

ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.

PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.

Rising Above: Day Of Action



NYC Emergency Management (NYCEM) and its dedicated NYC Community Emergency Response Team (CERT) volunteers sprang into action today, holding a comprehensive day of action titled “Rising Above: Citywide Flood

Preparedness Day of Action &

Resource Fair” based out of Diversity Plaza, a community hub nestled in the heart of Jackson Heights, Queens. This public engagement initiative was laser-focused on arming communities across all five boroughs with knowledge and resources to combat the threat of flooding.



The day was a step forward in the City of New York’s goal of promoting proactive preparedness and fostering resilient communities in the fight against severe flooding. While supplies last, New Yorkers can still obtain flood alarms and barriers at locations detailed on nyc.gov/risingabove23.

Read the full press conference [here](#)

NYC CERT Canvassing

Day of Action on Wednesday,



MONDAY RADIO ROLL CALL

Brough Channel: CERT BK

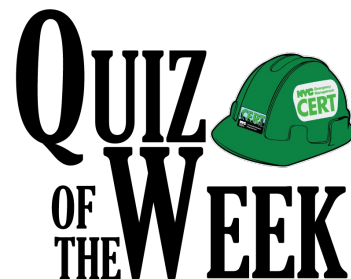
08/28 : No Responding Borough

Call Scenario: Is your team radio being rotated? How often?

Documents to Review:

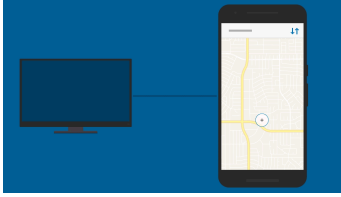
[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week’s newsletter. Good Luck!

[CLICK HERE FOR THIS WEEK'S QUESTION](#)

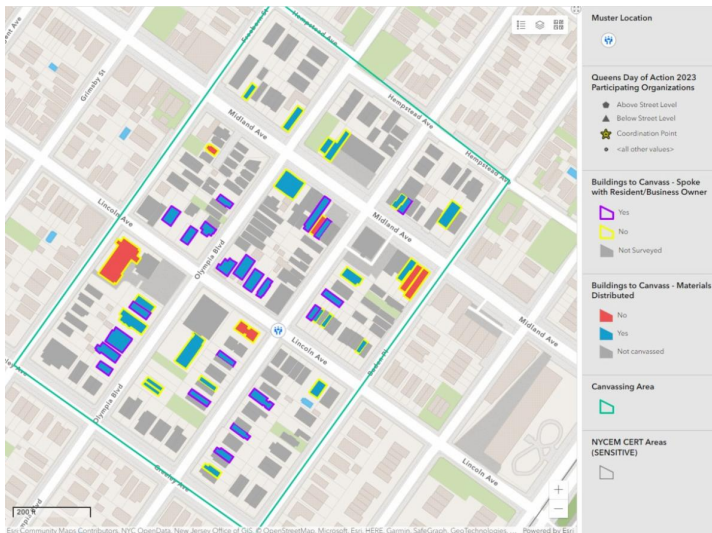


August 23, 2023! NYC CERT members across the city were out supporting the citywide canvassing effort.

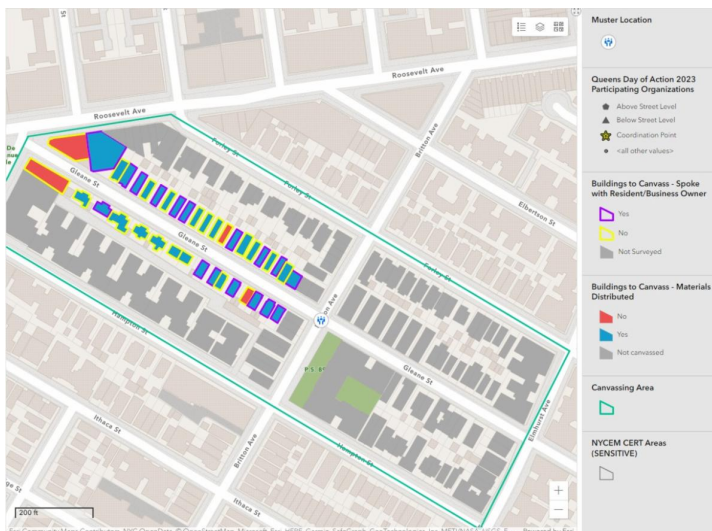
This was the first time our volunteers used a new technology to do planned canvassing through the city. Volunteers either participated on an overview conducted by NYCEM staff or saw the recording on their own to be familiar with and properly use the app as they engaged the community residents and businesses in their boroughs.

