

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2008

SINGLE ADULT SERVICES	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change Jun 08 vs Jun 07
FACILITIES																	
Total number of shelter facilities	49	49	49	49	49	49	49	48	50	50	50	50	50	49	2%	49	2%
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%
Non-DHS operated	45	45	45	45	45	45	45	44	46	46	46	46	46	45	2%	45	2%
Total number of beds	7,595	7,185	7,185	7,185	7,409	7,409	7,409	7,409	7,439	7,439	7,439	7,459	7,459	7,595	-2%	7,595	-2%
DHS operated	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	0%	1,609	0%
Non-DHS operated	5,986	5,576	5,576	5,576	5,800	5,800	5,800	5,800	5,830	5,830	5,830	5,850	5,850	5,986	-2%	5,986	-2%
Total number of beds	7,595	7,185	7,185	7,185	7,409	7,409	7,409	7,409	7,439	7,439	7,439	7,459	7,459	7,595	-2%	7,595	-2%
Assessment	1,224	1,224	1,224	1,224	1,224	1,224	1,159	1,159	1,159	1,159	1,159	1,159	1,159	1,224	-5%	1,224	-5%
General	1,553	1,405	1,405	1,414	1,614	1,605	1,676	1,682	1,676	1,676	1,676	1,676	1,676	1,199	40%	1,199	40%
Program	4,818	4,556	4,556	4,547	4,571	4,580	4,574	4,568	4,604	4,604	4,604	4,624	4,624	5,172	-11%	5,172	-11%
Reception center	103	103	103	103	103	103	99	99	98	98	98	98	98	103	-5%	103	-5%
Employment	624	587	490	494	448	445	444	443	442	442	442	442	442	909	-51%	909	-51%
Mental health	1,566	1,566	1,535	1,526	1,522	1,531	1,539	1,532	1,538	1,538	1,538	1,538	1,538	1,566	-2%	1,566	-2%
Substance abuse	1,255	1,203	1,203	1,203	1,213	1,213	1,221	1,221	1,221	1,221	1,211	1,221	1,221	1,472	-17%	1,472	-17%
Medical beds	167	167	167	167	167	167	167	167	167	167	167	167	167	207	-19%	207	-19%
Special populations	1,103	930	1,058	1,054	1,118	1,121	1,104	1,106	1,138	1,138	1,148	1,158	1,158	915	27%	915	27%
Veterans	410	200	200	200	243	243	243	243	243	243	243	243	243	363	-33%	363	-33%
Young adults	87	87	87	87	87	87	87	87	87	87	87	87	87	87	0%	87	0%
Older adults	180	180	180	180	180	180	180	180	180	178	180	180	180	180	0%	180	0%
Outreach	65	65	138	136	151	154	137	139	171	171	171	191	191	65	NA	65	NA
Other	361	398	453	451	457	457	457	457	457	459	467	457	457	220	108%	220	108%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.8	NA	0.8	0.7	12%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	1.3	NA	1.3	2.0	-38%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.7	NA	0.7	0.5	40%	NA	NA
OUTREACH, DROP-IN AND RECEPTION																	
Total number of outreach contacts	8,827	7,656	7,584	7,912	6,288	8,417	11,136	10,881	12,685	11,862	10,122	8,364	111,734	85,459	31%	7,371	13%
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	326	333	185	269	194	278	396	201	224	232	195	145	2,978	4,610	-35%	321	-55%
Average daily census of drop-in centers	1,263	1,212	1,193	1,210	1,256	1,287	1,325	1,334	1,371	1,338	1,237	1,143	1,264	1,316	-4%	1,277	-10%
Average overnight DHS clients not in shelters	869	845	839	893	927	967	990	1,027	1,023	1,005	919	842	929	939	-1%	887	-5%
Average overnight in drop-in centers	617	602	588	615	628	656	679	692	697	686	654	611	644	648	-1%	626	-2%
Average overnight in Faith-based beds	252	243	251	278	299	311	311	335	326	319	265	231	285	292	-2%	261	-11%
INTAKE																	
Total adult entrants (unduplicated)	2,871	2,807	2,594	2,767	2,716	2,645	2,896	2,565	2,763	2,592	2,447	2,378	22,931	21,897	5%	2,475	-4%
