

Gabrien Zervos

From: NYC Emergency Management <cert@oem.nyc.gov>
Sent: Saturday, December 31, 2022 12:01 PM
To: Gabrien Zervos
Subject: [BULK] [EXTERNAL] NYC CERT Newsletter

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NYC CERT Newsletter | Issue 105 | 12/31/2022



This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

[Click here to view as a webpage](#)

Happy New Year



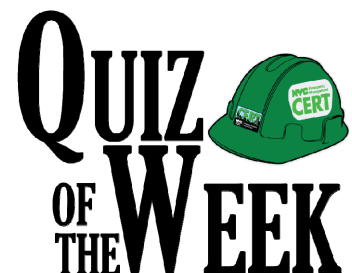
...and Happy 20th Anniversary, NYC CERT!



MONDAY RADIO ROLL CALL

01/02: No Call

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)





NYC CERT History

In 2003, NYCEM with the FDNY and NYPD, adapted the national Community Emergency Response Team curriculum to fit our unique urban environment and creating a program for New York City using the Incident Command System (ICS), National Incident Management System (NIMS), and New York City's Citywide Incident Management System (CIMS). The NYC CERT program trains volunteers to support first responders before, during and following emergencies. ICS is a standardized, nationwide, on-scene all-hazards incident management concept. At its core, ICS allows an organization or group to respond to an incident or event in a flexible and scalable manner allowing for the most effective, efficient, and safe method for people to work together in a disaster.

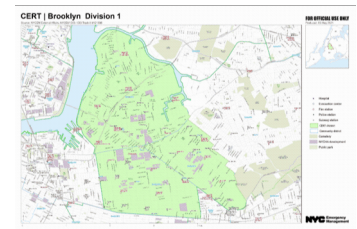
Program staff thanks all volunteers for being part of this amazing program, especially for the countless hours supporting our communities throughout the city.

End of the year Message

We are still hoping to have all of our members complete this volunteer survey. There is no right or wrong answer. NYC CERT volunteers wear many hats in the community. We are interested in what other organizations you also support. [Click Here](#) to participate in this survey.



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

I wanted to wish everyone in the CERT program a Happy New Year and to thank you for your ongoing services to your community and for the support that you have given to us at NYC Emergency Management.

As we look to the start of another great year, I also wanted to take some time to celebrate where we have been. As you read some of the accomplishments and end-of-year totals below, I hope that you are as impressed as I am. I wanted to highlight a few parts of the program that don't easily show up in data.

1. As we emerge from the pandemic, we moved the whole program to a hybrid model where volunteers can engage virtually and in person. I hope that you agree that this helps improve your access to all parts of the program.
2. We have seen the roles that our CERT volunteers play grow. More agencies, non-profit organizations, and community groups are reaching out to ask for your support. This recognition is only due to your excellence in the field.
3. Our training and exercise programs came back in force and grew to meet your needs and continued growth.

I also want to take this time to specifically thank every volunteer for their time and dedication. I know that we all have choices on how to spend our time, and here at NYCEM we understand how special it is that you choose to spend it with us.

We are planning some new and exciting events for next year, and I hope to see you there.

Best,

Herman

Deputy Commissioner

Herman Schaffer



If you're wondering, "What gemstone is associated with a 20th anniversary?", it's an emerald! Of course, nobody was thinking about this, but I did come across this and thought that the definition was quite interesting and really did have a connection for me to CERT. The emerald gemstone is known for its brilliant green shine, which comes from a large concentration of chromium. Emeralds are known for being tough gemstones, though they also have the potential to crack on the surface. Emeralds are tough and will withstand the test of time, though they need to be cared for properly to prevent any cracking or damage. Furthermore, as a gemstone, emeralds represent unconditional love. As someone who has worked closely with the NYC CERT program for so many years, it's clear to see how this description can also describe the strength and love a CERT volunteer has for their community as well as the importance to continue with their education for themselves and others. As we move into the 20th year of this

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.



Your NYC CERT Ready New York Liaison can submit a [Ready New York](#)

[Material Request](#) for upcoming events.

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

program, I want each of you to be proud of the incredible work that you do each day, but always remember to care for yourself so that you may continue to shine!
Thank you and Happy 20th!

Joseph Pupello
Director of Volunteer Programs

2022 Volunteer Hours Deadline January 20th



All volunteers must [submit their volunteer](#) hours for 2022 by Friday, January 20th. As a volunteer, you should be receiving credit for the hard work and incredible support you provide in serving your community whether it be at in-person events, during virtual training or on deployment. If you have any difficulty submitting your hours, please contact us at cert@oem.nyc.gov.

