

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 25.3

January—March 2025



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Commissioner

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HIV/AIDS Services Administration
Quarterly Performance Report
January—March 2025

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 25.3	FY 25 To Date
Information and Referral Inquiries at ServiceLine	2,513	7,644
Applications Received	1,382	4,341
Applications Ineligible: Did Not Meet Medical Criteria	44	72
Applications Pending	33	177
Applications Withdrawn By Referral Source	65	197
Applications Eligible	1,150	3,655
Cases Reopened	646	2,136
Cases Assigned	1,244	4,001
Cases Closed	1,061	3,294

Numbers Served	Cases Served @ FY 25.3 End
Cases ²	33,990
Clients ³	34,405
ACMs ⁴	8,603
Total persons served by HASA	43,008

Cases By Unit Type	Cases Served @ FY 25.3 End	% of All Cases
Single Cases	31,303	92.1%
Family Cases	2,607	7.7%
Intake	80	0.2%
Total Cases	33,990	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

Cases Served @ FY 25.3 End

	Family	Family Cases	Overall	All Cases
Amsterdam	109	4.2%	2533	7.5%
Brownsville	524	20.1%	4068	12.0%
Coney Island	177	6.8%	2498	7.3%
Garrison Center	624	23.9%	7460	21.9%
Gramercy Center	1	0.0%	1321	3.9%
Greenwood	225	8.6%	3245	9.5%
Hamilton	118	4.5%	2537	7.5%
Housing Placement Unit	1	0.0%	105	0.3%
Jerome Center	521	20.0%	6093	17.9%
Queensboro	221	8.5%	3312	9.7%
Serviceline	6	0.2%	120	0.4%
Staten Island	80	3.1%	699	2.1%

Total Cases	2,607	100.0%	33,990	100.0%
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Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 20.2 End	% of All Clients	Active Clients @ FY 20.2 End
Males	68.3%	23,486	0.0%	9
Females	31.7%	10,898	0.0%	12
<i>Subtotal</i>	<i>99.9%</i>	<i>34,384</i>	<i>0.1%</i>	<i>21</i>
Total Clients		34,405		

Clients By Borough of Residence	Clients Served @ FY 25.3 End	% of All Clients
Bronx	14,318	41.6%
Brooklyn	9,883	28.7%
Manhattan	5,965	17.3%
Queens	3,475	10.1%
Staten Island	685	2.0%
Unknown	79	0.2%
Total Clients	34,405	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 25.3 End	% of All Clients
African-American	17,765	51.6%
Latino	11,962	34.8%
White	3,015	8.8%
Asian/Pacific Islander/Native American	391	1.1%
Unknown/Not Reported	1,272	3.7%
Total Clients	34,405	100.0%

Financial Assistance

BENEFITS

SUMMARY

Number of Cases Receiving:	Active Cases @ FY 25.3 End	% of All Cases
Standard Rental Assistance	387	1.1%
Enhanced Rental Assistance	246	0.7%
Above Enhanced Rental Assistance	20,888	61.5%
Total receiving rental assistance	21,521	63.3%
Temporary Assistance to Needy Families (TANF)	1,296	3.8%
Safety Net (SN)	27,901	82.1%
Total receiving PA cash assistance	29,197	85.9%
Supplemental Security Income (SSI) ⁵	6,542	19.2%
Social Security Disability (SSD) ⁶	3,217	9.5%
Received both SSI & SSD	1,909	5.6%
Veterans Administration Benefits (VA) ⁷	85	0.3%
Total receiving SSI,SSD,VA benefits	11,753	34.6%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 25.3	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu- tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	44	12	4	1	11	3	26	12	113
Brownsville	34	7	12	2	16	0	45	24	140
Coney Island	20	3	1	2	5	0	28	11	70
Garrison Center	60	14	10	8	23	3	116	20	254
Gramercy Center	32	9	10	2	4	0	20	16	93
Jerome Center	44	16	10	10	16	2	100	18	216
Greenwood	25	5	4	0	12	3	57	15	121
Hamilton	28	8	4	1	11	0	24	12	88
Queensboro	27	7	2	1	4	1	22	21	85
Staten Island	9	2	0	1	2	0	6	8	28
									0
									0
Total	323	83	57	28	104	12	444	157	1,208

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 25.3	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	15	1	2	1	0	0	0	19
Brownsville	8	1	3	0	0	0	0	12
Coney Island	10	5	3	3	0	0	0	21
Garrison Center	16	8	11	5	1	0	0	41
Gramercy Center	4	3	3	0	0	0	0	10
Jerome Center	11	5	2	0	0	0	0	18
Greenwood	5	4	4	1	0	0	0	14
Hamilton	12	4	4	1	0	0	0	21
Housing Placement Unit	0	0	0	0	0	0	0	0
Queensboro	5	2	1	0	0	0	0	8
Staten Island	3	1	0	0	0	0	0	4
								0
Total	89	34	33	11	1	0	0	168

Cash Assistance Data By Center: FY 25.3

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	18	17
16 to 30 days	4	16	20
31 to 45 days	0	9	7
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	17	11
1 to 5 days	3	5
6 to 10 days	2	2
11 to 17 days	0	2
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	19	26
16 to 30 days	5	7
31 to 45 days	0	0
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	2	3
31 to 45 days	2	2
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	2	1

Cash Assistance Data By Center: FY 25.3

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	52	7	20
16 to 30 days	12	13	25
31 to 45 days	0	9	15
46 to 65 days	3	2	5
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	17
1 to 5 days	1	3
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	17
16 to 30 days	2	10
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	0	3
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	4	0

Cash Assistance Data By Center: FY 25.3

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	2	3
16 to 30 days	5	9	13
31 to 45 days	2	7	9
46 to 65 days	1	3	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	6
1 to 5 days	4	0
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	9
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	2	4
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Cash Assistance Data By Center: FY 25.3
Garrison Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	16	20
16 to 30 days	17	23	27
31 to 45 days	4	24	29
46 to 65 days	3	8	4
66 to 75 days	0	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	28
1 to 5 days	12	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	65	71
16 to 30 days	1	21
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	5
16 to 30 days	2	5
31 to 45 days	1	8
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	3	1

Cash Assistance Data By Center: FY 25.3

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	7	5
16 to 30 days	8	12	16
31 to 45 days	1	6	6
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	15
1 to 5 days	2	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	17
16 to 30 days	1	14
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 25.3

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	79	8	29
16 to 30 days	25	57	55
31 to 45 days	5	10	19
46 to 65 days	1	2	6
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	61	53
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	70	54
16 to 30 days	3	25
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	2	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	9
16 to 30 days	5	6
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	6	0

Cash Assistance Data By Center: FY 25.3

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	14	10
16 to 30 days	11	12	25
31 to 45 days	2	9	9
46 to 65 days	0	3	2
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	15	10
1 to 5 days	0	1
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	35	31
16 to 30 days	2	5
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	3
31 to 45 days	1	6
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Cash Assistance Data By Center: FY 25.3

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	41	8	11
16 to 30 days	12	11	22
31 to 45 days	3	12	18
46 to 65 days	0	3	4
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	14
1 to 5 days	2	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	22
16 to 30 days	1	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	2	0
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	2

Cash Assistance Data By Center: FY 25.3

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	31	7	8
16 to 30 days	16	12	24
31 to 45 days	0	10	11
46 to 65 days	0	3	2
66 to 75 days	0	0	0
76+ days	0	2	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	13	12
1 to 5 days	2	2
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	26	17
16 to 30 days	0	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	6
16 to 30 days	0	2
31 to 45 days	1	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	3

Cash Assistance Data By Center: FY 25.3

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	3	3
16 to 30 days	2	0	6
31 to 45 days	0	1	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	4
1 to 5 days	1	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	4
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	3

Cash Assistance Data By Center: FY 25.3

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	389	90	126
16 to 30 days	112	165	233
31 to 45 days	17	97	125
46 to 65 days	8	25	28
66 to 75 days	0	0	0
76+ days	0	6	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	202	170
1 to 5 days	27	27
6 to 10 days	5	5
11 to 17 days	1	2
18+ days	3	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	284	268
16 to 30 days	15	107
31 to 45 days	1	2
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	2	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	30	36
16 to 30 days	13	27
31 to 45 days	5	41
46 to 65 days	3	2
66 to 75 days	0	1
76+ days	22	9

