



TOW TRUCK INDUSTRY COMPLIANCE REPORT

Report submitted pursuant to N.Y.C. Ad. Code § 20-529 as added by Local Law 41 of 2011.

I. TOTAL NUMBER OF VIOLATIONS ISSUED, DISAGGREGATED BY SECTION OF THE ADMINISTRATIVE CODE VIOLATED

Section of Administrative Code or Rules	Violations	Companies	Charge Count
6 RCNY § 2-363(n) - FAIL TO NOTIFY DCA ADDITIONAL TOW TRUCK OPERATOR	19	15	21
6 RCNY § 2-366(d) - NO/IMPROPER RECEIPT FOR TOW SERVICE	13	12	13
NYC Admin. Code § 20-527 - INSISTED ON CASH PAYMENT TO RETRIEVE VEHICLE	13	12	25
6 RCNY § 2-378(b)(3) - BUSINESS FAILED TO MAINTAIN ELECTRONIC RECORDS OF DARP CALLS	10	9	13
NYC Admin. Code § 20-509(d)(1) - REQUIRED PAYMENT OF FEE NOT AUTHORIZED BY RULE OR LAW	9	8	9
NYC Admin. Code § 20-515(a) - LICENSEE HAS RADIO RECEIVER/PO TRANSMISSIONS	9	8	9
NYC Admin. Code § 20-700 - ENGAGED IN UNFAIR OR DECEPTIVE OR UNCONSCIONABLE TRADE PRACTICE	9	8	13
NYC Admin. Code § 20-516 - BUSINESS FAILED TO PRODUCE REQUIRED RECORDS FOR INSPECTION	7	7	10
NYC Admin. Code § 20-518(b)(2) - ACCIDENT SCENE WITHOUT PROPER AUTHORIZATION	7	6	9
NYC Admin. Code § 19-169.1(g) - CHARGED DISCONNECTION FEE	6	5	19
NYC Admin. Code § 19-169.1(a) - REMOVED VEHICLE INCONSISTENT WITH POSTED INSTRUCTIONS	5	3	12
NYC Admin. Code § 20-507(b) - OPERATED TOW TRUCK WITHOUT RATE SIGN POSTED	5	4	5
6 RCNY § 1-03(a) FAILED TO CONSPICUOUSLY POST COMBINED LICENSE / COMPLAINT SIGN	4	4	4
NYC Admin. Code § 19-169.1(c) - RESPONDENT REMOVED VEHICLE FROM PRIVATE PROPERTY WITHOUT EXPRESS WRITTEN AUTHORIZATION FROM THE OWNER OF THE PRIVATE PROPERTY	4	3	5
NYC Admin. Code § 20-101 - FITNESS	4	4	4
NYC Admin. Code § 20-507(a) - REQUIRED RATE SIGN WAS NOT POSTED OR INFORMATION SIGN FAILED TO CONTAIN THE REQUIRED INFORMATION	4	4	5
NYC Admin. Code § 20-516 - NO RECORDS	4	4	5
6 RCNY § 2-363(e)(1) - NO/IMPROPER TOWING SERVICE RECORDS	3	3	3
6 RCNY § 2-371(v) - DARP PARTICIPANT BUSINESS IS NOT OPEN FOR VEHICLE REDEMPTION BETWEEN 9AM-4PM MONDAY THROUGH FRIDAY	3	3	3
6 RCNY § 2-378(b)(1) - BUSINESS FAILED TO MAINTAIN ELECTRONIC RECORDS OF DARP AUTHORIZATIONS	3	3	6
NYC Admin. Code § 19-169.1(i) - NO REMOVAL OR STORAGE CHARGE TO OWNER	3	2	3
NYC Admin. Code § 20-496(a) - USED TOW TRUCK WITHOUT DCA MEDALLION	3	2	3
NYC Admin. Code § 20-501(c) - LICENSE APPLICATION DISCREPANCY	3	2	3



