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BY MAIL AND EMAIL

August 31, 2017

Shola Olatoye Chair & Chief Executive Officer New York City Housing Authority 250 Broadway, 3rd Floor New York, NY 10007

Re: Preliminary Determination for Audit: Review, Evaluation and Monitoring of the New York City Housing Authority's Employment Practices and Procedures from January 1, 2014 to December 31, 2016.

Dear Chair Olatoye:

On behalf of the members of the Equal Employment Practices Commission (Commission or EEPC), thank you and your agency for the cooperation extended to our staff during the course of this audit. This letter contains the Commission's findings and preliminary determinations pursuant to our audit and analysis of your agency's Employment Practices and Procedures for the period covering January 1, 2014 to December 31, 2016.

The New York City Charter, Chapter 36, Section 831(d)(5) empowers this Commission to audit and evaluate the employment practices and procedures of city agencies and their efforts to ensure fair and effective equal employment opportunity for women and minority employees and applicants seeking employment. Sections 831(d)(2) and 832(c) authorize this Commission to make a determination that any agency's plan, program, procedure, approach, measure or standard does not provide equal employment opportunity, require appropriate corrective action and monitor the implementation of the corrective action it prescribes.

The New York City Housing Authority, which may herein be referred to as "the agency," falls within the Commission's purview under Chapter 36, Section 831(a) of the New York City Charter, which delineates city agency as any "city, county, borough or other office, administration, board, department, division, commission, bureau, corporation, authority, or other agency of government where the majority of the board members of such agency are appointed by the mayor or serve by virtue of being city officers or the expenses of which are paid in whole or in part from the city treasury..."



The purpose of this audit and analysis is to evaluate the agency's Employment Practices and Procedures, not to issue findings of discrimination pursuant to the New York City Human Rights Law. This Commission has adopted *Uniform Standards for EEPC Audits¹* and *Minimum Equal Employment Opportunity Standards for Community Boards* to assess agencies' EEO programs and policies for compliance with federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for municipal government employees and job applicants. These standards are founded upon and consistent with federal, state and local laws, regulations, procedures and policies including, but not limited to, the Citywide Equal Employment Opportunity Policy - Standards and Procedures to be Utilized by City Agencies; the New York City Human Rights Law (NYC Administrative Code §§8-107(1)(a) and (d), 8-107.13, and 8-107.1); the New York State Civil Service Law §55-a; the Uniform Guidelines on Employee Selection Procedures (29 CFR §§1607.3 - 1607.7); the Americans with Disabilities Act and its Accessibility Guidelines; and the equal employment opportunity requirements of the New York City Charter. Prescribed corrective actions are consistent with the aforementioned parameters.

Since this Commission is empowered to review and recommend actions which each agency should consider including in its annual plan of measures and programs to provide equal employment opportunity (Annual EEO Plan), the audited agency should incorporate required corrective actions in its current EEO Program and prospective Annual EEO Plans.

Scope and Methodology

This Commission's audit methodology includes collection and analysis of the documents, records and data the agency provides in response to the *EEPC Document and Information Request Form;* responses to the *EEPC Interview Questionnaires* for EEO professionals and others involved in EEO program administration; and, if applicable, review of the agency's *Annual EEO Plans* and *Quarterly EEO Reports* and analysis of workforce and utilization data from the *Citywide Equal Employment Database System* (CEEDS). (A description of the EEO Job Groups used for this analysis is attached as Appendix 1.)

This Commission reviews the workforce statistics and utilization analysis information available via CEEDS to understand the concentrations of race and gender groups within an agency's workforce. (CEEDS may be unavailable for certain non-mayoral agencies. In such cases, the EEPC requests that the agency submit similar statistics and analysis.) EEO Program Analysts examine imbalances between the number of employees in a particular job category and the number that would reasonably be expected when compared to their availability in the relevant labor market. Personnel transactions are reviewed in order to ascertain the agency's employment practices. Where underutilization is revealed within an agency's workforce, EEO Program Analysts assess whether the agency has undertaken reasonable measures to address it.

