### AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: MAYOR'S OFFICE OF CONTRACT SERVICES (MOCS)						
☐ 1 <sup>st</sup> Quarter (July -September), due December 13, 2019 ☐ 2 <sup>nd</sup> Quarter (October - December), due January 30, 2020 ☐ and a property of the second of the s						
☐ 3 <sup>rd</sup> Quarter (January -March), due April 30, 2020						
4 <sup>th</sup> Quarter (April -June), d	4 <sup>th</sup> Quarter (April -June), due July 30, 2020					
Prepared by:						
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Name	Title	Telephone No.				
Date Submitted: January 30, 2020						
FOR DCAS USE ONLY						
Date Received:						

#### INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020

- 1. Please save this file as 'XXXX Quarter X FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

# PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees?   Yes, On (Date):12/10/2019   No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:
	<ul> <li>□ Diversity &amp; EEO Awards</li> <li>□ Diversity and EEO Appreciation Events</li> <li>□ Public Notices</li> </ul>
	□ Public Notices □ Positive Comments in Performance Appraisals □ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
III.	WORKFORCE REVIEW AND ANALYSIS
111.	<ol> <li>Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.</li> <li>Yes*, On (Date):1/28/2020□ No</li> </ol>

2.	0 0		demographic data and trends, including workforce notions and separation data; and utilization analysis
	The review was conducted together with:	<ul><li>☑ Human Resources</li><li>☑ Agency Head</li></ul>	☐ General Counsel ☐ Other

### IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

#### A. WORKFORCE:

List the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020  Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
MOCS will address underutilization in FY 2020 by	In Q2 of FY 2020, for the "Managers" Job	☐ Planned			
enhancing internal and external applicant pools to	Group, underutilization only existed for white	☐ Not started			
address the underutilization	managers. For the "Clerical" Job Group,	☑ Ongoing	$\boxtimes$		
	underutilization only existed for men.	☐ Delayed			
		☐ Deferred			
		☐ Completed			

<ul> <li>MOCS will conduct workforce planning and forecasting to address the impending retirement of employees and possible loss or gap in talent.</li> <li>Integrate succession planning in the agency activities to develop a pipeline, facilitate a seamless transition and continuity of service</li> <li>Ensure that there will be a diverse applicant pool for the anticipated vacancies</li> <li>Encourage agency employees to take promotional civil service examinations by         <ul> <li>Sending emails with schedule of exams</li> <li>Providing link to specific DCAS exams</li> <li>Posting schedules and exam announcements on the MOCS intranet</li> <li>HR will provide two Civil Services 101 presentations</li> </ul> </li> </ul>	MOCS is always striving to reach a diverse applicant pool, not just to address the impending retirement of employees, but also to address the possible loss of talent that results from any vacancy at MOCS.  MOCS shared job vacancies with all MOCS staff and on multiple external sites, including Veteran and CUNY sites.  MOCS encouraged agency staff to take promotional Civil Service exams on a monthly basis by sending emails with exam schedules, providing links to specific DCAS exams, and posting exam announcements and schedule on the MOCS intranet.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	0 0 0 0 0	
<ul> <li>MOCS will implement initiatives to develop and retain employees</li> <li>Institute coaching, mentoring and cross training programs</li> <li>Implement initiatives to improve the development and training of employees</li> <li>Conduct Diversity and Inclusion Training</li> </ul>	During Q2, MOCS prepared for its third class of the MOCS Mentorship Program by announcing new cycle to all MOCS employees, reviewing applications for mentor and mentee, and preparing for the kick-off meeting.  MOCS provides access to LinkedIn Learning trainings for employees to take at the request of their supervisors, which allows supervisors to take a more active and direct role in the development of their staff. MOCS requires all agency employees to complete the DCAS Everybody Matters: Diversity & Inclusion Computer Based Training course once every 2 years and for new employees, they must complete it within 15 days of their start date.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	0 0 0 0 0	

