

Human Resources Administration

Department of Homeless Services

Molly Wasow Park Commissioner

150 Greenwich Street New York, NY 10007

929 221 7315 tel

Honorable Eric Adams Mayor of the City of New York City Hall New York, NY 10007

Honorable Adrienne Adams Speaker New York City Council City Hall New York, NY 10007

Re: HIV/AIDS Services Administration
Ouarterly Performance Report FY 23.4 (April – June 2023)

Dear Mayor Adams and Speaker Adams:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for April through June 2023. We welcome any questions.

Sincerely,

Molly Wasow Park

The City of New York Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

QUARTERLY PERFORMANCE REPORT

FY 23.4

April—June 2023



Eric Adams Mayor

Molly Wasow Park Commissioner

Jacqueline M. Dudley
Deputy Commissioner
HIV/AIDS Services Administration

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HIV/AIDS Services Administration Quarterly Performance Report April—June 2023

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management services;
- Emergency and permanent housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources, including for mental health, substance use and other supportive services.

HASA is committed to service provision that is client-centered, efficient, effective and of high quality. The work that HASA performs with its clients is based on the framework that all sectors of the community must work together to ensure that people living with HIV have adequate permanent housing, financial security, and access to medical care and other services necessary to allow them to appropriately manage their health and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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Caseload and Client Data

Admission Statistics ¹	Total for FY 23.4	FY 23 To Date
Information and Referral Inquiries at ServiceLine	2,354	13,236
Applications Received	1,373	5,608
Applications Ineligible: Did Not Meet Medical Criteria	47	159
Applications Pending	111	385
Applications Withdrawn By Referral Source	82	303
Applications Eligible	1,133	4,761
Cases Reopened	656	2,867
Cases Assigned	1,227	5,243
Cases Closed	1,261	5,214

	Cases Served @ FY 23.4
Numbers Served	End
Cases ²	32,458
Clients ³	32,867
ACMs ⁴	8,516
Total persons served by HASA	41,383

	Cases Served @ FY 23.3 %	
Cases By Unit Type	End	Cases
Single Cases	29,803	91.8%
Family Cases	2,607	8.0%
Prison (Assignment upon prison release)	48	0.1%
Total Cases	32,458	100.0%

 ¹ These admission statistics refer to medical determinations of HASA eligibility for case management services.
 ² A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.
 ³ A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

⁴ Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria. These individuals are spouses, dependent children, etc.

Cases By Field Center

Cases Served @ FY 23.4 End

		% of		
	Family	Family Cases	Overall	All Cases
Amsterdam	134	5.5%	2730	9.3%
Brownsville	470	19.3%	3766	12.8%
Coney Island	175	7.2%	2056	7.0%
Gramercy	6	0.2%	1293	4.4%
Grand Concourse	297	12.2%	2904	9.9%
Greenwood	218	8.9%	3230	11.0%
Hamilton	138	5.7%	2613	8.9%
Housing Placement Unit	71	2.9%	400	1.4%
Jerome	272	11.1%	2285	7.8%
Kingsbridge	347	14.2%	4226	14.4%
Queensboro	245	10.0%	3171	10.8%
Staten Island	0	0.0%	629	2.1%
In ServiceLine (pending assignment)	68	2.8%	44	0.1%
Total Cases	2,441	100.0%	29,347	100.0%

	Adult	s	Children (17 and under)		
Clients By Age Group and Gender	% of All Clients	Active Clients @ FY 23.4 End	% of All Clients	Active Clients @ FY 23.4 End	
Males	67.0%	22,037	0.0%	13	
Females	32.9%	10,802	0.0%	15	
Subtotal	99.9%	32,839	0.1%	28	
Total Clients	32,867				

	Clients Served	% of All
Clients By Borough of Residence	@ FY 23.4 End	Clients
Bronx	13,337	40.6%
Brooklyn	9,607	29.2%
Manhattan	6,002	18.3%
Queens	3,113	9.5%
Staten Island	762	2.3%
Unknown	46	0.1%
Total Clients	32,867	100.0%

Clients By Race / Ethnicity	Clients Served @ FY 23.4 End	% of All Clients
African-American	17,257	52.5%
Latino	10,921	33.2%
White	2,989	9.1%
Asian/Pacific Islander/Native American	342	1.0%
Unknown/Not Reported	1,358	4.1%
Total Clients	32,867	100.0%

Financial Assistance

BENEFITS

SUMMARY	Active Cases @	% of All
Number of Cases Receiving:	FY 23.4 End	Cases
Standard Rental Assistance	380	1.2%
Enhanced Rental Assistance	322	1.0%
Above Enhanced Rental Assistance	18,437	56.8%
Total receiving rental assistance	19,139	59.0%
Temporary Assistance to Needy Families (TANF)	1,363	4.2%
Safety Net (SN)	25,938	79.9%
Total receiving PA cash assistance	27,301	84.1%
Supplemental Security Income (SSI) 5	7,505	23.1%
Social Security Disability (SSD) ⁶	3,724	11.5%
Received both SSI & SSD	1,956	6.0%
Veterans Administration Benefits (VA) ⁷	114	0.4%
Total receiving SSI,SSD,VA benefits	13,299	41.0%

As of July 2015 the Housing Assistance data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

^{5,6,7} These figures represent all active HASA individuals with or without cash assistance.

Cash Assistance Data By Center Number of Closings/Reason for Closings

FY 23.4

	Excess	Excess Income w/	Where- abouts	Institution-			Failure to		
	Income	SS	Unknown	alized	Died	In Prision	Recert	Other	Total
Amsterdam	51	4	7	1	13	2	24	29	131
Brownsville	43	8	10	3	15	4	36	33	152
Coney Island	26	4	2	2	10	1	8	21	74
Crotona	14	5	5	0	13	0	25	15	77
Gramercy	54	12	8	6	19	5	33	33	170
Grand Concourse	22	5	15	1	13	6	10	24	96
Greenwood	39	7	22	4	16	6	13	29	136
Hamilton	34	9	1	1	10	1	28	28	112
Jerome	41	3	7	1	10	2	37	31	132
Kingsbridge	23	9	3	3	7	2	20	14	81
Queensboro	31	6	9	1	6	3	11	32	99
Staten Island	8	2	0	0	3	3	2	24	42
Total	386	74	89	23	135	35	247	313	1302

Cash Assistance Data By Center Cases Closed In Error/Days to Re-open ⁸

FY 23.4	0 to 15 days	16 to 30 days	31 to 45 days	46 to 60 days	61 to 75 days	76 to 90 days	90 + days	Total Cases Reopen ed
Amsterdam	6	2	0	2	0	2	0	12
Brownsville	3	3	0	1	0	0	1	8
Coney Island	1	0	0	1	0	0	1	3
Crotona	3	3	0	0	0	1	0	7
Gramercy	8	2	2	0	0	0	0	12
Grand Concourse	7	4	1	0	0	0	0	12
Greenwood	6	1	0	0	0	0	0	7
Hamilton	7	0	0	0	0	0	2	9
Jerome	8	4	2	0	1	0	1	16
Kingsbridge	2	2	2	2	0	1	1	10
Queensboro	3	0	2	0	0	0	1	6
Staten Island	1	0	0	0	0	0	0	1
Total	55	21	9	6	1	4	7	103

⁸ The re-openings report has been designed to show all re-openings that were closed in error, by days to re-open. These re-openings may include cases closed prior to the current reporting period, therefore the individual cases in each of the 2 reports on this page may not correlate to each other.

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	66	12	36
16 to 30 days	14	19	29
31 to 45 days	8	14	14
46 to 65 days	2	1	7
66 to 75 days	0	0	2
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	34	15
1 to 5 days	0	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	13
16 to 30 days	0	1
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	4
16 to 30 days	3	2
31 to 45 days	0	5
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	20	20
16 to 30 days	12	16	33
31 to 45 days	3	5	15
46 to 65 days	1	2	3
66 to 75 days	1	0	2
76+ days	2	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	28	22
1 to 5 days	1	0
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	16
16 to 30 days	0	2
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	2	3
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	40	11	20
16 to 30 days	16	13	30
31 to 45 days	4	2	10
46 to 65 days	1	2	2
66 to 75 days	1	0	1
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	10
1 to 5 days	0	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	12
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	1	1
31 to 45 days	1	9
46 to 65 days	3	0
66 to 75 days	2	0
76+ days	0	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	63	13	31
16 to 30 days	8	16	26
31 to 45 days	0	1	12
46 to 65 days	2	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	32	21
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	14
16 to 30 days	0	1
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	1
16 to 30 days	1	2
31 to 45 days	1	2
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	0	0

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	25	1	9
16 to 30 days	8	11	14
31 to 45 days	0	1	9
46 to 65 days	1	2	2
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	14	14
1 to 5 days	2	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	1
16 to 30 days	0	1
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	2	0
31 to 45 days	0	1
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	67	11	34
16 to 30 days	9	10	30
31 to 45 days	8	4	13
46 to 65 days	0	4	3
66 to 75 days	1	0	2
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	19
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	27	9
16 to 30 days	1	1
31 to 45 days	1	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	2
16 to 30 days	2	5
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	37	11	21
16 to 30 days	11	8	21
31 to 45 days	5	7	10
46 to 65 days	3	4	2
66 to 75 days	1	0	1
76+ days	6	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	18	13
1 to 5 days	0	3
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to De
0 to 15 days	24	10
16 to 30 days	0	2
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	1	4
31 to 45 days	2	4
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	66	14	25
16 to 30 days	18	13	30
31 to 45 days	9	18	21
46 to 65 days	3	6	8
66 to 75 days	0	0	2
76+ days	2	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	27	20
1 to 5 days	9	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	13
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	3
16 to 30 days	3	3
31 to 45 days	0	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	29	11	14
16 to 30 days	11	16	16
31 to 45 days	2	10	9
46 to 65 days	0	7	2
66 to 75 days	1	0	0
76+ days	2	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	3	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	8
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	3
16 to 30 days	2	2
31 to 45 days	1	3
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	89	18	18
16 to 30 days	36	17	34
31 to 45 days	6	10	24
46 to 65 days	1	9	5
66 to 75 days	2	0	1
76+ days	2	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	30	19
1 to 5 days	3	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	11
16 to 30 days	2	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to D
0 to 15 days	2	7
16 to 30 days	1	2
31 to 45 days	0	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	43	15	24
16 to 30 days	5	15	18
31 to 45 days	6	10	8
46 to 65 days	0	4	1
66 to 75 days	2	0	2
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	21	25
1 to 5 days	4	4
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denia
0 to 15 days	17	11
16 to 30 days	1	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	3
16 to 30 days	3	3
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	11	6	6
16 to 30 days	3	1	4
31 to 45 days	0	1	2
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	3
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	0	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	593	143	258
16 to 30 days	151	155	285
31 to 45 days	51	83	147
46 to 65 days	14	41	36
66 to 75 days	9	0	13
76+ days	14	2	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	253	184
1 to 5 days	24	34
6 to 10 days	2	2
11 to 17 days	0	0
18+ days	0	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	224	123
16 to 30 days	6	13
31 to 45 days	2	19
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	50	30
16 to 30 days	23	27
31 to 45 days	6	52
46 to 65 days	7	3
66 to 75 days	4	0
76+ days	0	0

