

The City of New York
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY
PERFORMANCE
REPORT**

FY 23.1

July—September 2022



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Commissioner

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HIV/AIDS Services Administration

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HIV/AIDS Services Administration

Quarterly Performance Report

July—September 2022

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV have adequate housing, financial security, medical care and other services necessary to allow them to manage the virus and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

Please note that the period covered in this report, July through September 2022, includes the ongoing COVID-19 emergency in New York City. HASA has continued to provide critical benefits and services to clients despite the implementation of necessary operational changes in response to the pandemic.

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Caseload and Client Data

	Total for FY	FY 23 To
Admission Statistics ¹	23.1	Date
Information and Referral Inquiries at ServiceLine	4,095	4,095
Applications Received	1,353	1,353
Applications Ineligible: Did Not Meet Medical Criteria	24	24
Applications Pending	85	85
Applications Withdrawn By Referral Source	78	78
Applications Eligible	1,166	1,166
Cases Reopened	695	695
Cases Assigned	1,239	1,239
Cases Closed	1,222	1,222

	Cases Served @ FY 23.1
Numbers Served	End
Cases ²	32,512
Clients ³	32,915
ACMs ⁴	8,796
Total persons served by HASA	41,711

	Cases Served @ FY 23.1	% of All
Cases By Unit Type	End	Cases
Single Cases	29,794	91.6%
Family Cases	2,695	8.3%
Prison (Assignment upon prison release)	23	0.1%
Total Cases	32,512	100.0%

¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.

² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

Cases By Field Center

Cases Served
@ FY 23.1 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	137	5.1%	2632	8.1%
Brownsville	501	18.8%	4209	12.9%
Coney Island	138	5.2%	1762	5.4%
Crotona	222	8.3%	2539	7.8%
Gramercy Center	5	0.2%	1349	4.1%
Grand Concourse	296	11.1%	2948	9.1%
Greenwood	324	12.2%	4139	12.7%
Hamilton	117	4.4%	2454	7.5%
Housing Placement Unit	95	3.6%	504	1.6%
Jerome	221	8.3%	2123	6.5%
Kingsbridge	323	12.1%	3735	11.5%
Queensboro	206	7.7%	3260	10.0%
Staten Island	0	0.0%	15	0.0%
In ServiceLine (pending assignment)	81	3.0%	843	2.6%
Total Cases	2,666	100.0%	32,512	100.0%

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 23.1 End	% of All Clients	Active Clients @ FY 23.1 End
Males	67.0%	22,045	0.1%	18
Females	32.9%	10,835	0.1%	17
<i>Subtotal</i>	99.9%	32,880	0.1%	35
Total Clients		32,915		

Clients By Borough of Residence	Clients Served @ FY 23.1 End	% of All Clients
Bronx	13,167	40.0%
Brooklyn	9,645	29.3%
Manhattan	6,115	18.6%
Queens	3,156	9.6%
Staten Island	810	2.5%
Unknown	22	0.1%
Total Clients	32,915	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 23.1 End	% of All Clients
African-American	17,588	53.4%
Latino	10,708	32.5%
White	2,964	9.0%
Asian/Pacific Islander/Native American	336	1.0%
Unknown/Not Reported	1,319	4.0%
Total Clients	32,915	100.0%

Financial Assistance

BENEFITS SUMMARY

Number of Cases Receiving:	Active Cases @ FY 23.1 End	% of All Cases
Rental Assistance		
Standard Rental Assistance	370	1.1%
Enhanced Rental Assistance	412	1.3%
Above Enhanced Rental Assistance	17,971	55.3%
Total receiving rental assistance	18,753	57.7%
Temporary Assistance to Needy Families (TANF)	1,439	4.4%
Safety Net (SN)	25,506	78.5%
Total receiving PA cash assistance	26,945	82.9%
Federal Income (Individuals)		
Supplemental Security Income (SSI)	7,902	24.0%
Social Security Disability (SSD)	3,508	10.7%
Receiving both SSI & SSD	1,971	6.0%
Veterans Administration Benefits (VA)	115	0.3%
Total receiving SSI,SSD,VA benefits	11,525	35.0%

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center

Number of Closings/Reason for Closings

FY 23.1	Excess Income	Excess Income w/ SSI	Where abouts Unknown	Institu-tionalized	Died	In Prison	Failure to Recert	All Others	Total Cases Closed
Amsterdam	30	5	11	2	12	3	0	105	168
Brownsville	50	4	9	2	22	2	0	120	209
Coney Island	30	2	6	4	6	0	0	50	98
Crotona	38	2	6	4	12	0	3	62	127
Gramercy	12	3	15	3	9	4	0	85	212
Grand Concourse	51	12	9	3	17	2	0	118	158
Greenwood	45	8	3	2	13	1	6	80	146
Hamilton	32	7	5	1	7	6	1	87	113
Jerome	23	5	14	3	14	0	2	52	190
Kingsbridge	42	12	5	8	33	1	0	89	125
Queensboro	30	9	3	2	8	1	1	71	57
Staten Island	4	3	0	4	10	2	0	34	131
Total	387	72	86	38	163	22	13	953	1,734