MOCS will foster employee engagement by	SAC members created a draft survey, which is	☑ Planned			
increasing staff inclusion in agency planning and	under review by the EEO team, with a goal of	☐ Not started			
communication. The EEO team will work with the	deploying the survey in February 2020.	☐ Ongoing	$\boxtimes$		
MOCS Staff Advisory Council (SAC) to conduct a		☐ Delayed			
survey of MOCS employees to determine interests		☐ Deferred			
in attending and organizing new events and		☐ Completed			
programs celebrating diversity and inclusion. The		<b>F</b>	_	_	
SAC will help take a lead in organizing events to					
celebrate the variety of backgrounds and cultures of					
MOCS employees.					
MOCS will increase agency-wide communication	MOCS messaged information to all MOCS	☐ Planned			
of programs and events celebrating diversity and	employees about upcoming holidays and	☐ Not started			
inclusion, encourage participation in surveys and	cultural celebrations in the agency's weekly	☑ Ongoing	$\boxtimes$		
updates to self-ID information, send reminders of	staff newsletter, the MOCS Monday Minute.	☐ Delayed			
EEO trainings, and share information of interest		☐ Deferred			
about upcoming holidays and cultural celebrations.	MOCS also informed newly hired employees	☐ Completed			
The agency will continue to utilize the weekly	during orientation of their rights and	•			
agency email newsletter, the MOCS Monday	responsibilities under the Citywide EEO				
Minute, to share information with staff. MOCS will	Policy and updates to self-ID information.				
also explore creating interactive notice boards at					
both office locations to allow staff to share	MOCS is still exploring creating interactive				
information.	notice boards at both office locations to allow				
	staff to share information.				
Describe stone that your taken or considered to address you	dometilization identified through greaterly records force or	omenta Dlegge list L	h Casuma vi	hana un damit	lization

Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

In Q2 of FY2020, the CEEDS Workforce Underutilization Report identified underutilization for the Job Groups of Management Specialists and Clerical. The CEEDS report identifies underutilization in the Clerical job group; however, the report does not provide a full picture of the demographic breakdown of these titles at MOCS, which when reviewed in light of MOCS agency titles, shows there is not truly underutilization for this job group.

The MOCS employees identified in the Clerical job group have the Civil Service title of Mayoral Office Assistant; however, these individuals function in an analyst capacity at MOCS and their office title is Analyst. All other agency employees with the office title of Analyst have the Civil Service title of Research Projects Coordinator and are identified in the Para Professional Occupations job group of the CEEDS report. We consider the Civil Service title of Mayoral Office Assistance to be a legacy title and all new Analysts at MOCS are hired into the Research Projects Coordinator title. When Clerical and Para Professional Occupations are viewed as a group, there is no underutilization.

## B. WORKPLACE:

List the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion,</i> which you set/declared in your FY 2020  Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
MOCS will undertake initiatives to create an inclusive	During Q2, The SAC hosted a Thanksgiving	<b>☑</b> Planned			
work environment that values differences, and to	multicultural potluck.	□ Not started			
maintain focus on retaining talent across all levels	MOCS messaged information to all MOCS	□ Ongoing			
	employees about upcoming holidays and	<ul><li>□ Delayed</li><li>□ Deferred</li></ul>			
	cultural celebrations in the agency's weekly staff newsletter, the MOCS Monday Minute.	□ Completed		] 🗆	] 🗆
In response to the results of the MOCS Employee	This will begin in February 2020.	<b>☑</b> Planned	⊠		
Engagement Survey conducted last year, MOCS will		☐ Not started			
hold a Brown Bag Lunch program to increase employee awareness of the EEO policies.		☐ Ongoing			
employee awareness of the EEO policies.		<ul><li>□ Delayed</li><li>□ Deferred</li></ul>			
		☐ Completed			
In response to the results of the MOCS Employee	During Q2, MOCS prepared for its third class	☐ Planned			
Engagement Survey conducted last year, the agency	of the MOCS Mentorship Program by	☐ Not started			
will continue the MOCS Mentorship Program, which	announcing new cycle to all MOCS	☑ Ongoing	$\boxtimes$		
partners MOCS staff (mentees) with agency leaders to	employees, reviewing applications for mentor	☐ Delayed			
receive advice, coaching, and professional support that will encourage mentees' growth and	and mentee, and preparing for the kick-off	☐ Deferred			
development, and organizational continuity	meeting.	□ Completed			