Cash Assistance Data By Center: FY 25 Year to Date

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	179	62	70
16 to 30 days	17	50	89
31 to 45 days	3	36	27
46 to 65 days	0	4	3
66 to 75 days	0	2	3
76+ days	0	1	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	120	91
1 to 5 days	10	14
6 to 10 days	5	3
11 to 17 days	0	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	65	55
16 to 30 days	5	40
31 to 45 days	0	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	11
16 to 30 days	4	8
31 to 45 days	3	11
46 to 65 days	2	2
66 to 75 days	1	1
76+ days	8	1

Cash Assistance Data By Center: FY 25 Year to Date

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	194	33	75
16 to 30 days	42	46	93
31 to 45 days	13	30	56
46 to 65 days	4	8	17
66 to 75 days	0	3	0
76+ days	1	1	10

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	107	90
1 to 5 days	16	11
6 to 10 days	2	1
11 to 17 days	1	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	87	53
16 to 30 days	4	49
31 to 45 days	0	4
46 to 65 days	1	1
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	18
16 to 30 days	3	11
31 to 45 days	2	18
46 to 65 days	2	1
66 to 75 days	1	0
76+ days	9	0

Cash Assistance Data By Center: FY 25 Year to Date

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	86	13	22
16 to 30 days	20	34	53
31 to 45 days	4	18	28
46 to 65 days	4	5	8
66 to 75 days	0	1	1
76+ days	0	1	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	43	39
1 to 5 days	20	8
6 to 10 days	1	1
11 to 17 days	1	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	41	35
16 to 30 days	1	29
31 to 45 days	0	2
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	5
16 to 30 days	6	10
31 to 45 days	0	12
46 to 65 days	2	0
66 to 75 days	1	1
76+ days	5	2

Cash Assistance Data By Center: FY 25 Year to Date
Garrison Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	183	56	46
16 to 30 days	23	57	95
31 to 45 days	23	66	86
46 to 65 days	4	40	20
66 to 75 days	2	7	9
76+ days	0	3	10

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	102	89
1 to 5 days	26	23
6 to 10 days	2	0
11 to 17 days	1	2
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	156	116
16 to 30 days	3	76
31 to 45 days	2	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	26
16 to 30 days	9	19
31 to 45 days	5	25
46 to 65 days	2	2
66 to 75 days	0	0
76+ days	7	4

Cash Assistance Data By Center: FY 25 Year to Date

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	91	13	19
16 to 30 days	23	32	55
31 to 45 days	6	13	34
46 to 65 days	0	0	8
66 to 75 days	0	0	1
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	52	60
1 to 5 days	10	9
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	47	34
16 to 30 days	2	29
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	13
16 to 30 days	3	6
31 to 45 days	2	6
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 25 Year to Date

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	257	61	99
16 to 30 days	97	175	168
31 to 45 days	23	37	86
46 to 65 days	3	12	20
66 to 75 days	0	0	1
76+ days	0	3	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	181	157
1 to 5 days	4	6
6 to 10 days	0	2
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	176	117
16 to 30 days	7	96
31 to 45 days	1	9
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	2	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	28
16 to 30 days	20	15
31 to 45 days	2	32
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	8	1

Cash Assistance Data By Center: FY 25 Year to Date

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	146	33	50
16 to 30 days	34	41	89
31 to 45 days	13	37	32
46 to 65 days	4	16	12
66 to 75 days	1	2	3
76+ days	1	5	9

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	74	65
1 to 5 days	6	6
6 to 10 days	1	3
11 to 17 days	0	0
18+ days	2	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	79	69
16 to 30 days	4	36
31 to 45 days	1	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	13	15
16 to 30 days	5	10
31 to 45 days	3	14
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	13	0

Cash Assistance Data By Center: FY 25 Year to Date

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	149	30	40
16 to 30 days	51	41	94
31 to 45 days	16	38	59
46 to 65 days	0	8	17
66 to 75 days	2	1	5
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	83	70
1 to 5 days	16	18
6 to 10 days	3	2
11 to 17 days	2	2
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	57	54
16 to 30 days	3	43
31 to 45 days	1	7
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	10
16 to 30 days	4	8
31 to 45 days	3	13
46 to 65 days	1	1
66 to 75 days	0	1
76+ days	3	2

Cash Assistance Data By Center: FY 25 Year to Date

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	154	27	44
16 to 30 days	34	44	97
31 to 45 days	9	36	39
46 to 65 days	4	13	16
66 to 75 days	3	1	1
76+ days	0	3	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	71	51
1 to 5 days	17	9
6 to 10 days	4	2
11 to 17 days	2	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	49	41
16 to 30 days	3	48
31 to 45 days	2	3
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	14
16 to 30 days	1	9
31 to 45 days	1	15
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	3	3

Cash Assistance Data By Center: FY 25 Year to Date

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	28	9	8
16 to 30 days	5	7	18
31 to 45 days	0	2	4
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	20	15
1 to 5 days	2	1
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	12
16 to 30 days	0	7
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	3
16 to 30 days	1	3
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	2

Cash Assistance Data By Center: FY 25 Year to Date

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1467	337	473
16 to 30 days	381	527	851
31 to 45 days	103	313	451
46 to 65 days	38	3	122
66 to 75 days	7	17	24
76+ days	2	17	45

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	853	727
1 to 5 days	127	105
6 to 10 days	19	15
11 to 17 days	7	10
18+ days	7	6

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	770	586
16 to 30 days	32	453
31 to 45 days	8	37
46 to 65 days	4	12
66 to 75 days	1	1
76+ days	2	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	119	143
16 to 30 days	56	99
31 to 45 days	21	148
46 to 65 days	13	7
66 to 75 days	4	3
76+ days	58	15

Cash Assistance Data By Center: FY 25.3

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	2	1
16 to 30 days	0	1	1
31 to 45 days	0	1	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	1
16 to 30 days	2	3	2
31 to 45 days	1	1	1
46 to 65 days	1	1	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	1
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	2	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 25.3

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	2	0	0
31 to 45 days	0	0	3
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Garrison Center: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	3	0
16 to 30 days	2	2	3
31 to 45 days	1	2	0
46 to 65 days	2	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 25.3

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	2	1
16 to 30 days	2	5	3
31 to 45 days	3	5	2
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	0
16 to 30 days	0	1	2
31 to 45 days	2	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	0	1	0
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	1	0	0
31 to 45 days	1	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	1	0	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25.3

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	7	5
16 to 30 days	10	13	1
31 to 45 days	8	9	0
46 to 65 days	4	5	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	4	4
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	10
16 to 30 days	5	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	6
16 to 30 days	1	2
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	2

Cash Assistance Data By Center: FY 25 Year to Date

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	2	3
16 to 30 days	3	1	4
31 to 45 days	0	1	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	0	3
16 to 30 days	5	3	2
31 to 45 days	3	1	1
46 to 65 days	2	1	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	4
16 to 30 days	1	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	0	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 25 Year to Date

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	0	2
16 to 30 days	5	0	2
31 to 45 days	1	0	0
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date
Garrison Center: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	3	1
16 to 30 days	5	2	2
31 to 45 days	5	2	1
46 to 65 days	3	2	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 25 Year to Date

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	2	1
16 to 30 days	11	5	3
31 to 45 days	3	5	2
46 to 65 days	1	0	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	2
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	1
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	0
16 to 30 days	2	1	2
31 to 45 days	3	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	2	1	0
31 to 45 days	0	0	0
46 to 65 days	2	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	1
16 to 30 days	2	0	0
31 to 45 days	3	0	0
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	3	0	1
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 25 Year to Date

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	83	25	22
16 to 30 days	38	47	39
31 to 45 days	18	32	22
46 to 65 days	9	15	13
66 to 75 days	0	2	0
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	20	22
1 to 5 days	8	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	25	27
16 to 30 days	25	2
31 to 45 days	1	0
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	16
16 to 30 days	12	9
31 to 45 days	9	2
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	2	4