Cash Assistance Data By Center

Cases Closed In Error/Days to Re-open ⁸

FY 23.1	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopened
Amsterdam	7	2	2	0	0	0	0	11
Brownsville	10	4	0	0	0	0	0	14
Coney Island	3	1	1	0	0	0	1	6
Crotona	2	1	0	0	0	0	1	4
Gramercy	7	1	1	1	0	0	0	22
Grand Concourse	19	2	1	0	0	0	0	9
Greenwood	5	1	2	0	0	0	1	18
Hamilton	14	4	0	0	0	0	0	6
Jerome	2	1	2	0	0	0	1	7
Kingsbridge	5	2	0	0	0	0	0	8
Queensboro	4	1	1	0	0	0	2	1
Staten Island	1	0	0	0	0	0	0	10
Total	79	20	10	1	0	0	6	116

Cash Assistance Data By Center: FY 23.1

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	54	19	28
16 to 30 days	13	23	19
31 to 45 days	3	11	7
46 to 65 days	0	0	10
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	16	14
1 to 5 days	11	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	7
16 to 30 days	0	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	6
16 to 30 days	0	6
31 to 45 days	2	16
46 to 65 days	3	6
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	20	36
16 to 30 days	17	34	24
31 to 45 days	6	7	12
46 to 65 days	2	0	12
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	27
1 to 5 days	1	4
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	9
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	9
16 to 30 days	6	3
31 to 45 days	3	17
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	27	10	18
16 to 30 days	4	9	8
31 to 45 days	4	5	6
46 to 65 days	0	4	2
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	7
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	5
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	5
16 to 30 days	2	3
31 to 45 days	1	10
46 to 65 days	0	1
66 to 75 days	0	1
76+ days	2	0

Cash Assistance Data By Center: FY 23.1

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	14	33
16 to 30 days	8	19	20
31 to 45 days	3	4	4
46 to 65 days	3	0	17
66 to 75 days	0	0	4
76+ days	1	0	7

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	8
1 to 5 days	1	12
6 to 10 days	0	0
11 to 17 days	1	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	15
16 to 30 days	1	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	4	3
31 to 45 days	2	13
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	10	21
16 to 30 days	13	26	14
31 to 45 days	2	4	6
46 to 65 days	0	0	10
66 to 75 days	0	1	1
76+ days	0	1	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	17
1 to 5 days	0	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	13
16 to 30 days	1	1
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	3	4
31 to 45 days	4	8
46 to 65 days	0	3
66 to 75 days	0	0
76+ days	1	1

Cash Assistance Data By Center: FY 23.1

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	18	18
16 to 30 days	8	9	15
31 to 45 days	2	10	10
46 to 65 days	1	1	7
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	13
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	13
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	7
16 to 30 days	0	6
31 to 45 days	1	21
46 to 65 days	4	5
66 to 75 days	0	0
76+ days	0	1

Cash Assistance Data By Center: FY 23.1

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	48	16	20
16 to 30 days	19	26	21
31 to 45 days	12	20	13
46 to 65 days	0	3	16
66 to 75 days	0	0	3
76+ days	1	0	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	10
1 to 5 days	5	1
6 to 10 days	1	0
11 to 17 days	1	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	20
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	5
16 to 30 days	1	7
31 to 45 days	2	25
46 to 65 days	4	5
66 to 75 days	1	0
76+ days	2	0

Cash Assistance Data By Center: FY 23.1

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	5	7
16 to 30 days	7	9	5
31 to 45 days	2	5	6
46 to 65 days	2	3	8
66 to 75 days	1	1	0
76+ days	0	2	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	5
16 to 30 days	1	2
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	9	2
16 to 30 days	1	0
31 to 45 days	4	13
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	72	13	27
16 to 30 days	19	20	32
31 to 45 days	12	6	11
46 to 65 days	3	2	22
66 to 75 days	1	0	4
76+ days	0	0	11

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	36	27
1 to 5 days	11	10
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	7
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	3
16 to 30 days	4	11
31 to 45 days	4	35
46 to 65 days	1	6
66 to 75 days	0	0
76+ days	6	0

Cash Assistance Data By Center: FY 23.1

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	47	17	11
16 to 30 days	11	17	19
31 to 45 days	5	9	14
46 to 65 days	1	3	9
66 to 75 days	0	1	3
76+ days	0	2	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	26	24
1 to 5 days	7	7
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	18
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	4
16 to 30 days	2	2
31 to 45 days	0	11
46 to 65 days	2	4
66 to 75 days	1	0
76+ days	3	0

Cash Assistance Data By Center: FY 23.1

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	16	7	10
16 to 30 days	2	4	4
31 to 45 days	2	2	3
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	2	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	11	6
1 to 5 days	2	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	2	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	32	12	15
16 to 30 days	6	10	11
31 to 45 days	0	2	3
46 to 65 days	1	0	6
66 to 75 days	0	0	1
76+ days	0	1	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	17	15
1 to 5 days	6	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	6
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	1	1
31 to 45 days	1	7
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	2	0

Cash Assistance Data By Center: FY 23.1

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	530	161	244
16 to 30 days	127	206	192
31 to 45 days	53	85	95
46 to 65 days	13	16	122
66 to 75 days	2	3	16
76+ days	2	9	45

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	230	169
1 to 5 days	46	60
6 to 10 days	6	3
11 to 17 days	2	1
18+ days	1	7

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	128	124
16 to 30 days	6	15
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	1

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	61	50
16 to 30 days	24	47
31 to 45 days	26	180
46 to 65 days	15	37
66 to 75 days	3	1
76+ days	19	2

Cash Assistance Data By Center: FY 23.1

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	1	0	0
31 to 45 days	3	1	3
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	1	0
31 to 45 days	0	2
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	14	4
16 to 30 days	4	3	3
31 to 45 days	0	1	1
46 to 65 days	0	2	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	3
16 to 30 days	0	1
31 to 45 days	3	13
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