In response to the results of the MOCS Employee	MOCS began reviewing and approving	☐ Planned			
Engagement Survey conducted last year, the agency	employee applications to the Mayor's	☐ Not started			
will support opportunities for MOCS employees with	Graduate Scholarship Program in Q2 of FY	☑ Ongoing	$\boxtimes$		
the Mayor's Graduate Scholarship Program and the	2020.	☐ Delayed			
City's Management Academy.		☐ Deferred			
	MOCS began reviewing and approving	☐ Completed			
	employee applications to the City's		_	_	_
	Management Academy in Q3 of FY 2020 if				
	funding is available.				
In addition to continuing our use of the Workplace	MOCS will begin conducting MOCS-specific	<b>☑</b> Planned	⊠		
Insight Survey for Exiting Managers (WISE), MOCS	exit interviews and surveys in Q3 of FY 2020.	☐ Not started			
will conduct MOCS-specific exit interviews and	The agency continued to use WISE in Q2 of	☐ Ongoing			
surveys. MOCS will also send out the Engagement	FY 2020.	☐ Delayed			
Survey annually and address identified issues		☐ Deferred			
accordingly.		☐ Completed			
Please specify any other EEO-related activities during the qua	arter (e.g., postings, meetings, cultural programs promo	_	sletters/article	es, etc.) and	describe
briefly the activities, including the dates when the activities o		•			

## C. COMMUNITY:

List the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update	
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Continue to promote diversity and EEO community outreach in providing government services through promoting participation with minority and women owned business enterprises (MWBEs)	MOCS is committed to encouraging a competitive and diverse business environment that provides opportunities for our diverse vendor community to do more business with the City of New York. As a partner with both the Office of Minority and Women-Owned Business Enterprises and the Department of Small Business Services, MOCS stands firm with the City's commitment to increase contracting opportunities among City-certified M/WBE firms. The City's M/WBE program was established to address the impact of	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		
	discrimination on the City's procurement process and to promote the public interest in avoiding fraud and favoritism in the process, ultimately increasing competition for City business, and lowering contract costs. To that end, as part of the oversight team for the City's M/WBE program, MOCS plays a pivotal role in creating and implementing policy, training and advising agencies, and collecting vital data, all in support of enhancing the participation of M/WBEs in City contracting.  MOCS also looks for opportunities to award direct contracts to M/WBEs using the M/WBE Noncompetitive Small Purchase method.			
Conduct a customer satisfaction survey	MOCS will explore conducting a customer satisfaction survey in Q3 and Q4 of FY 2020.	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Completed</li> </ul>		

Undertake initiatives to improve community relations, community awareness, and to engage communities being served in recruitment efforts, service development and delivery through the Nonprofit Resiliency Committee (NRC) and vendor focus groups.	The NRC launched its Equity and Access workstream on July 9 to identify opportunities to make City contracting more accessible for small community-based organizations (CBOs). The workstream has collected data and organized a survey to nonprofit organizations to gather information that will inform recommendations and next steps.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed	00000	00000
	In addition, the NRC organized a series of engagements for CBOs to discuss RFP design in the City's technology, Procurement and Sourcing Solutions Portal (PASSPort), which are scheduled for the third and fourth quarters. In addition, MOCS has cultivated mutually beneficial relationships between MOCS and industry communities through various citywide vendor engagement efforts, including 11 vendor workgroups, 9 in-field presentations, and outreach to 193 organizations. MOCS grew its efforts and developed relationships in the following communities: M/WBE, construction, engineering, architecture, landscape architecture, professional services, standardized services and health and human services.			