Amsterdam: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	251	67	134
16 to 30 days	54	95	105
31 to 45 days	23	44	50
46 to 65 days	3	2	20
66 to 75 days	0	0	4
76+ days	0	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	92	53
1 to 5 days	21	30
6 to 10 days	2	0
11 to 17 days	0	1
18+ days	2	3

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	84	56
16 to 30 days	2	9
31 to 45 days	0	3
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to De
0 to 15 days	23	20
16 to 30 days	3	10
31 to 45 days	14	59
46 to 65 days	4	16
66 to 75 days	1	0
76+ days	5	0

Brownsville: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	244	90	115
16 to 30 days	68	93	108
31 to 45 days	18	20	59
46 to 65 days	5	2	23
66 to 75 days	1	0	3
76+ days	4	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	125	93
1 to 5 days	10	12
6 to 10 days	1	2
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denia
0 to 15 days	71	49
16 to 30 days	2	10
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	17
16 to 30 days	16	12
31 to 45 days	23	74
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Coney Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	132	47	71
16 to 30 days	43	43	75
31 to 45 days	12	15	34
46 to 65 days	2	6	6
66 to 75 days	1	0	1
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	63	35
1 to 5 days	1	13
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	36	27
16 to 30 days	6	7
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	13
16 to 30 days	13	4
31 to 45 days	2	39
46 to 65 days	3	3
66 to 75 days	2	1
76+ days	5	0

Crotona: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	236	68	111
16 to 30 days	48	76	80
31 to 45 days	7	8	36
46 to 65 days	5	3	11
66 to 75 days	0	0	1
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	117	43
1 to 5 days	3	47
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	47	51
16 to 30 days	1	2
31 to 45 days	0	3
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	5
16 to 30 days	7	5
31 to 45 days	7	45
46 to 65 days	1	5
66 to 75 days	1	0
76+ days	5	0

Gramercy Center: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	135	44	85
16 to 30 days	27	65	76
31 to 45 days	3	20	43
46 to 65 days	4	3	14
66 to 75 days	0	0	1
76+ days	0	1	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	58	51
1 to 5 days	4	7
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	66	54
16 to 30 days	1	6
31 to 45 days	1	1
46 to 65 days	0	2
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	10
16 to 30 days	11	8
31 to 45 days	20	43
46 to 65 days	0	10
66 to 75 days	0	0
76+ days	0	0

Grand Concourse: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	212	49	100
16 to 30 days	55	52	98
31 to 45 days	24	26	46
46 to 65 days	2	5	17
66 to 75 days	2	0	3
76+ days	1	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	67	56
1 to 5 days	4	5
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	70	63
16 to 30 days	2	5
31 to 45 days	2	3
46 to 65 days	0	1
66 to 75 days	1	0
76+ days	1	1

	Application to Provision of Benefits	Application to Denial
0 to 15 days	24	13
16 to 30 days	12	11
31 to 45 days	13	47
46 to 65 days	3	6
66 to 75 days	1	0
76+ days	9	6

Greenwood: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	179	48	81
16 to 30 days	40	50	80
31 to 45 days	17	29	41
46 to 65 days	7	11	19
66 to 75 days	3	3	1
76+ days	8	9	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	70	51
1 to 5 days	11	9
6 to 10 days	0	1
11 to 17 days	0	1
18+ days	0	0

Medicaid Separate Determinations

Application to Approval	Application to De
0 to 15 days 66	55
16 to 30 days 3	9
31 to 45 days 0	4
46 to 65 days 0	0
66 to 75 days 0	0
76+ days 0	1

	Application to Provision of Benefits	Application to D
0 to 15 days	17	15
16 to 30 days	1	15
31 to 45 days	7	56
46 to 65 days	9	11
66 to 75 days	1	0
76+ days	7	1

Hamilton: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	198	65	76
16 to 30 days	72	65	93
31 to 45 days	48	54	61
46 to 65 days	11	20	52
66 to 75 days	2	5	3
76+ days	3	4	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	70	56
1 to 5 days	24	12
6 to 10 days	4	1
11 to 17 days	1	0
18+ days	2	1

Medicaid Separate Determinations

	Application to Approval	Application to Deni
0 to 15 days	63	64
16 to 30 days	1	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	2

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	13
16 to 30 days	7	14
31 to 45 days	5	56
46 to 65 days	6	9
66 to 75 days	2	0
76+ days	11	0

Jerome: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	73	37	40
16 to 30 days	35	45	57
31 to 45 days	17	32	33
46 to 65 days	9	16	28
66 to 75 days	2	7	1
76+ days	3	6	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	17	16
1 to 5 days	4	5
6 to 10 days	2	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to De
0 to 15 days	47	25
16 to 30 days	3	3
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	14
16 to 30 days	8	8
31 to 45 days	8	42
46 to 65 days	8	6
66 to 75 days	1	0
76+ days	11	0

Kingsbridge: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	176	53	61
16 to 30 days	56	45	76
31 to 45 days	27	22	46
46 to 65 days	11	12	44
66 to 75 days	3	1	3
76+ days	4	8	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	94	72
1 to 5 days	19	19
6 to 10 days	6	2
11 to 17 days	1	1
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	51	31
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

	Application to Provision of Benefits	Application to Denial
0 to 15 days	26	17
16 to 30 days	8	18
31 to 45 days	10	80
46 to 65 days	2	11
66 to 75 days	0	1
76+ days	19	1

Queensboro: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	162	49	61
16 to 30 days	41	53	102
31 to 45 days	16	33	47
46 to 65 days	6	15	29
66 to 75 days	2	7	3
76+ days	1	12	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	115	99
1 to 5 days	23	25
6 to 10 days	6	5
11 to 17 days	1	0
18+ days	0	4

Medicaid Separate Determinations

	Application to Approval	Application to Deni
0 to 15 days	54	63
16 to 30 days	2	9
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0
16 to 30 days 31 to 45 days 46 to 65 days 66 to 75 days	2 0 0	9

	Application to Provision of Benefits	Application to Den
0 to 15 days	12	21
16 to 30 days	10	8
31 to 45 days	4	41
46 to 65 days	5	6
66 to 75 days	1	1
76+ days	13	2

Staten Island: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	51	17	28
16 to 30 days	11	9	24
31 to 45 days	5	3	12
46 to 65 days	2	1	1
66 to 75 days	0	0	0
76+ days	0	4	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	36	23
1 to 5 days	7	12
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	2	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	16
16 to 30 days	1	0
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	2
16 to 30 days	4	3
31 to 45 days	4	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	2	0

Totals for all Centers: Single Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2049	634	963
16 to 30 days	550	691	974
31 to 45 days	217	306	508
46 to 65 days	67	96	264
66 to 75 days	16	23	24
76+ days	25	45	14

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	924	648
1 to 5 days	131	196
6 to 10 days	23	12
11 to 17 days	3	3
18+ days	6	10

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	673	554
16 to 30 days	26	64
31 to 45 days	4	25
46 to 65 days	0	7
66 to 75 days	1	0
76+ days	1	6

	Application to Provision of Benefits	Application to Denial
0 to 15 days	232	160
16 to 30 days	100	116
31 to 45 days	117	589
46 to 65 days	42	83
66 to 75 days	10	3
76+ days	87	10

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	5	1
16 to 30 days	1	0	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	3	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Application to Provision of Benefits	Application to Denial
0	0
1	0
0	3
0	0
0	0
0	0
	of Benefits 0 1 0 0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	9	1
16 to 30 days	0	5	0
31 to 45 days	0	3	2
46 to 65 days	0	0	0
66 to 75 days	0	1	0
76+ days	1	2	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	6
31 to 45 days	0	4
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	1
16 to 30 days	1	0	2
31 to 45 days	0	0	0
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	1	3	1
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	3	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	3
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	1	2
16 to 30 days	3	5	0
31 to 45 days	1	18	1
46 to 65 days	0	2	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	6	3
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	0	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	0	2	0
31 to 45 days	0	2	0
46 to 65 days	1	2	0
66 to 75 days	0	0	0
76+ days	0	0	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	1
76+ days	0	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	1
16 to 30 days	2	6	1
31 to 45 days	1	4	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	2
16 to 30 days	1	4	0
31 to 45 days	0	3	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	6
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	1

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	2
16 to 30 days	4	17	1
31 to 45 days	0	8	2
46 to 65 days	1	1	1
66 to 75 days	0	1	1
76+ days	0	1	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	12
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	1
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	1

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	5	2
16 to 30 days	2	0	1
31 to 45 days	1	3	2
46 to 65 days	1	0	0
66 to 75 days	1	0	0
76+ days	0	0	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	0	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	0	0
16 to 30 days	1	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	0
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	20	13
16 to 30 days	16	42	7
31 to 45 days	3	41	12
46 to 65 days	3	5	7
66 to 75 days	1	2	1
76+ days	1	7	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	21	26
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	7
16 to 30 days	2	11
31 to 45 days	1	11
46 to 65 days	1	2
66 to 75 days	0	1
76+ days	3	2

Amsterdam: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	7	2
16 to 30 days	2	2	1
31 to 45 days	4	1	5
46 to 65 days	0	1	2
66 to 75 days	0	0	0
76+ days	0	7	0

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	1
1 to 5 days	2	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	3
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	2
16 to 30 days	2	0
31 to 45 days	2	5
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	2	0

Brownsville: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	21	37	10
16 to 30 days	14	28	16
31 to 45 days	1	8	9
46 to 65 days	2	3	3
66 to 75 days	0	4	0
76+ days	1	2	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	6
1 to 5 days	1	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	29	10
16 to 30 days	4	0
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	14
16 to 30 days	1	15
31 to 45 days	3	37
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	7	1

Coney Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	1	5
16 to 30 days	1	3	5
31 to 45 days	0	2	2
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	6	1

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	
1 to 5 days	0	
6 to 10 days	0	
11 to 17 days	0	
18+ days	1	

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	
16 to 30 days	0	
31 to 45 days	0	
46 to 65 days	0	
66 to 75 days	0	
76+ days	0	

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	0
16 to 30 days	1	2
31 to 45 days	1	3
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	1	0

Crotona: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	1	5
16 to 30 days	7	22	6
31 to 45 days	1	1	6
46 to 65 days	2	0	5
66 to 75 days	0	0	1
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	
1 to 5 days	0	
6 to 10 days	0	
11 to 17 days	0	
18+ days	0	