EEO professionals (including, but not limited to, past or current EEO Officers, Deputy or Co-EEO Officers, EEO Counselors, EEO Trainers, EEO Investigators, Disability Rights Coordinators, Career Counselors, 55-a Program Coordinators) and others involved in EEO program administration such as the Principal Human Resources Professional are given a two-week deadline to complete and

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¹ Corresponding audit/analysis standards are numbered throughout the document.



return their individual questionnaires. The Commission's EEO Program Analysts also conduct additional research and follow-up discussions or interviews with EEO professionals, when appropriate.

Description of the Agency

The New York City Housing Authority (NYCHA) is a public benefit corporation, organized and existing pursuant to the Public Housing Law, committed to increasing opportunities for low-and moderate-income New Yorkers by providing decent and affordable housing and facilitating access to social and community services. The NYCHA board is comprised of seven (7) members appointed by the Mayor, three (3) of whom are NYCHA residents. The Mayor designates one of the members as the Chair. The agency's total workforce, at the end of audit period, was 10,935. The agency's workforce composition summary is attached as <u>Appendix 2</u>.

PRELIMINARY DETERMINATIONS AFTER AUDIT AND ANALYSIS

Following are the corresponding audit standards for each subject area along with the EEPC's findings and required corrective actions, where appropriate:

I. <u>ISSUANCE</u>, <u>DISTRIBUTION AND POSTING OF EEO POLICIES</u>:

Determination: The agency is in <u>partial compliance</u> with the standards for this subject area.

1. Issue a general EEO Policy statement or memo reiterating commitment to EEO, declaring the agency's position against discrimination on any protected basis, advising employees of the names and contact information of EEO professionals, and attaching, or providing employees pertinent electronic links to, an EEO Policy/Handbook.

The agency annually issued an EEO policy statement to employees via email. The 2016 EEO policy statement (updated October 27, 2016) was consistent with the previous year's policy which stated, "[i]t is the policy of the New York City Housing Authority ("NYCHA") to provide equal employment opportunities for all qualified applicants and personnel without regard to: race, religion, national origin, age, disability, predisposing genetic characteristics, gender (including Sexual Harassment, Pregnancy and Gender Identity), prior arrest or conviction, unemployment status, color, alienage or citizenship status, marital status, partnership status, military status, sexual orientation, status as a victim of domestic violence, sexual assault, dating violence or stalking, and caregiver status." The EEO policy statement included the names and contact information of EEO professionals, and a link to the agency's EEO policy, entitled, NYCHA Non-Discrimination Policy Statements.

Subsequent to the audit period, on May 3, 2017, the agency updated its EEO Policy Statement to include *consumer credit history*.

The agency's *EEO Policy Statement* did not include status as a victim of sex offenses as a class protected against employment discrimination. <u>Corrective Action Required</u>.



<u>Corrective Action #1</u>: Issue a general EEO Policy statement or memo reiterating commitment to EEO, declaring the agency's position against discrimination on any protected basis, advising employees of the names and contact information of EEO professionals, and attaching, or providing employees pertinent electronic links to, an EEO Policy/Handbook.

- 2. Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies or an agency EEO Policy that conforms to city, state and federal laws for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: a policy against sexual harassment; uniform and responsive procedures for investigating discrimination complaints and providing reasonable accommodations; an up-to-date list of protected classes under NYC and NYS Human Rights Laws; and current contact information for the agency's EEO professionals, as well as federal, state and local agencies that enforce laws against discrimination.
- ✓ The agency's EEO policies entitled, NYCHA Non-Discrimination Policy Statements, were distributed to employees via email, new hire orientation, the Human Resources Manual, and the agency's intranet site. The EEO Policy Statements included the policies: Equal Employment Opportunity Policy Statement which had a list of protected classes under NYC and NYS Human Rights Laws which included: "race, religion, national origin, age, disability, predisposing genetic characteristics, gender (including Sexual Harassment, Pregnancy and Gender Identity), prior arrest or conviction, unemployment status, color, alienage or citizenship status, marital status, partnership status, military status, sexual orientation, status as a victim of domestic violence, sexual assault, dating violence or stalking, and caregiver status." Additionally, the EEO Policy Statements contained the EEO Non-Discrimination Policy with current contact information for federal, state and local agencies that enforce laws against discrimination; the Sexual Harassment Policy Statement, Reasonable Accommodation Policy, and procedures for investigating discrimination complaints. Contact information for the agency's EEO professionals was included in the agency's policy statement, as well as posted on the agency's intranet page.

