FY 2025 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name: Department of Small Business Service									
 ✓ 1st Quarter (July -September), due November 6, 2024 ✓ 3rd Quarter (January -March), due April 30, 2025 			 ≥ 2nd Quarter (October – December), due January 30, 2025 ↓ 4th Quarter (April -June), due July 30, 2025 						
Prepare	Prepared by:								
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_ Name		Title	E-n	nail Address	Telephone No.				
Date Su	bmitted:	August 12, 2025							
FOR DO	CAS USE ONL	<u>.Y:</u>	Date Received:						

Instructions for Filling out Quarterly Reports FY 2025

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2025.

For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2025 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI.

For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "SBS Quarter 1 FY 2025 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).
 - Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or cosponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "SBS Quarter 1 FY 2025 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

I.	Commitment and Accountability Statement by the Agency Head
	Distributed to all agency employees? ☐ Yes, On (Date): _11/12/2024 ☐ No
	☐ By e-mail
	☑ Posted on agency intranet and/or website
	□ Other
l.	Recognition and Accomplishments
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equity, inclusion, and equal employment opportunity through the following:
	□ Diversity, equity, inclusion and EEO Awards
	☑ Diversity, equity, inclusion and EEO Appreciation Events
	□ Public Notices
	☐ Positive Comments in Performance Appraisals
	□ Other (please specify):
*	Please describe DEI & EEO Awards and/or Appreciation Events below:

III. Workforce Review and Analysis

I.	Agency Headcount as of	the last day of the quarter	was:		
	Q1 (9/30/2024):29	7 Q2 (12/31/2024):30	08 Q3 (3/31/2025):	_306 Q4 (6/30/2025):	
II.	Agency reminded employ	rees to update self-ID infor	mation regarding race/ethn	icity, gender, and veteran statu	s.
)/2024 □ Ye	s (again) on (Date):	□ No	
	☑ NYCAPS Employee S☑ Agency's intranet site☐ On-boarding of new er☐ Newsletters and intern	mployees	y recommended every year)		
III.	with demographic data ar		rce composition by job title	ooard sent by DCAS to the EEO e, job group, race/ethnicity and g	
	Q1 Review Date: <u>7/24</u>	/24 Q2 Review Date:	Q3 Review date: _3	/17/25 Q4 Review date:	
	The review was conduc	ted with:			
	☐ Agency Head☒ Human Resources☐ General Counsel☒ OtherFirst DC	☑ Human Resources☐ General Counsel☑ Other	☑ Human Resources☐ General Counsel☑ Other _First DC	☐ Human Resources☐ General Counsel☐ Other	
	☐ Not conducted	□ Not conducted	□ Not conducted	□ Not conducted	

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2025

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2025.

A. Workforce:

Please list the **Goals, Planned Programs, Initiatives, and Actions aimed at Workforce** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2025,* which you set/declared in your FY 2025 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

To support SBS's mission, the general goals will emphasize creating a more diverse and inclusive workforce through targeted strategies or recruitment, retention, promotion, and professional development.

- **A. Workforce Composition:** We aim to ensure a diverse workforce that reflects the community we serve by focusing on inclusive hiring practices and addressing areas of underrepresentation within our agency.
- **B. Recruitment:** SBS will enhance our recruitment strategies by partnering with diverse organizations, using inclusive job descriptions, and targeting a wide range of candidates, ensuring equitable access to opportunities.
- **C. Retention:** To retain a diverse talent pool, we will foster a supportive and inclusive workplace culture through mentorship programs, employee resource groups, and regular DEI training.
- **D. Promotion:** SBS is committed to providing equal access to career advancement opportunities and ensuring that promotions are based on merit and accessible to all employees regardless of background.
- **E. Professional Development:** Our agency will offer continuous learning and development opportunities that prioritize DEI awareness, leadership skills, and career growth for all employees, ensuring everyone has the tools and resources to thrive.

1. Diversity Recruitment Campaigns: Launch targeted outreach initiatives and create partnership with organizations that support underrepresented groups.

During his period, SBS continued to work with various internship programs, including Stanford, City Collage of New York, Harvard University, the Civil Service Pathways Fellowship Program, Urban Fellows, Public Service Corps, and the Veteran Work Study Program. During this period, SBS successfully onboarded the first 3 interns from the Veteran Work Study Program.

These partnerships target both undergraduates and graduate students, creating a valuable pipeline of emerging talent while offering students meaningful opportunities to gain hands-on experience, build professional networks, and explore careers in public service.

Workforce Goal/Initiative #1 Update:

Q1 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	□ Completed
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed

- **2.** SBS continues to ensure the candidate review process is fair and inclusive by enforcing the following practices:
 - HR and EEO review interview questions to ensure that they adhere to structured interviewing practices. New questions are added to the agency-wide interview question library of pre-approved questions.
 - All qualified internal candidates are interviewed.
 - HR began helping hiring managers with phone screening prior to first round interviews.

SBS continues to hold periodic check-ins with new hires and their supervisors to gather feedback on the recruitment and onboarding process and to ensure that supervisors are sufficiently onboarding new employees. Feedback gathered in these meetings are used to refine the recruitment and onboarding process.