Quarterly CBCFA Data: FY 25.3

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1486	17	0	0	0	1503
Ongoing Rent	466	9	0	0	0	475
Rent Increase	2439	20	1	0	2	2462
Establishment of Home	1038	12	0	0	0	1050
Clothing	75	3	0	0	0	78
Client Share Rent Arrears	1882	29	2	0	1	1914
Miscellaneous	609	6	0	0	1	616
Work Opp & Trans Bens	34	0	0	0	0	34
Moving Expenses	84	0	0	0	0	84
Storage Fees	188	2	0	0	0	190
Grand Total	8301	98	3	0	4	8406

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	106	5	0	0	0	111
Ongoing Rent	64	3	0	0	0	67
Rent Increase	164	3	0	0	0	167
Establishment of Home	77	2	0	0	0	79
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	98	8	2	0	0	108
Miscellaneous	37	1	0	0	0	38
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	37	0	0	0	0	37
Subtotal	593	23	2	0	0	618

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	196	0	0	0	0	196
Ongoing Rent	38	1	0	0	0	39
Rent Increase	238	1	1	0	0	240
Establishment of Home	113	0	0	0	0	113
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	192	4	0	0	0	196
Miscellaneous	100	1	0	0	0	101
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	27	0	0	0	0	27
Storage Fees	22	0	0	0	0	22
Subtotal	939	7	1	0	0	947

Quarterly CBCFA Data: FY 25.3

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	0	0	0	0	70
Ongoing Rent	35	1	0	0	0	36
Rent Increase	209	4	0	0	1	214
Establishment of Home	40	0	0	0	0	40
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	137	1	0	0	1	139
Miscellaneous	52	0	0	0	0	52
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	13	0	0	0	0	13
Storage Fees	14	0	0	0	0	14

Subtotal	586	6	0	0	2	594
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	225	3	0	0	0	228
Ongoing Rent	58	0	0	0	0	58
Rent Increase	538	2	0	0	0	540
Establishment of Home	152	3	0	0	0	155
Clothing	22	0	0	0	0	22
Client Share Rent Arrears	430	3	0	0	0	433
Miscellaneous	122	1	0	0	0	123
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	11	0	0	0	0	11
Storage Fees	21	0	0	0	0	21

Subtotal	1594	12	0	0	0	1606
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	1	0	0	0	102
Ongoing Rent	17	1	0	0	0	18
Rent Increase	36	1	0	0	0	37
Establishment of Home	83	1	0	0	0	84
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	37	3	0	0	0	40
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	11	0	0	0	0	11

Subtotal	309	7	0	0	0	316
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Quarterly CBCFA Data: FY 25.3

Number of Days from Initial Request to Completed Application

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	151	1	0	0	0	152
Ongoing Rent	51	0	0	0	0	51
Rent Increase	193	4	0	0	1	198
Establishment of Home	94	1	0	0	0	95
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	155	4	0	0	0	159
Miscellaneous	65	1	0	0	0	66
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	14	0	0	0	0	14

Subtotal	733	11	0	0	1	745
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	87	1	0	0	0	88
Ongoing Rent	41	2	0	0	0	43
Rent Increase	212	1	0	0	0	213
Establishment of Home	72	0	0	0	0	72
Clothing	11	1	0	0	0	12
Client Share Rent Arrears	199	1	0	0	0	200
Miscellaneous	40	0	0	0	0	40
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	25	0	0	0	0	25

Subtotal	694	6	0	0	0	700
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HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	0	0	0	0	28
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	15	0	0	0	0	15
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	16	0	0	0	1	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0

Subtotal	59	0	0	0	1	60
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Quarterly CBCFA Data: FY 25.3

Number of Days from Initial Request to Completed Application

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	276	2	0	0	0	278
Ongoing Rent	84	0	0	0	0	84
Rent Increase	507	2	0	0	0	509
Establishment of Home	213	1	0	0	0	214
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	415	4	0	0	0	419
Miscellaneous	72	2	0	0	0	74
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	9	0	0	0	0	9
Storage Fees	19	1	0	0	0	20

Subtotal	1605	13	0	0	0	1618
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Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	192	3	0	0	0	195
Ongoing Rent	58	0	0	0	0	58
Rent Increase	271	0	0	0	0	271
Establishment of Home	143	3	0	0	0	146
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	178	0	0	0	0	178
Miscellaneous	66	0	0	0	0	66
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	21	1	0	0	0	22

Subtotal	937	7	0	0	0	944
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	1	0	0	0	55
Ongoing Rent	20	1	0	0	0	21
Rent Increase	71	2	0	0	0	73
Establishment of Home	36	1	0	0	0	37
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	41	1	0	0	0	42
Miscellaneous	18	0	0	0	0	18
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	4	0	0	0	0	4

Subtotal	252	6	0	0	0	258
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Quarterly CBCFA Data: FY 25.3**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,202	265	9	1	5	1,482
Ongoing Rent	342	127	3	1	0	473
Rent Increase	2,012	394	16	1	10	2,433
Establishment of Home	826	210	8	2	3	1,049
Clothing	67	9	1	0	0	77
Client Share Rent Arrears	1,263	574	23	3	14	1,877
Miscellaneous	538	64	4	0	1	607
Work Opp & Trans Bens	10	22	0	0	0	32
Moving Expenses	72	6	1	0	1	80
Storage Fees	165	24	1	0	2	192
Grand Total	6,497	1,695	66	8	36	8,302

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	90	26	0	0	0	116
Ongoing Rent	50	11	0	0	0	61
Rent Increase	144	13	1	0	1	159
Establishment of Home	62	20	0	0	0	82
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	67	33	3	0	1	104
Miscellaneous	32	6	0	0	0	38
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	37	3	0	0	1	41
Subtotal	492	113	4	0	3	612

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	175	15	1	0	1	192
Ongoing Rent	29	7	0	0	0	36
Rent Increase	199	31	6	1	0	237
Establishment of Home	99	10	0	0	1	110
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	126	56	7	2	2	193
Miscellaneous	98	3	0	0	0	101
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	25	1	0	0	0	26
Storage Fees	20	1	0	0	0	21
Subtotal	784	124	14	3	4	929

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	4	0	0	1	72
Ongoing Rent	30	5	0	0	0	35
Rent Increase	192	9	0	0	1	202
Establishment of Home	39	3	0	0	0	42
Clothing	8	2	0	0	0	10
Client Share Rent Arrears	117	13	0	0	1	131
Miscellaneous	51	0	1	0	0	52
Work Opp & Trans Bens	2	4	0	0	0	6
Moving Expenses	11	0	0	0	1	12
Storage Fees	13	0	0	0	0	13
Subtotal	530	40	1	0	4	575

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	154	59	0	0	0	213
Ongoing Rent	44	15	0	0	0	59
Rent Increase	408	125	4	0	1	538
Establishment of Home	104	39	0	0	0	143
Clothing	17	5	0	0	0	22
Client Share Rent Arrears	269	157	1	1	1	429
Miscellaneous	92	20	0	0	0	112
Work Opp & Trans Bens	4	9	0	0	0	13
Moving Expenses	9	1	0	0	0	10
Storage Fees	16	6	0	0	0	22
Subtotal	1,117	436	5	1	2	1,561

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	14	0	0	1	98
Ongoing Rent	15	2	0	0	0	17
Rent Increase	31	3	0	0	0	34
Establishment of Home	65	11	0	0	1	77
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	31	7	0	0	0	38
Miscellaneous	22	1	0	0	0	23
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	8	0	0	0	0	8
Subtotal	258	38	0	0	2	298

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application Approval or Denial

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	19	0	0	0	152
Ongoing Rent	36	13	1	0	0	50
Rent Increase	164	21	3	0	0	188
Establishment of Home	80	10	3	0	0	93
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	107	34	3	0	1	145
Miscellaneous	63	1	0	0	1	65
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	13	0	0	0	0	13
Subtotal	603	101	10	0	2	716

