

**ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.**

**PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.**

## DEP Support Request



NYC Emergency Management is requesting that NYC CERT members check catch basins in their area. Use [NYCDEP Citywide Catch Basins Map](#) to find the catch basins by entering your home address or using your current location. NYC CERT members can assist the Department of Environmental Protection to help avoid flooding and backups.

### Operational Role:

- Safely clearing catch basins in your area using a broom or rake
- If the basin is clogged below the grate, file a report by calling 311
- DO NOT attempt to lift or remove the grate

Report any actions taken by completing the form found in the following link: <https://goo.gl/forms/Uk76ezbH6hMGQNZE3>

Remember always to follow the NYC CERT Standard Operating Procedures [NYC CERT Standard Operating Procedures](#) when deploying (including contacting NYCEM Watch Command to deploy and stand down).

### In Response to:



MONDAY RADIO ROLL CALL

**Borough Channel:** CERT BK

**10/02 Responding Borough:** Brooklyn

**Call Scenario:** Report out how many team members are trained snow measurers

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



Each week we will propose a quiz question that relates back to lessons learned during NYC CERT training or from your experience as an active member. The answer will be revealed in the following week's newsletter. Good Luck!

**[CLICK HERE FOR THIS WEEK'S QUIZ](#)**

# Flash Flood Watch



September 29 - 30



Citywide average rainfall amounts of 2" - 4" are forecast, with locally higher amounts in excess of 5" possible. Continued heavy rainfall may cause numerous flash floods.

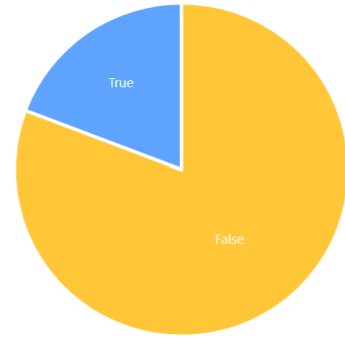


The excessive rain may also cause flooding in areas that do not normally flood. Urgent action may be needed to protect lives and property.



Previous question: The Communications Liaison is the only person in the division that should be participating in the weekly citywide CERT radio roll call.

True or False?

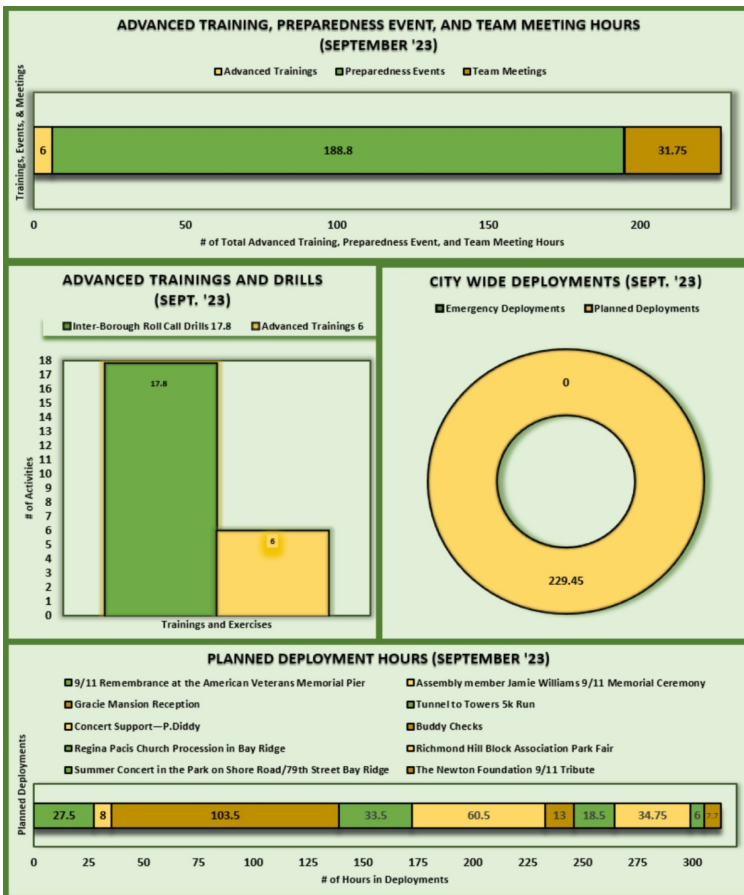


The correct answer is: **b) False**

As stated in the SOPs, Ideally, each team should have at least three members approved by leadership and trained in both point-to-point and citywide radio use.