Cash Assistance Data By Center: FY 23.1

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	0	0
16 to 30 days	0	1	1
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	2
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	1	1
16 to 30 days	2	8	1
31 to 45 days	0	0	2
46 to 65 days	1	0	1
66 to 75 days	0	0	1
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	0	1
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	4	1
16 to 30 days	1	4	0
31 to 45 days	2	2	1
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	4
16 to 30 days	1	5
31 to 45 days	1	8
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	3
16 to 30 days	2	14	2
31 to 45 days	3	3	1
46 to 65 days	0	1	0
66 to 75 days	0	0	0
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	16
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	1	1
16 to 30 days	0	2	0
31 to 45 days	0	0	1
46 to 65 days	1	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	7	1
16 to 30 days	1	1	1
31 to 45 days	0	2	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	4
16 to 30 days	0	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	3	0

Cash Assistance Data By Center: FY 23.1

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	1
16 to 30 days	2	11	3
31 to 45 days	2	5	1
46 to 65 days	1	0	3
66 to 75 days	0	0	1
76+ days	1	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	1
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	1	6
31 to 45 days	2	14
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	6	1
16 to 30 days	0	1	0
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	4
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Cash Assistance Data By Center: FY 23.1

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	0	0
16 to 30 days	1	0	0
31 to 45 days	0	0	0
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Cash Assistance Data By Center: FY 23.1

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	32	33	14
16 to 30 days	14	45	11
31 to 45 days	10	14	13
46 to 65 days	3	3	12
66 to 75 days	0	0	2
76+ days	1	2	10

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	12	5
1 to 5 days	1	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	28
16 to 30 days	0	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	18
16 to 30 days	3	22
31 to 45 days	8	48
46 to 65 days	3	4
66 to 75 days	0	0
76+ days	11	0

Quarterly CBCFA Data: FY 23.1

Number of Days from Initial Request to Completed Application

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	771	23	0	0	0	794
Ongoing Rent	522	3	0	0	0	525
Rent Increase	1809	9	0	0	1	1819
Establishment of Home	466	9	0	0	0	475
Clothing	119	6	0	0	0	125
Client Share Rent Arrears	1440	13	0	0	0	1453
Miscellaneous	649	13	1	0	0	663
Work Opp & Trans Bens	98	1	0	0	0	99
Moving Expenses	82	1	0	0	0	83
Storage Fees	200	4	1	0	0	205
Grand Total	6156	82	2	0	1	6241

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	1	0	0	0	57
Ongoing Rent	62	1	0	0	0	63
Rent Increase	137	3	0	0	0	140
Establishment of Home	27	1	0	0	0	28
Clothing	16	1	0	0	0	17
Client Share Rent Arrears	133	1	0	0	0	134
Miscellaneous	62	2	0	0	0	64
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	5	0	0	0	0	5
Storage Fees	38	1	0	0	0	39
Subtotal	544	11	0	0	0	555

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	2	0	0	0	136
Ongoing Rent	58	0	0	0	0	58
Rent Increase	197	0	0	0	0	197
Establishment of Home	53	0	0	0	0	53
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	169	1	0	0	0	170
Miscellaneous	84	0	0	0	0	84
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	22	0	0	0	0	22
Storage Fees	27	0	0	0	0	27
Subtotal	770	3	0	0	0	773

Quarterly CBCFA Data: FY 23.1

Number of Days from Initial Request to Completed Application

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	1	0	0	0	57
Ongoing Rent	37	0	0	0	0	37
Rent Increase	146	0	0	0	0	146
Establishment of Home	23	0	0	0	0	23
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	58	1	0	0	0	59
Miscellaneous	45	0	0	0	0	45
Work Opp & Trans Bens	15	0	0	0	0	15
Moving Expenses	6	0	0	0	0	6
Storage Fees	15	0	0	0	0	15
Subtotal	411	2	0	0	0	413

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	66	0	0	0	0	66
Ongoing Rent	31	0	0	0	0	31
Rent Increase	142	1	0	0	0	143
Establishment of Home	45	0	0	0	0	45
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	88	1	0	0	0	89
Miscellaneous	55	0	0	0	0	55
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	3	0	0	0	0	3
Storage Fees	15	0	0	0	0	15
Subtotal	467	2	0	0	0	469

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	0	0	0	0	23
Ongoing Rent	22	0	0	0	0	22
Rent Increase	48	0	0	0	0	48
Establishment of Home	11	0	0	0	0	11
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	53	0	0	0	0	53
Miscellaneous	12	0	0	0	0	12
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7
Subtotal	186	1	0	0	0	187

Quarterly CBCFA Data: FY 23.1

Number of Days from Initial Request to Completed Application

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	1	0	0	0	32
Ongoing Rent	11	1	0	0	0	12
Rent Increase	44	0	0	0	0	44
Establishment of Home	24	0	0	0	0	24
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	25	0	0	0	0	25
Miscellaneous	17	1	0	0	0	18
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	1	0	0	0	6
Subtotal	170	4	0	0	0	174

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	0	0	0	0	0	0
Ongoing Rent	49	0	0	0	0	49
Rent Increase	217	1	0	0	0	218
Establishment of Home	44	0	0	0	0	44
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	180	1	0	0	0	181
Miscellaneous	58	0	0	0	0	58
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	12	0	0	0	0	12
Storage Fees	10	0	0	0	0	10
Subtotal	579	2	0	0	0	581