Repeat single adults	1,922	1,869	1,758	1,884	1,844	1,782	2,000	1,766	1,907	1,734	1,640	1,605	12,601	11,849	6%	1,651	-3%
Total new single adults	949	938	836	883	872	863	896	799	856	858	807	773	10,330	10,048	3%	824	-6%
Number of single men	692	635	587	637	641	629	686	617	625	631	593	589	7,562	7,164	6%	575	2%
Number of single women	257	303	249	246	231	234	210	182	231	227	214	184	2,768	2,884	-4%	249	-26%
Percentage placed in 21 days	88%	86%	87%	86%	87%	90%	86%	87%	88%	89%	90%	90%	88%	90%	-2%	91%	-1%
Percentage placed in 21 days, men	89%	88%	89%	89%	89%	90%	88%	90%	90%	90%	92%	91%	90%	91%	-1%	90%	1%
Percentage placed in 21 days, women	86%	81%	82%	76%	78%	87%	80%	75%	80%	85%	83%	83%	81%	87%	-6%	93%	-11%
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0%	0%
Number of surge beds used by single men	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0%	0%
Number of surge beds used by single women	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0%	0%
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0%	0	0%

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2008

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change June 08 vs June 07
SINGLE ADULT SERVICES																		
POPULATION																		
Average Daily Single Adult Census	6,763	6,762	6,793	6,890	6,875	6,899	6,920	6,986	6,976	6,926	6,762	6,642	6,850	7,260	-6%	6,813	-3%	
Average daily census of men	4,977	4,917	4,919	4,990	4,995	5,043	5,102	5,160	5,158	5,111	4,993	4,873	5,020	5,337	-6%	5,006	-3%	
Average daily census of women	1,786	1,845	1,874	1,900	1,880	1,856	1,818	1,826	1,818	1,815	1,769	1,769	1,830	1,923	-5%	1,807	-2%	
Peak census	6,891	6,884	6,913	6,961	6,948	7,005	7,050	7,112	7,036	6,996	6,852	6,762	6,951	7,367	-6%	6,986	-3%	
Peak census, men	5,075	5,010	5,015	5,063	5,059	5,133	5,200	5,276	5,201	5,170	5,061	4,991	5,105	5,429	-6%	5,139	-3%	
Peak census, women	1,829	1,885	1,917	1,941	1,902	1,910	1,859	1,845	1,848	1,851	1,800	1,797	1,865	1,955	-5%	1,847	-3%	
Distribution of population																		
Average daily in assessment	1,065	1,146	1,186	1,178	1,190	1,170	1,120	1,119	1,126	1,120	1,032	891	1,112	1,071	4%	1,048	-15%	
Average daily in general beds	1,111	1,109	1,259	1,473	1,392	1,516	1,461	1,462	1,411	1,377	1,325	1,313	1,351	922	47%	1,009	30%	
Average daily in programs	4,529	4,581	4,347	4,260	4,284	4,210	4,340	4,405	4,439	4,802	4,406	4,439	4,420	5,281	-16%	4,733	-6%	
Average daily in reception center	100	100	100	101	102	103	100	97	95	88	95	91	98	97	0%	99	-8%	
Average daily in employment	666	620	520	548	510	493	493	492	492	493	492	489	526	1,000	-47%	889	-45%	
Average daily in mental health	1,530	1,548	1,518	1,497	1,502	1,517	1,514	1,500	1,509	1,511	1,497	1,502	1,512	1,533	-1%	1,522	-1%	
Average daily in substance abuse	1,006	1,160	1,208	1,159	1,153	1,148	1,163	1,165	1,165	1,530	1,159	1,160	1,181	1,439	-18%	1,291	-10%	
Average daily in medical beds	160	158	158	159	157	151	126	149	149	148	145	140	150	280	-46%	186	-25%	
Average daily in special populations	1,067	995	843	796	860	798	944	1,002	1,029	1,032	1,019	1,057	954	932	2%	746	42%	
Average daily, veterans	283	179	164	184	130	187	219	223	223	223	217	226	205	390	-48%	283	-20%	