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	11	8
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	10
16 to 30 days	0	4
31 to 45 days	2	3
46 to 65 days	1	3
66 to 75 days	0	0
76+ days	2	0

Grand Concourse: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	7	5	4
16 to 30 days	6	35	5
31 to 45 days	3	37	5
46 to 65 days	1	2	8
66 to 75 days	0	1	0
76+ days	2	0	3

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day		0
1 to 5 days		0
6 to 10 days		1
11 to 17 days		0
18+ days		1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	20	15
16 to 30 days	0	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	8
16 to 30 days	3	8
31 to 45 days	1	18
46 to 65 days	1	2
66 to 75 days	0	0
76+ days	0	0

Greenwood: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	6	9
16 to 30 days	3	25	4
31 to 45 days	5	11	3
46 to 65 days	0	3	2
66 to 75 days	0	0	0
76+ days	0	0	4

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	4
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	4	23
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	5
16 to 30 days	1	7
31 to 45 days	2	9
46 to 65 days	1	0
66 to 75 days	0	1
76+ days	1	0

Hamilton: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	1	5
16 to 30 days	1	12	2
31 to 45 days	0	8	3
46 to 65 days	2	1	3
66 to 75 days	0	3	1
76+ days	0	2	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days		3
16 to 30 days		0
31 to 45 days		0
46 to 65 days		0
66 to 75 days		0
76+ days		0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	0
16 to 30 days	0	0
31 to 45 days	2	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	2	0

Jerome: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	11	5
16 to 30 days	2	7	5
31 to 45 days	4	9	5
46 to 65 days	1	4	2
66 to 75 days	0	1	2
76+ days	0	3	2

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	0
1 to 5 days	0	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	9
16 to 30 days	2	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	1	1
31 to 45 days	0	10
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	3	2

Kingsbridge: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	9	7	2
16 to 30 days	6	21	6
31 to 45 days	8	15	5
46 to 65 days	5	6	7
66 to 75 days	1	0	3
76+ days	2	9	8

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	1

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	11
16 to 30 days	0	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	2
16 to 30 days	1	6
31 to 45 days	5	31
46 to 65 days	0	4
66 to 75 days	0	0
76+ days	2	0

Queensboro: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	17	3
16 to 30 days	2	2	2
31 to 45 days	3	7	6
46 to 65 days	1	3	1
66 to 75 days	0	0	1
76+ days	1	5	5

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	2
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	12
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	1	3
31 to 45 days	2	9
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

Staten Island: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	2	0
16 to 30 days	2	2	0
31 to 45 days	0	0	1
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

Immediate Needs

Application to first	Application to first
Application to first Immediate Needs Grant	Expedited Food Stamp
Ininediate Needs Grant	Grant

Same Day 1 to 5 days 6 to 10 days 11 to 17 days 18+ days

Medicaid Separate Determinations

Application to Approval		Application to Denial
0 to 15 days	4	
16 to 30 days	0	
31 to 45 days	0	
46 to 65 days	0	
66 to 75 days	0	
76+ days	0	

	Application to Provision of Benefits	Application to Denial		
0 to 15 days	2	1		
16 to 30 days	0	2		
31 to 45 days	0	2		
46 to 65 days	0	0		
66 to 75 days	0	0		
76+ days	1	0		

Totals for all Centers: Family Cases

Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	95	95	50
16 to 30 days	46	159	52
31 to 45 days	29	99	50
46 to 65 days	14	23	37
66 to 75 days	1	9	8
76+ days	6	34	34

Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	23	15
1 to 5 days	3	5
6 to 10 days	1	1
11 to 17 days	0	0
18+ days	3	2

Medicaid Separate Determinations

	Application to Approval	Application to Denial	
0 to 15 days	88	94	
16 to 30 days	6	5	
31 to 45 days	0	1	
46 to 65 days	0	0	
66 to 75 days	0	0	
76+ days	0	0	

	Application to Provision of Benefits	Application to Denial	
0 to 15 days	23	48	
16 to 30 days	11	48	
31 to 45 days	20	133	
46 to 65 days	6	13	
66 to 75 days	1	1	
76+ days	22	3	

Number of Days from Initial Request to Completed Application

Т	o	tal	for	all	Cei	nter	S
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	915	9	0	0	1	925
Ongoing Rent	501	12	0	1	1	515
Rent Increase	1749	16	0	0	2	1767
Establishment of Home	537	6	0	0	0	543
Clothing	117	0	0	0	0	117
Client Share Rent Arrears	1821	27	0	0	3	1851
Miscellaneous	693	7	0	0	0	700
Work Opp & Trans Bens	40	0	0	0	0	40
Moving Expenses	89	2	0	0	0	91
Storage Fees	245	2	0	0	0	247
Grand Total	6707	81	0	1	7	6796

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	1	0	0	0	80
Ongoing Rent	67	5	0	1	0	73
Rent Increase	115	6	0	0	0	121
Establishment of Home	57	2	0	0	0	59
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	110	12	0	0	0	122
Miscellaneous	49	1	0	0	0	50
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	35	1	0	0	0	36
Subtotal	525	28	0	1	0	554

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	0	0	0	0	120
Ongoing Rent	61	2	0	0	0	63
Rent Increase	200	3	0	0	0	203
Establishment of Home	43	0	0	0	0	43
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	184	3	0	0	0	187
Miscellaneous	110	0	0	0	0	110
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	16	0	0	0	0	16
Storage Fees	12	0	0	0	0	12
Subtotal	758	8	0	0	0	766

Number of Days from Initial Request to Completed Application

Coney	[,] Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	1	51
Ongoing Rent	41	0	0	0	0	41
Rent Increase	128	0	0	0	0	128
Establishment of Home	29	0	0	0	0	29
Clothing	11	0	0	0	0	11
Client Share Rent Arrears	122	0	0	0	0	122
Miscellaneous	58	0	0	0	0	58
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	20	0	0	0	0	20
Subtotal	473	0	0	0	1	474

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	0	0	0	0	56
Ongoing Rent	35	0	0	0	0	35
Rent Increase	152	0	0	0	0	152
Establishment of Home	48	0	0	0	0	48
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	147	0	0	0	0	147
Miscellaneous	40	0	0	0	0	40
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	1	0	0	0	5
Storage Fees	21	0	0	0	0	21
Subtotal	521	1	0	0	0	522

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	2	0	0	0	57
Ongoing Rent	14	0	0	0	0	14
Rent Increase	26	1	0	0	0	27
Establishment of Home	37	2	0	0	0	39
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	36	0	0	0	0	36
Miscellaneous	22	1	0	0	0	23
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	0	0	0	0	2
Storage Fees	8	1	0	0	0	9
Subtotal	210	7	0	0	0	217

Number of Days from Initial Request to Completed Application

Grand	Concourse
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Request Type	0-15 days	16-30 days	s 31-45 days	46-75 days	76+ days	Total
New Apartment	72	1	0	0	0	73
Ongoing Rent	57	0	0	0	0	57
Rent Increase	189	1	0	0	1	191
Establishment of Home	47	1	0	0	0	48
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	234	0	0	0	2	236
Miscellaneous	59	0	0	0	0	59
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	7	0	0	0	0	7
Storage Fees	10	0	0	0	0	10
Subtotal	691	3	0	0	3	697

Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	92	1	0	0	0	93
Ongoing Rent	47	0	0	0	1	48
Rent Increase	167	0	0	0	0	167
Establishment of Home	39	0	0	0	0	39
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	148	4	0	0	0	152
Miscellaneous	69	1	0	0	0	70
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	12	0	0	0	0	12
Storage Fees	19	0	0	0	0	19
						0
Subtotal	604	6	0	0	1	611

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59 42	0	0	0 0	0 0	59
Ongoing Rent		0				42
Rent Increase	118	0	0	0	1	119
Establishment of Home	46	0	0	0	0	46
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	151	1	0	0	1	153
Miscellaneous	37	4	0	0	0	41
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	8	0	0	0	0	8
Storage Fees	41	0	0	0	0	41
Subtotal	516	5	0	0	2	523

Number of Days from Initial Request to Completed Application

<u>HPU</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	0	50
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	25	0	0	0	0	25
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	24	0	0	0	0	24
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	5	0	0	0	0	5
Subtotal	107	0	0	0	0	107
<u>Jerome</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	1	0	0	0	58
Ongoing Rent	25	0	0	0	0	25
Rent Increase	144	0	0	0	0	144
Establishment of Home	29	0	0	0	0	29
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	199	0	0	0	0	199
Miscellaneous	37	0	0	0	0	37
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	517	1	0	0	0	518
<u>Kingsbridge</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	104	1	0	0	0	105
Ongoing Rent	36	0	0	0	0	36
Rent Increase	275	0	0	0	0	275
Establishment of Home	59	0	0	0	0	59
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	310	1	0	0	0	311
Miscellaneous	106	0	0	0	0	106
Work Opp & Trans Bens	9	0	0	0	0	9
Moving Expenses	14	1	0	0	0	15
Storage Fees	24	0	0	0	0	24

3

953

0

0

956

0

Subtotal

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100 64	2	0 0	0 0	0 0	102
Ongoing Rent		3				67
Rent Increase	197	3	0	0	0	200
Establishment of Home	68	1	0	0	0	69
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	142	5	0	0	0	147
Miscellaneous	59	0	0	0	0	59
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	2	0	0	0	0	2
Storage Fees	26	0	0	0	0	26
Subtotal	669	14	0	0	0	683

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	21	0	0	0	0	21
Ongoing Rent	12	2	0	0	0	14
Rent Increase	38	2	0	0	0	40
Establishment of Home	10	0	0	0	0	10
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	38	1	0	0	0	39
Miscellaneous	23	0	0	0	0	23
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	8	0	0	0	0	8
Subtotal	163	5	0	0	0	168

Number of Days from Completed Application to Approval or Denial

Total	for	all	Centers
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Total for all Centers						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	799	133	2	1	0	935
Ongoing Rent	423	104	4	0	0	531
Rent Increase	1,644	147	6	0	5	1,802
Establishment of Home	466	77	3	0	1	547
Clothing	106	12	1	0	0	119
Client Share Rent Arrears	1,495	396	18	0	3	1,912
Miscellaneous	677	36	3	0	0	716
Work Opp & Trans Bens	31	8	1	0	0	40
Moving Expenses	80	6	1	0	1	88
Storage Fees	220	18	1	0	1	240
Grand Total	5,941	937	40	1	11	6,930
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	70	8	0	0	0	78
Ongoing Rent	67	6	0	0	0	73
Rent Increase	109	7	0	0	0	116
Establishment of Home	49	6	0	0	0	55
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	92	26	1	0	0	119
Miscellaneous	48	1	0	0	0	49
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	6	0	0	0	0	6
Storage Fees	30	6	0	0	0	36
Subtotal	478	61	1	0	0	540
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	109	16	0	0	0	125
Ongoing Rent	52	13	0	0	0	65
Rent Increase	185	10	0	0	0	195
Establishment of Home	38	5	0	0	0	43
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	151	27	0	0	1	179
Miscellaneous	109	1	0	0	0	110
Work Opp & Trans Bens	4	1	0	0	0	5
	47	0	0	0	0	17
Moving Expenses	17	0	0	0	0	17