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	72	3	0	0	0	75
Ongoing Rent	54	0	0	0	0	54
Rent Increase	147	1	0	0	1	149
Establishment of Home	33	0	0	0	0	33
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	109	1	0	0	0	110
Miscellaneous	60	0	0	0	0	60
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	10	0	0	0	0	10
Storage Fees	18	0	0	0	0	18
Subtotal	514	6	0	0	1	521

Quarterly CBCFA Data: FY 23.1

Number of Days from Initial Request to Completed Application

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	2	0	0	0	43
Ongoing Rent	63	0	0	0	0	63
Rent Increase	124	1	0	0	0	125
Establishment of Home	31	2	0	0	0	33
Clothing	16	2	0	0	0	18
Client Share Rent Arrears	114	3	0	0	0	117
Miscellaneous	47	2	0	0	0	49
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	15	0	0	0	0	15
						0
Subtotal	458	12	0	0	0	470

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	26	2	0	0	0	28
Ongoing Rent	5	0	0	0	0	5
Rent Increase	0	0	0	0	0	0
Establishment of Home	10	2	0	0	0	12
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	8	0	0	0	0	8
Subtotal	64	4	0	0	0	68

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	24	0	0	0	0	24
Rent Increase	155	0	0	0	0	155
Establishment of Home	42	0	0	0	0	42
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	153	0	0	0	0	153
Miscellaneous	42	0	0	0	0	42
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	1	0	0	0	0	1
Storage Fees	9	0	0	0	0	9
Subtotal	508	0	0	0	0	508

Quarterly CBCFA Data: FY 23.1

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	6	0	0	0	104
Ongoing Rent	41	0	0	0	0	41
Rent Increase	263	2	0	0	0	265
Establishment of Home	64	3	0	0	0	67
Clothing	16	2	0	0	0	18
Client Share Rent Arrears	228	3	0	0	0	231
Miscellaneous	104	7	0	0	0	111
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	9	1	0	0	0	10
Storage Fees	18	1	0	0	0	19
Subtotal	858	25	0	0	0	883

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	101	5	0	0	0	106
Ongoing Rent	65	1	0	0	0	66
Rent Increase	189	0	0	0	0	189
Establishment of Home	59	1	0	0	0	60
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	130	1	0	0	0	131
Miscellaneous	50	1	1	0	0	52
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	7	0	0	0	0	7
Storage Fees	15	1	1	0	0	17
Subtotal	627	10	2	0	0	639

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Approval or Denial

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	685	184	3	2	2	876
Ongoing Rent	379	132	7	1	0	519
Rent Increase	1,657	158	1	0	3	1,819
Establishment of Home	375	109	1	1	2	488
Clothing	116	16	0	0	0	132
Client Share Rent Arrears	1,059	342	29	2	0	1,432
Miscellaneous	592	49	2	2	0	645
Work Opp & Trans Bens	78	30	1	0	0	109
Moving Expenses	68	11	0	0	0	79
Storage Fees	173	32	1	0	0	206

Grand Total	5,182	1,063	45	8	7	6,305
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Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	22	0	0	0	57
Ongoing Rent	40	19	1	0	0	60
Rent Increase	141	8	0	0	0	149
Establishment of Home	24	6	0	0	0	30
Clothing	16	1	0	0	0	17
Client Share Rent Arrears	89	48	1	1	0	139
Miscellaneous	50	11	0	0	0	61
Work Opp & Trans Bens	7	1	0	0	0	8
Moving Expenses	3	1	0	0	0	4
Storage Fees	32	7	0	0	0	39

Subtotal	437	124	2	1	0	564
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Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	35	0	0	0	139
Ongoing Rent	37	20	0	0	0	57
Rent Increase	168	29	0	0	0	197
Establishment of Home	34	19	0	0	0	53
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	132	36	0	0	0	168
Miscellaneous	83	2	0	0	0	85
Work Opp & Trans Bens	14	4	0	0	0	18
Moving Expenses	18	4	0	0	0	22
Storage Fees	26	2	0	0	0	28

Subtotal	625	151	0	0	0	776
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Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application Approval or Denial

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	1	0	0	1	59
Ongoing Rent	32	6	1	0	0	39
Rent Increase	140	4	0	0	2	146
Establishment of Home	22	1	0	0	1	24
Clothing	9	2	0	0	0	11
Client Share Rent Arrears	44	15	0	0	0	59
Miscellaneous	43	1	0	0	0	44
Work Opp & Trans Bens	12	6	0	0	0	18
Moving Expenses	7	0	0	0	0	7
Storage Fees	12	2	0	0	0	14
Subtotal	378	38	1	0	4	421

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	65	2	0	0	0	67
Ongoing Rent	30	1	0	0	0	31
Rent Increase	138	1	0	0	0	139
Establishment of Home	48	0	0	0	0	48
Clothing	18	2	0	0	0	20
Client Share Rent Arrears	81	11	0	0	0	92
Miscellaneous	51	2	0	0	0	53
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	3	0	0	0	0	3
Storage Fees	14	0	0	0	0	14
Subtotal	453	20	0	0	0	473

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	13	8	0	0	0	21
Ongoing Rent	7	13	0	0	0	20
Rent Increase	39	12	0	0	0	51
Establishment of Home	9	1	0	0	0	10
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	17	27	3	0	0	47
Miscellaneous	14	0	0	0	0	14
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	1	1	0	0	0	2
Storage Fees	5	1	0	0	0	6
Subtotal	114	65	3	0	0	182

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application Approval or Denial