	Workforce Goal/Initiative #2 Update:							
	Q1 Update: ☐ Planned Q2 Update: ☐ Planned	□ Not started□ Not started	☑ Ongoing □ Delayed☑ Ongoing □ Delayed		-			
	Q3 Update: Planned	☐ Not started	☑ Ongoing ☐ Delayed		-			
	Q4 Update: Planned	☐ Not started	□ Ongoing □ Delayed		-			
	Q4 Opuate. Fiaililed	□ NOL Started	□ Oligoling □ Delayed	□ Delelled	□ Completed			
3.	 SBS continues to offer one-on-one career counseling sessions for employees that are interested in their professional growth in City Service. Additionally, during this period the agency provided training to supervisors to address managerial challenges and to support managers in the performance management process. The courses offered this quarter were: Deliver feedback & performance management process. Task and standards training 							
	Workforce Goal/Initiative	#3 Update:						
	Q1 Update: ☐ Planned	□ Not started	⊠ Ongoing □ Delayed	□ Deferred	⊠ Completed			
	Q2 Update: ☐ Planned	☐ Not started	□ Ongoing □ Delayed		•			
	Q3 Update: ☐ Planned	□ Not started	□ Ongoing □ Delayed		•			
	Q4 Update: ☐ Planned	□ Not started	☐ Ongoing ☐ Delayed		□ Completed			
4.	DEI Training for Managers: F	Provide ongoing DE	El and unconscious bias tra	ining for hiring	g managers and supervisors to			

- ensure fair decision-making at every stage of the employee lifecycle.
 - Hiring Managers are continuously encouraged to attend unconscious bias training. Those who are unable to attend are provided with a copy of the training deck to review prior to conducting any interviews. SBS will be incorporating this training in the managerial training schedule this year.

	Workforce Goal/I	Initiative #4	1 Update:			
	Q1 Update: ☐ Pl Q2 Update: ☐ Pl Q3 Update: ☐ Pl Q4 Update: ☐ Pl	lanned lanned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing ☐ Delayed☑ Ongoing ☐ Delayed☑ Ongoing ☐ Delayed☐ Ongoing ☐ Delayed	□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed
5.	Employee Resour opportunities for pr	•	, , , , , ,	•	ovide employ	ees with a sense of community and
	The IDEA Council	continues to	o develop the toolk	it and roadmap to create E	Employee Res	ources Groups in the agency.
	Workforce Goal/I	Initiative #5	5 Update:			
	Q1 Update: ☐ PI	lanned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed
	Q2 Update: ☐ PI		□ Not started	□ Ongoing □ Delayed		
	Q3 Update: ☐ PI Q4 Update: ☐ PI		□ Not started□ Not started	☑ Ongoing □ Delayed□ Ongoing □ Delayed		□ Completed □ Completed
6.	Service Pathways partnerships target	Fellowship t both unde	program, Urban Fe rgraduate and grad	ellows, Public Service Corpute uate students, creating a v	os, and the Ve valuable pipeli	y College of NY, Harvard, the Civil teran Work Study Program. These ne of emerging talent while offering orks, and explore careers in public
	Workforce Goal/I	Initiative #6	S Update:			
	Q1 Update: □ PI	lanned	☐ Not started	☐ Ongoing ☐ Delayed	□ Deferred	⊠ Completed

	Q2 Update: ☐ Planned Q3 Update: ☐ Planned Q4 Update: ☐ Planned	☐ Not started☐ Not started☐ Not started	☑ Ongoing □ Delayed☑ Ongoing □ Delayed□ Ongoing □ Delayed	☐ Deferred	□ Completed□ Completed□ Completed			
7.	SBS continues to hold period onboarding process to ensur		•	-	feedback on the recruitment and the es.			
	Workforce Goal/Initiative #	†7 Update:						
	Q1 Update: Planned	☐ Not started	\square Ongoing \square Delayed	☐ Deferred	⊠ Completed			
	Q2 Update: Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed			
	Q3 Update: Planned	☐ Not started	□ Delayed	□ Deferred	☐ Completed			
	Q4 Update: Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
8.	 B. During this period the agency provided training to supervisors to address managerial challenges and to promote leadership development. The courses offered this quarter were: Giving Feedback and Getting Results Managing the Multi-Generational Workforce: Leveraging the Talents of 5 Generations Initiating and Managing Difficult Conversations Mandatory DOI Corruption Awareness Training 							
	Workforce Goal/Initiative #	8 Update:						
	Q1 Update: Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	⊠ Completed			
	Q2 Update: ☐ Planned	□ Not started	oxtimes Ongoing $oxtimes$ Delayed	\square Deferred	☐ Completed			
	Q3 Update: Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
	Q4 Update: ☐ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed			

B. Workplace:

1. Promote Diverse Hiring Practices

Implement and sustain recruitment strategies that ensure a diverse pool of candidates for all positions. This includes partnering with organizations that support underrepresented communities, using inclusive language in job descriptions, and providing DEI training for hiring managers.

2. Foster an Inclusive Workplace Culture

Create an environment where employees of all backgrounds feel valued, respected, and supported. This includes facilitating regular DEI workshops, promoting open dialogues, and celebrating cultural diversity through events and activities that highlight different backgrounds.

3. Increase Employee Resource Groups (ERGs) Engagement

Establish and support Employee Resource Groups that represent various identities, including race, gender, disability, and sexual orientation, to give employees a platform for connection, mentorship, and advocacy within the agency.

4. Implement Bias Mitigation Training

Provide comprehensive training on unconscious bias, microaggressions, and inclusive leadership to all employees to raise awareness and ensure fair treatment in everyday workplace interactions, decision-making, and performance evaluations.

5. Ensure Equal Career Advancement Opportunities

Ensure that all employees, regardless of background, have equal access to career development programs, mentorship opportunities, and leadership training. Regularly assess promotion criteria to ensure fairness and transparency.

6. Improve Accessibility for Employees with Disabilities

Review and enhance workplace accommodations to ensure accessibility for employees with disabilities. This includes ensuring physical accessibility, providing necessary technology support, and offering flexible work options to meet diverse needs.

1. Establish a pipeline for increased hires through CUNY, HBCUs, Hispanic Serving Institutions, and other institutions that serve a diverse student body

SBS continues to expand our connections with schools and institutions that serve a diverse student body. SBS continues to work with the City College of New York, Stanford University, DCAS Public Service Fellows Program, DCAS Urban Fellows Program, the Veterans Work Study program, the Public Service Corps, and the Summer Youth Employment Program.

