

**OFFICE OF THE STATEN ISLAND BOROUGH PRESIDENT**  
**DIVERSITY AND EQUAL EMPLOYMENT OPPORTUNITY PLAN**  
**FISCAL YEAR 2021**

**I. Introductory, Commitment and Accountability Statement by the Agency Head**

As Borough President of Staten Island, I believe that my staff is among Borough Hall's greatest assets. Therefore, as a non-mayoral agency, we are committed to the recruitment, development, and retention of a diverse and inclusive workforce. In an effort to build a strong team and drive optimal performance on behalf of our constituents on Staten Island, we value diversity of perspective, experience, and background. I expect all managers and supervisors to promote a work environment that is fair and safe for all Borough Hall employees—and one that regards equity, inclusion, and respect for all.

I hold the EEO Officers, human resources professionals, legal professionals, managers and supervisors at Borough Hall accountable for ensuring that the Agency does not discriminate against employees, or applicants for employment—and for supporting diversity and inclusion consistent with EEO rules and regulations. All Agency staff members are accountable for the effective implementation of the City's EEO Policy and the FY 2021 Diversity and EEO Plan.

I will issue a Commitment Statement annually to affirm the principles of diversity, inclusion, and equal employment opportunity. This will serve as regular guidance to managers and supervisors across all levels, as well as communicate the focus and commitment of our agency to all employees. I will drive accountability by directing that the EEO Officer be integrated in critical human resources decisions regarding workforce changes that might negatively impact any protected EEO group, including recruitment strategies, vacancy projections, succession planning, selections for training/career development opportunities, and strategic planning.

My leadership team will implement the objectives and actions of this plan, and work to promote diversity and inclusion at Borough Hall based upon guidance provided by the DCAS Office of Citywide Equity and Inclusion—and review our performance throughout the year.

The Agency will report, upon request by DCAS, on the steps undertaken to comply with Executive Order No. 16 of 2016 and the provisions of the various Executive Orders and laws (e.g. Local Law 92, Section 201g of the New York State Labor Law, Local Law 101 and Local Law 93) prohibiting employment discrimination in New York City. The Agency will also continue to disseminate and post policies and required posters.

I am committed to maintaining a workplace free from all forms of harassment and discrimination as prohibited by the City's EEO Policy. The Agency EEO Officers, Anthony T. Esposito and Marie Carmody-LaFrancesca, will serve as a resource for Agency managers and supervisors by providing guidance in addressing any identified EEO issues. The Agency EEO Officer's contact information will be prominently available to all employees in order to address any questions, inquiries, concerns or complaints Agency staff may have regarding EEO rights and the New York City's efforts to protect them and any allegation of violation of the EEO Policy.

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☒ This statement is the same as last year.

**II. Recognition and Accomplishments**

In the past year our agency accomplished the following as part of our commitment to Equal Employment Opportunity, Equity, Diversity, and Inclusion:

1. All Agency staff completed DCAS' required **Sexual Harassment Prevention: *What to Know About Unlawful and Inappropriate Behaviors in the Workplace*** training.
2. Agency created a comprehensive Workplace Violence Prevention Program with the help of DCAS and Department of Labor Consultant Services. All Agency staff have been trained on the contents of the program and requirements of the law.

*Additional Comments:*

The Agency, which is non-mayoral and made up of less than 50 employees, has made a deliberate effort, via policies and procedures, to promote a diverse work environment where all Agency employees, regardless of race/ethnicity/gender/age, or any other protected EEO status are treated with the same level of professionalism and respect. The Agency has implemented an open floor plan specifically to promote diversity, equal opportunity, and collaboration.

**III. Workforce Review and Analysis**

**Please provide the total agency headcount as of 6/30/2020  
(available in the EBEPR210 CEEDS report): 43**

1. Describe steps taken to encourage all employees at your agency to update self-ID information regarding race/ethnicity, gender, and veteran status through either NYCAPS Employee Self Service (ESS) or other means.

