

**ACTIVATION STATUS:** NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.

**PLEASE NOTE:** Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.



Being #WinterReady means understanding winter risks you could face and taking steps **now** to prepare.

Know your winter weather terms:

#### Winter Storm Warning

Issued when hazardous winter weather in the form of heavy snow, heavy freezing rain, or heavy sleet is imminent or occurring. Winter Storm Warnings are usually issued 12 to 24 hours before the event is expected to begin.

#### Winter Storm Watch

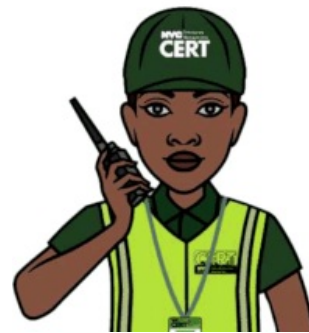
Alerts the public to the possibility of a blizzard, heavy snow, heavy freezing rain, or heavy sleet. Winter Storm Watches are usually issued 12 to 48 hours before the beginning of a Winter Storm.

#### Winter Weather Advisory

Issued for accumulations of snow, freezing rain, freezing drizzle, and sleet which will cause significant inconveniences and, if caution is not exercised, could lead to life-threatening situations.

**IF YOU ARE UNDER A WINTER STORM WARNING, FIND SHELTER RIGHT AWAY.**

Learn more about being #WinterReady, find resources and get updated at [Ready.gov](https://www.ready.gov).



#### MONDAY RADIO ROLL CALL

Borough Channel:  
**CERT MN**

**11/27 Responding Borough:**  
No Response

Documents to Review:  
[Citywide Radio Drill Refresher](#)  
[Call signs per Radio](#)



## Winter Weather Ready-To-Go



Autumn is coming to an end, and the dropping temperatures are a sign it is time to bundle up. Dress in layers. Don't let the

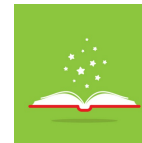
The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

erratic weather catch you unprepared and out in the cold. Layers help trap heat, keep you cozy and prepared to adjust to fluctuating temperatures accordingly. Keep gloves, scarves and hats handy to protect exposed skin. Wet clothing can quickly lead to hypothermia. Keep dry. Excess sweating causes the body to lose more heat. Remove extra layers of clothing as you start warming up. Wear cold weather appropriate gear to keep warm, dry, healthy and safe all winter long.

Learn to protect yourself from the cold at the [National Weather Service/NOAA](http://www.noaa.gov).



This is a good time to take the appropriate steps towards preparedness. Encourage your community to sign up for emergency alerts via Notify NYC, available in 13 languages and American Sign Language, at [nyc.gov/notifynyc](http://nyc.gov/notifynyc), follow Notify NYC on Twitter @NotifyNYC, and download the free mobile application for your smart device. Visit <http://www.nyc.gov/oem> for more tips on preparedness.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)

# Quiz



Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter.

[CLICK HERE FOR THIS WEEK'S QUIZ](#)

The previous question was:

*In one sentence, what are you most thankful for this holiday season?*

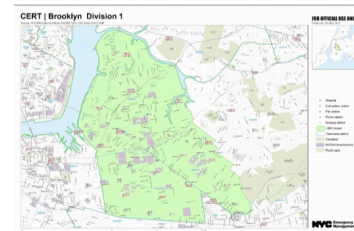
Top Responses:

*This holiday season I am most grateful to celebrate with family and friends.*

- Anonymous

*Yes, to my my friends and family - have a Happy Thanksgiving together as one family.*