CERT SPOTLIGHT

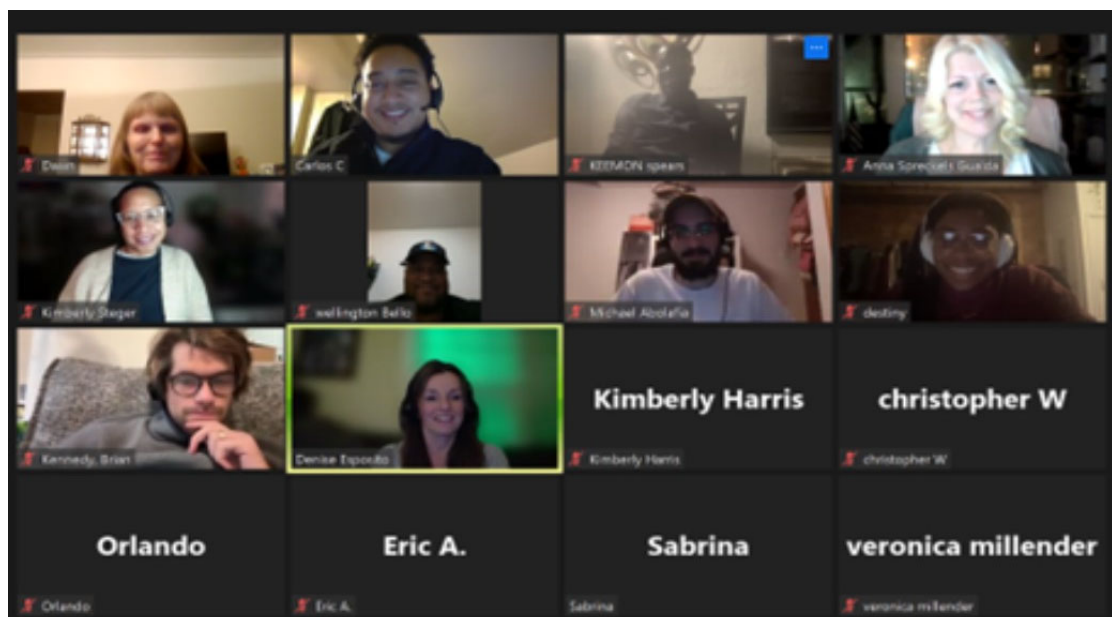
Throwback Edition

That's So New York: CERT (2010)



VOLUNTEER ACTIVITY

CERT Orientation



An NYC CERT Orientation session was conducted for new applicants on Tuesday night. Orientation provides them with an overview of the program and the expectations of CERT members, so they can make an educated decision on whether they want to join. Many attendees had emergency management backgrounds and shared their skills and interest in giving back to their communities. We hope to see them in an upcoming Basic training in 2023!

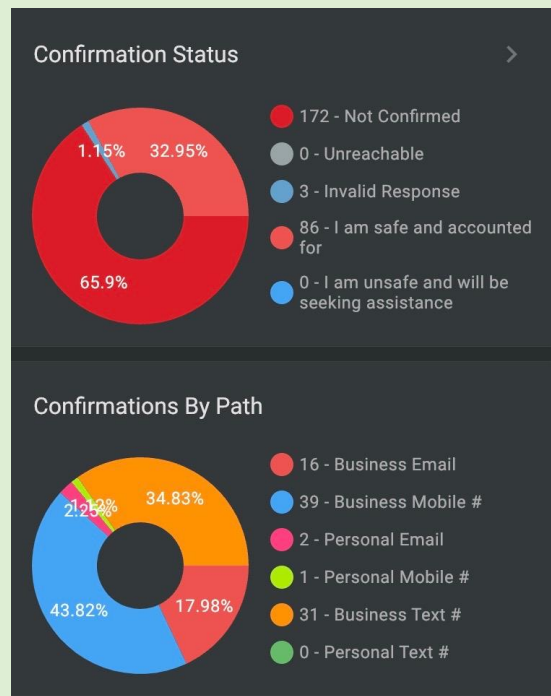
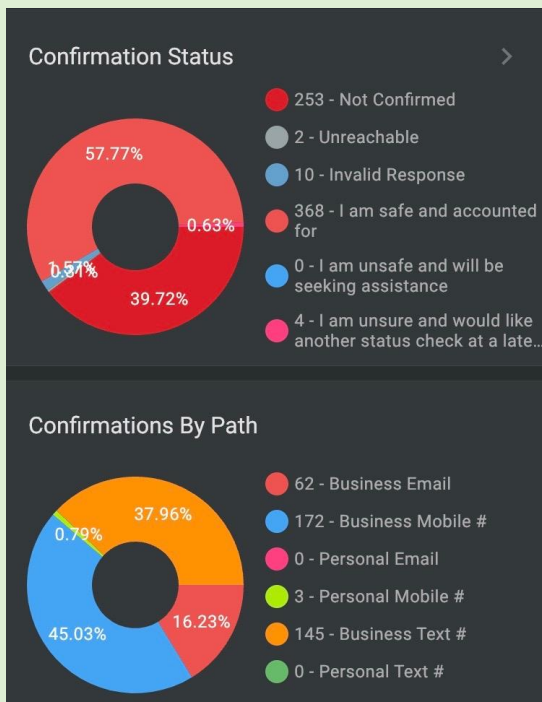
Deployments

