the work of the Racial Equity and Cultural Competence Committee.	 Continue to utilize and build upon the work of the RECCC to partner with community, internal and external stakeholders that play a key role in the achievement of positive service outcomes and to promote racial equity and cultural competence. Continue to collaborate with the NYC Young Men's Initiative Equity Committee, a cross-agency enterprise committed to finding new ways to tackle the crisis 	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			

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		affecting young Black and Latino men across numerous outcomes related to education, health, employment and the criminal justice system.				
Continuing the work of th		The Office of Equity, located within the Division of Child and Family Well-Being (CFWB), addresses the disproportionate representation of children and young people of color in the child welfare, juvenile justice, and early care and education systems. The Office of Equity offers a framework for data review, program development and evaluation along key equity indicators including race, gender and sexual identity.	□ Delayed			

V. <u>RECRUITMENT</u>



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Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Targeted outreach for recruitment of Youth Development Specialists and Child Protective Specialists	EEO provides HR and other divisions with demographic data to aid in targeted recruitment campaigns.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
		 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			

B. INTERNSHIPS/FELLOWSHIPS



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The agency	is providing	the following internshi	p opportunities in FY 2019:
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Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]			
1. Urban Fellows	1	Race not indicated	M F N-B O U <u>1</u>			
2. Public Service Corps	15	Race not indicated	M F N-B O U <u>15</u>			
3. Summer College Interns	30	Race not indicated	M F N-B O U <u>30</u>			
4. Summer Graduate Interns	5	Race not indicated	M F N-B O U <u>5</u>			
5. Other (specify):			M F N-B O U			



C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are <u>3</u> 55-a participants. During this Quarter, a total of <u>0</u> new applications for the program were received and <u>0</u> participants left the program due to [state reasons] _____.

The 55-a Coordinator has achieved the following goals:

- 1. Disseminated 55-a information through e-mail, training sessions, agency website and agency newsletter. 🛛 Yes 🗆 No
- 2. ACS disseminates 55-a information at orientation to New Hires on a weekly basis.
- **3.** Educate and inform ACS employees of the 55-A Program by maintaining open door policy in ACS HR, which encourages 55-A inquiries and compliance.

VI. <u>SELECTION (HIRING AND PROMOTION)</u>

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (<i>include use of structured</i> <i>interview, EEO or APO representatives observing</i> <i>interviews, review of placements, review of e-hire</i> <i>applicant data</i>)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	The agency newsletter informs employees of career development opportunities, including courses at the Workforce Institute.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			

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selected for	the methods by which candidates are promotion or to fill vacancies (new hires or mid- and high-level discretionary	HR reviews hiring and promotion processes and implements improvements, including background checks of new employees and employees who are transferred within the agency.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
selected for	the methods by which candidates are promotion or to fill vacancies (new hires gh civil service lists	Information about upcoming civil service tests are emailed to employees, and posted on the intranet.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
EEO staff in	e role of agency EEO Officer and other n the selection of candidates for at or promotion (pre- and post- tt)	The EEO Officer and EEO staff are not involved in the selection of candidates for appointment or promotion. However, they do review CEEDS data.	 Planned Not started Ongoing Delayed Deferred Ongoing Completed 			
	the impact of layoffs or terminations on der and age groups	EEO and APO will review CEEDS data.	 ☑ Planned ☑ Not started □ Ongoing □ Delayed □ Deferred □ Ongoing □ Completed 			

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Other:		□ Planned			
		□ Not started			
		□ Ongoing			
		□ Delayed			
		□ Deferred			
		□ Ongoing			
		□ Completed			

VII. <u>TRAINING</u>

Please provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION



Please provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) with regards to prohibition on inquiry regarding pay history. All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace:

N/A______

Risk 2: Cultural and Language Differences in the Workplace:

___<u>N/A</u>_

Risk 3: Workplaces with Significant Power Disparities:



ACS enforces its Dating Policy, which articulates the risks inherent in supervisor-subordinate dating relationships, and specifies reporting and reassignment requirements in such circumstances. ACS emails its Dating Policy to all employees annually.- Ongoing

Risk 4: Isolated Workplaces:

Continue training all staff, including CPSs, Youth Development Specialists and Special Officers, on the City's EEO Policy and the procedures for reporting sexual harassment. – Ongoing

Risk 5: Decentralized Workplaces:

<u>Continue training all staff, including CPSs, Youth Development Specialists and Special Officers, on the City's EEO Policy and the procedures for reporting sexual harassment.</u> – Ongoing

E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.
- The agency has entered **all types of complaints** in the Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.
- \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.



Describe any follow-up measures taken to address the results of the climate survey:

ACS continues to take the following measures: 1) To disseminate the EEO Policy, "About EEO" booklet, and other EEO-related materials to all employees more often and publicize OEEO's intranet page so that employees are informed of the EEO investigation process; 2) To provide targeted EEO trainings to individual divisions and provide more EEO trainings to managers; and 3) To consult with other internal stakeholders to ensure EEO messaging and policies are included in agency-wide communications when appropriate.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

The agency is involved in an audit; please specify who is conducting the audit: <u>EEPC</u>

 \boxtimes Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.