- Michael Pabon, Queens Division 5 CERT



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

## The Escape Plan: Test Your Fire Safety Skills

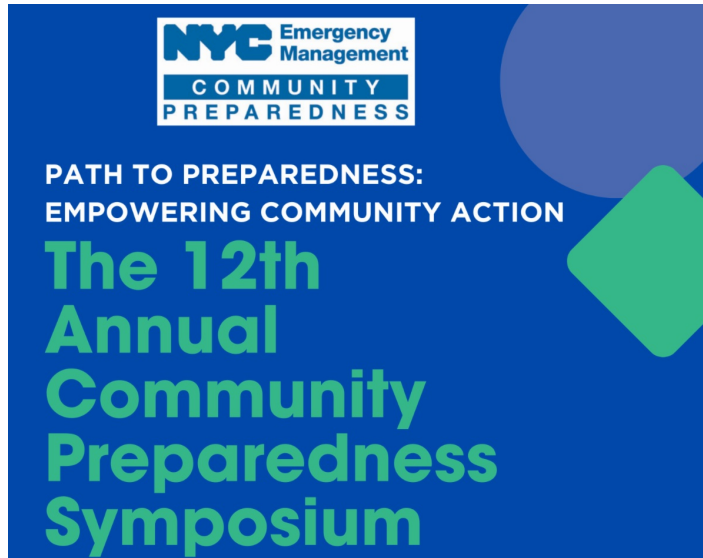
In this [virtual and augmented reality experience](#), you are racing against the clock to escape from an apartment fire. You will have to navigate through several rooms and make fast decisions to avoid danger. Are you up for the challenge?



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)


For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



### CALL FOR PRESENTERS



**March 6, 2024**

**Baruch College  
New York, NY**

Scan the QR code or visit  
<https://www.surveymonkey.com/r/NYC-EM2024Symposium>

Submission Deadline:  
December 1, 2023



[Click Here for more info](#)

## READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).





**LIVE  
YOUR LIFE.**

**Need to talk to  
someone about your  
mental health  
or substance use?**  
We're only three numbers  
away. Call or text.

**988**

988 is your connection to free, confidential mental health support. Talk, text or chat with a counselor and get access to mental health and substance use services. Available 24/7 in your language.\*



Call or text **988** or chat  
online at **[nyc.gov/988](https://nyc.gov/988)**.

**988** SUICIDE & CRISIS  
LIFELINE

**NYC** Health | Eric L. Adams  
Mayor | Adheem Vasan, MD, PhD  
Commissioner

\*Text and chat are only available in English and Spanish.

## Send Us Your Photos!



*Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your event at [on.nyc.gov/CERTupload](https://on.nyc.gov/CERTupload)*

Please note **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov). Thank you!

**Download Photos from the Gracie Mansion Anniversary Event**

**VOLUNTEER OPPORTUNITIES**

## Disaster Simulation Support

CERT volunteers will be playing victims in the disaster simulation, which may include sitting or laying on the ground and acting in distress.

[Registration | Mon, Nov 27, 2023 at 6:30PM](#)



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## Dyker Heights Lights



NYC CERT will assist the 68th Precinct with crowd and traffic control at the Dyker Heights Holiday Lights during the upcoming holiday season.

[Registration | Sat, Dec 2, 2023 at 6PM](#)

[Registration | Sat, Dec 9, 2023 at 6PM](#)

[Registration | Sat, Dec 16, 2023 at 6PM](#)

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## Community Mayors for Children with Special Needs, Annual Operation Santa Claus

CERT will assist the Community Mayors for Children with Special Needs, Inc. with the annual Operation Santa Claus event at JFK Airport, Port Authority Hangar No. 19.

[Registration | Wed, Dec 13, 2023 at 8AM](#)



# Community Engagement Webinar Series

## Child Safety Webinar: Poison Control



In this workshop you will learn :

- Best practices for medication safety, cleaning/ chemical product storage
- Prevent Carbon Monoxide Poisoning
- When to call 911 and when to call the Poison Center
- What questions to ask when you call the Poison Center
- How to avoid an unnecessary trip to the emergency department

This presentation will be led by Eduardo Torres a  
Community Health Educator with the NYC Poison Control  
Center of NYC's Department of Health & Mental Hygiene

Date: Monday - December 4, 2023

Time: 11:00 a.m. EST

Link: <https://bit.ly/HomeSafety2>

**NYC** Emergency  
Management

**[CLICK HERE TO REGISTER TODAY](#)**

### Disaster Mind Simulation

Please join the Region 2 and Region 8 National Preparedness Division for a webinar on disaster mind simulation.