These are the results of our Borough outreach below:

Staten Island Canvassing Area48+ Addresses Contacted

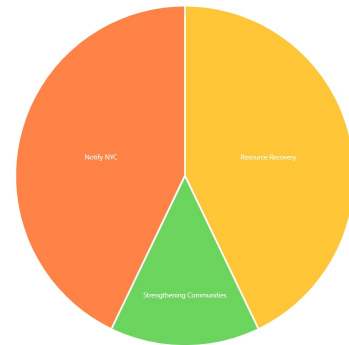


Queens Canvassing Area38+ Addresses Contacted



Manhattan Area22+ Addresses

Last week's question: Which of the following programs is NOT managed directly by NYC Emergency Management staff?



The correct answer is: d) Resource Recovery.

Resource Recovery is a NYC Department of Environmental Protection (DEP) led initiative that provides information on how normal waste can be used as resources in the community.

For more information on some of the programs mentioned visit the following:

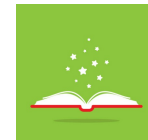
[DEP: Resource Recovery](#)

[Biogas in New York City \(YouTube\)](#)

NYCEM Programs:

[Strengthening Communities](#)

[Notify NYC](#)

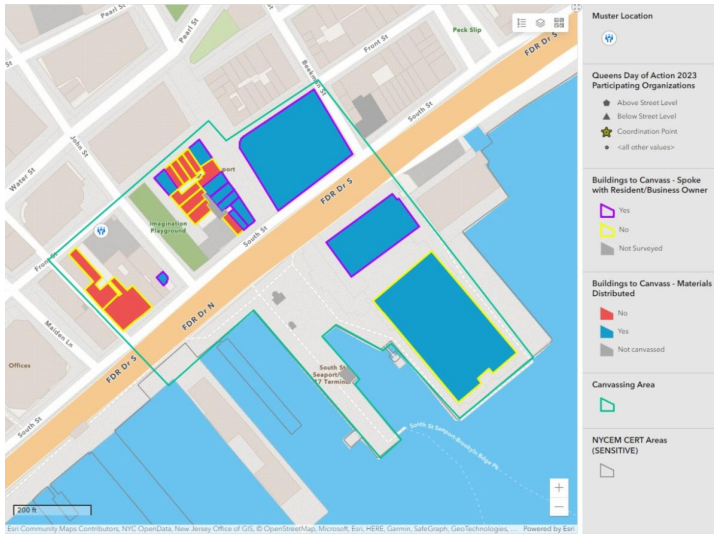


[View and Download the Complete NYC CERT Basic Training Student Manual](#)

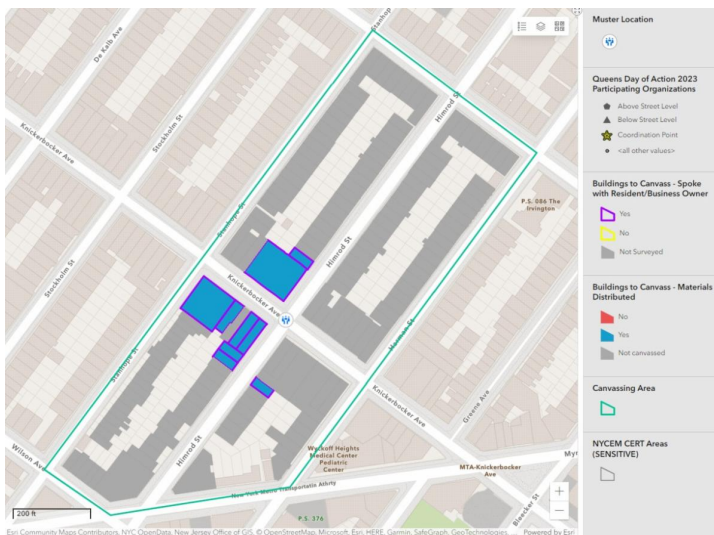


The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.