APPENDIX: NYC ADMINISTRATION FOR CHILDREN'S SERVICES EEO PERSONNEL DETAILS

EEO PERSONNEL FOR <u>1ST</u> QUARTER, FISCAL YEAR 2020

A. PERSONNEL CHANGES

Personnel Changes this Quart	Number of Addition	ons:	Number of Deletio	ns:		
Employee's Name & Title Samantha Gilles, EEO Attorney Investigator						
Nature of change	Addition] Deletion	□ Addition	□ Deletion	□ Addition	Deletion
Start/Termination date of EEO Function	Start Date: 10/2019 OR Termination Date:		Start Date: OR Termination Date:		Start Date: OR Termination Date:	
NOTE: Please attach CV/Resum	e of new staff to this repo	ort				
For Current EEO Professiona	ls:					
Title	Jodi M. Savage		Myra Garcia		Jessica Cooke	
EEO Function	□ EEO Trainer □	EEO Counselor EEO Investigator Other: (specify)	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator ADA Coordinator 	 EEO Counselor EEO Investigator Other: (specify)
Proportion of Time Spent on EEO Duties	⊠ 100% □ Ot	her: (specify %):	⊠ 100% □	Other: (specify %):	⊠ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	🛛 Yes 🗖	l No	🛛 Yes	□ No	🛛 Yes	🗆 No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and	⊠ Yes □	No No No	⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No	⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No

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Unconscious Bias Sexual Harassment Preventior	n ⊠ Yes □ No ⊠ Yes □ No	⊠ Yes □ No ⊠ Yes □ No	⊠ Yes □ No ⊠ Yes □ No
Training Source(s):	DCAS Agency Other	🖾 DCAS 🖾 Agency 🖾 Other	🖾 DCAS 🖾 Agency 🖾 Other

Title	Barbara Van Norden		Michelle Fredericks	s Thompson	Patricia Birch	
EEO Function	□ EEO Trainer	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator Deputy Director 	 EEO Counselor EEO Investigator Other: (specify)
Proportion of Time Spent on EEO Duties	⊠ 100% □ 0	Other: (specify %):	⊠ 100% □	Other: (specify %):	⊠ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	🛛 No	□ Yes	🛛 No	□ Yes	🛛 No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No □ No □ No	⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No □ No □ No	⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No □ No □ No
Training Source(s):	DCAS Agency		DCAS Agen		DCAS Agen	



Title	Samantha Gilles					
EEO Function	 EEO Officer EEO Trainer 55-a Coordinator 	 □ EEO Counselor ☑ EEO Investigator □ Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify) 	 EEO Officer EEO Trainer 55-a Coordinator 	 EEO Counselor EEO Investigator Other: (specify)
Proportion of Time Spent on EEO Duties	⊠ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):	□ 100% □	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes	🛛 No	□ Yes	□ No	□ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes ⊠ Yes	□ No □ No □ No □ No □ No	 □ Yes □ Yes □ Yes □ Yes □ Yes 	□ No □ No □ No □ No	 ☐ Yes ☐ Yes ☐ Yes ☐ Yes ☐ Yes 	□ No □ No □ No □ No
Training Source(s):	🛛 DCAS 🖾 Agen	cy 🛛 Other	DCAS Agen	cy 🗆 Other	DCAS Agen	cy 🗆 Other



B. <u>CONTACT</u> <u>INFORMATION (Please list ALL current EEO professionals)</u>

<u>Name</u>	<u>Civil Service Title</u>	<u>EEO\Diversity Role</u>	<u>% of Time Devoted</u> <u>to EEO & Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>
Jodi M. Savage	Executive Agency Counsel	EEO Officer/Director	100%	Jodi.Savage@acs.nyc.gov	<u>(212) 442-</u> 2356
Patricia Birch	Executive Agency Counsel	Deputy EEO Officer	100%	Patricia.Birch@acs.nyc.gov	(212) 227- 6717
Jessica Cooke	Agency Attorney III	ADA Coordinator	100%	Jessica.Cooke@acs.nyc.gov	<u>(212) 341-</u> 8951
Jodi M. Savage	Executive Agency Counsel	Disability Rights Coordinator	100%	Jodi.Savage@acs.nyc.gov	<u>(212) 442-</u> 2356
Jessica Cooke	Agency Attorney III	Disability Services Facilitator	100%	Jessica.Cooke@acs.nyc.gov	<u>(212) 341-</u> 8951
Kettia Gorman	Associate Staff Analyst	55-a Coordinator	40%	Kettia.Gorman@acs.nyc.gov	212-341-2558
Kettia Gorman	Associate Staff Analyst	Career Counselor	40%	Kettia.Gorman@acs.nyc.gov	212-341-2558
Myra Garcia	Attorney at Law	EEO Investigator	100%	Myra.Garcia@acs.nyc.gov	<u>(212) 241-</u> 4164
Barbara Van Norden	Agency Attorney II	Reasonable Accommodations Specialist	100%	Barbara.VanNorden@acs.nyc. gov	(212) 676-7011
Michelle Fredericks Thompson	Agency Attorney III	EEO Investigator	100%	Michelle.Thompson@acs.nyc.	(212) 676-6955
Samantha Gilles	Agency Attorney III	EEO Investigator	100%	Samantha.Gilles@acs.nyc.gov	(212) 442-5973



Just indicate it on the chart.

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