Winter Weather Reception Center



Due to severe weather conditions, NYC CERT was asked to support ongoing operations by volunteering at reception centers, such as the support center in P.S. 207 (as pictured above) as well as the support center in Goldie Maple Academy. The CERT members provided support to American Red Cross staff with registration, line management, crowd management, as well as other general service roles. Fantastic job to everyone involved!

Status/Safety check after action data



Due to Winter Weather conditions in the NYC area on December 23rd, NYCEM conducted a safety check for all active NYC CERT members citywide. Above are the results of the safety check. We want to remind everyone that your safety is always our top priority, and to please check your email for any updates during a citywide emergency.

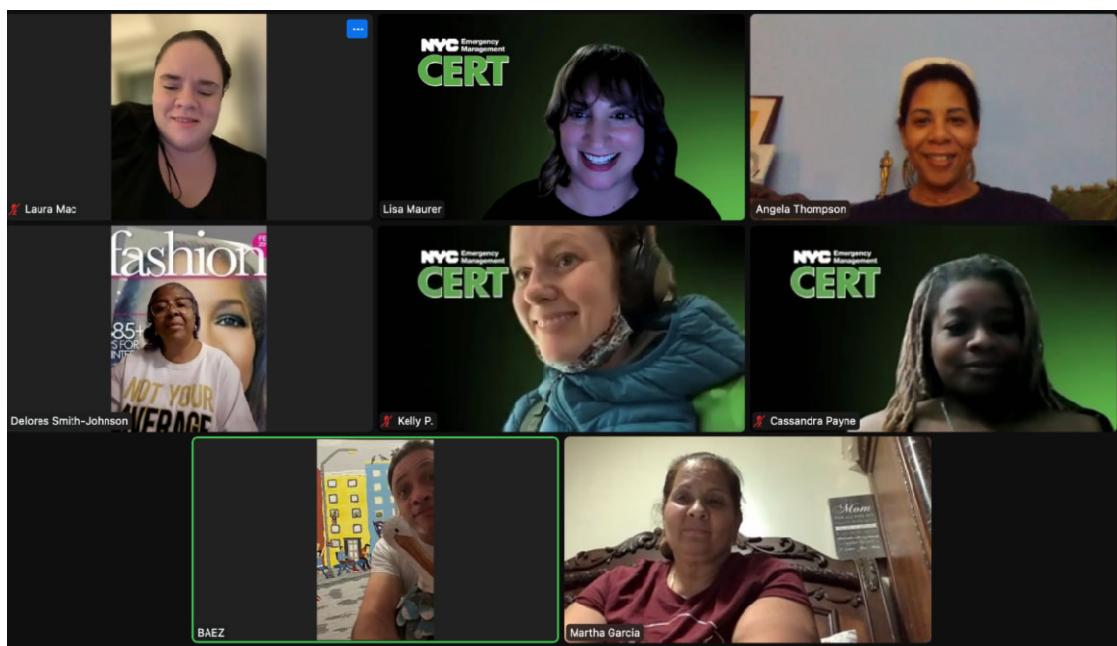
Pizza and Preparedness!



Another Pizza and Prep event was held this past Thursday by NYC CERT members. This combo event continues to produce great results including the distribution of more than 80 Ready New York guides to fellow New Yorkers while they were grabbing a quick slice inside. Keep up the great work!

Division Meetings

Brooklyn Division 1



Members held their monthly division meeting this past Wednesday, December 28th. They took this time to review 2022 and discuss new goals and strategies for 2023.

[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



VOLUNTEER OPPORTUNITIES

Coney Island New Year's Day Polar Bear Plunge



Your copy should address 3 key questions: Who am I writing for? (Audience) Why should they care? (Benefit) What do I want them to do here? (Call-to-Action)

Create a great offer by adding words like "free" "personalized" "complimentary" or "customized." A sense of urgency often helps readers take an action, so think about inserting phrases like "for a limited time only" or "only 7 remaining"!