Average daily, young adults	86	87	87	85	86	86	87	87	86	86	85	85	86	92	-7%	83	3%	
Average daily, older adults	180	178	179	180	178	178	179	178	179	179	179	178	179	178	0%	179	-1%	
Average daily, outreach	51	55	87	51	121	135	128	126	141	159	165	187	117	NA	NA	NA	NA	
Average daily, other	467	496	326	296	345	213	331	388	400	385	373	381	367	261	41%	160	138%	
Percent Distribution of population																		
Average daily in assessment (percent)	16%	17%	17%	17%	17%	17%	16%	16%	16%	16%	15%	13%	16%	15%	1%	15%	-2%	
Average daily in general beds (percent)	16%	16%	19%	21%	20%	22%	21%	21%	20%	20%	20%	20%	20%	13%	7%	15%	5%	
Average daily in programs (percent)	67%	68%	64%	62%	62%	61%	63%	63%	64%	69%	65%	67%	65%	73%	-8%	69%	-3%	
Average daily in reception center (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%	
Average daily in employment (percent)	10%	9%	8%	8%	7%	7%	7%	7%	7%	7%	7%	7%	8%	14%	-6%	13%	-6%	
Average daily in mental health (percent)	23%	23%	22%	22%	22%	22%	22%	21%	22%	22%	22%	23%	22%	21%	1%	22%	0%	
Average daily in substance abuse (percent)	15%	17%	18%	17%	17%	17%	17%	17%	17%	22%	17%	17%	20%	19%	-3%	19%	-1%	
Average daily in medical beds (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	4%	-2%	3%	-1%	
Average daily in special populations (percent)	16%	15%	12%	12%	13%	12%	14%	14%	15%	15%	15%	16%	19%	13%	6%	11%	5%	
Average daily, veterans (percent)	4%	3%	2%	3%	2%	3%	3%	3%	3%	3%	3%	3%	3%	5%	-2%	4%	-1%	
Average daily, young adults (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%	
Average daily, older adults (percent)	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	2%	0%	3%	0%	
Average daily, outreach (percent)	1%	1%	2%	1%	2%	3%	3%	2%	3%	3%	3%	4%	2%	NA	NA	1%	NA	
Average daily, other (percent)	7%	7%	5%	4%	5%	3%	5%	6%	6%	6%	6%	6%	5%	4%	2%	2%	3%	
Basic demographics																		
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	9,548	9,601	9,422	9,665	9,577	9,543	9,637	9,609	9,774	9,691	9,642	9,308	28,912	28,693	1%	9,457	-2%	
Asian/Pacific Islander	60	60	64	59	66	66	56	61	73	77	73	67	200	208	-4%	62	8%	
Black	5,260	5,326	5,196	5,304	5,197	5,208	5,188	5,137	5,200	5,129	5,078	4,909	15,127	15,622	-3%	5,222	-6%	
Hispanic	2,464	2,441	2,387	2,424	2,444	2,393	2,452	2,473	2,460	2,410	2,431	2,365	7,658	7,565	1%	2,430	-3%	
Native American	14	13	12	7	12	14	17	17	12	16	19	18	54	48	13%	15	20%	
White	986	981	922	981	969	930	968	963	994	994	983	929	2,983	3,066	-3%	950	-2%	
Other	141	125	122	131	133	140	121	139	130	120	121	109	378	395	-4%	143	-24%	
Unknown (please see definition)	623	655	719	759	756	792	835	819	905	945	937	911	2,512	1,789	40%	635	43%	
Age, number of unique individuals receiving services (total unduplicated)																		
18 to 29	1,648	1,647	1,618	1,586	1,594	1,598	1,584	1,576	1,644	1,596	1,572	1,509	5,987	5,892	2%	1,591	-5%	
30 to 44	3,353	3,362	3,282	3,363	3,296	3,319	3,347	3,318	3,320	3,254	3,244	3,103	10,468	10,787	-3%	3,311	-6%	
45 to 64	4,237	4,273	4,200	4,378	4,346	4,276	4,358	4,380	4,451	4,477	4,449	4,342	11,603	11,192	4%	4,243	2%	
over 65	310	319	322	338	341	350	348	335	359	364	377	354	854	822	4%	312	13%	
LENGTH OF STAY (LOS)																		
Average LOS for adults (in days)	22	22	22	22	22	22	22	21	22	21	21	21	87	93	-6%	22	-1%	
