

# CRITICAL ACTIVITIES REPORT

## FAMILIES WITH CHILDREN SERVICES - FISCAL YEAR 2011

														Year to Date Comparison			Latest Month Comparison		
														Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10	
FAMILIES WITH CHILDREN SERVICES																			
FACILITIES																			
Total number of facilities	147	146	145	143	142	143	144	143	143	143	145	144	144	147	-2%	147	-2%		
DHS operated	6	6	5	5	5	5	5	5	5	5	5	5	5	6	-17%	6	-17%		
Non-DHS operated	141	140	140	138	137	138	139	138	138	138	140	139	139	141	-1%	141	-1%		
Total number of units	9,582	9,546	9,432	9,403	9,319	9,344	9,386	9,304	9,291	9,305	9,368	9,354	9,354	9,591	-2%	9,591	-2%		
DHS operated	461	461	426	411	385	385	385	366	372	372	375	372	372	461	-19%	461	-19%		
Non-DHS operated	9,121	9,085	9,006	8,992	8,934	8,959	9,001	8,938	8,919	8,933	8,993	8,982	8,982	9,130	-2%	9,130	-2%		
Total number of facilities	147	146	145	143	142	143	144	143	143	143	145	144	144	147	-2%	147	-2%		
Intake Centers (PATH )	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0%	1	0%		
Hotels	62	61	61	60	59	59	59	58	58	54	53	53	53	62	-15%	62	-15%		
Cluster sites	11	11	11	11	11	12	12	12	12	12	12	11	11	11	0%	11	0%		
Tier II	73	73	72	71	71	71	72	72	72	76	79	79	79	73	8%	73	8%		
Total number of units	9,582	9,546	9,432	9,403	9,319	9,344	9,386	9,304	9,291	9,305	9,368	9,354	9,354	9,591	-2%	9,591	-2%		
Hotels	2,892	2,868	2,797	2,808	2,751	2,770	2,759	2,678	2,677	2,428	2,395	2,395	2,395	2,871	-17%	2,871	-17%		
Cluster sites	1,861	1,843	1,836	1,835	1,834	1,845	1,844	1,850	1,838	1,838	1,838	1,824	1,824	1,870	-2%	1,870	-2%		
Tier II	4,829	4,835	4,799	4,760	4,734	4,729	4,783	4,776	4,776	5,039	5,135	5,135	5,135	4,850	6%	4,850	6%		
POPULATION																			
Average Daily Families with Children Census	8,204	8,006	8,024	8,117	8,205	8,236	8,298	8,342	8,317	8,168	8,055	8,012	8,165	8,629	-5%	8,268	-3%		
Average daily census of adults in families with children	10,685	10,400	10,405	10,504	10,672	10,734	10,844	10,895	10,856	10,719	10,609	10,606	10,661	11,333	-6%	10,771	-2%		
Average daily census of children in families with children	14,401	14,070	14,153	14,427	14,632	14,754	14,962	15,092	15,104	14,996	14,922	14,929	14,704	15,490	-5%	14,516	3%		
Average Daily Families with Children Census	8,204	8,006	8,024	8,117	8,205	8,236	8,298	8,342	8,317	8,168	8,055	8,012	8,165	8,629	-5%	8,268	-3%		
Average daily census, hotels	2,640	2,623	2,544	2,490	2,487	2,504	2,529	2,494	2,444	2,337	2,054	2,002	2,429	2,572	-6%	2,642	-24%		
Average daily census, cluster sites	1,442	1,432	1,397	1,412	1,445	1,466	1,500	1,505	1,529	1,522	1,464	1,399	1,459	1,616	-10%	1,432	-2%		