Subsequent to the audit period, on May 3, 2017, the agency updated its EEO Policy Statement to include *consumer credit history*.

The agency's *EEO Policy Statement* did not include status as a victim of sex offenses as a class protected against employment discrimination. Corrective Action Required.

Corrective Action #2: Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies – or an agency EEO Policy that conforms to city, state and federal laws – for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: a policy against sexual harassment; uniform and responsive procedures for investigating discrimination complaints and providing reasonable accommodations; an up-to-date list of protected classes under NYC and NYS Human Rights Laws; and current contact information for the agency's EEO professionals, as well as federal, state and local agencies that enforce laws against discrimination.



II. <u>EEO TRAINING FOR AGENCY</u>:

Determination: The agency is in compliance with the standards for this subject area.

- 3. Establish and implement an EEO training plan for new and existing employees to ensure that all individuals who work within the agency, including managers and supervisors, receive training on unlawful discriminatory practices under local, state and federal EEO laws; EEO rights and/or responsibilities; discrimination complaint and investigation procedures; prevention of sexual harassment; and reasonable accommodation procedures.
- ✓ The agency's Department of Equal Opportunity (DEO) conducted in-house EEO training sessions for new and existing employees. In-house training session topics included: NYCHA Policy Statement Training, Reasonable Accommodations Refresher, and Sexual Harassment Prevention, EEO Policy, Diversity and Inclusion, Sexual Harassment, Reasonable Accommodations, and EEO complaints procedure. During the period in review, 3,207 employees attended in-house training; 440 employees received EEO training during New Employee Orientation; 1,474 employees completed EEO computer based training (CBT), and 792 employees completed Everybody Matters provided by Department of Citywide Administrative Services (DCAS).

III. <u>EMPLOYMENT PRACTICES (Recruitment, Hiring & Promotion)</u>: Determination: The agency is in <u>partial compliance</u> with the standards for this subject area.

- 4. Assess recruitment efforts to determine whether such efforts adversely impact any particular group. To the extent that adverse impact is discovered, at a minimum, identify relevant professional and community organizations serving women, minorities, and other protected groups throughout the City, review and update listings of recruitment outreach sources, and contact these organizations when provisional positions become available or where the agency may otherwise use discretion in hiring.
 - ➤ The agency did not demonstrate that it conducted an assessment of recruitment efforts to determine whether such efforts adversely impacted any particular group. Corrective Action Required.

<u>Corrective Action #3</u>: Assess recruitment efforts to determine whether such efforts adversely impact any particular group. To the extent that adverse impact is discovered, at a minimum, identify relevant professional and community organizations serving women, minorities, and other protected groups throughout the City, review and update listings of recruitment outreach sources, and contact these organizations when provisional positions become available or where the agency may otherwise use discretion in hiring.

5. The principal EEO Professional, HR Professional, and General Counsel, review the agency's statistical information (i.e. workforce, hires, promotions, and separations by race/ethnicity and gender), the annual number of EEO complaints, and the agency's employment practices, policies and programs on an annual basis to identify whether there are barriers to equal opportunity within the agency and determine what, if any, corrective actions are required to correct deficiencies.



✓ The agency reviewed its statistical workforce information as it was required to submit an EEO-4 Report biennially to the United States Equal Employment Opportunity Commission on the gender and race composition of its full time, temporary, and new employees. The EEO-4 Report grouped employees into eight federal EEO job categories (Officials and Administrators, Professionals, Technicians, Protective Service Workers, Paraprofessionals, Administrative Support, Skilled Craft, and Service Maintenance) by gender, race and salary range.

The agency's Department of Equal Opportunity (DEO) annually produced reports entitled, Confidential NYCHA Department of Equal Opportunity. Each Confidential Report contained a summary and analysis of the internal and external complaints, including barriers to EEO, and trends for all the departments reporting to specific agency executives. The following reports indicated annual trends and fluctuations in the number and type of EEO complaints between 2014 and 2016: Executive Vice President & Chief Financial Officer; Executive Vice President & Chief Administrative Officer Departments Analysis; and EVP for Leased Housing Department Analysis.