Number of adults that are long term stayers	1,043	1,021	994	1,004	982	976	945	936	943	914	876	850	957	1,161	-18%	1,055	-19%	
Percent of adults that are long term stayers	11%	11%	11%	10%	10%	10%	10%	10%	10%	10%	9%	9%	10%	12%	-1%	11%	-18%	

CRITICAL ACTIVITIES REPORT ADULT SERVICES - FISCAL YEAR 2008

	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change June 08 vs June 07
SINGLE ADULT SERVICES	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08					
TRANSFERS																	
Single adults inappropriately transferred (total unduplicated)	118	267	98	67	65	133	83	166	59	98	77	55	1,086	1,315	-17%	93	-41%
Percentage inappropriately transferred	1.7%	3.9%	1.4%	1.0%	1.0%	1.4%	1.2%	2.4%	0.8%	1.4%	1.1%	0.8%	6.3%	7.8%	-2%	1.7%	-1%
Percent of single adults with more than one facility transfer	4.9%	12.8%	14.8%	15.3%	16.4%	16.9%	18.2%	19.2%	19.5%	20.4%	21.8%	23.0%	18.2%	15.1%	3.1%	20.3%	3%
Overnights																	
Single adults with an overnight stay (unduplicated)	104	129	121	68	81	151	45	78	51	32	34	59	745	1,222	-39%	124	-52%
Average number of overnights per day	4.7	4.8	4.5	2.6	4.3	5.2	1.7	2.9	2.2	1.9	2.4	2.6	2.8	7.8	-64%	4	-37%
PERMANENT PLACEMENTS AND OTHER EXITS																	
Total number of exits:																	
Total placed in permanent housing	764	961	772	964	886	877	837	723	893	844	893	909	10,323	9,205	12%	628	45%
Supported	141	138	116	120	115	139	122	113	140	179	178	156	1,657	1,659	0%	119	31%
Subsidized	11	45	55	61	48	38	52	37	67	68	60	69	611	124	393%	10	590%
Residential Rehabilitation	57	73	52	82	50	63	52	53	49	45	40	59	675	756	-11%	47	26%
Return to family or independent living	555	705	549	701	673	637	611	520	637	552	615	625	7,380	6,666	11%	452	38%
Percent of single adults placed into permanent housing of those served	8%	10%	8%	10%	9%	9%	9%	8%	9%	9%	9%	10%	36%	32%	4%	7%	3%
Percent placed into housing who returned to DHS within a year	16%	14%	15%	15%	16%	9%	11%	12%	9%	15%	8%	10%	13%	32%	-19%	18%	-8%
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change Jun 08 vs Jun 07
SINGLE ADULT SERVICES: MEN																	
FACILITIES																	
Total number of shelter facilities	31	31	31	31	32	32	32	32	33	33	33	33	33	31	6%	31	6%
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%
Non- DHS operated	27	27	27	27	28	28	28	28	29	29	29	29	29	27	7%	27	7%
Total number of beds	5,488	5,137	5,140	5,139	5,358	5,359	5,464	5,465	5,491	5,493	5,492	5,511	5,511	5,476	1%	5,476	1%
DHS operated	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	1,609	0%	1,609	0%
Non- DHS operated	3,879	3,528	3,531	3,530	3,749	3,750	3,855	3,856	3,882	3,884	3,883	3,902	3,902	3,867	1%	3,867	1%
Total number of beds	5,488	5,137	5,140	5,139	5,358	5,359	5,464	5,465	5,491	5,493	5,492	5,511	5,511	5,476	1%	5,476	1%
Assessment	894	894	894	894	894	894	894	894	894	894	894	894	894	894	0%	894	0%
General	1,205	1,117	1,117	1,117	1,317	1,281	1,391	1,391	1,391	1,391	1,391	1,391	1,391	981	42%	981	42%
Program	3,389	3,126	3,129	3,128	3,147	3,184	3,179	3,180	3,206	3,208	3,207	3,226	3,226	3,601	-10%	3,601	-10%
Reception center	88	88	88	88	88	88	84	84	83	83	83	83	83	88	-6%	88	-6%
Employment	526	489	434	436	390	387	386	385	384	384	384	384	384	745	-48%	745	-48%
Mental health	753	753	723	723	723	759	763	763	763	763	763	763	763	741	3%	741	3%