SBS began researching institutions to partnering with this year, including Queens Community College, Manhattan College, Brooklyn College, and Metropolitan College of New York.

Workplace Goal/Initiative #1 Update:

Q1 Update:		☐ Not started	□ Delayed	□ Deferred	☐ Completed
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed

- 2. SBS celebrated Hispanic Heritage Month in September. Internal leaders of the Latino American Small Business Task Force organized a special SBS Insider with Deputy Mayor Ana Almanzar to discuss her role as Deputy Mayor for Strategic Initiatives, experiences as a Latina leader across the private and public sector, and her career journey.
 - Lunar New Year was celebrated in January 2025, with the City's Asian Women Network hosting a breakfast potluck at SBS's conference center.
 - In February, SBS observed Black History Month by coordinating a visit to the African Burial Ground, providing an opportunity to honor Black history and reflect on New York's past.
 - Also in February, SBS hosted its first-ever Partner Network Mixer, inviting all advisory boards, task forces, and affiliated groups. This event created opportunities for partners to connect, collaborate, and strengthen efforts in advancing the agency's mission.

Workplace Goal/Initiative	Workplace Goal/Initiative #2 Update:								
Q1 Update: Planned Planned	□ Not started□ Not started	☐ Ongoing ☐ Delayed		•					
Q2 Update: ☐ Planned Q3 Update: ☐ Planned	☐ Not started	☐ Ongoing ☐ Delayed☐ Ongoing ☐ Delayed		•					
Q4 Update: Planned	☐ Not started	□ Ongoing □ Delayed		•					
Q+ opdate. D i lamica	inot started	in ongoing in belayed	_ Deletted	- Completed					
3. SBS Insiders- Employe	e Development (N	Inority and Female leade	ers)						
 SBS celebrated Disability Pride Month in July. Commissioner Christina Curry of the Mayor's Office for People with Disabilities was invited to our SBS Insider fireside chat. SBS invited Deputy Mayor for Administration Camile Joseph Varlack for an SBS Insider Fireside Chat with staff in March. She shared her time and perspective on striving for excellence, enthusiastically embracing he demands of managing crises and how working hard has led to new career opportunities. 									
Workplace Goal/Initiative	#3 Update:								
Q1 Update: Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	⊠ Completed					
Q2 Update: Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred						
Q3 Update: ☐ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed					
Q4 Update: ☐ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed					
4. <u>Promotion of Gender Based Violence Awareness Month</u>									

- EO 85 Intro to Domestic and Gender-Based Violence Training in September.
- National Domestic Violence Awareness Month (DVAM) is in October. SBS will promote related events during this period.

	Workplace (Goal/Initiative #	44 Update:			
	Q1 Update:	⊠ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	⊠ Completed
	Q2 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q4 Update:	☐ Planned	□ Not started	☐ Ongoing ☐ Delayed	☐ Deferred	☐ Completed
5.	SBS Inclusion	n Diversity Equit	ry Access (IDEA) co	ouncil developing DEI Reso	ource guide to	be published online.
					-	
		Boal/Initiative #	 -			
	Q1 Update:		□ Not started	⊠ Ongoing □ Delayed	□ Deferred	☐ Completed
	Q2 Update:	□ Planned	☐ Not started	⊠ Ongoing □ Delayed	□ Deferred	☐ Completed
	Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed
6.	Planning of S 2025.	BS summer all	staff to share city re	esources (June). Staff mee	ting and resou	urce fair was scheduled for July
	Workplace G	Goal/Initiative #	6 Update:			
	Q1 Update:	☑ Planned	Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed
	Q2 Update:		□ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed
	Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
	Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	☐ Deferred	□ Completed

7. Other Workplace Activities:

The agency partnered with the Mayor's Office of Talent and Workforce Development to host a Digital Accessibility Training with Arthur Jacobs from Mayor's Office for People with Disabilities (MOPD) for the month of August 2024.

	Workplace G	ioal/Initiative #	<u> 7 Update:</u>			
	Q1 Update:	☑ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q2 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed
	Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed
	Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed
	-					•
8.	SBS continue	es researching ir	nstitutions to partne	ring with this vear, includin	na Queens Co	mmunity College, Manhattan
		•	nd Metropolitan Col		.g	
	3		·	·		
	Workplace G	Goal/Initiative #	8 Update:			
	Q1 Update:	☑ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed
	Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	⊠ Completed
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Δ.	Additionally 9	SPS shared DC	AS' CityTalk ayanta	ofor Higgspie Haritage May	ath with all ata	ff on Unity in Action: Hispanio
Э.	•		nat was held in Octo		illi willi ali Sta	II OII OIIIIY III ACIIOII. HISPAIII
	riomage and	TTTO OT GLGTO LI	iat was nota in ook	3501.		
	Workplace G	ioal/Initiative #	<u> 9 Update:</u>			
	Q1 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q2 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	
	Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed
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10. SBS Insider	– Employee De	velopment (Minority	y and Female Leaders).				
Workplace G	oal/Initiative#	<u> 10 Update:</u>					
Q1 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed		
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	□ Completed		
Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	⊠ Completed		
Q4 Update:	☐ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed		
 11. Promotion of Gender Based Violence Awareness Month. SBS promoted EO 85 Intro to Domestic and Gender-Based Violence Training to employees in October. National Domestic Violence Awareness Month (DVAM) event, NYC Go Purple Day on October 17th. SBS promoted 16 days of Activism Against Gender-Based Violence Campaign from November 25 – December 10 2024. 							
<u>workplace G</u> Q1 Update:	Goal/Initiative # ☐ Planned	☐ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed		
Q2 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	-		
Q3 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed		•		
Q4 Update:		☐ Not started	☐ Ongoing ☐ Delayed		☐ Completed		
12. SBS Inclusion Diversity Equity Access (IDEA) Council developing DEI Resource guide to be published online. Workplace Goal/Initiative #12 Update:							
Q1 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed		
Q2 Update:		☐ Not started	□ Delayed	□ Deferred	□ Completed		
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed		
Q4 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed		