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	81	11	0	0	0	92
Ongoing Rent	34	6	1	1	0	42
Rent Increase	182	14	0	0	3	199
Establishment of Home	66	8	0	0	0	74
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	150	34	1	0	3	188
Miscellaneous	34	8	0	0	0	42
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	21	3	1	0	0	25
Subtotal	584	87	3	1	6	681

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	6	1	0	0	28
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	5	1	0	0	17
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	14	1	0	0	0	15
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
Subtotal	46	12	2	0	0	60

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application Approval or Denial

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	181	95	5	1	2	
Ongoing Rent	48	50	1	0	0	99
Rent Increase	397	152	2	0	2	553
Establishment of Home	129	94	3	2	1	229
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	223	207	8	0	4	442
Miscellaneous	62	19	3	0	0	84
Work Opp & Trans Bens	1	3	0	0	0	4
Moving Expenses	5	3	0	0	0	8
Storage Fees	10	11	0	0	1	22
Subtotal	1,062	541	17	2	8	1,630

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	178	11	0	0	0	189
Ongoing Rent	45	12	0	0	0	57
Rent Increase	239	14	0	0	1	254
Establishment of Home	141	6	0	0	0	147
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	148	20	0	0	1	169
Miscellaneous	59	2	0	0	0	61
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	23	0	0	0	0	23
Subtotal	841	65	0	0	2	908

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	5	2	0	0	46
Ongoing Rent	11	6	0	0	0	17
Rent Increase	56	12	0	0	1	69
Establishment of Home	30	4	1	0	0	35
Clothing	0	0	1	0	0	1
Client Share Rent Arrears	25	13	0	0	0	38
Miscellaneous	11	3	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	1	0	0	5
Storage Fees	4	0	0	0	0	4
Subtotal	180	43	5	0	1	229

Quarterly CBCFA Data: FY 25.3

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	972	121	2	0	0	1,095
Ongoing Rent	148	61	2	0	0	211
Rent Increase	921	576	96	6	0	1,599
Establishment of Home	709	102	2	0	0	813
Clothing	45	8	1	0	0	54
Client Share Rent Arrears	1,071	104	9	0	0	1,184
Miscellaneous	438	56	3	1	0	498
Work Opp & Trans Bens	21	3	0	0	0	24
Moving Expenses	66	5	0	0	0	71
Storage Fees	139	14	0	0	0	153

Grand Total	4,530	1,050	115	7	0	5,702
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	0	0	0	0	72
Ongoing Rent	19	4	0	0	0	23
Rent Increase	105	18	1	0	0	124
Establishment of Home	58	0	0	0	0	58
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	33	1	1	0	0	35
Miscellaneous	22	0	0	0	0	22
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	30	0	0	0	0	30

Subtotal	343	23	2	0	0	368
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	169	12	0	0	0	181
Ongoing Rent	27	3	0	0	0	30
Rent Increase	168	20	2	0	0	190
Establishment of Home	94	11	0	0	0	105
Clothing	8	2	1	0	0	11
Client Share Rent Arrears	145	12	1	0	0	158
Miscellaneous	89	12	2	0	0	103
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	27	1	0	0	0	28
Storage Fees	22	3	0	0	0	25

Subtotal	751	77	6	0	0	834
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Quarterly CBCFA Data: FY 25.3

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	14	0	0	0	69
Ongoing Rent	14	3	0	0	0	17
Rent Increase	76	37	7	0	0	120
Establishment of Home	33	7	0	0	0	40
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	62	13	4	0	0	79
Miscellaneous	40	8	1	0	0	49
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	12	0	0	0	0	12
Storage Fees	11	2	0	0	0	13

Subtotal	315	85	12	0	0	412
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	127	31	2	0	0	160
Ongoing Rent	7	30	2	0	0	39
Rent Increase	95	336	78	6	0	515
Establishment of Home	103	19	2	0	0	124
Clothing	16	1	0	0	0	17
Client Share Rent Arrears	240	20	3	0	0	263
Miscellaneous	83	4	0	0	0	87
Work Opp & Trans Bens	8	2	0	0	0	10
Moving Expenses	6	0	0	0	0	6
Storage Fees	14	0	0	0	0	14

Subtotal	699	443	87	6	0	1,235
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	7	0	0	0	55
Ongoing Rent	3	0	0	0	0	3
Rent Increase	10	4	0	0	0	14
Establishment of Home	38	4	0	0	0	42
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	18	4	0	0	0	22
Miscellaneous	14	4	0	0	0	18
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	2	1	0	0	0	3

Subtotal	134	25	0	0	0	159
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Quarterly CBCFA Data: FY 25.3

Number of Days from Approval to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	108	5	0	0	0	113
Ongoing Rent	11	2	0	0	0	13
Rent Increase	52	9	0	0	0	61
Establishment of Home	67	8	0	0	0	75
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	75	3	0	0	0	78
Miscellaneous	52	4	0	0	0	56
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	2	0	0	0	5
Storage Fees	9	2	0	0	0	11

Subtotal	379	35	0	0	0	414
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	7	0	0	0	74
Ongoing Rent	5	7	0	0	0	12
Rent Increase	64	25	3	0	0	92
Establishment of Home	57	7	0	0	0	64
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	143	14	0	0	0	157
Miscellaneous	27	9	0	0	0	36
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	3	1	0	0	0	4
Storage Fees	15	3	0	0	0	18

Subtotal	388	74	3	0	0	465
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HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	1	0	0	0	24
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	16	0	0	0	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	11	0	0	0	0	11
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0

Subtotal	50	1	0	0	0	51
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Quarterly CBCFA Data: FY 25.3

Number of Days from Approval to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	132	19	0	0	0	151
Ongoing Rent	34	7	0	0	0	41
Rent Increase	219	79	0	0	0	298
Establishment of Home	116	15	0	0	0	131
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	219	12	0	0	0	231
Miscellaneous	55	6	0	0	0	61
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	1	0	0	0	13
Subtotal	798	140	0	0	0	938

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	143	24	0	0	0	167
Ongoing Rent	24	4	0	0	0	28
Rent Increase	107	40	5	0	0	152
Establishment of Home	104	30	0	0	0	134
Clothing	2	1	0	0	0	3
Client Share Rent Arrears	122	22	0	0	0	144
Miscellaneous	35	8	0	0	0	43
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	21	2	0	0	0	23
Subtotal	563	132	5	0	0	700

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	2	0	0	0	30
Ongoing Rent	4	1	0	0	0	5
Rent Increase	25	8	0	0	0	33
Establishment of Home	23	1	0	0	0	24
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	14	3	0	0	0	17
Miscellaneous	10	1	0	1	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	3	0	0	0	0	3
Subtotal	110	16	0	1	0	127

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	618	460	25	2	2	1,107
Ongoing Rent	71	99	37	4	0	211
Rent Increase	486	715	323	70	9	1,603
Establishment of Home	438	349	25	3	1	816
Clothing	41	11	4	0	0	56
Client Share Rent Arrears	603	584	61	5	11	1,264
Miscellaneous	341	149	10	2	1	503
Work Opp & Trans Bens	8	15	4	0	0	27
Moving Expenses	58	13	1	0	1	73
Storage Fees	109	41	3	0	2	155

Grand Total	2,773	2,436	493	86	27	5,815
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	25	0	0	0	73
Ongoing Rent	7	14	1	1	0	23
Rent Increase	61	57	5	1	1	125
Establishment of Home	37	22	0	0	0	59
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	13	20	3	1	1	38
Miscellaneous	18	3	1	0	0	22
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	24	5	0	0	1	30

Subtotal	211	147	10	3	3	374
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	44	3	0	1	181
Ongoing Rent	18	12	0	0	0	30
Rent Increase	133	44	11	0	1	189
Establishment of Home	74	26	3	0	1	104
Clothing	8	2	1	0	0	11
Client Share Rent Arrears	93	54	8	2	1	158
Miscellaneous	81	19	2	0	0	102
Work Opp & Trans Bens	1	1	1	0	0	3
Moving Expenses	26	1	1	0	0	28
Storage Fees	20	5	0	0	0	25