Substance abuse	1,096	1,044	1,044	1,044	1,054	1,054	1,060	1,060	1,060	1,060	1,050	1,060	1,060	1,183	-10%	1,183	-10%
Medical beds	134	134	134	134	134	134	134	134	134	134	134	134	134	174	-23%	174	-23%
Special populations	792	618	706	703	758	762	752	754	782	784	793	802	802	670	20%	670	20%
Veterans	410	200	200	200	215	215	215	215	215	215	215	215	215	363	NA	363	-41%
Young adults	50	50	50	50	50	50	50	50	50	50	50	50	50	50	NA	50	0%
Older adults	106	105	107	106	106	107	106	106	106	106	107	106	106	106	NA	106	0%
Outreach	57	57	88	88	103	106	97	99	127	127	127	147	147	NA	NA	57	NA
Other	169	206	261	259	284	284	284	284	284	286	294	284	284	94	NA	94	202%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.9	NA	0.9	0.8	15%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	1.3	NA	1.3	2.0	-34%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.9	NA	0.9	0.6	43%	NA	NA

CRITICAL ACTIVITIES REPORT

ADULT SERVICES - FISCAL YEAR 2008

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change Jun 08 vs Jun 07
SINGLE ADULT SERVICES: MEN																		
POPULATION																		
Average daily census	4,977	4,917	4,919	4,990	4,995	5,043	5,102	5,160	5,158	5,111	4,993	4,873	5,020	5,337	-6%	5,006	-3%	
% of total single adult census	74%	73%	72%	72%	73%	73%	74%	74%	74%	74%	74%	73%	73%	74%	0%	73%	0%	
Distribution of population																		
Average daily in assessment	843	854	864	857	869	867	863	857	864	862	823	694	843	832	1%	838	-17%	
Average daily in general beds	893	892	1,020	1,188	1,109	1,267	1,206	1,196	1,148	1,113	1,057	1,051	1,095	709	54%	792	33%	
Average daily in programs	3,079	3,170	3,035	2,965	3,010	2,908	3,033	3,107	3,146	3,507	3,113	3,128	3,100	3,810	-19%	3,363	-7%	
Average daily in reception center	86	86	86	87	88	88	85	82	80	73	80	77	83	83	0%	86	-10%	
Average daily in employment	581	544	462	492	454	437	436	435	434	435	435	432	465	853	-46%	759	-43%	
Average daily in mental health	733	748	721	698	718	748	747	752	758	757	749	751	740	722	2%	720	4%	
Average daily in substance abuse	848	1,002	1,050	1,001	995	992	1,004	1,005	1,004	1,370	1,000	1,001	1,023	1,165	-12%	1,074	-7%	
Average daily in medical beds	128	125	127	128	127	120	93	116	117	116	115	113	119	251	-53%	163	-31%	
Average daily in special populations	703	665	589	559	630	523	668	717	753	756	735	754	671	736	-9%	561	34%	
Average daily, veterans	283	179	164	184	130	185	215	215	214	215	209	214	201	390	-49%	283	-24%	
Average daily, young adults	49	50	50	49	50	50	50	50	50	50	49	49	50	56	-12%	48	2%	
Average daily, older adults	106	105	106	106	105	105	106	105	106	106	106	105	106	105	1%	106	-1%	
Average daily, outreach	51	54	79	30	94	101	99	96	109	121	125	143	92	NA	NA	41	NA	
Average daily, other	214	277	190	190	251	83	198	251	274	264	246	243	223	175	28%	83	193%	
Percent Distribution of population																		
Average daily in assessment (percent)	17%	17%	18%	17%	17%	17%	17%	17%	17%	17%	16%	14%	17%	16%	1%	17%	-2%	
Average daily in general beds (percent)	18%	18%	21%	24%	22%	25%	24%	23%	22%	22%	21%	22%	22%	13%	9%	16%	6%	
Average daily in programs (percent)	62%	64%	62%	59%	60%	58%	59%	60%	61%	69%	62%	64%	62%	71%	-10%	67%	-3%	
Average daily in reception center (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	0%	2%	0%	