In addition, the agency reviewed EEO practices, programs and policies for barriers to EEO, and identified the need to update its EEO policies and trainings to reflect additional compliance requirements.

- 6. Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group. To the extent that adverse impact is discovered, determine whether the selection criteria being utilized are job-related. Discontinue using criteria that are not job-related, and adopt methods which diminish adverse impact.
 - ➤ The agency did not conduct an assessment of the manner in which candidates were selected for employment to determine whether there was any adverse impact upon any particular racial, ethnic, disability, or gender group. Corrective Action Required.

<u>Corrective Action #4</u>: Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group. To the extent that adverse impact is discovered, determine whether the selection criteria being utilized are job-related. Discontinue using criteria that are not job-related, and adopt methods which diminish adverse impact.

7. If women, minorities, or other protected groups are underrepresented in titles where there is discretion in hiring, advertise in minority- or female-oriented publications; contact organizations serving women, minorities, and other protected groups; participate in career fairs/open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.



✓ Of the agency's efforts to address the underrepresentation identified in the 2015 EEO-4² Report, the agency reported, "DEO continues to collaborate with HR in NYCHA's ongoing efforts to expand NYCHA's diversity recruitment strategies for greater inclusion of the underrepresented groups [...] particularly where NYCHA engages in active recruitment and discretionary hiring and promotion. As part of the ongoing NYCHA diversity and inclusion efforts, HR and DEO Directors met with NYCHA Association leadership in July 2015 in an effort to build greater inclusion among the Association's members. HR and DEO will engage these NYCHA employee resource groups for various NYCHA recruitment and strategic initiatives... [including] recruitment efforts specifically targeting areas of underrepresentation." The agency recruitment resources included: El Diario, Hispanic National Bar Association, National Asian and Pacific American Bar Association.

The CEEDS Reports: Work Force Compared with Internal and External Pools indicated that underutilization in the Craft (Black and Female), Transportation (Female) and Laborers (Blacks, Hispanics and Females) job groups, that existed at the beginning of the period in review (3rd quarter FY2014), was eliminated by the end of the period in review (2nd quarter FY2017).

➤ CEEDS Reports: Work Force Compared with Internal and External Pools indicated persistent underutilization of females in the Managers job group, and Asian/Pacific Islander in two job groups (Technicians and Paraprofessionals) throughout the period in review. Furthermore, the same CEEDS Report for the most recent quarter available (4th 2017) indicates underutilization of females and minorities in five additional job groups Social Workers, Guards, Building Services, Farming, and Laborers which may include titles where the agency has discretion in hiring. Corrective Action Required.

NOTE: The EEPC recognizes the agency's progress in diminishing the previous underutilization. The agency should continue its current efforts.

- 8. If women, minorities, or other protected groups are underrepresented in *civil* service (list) titles, review the competencies, skills and abilities required (as presented in job vacancy notices and notices of examination) for available positions to ensure that these standards are updated, job-related and required by business necessity. (This includes working with DCAS or the Civil Service Commission if applicable). Then advertise in minority- or female-oriented publications, contact organizations serving women, minorities, and other protected groups; participate in career fairs or open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.
 - The agency did not demonstrate that the competencies, skills and abilities required for available positions were reviewed to ensure that these standards were updated, job-related and required by business necessity. In addition, CEEDS Reports: Work Force Compared with Internal and External Pools indicated persistent underutilization of females in the Managers job group, and Asian/Pacific Islander in two job groups (Technicians and

² The EEO-4 Report is produced by the agency every two years and composed of eight job categories. CEEDS Reports are produced on a quarterly basis and with 33 job groups provides a more frequent indication of where underutilization existed/ or currently exists.



Paraprofessionals) throughout the period in review. Furthermore, the same CEEDS Report for the most recent quarter available (4th 2017) indicates underutilization of females and minorities in five additional job groups *Social Workers*, *Guards*, *Building Services*, *Farming*, and *Laborers* which may include *civil service* (list) titles. (See Appendices 3-5.) Corrective Action Required.

