

NYC Emergency Management
CERT **NEWSLETTER**

NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

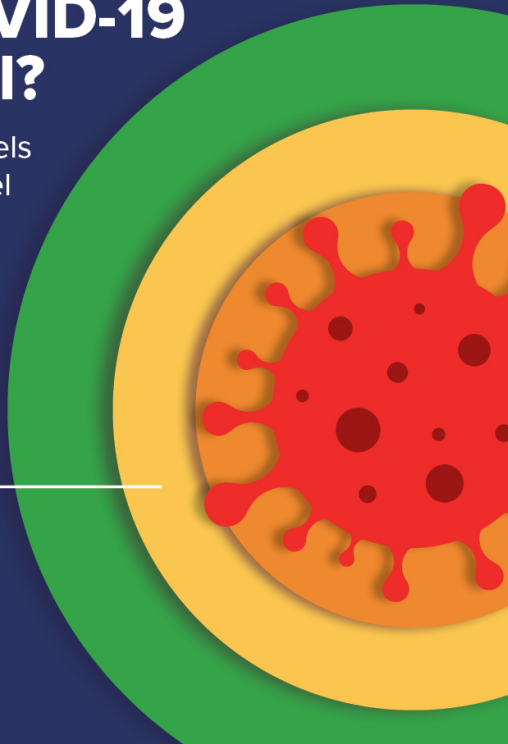
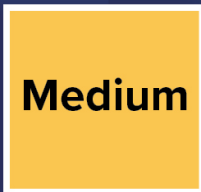
If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)

COVID Alert Level

Do You Know NYC's COVID-19 Alert Level?

The COVID Alert Levels show the current level of COVID-19 risk and what to do to protect yourself.

Current Level:



MONDAY RADIO ROLL CALL

Borough Channel: QN

Scenario: What evacuation zone are you in? Where is your nearest evacuation center?

5/9 Responding Borough:
Brooklyn

Documents to Review:
Citywide Radio Drill Refresher
Call signs per Radio

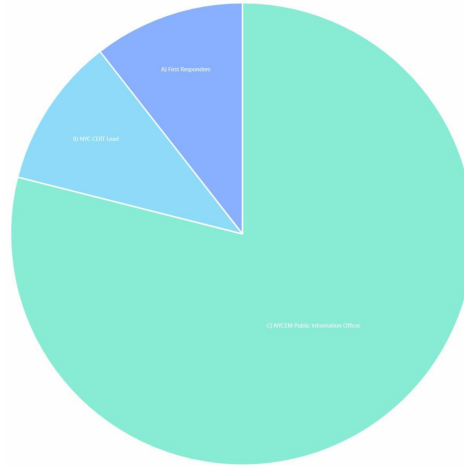
the COVID-19 risk is increasing in New York City.

Learn about additional precautions during this level by visiting:
<http://on.nyc.gov/covidalert>.

Quiz of the Week


Thank you to all who participated in last week's **Quiz of the Week**. The correct answer was: **C) NYCEM Public Information Officer**

This was somewhat of a trick question. One might argue that if you follow your incident command structure then you may notify your CERT Lead regarding inquiries from press. However, the main person(s) who is responsible for this is the Public Information Officer as described in the **Standard Operating Procedures: Section F, page 6**. Here it explains that only during an emergency deployment a volunteer may direct all questions to the on-scene NYCEM Public Information Officer or the on-scene NYCEM point-of-contact.



Hurricane Preparedness

QUIZ OF THE WEEK



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

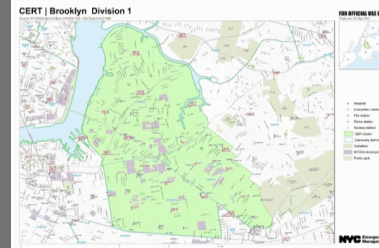
[CLICK HERE](#)



The **NYC CERT Standard Operating Procedures (SOPs)** provides guidance and outlines policies and procedures for you and your team to follow.