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	15	0	0	0	33
Ongoing Rent	8	5	0	0	0	13
Rent Increase	35	11	0	0	0	46
Establishment of Home	14	11	0	0	0	25
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	16	12	4	0	0	32
Miscellaneous	10	4	1	0	0	15
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	6	1	1	0	0	8
Subtotal	117	60	6	0	0	183

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	15	0	0	0	72
Ongoing Rent	40	9	0	0	0	49
Rent Increase	202	13	0	0	0	215
Establishment of Home	42	8	0	0	0	50
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	143	33	3	1	0	180
Miscellaneous	53	3	0	0	0	56
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	9	2	0	0	0	11
Storage Fees	11	0	0	0	0	11
Subtotal	563	85	3	1	0	652

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	15	1	0	0	71
Ongoing Rent	43	11	1	0	0	55
Rent Increase	127	17	0	0	0	144
Establishment of Home	23	10	0	0	0	33
Clothing	6	2	0	0	0	8
Client Share Rent Arrears	79	25	4	0	0	108
Miscellaneous	56	4	0	0	0	60
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	7	2	0	0	0	9
Storage Fees	14	7	0	0	0	21
Subtotal	414	95	6	0	0	515

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application Approval or Denial

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	14	0	1	0	42
Ongoing Rent	36	21	3	1	0	61
Rent Increase	106	19	0	0	1	126
Establishment of Home	19	13	0	0	0	32
Clothing	15	4	0	0	0	19
Client Share Rent Arrears	78	30	6	0	0	114
Miscellaneous	37	7	1	1	0	46
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	2	0	0	0	0	2
Storage Fees	11	4	0	0	0	15
Subtotal	335	114	10	3	1	463

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	0	0	0	0	24
Ongoing Rent	5	0	0	0	0	5
Rent Increase	0	0	0	0	0	0
Establishment of Home	11	1	0	0	0	12
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	11	1	0	0	0	12
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	1	0	0	0	7
Subtotal	59	3	0	0	0	62

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	12	1	1	1	69
Ongoing Rent	21	3	0	0	0	24
Rent Increase	148	7	0	0	0	155
Establishment of Home	33	8	0	1	1	43
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	125	20	3	0	0	148
Miscellaneous	41	1	0	0	0	42
Work Opp & Trans Bens	8	2	0	0	0	10
Moving Expenses	1	0	0	0	0	1
Storage Fees	7	2	0	0	0	9
Subtotal	444	55	4	2	2	507

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application Approval or Denial

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	78	30	1	0	0	109
Ongoing Rent	25	13	0	0	0	38
Rent Increase	236	22	0	0	0	258
Establishment of Home	45	22	0	0	0	67
Clothing	16	4	0	0	0	20
Client Share Rent Arrears	146	64	2	0	0	212
Miscellaneous	94	8	0	1	0	103
Work Opp & Trans Bens	10	5	1	0	0	16
Moving Expenses	8	1	0	0	0	9
Storage Fees	14	5	0	0	0	19
Subtotal	672	174	4	1	0	851

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	98	15	0	0	0	113
Ongoing Rent	55	11	1	0	0	67
Rent Increase	177	15	1	0	0	193
Establishment of Home	51	9	1	0	0	61
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	109	21	3	0	0	133
Miscellaneous	49	5	0	0	0	54
Work Opp & Trans Bens	3	3	0	0	0	6
Moving Expenses	6	0	0	0	0	6
Storage Fees	15	0	0	0	0	15
Subtotal	571	79	6	0	0	656

Quarterly CBCFA Data: FY 23.1

Number of Days from Approval to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	524	20	1	0	0	545
Ongoing Rent	203	32	3	1	0	239
Rent Increase	782	209	37	0	0	1,028
Establishment of Home	325	13	1	0	0	339
Clothing	48	1	0	0	0	49
Client Share Rent Arrears	797	79	0	0	1	877
Miscellaneous	453	31	2	0	0	486
Work Opp & Trans Bens	58	11	3	0	1	73
Moving Expenses	64	8	4	0	0	76
Storage Fees	110	6	0	0	0	116
Grand Total	3,364	410	51	1	2	3,828

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	0	0	0	0	31
Ongoing Rent	29	3	0	0	0	32
Rent Increase	77	12	3	0	0	92
Establishment of Home	20	0	0	0	0	20
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	64	2	0	0	0	66
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	2	2	0	0	0	4
Moving Expenses	5	0	0	0	0	5
Storage Fees	20	0	0	0	0	20
Subtotal	283	19	3	0	0	305

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	0	0	0	0	64
Ongoing Rent	33	0	0	0	0	33
Rent Increase	130	1	0	0	0	131
Establishment of Home	27	0	1	0	0	28
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	95	1	0	0	0	96
Miscellaneous	78	0	0	0	0	78
Work Opp & Trans Bens	14	0	0	0	0	14
Moving Expenses	17	0	0	0	0	17
Storage Fees	22	0	0	0	0	22
Subtotal	485	2	1	0	0	488

Quarterly CBCFA Data: FY 23.1

Number of Days from Approval to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	1	0	0	0	41
Ongoing Rent	24	1	0	0	0	25
Rent Increase	66	21	0	0	0	87
Establishment of Home	16	3	0	0	0	19
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	40	1	0	0	0	41
Miscellaneous	32	6	0	0	0	38
Work Opp & Trans Bens	13	2	0	0	1	16
Moving Expenses	6	1	0	0	0	7
Storage Fees	9	0	0	0	0	9
Subtotal	251	36	0	0	1	288