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Section of Administrative Code or Rules	Violations	Companies	Charge Count
6 RCNY § 1-14 - DID NOT ANSWER NOTICE OF HEARING OR SUBPOENA	2	2	2
6 RCNY § 1-15(a) - JUDGEMENT NOT SATISFIED WITHIN 30 DAYS	2	2	2
6 RCNY § 2-363(m) - FAILED TO TAKE CARE TO PREVENT DAMAGE	2	2	2
6 RCNY § 2-367(a)(2) - NO/IMPROPER AUTHORIZATION FROM TOW/POLICE	2	2	2
6 RCNY § 2-371(c) - TOW CO ZONE APPLICATION NOT FILED	2	2	2
6 RCNY § 2-371(n) - DARP PARTICIPANT BUSINESS SHARES STORAGE SPACE WITH ANOTHER BUSINESS THAT IS NOT A TOW COMPANY, AND THE SHARED STORAGE SPACE IS NOT SEPARATED BY A PHYSICAL SEPARATION	2	2	2
6 RCNY § 2-378 - BUSINESS FAILED TO MAINTAIN RECORDS IN AN ELECTRONIC FORMAT CONCERNING EVERY TOW PERFORMED	2	2	2
6 RCNY § 2-378(c)(3) - BUSINESS FAILS TO RECORD INFORMATION REQUIRED FOR ROTOW CALLS	2	2	2
NYC Admin. Code § 19-169.1(e) - STORAGE OF VEHICLE AT FACILITY MORE THAN 10 MILES	2	1	2
NYC Admin. Code § 19-169.1(f) - FAIL TO NOTIFY POLICE IN AREA OF REMOVAL	2	1	2
NYC Admin. Code § 19-169.1(h) - NO WAIVER REQUIRED FOR RELEASE OF VEH.	2	1	2
NYC Admin. Code § 20-496(c) - PERMITTING UNLICENSED PERSON TO ASSIST IN TOW	2	1	2
NYC Admin. Code § 20-515(b) - LICENSEE SOLICITED TOWING SERVICE	2	2	2
NYC Admin. Code § 20-518(b)(1) - FAILED TO RESPOND WITHIN 30 MINUTES	2	2	2
NYC Admin. Code § 20-518(b)(4) - DEMANDING AND CHARGING MORE THAN \$25 PER DAY FOR THE FIRST THREE DAYS OF STORAGE AS ALLOWED BY LAW	2	2	2
NYC Admin. Code § 20-531(a)(1) - UNLICENSED BOOTING ACTIVITY	2	2	2
6 RCNY § 1-16(a) - INSPECTION OF RECORDS & PREMISES	1	1	1
6 RCNY § 1-17 - LICENSEE OR EMPLOYEE BOUGHT, USED, OR CARRIED A BADGE SUGGESTING THE PERSON WAS A GOVERNMENT OFFICIAL	1	1	4
6 RCNY § 2-362(n) - NO AFFIXED LICENSE PLATE ON TOW TRUCK	1	0	1
6 RCNY § 2-362(p) - FAILED TO CARRY TOW TRUCK ID CARD	1	1	2
6 RCNY § 2-363(a) - DCA PLATE NOT PROPERLY ATTACHED	1	1	1
6 RCNY § 2-363(b) - NO NOTIFICATION OF CHANGE IN OWNERSHIP, SOLE PROPRIETORSHIP, GENERAL PARTNERS, OR CORPORATE DIRECTORS, OFFICERS, or 10% SHAREHOLDERS.	1	4	16
6 RCNY § 2-363(e)(3) - RECORDS UNAVAILABLE FOR INSPECTION	1	1	1
6 RCNY § 2-363(f) - NO ADDITIONAL TRUCK APPLICATION FILED	1	1	1
6 RCNY § 2-363(k) - IMPROPER USE OF DCA PLATE	1	0	1