## V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures, and practices related to	MOCS reviews agency practices and	☐ Planned			
targeted outreach and recruitment.	procedures on an ongoing basis to find ways to	☐ Not started			
	maximize the number of type of candidates we	□ Ongoing	$\boxtimes$		
	recruit, within our budgetary constraints.	☐ Delayed			
		$\square$ Deferred			
		☐ Completed			
Review underutilization in job groups to inform	MOCS will continue to review	☐ Planned			
recruitment efforts and assess recruitment efforts to	underutilization data as it is received and	☐ Not started			
determine whether such efforts adversely impact any	assess whether there is any adverse impact	☑ Ongoing	$\boxtimes$		
particular group.	on any particular group.	☐ Delayed			
		☐ Deferred			
		☐ Completed			
Direct resources to bolster efforts aimed at increasing	MOCS will begin directing resources to bolster	☐ Planned			
the effectiveness of diversity recruitment and reach out	efforts aimed at increasing the effectiveness of	☐ Not started			
to the DCAS Office of Citywide Recruitment (OCR) as	diversity recruitment in Q3 of FY 2020.	☑ Ongoing	$\boxtimes$		
a resource.		☐ Delayed			
	MOCS will continue to send staff to	☐ Deferred			
	recruitment events with the goal of	☐ Completed			
	increasing the agency's pool of diverse candidates.				
Assess agency job postings to ensure appropriate	All of MOCS' job postings include a statement	☐ Planned			
diversity, inclusion, and equal opportunity employer	that the City of New York and MOCS are an	☐ Not started			
messaging.	equal opportunity employer. Reasonable	☑ Ongoing	⊠		
	accommodations are provided for applicants	☐ Delayed			
	with disabilities, and veterans and service	☐ Deferred			
	members of the U.S. Armed Forces are	☐ Completed			

# MOCS FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

	strongly encouraged to apply.			
Share job vacancy notices with the Mayor's Office for People with Disabilities and ACCES VR and post all vacancies on NYC Careers.	For every job posting, MOCS shares vacancy notices with the Mayor's Office for People with Disabilities and ACCES VR and posts all vacancies on NYC Careers. This was done in Q2 of FY 2020.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed	0000	0000
	Q2 01 F 1 2020.	<ul><li>□ Deferred</li><li>□ Completed</li></ul>		
Ensure that agency personnel involved in both the discretionary and the civil service hiring process have received structured interviewing training and unconscious bias training	Beginning in Q1 of FY 2020, all newly hired managers at MOCS who are involved in both the discretionary and the civil service hiring process must attend a structured interviewing training and an unconscious bias training.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Completed		0 0 0 0 0
Use the NYCAPS eHire Applicant Interview Log to determine whether recruitment efforts and recruitment sources yield a diverse pool of qualified candidates.	MOCS will explore using the NYCAPS eHire Applicant Interview Log in Q3 and Q4 of FY 2020.	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Completed</li> </ul>	0 0 0 0 0	0 0 0 0 0

#### B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2020: [Demographic information is based on self-identification data]

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]		
1. Urban Fellows			M F N-B O U		
2. Public Service Corps			M F N-B O U		
3. Summer College Interns			M F N-B O U		
4. Summer Graduate Interns			M F N-B O U		
5. Other (specify):			M F N-B O U		
6. None ⊠					

Additional Comments:

#### C. 55-A PROGRAM

The agency uses the 55-a	Program to hire and retain qualified individuals with disabilities.	<b>⊠</b> Yes	□ No
Currently, there is <u>one</u> 55	5-a participant.		
During this Quarter, a to	tal of $\underline{0}$ new applications for the program were received.		
During this Quarter <u>0</u> pa	rticipants left the program.		
The 55-a Coordinator has  1. Disseminated 55-a info	s achieved the following goals: ormation through:		
e-mail	□ Yes □ No		
training sessions	□ Ves □ No		

	agency website $\boxtimes$ Yes $\square$ No agency newsletter $\boxtimes$ Yes $\square$ No other (New Hire Orientation slide/printed material) $\boxtimes$ Yes $\square$ No
2.	Participated in career and job fairs and use internship, work-study, co-op, and other programs to attract a pool of diverse 55-a program applicants <b>☒ Yes ☐ No</b>
3.	Educate employees on 55-a program through articles written in EEO corner of the MOCS Monday Minute, Lunch and Learn sessions, and emails sent to staff regarding upcoming civil service exams ■ Yes ■ No
4.	Provide information on 55-a program to candidates at job fairs <b>☒ Yes ☐ No</b>
5.	Appoint 55-a eligible employees to competitive titles when possible ⊠ Yes □ No

## VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional <b>Selection Strategies and Initiatives</b> which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the <b>Selection</b> ( <b>Hiring and Promotion</b> ) <b>Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
The MOCS Career Counselor will advise employees	MOCS shared information with all staff about	☐ Planned			
of opportunities for promotion and career	job postings within the agency. MOCS also	☐ Not started			
development.	shared information on Civil Service exams.	☑ Ongoing	$\boxtimes$		
		☐ Delayed			
		☐ Deferred			
		☐ Completed			

# MOCS FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

MOCS will implement or continue the following methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	MOCS reached out to the Mayor's Office of Appointments for help to identify diverse pools of talent and additional networks for finding qualified candidates.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred		0000	0000
	MOCS also submitted the resumes for the second- and third-choices for the position and ensured that hiring managers are trained in structured interviewing techniques to avoid unintentional biases in the hiring process.  MOCS also publicly posted announcements for all positions, including	□ Completed			
	senior level positions.				
Reviewing the methods by which candidates are	MOCS is currently planning how to best	<b>⊠</b> Planned			
selected for promotion or to fill vacancies (new hires) filled through civil service lists;	approach this goal.	☐ Not started ☐ Ongoing			
inied dirough ervir service lists,		☐ Delayed			
		☐ Deferred			
		□ Completed			
Describe the role of agency EEO Officer and other	EEO officers will work with HR starting	<b>☑</b> Planned	⊠		
EEO staff in the selection of candidates for	in 2020 to provide resources and guidance	☐ Not started			
appointment or promotion (pre- and post-	to MOCS hiring managers regarding	☐ Ongoing			
appointment);	structured interviewing on the MOCS	☐ Delayed			
	intranet page.	☐ Deferred			
	1 0	☐ Completed			
Analyzing the impact of layoffs or terminations on	MOCS will explore analyzing the impact of	<b>☑</b> Planned	⊠		
racial, gender and age groups;	layoffs and terminations on particular groups	□ Not started			
	in Q3 and Q4 of FY 2020.	☐ Ongoing			
		☐ Delayed			
		☐ Deferred			
		☐ Completed			

#### VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.	<b>⊠</b> Yes	□ No
☐ There were no new R/A requests in the current quarter.		

# IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

- B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY
  - $\boxtimes$  The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.
  - **☒** All personnel involved in job interviews is required to go through structured interview training.

#### C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

#### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

- Risk 1: Homogenous Workplace: MOCS has displayed sexual harassment awareness posters throughout the agency and messaged sexual harassment awareness in MOCS' weekly staff newsletter, MOCS Monday Minute. MOCS has also provided hiring managers with structured interview and unconscious bias training and expanded recruiting sources in an effort to increase diversity in candidate pools.
- Risk 2: Cultural and Language Differences in the Workplace: In MOCS' weekly emails to employees, MOCS has included a message on sexual harassment awareness and a brief biography on newly hired employees highlighting their culture or additional languages spoken. MOCS has also hosted a potluck where employees can share popular cultural dishes.
- Risk 3: Workplaces with Significant Power Disparities: MOCS increased opportunities for staff to interact with executive and senior staff throughout the agency and trained all employees on cultural and gender awareness.
- Risk 4: Isolated Workplaces: MOCS does not currently have any isolated workspaces but continuously reviews all facilities in order to identify and address such risk(s).
- Risk 5: Decentralized Workplaces: MOCS hosted functions that brought employees from both office locations together.