686

73

0

0

760

Subtotal

Number of Days from Completed Application Approval or Denial

Coney	Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	4	0	0	0	52
Ongoing Rent	39	2	0	0	0	41
Rent Increase	126	1	0	0	0	127
Establishment of Home	26	4	0	0	0	30
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	104	11	0	0	0	115
Miscellaneous	62	0	0	0	0	62
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	8	0	0	0	0	8
Storage Fees	20	1	0	0	0	21
Subtotal	446	25	0	0	0	471

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	61	0	0	0	0	61
Ongoing Rent	33	2	0	0	0	35
Rent Increase	150	2	0	0	0	152
Establishment of Home	51	0	0	0	0	51
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	142	13	0	0	0	155
Miscellaneous	42	0	0	0	0	42
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	3	0	0	0	0	3
Storage Fees	19	1	0	0	0	20
Subtotal	518	19	0	0	0	537

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	39	18	1	0	0	58
Ongoing Rent	5	9	0	0	0	14
Rent Increase	25	8	0	0	1	34
Establishment of Home	28	12	2	0	1	43
Clothing	6	2	1	0	0	9
Client Share Rent Arrears	26	16	1	0	1	44
Miscellaneous	15	5	2	0	0	22
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	1	0	0	0	2
Storage Fees	4	2	1	0	1	8
Subtotal	149	73	8	0	4	234

Number of Days from Completed Application Approval or Denial

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	11	0	0	0	67
Ongoing Rent	47	10	0	0	0	57
Rent Increase	175	12	0	0	0	187
Establishment of Home	39	7	0	0	0	46
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	182	53	0	0	0	235
Miscellaneous	56	0	0	0	0	56
Work Opp & Trans Bens	6	2	0	0	0	8
Moving Expenses	6	0	0	0	0	6
Storage Fees	9	0	0	0	0	9
Subtotal	583	95	0	0	0	678

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	12	0	0	0	91
Ongoing Rent	33	13	0	0	0	46
Rent Increase	152	16	0	0	0	168
Establishment of Home	31	7	0	0	0	38
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	128	31	2	0	0	161
Miscellaneous	70	4	0	0	0	74
Work Opp & Trans Bens	2	2	1	0	0	5
Moving Expenses	11	0	0	0	0	11
Storage Fees	17	0	0	0	0	17
Subtotal	530	85	3	0	0	618

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	32	27	1	0	0	Total
Ongoing Rent	20	24	2	0	0	46
Rent Increase	89	44	1	0	0	134
Establishment of Home	25	17	1	0	0	43
Clothing	13	4	0	0	0	17
Client Share Rent Arrears	73	91	3	0	0	167
Miscellaneous	35	8	1	0	0	44
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	3	1	0	0	7
Storage Fees	32	5	0	0	0	37
Subtotal	322	196	9	0	0	527

Number of Days from Completed Application Approval or Denial

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	0	50
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	28	0	0	0	0	28
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	24	0	0	0	0	24
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	5	0	0	0	0	5
Subtotal	110	0	0	0	0	110

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	54	9	0	0	0	63
Ongoing Rent	22	4	0	0	0	26
Rent Increase	143	4	0	0	1	148
Establishment of Home	29	2	0	0	0	31
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	195	16	1	0	1	213
Miscellaneous	38	0	0	0	0	38
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	5	0	0	0	0	5
Storage Fees	16	0	0	0	0	16
Subtotal	507	35	1	0	2	545

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	20	0	1	0	104
Ongoing Rent	31	8	1	0	0	40
Rent Increase	262	24	3	0	2	291
Establishment of Home	46	14	0	0	0	60
Clothing	17	1	0	0	0	18
Client Share Rent Arrears	237	78	7	0	0	322
Miscellaneous	98	12	0	0	0	110
Work Opp & Trans Bens	8	1	0	0	0	9
Moving Expenses	12	2	0	0	1	15
Storage Fees	21	1	0	0	0	22
Subtotal	815	161	11	1	3	991

Number of Days from Completed Application Approval or Denial

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	3	0	0	0	106
Ongoing Rent	61	9	0	0	0	70
Rent Increase	198	7	1	0	1	207
Establishment of Home	71	0	0	0	0	71
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	136	20	2	0	0	158
Miscellaneous	62	2	0	0	0	64
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	0	0	0	0	4
Storage Fees	26	1	0	0	0	27
Subtotal	671	44	3	0	1	719

Staten	Isl	and
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	15	5	0	0	0	20
Ongoing Rent	12	4	1	0	0	17
Rent Increase	30	12	1	0	0	43
Establishment of Home	5	3	0	0	0	8
Clothing	6	1	0	0	0	7
Client Share Rent Arrears	29	14	1	0	0	44
Miscellaneous	18	3	0	0	0	21
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	7	1	0	0	0	8
Subtotal	126	43	3	0	0	172

Number of Days from Approval to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	644	24	1	1	1	671
Ongoing Rent	225	48	7	0	1	281
Rent Increase	966	226	47	3	2	1,244
Establishment of Home	411	22	0	1	0	434
Clothing	53	0	0	0	0	53
Client Share Rent Arrears	1,167	93	4	0	0	1,264
Miscellaneous	529	26	2	0	1	558
Work Opp & Trans Bens	26	0	0	0	0	26
Moving Expenses	64	1	0	0	0	65
Storage Fees	169	10	0	0	0	179
Grand Total	4,254	450	61	5	5	4,775

<u>Amsterdam</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	55	1	0	0	0	56
Ongoing Rent	31	5	0	0	0	36
Rent Increase	74	4	1	0	0	79
Establishment of Home	47	0	0	0	0	47
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	59	1	0	0	0	60
Miscellaneous	28	1	0	0	0	29
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	0	0	0	0	5
Storage Fees	31	0	0	0	0	31
Subtotal	333	12	1	0	0	346

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	88	0	0	0	0	88
Ongoing Rent	32	1	0	0	0	33
Rent Increase	144	0	0	0	0	144
Establishment of Home	32	1	0	0	0	33
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	116	0	0	0	0	116
Miscellaneous	98	0	0	0	0	98
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	17	0	0	0	0	17
Storage Fees	7	0	0	0	0	7
Subtotal	544	2	0	0	0	546

Number of Days from Approval to Provision of Benefits

Coney	[,] Island
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	3	0	0	0	38
Ongoing Rent	19	5	1	0	0	25
Rent Increase	57	19	0	0	1	77
Establishment of Home	20	4	0	0	0	24
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	78	5	1	0	0	84
Miscellaneous	49	5	0	0	0	54
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	16	1	0	0	0	17
Subtotal	288	42	2	0	1	333

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	51	3	1	1	1	57
Ongoing Rent	6	18	4	0	0	28
Rent Increase	21	87	37	2	0	147
Establishment of Home	47	1	0	1	0	49
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	105	3	0	0	0	108
Miscellaneous	38	0	1	0	0	39
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	3	0	0	0	0	3
Storage Fees	16	1	0	0	0	17
Subtotal	294	113	43	4	1	455

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	37	0	0	0	0	37
Ongoing Rent	7	0	0	0	0	7
Rent Increase	5	1	0	0	0	6
Establishment of Home	28	1	0	0	0	29
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	19	0	0	0	0	19
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	2	0	0	0	0	2
Subtotal	114	3	0	0	0	117

Number of Days from Approval to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	2	0	0	0	46
Ongoing Rent	33	2	0	0	0	35
Rent Increase	119	16	0	0	0	135
Establishment of Home	35	0	0	0	0	35
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	166	8	0	0	0	174
Miscellaneous	47	0	0	0	0	47
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	2	0	0	0	0	2
Storage Fees	7	0	0	0	0	7
Subtotal	463	28	0	0	0	491

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	0	0	0	0	50
Ongoing Rent	7	0	0	0	0	7
Rent Increase	41	10	0	0	0	51
Establishment of Home	27	1	0	0	0	28
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	107	2	0	0	0	109
Miscellaneous	52	5	0	0	0	57
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	6	0	0	0	0	6
Storage Fees	9	1	0	0	0	10
•						0
Subtotal	304	19	0	0	0	323

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	1	0	0	0	49
Ongoing Rent	18	0	0	0	0	18
Rent Increase	70	2	0	0	0	72
Establishment of Home	31	4	0	0	0	35
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	129	8	0	0	0	137
Miscellaneous	32	0	0	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	1	0	0	0	6
Storage Fees	29	1	0	0	0	30
Subtotal	371	17	0	0	0	388

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	0	0	0	0	53
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	29	1	0	0	0	30
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	23	1	0	0	0	24
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	6	0	0	0	0	6
Subtotal	112	2	0	0	0	114

Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	7	0	0	0	36
Ongoing Rent	7	9	1	0	0	17
Rent Increase	46	53	7	0	0	106
Establishment of Home	20	4	0	0	0	24
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	105	46	2	0	0	153
Miscellaneous	24	10	0	0	0	34
Work Opp & Trans Bens	2	0	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	8	3	0	0	0	11
Subtotal	247	132	10	0	0	389

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	4	0	0	0	61
Ongoing Rent	32	0	0	0	1	33
Rent Increase	249	13	0	0	1	263
Establishment of Home	32	2	0	0	0	34
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	157	6	0	0	0	163
Miscellaneous	66	2	0	0	1	69
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	10	0	0	0	0	10
Storage Fees	11	0	0	0	0	11
Subtotal	623	27	0	0	3	653

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	83	3	0	0	0	86
Ongoing Rent	30	8	1	0	0	39
Rent Increase	129	20	1	1	0	151
Establishment of Home	59	3	0	0	0	62
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	101	11	1	0	0	113
Miscellaneous	48	0	0	0	0	48
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	5	0	0	0	0	5
Storage Fees	21	2	0	0	0	23
Subtotal	482	47	3	1	0	533

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	0	0	0	0	14
Ongoing Rent	3	0	0	0	0	3
Rent Increase	11	1	1	0	0	13
Establishment of Home	4	0	0	0	0	4
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	25	3	0	0	0	28
Miscellaneous	11	1	1	0	0	13
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	3	0	0	0	0	3
Storage Fees	6	1	0	0	0	7
Subtotal	79	6	2	0	0	87

Number of Days from Completed Application to Provision of Benefits

Total for all Cente	rs
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	476	194	9	2	1	682
Ongoing Rent	143	127	16	0	1	287
Rent Increase	760	408	81	7	5	1,261
Establishment of Home	295	139	8	1	0	443
Clothing	53	3	0	0	0	56
Client Share Rent Arrears	820	520	31	0	1	1,372
Miscellaneous	465	102	4	0	1	572
Work Opp & Trans Bens	16	12	0	0	0	28
Moving Expenses	55	12	0	0	1	68
Storage Fees	151	28	1	0	0	180
Grand Total	3,234	1,545	150	10	10	4,949