Contacted



Brooklyn Canvassing Area9 Addresses Contacted

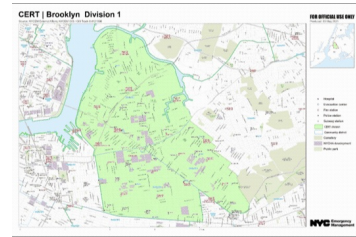


There was a low turn-out from members in some areas, including those who registered to participate and were no-shows. This is a reminder to all NYC CERT members, that if you are unable to attend an event that you have registered for, please contact NYCEM staff to remove yourself from the roster.

Due to a number of issues, one location was cancelled and two others were made to stand down early. This is unfortunate and NYCEM is in the process of updating it's policy to reflect recent no-shows during events. *More to come...*

Even with the issues mentioned above, the deployment exercise and Day of Action was an incredible success. I also want to thank the participating NYC CERT members that provided feedback following the deployment, that we will use to work toward streamlining canvassing procedures going forward.

For more information on Flood education, visit the following websites:
[NYC.gov/floodhelp](https://nyc.gov/floodhelp)
FloodHelpNY.org



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

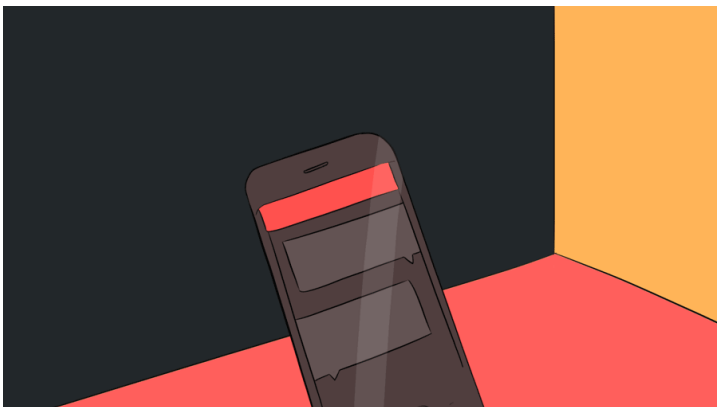
For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.

CERT Mass Notification Test Day: September 19



NYC Emergency Management has scheduled a test of the mass notification system on September 19, between 1 PM and 3:30 PM. The purpose of this test is to ensure that the tool is functioning properly in the case of a large-scale emergency event. CERT members are not expected to take any action other than to ensure that their contact information is up to date.



Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Help us Celebrate 20 Years of NYC CERT



Send us your CERT photos and videos!

We have created a link for you to easily upload your collection of CERT related photos and videos from your time in the program.

You may upload several items per event/deployment, but only a maximum of three per submission. After submitting, there will be an option to submit three more!

You can scan the accompanying QR code or use this link: on.nyc.gov/CERTupload

Please label the files in the following manner: **Date (including year), Borough, Division (or team), Event, members included (if available).**

If you have any questions, please contact us at cert@oem.nyc.gov. Thank you!

VOLUNTEER ACTIVITY

Rise up Day of Action



NYC Emergency Management @nycemergencymgt · 3h

Building a resilient NYC is a collective effort. Heartfelt thanks to our partners who joined us at Diversity Plaza to distribute flood alarms and barriers. Your support is helping us rise above and prepare our city for tomorrow.



From Diversity Plaza to every corner of the the city, NYC Emergency Management staff & CERT members spearheaded flood readiness efforts across the city. This past week, the agency distributed flood alarms, barriers, and essential information, empowering our communities to rise above and stand strong against flooding. For more on how to better protect your community and family visit: [Rising Above 2023](#)

Bronx Outreach



Geneva Williams, Bronx Division 2 CERT member recently received a Certificate of Recognition from Jumaane D. Williams, the Public Advocate for New York City! How cool is that? and we couldn't be more proud! This is a huge achievement and a testament to your commitment to serving the community. Let's keep up the great work!



Brooklyn Divisions 5&7 Luncheon



NYC CERT members from Brooklyn Division 5 and 7 came together this past Saturday for a luncheon to celebrate their strong partnership and recognize their hard work. Members from both divisions took the time to appreciate the collaboration and teamwork that has made their joint efforts so successful.

However, the occasion was also bittersweet as attendees took a moment to honor the passing of Chris Lino, a beloved colleague who will be deeply missed. Despite this loss, the luncheon served as a reminder of the importance of community and working together towards common goals.