- CERT will assist the Coney Island Polar Bears with line management for participant registration before the Plunge.
- During the Plunge CERT will positioned on the Boardwalk to assist with crowd control and on the beach with keeping the waterfront clear to allow the plungers to enter and exit the water safely.
- CERT will also assist in observing swimmers emerging from the water watching for plungers who might be in distress and getting them to emergency aid.

NOAA Eastern Region Climate Services Webinar

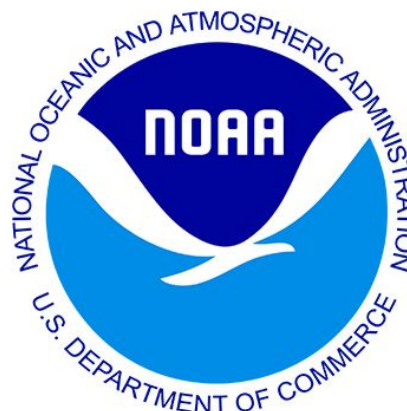
The Northeast Regional Climate Center hosts a monthly webinar with NOAA affiliates to address timely weather and climate concerns.

The topics vary by the day the presentation is given; they are as follows:

- Tuesday, January 31 - Climate Mapping for Resilience and Adaptation Tool

[Webinar will be from 9:30am-10:30am]

[To register click here](#)



Preparedness Webinar for People with Loss of Sight, Hearing or Combined Loss



FEMA will be hosting a webinar on January 19th from 12:30pm-1:30pm concerning preparedness for people with hearing or vision or a combined loss and how Emergency Managers should consider this population when making their plans.

This webinar will highlight preparedness for individuals as well as emergency managers for developing plans for their community.

[To register click here](#)

Resolve To Be Ready With: Organizations Preparing for Emergency Needs (OPEN)

FEMA HQ and Region 2 will be hosting a webinar on the Organizations Preparing for Emergency Needs (OPEN) training on January 25th from 2pm-3pm.

Organizations Preparing for Emergency Needs (OPEN) training provides a variety of organizations tools they need to prepare for disasters and sustain operations, in order to provide critical services to those disproportionately impacted by an incident.

[To register click here](#)



NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

TRAINING OPPORTUNITIES

Advanced Training: Point-to-Point Basic Radio Training

For this In-Person training, all members interested must complete IS-242.b: Effective Communications and send their certificate of completion by Wednesday, Jan 4th to certtraining@oem.nyc.gov

This training will include learning objectives such as:

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)

[The advanced Training will take place January 7th at 165 Cadman Plaza East Brooklyn, NY 11201](#)



Ready New York Speakers Bureau Refresher

The Ready New York program is looking for trained presenters who are interested in engaging more community members via the Ready NY program. Joining the Speakers Bureau for these events also puts you in the running John D. Solomon Award for Exemplary Service in Emergency Preparedness Education.

If you are interested in learning more or just brushing up on your presentation skills, [sign up for the teach-back event on January 17th!](#)



[NYC CERT online platform](#) includes online courses to support volunteer growth.

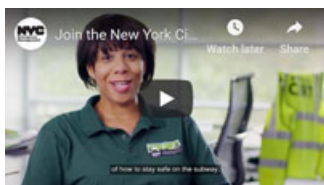
Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a [1-hour informational virtual presentation](#) and a [3-hour interactive training](#) (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



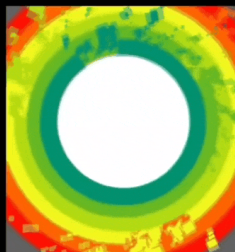
[Resolve to Be Ready Calendar](#)
 Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).

New York City Mayor Eric Adams and New York City Department of Health and Mental Hygiene (DOHMH) Commissioner Dr. Ashwin Vasan have recently declared a public health emergency due to the Monkeypox outbreak.

For regularly updated information on Monkeypox please visit: nyc.gov/monkeypox



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



JOSEPH PUPPELLO
DIRECTOR
VOLUNTEER PROGRAMS



ANTHONY ESCOTO
PROGRAM MANAGER
TRAINING & EXERCISES



DENISE ESPOSITO
SPECIALIST
RECRUITMENT & RETENTION



REGINA WILSON
SPECIALIST
CERT



GABRIEN ZERVOS
AMERICORPS FELLOW
CERT



CARLOS CRUZ
SPECIALIST
OPERATIONS AND ENGAGEMENT





NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY
11201

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