Register for the upcoming Point-to-point training scheduled for [Sun, Oct 15, 2023 at 9:00 AM](#)

## National Preparedness Month After Action



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

The above data shows CERT participated in 10 planned deployments, 26 preparedness events and over 20 monthly team meetings, which equates to over 300 volunteer hours of dedication. NYC CERT members continue to show up to support and educate their neighbors.

We are grateful and proud of the time, care, skill and support you continue to provide. Together we can continue to have a positive

impact on the lives of our fellow New Yorkers. Thank you.

Remember to [report your volunteer hours](#). You can report volunteer hours for time served at any point throughout the year. Reporting your service hours is vital to the success of the program by showing how much your contribution keeps our city prepared and safe.

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## Send Us Your Photos!



**Help us celebrate 20 years of CERT in New York City by sending us your photos and videos from your events, including any you would like to share from the 20th Anniversary event at Gracie Mansion.**

We have created a link for you to easily upload your collection of CERT related photos and videos from your time in the program.

You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

You can scan the accompanying QR code or use this link:

[on.nyc.gov/CERTupload](https://on.nyc.gov/CERTupload)

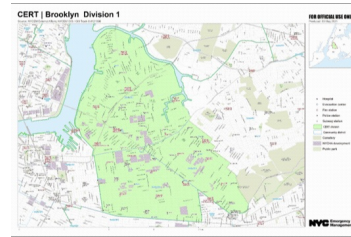
Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov). Thank you!

**Download Photos from the Gracie Mansion Event**

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## Have Questions? Let's Chat!



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)

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View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

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# READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

# NYC Emergency Management CERT

## VOLUNTEER SUPPORT

NYC CERT members have access to NYC CERT program staff for support. While your first step in answering program-related questions should be to speak with you volunteer leadership, you can always schedule a meeting or even a quick chat with program staff to answer questions, note concerns, provide suggestions, or even to tell us how wonderful of a job we're doing...

You can book a meeting here: <https://on.nyc.gov/bookCERT>

You may choose from the following services (direct links):

- [CERT Pick-up \(In-Person\)](#)
- [General Questions](#)
- [CERT ID Questions](#)
- [Leadership Interest](#)
- [Advanced Training](#)
- [Exercises/ Drills/ Tabletops](#)
- [NYC CERT Operations](#)

SELECT A SERVICE

<p><b>CERT Pick-up (In-Person)</b></p> <p>This service is to schedule a date and time t... <a href="#">Read more</a></p> <p>Free · 15 minutes</p>	<p><b>CERT ID Questions</b></p> <p>This service is to provide support for any q... <a href="#">Read more</a></p> <p>Free · 30 minutes</p>
<p><b>General Questions</b></p> <p>Please select this service if you have genera... <a href="#">Read more</a></p> <p>Free · 30 minutes</p>	<p><b>Leadership Interest</b></p> <p>This service is for any current members wh... <a href="#">Read more</a></p> <p>Free · 30 minutes</p>

After selecting the service (topic) you will be provided a calendar view with accompanying dates and times for staff availability. A staff member with specific knowledge of the chosen service will be assigned to the scheduled meeting.

October 11

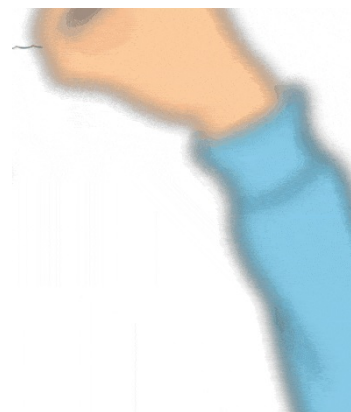
DATE TIME

October 2023

							10:00 AM	10:30 AM	11:00 AM
Su	Mo	Tu	We	Th	Fr	Sa	11:30 AM	2:00 PM	2:30 PM
1	2	3	4	5	6	7	3:00 PM	3:30 PM	4:30 PM
8	9	10	11	12	13	14	5:00 PM	5:30 PM	
15	16	17	18	19	20	21			
22	23	24	25	26	27	28			
29	30	31							



Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).



### Recruitment Announcements

Have Recruits? Ask them to Apply ASAP: [CERTVOLUNTEER.NYC](https://CERTVOLUNTEER.NYC)

Orientation Dates:

Monday, October 2 at 6:30 PM

Tuesday, October 3 at 12:00 PM

[Upcoming Basic Training Schedule](#)

Upon booking this meeting, you will receive an email confirmation to the email address provided. If something comes up or you are unable to attend the meeting, just send an email to [cert@oem.nyc.gov](mailto:cert@oem.nyc.gov) letting us know and you can go through the scheduling process again to find a new date and time.