Find Your Zone

Visit [NYC.gov/knowyourzone](https://nyc.gov/knowyourzone) to find out if you work or live in a hurricane evacuation zone.



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn - Bronx - Manhattan - Queens - Staten Island](#)

As we close out National Hurricane Preparedness Week we want to remind you that you should always **Get Prepared** by finding out whether you live or work in a hurricane evacuation zone. One week a year is not enough!

Visit [NYC.gov/knowyourzone](https://nyc.gov/knowyourzone) or call [311](tel:311).



Volunteer Hours

Reporting Hours FAQ/Walkthrough

NYC CERT program staff has been providing walkthroughs during virtual division meetings. Please view the document linked below as it includes many frequently asked questions and a step-by-step guide on how to **report your volunteer hours**.

[NYC CERT volunteer hours submission FAQ/ Walkthrough here](#)



View the **NYC CERT Event Calendar** to see upcoming training, meetings, and planned deployments.

After you participate, be sure to **Submit Your Volunteer Hours!**

Happy Mother's Day

NYC Emergency Management wishes a Happy Mother's Day to all of our amazing CERT moms! Thank you for all that you do each day while also serving your community.



Only CERT members in compliance with the vaccine mandate will continue receiving messaging from NYCEM CERT Program staff. Volunteers who did **not** submit appropriate documentation to meet the vaccine mandate, or request a reasonable accommodation through NYCEM, will be considered inactive until they submit following the below steps.

To submit vaccination records, please email an approved proof of vaccination to: CERTVaxVerification@oem.nyc.gov.

Please review the necessary steps [HERE](#)

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York](#)

[Material Request](#) for upcoming



events.



Get Notified with New York City's official source for information about emergency alerts

and important city services.

Download the free **Notify NYC** mobile app, available for **iOS** and **Android**.

VOLUNTEER OPPORTUNITIES



Report your Volunteer Hours

Search for *Buddy Check* Event

Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

NYC CERT Event Calendar



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

VOLUNTEER ACTIVITY

Planned Deployment



Moore Jackson Community Garden Beautification Day (Pizza & Preparedness)

The Annual Moore Jackson Community Garden Beautification day was on April 30th. Volunteers attended and participated in the event to introduce this community to NYC CERT and promote emergency preparedness.

FiveBoroBike Tour



Last weekend, NYC CERT members from all across the city came out to support the organizers and NYPD with the annual Five Boro Bike Tour. As always, we received incredible feedback from the organizers, Bike NY. Great work everyone!

Disaster Simulations





The most recent NYC CERT Basic Training came to a close this past week as students and current members participated in two culminating disaster simulations. Active members from across the city assisted as live victims and safety officers. All did a great job and we know that they will more than meet expectations supporting future deployments and preparedness events!

Monthly Division Meetings



On May 2nd, Queens Division 6 held its monthly meeting. Joining the meeting was one of our NYC CERT Mentees and new graduate, Ishmael. Division Chief Rhonda Kontner and RNY Liaison Lisa Quailey provided an update on upcoming events while NYC CERT program staff addressed inquiries about logistics for events.

[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



TRAINING OPPORTUNITIES


Training Refresher: Urban Environment Series





Urban High-Rise Building Emergencies and Utility Emergencies:

Urban Environment I

Urban Environment I: High-Rise and Utilities 

The Urban Environment I: High Rise Building & Utility Emergencies


[Registration, Tue, May 17, 2022, at 6:30 PM | Eventbrite](#)

[Registration, Wed, Jun 8, 2022 at 6:30 PM | Eventbrite](#)



Transportation:

Urban Environment II

Urban Environment II: Transportation 

The Urban Environment II: Transportation

[Registration, Thu, May 19, 2022 at 6:30 PM | Eventbrite](#)

[Registration, Wed, Jun 15, 2022 at 6:30 PM | Eventbrite](#)



New CERT Volunteer Orientation

The New CERT Volunteer Orientation is an advanced training course designed to help CERT members learn how to navigate the **NYC CERT Event Calendar**, sign-up for events, and submit their **Volunteer Hour Submission Form**.