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In FY 2021, the agency will remind and encourage its employees to update self-ID information regarding race/ethnicity, gender, and veteran status through any of the following means:

- ☒ NYCAPS ESS (by email; strongly recommended every year)
- ☐ Agency's intranet site
- ☐ Newsletters and internal Agency Publications
- ☒ On-boarding of new employees

## Additional Comments:

In FY 2021 all Agency personnel will be informed, via email, that the self-ID form that the agency uses now includes: Two or More Races (Not Hispanic or Latino); Hispanic as an option based on ethnicity, and Asian is now separate from Native Hawaiian and Other/Pacific Islander. Additionally, all Agency staff will be encouraged to update their self-ID information and be reminded that they are free to do so at any time.

2. Describe the review process of the quarterly CEEDS reports on workforce composition, utilization, new hires and promotions data presented in your quarterly agency workforce dashboard and/or internal workforce reporting. Describe how your agency's EEO Officer, Personnel Officer and Agency Head work together to review demographic trends. These reports must be reviewed regularly with the Agency Head.

**NOTE:** If necessary, the agency can reach out to DCAS OCEI for guidance on interpreting their underutilization reports. However, it is the agency's responsibility to use that data to inform the formulation of its recruitment plans and efforts.

- ☒ The agency conducts regular reviews of the CEEDS workforce reports and the summary dashboard sent to the EEO Officer by DCAS' Office of Citywide Equity and Inclusion (OCEI) to provide demographic data and trends. The review includes an analysis of workforce composition by job title, job group, race/ethnicity and gender for all employees; new hires, promotions and separation data; and utilization analysis.

Reviewed with	Frequency
Human Resources	<input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/> Other _____
General Counsel	<input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/> Other _____
Agency Head	<input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input checked="" type="checkbox"/> Annually <input type="checkbox"/> Other _____

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Other (Chief of Staff))    ☒ Quarterly    ☐ Semi-Annually    ☐ Annually    ☐ Other \_\_\_\_\_

- ☐ The agency review entails a discussion concerning perceived workplace barriers for job groups that may surface in underutilization reports and for factors that may be creating these barriers (e.g., hiring patterns in specific job titles).
- ☒ The agency reaches out to DCAS to serve as a resource in identifying strategies and best practices to address barriers to entry as well as to receive guidance concerning the interpretation of underutilization reports.

*Additional Comments:*

As a non-mayoral agency, the Office of the Staten Island Borough President was not previously required to submit an Annual Plan until FY 2019. The Agency will work with DCAS identify strategies to address any barriers to entry.

## IV. EEO, Diversity, Inclusion, and Equity Initiatives for FY 2021

### 1. Proactive Strategies to Enhance Diversity, EEO and Inclusion

**State below the central goals of your strategy for FY 2021 focused on promoting equity, increasing diversity, assuring equal employment opportunity, and enhancing the value of inclusion at your agency. Include initiatives that your agency will implement in FY 2021.**

- 1. Workforce:** The Office of the Staten Island Borough President, as any entity, is only as good at its people. Therefore, we are committed to recruiting, developing, and retaining a talented, diverse, and inclusive workforce.
- 2. Workplace:** Our Agency seeks to foster a workplace that engenders collaboration, innovation, and productivity. To do so, we will provide a workplace that values diversity of thought and background.
- 3. Community:** The Agency is led by an elected public official, the Borough President, whose principal role is to serve as the borough's advocate to City Hall. Therefore, outreach to, utilization of, and investment in our communities are core functions of this Office.

2. Describe the ongoing and new programs, actions, and initiatives planned for FY 2021, that are aimed toward innovative enhancement and expansion of the three foundations of Diversity and EEO strategy: **WORKFORCE, WORKPLACE, and COMMUNITY.**

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**A. WORKFORCE:**

**In addition to the strategic goals above, please indicate here specific action planned with respect to Workforce.**

**NOTE:** Please address the specific recruitment, selection and promotion strategies, sources and procedures in Sections V and VI, below.

**The actions listed below require internal agency collaboration and are not necessarily executed by the EEO Office.**

The agency will address underutilization in FY 2021 by:

- ☐ Expanding internal and external applicant pools to address the underutilization through outreach strategies for broader recruitment.
- ☐ Using the quarterly workforce report and dashboard to identify specific job groups where underutilization exists and guide recruitment efforts.