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Section of Administrative Code or Rules	Violations	Companies	Charge Count
6 RCNY § 2-365(d) - NO/IMPROPER TOW OPERATOR LICENSE SURRENDERED	1	1	1
6 RCNY § 2-367.1(a) - FAIL TO PROVIDE CONSUMER BILL OF RIGHTS	1	1	1
6 RCNY § 2-367(a) - TOW TRUCK OPERATOR TOWED VEHICLE WITHOUT SIGNED AUTHORIZATION BY OWNER/NYPD OR AUTHORIZATION IMPROPER	1	1	1
6 RCNY § 2-371(m) - DARP PARTICIPANT BUSINESS SHARES STORAGE SPACE WITH ANOTHER TOW COMPANY	1	1	1
6 RCNY § 2-371(m) - DARP PARTICIPANT BUSINESS: STORAGE FACILITY DOES NOT HAVE A LOCKED GATE	1	1	1
6 RCNY § 2-371(u) - FAIL TO MAINTAIN PROPER 'DARP' LOGBOOK	1	1	1
6 RCNY § 2-371(v) - PARTICIPANT NOT OPEN FOR REDEMPTION OF VEHICLES	1	1	1
6 RCNY § 2-371(x) - REFUSED TO PERMIT INSPECTION OF VEHICLE	1	1	1
6 RCNY § 2-372(f) - ROTOW PARTICIPANT FAILED TO RESPOND IN 30 MINUTES	1	1	1
6 RCNY § 2-372(i) - ROTOW PARTICIPANT SHARES SPACE WITH ANOTHER COMPANY THAT IS NOT A TOW COMPANY, AND THE SHARED SPACE IS NOT SEPARATED BY A PHYSICAL SEPARATION	1	1	1
6 RCNY § 2-372(i) - ROTOW PARTICIPANT'S STORAGE FACILITY IS NOT INDOORS OR IS NOT IN A FENCED-IN, LIGHTED FACILITY	1	1	1
6 RCNY § 2-372(n) - NONCOMPLIANCE POLICE OFF SCENE/ROTO	1	1	1
6 RCNY § 2-372(t)(1) - CHARGE TOW FEE GREATER THAN LEGAL MAX	1	1	1
6 RCNY § 2-377(D) - TOW SIGN INFORMATION IMPROPER	1	1	1
6 RCNY § 2-378(a) - LICENSEE FAILED TO MAINTAIN ELECTRONIC RECORDS FOR EACH TOW OR FAILED TO MAINTAIN ELECTRONIC RECORDS AS REQUIRED	1	1	1
6 RCNY § 2-378(b) - BUSINESS FAILED TO MAINTAIN ELECTRONIC COPIES OF THE BOUND DARP LOG-BOOK	1	1	1
6 RCNY § 2-378(c)(1) - BUSINESS FAILS TO MAINTAIN ELECTRONIC RECORDS OF PD 571-147 FORM	1	1	1
NYC Admin. Code § 19-169.1(d) - REMOVED VEHICLE WHILE IT WAS OCCUPIED	1	1	1
NYC Admin. Code § 19-169(a) - REMOVAL OF VEHICLE AFTER NOTICE/BY LIC TOW	1	1	1
NYC Admin. Code § 20-112 - FAILURE TO NOTIFY OF CHANGE OF ADDRESS	1	1	1
NYC Admin. Code § 20-113 - IMPROPER TRADE NAME OF LICENSEE	1	1	1
NYC Admin. Code § 20-327(b) - IMPROPER STORAGE	1	1	1
NYC Admin. Code § 20-504(b) - TOWED CAR WITHOUT OWNER PERMISSION	1	1	1
NYC Admin. Code § 20-509.1 - CHARGED A FEE FOR TOWING OF DISABLED PASSENGER VEHICLE FROM ARTERIAL ROADWAY THAT IS GREATER THAN LEGAL MAXIMUM	1	1	1



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Section of Administrative Code or Rules	Violations	Companies	Charge Count
NYC Admin. Code § 20-509(b) - STORAGE FEE GREATER THAN LEGAL MAXIMUM	1	1	1
NYC Admin. Code § 20-509(d) - CHANGE TOWING VEHICLE NOT BY LAW	1	1	1
NYC Admin. Code § 20-517 - UNAUTHORIZED TRANSFER OF LICENSE	1	1	1
NYC Admin. Code § 20-518(a)(3) - FAILED TO MAINTAIN EXCLUSIVE CONTROL OF BUSINESS	1	1	1
NYC Admin. Code § 20-528(a) - FAILED TO NOTIFY PRECINCT WITHIN 2 HOURS	1	1	1
NYC Admin. Code § 20-535(a) - OVERCHARGE FOR BOOTNG/ADDITIONAL FEE FOR TOWING	1	1	1
NYC Admin. Code § 20-535(c) - PERMIT TO PAY CHARGE FOR BOOT AT LOCATION	1	1	1