<u>Amsterdam</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	40	16	0	0	0	56
Ongoing Rent	19	17	0	0	0	36
Rent Increase	44	33	2	0	0	79
Establishment of Home	31	14	1	0	0	46
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	35	25	0	0	0	60
Miscellaneous	27	2	0	0	0	29
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	5	0	0	0	0	5
Storage Fees	27	4	0	0	0	31
Subtotal	231	111	3	0	0	345

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	80	9	0	0	0	89
Ongoing Rent	30	3	0	0	0	33
Rent Increase	129	14	0	0	0	143
Establishment of Home	28	5	0	0	0	33
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	95	20	0	0	1	116
Miscellaneous	97	1	0	0	0	98
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	17	0	0	0	0	17
Storage Fees	7	0	0	0	0	7
Subtotal	492	53	0	0	1	546

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	6	0	0	0	37
Ongoing Rent	11	13	1	0	0	25
Rent Increase	45	30	1	0	1	77
Establishment of Home	18	6	0	0	0	24
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	58	26	1	0	0	85
Miscellaneous	43	10	0	0	0	53
Work Opp & Trans Bens	1	4	0	0	0	5
Moving Expenses	3	0	0	0	0	3
Storage Fees	14	3	0	0	0	17
Subtotal	229	99	3	0	1	332

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	49	5	2	1	1	58
Ongoing Rent	3	15	10	0	0	28
Rent Increase	13	75	54	5	0	147
Establishment of Home	41	7	0	1	0	49
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	99	24	0	0	0	123
Miscellaneous	36	2	1	0	0	39
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	3	0	0	0	0	3
Storage Fees	15	2	0	0	0	17
Subtotal	266	131	67	7	1	472

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	19	16	2	0	0	37
Ongoing Rent	1	4	2	0	0	7
Rent Increase	2	4	0	0	0	6
Establishment of Home	11	14	4	0	0	29
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	10	9	0	0	0	19
Miscellaneous	8	5	1	0	0	14
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	0	0	0	0	1
Storage Fees	1	1	0	0	0	2
Subtotal	55	53	9	0	0	117

Number of Days from Completed Application to Provision of Benefits

Grand	Conc	ourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	23	22	0	1	0	46
Ongoing Rent	23	13	0	0	0	36
Rent Increase	112	36	0	0	0	148
Establishment of Home	21	14	0	0	0	35
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	89	84	2	0	0	175
Miscellaneous	45	3	0	0	0	48
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	1	1	0	0	0	2
Storage Fees	7	0	0	0	0	7
Subtotal	329	175	2	1	0	507
Greenwood						
Greenwood Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
	0-15 days 34	16-30 days 16	31-45 days 0	46-75 days 0	76+ days 0	Total 50
Request Type	-	-			76+ days 0 0	
Request Type New Apartment	34	16		0	0	50
Request Type New Apartment Ongoing Rent	34 5	16 2	0	0	0	50 7
Request Type New Apartment Ongoing Rent Rent Increase	34 5 29	16 2 22	0 0 0	0 0 0	0 0	50 7 51
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home	34 5 29 17	16 2 22 11	0 0 0	0 0 0	0 0 0	50 7 51 28
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing	34 5 29 17 2	16 2 22 11 0	0 0 0 0	0 0 0 0	0 0 0 0	50 7 51 28 2
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears	34 5 29 17 2 74	16 2 22 11 0 37	0 0 0 0 0 3	0 0 0 0 0	0 0 0 0 0	50 7 51 28 2 114
Request Type New Apartment Ongoing Rent Rent Increase Establishment of Home Clothing Client Share Rent Arrears Miscellaneous	34 5 29 17 2 74	16 2 22 11 0 37 13	0 0 0 0 0 3	0 0 0 0 0 0	0 0 0 0 0	50 7 51 28 2 114 57

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Subtotal

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	14	32	3	0	0	49
Ongoing Rent	10	10	1	0	0	21
Rent Increase	32	43	0	0	0	75
Establishment of Home	6	26	3	0	0	35
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	32	96	10	0	0	138
Miscellaneous	17	15	0	0	0	32
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	1	5	0	0	0	6
Storage Fees	20	10	0	0	0	30
Subtotal	139	239	17	0	0	395

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Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	2	0	0	0	50
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	28	2	0	0	0	30
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	22	2	0	0	0	24
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	6	0	0	0	0	6
Subtotal	105	6	0	0	0	111
loromo						
Jerome Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	20	1	0	0	39
Ongoing Rent	1	15	1	0	0	17
Rent Increase	34	57	15	0	0	106
Establishment of Home	14	11	0	0	0	25
Clothing	2	0	0	0	0	2
Client Share Rent Arrears	76	81	3	0	0	160
Miscellaneous	20	15	0	0	0	35
Work Opp & Trans Bens	1	1	0	0	0	2
Moving Expenses	4	0	0	0	0	4
Storage Fees	8	3	0	0	0	11
Subtotal	178	203	20	0	0	401
<u>Kingsbridge</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	32	0	0	0	70
Ongoing Rent	15	18	0	0	1	34
Rent Increase	203	56	2	0	3	264
Establishment of Home	22	21	0	0	0	43
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	162	72	7	0	0	241
Miscellaneous	58	22	1	0	1	82
Work Opp & Trans Bens	3	1	0	0	0	4
Moving Expenses	10	2	0	0	1	13
Storage Fees	11	1	0	0	0	12
Subtotal	531	225	10	0	6	772

Number of Days from Completed Application to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	73	13	1	0	0	87
Ongoing Rent	25	14	1	0	0	40
Rent Increase	111	34	4	2	1	152
Establishment of Home	55	7	0	0	0	62
Clothing	3	0	0	0	0	3
Client Share Rent Arrears	75	33	5	0	0	113
Miscellaneous	38	10	0	0	0	48
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	1	0	0	0	5
Storage Fees	20	3	0	0	0	23
Subtotal	407	115	11	2	1	536

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	9	5	0	0	0	14
Ongoing Rent	0	3	0	0	0	18
Rent Increase	6	4	3	0	0	27
Establishment of Home	3	1	0	0	0	21
Clothing	2	0	0	0	0	9
Client Share Rent Arrears	15	13	0	0	0	13
Miscellaneous	10	2	1	0	0	16
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	2	1	0	0	0	3
Storage Fees	6	C) 1	0	0	7
Subtotal	53	29	5	0	0	87

Number of Days from Initial Request to Completed Application

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Miscellaneous

Storage Fees

Subtotal

Moving Expenses

Work Opp & Trans Bens

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	3513	67	2	1	3	3586
Ongoing Rent	1994	39	1	1	1	2036
Rent Increase	7204	46	1	0	4	7255
Establishment of Home	2054	36	1	0	1	2092
Clothing	448	11	0	0	0	459
Client Share Rent Arrears	6433	96	0	0	3	6532
Miscellaneous	2607	35	2	0	2	2646
Work Opp & Trans Bens	215	1	1	0	0	217
Moving Expenses	336	6	0	0	0	342
Storage Fees	793	7	1	0	0	801
Grand Total	25597	344	9	2	14	25966
<u>Amsterdam</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	256	8	0	0	0	264
Ongoing Rent	249	15	0	1	0	265
Rent Increase	473	12	0	0	0	485
Establishment of Home	159	7	0	0	0	166
Clothing	45	2	0	0	0	47
Client Share Rent Arrears	442	29	0	0	0	471
Miscellaneous	206	3	0	0	1	210
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	29	0	0	0	0	29
Storage Fees	142	2	0	0	0	144
Subtotal	2011	78	0	1	1	2091
<u>Brownsville</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	487	3	0	0	0	490
Ongoing Rent	239	2	0	0	0	241
Rent Increase	828	5	0	0	0	833
Establishment of Home	175	0	0	0	0	175
Clothing	42	1	0	0	0	43
Client Share Rent Arrears	677	6	0	0	0	683

Number of Days from Initial Request to Completed Application

Coney Islar	ηd
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	208	1	0	0	1	210
Ongoing Rent	150	0	0	0	0	150
Rent Increase	545	1	0	0	0	546
Establishment of Home	93	0	0	0	0	93
Clothing	34	0	0	0	0	34
Client Share Rent Arrears	339	2	0	0	0	341
Miscellaneous	208	1	0	0	0	209
Work Opp & Trans Bens	42	0	0	0	0	42
Moving Expenses	32	0	0	0	0	32
Storage Fees	62	0	0	0	0	62
Subtotal	1713	5	0	0	1	1719

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total						
New Apartment	273	0	0	0	0	273						
Ongoing Rent	129	0	0	0	0	0	0	129				
Rent Increase	639	1	0	0	0	640						
Establishment of Home	200	0	0	0	0	200						
Clothing Client Share Rent Arrears	49 472	_	-	_		49	49	49	0 0	0	0	49
						0	0	0	473			
Miscellaneous	195	0	0	0	0	195						
Work Opp & Trans Bens	14	0	0	0	0	14						
Moving Expenses	13	1	0	0	0	14						
Storage Fees	52	0	0	0	0	52						
Subtotal	2036	3	0	0	0	2039						

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	175	7	1	0	0	183
Ongoing Rent	61	5	0	0	0	66
Rent Increase	147	3	1	0	0	151
Establishment of Home	136	5	0	0	0	141
Clothing	31	0	0	0	0	31
Client Share Rent Arrears	137	7	0	0	0	144
Miscellaneous	66	2	0	0	0	68
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	9	0	0	0	0	9
Storage Fees	23	2	0	0	0	25
Subtotal	790	31	2	0	0	823

Number of Days from Initial Request to Completed Application <u>Grand Concourse</u>

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	288	2	0	0	1	291
Ongoing Rent	190	1	0	0	0	191
Rent Increase	835	2	0	0	2	839
Establishment of Home	203	2	0	0	1	206
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	823	2	0	0	2	827
Miscellaneous	205	2	1	0	1	209
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	28	1	0	0	0	29
Storage Fees	47	0	0	0	0	47
Subtotal	2657	12	1	0	7	2677
Greenwood						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	308	13	0	0	0	321
Ongoing Rent	178	0	0	0	1	179
Rent Increase	622	4	0	0	1	627
Establishment of Home	154	3	0	0	0	157
Clothing	30	0	0	0	0	30
Client Share Rent Arrears	489	12	0	0	0	501
Miscellaneous	222	3	0	0	0	225
Work Opp & Trans Bens	11	1	1	0	0	13
Moving Expenses	36	0	0	0	0	36
Storage Fees	58	0	0	0	0	58
Subtotal	2108	36	1	0	2	2147
<u>Hamilton</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	207	3	0	0	0	210
Ongoing Rent	185	0	0	0	0	185
Rent Increase	500	1	0	0	1	502
Establishment of Home	149	3	0	0	0	152
Clothing	54	3	0	0	0	57
Client Share Rent Arrears	541	11	0	0	1	553
Miscellaneous	171	9	0	0	0	180
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	23	0	0	0	0	23
Storage Fees	96	1	0	0	0	97
Subtotal	1931	31	0	0	2	1964