The agency will implement the following strategies to address the impending retirement of employees and possible loss or gap in talent:

- ☒ Job analysis and skills audit.
- ☐ Conduct workforce planning and forecasting.
  - ☐ Integrate succession planning in the agency activities to develop a pipeline, facilitate a seamless transition and continuity of service.
  - ☐ Ensure that there will be a diverse applicant pool for the anticipated vacancies.
  - ☐ Evaluate best sources for diverse candidates
  - ☐ Encourage agency employees to take promotional civil service examinations.

The agency will implement the following initiatives to develop and retain employees:

- ☐ Identification of Ready Now & High Potential Talent.
- ☒ Institute coaching, mentoring and cross training programs.
- ☐ Institute succession planning for top managerial positions.
- ☐ Implement initiatives to improve the personal and professional development of employee

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*Additional Initiatives, Programs, or Comments:*

The Agency will work with DCAS to access quarterly workforce data which should enable the implementation of new recruitment, selection and promotion strategies—and address any underutilization. The Agency will also work with DCAS to identify any tools that could be made available to improve workforce planning and forecasting. Please note that during the month of October, the Agency only received the DCAS FY 2021 Quarterly Diversity & EEO Training Summary.

**B. WORKPLACE: In addition to the strategic goals above, please indicate here specific actions planned with respect to Workplace.**

☒ The agency will take initiatives to create an inclusive work environment that values differences, and to maintain focus on retaining talent across all levels.

☐ Promote employee involvement by supporting Employee Resource Groups (ERGs).

☐ The agency will create a Diversity Council to leverage equity and inclusion programs.

☐ In FY 2020, the agency conducted the following survey(s) to improve the recruitment, hiring, inclusion, retention and advancement of people in underrepresented groups:

☒ Engagement /Job Satisfaction/ Employee Morale Survey(s)

☒ Workplace Insight Survey for Exiting (WISE) Managers

☒ Exit interview or surveys developed by the agency

*Additional Initiatives, Programs, or Comments:*

The Agency has previously performed exit interviews; specifically, for Agency managers. In FY 2019, we implemented exit interviews for all titles/ranks. The Agency will explore the feasibility of implementing anonymous surveys to gauge employee satisfaction and workplace conditions during FY 2021. In addition to the surveys and as communicated to all Agency staff, the Agency's Chief of Staff, Personnel Director, and EEO Officers will continue to maintain an open door policy to address any work environment issues that arise.

**C. COMMUNITY:**

**In addition to the strategic goals above, please indicate here specific actions planned with respect to Community.**

In FY 2021, the agency will:

☐ Continue or plan to promote diversity and EEO community outreach in providing government services

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- ☐ Promote participation with minority and women owned business enterprises (MWBs).
- ☐ Conduct a customer satisfaction survey.
- ☐ Identify best practices for establishing a brand of inclusive customer service.
- ☒ Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery.

*Additional Initiatives, Programs or Comments:*

Our Agency is committed to serving and advocating on behalf of nearly 500,000 Staten Island residents for municipal services and resources. The basis of our strategy is to keep the lines of communication open via the Borough President's constituent hotline ("HelpLine"), quality-of-life mobile app ("BP Assist"), active social media accounts across multiple platforms, and a full annual agenda of community events across Staten Island. The doors of Borough Hall will remain open to all as we continue outreach to the borough's diverse neighborhoods.

**V. Recruitment**

**A. Recruitment Efforts**

1. Summary of Recruitment Efforts – Include steps that will be taken to give notice to all employees of discretionary job postings within the agency as well as proactive efforts/strategies planned to market positions externally.

The agency will implement the following recruitment strategies and initiatives in FY 2021:

- ☒ Review policies, procedures, and practices related to targeted outreach and recruitment.
- ☐ Review underutilization in job groups to inform recruitment efforts.
- ☒ Identify resources to bolster efforts aimed at increasing the effectiveness of diversity recruitment.
- ☐ Put in place an operating, up-to-date, accessible website, mobile application and social media presence related to EEO protection and rights.
  - ☐ Currently in operation.
- ☒ Assess agency job postings to ensure appropriate diversity, inclusion, and equal

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opportunity employer messaging.