[Registration](#) | [Wed, Dec 6, 2023 at 12PM](#)



### Dialysis in Disaster

Join the Region 2 National Preparedness Division and Quality Insights Renal Network for a webinar on Dialysis in Disaster.

[Registration](#) | [Wed, Dec 13, 2023 at 1PM](#)

# NYC CERT CALENDAR



## **Buddy Check**

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

## [Report your Volunteer Hours](#)

Search for *Buddy Check* Event



## **MENTOR PROGRAM**

**Are you interested in becoming a mentor to new NYC CERT members?**

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## **ADVANCED TRAINING**



[Registration | Tue, Dec 5, 2023 at 6:30PM](#)

## **Advanced Training: Hands-Only CPR by NY Presbyterian Hospital**

NY Presbyterian's Community Affairs Department will provide advanced training in Hands-Only CPR, AED and Narcan. This training will be offered at New York Presbyterian / Columbia University



## NYC CERT VOLUNTEER ACTIVITY

### Ready NY Presentation: Van Dyke Community Center

CERT members attended the 73rd Precinct Council Meeting Thursday, November 16th. They presented and spoke about preparedness, briefly. Preparedness literature was also handed out.



### Thanksgiving Day Parade Events



### Balloon Inflation

On Thanksgiving Eve, NYC CERT volunteers joined forces with NYPD Manhattan North partners to support the balloon inflation by managing pedestrian traffic. The volunteers worked alongside NYPD Auxiliary and Community Affairs to ensure a smooth and safe experience for all attendees. We would like to express our gratitude to all the volunteers who were able to come out and support this event. Your dedication and commitment to serving our



community is truly appreciated.



### Thanksgiving Day Parade

At the 97th Annual Thanksgiving Day Parade, the NYC CERT volunteers showed up early to support the NYPD Manhattan South Command with pedestrian management. They engaged with the spectators and local residents, redirecting them to points of entry, subway entries, and closures, ensuring a smooth flow of the large crowds. We hope everyone had a great Thanksgiving Day! NYC Emergency Management is deeply grateful for the dedication and hard work of each one of our volunteers.



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

## THINGS TO KNOW

### How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.



- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#)

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request Form:

<https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT](#)

## SOPs

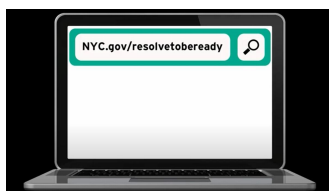
Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)

[NYC CERT recruitment video](#)

[2021 National Volunteer Week video](#)

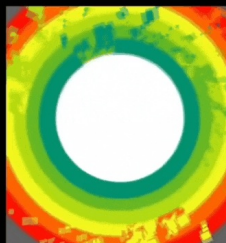


[Resolve to Be Ready Calendar](#)

Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



**JOSEPH PUPPELLO**  
*Director*  
Volunteer Programs



**ANTHONY ESCOTO**  
*Program Manager*  
Training & Exercises



**DENISE ESPOSITO**  
*Specialist*  
Recruitment & Retention



**REGINA WILSON**  
*Specialist*  
CERT Leadership



**GABRIEN ZERVOS**  
*Specialist*  
Operations & Engagement



**AMY JOY ROBATEAU**  
*AmeriCorps*  
Member

[Schedule a meeting with NYC CERT Staff](#)

*Choose a Topic:*

[CERT Pick-up  
\(In-Person\)](#)

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[Borough  
Discussion](#)

[Division  
Discussion](#)



NYC Emergency Management | [nyc.gov/emergencymanagement](https://nyc.gov/emergencymanagement)

[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY  
11201

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