Average daily census, Tier II	4,122	3,951	4,083	4,215	4,273	4,266	4,269	4,343	4,340	4,300	4,534	4,612	4,276	4,441	-4%	4,194	10%		
Basic demographics																			
Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated)	10,197	10,091	9,844	9,575	9,653	9,547	9,735	9,625	9,721	9,269	9,164	9,202	23,255	24,776	-6%	9,945	-7%		
Asian/Pacific Islander	60	59	57	58	52	60	49	52	56	53	52	53	133	142	-6%	58	-9%		
Black	5,545	5,572	5,505	5,409	5,436	5,434	5,578	5,510	5,465	5,211	5,152	5,174	13,075	13,171	-1%	5,490	-6%		
Hispanic	3,827	3,794	3,631	3,499	3,539	3,429	3,469	3,436	3,554	3,389	3,350	3,364	8,502	9,986	-15%	3,734	-10%		
Native American	12	12	11	11	11	11	11	11	11	11	11	11	27	23	16%	11	-4%		
White	222	223	225	210	215	226	230	228	221	211	208	209	529	508	4%	231	-9%		
Unknown (please see definition)	531	431	415	388	400	387	398	388	414	395	390	392	990	946	5%	421	-7%		
Age, number of unique individuals receiving services (total unduplicated)																			
0 to 5	9,339	9,322	9,046	8,790	8,874	8,645	8,927	8,868	9,083	8,649	8,656	8,781	21,834	22,473	-3%	9,268	-5%		
6 to 13	5,966	6,129	6,031	5,821	6,014	6,040	6,168	6,173	6,071	6,045	6,084	13,735	15,244	-10%	5,947	2%			
14 to 17	2,088	2,085	2,055	2,059	2,138	2,111	2,125	2,164	2,196	2,172	2,145	2,184	4,669	5,171	-10%	2,067	6%		
18 to 20	1,612	1,569	1,487	1,472	1,479	1,455	1,464	1,462	1,430	1,352	1,338	1,316	3,704	3,987	-7%	1,601	-18%		
21 to 29	5,998	6,005	5,790	5,624	5,670	5,535	5,663	5,515	5,501	5,119	5,059	5,085	14,053	15,365	-9%	5,984	-15%		
30 to 44	4,397	4,479	4,420	4,301	4,428	4,443	4,540	4,528	4,624	4,530	4,505	4,579	9,978	10,833	-8%	4,403	4%		
45 to 64	1,177	1,166	1,146	1,119	1,143	1,163	1,154	1,188	1,183	1,174	1,181	1,201	2,438	2,569	-5%	1,158	4%		
over 65	32	25	30	24	28	24	26	28	25	24	22	24	65	75	-13%	26	-8%		
LENGTH OF STAY																			
Average LOS for families with children (in days)	252	249	241	238	244	250	258	258	260	277	291	303	260	243	7%	253	20%		
Percent of families with children that are long term stayers	9.0%	9.0%	9.0%	8.8%	9.1%	9.6%	10.5%	10.7%	9.1%	12.3%	12.9%	13.8%	10.3%	9.3%	1.0%	9.1%	4.7%		
PERMANENT PLACEMENTS AND OTHER EXITS																			
Total families with children placed in permanent housing	809	826	683	493	431	478	462	788	513	361	375	375	6,594	8,761	-25%	824	-54%		
Work Advantage	429	405	336	283	267	306	305	280	199	0	0	0	2,810	3,748	-25%	394	-100%		
Fixed-Income Advantage	122	130	92	56	29	35	25	25	22	0	0	0	536	1,467	-63%	111	-100%		
Other Advantage	154	182	136	40	8	3	1	305	2	0	0	0	831	1,851	-55%	198	-100%		

