



A store sold us
a sofa that was
defective, and
wouldn't give us
a refund. Consumer
Affairs got the
store to give us
a new sofa.

SALE!

Consumer Affairs Has Your Back.

Contact 311 or go to nyc.gov and search “DCA” to file a complaint and learn *10 Things Every Consumer Should Know*.



Michael R. Bloomberg
Mayor

Department of
Consumer Affairs

Jonathan Mintz
Commissioner

Learn how Abby got her
new sofa @NYCDCA:

YouTube



Instagram