Subtotal	587	208	30	2	4	831
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Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	22	3	0	1	69
Ongoing Rent	11	5	1	0	0	17
Rent Increase	57	45	18	0	0	120
Establishment of Home	28	10	2	0	0	40
Clothing	5	2	0	0	0	7
Client Share Rent Arrears	44	24	9	0	1	78
Miscellaneous	36	11	1	1	0	49
Work Opp & Trans Bens	2	3	1	0	0	6
Moving Expenses	10	1	0	0	1	12
Storage Fees	8	4	1	0	0	13
Subtotal	244	127	36	1	3	411

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	94	14	0	0	169
Ongoing Rent	2	11	23	3	0	39
Rent Increase	47	166	235	68	1	517
Establishment of Home	47	71	8	0	0	126
Clothing	16	1	2	0	0	19
Client Share Rent Arrears	171	147	19	1	1	339
Miscellaneous	64	28	2	0	0	94
Work Opp & Trans Bens	3	7	2	0	0	12
Moving Expenses	7	1	0	0	0	8
Storage Fees	9	6	0	0	0	15
Subtotal	427	532	305	72	2	1,338

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	21	0	0	0	54
Ongoing Rent	2	0	1	0	0	3
Rent Increase	7	5	2	0	0	14
Establishment of Home	29	12	1	0	0	42
Clothing	1	1	0	0	0	2
Client Share Rent Arrears	15	7	0	0	0	22
Miscellaneous	9	8	0	0	0	17
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	2	1	0	0	0	3
Subtotal	98	55	4	0	0	157

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application to Provision of Benefits

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	84	30	0	0	0	114
Ongoing Rent	8	5	0	0	0	13
Rent Increase	46	16	1	0	0	63
Establishment of Home	53	23	0	0	0	76
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	53	26	1	0	1	81
Miscellaneous	43	12	0	0	1	56
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	2	0	0	0	5
Storage Fees	9	2	0	0	0	11
Subtotal	302	116	2	0	2	422

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	30	43	1	0	0	74
Ongoing Rent	1	4	7	0	0	12
Rent Increase	30	49	10	1	2	92
Establishment of Home	30	31	3	0	0	64
Clothing	4	2	0	0	0	6
Client Share Rent Arrears	60	87	7	0	3	157
Miscellaneous	17	19	0	0	0	36
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	1	3	0	0	0	4
Storage Fees	10	9	1	0	0	20
Subtotal	183	249	29	1	5	467

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	8	1	1	0	24
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	7	7	1	1	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	0	0	0	0	0	0
Subtotal	30	16	2	2	0	50

Quarterly CBCFA Data: FY 25.3

Number of Days from Completed Application to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	118	1	1	0	151
Ongoing Rent	3	35	3	0	0	41
Rent Increase	12	258	26	0	2	298
Establishment of Home	25	101	3	2	0	131
Clothing	2	3	0	0	0	5
Client Share Rent Arrears	60	158	10	0	2	230
Miscellaneous	25	35	2	0	0	62
Work Opp & Trans Bens	1	2	0	0	0	3
Moving Expenses	2	2	0	0	0	4
Storage Fees	5	6	1	0	1	13
Subtotal	166	718	46	3	5	938

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	45	2	0	0	168
Ongoing Rent	16	12	0	0	0	28
Rent Increase	79	60	12	0	1	152
Establishment of Home	92	38	4	0	0	134
Clothing	2	0	1	0	0	3
Client Share Rent Arrears	88	51	3	1	1	144
Miscellaneous	30	11	2	0	0	43
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	19	3	0	0	0	22
Subtotal	452	221	24	1	2	700

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	10	0	0	0	30
Ongoing Rent	3	1	1	0	0	5
Rent Increase	14	15	3	0	1	33
Establishment of Home	16	8	0	0	0	24
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	6	10	1	0	0	17
Miscellaneous	9	2	0	1	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	3	0	0	0	0	3
Subtotal	73	47	5	1	1	127

CBCFA Data: FY 25 Year to Date**Number of Days from Initial Request to Completed Application****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	4262	67	3	0	0	4332
Ongoing Rent	1330	25	1	0	0	1356
Rent Increase	6415	53	1	0	4	6473
Establishment of Home	2953	44	2	0	2	3001
Clothing	264	11	0	0	0	275
Client Share Rent Arrears	5089	94	4	1	4	5192
Miscellaneous	1870	19	1	0	2	1892
Work Opp & Trans Bens	104	0	0	0	0	104
Moving Expenses	286	1	0	0	0	287
Storage Fees	607	9	0	0	0	616
Grand Total	23180	323	12	1	12	23528

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	323	25	0	0	0	348
Ongoing Rent	156	10	0	0	0	166
Rent Increase	413	11	0	0	0	424
Establishment of Home	244	17	0	0	0	261
Clothing	30	2	0	0	0	32
Client Share Rent Arrears	284	29	2	0	0	315
Miscellaneous	93	1	0	0	0	94
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	18	0	0	0	0	18
Storage Fees	127	4	0	0	0	131
Subtotal	1691	99	2	0	0	1792

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	568	2	0	0	0	570
Ongoing Rent	131	2	0	0	0	133
Rent Increase	747	5	1	0	0	753
Establishment of Home	296	0	0	0	0	296
Clothing	32	0	0	0	0	32
Client Share Rent Arrears	603	11	1	0	1	616
Miscellaneous	359	2	0	0	0	361
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	89	0	0	0	0	89
Storage Fees	56	0	0	0	0	56
Subtotal	2889	22	2	0	1	2914

CBCFA Data: FY 25 Year to Date**Number of Days from Initial Request to Completed Application****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	234	1	0	0	0	235
Ongoing Rent	89	2	0	0	0	91
Rent Increase	517	6	0	0	1	524
Establishment of Home	135	1	0	0	0	136
Clothing	22	1	0	0	0	23
Client Share Rent Arrears	333	6	0	0	1	340
Miscellaneous	156	0	0	0	0	156
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	31	0	0	0	0	31
Storage Fees	41	0	0	0	0	41

Subtotal	1572	17	0	0	2	1591
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	660	7	0	0	0	667
Ongoing Rent	157	0	0	0	0	157
Rent Increase	1427	5	0	0	0	1432
Establishment of Home	476	6	0	0	0	482
Clothing	60	1	0	0	0	61
Client Share Rent Arrears	1034	8	0	0	0	1042
Miscellaneous	346	3	0	0	0	349
Work Opp & Trans Bens	47	0	0	0	0	47
Moving Expenses	29	0	0	0	0	29
Storage Fees	72	0	0	0	0	72

Subtotal	4308	30	0	0	0	4338
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	251	13	0	0	0	264
Ongoing Rent	43	3	0	0	0	46
Rent Increase	105	1	0	0	0	106
Establishment of Home	196	8	0	0	0	204
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	116	7	0	0	0	123
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	38	1	0	0	0	39

Subtotal	827	37	0	0	0	864
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CBCFA Data: FY 25 Year to Date**Number of Days from Initial Request to Completed Application****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	389	4	0	0	0	393
Ongoing Rent	152	0	0	0	0	152
Rent Increase	550	7	0	0	1	558
Establishment of Home	227	1	0	0	2	230
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	463	9	0	1	0	473
Miscellaneous	175	4	0	0	0	179
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	20	0	0	0	0	20
Storage Fees	43	0	0	0	0	43

Subtotal	2046	26	0	1	3	2076
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Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	305	1	0	0	0	306
Ongoing Rent	111	2	0	0	0	113
Rent Increase	500	2	0	0	1	503
Establishment of Home	259	0	0	0	0	259
Clothing	29	1	0	0	0	30
Client Share Rent Arrears	441	2	0	0	1	444
Miscellaneous	122	1	0	0	1	124
Work Opp & Trans Bens	7	0	0	0	0	7
Moving Expenses	29	0	0	0	0	29
Storage Fees	72	1	0	0	0	73

Subtotal	1875	10	0	0	3	1888
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HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	121	0	0	0	0	121
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	63	0	0	0	0	63
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	66	1	0	0	1	68
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6