- ☐ Share job vacancy notices with the Mayor's Office for People with Disabilities at [nycatwork@mopd.nyc.gov](mailto:nycatwork@mopd.nyc.gov), (212) 788-2830 and ACCES VR by sending the job vacancy notices to Maureen Anderson at [Maureen.Anderson@nysed.gov](mailto:Maureen.Anderson@nysed.gov) (212) 630-2329 so they can share it with their clients.
- ☐ Reach out to the DCAS Office of Citywide Recruitment (OCR) as a resource at [citywiderecruitment@dcas.nyc.gov](mailto:citywiderecruitment@dcas.nyc.gov)
- ☐ If your agency is an eHire agency, post ALL vacancies on NYC Careers.
- ☒ Ensure that agency personnel involved in both the discretionary and the civil service hiring process have received:
  - ☒ Structured Interviewing training
  - ☒ Unconscious Bias training
- ☐ Assess recruitment efforts to determine whether such efforts adversely impact any particular group.

*Additional Strategies, Initiatives and Comments:*

Diverse Recruitment Source(s)	What sort of return do you expect to see from the effort? Indicate if this source yielded sufficiently large and diverse applicant pools.
The Agency will continue to contact Universities/Graduate Schools to discuss using their respective career sites to post new employment opportunities at the Agency.	Recruiting from New York City's universities has already yielded positive results. The Agency has hired several qualified, talented, and diverse entry-level and graduate fellow applicants.

## B. Internships/Fellowships

Indicate the type of internship/fellowship opportunities available at your agency. Please provide the number of student interns/fellows employed in FY 2020 and their demographic profiles, based on self-ID data. Indicate your plans to provide internship/fellowship opportunities in FY 2021.



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The agency provided the following internship opportunities in FY 2020:

Type of Internship\Fellowship	Total	Race/Ethnicity *[#s] * Use self-ID data	Gender * [#s] * Use self-ID data
1. Summer College Interns	17	NA*	Male: 5 Female: 12
2. Summer Graduate Interns	7	NA*	Male: 3 Female: 4
3. High School Interns	19	NA*	Male: 11 Female: 8

\* Self-ID data is obtained by EEO Office from NYCAPS.

☐ The agency will utilize the internship/fellowship programs to improve a pipeline of candidates from underutilized groups for entry-level positions, including in mission-critical occupations.

☒ The agency has hired former interns/fellows.

☒ The agency plans to provide internship/fellowship opportunities in FY 2021.

*Additional Comments:*

\* Given that our interns are volunteers, they do not complete NYCAPS' new hire forms. The Agency, in FY 2021, however, will request and encourage all interns to complete the EEO Self-ID Form.

## **VI. Selection (Hiring and Promotion)**

**NOTE: This section must be prepared in consultation with the Agency Personnel Officer.**

1. For FY 2021, if your agency is fiscally able to hire new employees and/or backfill open positions, please discuss the planned duties of the agency Career Counselor(s) with regard to advising employees of opportunities for promotion as well as overall career development.

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In FY 2021, the agency's Career Counselor will perform the following tasks:

- ☒ Review policies, procedures, and practices related to hiring (including vacancy announcements, use of certification lists, and the selection process for mission critical occupations).
- ☒ Promote employee awareness of opportunities for promotion and transfer within the agency.
- ☐ Arrange for agency wide notification of promotional and transfer opportunities.
- ☒ Encourage the use of training and development programs to improve skills, performance and career opportunities.
  - ☒ Provide information to staff on both internal and external Professional Development training sources.
  - ☒ Explain the civil service process to staff and what it means to become a permanent civil servant.
  - ☒ Provide technical assistance in applying for upcoming civil service exams.
- ☒ Provide agency staff with citywide vacancy announcements, civil service exams notices and other career development information.
- ☐ Assist employees and Job Training Program participants in assessing and planning to develop career paths.
- ☐ Provide resources and support for:
  - ☐ Targeted job searches
  - ☐ Development job search strategies
  - ☐ Resume preparation
  - ☐ Review of effective interview techniques
  - ☐ Review of techniques to promote career growth and deal with change
  - ☐ Internship exploration