13	3.SBS has begun developing a fellowship program tailored specifically to the agency. The goal is to create a talent pipeline by offering an extended summer fellowship, during which participants will work on various projects that advance SBS's mission.								
		Goal/Initiative #							
	Q1 Update:		☐ Not started	□ Ongoing □ Delayed		□ Completed			
	Q2 Update:		□ Not started	☐ Ongoing ☐ Delayed		☐ Completed			
	Q3 Update:		□ Not started	☑ Ongoing ☐ Delayed		☐ Completed			
	Q4 Update:	☐ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
C.	Communit	y and Equity	, Inclusion and	Race Relations:					
	Please list the Planned Programs, Initiatives, Actions aimed at Community, Equity, Inclusion and Race Relations included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2025, which you set/declared in your FY 2025 Diversity, Equity, Inclusion and EEO Plan (e.g., community outreach and engagement, M/WBE participation and customer satisfaction surveys).								
1.	Conduct the	annual M/WBE	Procurement Fair,	November 2024					
	<u>Community</u>	/Equity/Inclusi	on Goal/Initiative	#1 Update:					
	Q1 Update:	☑ Planned	☐ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed			
	Q2 Update:		□ Not started	☐ Ongoing ☐ Delayed		-			
	Q3 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed			
	Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed		☐ Completed			
	-					·			
	 2. Partner with CUNY for a disparity study on procurement SBS continued to partner with CUNY in conducting a Disparity Study, examining equity in procurement and 								

contracting by City agencies.

• All businesses were invited to participate and SBS held focus groups and roundtables to ensure diverse participation across communities.

Community/Equity/Inclusion Goal/Initiative #2 Update:								
Q1 Update: Q2 Update: Q3 Update: Q4 Update:	□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	 □ Ongoing □ Delayed □ Ongoing □ Delayed □ Ongoing □ Delayed 	□ Deferred□ Deferred	☑ Completed☐ Completed☐ Completed☐ Completed			
 3. The Commissioner and senior SBS leadership attended Mayoral ethnic group roundtables: July 17, 2024: Colombian American Roundtable with Mayor Adams July 22, 2024: Yemeni American Roundtable with Mayor Adams October 30, 2024: Guyanese American Roundtable with Mayor Adams Community/Equity/Inclusion Goal/Initiative #3 Update:								
Q1 Update: Q2 Update:	□ Planned□ Planned□ Planned	□ Not started□ Not started□ Not started□ Not started	☐ Ongoing ☐ Delayed ☐ Ongoing ☐ Delayed ☐ Ongoing ☐ Delayed ☐ Ongoing ☐ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	☑ Completed☐ Completed			
 4. Undertook Jobs NYC initiative & hosts monthly hiring halls in zip codes with highest rates of unemployment. Established a Neighborhood and Community Engagement unit to lead Jobs NYC, hiring a Chief Community Engagement Officer and staff. 								
		on Goal/Initiative #		□ Doformed	□ Completed			
Q1 Update:	⊔ Planned	☐ Not started	□ Delayed	□ peterred	□ Completed			

Q2 Update: Q3 Update: Q4 Update:	□ Planned	□ Not started□ Not started□ Not started	☐ Ongoing☐ Delayed☐ Ongoing☐ Delayed☐ Delayed	□ Deferred	□ Completed□ Completed□ Completed			
5. SBS drives traffic to NYC Business Solutions Centers by deploying outreach, canvasing, and partnering with local community leaders.								
Community/E	Equity/Inclusio	n Goal/Initiative #	5 Update:					
Q1 Update:	□ Planned	☐ Not started	□ Delayed	□ Deferred	□ Completed			
Q2 Update:		□ Not started			□ Completed			
Q3 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed			
Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed			
6. Distributed grants to local economic development organizations.								
Community/E	<u> Equity/Inclusio</u>	n Goal/Initiative #	6 Update:					
Q1 Update:	□ Planned	□ Not started	□ Delayed	☐ Deferred	☐ Completed			
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	□ Completed			
Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed			

- 7. Begin planning for the second annual Small Business Month Expo
- Small Business Expo will be scheduled for May 2025. The agency searched for a venue, identified key partners, and conducted initial planning efforts.
- SBS continues to plan for the Small Business Expo scheduled for May 2025.

Community/	Equity/Inclusion	n Goai/initiative #	r/ Update:					
Q1 Update:	⊠ Planned	□ Not started	⊠ Ongoing □ Delayed	□ Deferred	☐ Completed			
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	⊠ Completed			
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
8. Planned LASBTF and AAPI Taskforce meetings								
Community/	<u>Equity/Inclusion</u>	on Goal/Initiative #	8 Update:					
Q1 Update:		☐ Not started	☐ Ongoing ☐ Delayed	□ Deferred	□ Completed			
Q2 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred				
Q3 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	⊠ Completed			
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
9. Workforce	1 Career Center	s will continue to s	erve New Yorkers to help of	connect to god	od iobs.			
		on Goal/Initiative #	•	3 - 1	,			
Q1 Update:		☐ Not started	□ Ongoing □ Delayed □	□ Deferred	•			
Q2 Update:		□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q4 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed			

V. Recruitment

A. Recruitment Efforts

1. **JobsNYC:** SBS will continue to attend JobsNYC fairs within the five boroughs to promote workforce services and SBS job opportunities.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

The following Jobs NYC fairs were conducted and attended by SBS during this period:

- July 17, 2024, at York College Queens
- July 18, 2024, at Central Family Life Staten Island
- July 23, 2024, at Ebenezer Urban Ministry Church Brooklyn
- July 24, 2024, at Hostos Community College Bronx
- July 25, 2024, at NYC Health and Hospitals/ Harlem Manhattan
- August 6, 2024, at West Farms Job Fair / Jobs NYC (Bronx; Youth Focus)
- August 27, 2024, Downtown Brooklyn WF1 Hiring Hall
- September 26, 2024, at Jamaica Workforce1 Career Center Queens

The following Jobs NYC fairs were conducted and attended by SBS during this period:

- January 30, 2025: Bronx at Bronx works Carolyn McLaughlin Community Center
- February 27, 2025: Brooklyn at Ebenezer Ministry Center
- March 27, 2025: Staten Island at Gerard Carter Center

Recruitment Initiatives/Strategies #1 Update:

Q1 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	⊠ Complete
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed

- **2.** JobNYC Newsletter SBS uses this newsletter to advertise to diverse job applicants that subscribe to DCAS' JobNYC newsletter. There are over 200,000 subscribers, mostly job seekers who do not work in City government.
- SBS uses this newsletter to advertise to diverse job applicants that subscribe to DCAS' JobsNYC newsletter. The newsletter has over 200,000 subscribers, mostly job seekers who do not work for City government.
- There were no jobs available to be advertised through this newsletter during this period. SBS anticipates sharing job postings through this newsletter throughout the year.

<u>Recruitment</u>	<u>Initiatives/Stra</u>	tegies #2 Update:	1					
Q1 Update:	□ Planned	☐ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
Q2 Update: ∣		□ Not started	□ Ongoing □ Delayed		•			
Q3 Update: ∣	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			
Q4 Update: ∣	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed			
•					•			
3. Indeed, Lin and LinkedIn.	3. Indeed, LinkedIn and other social media postings. SBS job postings continue to be advertised on JOBSNYC, Indeed and LinkedIn.							
• SBS	S iob postinas d	ontinue to be adve	rtised on Jobs NYC, Indee	ed. and Linked	l In.			
	, , ,		,	,				
Recruitment Initiatives/Strategies #3 Update:								
Q1 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed			
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	☐ Completed			

4. \	Work	with	Office	of (Citywide	Recruitment
------	------	------	--------	------	----------	-------------

- SBS plans on partnering with the Office of Citywide Recruitment on recruitment efforts this FY. Conversations to start in the new calendar year.
- SBS worked with the Office of Citywide recruitment advertise internship opportunities in the agency.

Q1 Update:	□ Planned		☐ Ongoing ☐ Delayed	□ Deferred	□ Completed
Q2 Update:		□ Not started	□ Delayed	□ Deferred	□ Completed
Q3 Update:	□ Planned	☐ Not started	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	☐ Ongoing ☐ Delayed	☐ Deferred	□ Compl

5. **JobsNYC:** SBS will continue to attend JobsNYC fairs within the five boroughs to promote workforce services and SBS job opportunities.

The following Jobs NYC fairs were conducted and attended by SBS during this period:

- October 30, 2024: Staten Island at Gerard Carter Center
- December 12, 2024, Manhattan at Polo Grounds Cornerstone

Recruitment Initiatives/Strategies #5 Update:

Q1 Update: □ P	lanned □ Not	started 🛛 Ong	joing □ Delayed □	Deferred ⊠	Completed
Q2 Update: □ P	lanned □ Not	started □ Ong	joing □ Delayed □	Deferred □	Completed
Q3 Update: □ P	lanned ☐ Not	started □ Ong	joing □ Delayed □	Deferred □	Completed
Q4 Update: □ P	lanned □ Not	started □ Ong	oing □ Delayed □	Deferred □	Completed

6. Indeed, LinkedIn and other social media postings.

- SBS uses LinkedIn to recruit for candidates in positions that do not require a civil service exam and/or specific City work experience.
- SBS advertised the Chief Business Development & Sales Officer positions on LinkedIn during this period.
- SBS job postings continue to be advertised on Jobs NYC, Indeed, and LinkedIn.

Recruitment Initiatives/Strategies #6 Upda
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Q1 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	□ Completed
Q2 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	□ Not started	□ Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	□ Ongoing □ Delayed	□ Deferred	□ Completed

B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough
N/A	N/A	N/A	N/A

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx	N/A	N/A	N/A	N/A
Brooklyn	N/A	N/A	N/A	N/A
Manhattan	N/A	N/A	N/A	N/A
Queens	N/A	N/A	N/A	N/A
Staten Island	N/A	N/A	N/A	N/A

C. Recruitment Sources

List recruitment sources used to fill vacancies in the current Quarter (include Q#2)

- 1. JobsNYC Hiring Halls (Q3)
- 3. Indeed (Q3)
- 4. LinkedIn (Q3)

D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2025. [Note: Please update this information every quarter.] Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-**ID** data 1. Urban Fellows: Q1 Total: 0 Q2 Total: 0 Q4 Total: Race/Ethnicity* [#s]: Black___ Hispanic___ Asian/Pacific Islander___ Native American___ White___ Two or more Races___ Gender* [#s]: M F N-B O U 2. Public Service Corps: Q1 Total: ___0___ Q2 Total: __0___ Q3 Total: ___0__ Q4 Total: _____ Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races Gender* [#s]: M F N-B O U 3. Summer College Interns: Q1 Total: 0 Q2 Total: 0 Q4 Total: Race/Ethnicity* [#s]: Black___ Hispanic___ Asian/Pacific Islander___ Native American___ White___ Two or more Races___ Gender* [#s]: M F N-B O U

4. Summer Graduate Interns:	
Q1 Total:0 Q2 Total:0 Q3 Total:0 Q4 Total:	
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races_	
Gender* [#s]: M F N-B O U	
5. Other: College Aides	
Q1 Total:3 Q2 Total:3 Q3 Total:3 Q4 Total:	
Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races_	
Gender* [#s]: M F N-B O U	
6.Other (specify): CCNY Interns	
Q1 Total:1 Q2 Total:2 Q3 Total:6_ Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races_	
Gender* [#s]: M F N-B O U	
7. Other (specify): Harvard Interns	
Q1 Total:3 Q2 Total:0 Q3 Total:0 Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races	
Gender* [#s]: M F N-B O U	