<u>Corrective Action #5</u>: If women, minorities, or other protected groups are underrepresented in *civil service* (list) titles, review the competencies, skills and abilities required (as presented in job vacancy notices and notices of examination) for available positions to ensure that these standards are updated, job-related and required by business necessity. (This includes working with DCAS or the Civil Service Commission if applicable). Then advertise in minority- or female-oriented publications, contact organizations serving women, minorities, and other protected groups; participate in career fairs or open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.

- 9. Ensure that human resources professionals, managers, supervisors, and other personnel involved in recruiting and hiring are trained to consider EEO laws/policies and use uniform, job-related techniques to identify, interview and select the most capable candidates (e.g. structured interview training or guide).
- ✓ During the period in review, the agency ensured that its hiring personnel were trained in structured interviewing and received a structured interviewing guide. The agency's training log indicated 51 hiring personnel completed the e-learning program for structured interviewing entitled. What You Need to Know About Interviewing and Hiring, in October 2014.

<u>NOTE</u>: Subsequent to the audit period, on June 16, 2017 a copy of the structured interviewing "Guide for Hiring Managers" was distributed electronically to all hiring personnel by the Human Resources department.

- 10. Promote employees' awareness of opportunities for advancement and transfer within the agency by: administering incentive programs; publicizing promotions, including promotions into, or changes in, the managerial ranks; and/or using other methods to communicate internal opportunities.
- ✓ The agency promoted employees' awareness of opportunities for advancement and transfer by publicizing job opportunities (permanent and seasonal) on the agency's intranet. Additionally, information on the transfer process was outlined in the agency's Human Resources Manual that was provided to all employees who signed to confirm receipt.
- 11. Ensure that employees are considered internally for career enhancement, development opportunities and transfer by: providing and encouraging training, development or mentorship programs to improve their performance and skills; establishing internal talent pools via crosstraining, cross divisional assignments, job transfers, and/or job rotation; and identifying internal successors with applicable knowledge/skills/abilities.



✓ The agency's Learning and Development Unit (L&D), a division of Human Resources, ensured that employees were provided with training and development opportunities. L&D created and offered employees over 200 management, professional development and technical training courses including but not limited to, Management & Professional Development-Clerical Skills, Management Skills and Professional Skills; Heating; Janitorial and Grounds and Maintenance.

The Training and Development section of the agency's intranet provided information on "...Management and Supervision, Professional Development for Supervisory and Non-Supervisory Staff, Clerical Skills Training, Computer Training, Training for School-Age Child Care Workers, and Public Housing Management Training [and]... technical training in the area of building maintenance: Heating Plant Operation, Janitorial and Grounds, Building Maintenance, [and] Safety and Health."

- 12. At minimum, indicate the agency is an equal opportunity employer in recruitment literature.
- ✓ The agency advertised several job vacancies during the period in review, including: Vice President for Disaster Recovery, Director of Internal Audit, Executive Vice President for Capital Projects, Director of Emergency Preparedness, Executive, and Executive Vice President for Community Programs & Development. Each job vacancy notice stated "The City of New York is an Equal Opportunity Employer."
- 13.Use and maintain an applicant/candidate log or tracking system which, at minimum, includes the position, applicants'/candidates' names, identification number, ethnicity, gender, disability or veteran status, interview date, interviewers' names, result, reason selected/not selected (or disposition) of each applicant, and recruitment source. Ensure that the process avoids the appearance of bias by delegating the responsibility for recording and maintaining this information to an individual other than the hiring manager.
- ✓ The agency used the New York City Automated Personnel System (NYCAPS) e-Hire, which captured the position, applicants/ candidates' names, identification number, and allowed applicants to voluntarily provide demographic information such as ethnicity, gender, disability status, veteran status, and recruitment source. In addition, the agency's Tracking Civil Service Interviews reports (for candidates invited to participate in civil service hiring pools) captured interview date, interviewers' names and disposition for each candidate.
 - ➤ The agency did not demonstrate that NYCAPS e-Hire was used to capture result, reason selected/not selected (or disposition) and recruitment source for each applicant. Corrective Action Required.