*Additional Initiatives and Comments:*

The Agency's Career Counselor keeps a file of all city employment opportunities sent by DCAS until their respective expiration dates. Agency personnel, upon request, can look through the file in order to search for other opportunities offered by different city agencies. Due to the COVID-19 Pandemic, the Agency switched to telecommuting and, to date, the majority of the workforce is working remotely. During this time, however, the Agency Personnel Director has made and continues to make herself available to fulfill requests from Agency staff surrounding various matters including, but not

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limited to, career opportunities. Moreover, in the past, the Agency's Career Counselor has explained the civil service process to staff and has assisted with the process. As a continued effort, the Career Counselor will continue to be a key reference for individuals seeking a new job or information on the civil service process in FY 2021.

2. Monitoring, review, and assessment of the current new hire and promotional procedures for selection, especially for mid- and high-level discretionary positions.

In FY 2021, the agency will do the following:

- ☐ Review, revise and/or develop a protocol for in-title promotions and salary increases.
- ☒ Assess the criteria for selecting persons for mid-level to high level positions.
- ☐ Publicly post announcements for all positions, including senior level positions.
- ☐ Actively reach out to networks of underrepresented groups as part of its outreach.
- ☐ Reach out to the Mayor's Office of Appointments for help to identify diverse pools of talent and additional networks for finding qualified candidates.
- ☐ Ensure that hiring managers are trained in structured interviewing techniques to avoid unintentional biases in the hiring process.
- ☒ Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group.
- ☒ If adverse impact is discovered, determine whether the criteria being utilized are job-related. If the criteria are not job-related, the agency will discontinue using that method.
- ☐ Compare the demographics of current employees to the placements.
- ☐ Ensure promotion justification is included in all promotion requests.
- ☐ Review the demographics race\ethnicity and gender for those who received the promotion\salary raises.
- ☐ Review on a quarterly basis the demographics of those who received promotion and share the

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information with the Commissioner and Human Resources (by EEO Officer).

*Additional Comments:*

3. Identify the steps that are taken to ensure that selection process is objective and job related.

During FY 2021, the agency will do the following:

- ☐ Engage in a collaborative effort between EEO, HR and managers where necessary, develop action plans to eliminate identified barriers.
- ☒ Recommend specific, job-related qualification standards for each position that reflect the duties, functions, and competencies of the position and minimize the potential for gender stereotyping and other unlawful discrimination. Make sure these standards are consistently applied when choosing among candidates.
- ☐ Consult with EEO in creating/reviewing objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- ☒ In conducting job interviews, ensure nondiscriminatory treatment by conducting a structured interview, where the same questions are asked of all applicants for a particular job or category of job and inquiring about matters directly related to the position in question.
- ☒ Use a diverse panel of interviewers to conduct the interview.
- ☐ Consult with the EEO Officer to review the interview questions.
- ☐ Where possible, include the EEO Officer as an observer of interviews with applicants.
- ☐ Use the NYCAPS eHire applicant tracking system for external and internal applicants.
- ☐ Monitor the results of action plans for any changes in the agency workforce including increases or decreases in applications of qualified applicants and selection rates.

*Additional Comments:*

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4. For FY 2021, what steps will your agency take to review the positions filled during the year?

- A. Discuss your current practice in utilizing the NYCAPS Applicant Interview Log reports to identify applicants by gender and race/ethnicity.
- ☐ The agency will use the NYCAPS Applicant Interview Log Report to track applicant sources and identify the best sources of applicants.
  - ☒ The agency does not use the NYCAPS Applicant Interview Log Report.
  - ☐ The agency will schedule orientation with NYCAPS Central.
- B. Discuss all planned steps taken to identify barriers to entry for positions and actions under consideration to address such barriers.
- ☐ Identify at least two or three people from diverse gender and racial\ethnic backgrounds to review received applications and conduct the interviews.
- C. When identifying groups of subject matter experts to assist the DCAS test development team in creating civil service exams, please describe efforts that will be taken to select a diverse and inclusive group of individuals in the test development process:
- ☐ The agency will identify a diverse group of subject matter experts (e.g. race, gender, age, assignments location, etc.) when requested by DCAS.
  - ☐ The agency will use objective job-related criteria to identify the subject matter experts who will participate in test development.
  - ☐ The agency will make an effort to ensure different staff members are given the opportunity to participate in test development.

