

Citywide Average Wait Times

Center Number	Center Name	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
Benefits Access Centers														
64	Boerum Hill	1:28	1:31	1:40	1:41	1:40	1:48	1:45	1:51	1:16	1:17	1:12	1:14	1:14
66	Bushwick	1:44	1:53	1:57	1:59	2:22	2:33	2:17	2:02	1:18	1:04	1:09	1:05	1:03
17	FSCC Bronx	1:42	1:08	0:56	0:54	1:39	2:18	2:26	2:25	1:05	1:06	0:51	0:47	0:45
17	FSCC Jamaica	0:48	0:43	0:45	0:46	0:36	0:42	0:58	0:52	0:40	0:41	0:33	0:31	0:38
17	FSCC Queens	0:18	0:16	0:20	0:18	0:22	0:23	0:33	0:35	0:28	0:18	0:18	0:16	0:16
67	Clinton Hill	2:05	2:04	2:22	2:38	2:40	2:30	2:41	2:03	1:56	1:52	1:51	1:49	2:10
45	Concourse	0:27	0:27	0:21	0:25	0:45	1:00	1:01	1:07	0:37	0:28	0:46	0:50	0:54
63	Coney Island	1:49	2:28	2:20	2:16	1:49	2:13	2:25	2:27	1:26	1:27	1:28	1:13	1:01
46	Crotona	1:10	1:35	1:38	1:39	2:01	1:55	2:14	2:00	1:02	1:16	1:13	1:02	0:50
35	Dyckman	1:02	1:19	1:09	0:58	0:59	1:08	1:04	0:59	0:42	0:52	0:54	0:53	0:59
23	East End	0:56	1:09	1:39	2:13	2:07	2:03	2:24	2:29	1:12	1:15	0:56	1:00	0:51
44	Fordham	0:33	0:44	0:53	1:08	1:12	1:12	1:18	1:23	0:52	0:49	0:48	0:52	0:51
40	Hunts Point	1:38	1:42	2:01	2:21	2:16	2:28	2:43	2:29	2:12	2:06	1:49	1:49	1:43
54	Jamaica ²	1:32	1:20	1:36	2:04	2:13	2:47	2:40	2:15	1:39	1:45	1:49	1:49	1:56
13	Lower Manhattan	1:12	1:27	1:25	1:32	1:40	2:01	2:00	1:52	1:33	1:36	1:13	1:02	0:50
53	Queens	2:11	2:30	2:24	2:41	2:19	2:18	2:11	2:08	1:31	1:39	1:41	1:32	1:39
99	Richmond	1:03	1:08	1:29	1:42	1:50	2:15	2:42	2:04	1:01	1:11	1:05	1:21	1:22
38	Rider	1:14	1:17	1:21	1:19	1:08	1:28	1:39	1:27	1:06	1:05	0:59	0:56	1:07
79	Rockaway	0:59	0:54	1:17	1:23	1:06	1:22	1:24	1:42	0:59	0:59	0:53	0:35	0:38
18	St. Nicholas	1:02	1:38	1:33	2:05	2:08	2:03	1:26	1:32	0:30	0:35	0:38	0:30	0:41
	Total Monthly Average CA	1:01	1:12	1:19	1:20	1:32	1:40	1:43	1:35	1:04	1:03	0:58	0:57	0:57
		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
NCA SNAP Centers														
S45	Concourse ¹	0:27	0:27	0:21	0:25	0:46	1:00	1:01	1:07	0:37	0:28	0:46		
S22	Coney Island	0:43	0:46	0:39	0:48	0:29	1:16	1:05	1:18	0:57	0:43	0:29	0:28	0:23
S46	Crotona	0:17	0:15	0:12	0:38	0:28	1:03	0:58	1:07	0:18	0:21	0:28	0:32	0:28
S13	Washington Heights	0:17	0:27	0:27	0:39	0:32	0:53	0:52	0:52	0:36	0:31	0:32	0:24	0:21
S02	East End	0:17	0:15	0:17	0:21	0:33	0:34	0:45	0:39	0:34	0:25	0:33	0:25	0:28
S28	East New York	0:07	0:06	0:09	0:10	0:10	0:20	0:21	0:21	0:14	0:08	0:10	0:07	0:11
S40	Hunts Point	0:11	0:11	0:13	0:13	0:46	0:24	0:30	0:28	0:19	0:17	0:46	0:25	0:52
S54	Jamaica	0:21	0:18	0:25	0:31	0:31	0:58	1:07	1:12	0:54	0:29	0:31	0:28	0:19
S53	Queens	0:20	0:17	0:25	0:43	0:24	0:42	0:42	0:47	0:36	0:29	0:24	0:25	0:27
S99	Richmond	0:11	0:08	0:10	0:13	0:12	0:17	0:22	0:21	0:12	0:13	0:12	0:11	0:14
S79	Rockaway	0:18	0:27	0:30	0:23	0:14	0:22	0:29	0:21	0:23	0:15	0:14	0:12	0:11
S21	Williamsburg	0:20	0:20	0:20	0:26	0:28	0:41	0:39	0:32	0:20	0:17	0:20	0:19	0:19
	Total Monthly Average NCA SNAP	0:16	0:16	0:16	0:22	0:26	0:38	0:38	0:39	0:26	0:19	0:20	0:17	0:18
	Citywide Monthly Average Wait Time	0:51	0:59	1:05	1:06	1:16	1:23	1:26	1:22	0:55	0:53	0:49	0:48	0:49

¹ As of March 2024, Concourse SNAP center will no longer be included in wait time reporting as it is now a HASA center.

² Jamaica Benefits Access Center wait times for January 2023 - February 2024 have been revised.