We extend our condolences to Chris's family and loved ones, and we are grateful for the opportunity to come together and celebrate the partnership between CERT Divisions 5 and 7. Thank you to all who attended and contributed to a meaningful event.



Holy Family Preparedness Event

Brooklyn Division 7 members attended the Holy Family fair, to make sure local residents were informed on emergency preparedness. They were accompanied by Assemblywoman Jaime Williams and Assemblywoman Monique Chandler-Waterman, who have been strong supporters of the NYC CERT program.

Gracie Mansion's Haitian Reception

NYC CERT members continue to support the Mayoral cultural events coordinated by Mayors Office of Special Projects and Community Events.

Brooklyn and Queens CERT took over the reigns for the most recent reception. Great work!

Thank you all who have been able to come out to support these recurring summer receptions. Please see below for the last reception of the summer:

Thursday, August 31, 2023 at 6:00 PM



[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



VOLUNTEER OPPORTUNITIES



Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with pedestrian and line traffic management.

Please see below for each registration page:



German-American Heritage Reception

Registration: Thursday, August 31, 2023 at 6:00 PM

46th Annual Brighton Jubilee



Get your gear ready and join us for a day of fun, excitement, and community service at the 46th Brighton Beach Jubilee. We need your help with vehicle and pedestrian control, and to distribute RNY preparedness material to the attendees. Let's show our community how much we care and make this event a huge success! So put on your superhero capes, grab your walkie-talkies and join us for a day filled with adventure and service! Don't miss out on this opportunity to make a difference and be a part of something amazing!

[Tomorrow: Sunday, August 27, 2023 at 7:30 AM](#)

NYC CERT CALENDAR



Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?

Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

[Report your Volunteer Hours](#)

Search for *Buddy Check* Event



MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the **[NYC CERT Mentor Program form](#)** to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

Monthly Meetings

Volunteer Canvassing overview and intro to Field Maps App



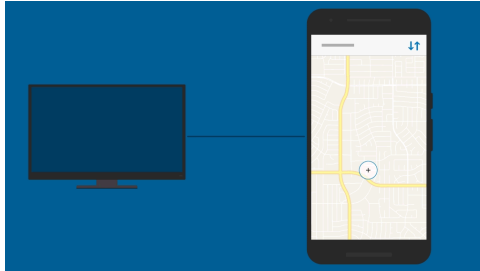
On Monday, our CERT staff provided a comprehensive overview of volunteer canvassing and the outreach initiative for the upcoming Rise Up Day of Action Flood Preparedness. With the goal of preparing our community for potential natural disasters, our team has been hard at work organizing this initiative and collaborating with volunteers to ensure its success. During the overview, we covered important information such as the areas to be canvassed, the materials needed for the outreach, and the key messaging to be conveyed to the public. We also discussed the importance of collaboration and teamwork in making this initiative a success. We are excited to see the positive impact this initiative will have on our community and are grateful for the support of our dedicated volunteers.



Bronx Division 3

Division Chief Amy Robateau recently announced that she will be handing over the title of Division Chief. Amy will be joining CERT staff as our upcoming AmeriCorps 23'-24' member. Amy has been an **integral** part of the division creating new relationships with private partners for local deployments and training to be open and available for citywide members.

ADVANCED TRAINING



NYC Emergency Management introduced Field Maps, a new tool that will revolutionize the way we approach canvassing deployments. With Field Maps, canvassers will have access to real-time data, advanced mapping tools, and efficient routing options to optimize their canvassing efforts.

Whether you are a seasoned canvasser or new to the field, Field Maps will help you work smarter and more effectively.

[View Recording](#)

Recording Passcode: **k@E1ritO**

THINGS TO KNOW

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



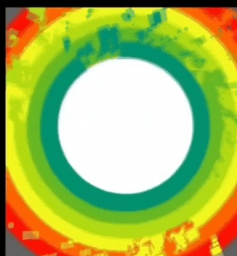
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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Schedule a meeting with NYC CERT Staff
<https://on.nyc.gov/bookCERT>



NYC Emergency Management | [NYC.gov/emergencymanagement](https://nyc.gov/emergencymanagement)
[\(Click here to view as a webpage\)](#)



NYC Emergency Management Communications Network | 165 Cadman Plaza East, Brooklyn, NY
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