FY 2021 AGENCY QUARTERLY DIVERSITY AND EEO REPORT

AGENCY NAME: NEW YORK CI	TY EMERGENCY MANAGEMENT				
 1st Quarter (July -September), due November 6, 2020 3rd Quarter (January -March), due April 30, 2021 		 2nd Quarter (October - December), due January 29, 2021 4th Quarter (April -June), due July 30, 2021 			
Prepared by: Click or tap here to enter text. Nancy Silvestri	Click or tap here to enter text. _EEO Officer	Click or tap here to enter text.	Click or tap here to enter text.		
Name	Title	E-mail Address	Telephone No.		
Date Submitted: _3/8/21					
FOR DCAS USE ONLY:	Date Received:				

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2021

[NOTE: These forms are cumulative. For Q2, Q3 and Q4 use previous quarter's submission to update]

- 1. Please save this file as 'XXXX Quarter X FY 2021 DEEO Quarterly Report.Part I' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes coorganized or co-sponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. NOTE: DELAYED = behind schedule; DEFERRED = put off until later when better resources become available.
- 4. Please save the Excel file as 'XXXX Quarter X FY 2021 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

PART I: NARRATIVE SUMMARY

I. COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD

Distributed to all agency employees?	🛛 Yes, On (Date):9/23/20	🗌 No
	🛛 By e-mail	
	Posted on agency intranet	
	Other	

II. RECOGNITION AND ACCOMPLISHMENTS

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

Diversity & EEO Awards

□ Diversity and EEO Appreciation Events

Public Notices

□ Positive Comments in Performance Appraisals

Other (please specify): _____

* Please describe D&EEO Awards and/or Appreciation Events below:

NYCEM Commissioner Deanne Criswell hosts quarterly Agency "All Hands/Town Hall" meetings that appreciate staff efforts and acknowledge exceptional work. During the Q1 FY2021 Town Hall meeting, Commissioner Criswell acknowledged agency staff from a variety of units for a diversity of work functions and skillsets.

Also during the Q1 FY2021 Town Hall meeting, Commissioner Criswell introduced the Racial Equity and Diversity Working Group that was created and tasked with facilitating listening sessions and unconscious bias workshops for the agency.

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency Headcount as of the last day of the quarter was:

Q2 (12/31/2020): _____ Q1 (9/30/2020): 198

Q4 (6/30/2021): _____ Q3 (3/31/2021): _____

2. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.

Xes , On (Date): _8/7/2020_____

X Yes , On (Dates): 01/19/20

3. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis.

Yes , On (Dates):	01/19/20			
The review was	🛛 Human Resources	🗆 Human Resources	Human Resources	Human Resources
conducted with:	🛛 Agency Head	🗆 Agency Head	🗆 Agency Head	Agency Head
	General Counsel	🗆 General Counsel	General Counsel	General Counsel
	□ Other	□ Other	□ Other	□ Other
	□ Not conducted	□ Not conducted	□ Not conducted	□ Not conducted

EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2021 IV.

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2021 - Proactive Strategies to Enhance Diversity, EEO and Inclusion:

A. WORKFORCE:

Please list the Workforce Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
 Recruit, hire, retain, train, and grow a diverse workforce representative of the city we serve. Adopt and implement a comprehensive Recruitment Strategy Identify opportunities to embed diversity and inclusion priorities into public-facing aspects of the NYCEM's work. Ensure that diverse voices are represented in public-facing projects. 	 Adopt and implement a comprehensive Recruitment Strategy: planned for Q2 FY2021 when NYCEM Chief Human Capital Officer is onboarded. NYCEM's social media channels and website are being evaluated for changes in language to reflect our DEI goals. NYCEM's A Day in the Life series will continue to highlight and promote diverse agency voices. 	 Planned Not started Ongoing Delayed Deferred Completed 			

Offer opportunities for agency-wide and targeted discussions (Town Hall meetings, roundtables, small group discussions) on issues related to diversity and inclusion, such as racial equity, generational diversity, unconscious bias, disability inclusion, and other critical topics.	NYCEM's Racial Equity and Diversity Working Group developed a proposal to enlist a vendor to provide listening sessions and Unconscious Bias workshops to agency employees in Q2 FY2021.	 Planned Not started Ongoing Delayed Deferred Completed 			
 Explore the feasibility of diversity and inclusion performance metrics to promote accountability and best practices. Provide managerial training on equity and equal opportunity and encourage leadership approaches that support employee engagement and belonging. 	diversity statement on the job listings web page. -Discussion of DEI performance metrics to	 ☑ Planned ☑ Not started ☑ Ongoing ☑ Delayed ☑ Deferred ☑ Completed 			
Describe steps that were taken or considered to address und exists in the current quarter.	derutilization identified through quarterly workforce i	reports. Please list J	ob Groups w	here underu	tilization

NYCEM's Human Capital team has been tasked by the Commissioner with developing a Recruitment Strategy to address underutilization and ensure that the agency's job postings reach a diverse pool of potential applicants. The recruitment strategy proposal will be submitted to Commissioner Criswell in Q2 FY2021.