[New CERT Volunteer Orientation Registration, Thu, May 26, 2022 at 6:30 PM | Eventbrite](#)

Point to Point Radio Training

Learning Objectives:

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Exercise: - As part of the Point to Point radio training, there's a mandatory outdoor exercise.

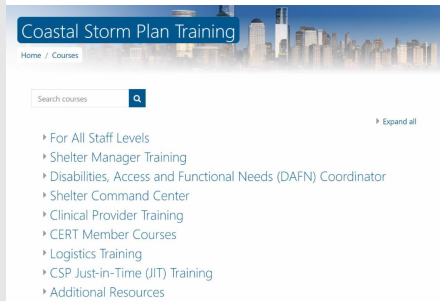
[Advanced Training: Point to Point Basic Radio Training \(in-person\) Registration, Sat, May 21, 2022 at 9:00 AM | Eventbrite](#)

Get ahead of the upcoming CERT Radio Training announcements and take your pre-requisite on your own time!

Pre-requisite for members participating in the Point-to-Point training:

IS-242.b Effective Communications

Please send verification of completion to CERTTraining@oem.nyc.gov prior to the training date.



Coastal Storm Plan Training

As we are fast approaching the upcoming flood season, the Coastal Storm Plan Training Learning Management System is available to volunteers 24/7 to be done as either Just In Time training or self-paced training. This is the new training for shelter managing and all Coastal Storm Plan staff levels.

If you have not created an account you can easily do so on the home page of the site. These credentials are independent of any other credentials you have created in the past for NYC CERT.

Register for Coastal Storm Training here: <https://csptraining.org>



Each of the FEMA Region II webinars presented in 2022 has been recorded and archived. If you wish to revisit a webinar you attended or would like to listen to one you missed, or even share with a friend or co-worker, you can find the links on the document linked here **2022 webinar recordings** which includes the webinar description and recording link for each webinar by category.

NYC CERT online platform

includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at **FDNY Smart Fire Safety**.

FEMA Region 2 (R2) Webinar

Catalog includes all recorded webinars.

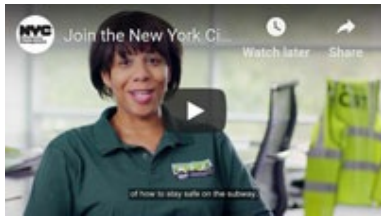


FDNY Smart offers **free** hands-only CPR classes through the FDNY Mobile CPR Program. The goal of these classes is to equip New Yorkers with the basic skills needed to take action in the event of a cardiac arrest emergency. To sign up for one of our free classes or to schedule a class in your community visit **www.fdnysmart.org/cpr/**.

COVID-19 Community Conversations: Mental Health, Equity and Resilience

DOHMH is offering free virtual training to community groups. There are two options, a **1-hour informational virtual presentation** and a **3-hour interactive training** (available in English, Spanish, Cantonese, and Mandarin).

THINGS TO KNOW



[NYCEM's Youtube page](#)

[NYC CERT recruitment video](#)

[2021 National Volunteer Week video](#)

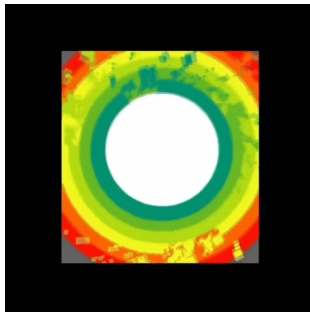


[Resolve to Be Ready Calendar](#)

Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the **NEW** episodes of NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *¡Prepárate!* on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.

NYC Emergency Management



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NYC Emergency Management | nyc.gov/emergencymanagement

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