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	1	1	0	0	53
Ongoing Rent	3	10	3	1	0	17
Rent Increase	13	64	22	0	0	99
Establishment of Home	38	1	0	0	0	39
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	51	1	0	0	0	52
Miscellaneous	33	0	0	0	0	33
Work Opp & Trans Bens	1	2	2	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	9	0	0	0	0	9
Subtotal	207	79	28	1	0	315

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	0	0	0	0	17
Ongoing Rent	3	0	0	0	0	3
Rent Increase	8	0	1	0	0	9
Establishment of Home	8	0	0	0	0	8
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	20	2	0	0	0	22
Miscellaneous	9	1	0	0	0	10
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	73	4	2	0	0	79

Quarterly CBCFA Data: FY 23.1

Number of Days from Approval to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	17	2	0	0	0	19
Ongoing Rent	3	0	0	0	0	3
Rent Increase	12	4	1	0	0	17
Establishment of Home	15	1	0	0	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	12	1	0	0	0	13
Miscellaneous	9	0	0	0	0	9
Work Opp & Trans Bens	3	0	0	0	0	3
New Apartment	9	6	4	0	0	19
New Apartment	0	0	0	0	0	0
Subtotal	80	14	5	0	0	99

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	2	0	0	0	47
Ongoing Rent	17	1	0	0	0	18
Rent Increase	60	14	0	0	0	74
Establishment of Home	34	0	0	0	0	34
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	102	2	0	0	0	104
Miscellaneous	45	2	0	0	0	47
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	9	0	0	0	0	9
Subtotal	321	21	0	0	0	342

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	1	0	0	0	34
Ongoing Rent	12	1	0	0	0	13
Rent Increase	55	10	0	0	0	65
Establishment of Home	17	0	0	0	0	17
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	49	7	0	0	0	56
Miscellaneous	37	9	0	0	0	46
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	1	0	0	0	4
Storage Fees	6	2	0	0	0	8
Subtotal	215	31	0	0	0	246

Quarterly CBCFA Data: FY 23.1

Number of Days from Approval to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	3	0	0	0	27
Ongoing Rent	9	0	0	0	0	9
Rent Increase	27	6	1	0	0	34
Establishment of Home	20	2	0	0	0	22
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	50	18	0	0	0	68
Miscellaneous	21	0	0	0	0	21
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7
						0
Subtotal	164	30	1	0	0	195

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	27	0	0	0	0	27
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	14	0	0	0	0	14
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	7	0	0	0	0	7
Subtotal	64	1	0	0	0	65

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	8	0	0	0	49
Ongoing Rent	5	7	0	0	0	12
Rent Increase	29	44	8	0	0	81
Establishment of Home	28	6	0	0	0	34
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	84	27	0	0	0	111
Miscellaneous	32	6	1	0	0	39
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
Subtotal	231	101	9	0	0	341

Quarterly CBCFA Data: FY 23.1

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	0	0	0	0	61
Ongoing Rent	22	3	0	0	0	25
Rent Increase	169	11	0	0	0	180
Establishment of Home	46	0	0	0	0	46
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	145	10	0	0	1	156
Miscellaneous	77	5	1	0	0	83
Work Opp & Trans Bens	13	1	0	0	0	14
Moving Expenses	6	0	0	0	0	6
Storage Fees	8	0	0	0	0	8
Subtotal	555	30	1	0	1	587

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	2	0	0	0	75
Ongoing Rent	42	6	0	0	0	48
Rent Increase	136	22	1	0	0	159
Establishment of Home	42	0	0	0	0	42
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	85	7	0	0	0	92
Miscellaneous	38	1	0	0	0	39
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	8	3	0	0	0	11
Subtotal	435	42	1	0	0	478

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Provision of Benefits

Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	360	162	7	0	1	530
Ongoing Rent	112	121	14	2	0	249
Rent Increase	604	365	70	5	2	1,046
Establishment of Home	224	104	10	1	1	340
Clothing	44	5	0	0	0	49
Client Share Rent Arrears	555	350	20	0	1	926
Miscellaneous	385	98	3	1	0	487
Work Opp & Trans Bens	30	37	7	1	1	76
Moving Expenses	109	11	0	0	0	120
Storage Fees	94	21	2	0	0	117
Grand Total	2,517	1,274	133	10	6	3,940

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	11	0	0	0	31
Ongoing Rent	10	22	0	0	0	32
Rent Increase	58	27	7	0	0	92
Establishment of Home	15	4	0	0	0	19
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	42	22	3	0	0	67
Miscellaneous	18	11	0	0	0	29
Work Opp & Trans Bens	2	1	1	0	0	4
Moving Expenses	4	1	0	0	0	5
Storage Fees	16	4	0	0	0	20
Subtotal	191	103	11	0	0	305

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	18	1	0	0	64
Ongoing Rent	17	16	0	0	0	33
Rent Increase	107	24	0	0	0	131
Establishment of Home	17	10	0	1	0	28
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	74	24	0	0	0	98
Miscellaneous	74	3	0	0	0	77
Work Opp & Trans Bens	10	4	0	0	0	14
Moving Expenses	14	3	0	0	0	17
Storage Fees	20	2	0	0	0	22
Subtotal	383	104	1	1	0	489

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	5	1	0	1	41
Ongoing Rent	12	13	0	0	0	25
Rent Increase	59	28	0	0	2	89
Establishment of Home	13	4	1	0	1	19
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	26	15	0	0	0	41
Miscellaneous	28	10	0	0	0	38
Work Opp & Trans Bens	3	12	0	0	1	16
Moving Expenses	5	2	0	0	0	7
Storage Fees	8	1	0	0	0	9
Subtotal	192	91	2	0	5	290