## VOLUNTEER OPPORTUNITIES



### [The Wall That Heals \(TWTH\) Support](#)

NYC Department of Veterans Services - Vietnam Veterans Memorial exhibit support with pedestrian and vehicle traffic control.

[Click Here to Register | Multiple dates and times](#)



### Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with guest and line management.

Please select from the dates listed below:

Thursday, October 5th, 2023 at 4:00 PM

Tuesday, October 17, 2023 at 4:00 PM

## NYC CERT CALENDAR

### Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)





## NYC Emergency Management **CERT** | **MENTOR PROGRAM**

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## ADVANCED TRAINING



### Point-to-Point Radio Training.

#### Learning Objectives

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)

#### Exercise

As part of the Point to Point radio training, there's a mandatory exercise to be done outdoors.

[Registration, Sun, Oct 15, 2023 at 9:00 AM](#)

### Emergency Operations Center/ Reporting & NYCEM Watch Comand Overview

[Registration,](#)  
[Wed, Oct 25, 2023 at 6:30 PM](#)



### Learning Objectives:

- NYCEM 101
- Operations Division
- CERT Roles in the EOC
- Tour of the EOC



### Active Shooter Preparedness Webinar

[Registration,](#)  
[Tuesday, October 24, 2023 at 1:00PM](#)

### Learning Objectives:

- Discuss the elements of active shooter incident response planning with guidance from expert instructors.
- Describe common behaviors, conditions, and situations associated with active shooter events.
- Discuss how to recognize potential workplace violence indicators.
- Provide information about best practices, communications protocols, and resources that will assist stakeholders to develop or enhance their emergency planning, preparedness, and response to active shooter incidents.

## NYC CERT Volunteer Activity



### Concert Support on Coney Island

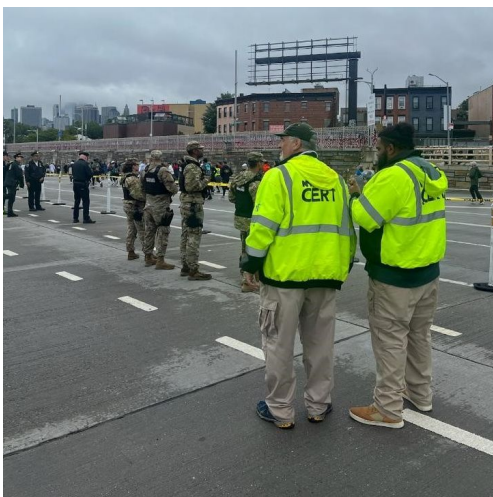
Thank you to Brooklyn Division 5 members Jonathan Castro, Darya Matskin, David Zubin, Tania Melenciano, Nodira Pimukhamedova, Brooklyn Division 7 members Albert Khalifen, Joseph St. John, and Manhattan Division 3 member Anthony Solonita for showing up to help on September 17, 2023 at the P. Diddy Concert.

### Fall 2023 Job, Career and Resource Fair @Peninsula Queens Library

Victoria Barber and Denise Esposito table on September 28, 2023 at Peninsula Queens Library at Rockaway Beach.







Manhattan Division 1 CERT continues the tradition of supporting the annual Tunnel 2 Towers Run. The event symbolizes Stephen Siller's final steps from the foot of the Battery Tunnel to the Twin Towers and pays homage to the 343 FDNY firefighters, law enforcement officers, and thousands of civilians who lost their lives on September 11, 2001. Our members come from around the city to support this foundation. Great work, everyone!



## City College WHCR Harlem Emergency Preparedness Day

NYC CERT joined NYC Emergency Management staff to distribute Ready New York preparedness material at an indoor event sponsored by City College. Harlem Hospital, Mt. Sinai Hospital, FDNY, Red Cross and HEN (Harlem Emergency Network) held demonstrations including Stop the Bleed, Hands-Only, CPR, etc.. Even NYC Emergency Management Commissioner Zach Iscol stopped by to speak with the audience.