Subtotal	261	1	0	0	1	263
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CBCFA Data: FY 25 Year to Date**Number of Days from Initial Request to Completed Application****Jerome Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	773	7	3	0	0	783
Ongoing Rent	261	1	1	0	0	263
Rent Increase	1277	7	0	0	1	1285
Establishment of Home	609	5	2	0	0	616
Clothing	31	3	0	0	0	34
Client Share Rent Arrears	1199	14	1	0	1	1215
Miscellaneous	272	5	0	0	0	277
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	31	0	0	0	0	31
Storage Fees	63	2	0	0	0	65

Subtotal	4527	44	7	0	2	4580
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Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	541	5	0	0	0	546
Ongoing Rent	180	4	0	0	0	184
Rent Increase	717	5	0	0	0	722
Establishment of Home	390	4	0	0	0	394
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	501	4	0	0	0	505
Miscellaneous	173	0	1	0	0	174
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	26	0	0	0	0	26
Storage Fees	76	1	0	0	0	77

Subtotal	2626	23	1	0	0	2650
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	2	0	0	0	99
Ongoing Rent	50	1	0	0	0	51
Rent Increase	161	4	0	0	0	165
Establishment of Home	58	2	0	0	0	60
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	114	4	0	0	0	118
Miscellaneous	50	1	0	0	0	51
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	7	0	0	0	0	7
Storage Fees	13	0	0	0	0	13

Subtotal	558	14	0	0	0	572
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CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application to Approval or Denial****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3,345	931	29	4	5	4,314
Ongoing Rent	956	368	12	4	6	1,346
Rent Increase	5,155	1,109	32	6	18	6,320
Establishment of Home	2,273	703	19	3	3	3,001
Clothing	250	27	2	0	5	284
Client Share Rent Arrears	3,316	1,678	63	11	17	5,085
Miscellaneous	1,661	217	9	0	3	1,890
Work Opp & Trans Bens	33	73	1	0	0	107
Moving Expenses	247	33	1	0	2	283
Storage Fees	544	71	3	0	3	621
Grand Total	17,780	5,210	171	28	62	23,251

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	268	76	1	0	1	346
Ongoing Rent	126	34	2	0	0	162
Rent Increase	359	47	3	0	1	410
Establishment of Home	199	61	1	0	0	261
Clothing	32	1	0	0	0	33
Client Share Rent Arrears	181	114	11	0	2	308
Miscellaneous	78	13	0	0	0	91
Work Opp & Trans Bens	0	3	0	0	0	3
Moving Expenses	15	3	0	0	0	18
Storage Fees	119	13	0	0	1	133

Subtotal	1,377	365	18	0	5	1,765
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	472	97	7	2	1	579
Ongoing Rent	86	44	3	0	0	133
Rent Increase	611	127	12	3	2	755
Establishment of Home	254	35	1	0	1	291
Clothing	32	0	0	0	0	32
Client Share Rent Arrears	385	202	17	6	2	612
Miscellaneous	346	17	1	0	1	365
Work Opp & Trans Bens	4	3	1	0	0	8
Moving Expenses	80	7	0	0	0	87
Storage Fees	54	3	0	0	0	57

Subtotal	2,324	535	42	11	7	2,919
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CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application Approval or Denial****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	214	20	1	0	1	236
Ongoing Rent	76	12	0	1	0	89
Rent Increase	485	24	0	0	2	511
Establishment of Home	128	10	0	0	0	138
Clothing	21	4	0	0	0	25
Client Share Rent Arrears	294	40	2	0	3	339
Miscellaneous	147	9	1	0	0	157
Work Opp & Trans Bens	6	8	0	0	0	14
Moving Expenses	28	0	0	0	1	29
Storage Fees	42	0	0	0	0	42

Subtotal	1,441	127	4	1	7	1,580
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	477	177	0	0	0	654
Ongoing Rent	112	47	0	0	0	159
Rent Increase	1066	310	4	0	3	1,383
Establishment of Home	336	138	1	0	0	475
Clothing	49	14	0	0	0	63
Client Share Rent Arrears	653	370	4	3	1	1,031
Miscellaneous	286	59	1	0	0	346
Work Opp & Trans Bens	13	34	0	0	0	47
Moving Expenses	22	8	0	0	0	30
Storage Fees	61	15	0	0	0	76

Subtotal	3,075	1,172	10	3	4	4,264
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	203	57	2	0	1	263
Ongoing Rent	38	5	1	0	2	46
Rent Increase	94	9	0	1	2	106
Establishment of Home	149	49	2	0	1	201
Clothing	16	0	1	0	0	17
Client Share Rent Arrears	89	26	4	0	1	120
Miscellaneous	48	14	2	0	0	64
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	6	0	0	0	0	6
Storage Fees	31	2	1	0	2	36

Subtotal	674	162	13	1	9	859
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CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application Approval or Denial****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	332	54	0	1	1	388
Ongoing Rent	102	38	3	0	1	144
Rent Increase	460	68	7	0	1	536
Establishment of Home	190	33	5	0	1	229
Clothing	13	1	0	0	1	15
Client Share Rent Arrears	312	126	8	0	3	449
Miscellaneous	164	12	1	0	1	178
Work Opp & Trans Bens	6	11	0	0	0	17
Moving Expenses	18	2	0	0	0	20
Storage Fees	40	2	0	0	0	42
Subtotal	1,637	347	24	1	9	2,018

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	264	47	0	0	0	311
Ongoing Rent	86	21	1	1	0	109
Rent Increase	416	61	3	0	4	484
Establishment of Home	225	40	0	0	0	265
Clothing	29	1	0	0	0	30
Client Share Rent Arrears	313	103	2	0	4	422
Miscellaneous	99	22	0	0	1	122
Work Opp & Trans Bens	0	6	0	0	0	6
Moving Expenses	25	4	0	0	0	29
Storage Fees	65	10	1	0	0	76
Subtotal	1,522	315	7	1	9	1,854

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	19	3	0	0	122
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	49	12	2	0	0	63
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	63	5	0	0	0	68
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	0	0	0	0	6
						0
Subtotal	222	37	5	0	0	264

CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application Approval or Denial****Jerome Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	432	328	9	1	5	Total
Ongoing Rent	138	122	1	2	0	263
Rent Increase	878	376	3	2	3	1,262
Establishment of Home	312	294	6	3	1	616
Clothing	29	5	0	0	0	34
Client Share Rent Arrears	576	584	15	2	4	1,181
Miscellaneous	224	52	3	0	0	279
Work Opp & Trans Bens	3	8	0	0	0	11
Moving Expenses	21	9	0	0	0	30
Storage Fees	42	21	0	0	1	64
Subtotal	2,655	1,799	37	10	9	4,510

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	516	39	1	0	0	556
Ongoing Rent	155	30	0	0	0	185
Rent Increase	661	55	0	0	1	717
Establishment of Home	385	22	0	0	0	407
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	435	79	0	0	1	515
Miscellaneous	162	9	0	0	0	171
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	26	0	0	0	0	26
Storage Fees	73	4	0	0	0	77
Subtotal	2,435	239	1	0	2	2,677

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	17	5	0	0	89
Ongoing Rent	37	15	1	0	0	53
Rent Increase	125	31	0	0	1	157
Establishment of Home	46	9	1	0	0	56
Clothing	6	0	1	0	0	7
Client Share Rent Arrears	77	34	0	0	0	111
Miscellaneous	44	5	0	0	0	49
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	1	0	0	6
Storage Fees	11	1	1	0	0	13
Subtotal	418	112	10	0	1	541

CBCFA Data: FY 25 Year to Date**Number of Days from Approval to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,857	332	16	1	0	3,206
Ongoing Rent	431	169	14	0	1	615
Rent Increase	2,367	1,385	294	14	6	4,066
Establishment of Home	2,062	261	7	0	0	2,330
Clothing	144	16	1	0	0	161
Client Share Rent Arrears	2,933	291	27	1	0	3,252
Miscellaneous	1,361	145	6	1	0	1,513
Work Opp & Trans Bens	67	5	0	0	0	72
Moving Expenses	211	23	1	0	0	235
Storage Fees	453	40	0	0	0	493
						0
Grand Total	12,886	2,667	366	17	7	15,943