*Additional Comments:*

Although the Agency does not use the NYCAPS Applicant Interview Log Report, DCAS should note that the Agency is working to develop a tracking system for future use.

5. Briefly detail which stages of selection involve your EEO Officer (pre- and post-selection).

In FY 2021, the agency EEO Officer will do the following:

**PRE-SELECTION:**

- ☒ Collaborate with the Director of Human Resources to ensure that an updated listing of sources for

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diverse applicants, including schools and professional organizations, is maintained.

- ☐ Actively monitor agency job postings.
- ☒ In collaboration with the Director of Human Resources, review interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity.
- ☐ Provide feedback to the hiring manager after the EEO Officer's assessment.
- ☒ Assist the hiring manager if a reasonable accommodation is requested during the interview.
- ☒ May observe interviews when necessary, especially for underutilized job titles and/or mid- and high-level discretionary positions.
- ☐ Other: \_\_\_\_\_

**POST-SELECTION:**

- ☐ Periodically review candidate evaluation forms and conduct a job applicant analysis via the NYCAPS eHire Applicant Interview Log reports to advise Human Resources of any demographic trends and/or EEO concerns based on available self-ID data.
- ☒ Review hiring package for review and approval.
- ☐ Other: \_\_\_\_\_

*Additional Comments:*

EEO Officers will be provided with hiring package for post-selection review when necessary

4. During periods of layoffs, terminations and demotions due to legitimate business/operational reasons, what is your protocol for analyzing the impact of such actions based upon gender, race and age? It is most useful to conduct this analysis prior to finalizing the list of titles that will be impacted. Ensure that the Agency General Counsel and the Law Department are involved in the review.

- ☒ The agency will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations and demotions due to legitimate business/operational reasons in FY 2021.
- ☐ The agency will analyze the impact of layoffs or terminations on racial, gender, age groups, and people with disabilities.
- ☒ Where layoffs or terminations would have a disproportionate impact on any of these groups, the agency will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity.
- ☒ The Agency Personnel Officer, EEO Officer and General Counsel will be involved in making layoff or termination decisions. It should be noted that layoffs must be conducted by seniority in compliance with civil service law (for competitive titles) and union contract (for

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non-competitive and labor class titles).

**VII. Training**

Training Topic	Type of Audience (e.g. All Staff, Front-line Employees, Managers, Supervisors, etc.)	Target Number of Participants	Targeted Dates
1. EEO Awareness (e-learning)	All Staff	43	January 2021
2. EEO Awareness (classroom)			
3. Everybody Matters (D&I) (e-learning)	All Staff	43	March 2021
4. Everybody Matters (D&I) (classroom)			
5. Sexual Harassment Prevention (e-learning)	All employees	43	April 2021
6. Sexual Harassment Prevention (classroom)	All employees		
7. lgbTq – Power of Inclusion (e-learning)	All Staff	43	February 2021
8. lgbTq – Power of Inclusion (classroom)	Managers, Supervisors, and Front-line employees  All other employees		
9. Disability Etiquette			
10. Structured Interviewing and Unconscious Bias (classroom)			
11. Other (specify)			

*Additional Comment:*

Due to the COVID-19 pandemic and Agency's switch to telework, there are various barriers, caused by limitations on DCAS' e-learning system, in training staff remotely. The training schedule, therefore, may be altered. Please note, however, that SIBP is making a concerted effort to work with Citywide Learning and Development to determine feasible solutions.

### VIII. Reasonable Accommodation

Please indicate the actions your agency will take to ensure that the process of reviewing reasonable accommodation requests is compliant with the EEO Policy as well as the applicable federal, state, and local laws. Additionally, please detail any best practices currently implemented in this area. Lastly, please describe your current appeal protocol.