B. WORKPLACE:

Please list the Workplace Goal(s) included in <i>Section</i> <i>IV: Proactive Strategies to Enhance Diversity, EEO and</i> <i>Inclusion,</i> which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
 Build and maintain an infrastructure that supports diversity and promotes inclusion within NYCEM. Establish an Equity and Diversity Council to provide constructive feedback, identify issues needing attention, and assist in implementing policies to enhance diversity and equity at NYCEM. 	first permanent Equity and Diversity Council, charged with integrating equity and diversity into the agency's	 □ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 			

	determine the Council's inaugural members.						
- Provide diversity and inclusion/anti- bias training for employees, starting with agency-customized Inclusive Leadership and Unconscious Bias workshops	NYCEM is reviewing vendor proposals to provide Inclusive Leadership and Unconscious Bias workshops to all agency staff, with the sessions expected to be held in Q2 FY2021.	 Planned Not started Ongoing Delayed Deferred Completed 					
 Use data from climate studies to frame and direct future action on diversity and inclusion. 	NYCEM conducted an internal climate survey that is informing the agency's DEI initiatives in FY2021.	 Planned Not started Ongoing Delayed Deferred Completed 					
Please specify any other EEO-related activities during the qua briefly the activities, including the dates when the activities o		noting diversity, nev	vsletters/art	icles, etc.) ar	nd describe		
In FY 2021, NYCEM's EEO Officer and Chief Human Capital Officer are meeting biweekly to review data, discuss best practices, and implement solutions to perceived workplace barriers for job groups that may surface in underutilization reports.							
-	A senior NYCEM leader, most often NYCEM's Chief of Staff, will continue meeting with each departing employee to conduct detailed exit interviews that will allow us to further identify trends and issues that can be addressed through proactive policy adjustments.						
In FY 2021, Commissioner Criswell began monthly r Access, and Functional Needs advisors to foster co			uman Capi	tal, and Di	sabilities,		

Additionally, NYCEM's forthcoming Equity and Diversity Council will assist the agency in addressing issues related to recruitment and barriers.

C. COMMUNITY:

Please list the Community Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Q1 Update	Q2 Update	Q3 Update	Q4 Update
 Build upon existing partnerships and create new partnerships that enhance NYCEM's commitment to and work with diverse populations. Strengthen existing collaborations and build new partnerships with the NYC communities we serve. 	NYCEM's Community Preparedness Bureau began building upon and creating new community partnerships as part of the agency's COVID-19 response/recovery efforts.	 Planned Not started Ongoing Delayed Deferred Completed 			
 Enhance partnerships with local organizations, underrepresented groups, and communities to provide information and resource materials to New Yorkers in an equitable, inclusive manner. 	NYCEM's Community Preparedness Bureau began identifying opportunities to enhance partnerships to provide information to New Yorkers in an equitable and inclusive manner.	 Planned Not started Ongoing Delayed Deferred Completed 			

 Create and implement a communications strategy that further elevates diversity and inclusion as a key agency priority and reinforces leadership commitment. Develop additional outreach content and engagement initiatives for diverse audiences, including traditionally underserved NYC communities. 	NYCEM's External Affairs team is developing goals for an updated communications strategy to further elevate diversity and inclusion, including showcasing and celebrating the diversity of NYCEM employees and highlighting diversity as an issue within the broader emergency management profession.	Delayed					
Please specify any other Community-directed activities durin fairs, etc.) and describe briefly the activities, including the da		al programs, promot	ion of agency	y services, co	ommunity		
NYCEM named Assistant Commissioner, Eric Smalls as the agency's first Chief Diversity Officer in 2020, and as part of his role Eric will further the agency's outreach and participation with MWBEs. Additionally, the new NYCEM Equity and Diversity Council being developed in Q1 and Q2 will help to develop goals and a strategy for addressing the Community aspect of NYCEM's equity and diversity mission. The Council Members will explore initiatives to improve community awareness, relations, and engagement, especially in areas traditionally underrepresented or underserved.							