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	210	2	0	0	0	212
Ongoing Rent	46	12	0	0	0	58
Rent Increase	215	51	1	0	0	267
Establishment of Home	174	0	0	0	0	174
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	112	3	1	0	0	116
Miscellaneous	47	1	0	0	0	48
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	15	0	0	0	0	15
Storage Fees	97	1	0	0	0	98
Subtotal	922	70	2	0	0	994

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	488	32	0	0	0	520
Ongoing Rent	85	7	0	0	0	92
Rent Increase	529	52	5	0	0	586
Establishment of Home	255	24	1	0	0	280
Clothing	26	3	1	0	0	30
Client Share Rent Arrears	458	28	1	0	0	487
Miscellaneous	328	19	3	0	0	350
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	78	7	0	0	0	85
Storage Fees	54	4	0	0	0	58
Subtotal	2,305	177	11	0	0	2,493

CBCFA Data: FY 25 Year to Date**Number of Days from Approval to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	30	2	0	0	204
Ongoing Rent	48	9	0	0	0	57
Rent Increase	235	90	12	0	0	337
Establishment of Home	103	15	2	0	0	120
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	177	28	5	0	0	210
Miscellaneous	116	23	2	0	0	141
Work Opp & Trans Bens	11	0	0	0	0	11
Moving Expenses	24	3	0	0	0	27
Storage Fees	34	6	0	0	0	40

Subtotal	934	205	23	0	0	1,162
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Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	390	86	13	1	0	490
Ongoing Rent	21	83	13	0	0	117
Rent Increase	169	782	258	13	4	1,226
Establishment of Home	330	61	3	0	0	394
Clothing	41	1	0	0	0	42
Client Share Rent Arrears	577	58	15	1	0	651
Miscellaneous	244	15	0	0	0	259
Work Opp & Trans Bens	33	3	0	0	0	36
Moving Expenses	18	2	1	0	0	21
Storage Fees	50	4	0	0	0	54
						0

Subtotal	1,873	1,095	303	15	4	3,290
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Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	21	0	0	0	147
Ongoing Rent	10	3	0	0	0	13
Rent Increase	29	15	2	0	0	46
Establishment of Home	101	12	0	0	0	113
Clothing	5	4	0	0	0	9
Client Share Rent Arrears	49	14	0	0	0	63
Miscellaneous	34	9	0	0	0	43
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	15	2	0	0	0	17

Subtotal	373	80	2	0	0	455
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CBCFA Data: FY 25 Year to Date**Number of Days from Approval to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	268	16	0	0	0	284
Ongoing Rent	31	2	0	0	0	33
Rent Increase	164	19	0	0	0	183
Establishment of Home	174	17	0	0	0	191
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	229	7	0	0	0	236
Miscellaneous	134	9	0	0	0	143
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	15	2	0	0	0	17
Storage Fees	35	3	0	0	0	38
Subtotal	1,067	75	0	0	0	1,142

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	212	31	0	0	0	243
Ongoing Rent	21	13	0	0	0	34
Rent Increase	164	63	3	0	2	232
Establishment of Home	192	25	1	0	0	218
Clothing	14	1	0	0	0	15
Client Share Rent Arrears	303	39	0	0	0	342
Miscellaneous	83	16	0	0	0	99
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	17	5	0	0	0	22
Storage Fees	50	6	0	0	0	56
Subtotal	1,060	199	4	0	2	1,265

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	116	1	0	0	0	117
Ongoing Rent	0	0	0	0	0	0
Rent Increase	1	0	0	0	0	1
Establishment of Home	61	0	0	0	0	61
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
						0
Subtotal	247	2	0	0	0	249

CBCFA Data: FY 25 Year to Date**Number of Days from Approval to Provision of Benefits****Jerome Center**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	408	53	1	0	0	462
Ongoing Rent	89	19	0	0	0	108
Rent Increase	545	195	1	0	0	741
Establishment of Home	335	43	0	0	0	378
Clothing	17	2	0	0	0	19
Client Share Rent Arrears	616	48	0	0	0	664
Miscellaneous	182	25	0	0	0	207
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	16	1	0	0	0	17
Storage Fees	38	2	0	0	0	40
Subtotal	2,254	388	2	0	0	2,644

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	416	55	0	0	0	471
Ongoing Rent	70	13	1	0	0	84
Rent Increase	256	107	10	0	0	373
Establishment of Home	302	61	0	0	0	363
Clothing	9	4	0	0	0	13
Client Share Rent Arrears	367	59	5	0	0	431
Miscellaneous	108	21	0	0	0	129
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	19	3	0	0	0	22
Storage Fees	68	11	0	0	0	79
Subtotal	1615	335	16	0	0	1,966

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	6	0	0	0	57
Ongoing Rent	10	8	0	0	1	19
Rent Increase	60	11	2	1	0	74
Establishment of Home	35	3	0	0	0	38
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	44	7	0	0	0	51
Miscellaneous	23	7	1	1	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	7	1	0	0	0	8
Subtotal	236	43	3	2	1	285

CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application to Provision of Benefits****Total for all Centers**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,596	1,527	110	12	4	3,249
Ongoing Rent	188	300	115	16	1	620
Rent Increase	1,154	1,900	853	156	21	4,084
Establishment of Home	1,094	1,168	69	8	2	2,341
Clothing	122	37	5	0	1	165
Client Share Rent Arrears	1,472	1,735	176	20	17	3,420
Miscellaneous	1,021	458	38	2	3	1,522
Work Opp & Trans Bens	18	55	10	0	0	83
Moving Expenses	177	58	3	1	1	240
Storage Fees	350	139	5	0	4	498
						0
Grand Total	7,192	7,377	1,384	215	54	16,222

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	125	87	1	0	0	213
Ongoing Rent	22	34	4	1	0	61
Rent Increase	114	140	16	1	1	272
Establishment of Home	101	74	0	0	0	175
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	40	71	6	1	2	120
Miscellaneous	36	11	1	0	0	48
Work Opp & Trans Bens	0	2	0	0	0	2
Moving Expenses	12	3	0	0	0	15
Storage Fees	77	20	0	0	1	98
Subtotal	531	443	28	3	4	1009

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	337	159	23	1	1	521
Ongoing Rent	49	38	5	0	0	92
Rent Increase	391	159	27	2	2	581
Establishment of Home	189	82	9	0	1	281
Clothing	24	5	1	0	0	30
Client Share Rent Arrears	270	188	20	5	1	484
Miscellaneous	292	49	6	0	1	348
Work Opp & Trans Bens	1	2	2	0	0	5
Moving Expenses	69	13	3	0	0	85
Storage Fees	47	10	0	0	0	57
Subtotal	1669	705	96	8	6	2,484

CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application to Provision of Benefits****Coney Island**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	122	72	8	1	1	204
Ongoing Rent	30	24	3	0	0	57
Rent Increase	174	130	32	0	1	337
Establishment of Home	82	31	7	0	0	120
Clothing	13	2	0	0	0	15
Client Share Rent Arrears	124	67	16	0	3	210
Miscellaneous	97	39	5	1	0	142
Work Opp & Trans Bens	3	7	1	0	0	11
Moving Expenses	22	4	0	0	1	27
Storage Fees	28	11	1	0	0	40
Subtotal	695	387	73	2	6	1,163

Garrison Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	171	308	36	7	0	522
Ongoing Rent	3	27	74	13	0	117
Rent Increase	52	378	646	146	7	1229
Establishment of Home	125	259	17	3	0	404
Clothing	34	9	3	0	0	46
Client Share Rent Arrears	352	396	46	12	2	808
Miscellaneous	171	94	7	0	0	272
Work Opp & Trans Bens	9	30	5	0	0	44
Moving Expenses	16	9	0	1	0	26
Storage Fees	33	24	1	0	0	58
Subtotal	966	1,534	835	182	9	3,526

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	71	68	7	0	0	146
Ongoing Rent	5	8	1	0	0	14
Rent Increase	18	19	7	1	1	46
Establishment of Home	58	46	8	0	0	112
Clothing	5	4	0	0	0	9
Client Share Rent Arrears	27	31	5	0	0	63
Miscellaneous	20	18	4	0	0	42
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	12	3	0	0	2	17
Subtotal	220	197	32	1	3	453