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II. TOTAL NUMBER OF VIOLATIONS ISSUED TO EACH LICENSEE

Business Name	License Number	Violations	Unique Charges	Charge Count
198 BODY SHOP, INC	2023898-DCA	1	3	3
3E TOWING INC.	1377006-DCA	2	6	12
718 AUTOMOTIVE INC	2043587-DCA	1	2	2
727 AUTOMOTIVE INC.	1450484-DCA	1	2	2
730 TOWING & COLLISION CORP	2043650-DCA	1	3	3
809 COLLISION INC	2012004-DCA	2	12	42
A&A MOTORS AND TOWING INC.	0895619-DCA	1	2	2
ABEL AUTOMOTIVE TOWING CORP	2029231-DCA	1	3	3
ALL ABOUT AUTOMOTIVE II, INC.	1227931-DCA	1	6	6
ALL ABOUT AUTOMOTIVE INC	1465004-DCA	1	4	4
ALL BORO TOWING L.L.C.	1329948-DCA	1	3	3
AMERICAN TOWING SERVICE INC.	1148911-DCA	1	2	2
ASAP AUTOMOTIVE CENTER CORP	2047574-DCA	1	1	1
B & M ELECTRONIC DIAGNOSTIC REPAIR SERVICE INC	0929938-DCA	1	1	1
B.M.J. AUTOMOTIVE INC	2055366-DCA	1	2	2
BREEN BROS. TOWING, INC.	0833070-DCA	1	4	4
BRYAN'S AUTO EAST, LTD.	0991107-DCA	1	1	1
CASH 4 CARS OF QUEENS TOWING, INC.	1355536-DCA	2	3	4
CITY TOWING & RECOVERY INC.	1421131-DCA	1	2	4
CJ CAR CARE INC	2003867-DCA	1	1	1
COLOMBIA TOWING 1 LLC	1428326-DCA	1	2	5
CONSUMERS COLLISION CENTER INC.	1068590-DCA	1	8	11
CUSTOM TOWING INC.	1471267-DCA	2	8	15
DOUBLE A AUTOMOTIVE CORP	2020839-DCA	1	4	4
EMPIRE STATE TOWING, INC.	1440857-DCA	1	4	4
FIRST STAR AUTOMOTIVE INC	2039290-DCA	1	4	10
GOT CHAA TOWING & RECOVERY INC	N/A	1	2	2
HCC COLLISION, INC.	1399949-DCA	1	1	1
IPK AUTOMOTIVE INC	2058052-DCA	3	6	11
IT'S OUR TIME AUTOMOTIVE INC	2048525-DCA	3	8	11
JUST IN TIME AUTOMOTIVE INC	2024459-DCA	1	2	2



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II. TOTAL NUMBER OF VIOLATIONS ISSUED TO EACH LICENSEE (Continued)

Business Name	License Number	Violations	Unique Charges	Charge Count
KNIGHTS COLLISION EXPERTS, INC.	0833046-DCA	1	1	4
KNIGHTS COLLISION EXPERTS, INC.	1413887-DCA	2	4	7
KNIGHTS COLLISION EXPERTS, INC.	1457797-DCA	1	1	4
KNIGHTS COLLISION EXPERTS, INC.	2021874-DCA	1	1	4
M&T AUTO INC	2023065-DCA	1	2	2
MARK'S AUTOMOTIVE INC	0992248-DCA	1	2	2
METROPOLITAN AUTO BODY & TOWING INC.	1244314-DCA	1	3	3
MR. TOM'S TOWING INC.	1309754-DCA	1	1	1
MR.Z TOWING INC	0904922-DCA	1	1	1
NORTHSIDE AUTO TOWING INC.	1276631-DCA	1	1	1
ONE STOP 86 ST. INC.	0915955-DCA	1	2	2
ONE STOP 86 ST. INC.	2027281-DCA	1	2	2
PONY LLC	1306647-DCA	1	2	2
QUALITY AUTOMOTIVE SERVICES, INC.	0890594-DCA	1	1	1
REAL DEAL AUTO TECH INC	2015739-DCA	1	8	8
REAL TALK RECOVERY INC	2050584-DCA	1	1	1
RIVERDALE TOWING ASSOCIATES LLC	2027570-DCA	1	7	10
RO-JO TOWING INC.	0931284-DCA	1	1	1
ROAD HELP INC	2015114-DCA	1	5	5
RUNWAY TOWING CORP.	1196757-DCA	1	3	3
S & S COLLISION CORP	2027407-DCA	1	2	3
SOUTH BRONX AUTOMOTIVE CORP	2024031-DCA	1	5	5
SPANKY'S TOWING SERVICE INC.	1311482-DCA	1	5	6
STAR RECOVERY INC	2033260-DCA	1	2	2
TJ'S AUTOMOTIVE CORP	2021791-DCA	1	3	3
TMT COLLISION SPECIALIST LLC	2019054-DCA	1	2	3
TOW-ARRIFIC INC	2018047-DCA	2	3	3
TOW-ARRIFIC INC	2043583-DCA	1	3	3
TRI-STAR COLLISION CORP	2019163-DCA	1	1	1
TYC GROUP INC.	1456246-DCA	1	2	2
ULTIMATE COLLISION & TOWING INC	2010561-DCA	1	1	2



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Business Name	License Number	Violations	Unique Charges	Charge Count
UNCLE NEIL'S II, INC.	0884765-DCA	1	12	12
UP NORTH TOWING INC.	2004782-DCA	1	2	2