Average daily in employment (percent)	12%	11%	9%	10%	9%	9%	9%	8%	8%	9%	9%	9%	9%	16%	-7%	15%	-6%	
Average daily in mental health (percent)	15%	15%	15%	14%	14%	15%	15%	15%	15%	15%	15%	15%	15%	14%	1%	14%	1%	
Average daily in substance abuse (percent)	17%	20%	21%	20%	20%	20%	20%	19%	19%	27%	20%	21%	20%	22%	-1%	21%	-1%	
Average daily in medical beds (percent)	3%	3%	3%	3%	3%	2%	2%	2%	2%	2%	2%	2%	2%	5%	-2%	3%	-1%	
Average daily in special populations (percent)	14%	14%	12%	11%	13%	10%	13%	14%	15%	15%	15%	15%	13%	14%	0%	11%	4%	
Average daily, veterans (percent)	6%	4%	3%	4%	3%	4%	4%	4%	4%	4%	4%	4%	4%	7%	-3%	6%	-1%	
Average daily, young adults (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%	
Average daily, older adults (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	0%	2%	0%	
Average daily, outreach (percent)	1%	1%	2%	1%	2%	2%	2%	2%	2%	2%	2%	3%	2%	NA	NA	1%	NA	
Average daily, other (percent)	4%	6%	4%	4%	5%	2%	4%	5%	5%	5%	5%	5%	4%	3%	1%	2%	3%	
Basic demographics, number of unique individuals receiving services (total unduplicated)																		
Race/ethnicity	7,154	7,136	6,963	7,165	7,159	7,151	7,296	7,319	7,430	7,337	7,297	7,036	22,333	21,852	2%	7,050	0%	
Asian/Pacific Islander	50	49	51	46	51	52	47	53	66	70	63	59	169	171	-1%	52	13%	
Black	4,097	4,120	4,002	4,114	4,065	4,109	4,150	4,122	4,189	4,125	4,090	3,937	12,341	12,238	1%	4,038	-3%	
Hispanic	2,049	2,026	1,992	2,023	2,065	2,041	2,105	2,149	2,137	2,093	2,106	2,059	6,698	6,361	5%	2,019	2%	
Native American	11	9	7	5	9	11	13	14	10	13	14	16	40	29	38%	10	60%	
White	783	778	737	790	784	751	793	794	834	836	831	782	2,567	2,540	1%	751	4%	
Other	90	76	85	89	89	94	84	94	87	86	87	80	281	265	6%	93	-14%	
Unknown (please see definition)	74	78	89	98	96	93	104	93	107	114	106	103	237	248	-4%	87	18%	
Age, number of unique individuals receiving services (total unduplicated)	7,154	7,136	6,963	7,165	7,159	7,151	7,296	7,319	7,430	7,337	7,297	7,036	22,333	21,852	2%	7,050	0%	
18 to 29	1,145	1,141	1,106	1,092	1,111	1,116	1,112	1,117	1,162	1,125	1,100	1,068	4,299	4,077	5%	1,080	-1%	
30 to 44	2,601	2,593	2,520	2,564	2,535	2,562	2,613	2,617	2,622	2,551	2,530	2,399	8,346	8,512	-2%	2,570	-7%	
45 to 64	3,184	3,173	3,110	3,267	3,262	3,220	3,320	3,345	3,385	3,399	3,388	3,301	9,024	8,657	4%	3,180	4%	
over 65	224	229	227	242	251	253	251	240	261	262	279	268	664	606	10%	220	22%	
Total number of new clients at intake	692	635	587	637	641	629	686	617	625	631	593	589	7,562	7,164	6%	575	2%	
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%	
Total days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
LENGTH OF STAY (LOS)																		
Average LOS for men (in days)	22	21	21	22	21	22	22	20	22	21	21	21	82	89	-8%	21	0%	

CRITICAL ACTIVITIES REPORT ADULT SERVICES - FISCAL YEAR 2008

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change Jun 08 vs Jun 07
SINGLE ADULT SERVICES: WOMEN																		
FACILITIES																		
Total number of shelter facilities	26	26	26	26	25	25	25	24	25	25	25	25	25	26	-4%	26	-4%	
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
Non-DHS operated	26	26	26	26	25	25	25	24	25	25	25	25	25	26	-4%	26	-4%	
Total number of beds	2,107	2,048	2,045	2,046	2,051	2,050	1,945	1,944	1,948	1,946	1,947	1,948	1,948	2,119	-8%	2,119	-8%	