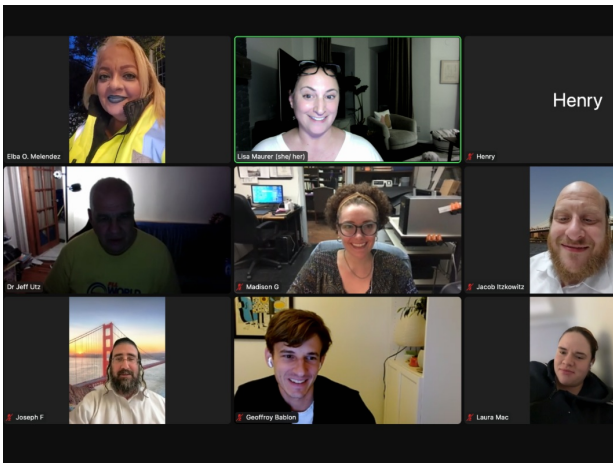




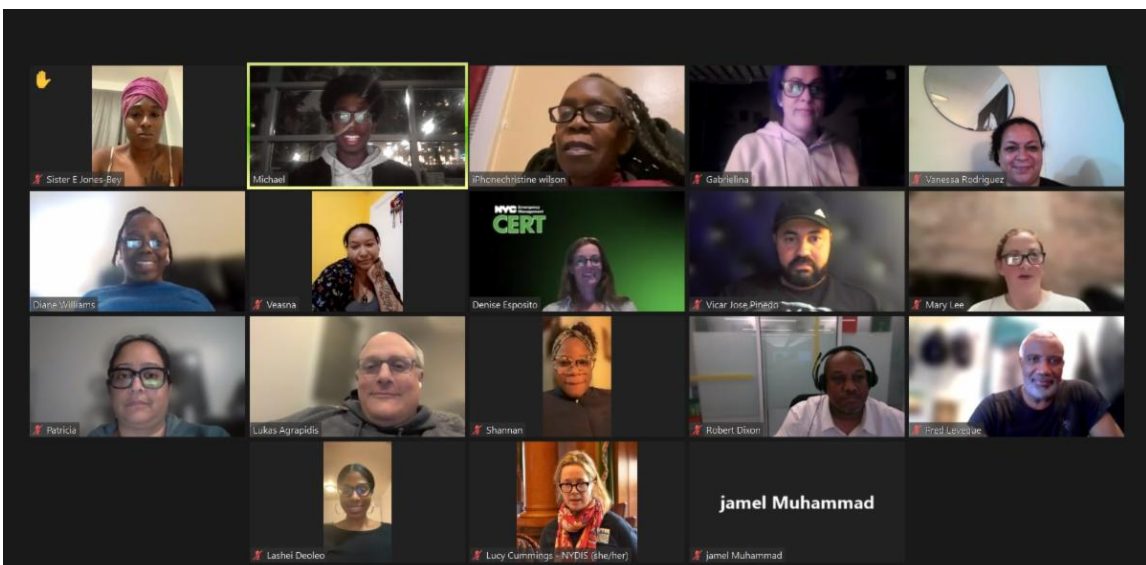
## Brooklyn Division 1

Brooklyn Division 1 had a successful meeting this past week. Members focused on fire safety concerns, which were particularly pertinent following a fire that displaced 17 people and burned three homes just a block away from where we had a preparedness table in August. Additionally, the upcoming preparedness event that the Division is hosting will be taking place only two blocks away from where the fire occurred.

Division Chief, Lisa Maurer sends her sincere thanks to everyone who attended the meeting and for your continued support.



## CERT Orientation



CERT Orientation sessions were held on Thursday evening, September 28th and Friday afternoon, September 29th this past week. Orientations provide a full overview of the program for applicants, so they can make an educated decision on whether they want to join NYC CERT. Applicants learned of the CERT program in various ways,

including: through work events, schools with Emergency Management majors, health fairs and social media. All applicants were eager to start training to increase their skills and help out their communities. Two more sessions are scheduled for early next week!



[Download the NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)

## THINGS TO KNOW

### How To Request NYC CERT

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership submits form on behalf of the event organizer.

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.



NYC CERT External Request Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)



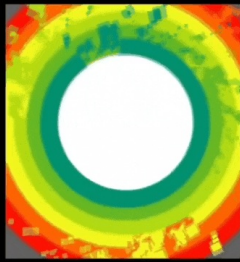
[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).

[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



**JOSEPH PUPELLO**  
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**REGINA WILSON**  
*Specialist*  
CERT Leadership



**AMY JOY ROBATEAU**  
*AmeriCorps*  
Member



**Schedule a meeting with NYC CERT Staff**  
**<https://on.nyc.gov/bookCERT>**



NYC Emergency Management | [nyc.gov/emergencymanagement](https://nyc.gov/emergencymanagement)

[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY 11201

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