#### E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- $\boxtimes$  The agency ensures that complaints are closed within 90 days.

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

#### F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey:

MOCS is using our agency-specific results to implement the recommendations provided to MOCS. MOCS will continue to work to increase awareness of EEO policies, laws, and processes to decrease the risk of employees experiencing any form of EEO discrimination. MOCS also is working to implement the following initiatives:

- Update MOCS' intranet with accessible information pertaining to the reporting of discrimination and harassment, the EEO investigation process, EEO staff contact information, and resources.
- Implement targeted communication to enhance employee knowledge of familiarity with EEO policy and complaint process.
- Include EEO statements of value and intent into MOCS' Code of Conduct.
- Provide ongoing education that ensures employees understanding reporting procedures at MOCS and the City's EEO policy.

#### X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
☑ The agency is NOT involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices
☐ The agency is involved in an audit; please specify who is conducting the audit:
☐ Attach or list below audit recommendations. ☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

# APPENDIX: MAYOR'S OFFICE OF CONTRACT SERVICES EEO PERSONNEL DETAILS

#### EEO PERSONNEL FOR \_2\_ QUARTER, FISCAL YEAR 2020

#### A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🗆 No Chang	es	Number of Addition	ons:	Number of Deletio	ns:
Employee's Name & Title	Selina Balestier					
Nature of change	☐ Addition ☐ De	eletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termination	n Date: 11/22/2019	Start Date or Termina	tion Date:	Start Date or Termina	tion Date:
NOTE: Please attach CV/Resum	e of new staff to this repo	ort				
For Current EEO Professiona	ls:					
Name & Title	Anne Meredith	"	Gemayel Jean-Paul		Kristine Gregorek	
EEO Function	□ EEO Trainer □	EEO Counselor EEO Investigator Other: (specify)	<ul><li>☑ EEO Officer</li><li>☐ EEO Trainer</li><li>☐ 55-a Coordinator</li></ul>	☐ EEO Counselor ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Trainer ☐ 55-a Coordinator Career Counselor	<ul><li>☑ EEO Counselor</li><li>☐ EEO Investigator</li><li>☑ Other: (specify):</li></ul>
Proportion of Time Spent on EEO Duties	□ 100% ☑ Ot required.	ther: (specify %): As	□ 100% ⊠ required.	Other: (specify %): As	☐ 100% ☒ As required.	Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes 🗵	I No	□ Yes	⊠ No	⊠ Yes	□ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	⊠ Yes □	1 No 1 No 1 No 1 No	<ul><li>☑ Yes</li><li>☑ Yes</li><li>☑ Yes</li><li>☑ Yes</li><li>☑ Yes</li></ul>	<ul> <li>□ No</li> <li>□ No</li> <li>□ No</li> <li>☑ No</li> <li>□ No</li> </ul>	<ul><li>✓ Yes</li><li>✓ Yes</li><li>✓ Yes</li><li>✓ Yes</li><li>✓ Yes</li></ul>	<ul><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li><li>□ No</li></ul>