Number of Days from Initial Request to Completed Application

<u>HPU</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	192	7	1	1	0	201
Ongoing Rent	6	0	0	0	0	6
Rent Increase	0	0	0	0	0	0
Establishment of Home	95	7	1	0	0	103
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	91	2	0	0	0	93
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0	0	0	0	5
Storage Fees	25	0	0	0	0	25
Subtotal	429	17	2	1	0	449
<u>Jerome</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	259	1	0	0	1	261
Ongoing Rent	111	0	0	0	0	111
Rent Increase	583	0	0	0	0	583
Establishment of Home	148	0	0	0	0	148
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	719	0	0	0	0	719
Miscellaneous	155	0	0	0	0	155
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	19	0	0	0	0	19
Storage Fees	34	0	0	0	0	34
Subtotal	2072	1	0	0	1	2074
<u>Kingsbridge</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	385	9	0	0	0	394
Ongoing Rent	170	1	0	0	0	171
Rent Increase	1066	4	0	0	0	1070
Establishment of Home	252	4	0	0	0	256
Clothing	63	2	0	0	0	65
Client Share Rent Arrears	1101	10	0	0	0	1111
Miscellaneous	427	10	0	0	0	437
Work Opp & Trans Bens	47	0	0	0	0	47
Moving Expenses	33	2	0	0	0	35
Storage Fees	75	1	0	0	0	76
Subtotal	3619	43	0	0	0	3662

Number of Days from Initial Request to Completed Application

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	386	9	0	0	0	395
Ongoing Rent	256	10	1	0	0	267
Rent Increase	792	9	0	0	0	801
Establishment of Home	259	3	0	0	0	262
Clothing	30	1	0	0	0	31
Client Share Rent Arrears	544	11	0	0	0	555
Miscellaneous	202	2	1	0	0	205
Work Opp & Trans Bens	6	0	0	0	0	6
Moving Expenses	15	2	0	0	0	17
Storage Fees	75	1	1	0	0	77
Subtotal	2565	48	3	0	0	2616

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	4	0	0	0	93
Ongoing Rent	70	5	0	0	0	75
Rent Increase	174	4	0	0	0	178
Establishment of Home	31	2	0	0	0	33
Clothing	21	1	0	0	0	22
Client Share Rent Arrears	146	5	0	0	0	151
Miscellaneous	63	0	0	0	0	63
Work Opp & Trans Bens	4	0	0	0	0	4
Moving Expenses	11	0	0	0	0	11
Storage Fees	29	0	0	0	0	29
Subtotal	638	21	0	0	0	659

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Approval or Denial

Total	for	all	Centers
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,972	578	15	3	5	3,573
Ongoing Rent	1,582	427	32	2	2	2,045
Rent Increase	6,658	545	23	1	11	7,238
Establishment of Home	1,732	341	12	2	4	2,091
Clothing	419	50	3	0	1	473
Client Share Rent Arrears	5,011	1,339	115	9	9	6,483
Miscellaneous	2,468	164	10	5	1	2,648
Work Opp & Trans Bens	154	73	2	0	0	229
Moving Expenses	309	26	2	0	1	338
Storage Fees	715	74	2	0	1	792
Grand Total	22,020	3,617	216	22	35	25,910
Amsterdam_						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	212	43	0	0	1	256
Ongoing Rent	209	47	3	1	1	261
Rent Increase	457	30	2	0	0	489
Establishment of Home	141	20	0	0	1	162
Clothing	44	4	0	0	0	48
Client Share Rent Arrears	330	127	6	4	1	468
Miscellaneous	184	25	0	0	0	209
Work Opp & Trans Bens	9	1	0	0	0	10
Moving Expenses	27	2	0	0	0	29
Storage Fees	124	19	0	0	0	143
Subtotal	1,737	318	11	5	4	2,075
Brownsville						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	417	83	0	0	0	500
Ongoing Rent	186	57	1	0	0	244
Rent Increase	759	60	1	0	1	821
Establishment of Home	137	40	0	0	0	177
Clothing	43	0	0	0	0	43
Client Share Rent Arrears	559	112	0	1	3	675
Miscellaneous	390	7	0	1	0	398
Work Opp & Trans Bens	20	6	0	0	0	26
Moving Expenses	79	5	0	0	0	84
Storage Fees	74	2	0	0	0	76
Subtotal	2,664	372	2	2	4	3,044

Number of Days from Completed Application Approval or Denial

Coney Isla	and
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	204	8	0	0	1	213
Ongoing Rent	137	14	1	0	0	152
Rent Increase	534	7	0	0	2	543
Establishment of Home	87	5	0	0	1	93
Clothing	31	4	0	0	0	35
Client Share Rent Arrears	289	41	4	0	0	334
Miscellaneous	209	2	0	0	0	211
Work Opp & Trans Bens	31	15	0	0	0	46
Moving Expenses	32	0	0	0	0	32
Storage Fees	59	3	0	0	0	62
Subtotal	1,613	99	5	0	4	1,721

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	267	10	0	0	0	277
Ongoing Rent	123	6	0	0	0	129
Rent Increase	638	7	0	1	0	646
Establishment of Home	198	5	0	0	0	203
Clothing	51	3	0	0	1	55
Client Share Rent Arrears	428	48	2	1	0	479
Miscellaneous	191	8	0	0	0	199
Work Opp & Trans Bens	9	6	0	0	0	15
Moving Expenses	11	1	0	0	0	12
Storage Fees	49	1	0	0	0	50
Subtotal	1,965	95	2	2	1	2,065

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	109	64	6	0	1	180
Ongoing Rent	35	26	5	0	0	66
Rent Increase	113	37	4	0	1	155
Establishment of Home	80	49	9	0	1	139
Clothing	24	5	1	0	0	30
Client Share Rent Arrears	86	53	9	0	1	149
Miscellaneous	48	15	3	0	0	66
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	7	2	0	0	0	9
Storage Fees	17	4	2	0	1	24
Subtotal	523	256	39	0	5	823

Number of Days from Completed Application Approval or Denial

Grand Conco	urse
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	242	44	2	0	0	288
Ongoing Rent	148	41	2	0	0	191
Rent Increase	781	44	2	0	0	827
Establishment of Home	175	31	0	1	0	207
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	633	165	12	1	1	812
Miscellaneous	196	5	0	0	0	201
Work Opp & Trans Bens	13	7	0	0	0	20
Moving Expenses	24	3	1	0	0	28
Storage Fees	45	2	0	0	0	47
Subtotal	2,272	343	19	2	1	2,637
Greenwood						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	249	61	1	0	1	312
Ongoing Rent	133	37	4	0	0	174
Rent Increase	554	63	2	0	1	620
Establishment of Home	118	35	0	0	0	153

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	249	61	1	0	1	312
Ongoing Rent	133	37	4	0	0	174
Rent Increase	554	63	2	0	1	620
Establishment of Home	118	35	0	0	0	153
Clothing	27	5	0	0	0	32
Client Share Rent Arrears	365	113	14	0	0	492
Miscellaneous	216	13	0	0	0	229
Work Opp & Trans Bens	9	5	1	0	0	15
Moving Expenses	32	3	0	0	0	35
Storage Fees	48	12	0	0	0	60
Subtotal	1.751	347	22	0	2	2.122

Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	
New Apartment	128	75	2	1	0	Total
Ongoing Rent	103	78	7	1	0	189
Rent Increase	400	98	3	0	1	502
Establishment of Home	94	54	1	0	0	149
Clothing	44	13	1	0	0	58
Client Share Rent Arrears	314	215	15	1	0	545
Miscellaneous	145	29	5	2	0	181
Work Opp & Trans Bens	4	2	0	0	0	6
Moving Expenses	18	4	1	0	0	23
Storage Fees	78	14	0	0	0	92
Subtotal	1,328	582	35	5	1	1,951

Number of Days from Completed Application Approval or Denial

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	179	6	0	0	0	185
Ongoing Rent	6	0	0	0	0	6
Rent Increase	0	0	0	0	0	0
Establishment of Home	101	2	0	0	0	103
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	3	0	0	0	0	3
Miscellaneous	85	6	0	1	1	93
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	5	0 2	0	0	0	5 25
Storage Fees	23	2	0	0	0	25
Subtotal	414	16	0	1	1	432
<u>Jerome</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	228	38	2	1	1	270
Ongoing Rent	100	11	2	0	0	113
Rent Increase	563	20	1	0	1	585
Establishment of Home	132	19	1	1	1	154
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	650	62	14	0	1	727
Miscellaneous	152	4	0	0	0	156
Work Opp & Trans Bens	18	6	0	0	0	24
Moving Expenses	18	1	0	0	0	19
Storage Fees	32	2	0	0	0	34
Subtotal	1,914	163	20	2	4	2,103
Garrison Center	1,014	100			<u> </u>	2,100
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	306	89	1	1	0	397
Ongoing Rent	123	49	2	0	0	174
Rent Increase	962	93	4	0	3	1,062
Establishment of Home	193	63	0	0	0	256
Clothing	61	7	0	0	0	68
Client Share Rent Arrears	801	265	20	0	2	1,088
Miscellaneous	400	35	0	1	0	436
Work Opp & Trans Bens	27	20	1	0	0	48
Moving Expenses	30	4	0	0	1	35
Storage Fees	67	7	0	0	0	74
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Subtotal	2,970	632	28	2	6	3,638

Number of Days from Completed Application Approval or Denial

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	372	24	0	0	0	396
Ongoing Rent	236	31	2	0	0	269
Rent Increase	755	45	2	0	2	804
Establishment of Home	251	12	1	0	0	264
Clothing	29	2	0	0	0	31
Client Share Rent Arrears	474	73	11	0	0	558
Miscellaneous	197	10	0	0	0	207
Work Opp & Trans Bens	6	3	0	0	0	9
Moving Expenses	17	0	0	0	0	17
Storage Fees	74	1	0	0	0	75
Subtotal	2,411	201	16	0	2	2,630

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	59	33	1	0	0	93
Ongoing Rent	43	30	3	0	0	76
Rent Increase	142	41	2	0	0	185
Establishment of Home	25	6	0	0	0	31
Clothing	17	6	1	0	0	24
Client Share Rent Arrears	79	65	8	1	0	153
Miscellaneous	55	5	2	0	0	62
Work Opp & Trans Bens	4	1	0	0	0	5
Moving Expenses	9	1	0	0	0	10
Storage Fees	25	5	0	0	0	30
Subtotal	458	193	17	1	0	669