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## FAMILIES WITH CHILDREN SERVICES - FISCAL YEAR 2011

	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10
FAMILIES WITH CHILDREN SERVICES																	
NYCHA	9	9	5	4	6	11	6	13	14	3	6	13	99	127	-22%	3	333%
HPD	1	2	1	1	0	1	0	5	2	3	1	3	20	125	-84%	6	-50%
Other Section 8	5	8	9	4	14	10	11	5	6	6	19	6	103	164	-37%	9	-33%
Other placements (NY/NY III, private housing)	89	90	104	105	107	112	114	155	268	349	349	353	2,195	1,279	72%	103	243%
Percent of families with children placed in permanent housing of those served	7.9%	8.2%	6.9%	5.1%	4.5%	5.0%	4.7%	8.2%	5.3%	3.9%	4.1%	4.1%	28.4%	35.4%	-7.0%	8.3%	-4.2%
Percent of families with children placed in permanent housing who returned to DHS within one year	4.5%	4.1%	3.2%	4.3%	2.6%	2.1%	2.8%	4.1%	1.9%	1.4%	3.0%	2.7%	2.8%	3.8%	-1.0%	4.5%	-1.8%
Percent of families with children placed in permanent housing who returned to DHS within two years	9.3%	10.1%	9.1%	9.3%	9.1%	9.5%	9.7%	8.9%	7.6%	8.4%	7.7%	9.8%	9.4%	10.3%	-0.9%	11.1%	-1.3%
FAMILY INTAKE																	
Applications: Families with Children																	
Total number of applications	4,424	4,821	4,451	3,957	3,913	3,320	3,739	3,398	3,698	2,862	3,167	3,305	45,055	45,705	-1%	3,893	-15%
Total number of unduplicated applicants	3,362	3,658	3,388	3,069	2,995	2,530	2,872	2,595	2,729	2,113	2,222	2,346	22,726	23,917	-5%	2,979	-21%
Total number of new applicants	1,160	1,241	1,093	976	947	912	1,089	891	968	728	772	881	11,658	12,190	-4%	1,044	-16%
For eligible families with children:																	
Number of families found eligible	1,188	1,250	1,198	1,138	1,017	1,021	978	1,072	1,107	850	767	856	12,442	14,545	-14%	955	-10%
Percent of eligible families who submitted one application	60.9%	54.8%	57.2%	56.4%	57.8%	56.0%	60.2%	54.7%	55.9%	55.2%	57.4%	53.5%	56.7%	59.3%	-2.6%	59.2%	-5.7%
Percent of eligible families who submitted two applications	21.3%	27.0%	24.7%	25.5%	24.3%	22.9%	22.9%	26.7%	24.8%	24.0%	22.6%	25.7%	24.4%	23.6%	0.8%	23.1%	2.6%
Percent of eligible families who submitted three applications	10.5%	9.4%	10.4%	10.4%	10.7%	12.6%	9.3%	9.9%	11.0%	11.5%	11.1%	11.0%	10.6%	9.2%	1.4%	7.6%	3.3%
Percent of eligible families who submitted four applications	4.9%	4.6%	3.8%	4.0%	3.6%	4.1%	4.3%	4.4%	4.5%	4.6%	3.9%	4.9%	4.3%	4.2%	0.1%	5.2%	-0.3%
Percent of eligible families who submitted five applications	1.6%	2.0%	2.3%	1.8%	1.9%	2.4%	1.9%	2.1%	1.8%	2.1%	3.1%	2.6%	2.1%	1.9%	0.2%	2.1%	0.5%
Percent of eligible families who submitted six or more applications	0.8%	2.2%	1.7%	1.8%	1.7%	2.0%	1.3%	2.2%	2.2%	2.6%	2.0%	2.3%	1.9%	1.8%	0.1%	2.7%	-0.4%
Repeat families with children	570	601	543	506	460	479	462	526	564	447	408	493	6,059	5,775	5%	463	6%
Applicants by borough of origin: Families with Children																	
Total number of unduplicated applicants	3,362	3,658	3,388	3,069	2,995	2,530	2,872	2,595	2,729	2,113	2,222	2,346	22,726	23,917	-5%	2,979	-21%
Number of unduplicated applicants from the Bronx	1,219	1,332	1,215	1,133	1,148	901	1,088	1,004	999	754	836	885	8,423	8,852	-5%	1,065	-17%
Number of unduplicated applicants from Brooklyn	954	1,011	950	876	870	750	869	748	797	618	602	653	6,498	6,828	-5%	868	-25%
Number of unduplicated applicants from Manhattan	413	441	389	335	335	289	346	322	327	271	253	240	2,692	2,985	-10%	344	-30%
Number of unduplicated applicants from Queens	366	410	397	361	331	312	296	247	309	244	256	282	2,554	2,634	-3%	331	-15%
Number of unduplicated applicants from Staten Island	83	88	80	68	60	52	46	47	52	53	49	50	506	481	5%	60	-17%
Number of unduplicated applicants from outside NYC	327	376	357	296	251	226	227	227	245	173	226	236	2,053	2,137	-4%	311	-24%
OVERNIGHTS																	
Average number of families at EAU overnight	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Arrived prior to 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Number of families left with children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Number of families left without children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Arrived after 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
FAMILY INTAKE																	
Family Eligibility Investigations: Families with Children																	
Total number of eligibility investigations completed (duplicated applications)	4,362	4,662	4,566	4,057	3,950	3,542	3,613	3,503	3,954	2,987	3,115	3,293	45,604	45,842	-1%	3,610	-9%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100.0%	0%
% eligible	29.3%	28.5%	28.3%	29.8%	27.2%	30.4%	29.0%	32.9%	30.6%	31.2%	26.8%	29.0%	29.4%	33.9%	-4.5%	28.6%	0.4%
Total number of eligibility investigations completed (unduplicated)	3,368	3,552	3,487	3,157	3,026	2,690	2,793	2,666	2,942	2,248	2,251	2,406	23,169	24,261	-5%	2,768	-13%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100.0%	0%
% eligible	35.3%	35.2%	34.4%	36.0%	33.6%	38.0%	35.0%	40.1%	37.6%	37.8%	34.1%	35.6%	36.0%	35.0%	1.0%	34.4%	1.2%
% placed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100.0%	0%
Number of new eligible families with children	618	649	655	632	557	542	516	546	543	403	359	363	6,383	8,770	-27%	492	-26%
SCHOOLS																	
Total number of school-aged children	8,250	8,376	8,194	7,941	8,163	8,101	8,248	8,307	8,340	8,215	8,190	8,274	18,607	19,866	-6%	7,733	7%
Average school attendance rate for children in DHS	NA	NA	81.2%	85.2%	83.6%	80.9%	78.2%	81.0%	82.6%	82.3%	81.7%	75.0%	81.2%	82.0%	-0.8%	75.0%	0.0%
Percent of families successfully placed by youngest school-aged child's school address	NA	NA	85.8%	86.6%	83.6%	84.5%	83.1%	85.8%	80.8%	84.1%	77.8%	80.0%	83.3%	84.3%	-1.0%	85.8%	-5.8%