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III. NUMBER OF LICENSE SUSPENSIONS, DISAGGREGATED BY LICENSEE

Business Name	License Number	Address	License Status	Suspensions
CARTER BROS. AUTOMOTIVE REPAIRS INC.	0833016-DCA	2310 ATLANTIC AVE, BROOKLYN, NY 11233	Active	1
A & A MOTORS AND TOWING, INC.	0895619-DCA	12322 MERRICK BLVD, JAMAICA, NY 11434	Active	1
L.K.J. TOWING CORP.	0942588-DCA	225 UNION AVE, BROOKLYN, NY 11211	Active	1
TRI-STATE TRANSPORTERS, INC.	1003672-DCA	5065 BROADWAY, NEW YORK, NY 10034	Inactive	1
JACOB RECOVERY & STORAGE INC.	1228033-DCA	1436 BLONDELL AVE, BRONX, NY 10461	Inactive	1
KNIGHTS TOWING CORP.	1282575-DCA	2000 EASTERN PKWY, BROOKLYN, NY 11233	Inactive	1
CARRIFIC AUTOMOTIVE INC	1292630-DCA	3319 DELAVALL AVE, BRONX, NY 10475	Active	1
PONY LLC	1306647-DCA	21525 99TH AVE, QUEENS VILLAGE, NY 11429	Active	1
AGGRESSIVE TOW CORP.	1435997-DCA	1396 BLONDELL AVE, BRONX, NY 10461	Inactive	1
KINGS COUNTY TOWING & AUTO BODY INC.	1436906-DCA	1435 39TH ST, BROOKLYN, NY 11218	Active	1
APPLE TOWING CO., INC.	1458846-DCA	80 WINANT PL, STATEN ISLAND, NY 10309	Inactive	1
ALL ABOUT AUTOMOTIVE INC	1465004-DCA	14 LOMBARDY ST, BROOKLYN, NY 11222	Active	1
AUTOMOTION AUTO BODY INC	1466073-DCA	171 E 122ND ST, NEW YORK, NY 10035	Inactive	1
EMPIRE COACH INC	2007804-DCA	1501 BASSETT AVE, BRONX, NY 10461	Active	1
ULTIMATE COLLISION & TOWING INC	2010561-DCA	38 WINANT PL, STATEN ISLAND, NY 10309	Active	1
MORRIS PARK AUTOMOTIVE INC	2010580-DCA	1512 STILLWELL AVE, BRONX, NY 10461	Inactive	1
DESIGNER AUTO WORLD INC	2014673-DCA	840 5TH AVE, BROOKLYN, NY 11232	Active	1
1ST CLASS CAR CARE CORP	2021356-DCA	3528 ROMBOUS AVE, BRONX, NY 10475	Active	1
TJ'S AUTOMOTIVE CORP	2021791-DCA	501 HUNTS POINT AVE, BRONX, NY 10474	Active	1
929 AUTOMOTIVE CORP	2045574-DCA	1550 BRONXDALE AVE, BRONX, NY 10462	Inactive	1
FIRST RESPONSE RECOVERY INC	2048088-DCA	4398 PARK AVE, BRONX, NY 10457	Inactive	1



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IV. NUMBER OF LICENSE REVOCATIONS, DISAGGREGATED BY LICENSEE

Business Name	License Number	Business	License Status	Revocations
UNCLE NEIL'S II, INC.	0884765-DCA	8717 LIBERTY AVE, OZONE PARK, NY 11417	Inactive	1
AMERICAN TOWING SERVICE INC.	1148911-DCA	5901 GRAND AVE, MASPETH, NY 11378	Inactive	1
JACOB RECOVERY & STORAGE INC.	1228033-DCA	1436 BLONDELL AVE, BRONX, NY 10461	Inactive	1
SPANKY'S TOWING SERVICE INC.	1311482-DCA	5625 56TH TER, MASPETH, NY 11378	Inactive	1
A&L COLLISION SPECIALIST INC	1439961-DCA	50 STORER AVE, STATEN ISLAND, NY 10309	Inactive	1
CITY JUNK REMOVAL INC.	1467038-DCA	14644 105TH AVE, JAMAICA, NY 11435	Inactive	1
809 COLLISION INC	2012004-DCA	600 E 156TH ST, BRONX, NY 10455	Inactive	1
RIVERDALE TOWING ASSOCIATES LLC	2027570-DCA	2768 WEBSTER AVE, BRONX, NY 10458	Inactive	1
NYC TOWING EXPERTS INC	2054676-DCA	8109 FOSTER AVE, BROOKLYN, NY 11236	Inactive	1

V. TOTAL NUMBER OF MEETINGS OF THE TOW ADVISORY BOARD

The Tow Advisory Board did not meet in 2018. DCA is in the process of determining how the Tow Advisory Board would be reconstituted.