DHS operated	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
Non-DHS operated	2,107	2,048	2,045	2,046	2,051	2,050	1,945	1,944	1,948	1,946	1,947	1,948	1,948	2,119	-8%	2,119	-8%	
Total number of beds	2,107	2,048	2,045	2,046	2,051	2,050	1,945	1,944	1,948	1,946	1,947	1,948	1,948	2,119	-8%	2,119	-8%	
Assessment	330	330	330	330	330	330	265	265	265	265	265	265	265	330	-20%	330	-20%	
General	348	288	288	297	297	324	285	291	285	285	285	285	285	218	31%	218	31%	
Program	1,429	1,430	1,427	1,419	1,424	1,396	1,395	1,388	1,398	1,396	1,397	1,398	1,398	1,571	-11%	1,571	-11%	
Reception center	15	15	15	15	15	15	15	15	15	15	15	15	15	15	0%	15	0%	
Employment	98	98	56	58	58	58	58	58	58	58	58	58	58	164	-65%	164	-65%	
Mental health	813	813	812	803	799	772	776	769	775	775	775	775	775	825	-6%	825	-6%	
Substance abuse	159	159	159	159	159	159	161	161	161	161	161	161	161	289	-44%	289	-44%	
Medical beds	33	33	33	33	33	33	33	33	33	33	33	33	33	33	0%	33	0%	
Special populations	311	312	352	351	360	359	352	352	356	354	355	356	356	245	45%	245	45%	
Veterans	0	0	0	0	28	28	28	28	28	28	28	28	28	0	0%	0	0%	
Young adults	37	37	37	37	37	37	37	37	37	37	37	37	37	37	0%	37	0%	
Older adults	74	75	73	74	74	73	74	74	74	72	73	74	74	74	0%	74	0%	
Outreach	8	8	50	48	48	48	40	40	44	44	44	44	44	8	NA	8	NA	
Other	192	192	192	192	173	173	173	173	173	173	173	173	173	126	37%	126	37%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.7	NA	0.7	0.3	147%	NA	NA	
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	2.5	NA	2.5	NA	NA	NA	NA	
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.5	NA	0.5	0.3	77%	NA	NA	
POPULATION																		
Average daily census	1,786	1,845	1,874	1,900	1,880	1,856	1,818	1,826	1,818	1,815	1,769	1,769	1,830	1,923	-5%	1,807	-2%	
% of total single adult census	26%	27%	28%	28%	27%	27%	26%	26%	26%	26%	26%	27%	27%	26%	0%	27%	0%	
Distribution of population																		
Average daily in assessment	222	292	322	321	321	303	257	262	262	258	209	197	269	239	12%	210	-6%	
Average daily in general beds	218	217	239	285	283	249	255	266	263	264	268	262	256	212	20%	217	21%	
Average daily in programs	1,450	1,411	1,312	1,295	1,274	1,302	1,307	1,298	1,293	1,295	1,293	1,311	1,313	1,471	-11%	1,370	-4%	
Average daily in reception center	14	14	14	14	14	15	15	15	15	15	14	14	14	14	1%	13	5%	
Average daily in employment	85	76	58	56	57	56	57	57	58	58	58	57	61	147	-58%	130	-56%	
Average daily in mental health	797	800	797	799	784	769	767	748	751	754	747	751	772	811	-5%	802	-6%	
Average daily in substance abuse	158	158	158	158	158	156	159	160	161	160	159	159	159	274	-42%	217	-27%	
Average daily in medical beds	32	33	31	31	31	31	33	33	32	32	30	28	31	29	7%	23	20%	
Average daily in special populations	364	330	254	237	230	275	276	285	276	276	285	303	275	196	40%	185	64%	
Average daily, veterans	0	0	0	0	0	2	4	8	9	8	8	12	4	0	0%	0	NA	
Average daily, young adults	37	37	37	36	36	36	37	37	36	36	37	36	37	36	2%	35	4%	
Average daily, older adults	74	73	73	74	73	73	73	73	73	73	73	73	73	73	0%	73	0%	
Average daily, outreach	0	1	8	21	27	34	29	30	32	38	40	44	25	1	NA	0	NA	
Average daily, other	253	219	136	106	94	130	133	137	126	121	127	138	143	86	66%	77	79%	

CRITICAL ACTIVITIES REPORT ADULT SERVICES - FISCAL YEAR 2008

														Year to Date Comparison			Latest Month Comparison	
														Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change Jun 08 vs Jun 07
SINGLE ADULT SERVICES: WOMEN																		
Percent Distribution of population																		
Average daily in assessment (percent)	12%	16%	17%	17%	17%	16%	14%	14%	14%	14%	12%	11%	15%	12%	2%	12%	0%	
Average daily in general beds (percent)	12%	12%	13%	15%	15%	13%	14%	15%	14%	15%	15%	15%	14%	11%	3%	12%	3%	
Average daily in programs (percent)	81%	76%	70%	68%	68%	70%	72%	71%	71%	71%	73%	74%	72%	77%	-5%	76%	-2%	
Average daily in reception center (percent)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%	
Average daily in employment (percent)	5%	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	8%	-4%	7%	-4%	
Average daily in mental health (percent)	45%	43%	43%	42%	42%	41%	42%	41%	41%	42%	42%	42%	42%	42%	0%	44%	-2%	
Average daily in substance abuse (percent)	9%	9%	8%	8%	8%	8%	9%	9%	9%	9%	9%	9%	9%	14%	-6%	12%	-3%	
Average daily in medical beds (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	0%	1%	0%	
Average daily in special populations (percent)	20%	18%	14%	12%	12%	15%	15%	16%	15%	15%	16%	17%	15%	10%	5%	10%	7%	
Average daily, veterans (percent)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	
Average daily, young adults (percent)	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	0%	2%	0%	
Average daily, older adults (percent)	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	0%	4%	0%	
Average daily, outreach (percent)	0%	0%	0%	1%	1%	2%	2%	2%	2%	2%	2%	2%	1%	NA	NA	0%	2%	
Average daily, other (percent)	14%	12%	7%	6%	5%	7%	7%	8%	7%	7%	7%	8%	8%	4%	3%	4%	4%	
Basic demographics																		
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	2,394	2,465	2,459	2,500	2,418	2,392	2,341	2,290	2,344	2,354	2,345	2,272	6,579	6,841	-4%	2,407	-6%	
Asian/Pacific Islander	10	11	13	13	15	14	9	8	7	7	10	8	31	37	-16%	10	-20%	
Black	1,163	1,206	1,194	1,190	1,132	1,099	1038	1,015	1,011	1,004	988	972	2,786	3,384	-18%	1,184	-18%	
Hispanic	415	415	395	401	379	352	347	324	323	317	325	306	960	1,204	-20%	411	-26%	
Native American	3	4	5	2	3	3	4	3	2	3	5	2	14	19	-26%	5	-60%	
White	203	203	185	191	185	179	175	169	160	158	152	147	416	526	-21%	199	-26%	
Other	51	49	37	42	44	46	37	45	43	34	34	29	97	130	-25%	50	-42%	
Unknown (please see definition)	549	577	630	661	660	699	731	726	798	831	831	808	2,275	1,541	48%	548	47%	
Age, number of unique individuals receiving services (total unduplicated)																		
18 to 29	503	506	512	494	483	482	472	459	482	471	472	441	1,688	1,815	-7%	511	-14%	
30 to 44	752	769	762	799	761	757	734	701	698	703	714	704	2,122	2,275	-7%	741	-5%	
45 to 64	1,053	1,100	1,090	1,111	1,084	1,056	1038	1,035	1,066	1,078	1,061	1,041	2,579	2,535	2%	1,063	-2%	
over 65	86	90	95	96	90	97	97	95	98	102	98	86	190	216	-12%	92	-7%	
FACILITIES																		
Total number of new clients at intake	257	303	249	246	231	234	210	182	231	227	214	184	2,768	2,884	-4%	249	-26%	
Average number of surge beds used	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0	0%	
Total number of days surge beds used	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%	
LENGTH OF STAY (LOS)																		
Average LOS for women (in days)	23	23	23	24	23	24	24	23	24	23	23	23	102	103	-1%	23	0%	