8.Other (specify): Summer Legal Interns
Q1 Total:1 Q2 Total:0 Q3 Total:0 Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U
9.Other: SYEP Interns
Q1 Total:21 Q2 Total:0 Q3 Total:0 Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U
10.Other: Veterans Work Study Interns
Q1 Total:0 Q2 Total:0 Q3 Total:3 Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U
11.Other: Stanford Interns
Q1 Total:0 Q2 Total:0 Q3 Total:1 Q4 Total: Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
Gender* [#s]: M F N-B O U

Additional comments:

This year, SBS intends to recruit from the Civil Service Pathways Fellows program, Urban Fellowship program, and an SBS-specific fellowship program to encourage a talent pipeline for full time positions.

55-A Program

The agency uses the 55-a Progra	am to hire and retain	qualified individuals with dis	sabilities.	☐ Yes	□ No
Currently, the agency employs th	e following number o	f 55-a participants:			
Q1 (9/30/2024):4 Q2	(12/31/2024):4	Q3 (3/31/2025):	4	24 (6/30/2025)	:
During the 1st Quarter, a total of During the 1st Quarter _0 part				ceived.	
During the 2nd Quarter, a total of During the 2nd Quarter _0_ par					
During the 3rd Quarter, a total of During the 3rd Quarter _0_ part					
During the 4th Quarter, a total of During the 4th Quarter partic				eived.	
The 55-a Coordinator has achie	eved the following g	oals:			
1. Disseminated 55-a information	on –				
by e-mail:	☐ Yes ☐ No				
in training sessions:	Yes □ No				
on the agency website:	Yes □ No				
in agency newsletter:					
Other:					
3.					

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2025 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please describe the steps that your agency has taken to meet these objectives.

- **1.** Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.
 - SBS continues to share civil service exam opportunities monthly. In those emails, SBS Employees are encouraged to schedule 1-on-1 meetings with the agency's career counselor to learn more about civil service and how to navigate professional development in the city.
 - SBS continues to hold periodic check in meetings with new hires and their supervisors to gain feedback and insight in
 the recruitment and onboarding process. Career Counselors share insight of managerial development needs with HR
 management for assessment on development opportunities to be offered to agencies or individuals.
- 2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

SBS continues to add HR and EEO approved interview questions to the Interview Question Library established last fiscal year.

HR and EEO have started developing a training plan to ensure hiring managers are appropriately trained in recruitment best practices, including Structured Interviews.

Starting in August 2024 SBS began meeting with new hires periodically within their first 6 months of employment to assess the employee's onboarding experience and identify barriers as well as areas of improvement in the recruitment and onboarding process.

3. Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

The EEO Office:

- Ensures that all vacancy announcements include the revised NYC EEO Anti-Discrimination Statement.
- Reviews vacancy postings to ensure elimination of language that has the potential for gender and age stereotyping and other unlawful discrimination. (It is recommended to use gender-neutral terms and pronouns and language that is age-inclusive).
- Actively monitors agency job postings and ensure recruitment strategy aligns with the diversity goals of the agency.
- Provides consultation regarding creation/review of objective criteria for evaluating candidates for hire or promotion and applying those criteria consistently to all candidates.
- In collaboration with the Director of Human Resources, reviews interview questions to ensure that they are EEO-compliant, job-related, and required by business necessity. Pre-approved questions are stored on a shared list for all hiring managers to access.
- Assists the hiring manager if a reasonable accommodation is requested for an interview.
- Advises Human Resources to use candidate evaluation form for uniform assessment and equity.
- Reviews hiring package to evaluate that the selection process was conducted in accordance with EEO best practices.
- **4.** Analyzing the impact of layoffs or terminations on racial, gender and age groups.

There were no layoffs or terminations this quarter.

5. Other:

During this Quarter the Agency activities included:

of Vacancies # of New Promotions # of New Hires # 59 # 7 Q1 # 0 # 62 # _1___ # 2 Q2 # 4 # 64 # __8___ Q3 # # Q4

VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwvactwapx02.csc.nycnet/Login.aspx

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1: ⊠ Yes □ No Q2: ⊠ Yes □ No Q3: ⊠ Yes □ No Q4: □ Yes □ No

IX. Compliance and Implementation of Requirements Under Executive Orders and Local Laws

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

Q1: ⊠ Yes □ No	Q2:	⊠ Yes □ No	Q3:	⊠ Yes □ No	Q4:	☐ Yes ☐ No
∑ The agency has entered all types information as they occur.	s of co	mplaints in the DCAS City	wide C	omplaint Tracking Sy	stem a	and updates the
Q1: ⊠ Yes □ No	Q2:	⊠ Yes □ No	Q3:	⊠ Yes □ No	Q4:	☐ Yes ☐ No
oxtimes The agency ensures that complai	nts are	closed within 90 days.				
Report all complaints and their dis System by logging into your CICS	•		•			nodation Tracking

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.
☑ The agency is NOT involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:
☐ Attach the audit recommendations by EEPC or the other auditing agency.
☐ If needed, the agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which sha amend the agency plan for previous FY(s) as recommended by EEPC.
☐ The agency received a Certificate of Compliance from the auditing agency in 2023 or 2024.
Please attach a conv of the Certificate of Compliance from the auditing agency

Appendix A: EEO Personnel Details

EEO Personnel For __1st__ Quarter, FY 2025

Personnel Changes:

Personnel Changes this Quarter: 🗵 No Changes			Number of Additions:		Number of Deletions:	
Employee's Name & Title	1.		2.		3.	
Nature of change	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion
Date of Change in EEO Role	Start Date or Termin	nation Date:	Start Date or Termina	ation Date:	Start Date or Terminat	ion Date:
Employee's Name & Title	4.		5.		6.	
Nature of change	☐ Addition	☐ Deletion	☐ Addition	☐ Deletion	☐ Addition	□ Deletion
Date of Change in EEO Role	Start Date or Termin	nation Date:	Start Date or Termination Date:		Start Date or Termination Date:	
For New EEO Professionals:						
Name & Title	1.		2.		3.	
EEO Function	□ EEO Officer□ EEO TrainerInvestigator□ 55-a Coordinator	☐ EEO Counselor ☐ EEO Other: (specify)		□ EEO Counselor□ EEO Investigator□ Other: (specify)		EEO Counselor EEO Other: (specify)
Percent of Time Devoted to EEO	□ 100% □ Other	: (specify %):	□ 100% □ Other:	(specify %):	□ 100% □ Other: (s	specify %):
Name & Title	4.		5.		6.	

EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	□ 100% □ Other: (specify %):

EEO Training Completed within the Last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO **Professionals):** 1. Angelita McDonald Michelle Barnes Anderson 3. Name & EEO Role **Completed EEO Trainings:** □ No □ No ☐ Yes □ No 1. Everybody Matters-EEO and D&I □ No Yes □ No ☐ Yes □ No 2. Sexual Harassment Prevention □ Yes □ No ✓ Yes □ No □ No 3. IgbTq: The Power of Inclusion Yes □ No ✓ Yes □ No ☐ Yes □ No 4. Disability Awareness & Etiquette ☐ Yes □ No ☑ Yes □ No ☑ Yes □ No 5. Unconscious Bias ☐ Yes ⊠ No ☐ Yes □ No □ No 6. Microaggressions □ Yes □ No ☐ Yes ☑ No □ No 7. EEO Officer Essentials: Complaint/Investigative ☐ Yes □ No **Processes** □ Yes ✓ No 8. EEO Officer Essentials: ☐ Yes □ No **Reasonable Accommodation** □ No ☑ Yes □ No 9. Essential Overview Training ☐ Yes □ No ☐ Yes ☑ No □ No for New EEO Officers 10. Understanding CEEDS **Reports**

EEO Training completed within the last <u>two</u> years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):							
Name & EEO Role	4.			5.		6.	
Completed EEO Trainings: 1. Everybody Matters-EEO and Do	&I□ \	es es	□ No	□ Yes	□ No	□ Yes	□ No
2. Sexual Harassment Prevention	□ Y	es/	□ No	☐ Yes	□ No	□ Yes	□ No
3. IgbTq: The Power of Inclusion	□ Y	es es	□ No	□ Yes	□ No	□ Yes	□ No
4. Disability Awareness & Etiquet	te□ \	es/es	□ No	□ Yes	□ No	□ Yes	□ No
5. Unconscious Bias	□ Y	es/	□ No	□ Yes	□ No	□ Yes	□ No
6. Microaggressions	□ Y	es/es	□ No	□ Yes	□ No	□ Yes	□ No
7. EEO Officer Essentials: Complaint/Investigative Proces	sses \	es/es	□ No	□ Yes	□ No	□ Yes	□ No
8. EEO Officer Essentials: Reasonable Accommodation	ΠΥ	es	□ No	□ Yes	□ No	□ Yes	□ No
9. Essential Overview Training for New EEO Officers	_ Y	es/	□ No	□ Yes	□ No	□ Yes	□ No
10.Understanding CEEDS Reports	Γ	es	□ No	□ Yes	□ No	□ Yes	□ No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office:

MAILING ADDRESS:

Diversity and EEO Staffing as of _2nd__Quarter FY 2025*

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & DEI	Office E-mail Address	Telephone #
EEO Officer/Director	Angelita McDonald	Administrative Staff Analyst	100	amcdonald@sbs.nyc.gov	212-618-8782
Deputy EEO Officer OR Co-EEO Officer	N/A				
Chief Diversity & Inclusion Officer	N/A				
Diversity & Inclusion Officer	N/A				
Chief Diversity Officer/Chief MWBE Officer per E.O. 59	Dynishal Gross	Administrative Business Promotion Coordinator	100	dgross@sbs.nyc.gov	212-513-6456
ADA Coordinator	Michelle Barnes-Anderson	Administrative Contract Specialist	100	mbarnes@sbs.nyc.gov	212-618-6717
Disability Rights Coordinator	Michelle Barnes-Anderson	Administrative Contract Specialist	100	mbarnes@sbs.nyc.gov	212-618-6717
Disability Services Facilitator	Michelle Barnes-Anderson	Administrative Contract Specialist	100	mbarnes@sbs.nyc.gov	212-618-6717
55-a Coordinator	Michelle Barnes-Anderson	Administrative Contract Specialist	100	mbarnes@sbs.nyc.gov	212-618-6717
Career Counselor	Dianna Man Patrick Mui Joya Roy	Admin Staff Analyst Admin Manager Staff Analyst	100	dman@sbs.nyc.gov pmui@sbs.nyc.gov jroy@sbs.nyc.gov	212-618-6798 212-618-8737 212-618-8793

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & DEI	Office E-mail Address	Telephone #
EEO Counselor	Angelita McDonald	Administrative Staff Analyst	100	amcdonald@sbs.nyc.gov	212-618-8782
EEO Investigator	Vacant				
EEO Counselor\ Investigator	Angelita McDonald	Administrative Staff Analyst	100	amcdonald@sbs.nyc.gov	212-618-8782
Investigator/Trainer	Vacant				
EEO Training Liaison	Angelita McDonald	Administrative Staff Analyst	100	amcdonald@sbs.nyc.gov	212-618-8782
Other (specify)					
Other (specify)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.