V. <u>RECRUITMENT</u>

A. RECRUITMENT EFFORTS

Please list Recruitment Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
 NYCEM will utilize a variety of sources to maximize the agency's ability to attract a diverse pool of applicants for employment and internship opportunities. 	NYCEM's Chief Human Capital Officer will spearheading the agency's development of a Recruitment Strategy, which is expected to be finalized by end of Q2 FY2021. The Recruitment Strategy will suggest improvements to the current recruitment and hiring processes to help NYCEM achieve a diverse and representative hiring pool for vacancies.	 ☑ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed 			

 NYCEM will work to clearly articulate the agency's commitment to fostering a diverse, inclusive workforce both internally and externally. 	In FY2021 Q1, Commissioner Criswell detailed upcoming DEI goals in an email to staff, including the development of the agency's Recruitment Strategy. In meetings with executive and senior staff she outlined recruitment and ensuring a diverse candidate pool for agency postings as an agency priority. In FY2021, NYCEM expanded recruiting efforts via professional and social networks including LinkedIn to reach a larger audience of potential applicants.	 ☑ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 		
 Enhanced recruitment outreach: NYCEM will engage with colleges and universities, including women's colleges, Historically Black Colleges and Universities, Hispanic Serving Institutions, and others, through career fairs, networking and recruiting events. NYCEM will conduct outreach and recruitment at job fairs and other events hosted by various organizations supportive of diverse communities, 	As part of the agency's Recruitment Strategy being developed in Q2 FY2021, the agency will identify opportunities to work more closely with colleges serving underrepresented groups to identify specific programs and professors with expertise relevant to open positions to further reach underrepresented groups.	 Planned Not started Ongoing Delayed Deferred Completed 		

	including disability advocacy groups			
	and veterans.			
-	Via the NYCEM innovation team, the			
	agency will seek to create a veteran			
	internship pathway to increase			
	outreach/recruitment efforts to			
	veterans with outreach to existing VA			
	organizations.			

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2021: [**NOTE:** Please update this table every quarter]

Type of Internship\Fellowship	Total	Race/Ethnicity* [#s] * Use self-ID data	Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1. Urban Fellows	1	W	M 1FN-BOU
2. Public Service Corps	5	2B, 1H, 1W	M 2F 3N-BOU
3. Summer College Interns	0		M F N-B O U
4. Summer Graduate Interns	0		M F N-B O U
5. Other (specify): Solomon	3	2A, 1W	M 2F 1N-BOU
Fellows			

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C. 55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are __0_ [number] 55-a participants.

During the 1st Quarter,	a total of _	[number] new applications for the program were received.
During the 1st Quarter _	particip	pants left the program due to [state reasons]

During the 2nd Quarter, a total of _____ [number] new applications for the program were received. During the 2nd Quarter ____ participants left the program due to [state reasons] ______.

During the 3rd Quarter, a total of ____ [number] new applications for the program were received. During the 3rd Quarter ___ participants left the program due to [state reasons] _____.

During the 4th Quarter,	a total of _	[number] new app	plications for the	ne progran	n were received.
During the 4th Quarter	particip	ants left the program	due to [state re	easons]	·

The 55-a Coordinator has achieved the following goals:

1.	Disseminated 55-a information – by e-mail: 🛛 Yes 🛛 No
	in training sessions: 🛛 Yes 🗋 No
	on the agency website: 🛛 Yes 🖾 No
	through an agency newsletter: 🛛 Yes 🛛 No

2. ______

VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2021 Diversity and EEO Plan (include use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities	NYCEM's Human Capital Team is promoting employee awareness of opportunities for promotion and transfer within the agency through agency wide notification including emails and the agency's intranet site. The team is also organizing information sessions for agency employees regarding the civil serve process and opportunities.	 Planned Not started Ongoing Delayed Deferred Completed 			

Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions	As part of NYCEM's reorganization effective FY2021 Q1, the agency is adopting a new protocol for in-title promotions and salary increases, creating a streamlined process and step increases.	 ☑ Planned □ Not started ☑ Ongoing □ Delayed □ Deferred □ Completed 		
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists	As part of the NYCEM agency reorganization implemented in FY2021 Q1, the process for candidate selection for both new hires and promotions is being reexamined. Proposed changes will be implemented further into FY2021. NYCEM does not currently fill positons through a civil service list to date; the civil service exam for our title is not finalized.	 Planned Not started Ongoing Delayed Deferred Completed 		
Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post- appointment)	The EEO Officer reviews quarterly data. The role of the EEO Officer/EEO Office staff will be reviewed and revised as part of the development of the agency's recruitment strategy in FY2021.	 Planned Not started Ongoing Delayed Deferred Completed 		