# MOCS FY 2020 DIVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

	⊠ Yes □ No		
Training Source(s):	☑ DCAS ☐ Agency ☐ Other	☑ DCAS □ Agency □ Other	☑ DCAS ☐ Agency ☐ Other
Title	Selina Balestier	Dafna Cruz	Roseann Colantti
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☒ Other: (specify): Disability Rights Coordinator; Disability Services Facilitator; ADA Coordinator	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Control ☐ C	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ Other: (specify):
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other: (specify %): As required.	☐ 100% ☐ Other: (specify %): As required.	☐ 100% ☐ Other: (specify %): As required.
Attended EEO Professional On-Boarding at DCAS	□ Yes	□ Yes 🖾 No	□ Yes 🖾 No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	<ul> <li>✓ Yes</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> </ul>	⋈ Yes       □ No         ⋈ Yes       □ No         ⋈ Yes       □ No         ⋈ Yes       □ No	⋈ Yes       □ No         ⋈ Yes       □ No         ⋈ Yes       □ No         ⋈ Yes       □ No         ⋈ Yes       □ No
Training Source(s):	☑ DCAS ☐ Agency ☐ Other	☑ DCAS ☐ Agency ☐ Other	☑ DCAS ☐ Agency ☐ Other
Title	Charlemagne Tiendrebeogo	Michael Ransom	
EEO Function	□ EEO Officer       ☑ EEO Counselor         □ EEO Trainer       □ EEO Investigator         □ 55-a Coordinator       □ Other: (specify):	□ EEO Officer □ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify):	
Proportion of Time Spent on EEO Duties	☐ 100% ☑ Other: (specify %): As required.	☐ 100% ☑ Other: (specify %): As required.	
Attended EEO Professional On-Boarding at DCAS	□ Yes         No	□ Yes ⊠ No	

Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion	<ul> <li>✓ Yes</li> <li>✓ Yes</li> <li>✓ No</li> <li>✓ Yes</li> <li>✓ No</li> </ul>	<ul> <li>☑ Yes</li> <li>☑ No</li> <li>☑ Yes</li> <li>☑ No</li> <li>☑ Yes</li> </ul>	
Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	<ul><li>☑ Yes</li><li>☑ No</li><li>☑ Yes</li><li>☑ No</li></ul>	<ul><li>✓ Yes</li><li>✓ No</li><li>✓ Yes</li><li>✓ No</li></ul>	
Training Source(s):	☑ DCAS ☐ Agency ☐ Oth	ther 🛮 DCAS 🗆 Agency 🗀 Other	٦

#### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

	DIVERSITY AND EEO STAFFING IN MOCS AS OF QUARTER 2 FY 2020*					
Name	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #	
Anne Meredith	Executive Agency Counsel	EEO Officer/Director	10%	anne.meredith@mocs.nyc.gov	212-788-1439	
Gemayel Jean-Paul	Executive Agency Counsel	EEO Officer/Director	10%	Gemayel.jean-paul@mocs.nyc.gov	212-676-3081	
Kristine Gregorek	Research Projects Coordinator (MA)	ADA Coordinator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Kristine Gregorek	Research Projects Coordinator (MA)	Disability Rights Coordinator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Kristine Gregorek	Research Projects Coordinator (MA)	Disability Services Facilitator	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Dafna Cruz	Research Projects Coordinator (MA)	55-a Coordinator	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965	
Kristine Gregorek	Administrative Staff Analyst	Career Counselor	As needed	Kristine.Gregorek@mocs.nyc.gov	212-748-0327	
Charlemagne Tiendrebeogo	Mayoral Office Assistant	EEO Counselor\ Investigator	As needed	charlem.tiend@mocs.nyc.gov	212-720-0843	

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Michael Ransom	Research Projects Coordinator (MA)	EEO Counselor\	As needed	Michael.Ransom@mocs.nyc.gov	212-788-4996
		Investigator			
Roseann Colantti	Administrative Staff Analyst	EEO Counselor\	As needed	roseann.colantti@mocs.nyc.gov	212-788-0023
		Investigator			
Dafna Cruz	Research Projects Coordinator (MA)	EEO Counselor\	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965
		Investigator			
Dafna Cruz	Research Projects Coordinator (MA)	EEO Training	As needed	Dafna.Cruz@mocs.nyc.gov	212-676-3965
		Liaison			

<sup>\*</sup> Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.