

Quarterly Report of the Chief Privacy Officer on Agency Disclosures Made Under Exigent Circumstances or in Violation of the Identifying Information Law*

Reporting Period: March 16, 2022, through June 15, 2022

*This report is compiled in accordance with the requirements of Section 23-1202 of the New York City Administrative Code, which requires the Chief Privacy Officer to submit a quarterly report containing an anonymized compilation or summary of such disclosures to the Speaker of the City Council.

Description	Total
Total number of disclosure(s) reported by agencies as made under exigent circumstance(s): (N.Y.C. Admin. Code § 23-1202(d))	0
Total number of disclosure(s) reported by agencies as made in violation of the Identifying Information Law: (N.Y.C. Admin. Code § 23-1202(c)(4))	30

For the reporting period March 16, 2022, through June 15, 2022, City agencies and offices have reported disclosures made under exigent circumstances or in violation of the Identifying Information Law as summarized below.

Type of disclosure reported	Summary description
Disclosure in Violation of the Identifying Information Law (2)	In two instances, agency employees inadvertently emailed an individual’s identifying information to an unauthorized recipient. The agency requested that the information be deleted and is taking steps to notify the individual.
Disclosure in Violation of the Identifying Information Law (2)	In two instances, agency employees inadvertently emailed an individual’s identifying information to an unauthorized recipient. The agencies confirmed that the information was deleted.
Disclosure in Violation of the Identifying Information Law	Agency employee improperly requested a client’s identifying information, which was used by the employee’s acquaintance to commit a crime. The employee has resigned, and the agency has notified the client and is undertaking remedial measures.
Disclosure in Violation of the Identifying Information Law	Agency vendor’s employee improperly solicited identifying information from a customer to enter on another agency’s website. The first agency is determining whether additional investigation is necessary.
Disclosure in Violation of the Identifying Information Law (5)	In five instances, agency employees mistakenly mailed documents containing client identifying information to other clients. The agencies notified the individuals whose identifying information was improperly disclosed.
Disclosure in Violation of the Identifying Information Law	Agency employee mistakenly allowed access of a client’s identifying information to another client. The agency notified the individuals whose identifying information was disclosed.
Disclosure in Violation of the Identifying Information Law	Agency employee inadvertently emailed an individual’s identifying information to another agency. The first agency confirmed the deletion of the identifying information and is investigating how to reduce similar incidents in the future.
Disclosure in Violation of the Identifying Information Law (11)	In eleven instances, agency employees used an agency database to conduct an unauthorized search of an individual and disclosed the information to unauthorized parties.

Disclosure in Violation of the Identifying Information Law	An agency contractor experienced a ransomware attack involving identifying information of the contractor’s clients. The contractor notified the agency, which reported the event to authorities and is investigating.
Disclosure in Violation of the Identifying Information Law (2)	In two instances, agency employees improperly disclosed identifying information about individuals to unauthorized parties.
Disclosure in Violation of the Identifying Information Law	Agency received a document containing the improperly disclosed identifying information of agency employees. The agency is determining the appropriate response.
Disclosure in Violation of the Identifying Information Law	Agency vendor failed to account for payment information and improperly disclosed other identifying information for three agency clients. The agency is notifying the affected clients and referred the matter for investigation.
Disclosure in Violation of the Identifying Information Law	Third party created an online account using an agency client’s identifying information. The third party potentially accessed agency information about the client. The agency is investigating and is notifying the affected client.

Submitted by: *Michael Fitzpatrick*
 Michael Fitzpatrick
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Date: June 24, 2022