- ☒ Managers, supervisors, human resources personnel and discipline personnel are required to report to the EEO Office any reasonable accommodation requests and needs that are received, observed, learned about or suspected, so that the EEO Office may facilitate discussions, research appropriate accommodations, and assist with the resolution of the matter.
- ☒ The agency provides reasonable accommodation for disability, religion, victims of domestic violence, sex offense and stalking, pregnancy, childbirth or a related medical condition.
- ☒ The agency follows the City's Reasonable Accommodation Procedure.
- ☒ The agency grants or denies request 30 days after submission or as soon as possible.
- ☒ The agency head or designee must review and grant or deny the appeal fifteen (15) days after submission of appeal.
- ☒ If the review and decision on appeal is NOT by the Agency Head, please provide the name and title of the designee<sup>1</sup> : Jason Razefsky, Chief of Staff
- ☐ The agency will input the Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database and update the information as needed.
- ☐ The agency analyzes the reasonable accommodation data and trends.
- ☐ The agency has posted/will circulate the *Reasonable Accommodations at a Glance* sheet for the workforce.

Describe procedures and speed of resolution, including the protocol for deciding appeals of Reasonable Accommodation decisions. Does the agency analyze statistics with regard to volume, trends, and speed of disposition of EEO complaints and reasonable accommodation requests and

<sup>1</sup> EEO Officer and General Counsel should **NOT** be appointed as agency head designee for review of appeals to reasonable accommodation decisions. Refer to the revised guidelines below. Note the conflict of interest; in the event of an external challenge to the denial of a reasonable accommodation, the agency's General Counsel would be tasked with defending the agency against a decision in which that office was a decision maker on appeal.

<http://extranet.dcas.nycnet/eoo/diversityeeo/media/19647/reasonable-accommodation-procedural-guidelines-lc-12116.pdf> (p17).



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appeals?

The Agency adopted and implemented New York City's Reasonable Accommodation Procedural Guidelines as well as the City of New York's Equal Employment Opportunity Policy. For FY 2018 there were no reasonable accommodation requests or EEO complaints. In FY 2019, there was a reasonable accommodation, which was granted and the item was received within two weeks (14 days) of the request. The agency believes all reasonable accommodation request should be granted or denied within 30 days – if not sooner. In the event there is an appeal, we have adopted the City of New York's appeal process; thus, all appeals' decisions will be made within 15 days. If, however, a decision cannot be made within the 30 days, the Agency will notify the requestor as to why the delay is taking place and provided an estimate as to when a decision will be rendered.

**IX. Compliance and Implementation of Requirements Under Executive Orders and Local Laws**

**A. Executive Order 16: Training on Transgender Diversity and Inclusion**

Under Executive Order No. 16 of 2016, the agency must provide supervisory and front-line staff training approved by DCAS on transgender diversity and inclusion. Pursuant to Executive Order No. 16, this training must be provided to all newly hired supervisory and managerial employees and line staff whose work tasks involve contact with the public.

- ☒ The agency plans to train all new employees within 30 days of start date.
- ☐ All the managers, supervisors, and front-line employees were re-trained prior to FY 2021.
- ☒ All managers, supervisors, and front-line employees will be re-trained every two years, no later than the third quarter of the Fiscal Year, as indicated in Section VII Training above.
- ☐ In addition, all other employees will be trained or re-trained every two years, as indicated in Section VII Training above.
- ☒ The agency will ensure that the Transgender Restroom Access notice/poster is posted where required, e.g., on bulletin boards, near restrooms and, in digital form, where other EEO notices and announcements can be found.

*Additional Comments:*

The Agency will make a conscious effort to ensure compliance and implementation of requirements under executive orders and local laws. Agency EEO Officers will ensure that all Supervisors are trained by the required date set forth above and newly promoted supervisors are trained within 30 days from the date they assume the their role.



**B. Local Law 92 (2018): Annual Sexual Harassment Prevention training**

- ☒ The agency plans to train all new employees on Sexual Harassment Prevention within 30 days of start date.
- ☒ The agency will train all current employees on Sexual Harassment Prevention (Cycle 3) as indicated in the Section VII Training above.