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	9	1	0	0	53
Ongoing Rent	3	5	8	1	0	17
Rent Increase	7	53	38	3	0	101
Establishment of Home	32	7	0	0	0	39
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	52	9	0	0	0	61
Miscellaneous	30	3	0	0	0	33
Work Opp & Trans Bens	0	2	2	1	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	10	0	0	0	0	10
Subtotal	184	89	49	5	0	327

Gramercy

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3	14	0	0	0	14
Ongoing Rent	0	3	0	0	0	18
Rent Increase	1	4	3	1	0	27
Establishment of Home	4	4	0	0	0	21
Clothing	3	0	0	0	0	9
Client Share Rent Arrears	6	14	2	0	0	13
Miscellaneous	8	2	0	0	0	16
Work Opp & Trans Bens	2	1	2	0	0	5
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	0	0	0	0	1
Subtotal	29	42	7	1	0	79

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Provision of Benefits

Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	0	0	0	0	0	0
Ongoing Rent	0	3	0	0	0	3
Rent Increase	2	10	5	0	0	17
Establishment of Home	10	2	4	0	0	16
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	3	8	2	0	0	13
Miscellaneous	4	4	1	0	0	9
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	63	0	0	0	0	63
Storage Fees	0	0	0	0	0	0
Subtotal	84	28	12	0	0	124

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	34	14	0	0	0	48
Ongoing Rent	12	8	0	0	0	20
Rent Increase	49	34	0	0	0	83
Establishment of Home	24	10	0	0	0	34
Clothing	0	0	0	0	0	0
Client Share Rent Arrears	90	23	0	0	0	113
Miscellaneous	38	8	0	0	0	46
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	4	2	0	0	0	6
Storage Fees	9	0	0	0	0	9
Subtotal	263	101	0	0	0	364

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	24	11	0	0	0	35
Ongoing Rent	11	6	1	0	0	18
Rent Increase	41	25	3	0	0	69
Establishment of Home	14	3	1	0	0	18
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	28	29	1	0	0	58
Miscellaneous	31	14	1	0	0	46
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	1	0	0	0	4
Storage Fees	3	3	2	0	0	8
Subtotal	158	92	9	0	0	259

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Provision of Benefits

Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	16	2	0	0	27
Ongoing Rent	5	3	1	1	0	10
Rent Increase	20	13	0	1	0	34
Establishment of Home	6	15	1	0	0	22
Clothing	3	1	0	0	0	4
Client Share Rent Arrears	20	41	8	0	0	69
Miscellaneous	17	4	0	0	0	21
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	2	0	0	0	0	2
Storage Fees	5	2	0	0	0	7
						0
Subtotal	87	96	12	2	0	197

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	3	0	0	0	24
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	12	1	1	0	0	14
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	11	3	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	6	1	0	0	0	7
Subtotal	53	8	1	0	0	62

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	23	1	0	0	52
Ongoing Rent	0	13	1	0	0	14
Rent Increase	13	56	11	0	0	80
Establishment of Home	20	14	1	0	0	35
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	55	63	1	0	0	119
Miscellaneous	30	8	1	0	0	39
Work Opp & Trans Bens	2	2	1	0	0	5
Moving Expenses	1	0	0	0	0	1
Storage Fees	4	1	0	0	0	5
Subtotal	157	180	17	0	0	354

Quarterly CBCFA Data: FY 23.1

Number of Days from Completed Application to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	24	0	0	0	63
Ongoing Rent	11	12	2	0	0	25
Rent Increase	142	39	1	0	0	182
Establishment of Home	25	21	0	0	0	46
Clothing	7	1	0	0	0	8
Client Share Rent Arrears	96	73	3	0	1	173
Miscellaneous	65	20	0	1	0	86
Work Opp & Trans Bens	5	10	0	0	0	15
Moving Expenses	4	2	0	0	0	6
Storage Fees	6	2	0	0	0	8

Subtotal	400	204	6	1	1	612
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Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	60	14	1	0	0	75
Ongoing Rent	30	17	1	0	0	48
Rent Increase	105	52	2	0	0	159
Establishment of Home	32	9	1	0	0	42
Clothing	4	1	0	0	0	5
Client Share Rent Arrears	63	29	0	0	0	92
Miscellaneous	31	8	0	0	0	39
Work Opp & Trans Bens	0	1	1	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	6	5	0	0	0	11

Subtotal	336	136	6	0	0	478
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HOUSING SERVICES

	Active Cases @ FY 23.1	Capacity (units)	Capacity (%)
<u>Emergency Housing Occupancy</u>			
Commercial MOU/SRO Hotels			
Family	178	308	57.8%
Single	1,530	2,022	75.7%
Subtotal	1,718	2,330	73.7%
Transitional Congregate Facility	809	905	89.4%
<u>Non-Emergency Supported Housing Occupancy</u>			
Scatter Site	2,400	2,634	91.1%
Permanent Congregate facility	2,468	2,785	88.6%
Total	7,395	8,654	85.5%

FY 23.1	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,171	1,372	905
Transitional Congregate Facilities		799	589
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	719	337	37
Permanent Congregate Facilities		382	54
Total	2,890	2,890	1,585

FY 23 Year to Date	Requests	Referrals	Placements
<u>Emergency Housing Activity</u>			
Commercial MOU/SRO Hotels	2,171	1,372	905
Transitional Congregate Facilities		799	589
<u>Non-Emergency Supported Housing Activity</u>			
Scatter Site I	719	337	37
Permanent Congregate Facilities		382	54
Total	2,890	2,890	1,585

Additional Housing Data: FY 23.1**FY 23.1**

Number of Commercial SRO Facilities	124 facilities / 2888 units
Number of Transitional Housing Providers	17 facilities / 905 units
Emergency Housing Facilities Inspected ⁹	83
Average Length of Stay (number of days) for Emergency Placements ¹⁰	189.4
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

⁹ To protect the health and safety of both residents and HRA staff during the COVID -19 pandemic, onsite visits to housing facilities have been reserved for emergency situations. However, HASA has remained in regular contact with all SRO operators to monitor the conditions at all facilities remotely.