FY 2025 QUARTERLY REPORT - Part II: DIVERSITY AND EEO TRAINING SUMMARY

AGENCY NAME: Department of Small Business Services Quarter #3 FY 2025

RETAIN ALL PRIOR QUARTERS' DATA IN THE CURRENT QUARTER REPORT

DO NOT ATTEMPT TO MAKE ANY ENTRIES IN PINK-SHADED CELLS

SAVE THIS FILE AS: [AGENCY ACRONYM] Quarter # FY 2025 DEEO TRAINING SUMMARY

SUBMITTED BY (TITLE): EEO Director

DATE SUBMITTED: 12-Aug-25 E-MAIL: amcdonald@sbs.nyc TEL #: 212-618-8782

1st Quarter (July-September) <u>DUE November 6, 2024</u>; 2nd Quarter <u>DUE January 30, 2025</u>; 3rd Quarter (January-March) <u>DUE April 30, 2025</u>; 4th Quarter (April-June) <u>DUE July 30, 2025</u>.

ALL EEO-RELATED TRAINING (ALL MODALITIES)	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	FY 2025 YEAR
	(July - Sept. 2024)	(Oct Dec. 2024)	(Jan Mar. 2025)	(April - June 2025)	TO DATE
TOTAL DIVERSITY & EEO TRAINING	70	22	8	0	100

CORE L	DIVERSITY AND	LEO IKAININ	G (All Modalit	ies)	
TOTAL CORE EEO TRAINING ALL MODALITIES: E-Learning & Instructor-led training	70	22	7	0	99
Everybody Matters: EEO and Diversity & Inclusion for NYC Employees	35	14	0	0	49
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	35	7	0	0	42
Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards agency compliance for these mandated trainings.	0	7	0	0	7

ALL EEO-RELATED TRAINING (ALL MODALITIES)	1st Qtr (July - Sept. 2024)	2nd Qtr (Oct Dec. 2024)	3rd Qtr (Jan Mar. 2025)	4th Qtr (April - June 2025)	FY 2025 YEAR TO DATE
2. Sexual Harassment Prevention	16	2	2	0	20
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	16	2	2	0	20
Administered by Agency [Data Entry BLOCKED]	NOTE: SHP training that is administered by an agency (A-ILT/EL) must utilize curriculum that is approved annually by DCAS and the completion data must be provided to DCAS. The number reported in "Administered by DCAS" includes all SHP training that is administered by an agency.				0
3. IgbTq: The Power of Inclusion	7	4	3	0	14
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	7	4	2	0	13
Administered by Agency [Enter data from internal training in this row] NOTE: Completions from DCAS-provided training count towards compliance for these mandated trainings.	0	0	1	0	1
4. Disability Awareness & Etiquette	12	2	2	0	16
Administered by DCAS [Copy data from DCAS Learning & Development report in this row. ENTER ALL ZEROS. Do not leave blank.]	12	2	2	0	16
Administered by Agency [Enter data from internal training in this row]	0	0	0	0	0

ALL EEO-RELATED TRAINING (ALL MODALITIES)	1st Qtr (July - Sept. 2024)	2nd Qtr (Oct Dec. 2024)	3rd Qtr (Jan Mar. 2025)	4th Qtr (April - June 2025)	FY 2025 YEAR TO DATE
OTHER DIVE	RSITY AND EE	O RELATED TR	AINING (AII M	odalities)	
ALL OTHER DIVERSITY & EEO RELATED TRAINING	0	0	1	0	1
5. New Employee Orientation (Only if it includes EEO Component)	NOTE: Do not m	nake entries here if new	v employees received C	ORE EEO training as par	rt of their onboarding
TOTAL PARTICIPANTS TRAINED					0
6. Structured Interviewing	FULL TITLE: Structured Interviewing and Unconscious Bias				
and Unconscious Bias TOTAL PARTICIPANTS TRAINED					0
7. Structured Interviewing	FULL [*]	TITLE: Structured Inte	erviewing: Utilizing Fo	ollow-Up and Probing	Questions
and Unconscious Bias (Follow up) TOTAL PARTICIPANTS TRAINED					0
8. Building an Inclusive Culture:	EIII	I TITI F: Ruilding an I	Inclusive Culture: Un	derstanding Unconsci	ous Rias
Understanding Unconscious Bias TOTAL PARTICIPANTS TRAINED	101	le Titte. Ballaling all I	linerasive curtare. On		0
9. From Microaggressions	FILL TITLE	- Creating a Culture	of Inclusion From Mi	avecaniems to DA	
to Microaffirmations	0	<u> </u>	T.	croaggressions to Mi	
TOTAL PARTICIPANTS TRAINED		0	1		1
10. Managing the Multi-Generational Workforce	FULL TITLE: Ma	naging the Multi-Ger	nerational Workforce	e: Leveraging the Tale	
TOTAL PARTICIPANTS TRAINED					0
11. Bystander Training	FL	JLL TITLE: Moving fro	m Bystander to Upst	ander, What Would Y	ou Do?
TOTAL PARTICIPANTS TRAINED					0
12. Reasonable Accommodation		FULL TITLE: Reason	nable Accommodatio	n Procedural Guidelii	nes
TOTAL PARTICIPANTS TRAINED					0
13. The Power of Words		FULL TITLE	: The Power of Word	ls, Can We Talk?	
TOTAL PARTICIPANTS TRAINED					0
14. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
16. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
15. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
16. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED	oposity topic -				0
	Specify tonic >				
17. Other Diversity/EEO Related TOTAL PARTICIPANTS TRAINED	Specify topic >				0
				<u> </u>	- U
18. Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
ADDITIONAL TRAINING				PACE TO REPORT ADDITION D RETURN THE REPORT TO	
Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0
Other Diversity/EEO Related	Specify topic >				
TOTAL PARTICIPANTS TRAINED					0