Analyzing the impact of layoffs or terminations on racial, gender and age groups	If future periods of layoffs, terminations and demotions come to fruition for legitimate business/operational reasons, NYCEM will analyze the impact upon gender, race and age before making any final decisions. NYCEM will take all steps to protect the integrity of the diversity and inclusionary practices of the agency. The Commissioner will include the agency's EEO Officer and General Counsel in any decisions that impact gender, race and age.	 Planned Not started Ongoing Delayed Deferred Completed 			
Other:		 Planned Not started Ongoing Delayed Deferred Completed 			
During this Quarter the Agency activities included:	# of Vacancies # of New Hires # of New Promotions	# 22 # 9 # 2	# # #	# # #	# # #

VII. TRAINING

Please provide your training information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

VIII. REASONABLE ACCOMMODATION

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

B. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DIVERSITY AND EEO TRAINING SUMMARY" (in MS Excel).

C. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

		agency has ent nformation as			sment Complaint Data	a in the DCAS Citywide Complaint Tracking System and updates
Q1	1	\boxtimes	Q2		Q3 🗆	Q4 🗆
		agency has ent ey occur.	ered	all types of com	plaints in the DCAS Cit [.]	tywide Complaint Tracking System and updates the information
🛛 Th	e a	agency ensures	s that	t complaints are o	closed within 90 days.	
-		-			in the DCAS Citywide mspwva-dcslnx01.csc.	Complaint/Reasonable Accommodation Tracking System by c.nycnet/Login.aspx

D. LOCAL LAW 101: CLIMATE SURVEY

Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

NYCEM conducted an internal climate study that is informing changes in FY2021 described in other sections of this document, including the creation of the agency's first Equity and Diversity Council, listening sessions and Unconscious Bias training, and new processes and procedures for agency recruitment, among others.

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

□ The agency is involved in an audit; please specify who is conducting the audit: ______.

□ Attach the audit recommendations by NYC EEPC or the other auditing agency.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021.

APPENDIX: [NYCEM] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR 1st QUARTER, FISCAL YEAR 2021

A. PERSONNEL CHANGES

Personnel Changes this Quarte	er: 🛛 No Changes	Number of Additions:	Number of Deletions:
Employee's Name & Title			
Nature of change	Addition Deletion	Addition Deletion	□ Addition □ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
NOTE: Please attach CV/Resume	of new staff to this report		
For New EEO Professionals:			
Name & Title			
EEO Function	EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify)	EEO Officer EEO Counselor EEO Trainer EEO Investigator 55-a Coordinator Other: (specify)	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)
Proportion of Time Spent on EEO Duties	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):	□ 100% □ Other: (specify %):
Completed Trainings: EEO Awareness Diversity & Inclusion IgbTq: The Power of Inclusion Sexual Harassment Prevention Unconscious Bias	YesNoYesNoYesNoYesNoYesNoYesNo	 Yes Yes No Yes No Yes No Yes No Yes No 	 Yes Yes Yes Yes Yes No Yes No Yes No
Training Source(s):	DCAS Agency Other	DCAS Agency Other	DCAS Agency Other

B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN NYCEM AS OF 1st QUARTER FY 2021 *

EEO\Diversity Role	Name	<u>Civil Service Title</u>	<u>% of Time</u> <u>Devoted to EEO</u> <u>& Diversity</u> <u>Functions</u>	Office E-mail Address	Telephone #
Diversity & Inclusion Officer	Eric Smalls	Chief Technology Officer	15%		
EEO Officer	Nancy Silvestri	Administrative Public Information Specialist	30%		
Deputy EEO Officer	N/A				
ADA Coordinator	Dennis Boyd	Emergency Preparedness Manager	100%		
Disability Rights Coordinator	Dennis Boyd	Emergency Preparedness Manager	100%		
Disability Services Facilitator	Brandon Hill	Emergency Preparedness Manager	100%		
55-a Coordinator	Veronica Geager	Emergency Preparedness Manager	70%		
Career Counselor	Veronica Geager	Emergency Preparedness Manager	70%		
EEO Counselor	Karen Thomas	Emergency Preparedness Manager	10%		
EEO Investigator	Karen Thomas	Emergency Preparedness Manager	10%		
EEO Counselor\ Investigator	N/A				
Investigator/Trainer	N/A				
EEO Training Liaison	Stella Guarna	Deputy Commissioner, Legal Affairs	25%		
Other (describe) Language Access Coordinator	Iskra Killgore	Emergency Preparedness Manager	25%		

* Please note changes (new personn	el filling the specified role). Y	ou may insert additional entries as n	eeded. Title refers	to the civil service title. If	there is an
EEO\Diversity role that your staff perf	forms that is not on the list ab	ove you may indicate it on the chart.			

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