¹⁰ Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data *
FY 23.1

Center	Referrals (Referrals to an emergency housing facility)	Placements (Indicates placements of at least one night in an emergency housing facility)
Amsterdam	235	128
Brownsville	115	86
Coney Island	60	38
Crotona	97	67
Gramercy Center	161	95
Grand Concourse	212	149
Greenwood	160	116
Hamilton	152	100
Housing Placement Unit	78	54
Jerome	165	118
Kingsbridge	207	136
Queensboro	92	51
Serviceline	415	341
Staten Island	22	15
Total	2,171	1,494

* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 23.1

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	9	2	1	1	3	3	19
Brownsville	6	1	1	2	0	3	13
Coney Island	3	0	1	1	0	0	5
Crotona	2	0	0	1	0	1	4
Gramercy Center	10	1	1	1	3	2	18
Grand Concourse	4	4	0	1	0	6	15
Greenwood	7	4	3	3	3	0	20
Hamilton	3	2	1	3	2	0	11
Housing Placement Unit	1	1	0	1	1	2	6
Jerome	1	1	0	0	2	2	6
Kingsbridge	9	3	2	4	2	2	22
Queensboro	4	1	2	2	1	2	12
Serviceline	0	0	0	0	0	0	0
Staten Island	0	1	0	0	0	1	2
Total	59	21	12	20	17	24	153

VOCATIONAL REHABILITATION ACTIVITY **

Vocational Rehabilitation Services Program:	FY 23.1	FY 23
Computer Training	0	0
Individual Counseling Sessions	1	1
Job Club	0	0
Skills Day Sessions	2	2
Work Readiness Group	0	0

Clients With Earned Income ¹¹

FY 23.1 End

1,514

** Due to COVID-19 restrictions Vocational and Rehabilitation Services have re-opened in limited numbers.

Field Operations Staff

Total Number of Staff at End of FY 23.1

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	35	10	2	2	0	10	2	0	61
Brownsville	60	16	5	1	0	11	5	1	99
Coney Island	39	10	1	2	0	6	1	0	59
Crotona	38	11	3	2	0	9	2	0	65
Gramercy	19	7	1	2	0	3	2	0	34
Grand Concourse	43	16	3	2	0	11	1	0	76
Greenwood	49	15	2	3	0	9	4	0	82
Hamilton	43	9	3	2	0	7	3	0	67
Housing Placement Unit	12	1	2	6	1	0	1	0	23
Jerome	39	9	2	2	0	11	3	0	66
Kingsbridge	63	18	3	2	0	16	5	2	109
Queensboro	45	16	1	3	0	8	2	0	75
Serviceline	16	1	1	0	0	3	0	1	22
Staten Island	12	3	2	1	0	1	1	0	20
Total	513	142	31	30	1	105	32	4	858

Case Staffing Ratio Based on Active Caseload *

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	120	2,435	2,555	5	42	47	24.0	58.0	54.4
Brownsville	528	3,532	4,060	19	58	77	27.8	60.9	52.7
Coney Island	190	2,023	2,213	4	42	46	47.5	48.2	48.1
Crotona	224	2,316	2,540	9	40	49	24.9	57.9	51.8
Gramercy	2	1,379	1,381	0	24	24	NA	57.5	57.5
Grand Concourse	302	2,694	2,996	7	48	55	43.1	56.1	54.5
Greenwood	211	2,905	3,116	9	53	62	23.4	54.8	50.3
Hamilton	125	2,267	2,392	5	48	53	25.0	47.2	45.1
Housing Placement Unit	30	249	279	3	10	13	10.0	24.9	21.5
Jerome	268	1,994	2,262	10	43	53	26.8	46.4	42.7
Kingsbridge	378	4,026	4,404	14	72	86	27.0	55.9	51.2
Queensboro	206	2,853	3,059	7	48	55	29.4	59.4	55.6
Staten Island	87	707	794	3	11	14	29.0	64.3	56.7
Total	2,671	29,380	32,051	95	539	634	28.1	54.5	50.6

*Active caseload as of September 30, 2022.

Quarterly Fair Hearings FY 23.1

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 9/30/22
Amsterdam	20	3	3	0	0
Brownsville	22	4	4	0	0
Coney Island	6	1	1	0	0
Crotona	12	4	4	0	0
Gramercy	9	3	3	0	0
Grand Concourse	20	3	3	0	0
Greenwood	13	3	3	0	0
Hamilton	12	2	2	0	0
Jerome	14	1	1	0	0
Kingsbridge	18	3	3	0	0
Queensboro	8	2	2	0	0
Staten Island	4	1	1	0	0
Total	158	30	30	0	0

Decisions Rendered in Favor of Client **30**

Article 78 Proceedings **0**