Number of Days from Approval to Provision of Benefits

Total for all Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	2,347	120	6	3	2	2,478
Ongoing Rent	804	145	16	1	2	968
Rent Increase	3,324	861	148	10	7	4,350
Establishment of Home	1,518	88	2	3	0	1,611
Clothing	188	16	1	0	0	205
Client Share Rent Arrears	3,803	340	11	0	4	4,158
Miscellaneous	1,883	134	5	0	1	2,023
Work Opp & Trans Bens	138	14	3	0	2	157
Moving Expenses	255	8	0	0	0	263
Storage Fees	520	29	1	0	0	550
Grand Total	14,780	1,755	193	17	18	16,763

Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	176	1	0	0	0	177
Ongoing Rent	111	12	0	0	0	123
Rent Increase	275	24	4	0	0	303
Establishment of Home	124	0	0	0	0	124
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	212	4	0	0	0	216
Miscellaneous	116	1	0	0	0	117
Work Opp & Trans Bens	3	2	0	0	0	5
Moving Expenses	18	0	0	0	0	18
Storage Fees	94	0	0	0	0	94
Subtotal	1,141	44	4	0	0	1,189

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	313	1	0	0	0	314
Ongoing Rent	148	1	0	0	0	149
Rent Increase	607	5	1	0	0	613
Establishment of Home	123	1	1	0	0	125
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	427	3	0	0	1	431
Miscellaneous	347	3	0	0	0	350
Work Opp & Trans Bens	20	0	0	0	0	20
Moving Expenses	80	0	0	0	0	80
Storage Fees	63	0	0	0	0	63
Subtotal	2,154	14	2	0	1	2,171

Number of Days from Approval to Provision of Benefits

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	147	13	0	0	0	160
Ongoing Rent	73	11	1	0	0	85
Rent Increase	223	85	1	1	1	311
Establishment of Home	66	10	0	0	0	76
Clothing	20	0	0	0	0	20
Client Share Rent Arrears	226	13	1	0	0	240
Miscellaneous	156	26	1	0	0	183
Work Opp & Trans Bens	38	3	0	0	1	42
Moving Expenses	23	1	0	0	0	24
Storage Fees	47	1	1	0	0	49
Subtotal	1,019	163	5	1	2	1,190

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	213	10	3	2	1	229
Ongoing Rent	24	45	11	1	0	81
Rent Increase	146	285	96	8	2	537
Establishment of Home	169	8	1	2	0	180
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	311	6	0	0	1	318
Miscellaneous	144	1	1	0	0	146
Work Opp & Trans Bens	5	2	2	0	0	9
Moving Expenses	10	1	0	0	0	11
Storage Fees	38	1	0	0	0	39
Subtotal	1,081	359	114	13	4	1,571

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	100	3	0	0	0	103
Ongoing Rent	19	0	0	0	0	19
Rent Increase	43	6	1	0	0	50
Establishment of Home	90	3	0	0	0	93
Clothing	6	0	1	0	0	7
Client Share Rent Arrears	59	1	0	0	0	60
Miscellaneous	39	2	0	0	0	41
Work Opp & Trans Bens	3	0	0	0	0	3
Moving Expenses	4	1	0	0	0	5
Storage Fees	2	0	0	0	0	2
Subtotal	365	16	2	0	0	383

Number of Days from Approval to Provision of Benefits

Grand	Concourse
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	172	15	1	0	0	188
Ongoing Rent	75	9	0	0	1	85
Rent Increase	267	95	2	0	1	365
Establishment of Home	140	7	0	0	0	147
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	498	29	0	0	0	527
Miscellaneous	163	6	0	0	0	169
Work Opp & Trans Bens	13	0	0	0	0	13
Moving Expenses	12	1	0	0	0	13
Storage Fees	37	2	0	0	0	39
Subtotal	1,383	164	3	0	2	1,552
Greenwood						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	179	4	0	0	0	183
Ongoing Rent	25	1	0	0	0	26
Rent Increase	118	28	2	0	0	148
Establishment of Home	108	4	0	0	0	112
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	278	16	0	0	0	294
Miscellaneous	160	18	0	0	0	178
Work Opp & Trans Bens	5	0	0	0	0	5
Moving Expenses	22	1	0	0	0	23
Storage Fees	31	3	0	0	0	34
Subtotal	936	76	2	0	0	1,014
<u>Hamilton</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	134	15	2	0	0	151
Ongoing Rent	31	4	0	0	0	35
Rent Increase	150	20	1	0	0	171
Establishment of Home	101	14	0	0	0	115
Clothing	17	6	0	0	0	23
Client Share Rent Arrears	336	53	2	0	0	391
Miscellaneous	104	10	0	0	0	114
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	18	1	0	0	0	19
Storage Fees	59	8	0	0	0	67
Subtotal	951	131	5	0	0	1,087

Number of Days from Approval to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	189	2	0	0	0	191
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	102	3	0	0	0	105
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	82	7	0	0	0	89
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	24	0	0	0	0	24
Subtotal	411	12	0	0	0	423
<u>Jerome</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	146	35	0	1	1	183
Ongoing Rent	35	28	1	0	0	64
Rent Increase	153	166	26	0	0	345
Establishment of Home	103	19	0	0	0	122
Clothing	10	7	0	0	0	17
Client Share Rent Arrears	375	143	5	0	0	523
Miscellaneous	100	37	1	0	0	138
Work Opp & Trans Bens	15	4	0	0	0	19
Moving Expenses	13	2	0	0	0	15
Storage Fees	18	6	0	0	0	24
Subtotal	968	447	33	1	1	1,450
Garrison Center						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	233	6	0	0	0	239
Ongoing Rent	117	10	0	0	1	128
Rent Increase	806	57	5	0	3	871
Establishment of Home	165	2	0	0	0	167
Clothing	30	0	0	0	0	30
Client Share Rent Arrears	619	31	1	0	1	652
Miscellaneous	286	12	1	0	1	300
Work Opp & Trans Bens	27	1	0	0	1	29
Moving Expenses	28	0	0	0	0	28
Ctorono Food	20	4	^	0	^	20

Storage Fees

Subtotal

2,349

2,483

Number of Days from Approval to Provision of Benefits

Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	288	13	0	0	0	301
Ongoing Rent	129	22	3	0	0	154
Rent Increase	498	89	6	1	0	594
Establishment of Home	204	15	0	1	0	220
Clothing	15	1	0	0	0	16
Client Share Rent Arrears	379	36	2	0	1	418
Miscellaneous	154	9	0	0	0	163
Work Opp & Trans Bens	5	1	0	0	0	6
Moving Expenses	16	0	0	0	0	16
Storage Fees	53	6	0	0	0	59
Subtotal	1,741	192	11	2	1	1,947

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	2	0	0	0	59
Ongoing Rent	16	2	0	0	0	18
Rent Increase	38	1	3	0	0	42
Establishment of Home	23	2	0	0	0	25
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	81	5	0	0	0	86
Miscellaneous	32	2	1	0	0	35
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	7	0	0	0	0	7
Storage Fees	16	1	0	0	0	17
Subtotal	281	17	5	0	0	303

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Total for all Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	1,693	769	51	6	4	2,523
Ongoing Rent	495	434	60	3	3	995
Rent Increase	2,586	1,480	288	33	15	4,402
Establishment of Home	1,044	544	36	6	1	1,631
Clothing	178	29	2	0	0	209
Client Share Rent Arrears	2,687	1,609	121	8	11	4,436
Miscellaneous	1,620	404	18	3	2	2,047
Work Opp & Trans Bens	73	86	8	1	2	170
Moving Expenses	222	44	1	0	1	268
Storage Fees	462	93	5	0	0	560
Grand Total	11,060	5,492	590	60	39	17,241

Amsterdar	r
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	133	44	0	0	0	177
Ongoing Rent	57	64	1	0	1	123
Rent Increase	189	102	11	1	0	303
Establishment of Home	90	31	1	0	0	122
Clothing	12	0	0	0	0	12
Client Share Rent Arrears	134	74	7	1	1	217
Miscellaneous	90	26	0	0	0	116
Work Opp & Trans Bens	3	1	1	0	0	5
Moving Expenses	17	1	0	0	0	18
Storage Fees	78	16	0	0	0	94
Subtotal	803	359	21	2	2	1187

Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	250	64	1	0	0	315
Ongoing Rent	109	40	0	0	0	149
Rent Increase	519	89	3	0	1	612
Establishment of Home	92	32	0	1	0	125
Clothing	26	0	0	0	0	26
Client Share Rent Arrears	344	86	1	0	4	435
Miscellaneous	334	13	0	1	0	348
Work Opp & Trans Bens	15	5	0	0	0	20
Moving Expenses	75	5	0	0	0	80
Storage Fees	62	2	0	0	0	64
Subtotal	1826	336	5	2	5	2,174

CBCFA Data: FY 23 Year to Date

Number of Days from Completed Application to Provision of Benefits

Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	124	30	4	0	1	159
Ongoing Rent	40	45	1	0	0	86
Rent Increase	185	122	3	1	3	314
Establishment of Home	55	20	1	0	1	77
Clothing	18	2	0	0	0	20
Client Share Rent Arrears	167	70	3	0	0	240
Miscellaneous	138	42	1	0	0	181
Work Opp & Trans Bens	11	29	1	0	1	42
Moving Expenses	21	3	0	0	0	24
Storage Fees	40	8	1	0	0	49
Subtotal	799	371	15	1	6	1,192

Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	167	63	3	3	1	237
Ongoing Rent	16	35	30	1	0	82
Rent Increase	98	261	158	22	2	541
Establishment of Home	123	56	0	3	0	182
Clothing	18	3	0	0	0	21
Client Share Rent Arrears	293	67	0	2	1	363
Miscellaneous	129	17	1	0	0	147
Work Opp & Trans Bens	4	5	2	1	0	12
Moving Expenses	9	2	0	0	0	11
Storage Fees	39	3	0	0	0	42
Subtotal	896	512	194	32	4	1,638

Gramercy Center

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	48	45	10	0	0	103
Ongoing Rent	6	10	3	0	0	19
Rent Increase	17	24	9	0	0	50
Establishment of Home	39	38	16	0	0	93
Clothing	6	0	1	0	0	7
Client Share Rent Arrears	28	28	4	0	0	60
Miscellaneous	25	14	2	0	0	41
Work Opp & Trans Bens	2	1	0	0	0	3
Moving Expenses	3	1	1	0	0	5
Storage Fees	1	1	0	0	0	2
Subtotal	175	162	46	0	0	383