*Additional Comments:*

- ☒ The agency will input sexual harassment complaint data on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database, contemporaneously update the information, and affirm the data in a timely manner when requested by DCAS.
- ☒ The agency will input **all types of complaint** data on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database, contemporaneously update the information, and affirm the data in a timely manner when requested by DCAS.
- ☒ The agency will ensure that complaints are closed within 90 days.

*Additional Comments:*

Our Agency has taken all of the necessary steps to ensure all agency employees are aware of the actions needed to report Sexual Harassment as well as other EEO related issues. All Agency desktops, for example, have a folder entitled "EEO Rights & Responsibilities" where related documents can be accessed—and agency-wide emails have been sent to all employees informing them of their rights, proper procedures, points of contact, and where they can access more

**C. Local Law 97 (2018): Annual Sexual Harassment Reporting**

**D. Local Law 101 (2018): Climate Survey**

The agency, in collaboration with DCAS, will conduct a climate survey in FY 2021 by proceeding to do the following:

**OFFICE OF THE STATEN ISLAND BOROUGH PRESIDENT FY 2021 DIVERSITY AND EQUAL EMPLOYMENT  
OPPORTUNITY PLAN**

- ☒ Distribute questionnaire electronically to agency employees.
- ☐ Designate computers with internet/intranet access to enable employees without computers or internet/intranet access to complete survey during work hours.
- ☒ Analyze results of the response data sent by DCAS.
- ☒ Continue to implement initiatives identified in the 2018 Climate Survey Action Plan which was submitted to DCAS and reported to City Council Speaker in 2020.

*Additional Comments:*

**X. Audits and Corrective Measures:**

Please check the statement(s) that apply to your agency.

- ☒ The agency is NOT involved in an audit conducted by NYC EEPD or another governmental agency specific to our EEO practices.
- ☐ The agency is currently being audited or preparing responses to an audit conducted by the EEPD or \_\_\_\_\_ [**another governmental agency – please specify**] specific to our EEO practices. Upon forwarding our responses to the recommendations issued by the EEPD, the agency will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2021 to include and implement EEPD recommendations that will be implemented during the fiscal year.
- ☐ The agency is subject to any other oversight or review by a federal, state or city civil rights agency [please specify \_\_\_\_\_].  
Please attach a copy of the document setting out the oversight parameters and the agency's most recent report to the oversight agency.
- ☐ Within the last two years the agency was involved in an audit conducted by the EEPD or \_\_\_\_\_ [**another governmental agency – please specify**] specific to our EEO practices.
- ☐ The agency will continue/be required to implement measures during the year that this plan is in effect (please attach a copy of the audit findings.)
- ☐ The agency received a Certificate of Compliance from the auditing agency.  
Please attach a copy of the Certificate of Compliance from the auditing agency.

XI. Agency Head Signature

NOTE: Agency Head's signature and date should be provided for final submission only after the agency receives approval of the plan by DCAS.

JAMES S. CIPPO

Print Name of Agency Head



Signature of Agency Head

12/3/20

Date

**APPENDIX**

**Contact Information for Agency EEO Personnel**

Please provide contact information (name, title, e-mail, telephone number and full office address) for the following EEO roles at your agency. If several roles are performed by the same individual, you may list that person once but include all assigned EEO functions:

**1. Agency EEO Officers**

**Anthony T. Esposito**

SPECIAL ASSISTANT TO THE BOROUGH PRESIDENT

718-816-2058

[aesposito@statenisdusa.com](mailto:aesposito@statenisdusa.com)

**Marie Carmody-LaFrancesca**

DIRECTOR OF CONSTITUENT SERVICES & CAPITAL BUDGET

718-816-2141

[mllafrancesca@statenisdusa.com](mailto:mllafrancesca@statenisdusa.com)

**2. ADA Coordinator; Disability Rights Coordinator; Disability Services Facilitator; Career Counselor; & Training Liaison**

**Heather DeMauro**

DIRECTOR OF PERSONNEL

718-816-2142

[hdemauro@statenisdusa.com](mailto:hdemauro@statenisdusa.com)