CBCFA Data: FY 25 Year to Date**Number of Days from Completed Application to Provision of Benefits****Greenwood**

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	184	102	1	0	1	288
Ongoing Rent	22	13	0	0	0	35
Rent Increase	138	57	4	0	1	200
Establishment of Home	112	76	1	0	1	190
Clothing	8	2	0	0	1	11
Client Share Rent Arrears	142	100	3	1	2	248
Miscellaneous	114	28	0	0	1	143
Work Opp & Trans Bens	3	4	0	0	0	7
Moving Expenses	13	4	0	0	0	17
Storage Fees	31	7	0	0	0	38
Subtotal	767	393	9	1	7	1,177

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	88	155	4	0	0	247
Ongoing Rent	3	21	10	0	0	34
Rent Increase	45	159	21	2	4	231
Establishment of Home	77	135	6	0	0	218
Clothing	12	3	0	0	0	15
Client Share Rent Arrears	106	220	13	0	4	343
Miscellaneous	37	59	1	0	1	98
Work Opp & Trans Bens	1	2	2	0	0	5
Moving Expenses	9	13	0	0	0	22
Storage Fees	34	22	2	0	0	58
Subtotal	412	789	59	2	9	1,271

HPU

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	43	4	2	0	117
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	1	0	0	0	1
Establishment of Home	31	26	3	1	0	61
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	1	0	0	0	0	1
Miscellaneous	49	12	0	0	0	61
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	5	1	0	0	0	6
Subtotal	155	83	7	3	0	248

CBCFA Data: FY 25 Year to Date

Number of Days from Completed Application to Provision of Benefits

Jerome Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	76	366	18	1	1	462
Ongoing Rent	6	88	12	1	0	107
Rent Increase	22	652	63	0	2	739
Establishment of Home	62	302	11	4	0	379
Clothing	11	8	0	0	0	19
Client Share Rent Arrears	128	492	38	0	2	660
Miscellaneous	93	109	5	0	0	207
Work Opp & Trans Bens	1	7	0	0	0	8
Moving Expenses	10	7	0	0	0	17
Storage Fees	19	19	1	0	1	40
						0
Subtotal	428	2,050	148	6	6	2,638

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	323	144	5	0	0	472
Ongoing Rent	41	40	3	0	0	84
Rent Increase	166	178	28	2	1	375
Establishment of Home	234	123	6	0	0	363
Clothing	9	3	1	0	0	13
Client Share Rent Arrears	258	148	24	1	1	432
Miscellaneous	92	30	7	0	0	129
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	18	4	0	0	0	22
Storage Fees	58	20	0	0	0	78
Subtotal	1,199	691	74	3	2	1,969

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	23	3	0	0	57
Ongoing Rent	7	7	3	1	1	19
Rent Increase	34	27	9	2	1	73
Establishment of Home	23	14	1	0	0	38
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	24	22	5	0	0	51
Miscellaneous	20	9	2	1	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	1	0	0	0	4
Storage Fees	###	2	0	0	0	8
						0
Subtotal	150	105	23	4	2	284

HOUSING SERVICES

	Active Cases @ FY 25.3 End	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	398	436	91.3%
Single	2,673	2,744	97.4%
Subtotal	3,071	3,180	96.6%
Transitional Congregate Facility	752	814	92.4%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,454	2,636	93.1%
Permanent Congregate facility	2,369	2,554	92.8%
Total	8,646	9,184	94.1%

FY 20.2	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	3706	2,630	1,817
Transitional Congregate Facilities		730	559
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	1244	171	37
Permanent Congregate Facilities		245	33
Total	4,950	3,776	2,446

FY 20 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	7,523	5,407	3,822
Transitional Congregate Facilities		1,433	1,125
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	2,712	444	111
Permanent Congregate Facilities		634	135
Total	10,235	7,918	5,193

Additional Housing Data: FY 25.3**FY 25.3 End**

Number of Commercial SRO Facilities	142 facilities / 3,180 units
Number of Transitional Housing Providers	18 facilities / 824 units
Emergency Housing Facilities Inspected ⁹	85
Average Length of Stay (number of days) for Emergency Placements ¹⁰	162.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ The number of inspections includes a quarterly inspection and any follow-up inspections.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 25.3

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	357	168
Brownsville	216	154
Coney Island	88	54
Garrison Center	457	284
Gramercy Center	172	80
Greenwood	197	127
Hamilton	208	127
HPU	83	57
Jerome Center	389	238
Queensboro	116	93
Serviceline	537	464
Staten Island	47	33
Total	2,867	1,879

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 25.3

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	10	4	1	2	4	4	25
Brownsville	11	2	0	1	0	0	14
Coney Island	2	0	0	1	0	0	3
Crotona	0	1	0	0	0	0	1
Garrison Center	16	1	4	2	1	7	31
Gramercy Center	7	1	1	1	1	3	14
Greenwood	5	1	2	1	2	3	14
Hamilton	10	1	0	1	0	2	14
Housing Placement Unit	2	0	0	1	0	1	4
Jerome	2	0	0	0	0	1	3
Jerome Center	11	3	0	0	3	2	19
Queensboro	2	0	0	0	0	1	3
Staten Island	1	1	0	1	0	2	5
Total	79	15	8	11	11	26	150

VOCATIONAL REHABILITATION ACTIVITY

Vocational Rehabilitation Services Program:	Total for FY 25.3	FY 25 Total
Computer Training	8	22
Individual Counseling Sessions	18	42
Job Club	8	18
Skills Day Sessions	13	21
Work Readiness Group	10	29

Clients With Earned Income ¹¹

FY 25.3 End

2,823

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 25.3

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	39	8	2	2	0	9	3	1	64
Brownsville	67	10	1	3	0	16	3	0	100
Coney Island	37	8	2	2	0	6	2	0	57
Crotona	114	26	7	2	0	22	5	1	177
Grand Concourse	27	4	2	2	0	5	1	0	41
Greenwood	37	12	2	1	0	12	3	0	67
Hamilton	44	8	2	2	0	11	3	0	70
Housing Placement Unit	5	6	1	1	3	1	2	0	19
Jerome	10	0	0	4	2	1	1	0	18
Kingsbridge	87	23	4	2	1	13	2	0	132
Queensboro	51	11	3	3	0	12	4	0	84
Serviceline	12	2	1	0	0	3	0	1	19
Staten Island	15	3	1	1	0	3	1	0	24
Total	545	121	28	25	6	114	30	3	872

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	108	2387	2495	5	47	52	21.6	50.8	48.0
Brownsville	521	3485	4006	21	66	87	24.8	52.8	46.0
Coney Island	176	2284	2460	4	42	46	44.0	54.4	53.5
Garrison Center	620	6727	7347	25	122	147	24.8	55.1	50.0
Gramercy Center	1	1300	1301	0	33	33	NA	39.4	39.4
Greenwood	224	2972	3196	10	45	55	22.4	66.0	58.1
Hamilton	117	2382	2499	6	52	58	19.5	45.8	43.1
Housing Placement Unit	1	102	103	0	8	8	NA	12.8	12.9
Jerome Center	518	5483	6001	20	85	105	25.9	64.5	57.2
Queensboro	220	3042	3262	8	61	69	27.5	49.9	47.3
Staten Island	80	608	688	3	16	19	26.7	38.0	36.2
Totals	2,586	30,772	33,358	102	577	679	25.4	53.3	49.1

*Active caseload as of March 31, 2025.

Quarterly Fair Hearings FY 25.3

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/16
Amsterdam	55	1	1	0	43
Brownsville	54	5	5	0	41
Coney Island	27	1	1	0	20
Garrison Center	86	4	4	0	61
Gramercy Center	32	2	2	0	25
Greenwood	38	3	3	0	28
Hamilton	35	0	0	0	26
Jerome Center	116	7	7	0	86
Queensboro	36	1	1	0	25
Staten Island	16	3	3	0	11
Total	495	27	27	0	366

Decisions Rendered in Favor of Client **27**

Article 78 Decisions for Appellant **0**