



Hi, I'm Joy.

“Consumer Affairs receives thousands of complaints a year from New Yorkers who have had a problem with a business and need help. We listen to both sides of the story and mediate solutions that are fair for everyone.”

How can Consumer Affairs help you today?

Visit nyc.gov or contact 311 to check if a business has a Consumer Affairs license or to file a consumer complaint.

NYC

Michael R. Bloomberg
Mayor

Department of
Consumer Affairs

Jonathan Mintz
Commissioner

“Protect
your Money”