Number of Days from Completed Application to Provision of Benefits

Grand Concours	se
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	111	75	1	2	0	189
Ongoing Rent	48	42	0	0	1	91
Rent Increase	226	157	9	0	1	393
Establishment of Home	88	57	0	1	0	146
Clothing	5	1	0	0	0	6
Client Share Rent Arrears	339	196	8	1	1	545
Miscellaneous	146	21	0	0	0	167
Work Opp & Trans Bens	11	7	0	0	0	18
Moving Expenses	9	5	0	0	0	14
Storage Fees	33	6	0	0	0	39
Subtotal	1,016	567	18	4	3	1,608
Greenwood						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	126	59	2	0	1	188
Ongoing Rent	22	10	1	1	0	34
Rent Increase	83	62	11	1	0	157
Establishment of Home	72	39	1	0	0	112
Clothing	10	1	0	0	0	11
Client Share Rent Arrears	182	118	6	0	0	306
Miscellaneous	141	36	1	0	0	178
Work Opp & Trans Bens	2	3	0	0	0	5
Moving Expenses	20	4	0	0	0	24
Storage Fees	28	5	2	0	0	35
Subtotal	686	337	24	2	1	1,050
<u>Hamilton</u>						
Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	44	89	18	0	0	151
Ongoing Rent	17	20	2	1	0	40
Rent Increase	91	82	0	1	0	174
Establishment of Home	27	77	10	0	0	114
Clothing	14	9	0	0	0	23
Client Share Rent Arrears	108	250	36	0	0	394
Miscellaneous	66	45	3	0	0	114
Work Opp & Trans Bens	0	1	0	0	0	1
Moving Expenses	12	7	0	0	0	19
Storage Fees	41	26	0	0	0	67
Subtotal	420	606	69	2	0	1,097

Number of Days from Completed Application to Provision of Benefits

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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	158	21	0	0	0	179
Ongoing Rent	1	0	0	0	0	1
Rent Increase	0	0	0	0	0	0
Establishment of Home	93	11	1	0	0	105
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	2	0	0	0	0	2
Miscellaneous	70	18	0	0	1	89
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	4	0	0	0	0	4
Storage Fees	22	2	0	0	0	24
Subtotal	357	52	1	0	1	411
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Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	97	91	5	1	1	195
Ongoing Rent	12	49	5	0	0	66
Rent Increase	105	194	47	1	0	347
Establishment of Home	70	53	3	0	0	126
Clothing	10	7	0	0	0	17
Client Share Rent Arrears	262	267	14	2	0	545
Miscellaneous	85	50	5	0	0	140
Work Opp & Trans Bens	5	13	1	0	0	19
Moving Expenses	11	4	0	0	0	15
Storage Fees	17	7	0	0	0	24
Subtotal	674	735	80	4	1	1,494

Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	163	104	1	0	0	268
Ongoing Rent	62	59	9	0	1	131
Rent Increase	640	214	14	1	6	875
Establishment of Home	107	77	0	0	0	184
Clothing	31	3	0	0	0	34
Client Share Rent Arrears	504	291	26	0	3	824
Miscellaneous	242	80	3	2	1	328
Work Opp & Trans Bens	15	18	0	0	1	34
Moving Expenses	23	7	0	0	1	31
Storage Fees	35	7	1	0	0	43
Subtotal	1,822	860	54	3	13	2,752

Number of Days from Completed Application to Provision of Benefits

Qu	een	ısb	oro
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Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	244	57	2	0	0	303
Ongoing Rent	101	49	5	0	0	155
Rent Increase	415	158	17	3	2	595
Establishment of Home	173	44	2	1	0	220
Clothing	14	1	1	0	0	16
Client Share Rent Arrears	287	119	10	2	1	419
Miscellaneous	125	37	1	0	0	163
Work Opp & Trans Bens	3	2	1	0	0	6
Moving Expenses	13	3	0	0	0	16
Storage Fees	49	10	0	0	0	59
Subtotal	1,424	480	39	6	3	1,952

Staten Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	28	27	4	0	0	14
Ongoing Rent	4	11	3	0	0	18
Rent Increase	18	15	6	2	0	27
Establishment of Home	15	9	1	0	0	21
Clothing	7	2	0	0	0	9
Client Share Rent Arrears	37	43	6	0	0	13
Miscellaneous	29	5	1	0	0	16
Work Opp & Trans Bens	2	1	2	0	0	5
Moving Expenses	5	2	0	0	0	7
Storage Fees	17	0	1	0	0	18
Subtotal	162	115	24	2	0	303

HOUSING SERVICES

	Active Cases @ FY	Capacity	Capacity
	23.4	(units)	(%)
Emergency Housing Occupancy			
Commercial MOU/SRO Hotels			
Family	208	237	87.8%
Single	1,521	1,805	84.3%
Subtotal	1,729	2,042	84.7%
Transitional Congregate Facility	715	766	93.3%
Non-Emergency Supported Housing Occupancy			
Scatter Site	2,363	2,672	88.4%
Permanent Congregate facility	2,436	2,860	85.2%
Total	7,243	8,340	86.8%

FY 23.4	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	2,589	1,692	1,061
Transitional Congregate Facilities	2,509	658	480
Non-Emergency Supported Housing Activity			
Scatter Site I	266	110	13
Permanent Congregate Facilities		142	15
Total	2,855	2,602	1,569

FY 23 Year to Date	Requests	Referrals	Placements
Emergency Housing Activity			
Commercial MOU/SRO Hotels	10,249	6,582	4,270
Transitional Congregate Facilities	10,243	2,735	1,985
Non-Emergency Supported Housing Activity			
Scatter Site I	2 170	913	104
Permanent Congregate Facilities	2,170	1,109	162
Total	12,419	11,339	6,521

Additional Housing Data: FY 23.4

Number of Commercial SRO Facilities	101 facilities / 2,086 units
Number of Transitional Housing Providers	14 facilities / 766 units
Emergency Housing Facilities Inspected ⁹	71
Average Length of Stay (number of days) for Emergency Placements ¹⁰	157.8
Number of facilities used to provide emergency shelter placed on non-referral status	0
Number of facilities used to provide emergency shelter placed on discontinuance of use status	0

FY 23.4 End

 $^{^{9}}$ The number of inspections includes a quarterly inspection and any follow-up inspections. 10 Average length of stay is based on exit date minus entry date.

Quarterly Emergency Housing Data * FY 23.4

		Placements
	Referrals	(Indicates placements of
	(Referrals to an	at least one night in an
Center	emergency housing facility)	emergency housing facility)
Amsterdam	285	144
Brownsville	139	94
Coney Island	80	40
Crotona	89	62
Gramercy	150	77
Grand Concourse	174	111
Greenwood	167	111
Hamilton	172	111
Housing Placement Unit	97	70
Jerome	134	92
Kingsbridge	236	150
Queensboro	87	61
Serviceline	502	398
Staten Island	38	20
Total	2,350	1,541

 $^{^{\}star}\,$ Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

Non-Emergency Housing Data: Number of Days from Approval to Placement

FY 23.4

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	5	1	5	3	0	4	18
Brownsville	6	1	2	2	1	2	14
Coney Island	2	0	0	1	0	1	4
Crotona	3	1	3	0	1	1	9
Gramercy	3	2	3	3	0	1	12
Grand Concourse	4	1	1	1	0	3	10
Greenwood	4	0	2	3	2	1	12
Hamilton	6	0	1	4	1	4	16
Housing Placement Unit	1	2	3	3	1	2	12
Jerome	2	0	1	0	0	0	3
Kingsbridge	8	0	1	2	1	2	14
Queensboro	3	1	2	1	0	1	8
Serviceline	0	0	0	1	0	0	1
Staten Island	2	0	0	1	0	1	4
Total	49	9	24	25	7	23	137

VOCATIONAL REHABILITATION ACTIVITY

	Total for FY	
Vocational Rehabilitation Services Program:	23.4	FY 23 Total
Computer Training	1	23
Individual Counseling Sessions	16	70
Job Club	0	18
Skills Day Sessions	1	22
Work Readiness Group	5	36

	FY 23.4
Clients With Earned Income ¹¹	2,032

¹¹ This number reflects all active Cash Assistance cases budgeted for income.

Field Operations Staff

Total Number of Staff at End of FY 23.4

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	41	9	2	2	0	10	2	0	66
Brownsville	55	15	2	3	0	11	4	1	91
Coney Island	38	10	3	2	0	6	3	0	62
Gramercy	20	6	2	2	0	5	2	0	37
Grand Concourse	77	23	6	3	0	20	4	0	133
Greenwood	44	13	2	2	0	10	4	0	75
Hamilton	42	7	3	1	0	7	3	0	63
Housing Placement Unit	5	3	0	1	4	1	3	1	18
Jerome	13	1	2	5	1	1	1	0	24
Kingsbridge	106	27	5	5	0	21	7	2	173
Queensboro	49	14	3	3	0	8	4	0	81
Serviceline	12	2	1	0	0	3	0	0	18
Staten Island	12	3	1	1	0	3	1	0	21
Total	514	133	2	1	0	1	1	0	862

Case Staffing Ratio Based on Active Caseload *

		Cases			Staff		Family/ Staff Caseload	Single/ Staff Caseload	Overall Staff Caseload
Center	Family	Single	Total	Family	Single	Total	Ratio	Ratio	Ratio
Amsterdam	123	2,408	2,531	4	48	52	30.8	50.2	48.7
Brownsville	521	3,444	3,965	16	54	70	32.6	63.8	56.6
Coney Island	179	2,103	2,282	4	43	47	44.8	48.9	48.6
Crotona	212	2,338	2,550	5	42	47	42.4	55.7	54.3
Gramercy	1	1,409	1,410	0	28	28	NA	50.3	50.4
Grand Concourse	308	2,740	3,048	5	50	55	61.6	54.8	55.4
Greenwood	191	2,847	3,038	10	48	58	19.1	59.3	52.4
Hamilton	124	2,298	2,422	4	49	53	31.0	46.9	45.7
Housing Placement Unit	8	181	189	0	13	13	NA	13.9	14.5
Jerome	285	1,981	2,266	8	40	48	35.6	49.5	47.2
Kingsbridge	357	4,128	4,485	15	72	87	23.8	57.3	51.6
Queensboro	201	2,809	3,010	11	50	61	18.3	56.2	49.3
Staten Island	84	675	759	3	13	16	28.0	51.9	47.4
Totals	2,594	29,361	31,955	85	550	635	30.5	53.4	50.3

^{*}Active caseload as of June 30, 2023.

Quarterly Fair Hearings FY 23.4

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 6/30/23
Amsterdam	15	3	3	0	0
Brownsville	9	1	1	0	0
Coney Island	8	1	1	0	0
Crotona	9	1	1	0	0
Gramercy	6	4	4	0	0
Grand Concourse	24	6	6	0	0
Greenwood	15	5	5	0	0
Hamilton	20	7	7	0	0
Jerome	24	4	4	0	0
Kingsbridge	17	5	5	0	0
Queensboro	8	2	2	0	0
Staten Island	7	2	2	0	0
Total	162	41	41	0	0

Decisions Rendered in Favor of Client

Article 78 Decisions for Appellant 0

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