<u>Corrective Action #6</u>: Use and maintain an applicant/candidate log or tracking system which, captures result, reason selected/not selected (or disposition) for each applicant and recruitment source, in addition to the aforementioned criteria already captured. Ensure that the process avoids the appearance of bias by delegating the responsibility for recording and maintaining this information to an individual other than the hiring manager.



IV. CAREER COUNSELING:

Determination: The agency is in <u>partial compliance</u> with the standards for this subject area.

- 14. Designate a professional (may be referred to as the Career Counselor) with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Remind employees of the identity/type of guidance available from the Career Counselor at least once each year.
 - ➤ The agency did not designate a professional with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Corrective Action Required.

<u>Corrective Action #7</u>: Designate a professional (may be referred to as the Career Counselor) with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Remind employees of the identity/type of guidance available from the Career Counselor at least once each year.

- 15. The Human Resources Professional distributes the identity of the agency Career Counselor and ensures that all employees have access to information regarding job responsibilities, performance evaluation standards, examinations, training opportunities and job postings; ensures that all new employees are advised of the EEO policies, their rights and responsibilities under such policies and the discrimination complaint procedures; informs the principal EEO Professional of the number of 55-a program participants and efforts the agency has made to employ, promote or accommodate qualified individuals with disabilities; involves the principal EEO Professional in EEO-related matters; and promptly consults with the principal EEO Professional if informed of, or suspects that a violation of the EEO Policy has occurred.
- ✓ The Human Resources Professional ensured that all new employees were advised of the EEO policies, their rights and responsibilities under such policies and the discrimination complaint procedures, performance evaluation standards (during new hire orientation), examinations, training opportunities and job postings. The Human Resources Professional and principal EEO Professional regularly met to discuss EEO-related matters including bi-weekly meetings, joint projects, and providing reasonable accommodations to qualified individuals with disabilities. The *Disability Rights Coordinator*/ 55-A Coordinator, who reported to Principal Human Resources Professional, was responsible for tracking and reporting on the number of 55-a Program participants and efforts the agency made to promote or accommodate qualified individuals with disabilities.



V. <u>EEO AND REASONABLE ACCOMMODATIONS FOR EMPLOYEES/</u> APPLICANTS FOR EMPLOYMENT WITH DISABILITIES:

Determination: The agency is in compliance with the standards for this subject area.

- 16.Ensure that information regarding employee rights and obligations, and the complaint, investigation and reasonable accommodation procedures is made available in appropriate alternative formats (i.e., large print, audio and/or Braille) upon request to employees and applicants for employment with disabilities.
- ✓ During the period in review, the agency's EEO policy, NYCHA Non-Discrimination Policy Statements, which included complaint investigation procedures and Reasonable Accommodation Policy Statement, was available in large print and audio formats.
- 17. Document reasonable accommodation requests and their outcomes.

Requests for reasonable accommodation were documented via the agency's *Reasonable Accommodation Request* form, which was included in the *Reasonable Accommodation Policy*. The agency reported that requests for reasonable accommodation and their outcomes were documented and maintained by the Human Resources Department.

VI. <u>RESPONSIBILITY FOR EEO PLAN IMPLEMENTATION - EEO PROFESSIONALS:</u> Determination: The agency is in <u>compliance</u> with the standards for this subject area.

- 18. Appoint a principal EEO Professional to implement EEO policies and standards within the agency. The principal EEO Professional is trained and knowledgeable regarding city, state, and federal EEO laws; the requirements of the agency's EEO policies, standards and procedures; and the prevention, investigation, and resolution of discrimination complaints.
- ✓ The EEO Officer/ Assistant Director (the agency's principal EEO Professional) was appointed on January 11, 2016. The principal EEO Professional completed the following continuing legal education (CLE) trainings: Best Practices in Employment Mediation on October 15, 2014; Diversity and Inclusion in Law Practices on February 19, 2015; and Dealing With the EEOC: New Way of Doing Business in Handling Charges of Discrimination on April 18, 2016. The principal EEO Professional also completed the following DCAS' trainings: Everybody Matters, Diversity and Inclusion CBT on February 12, 2016; EEO Complaint Procedural Guidelines on March 10, 2016; Conflict Resolution Strategies on April 6, 2016; and Equal Employment Opportunity CBT on May 10, 2016. The name and contact information of the agency's principal EEO Professional were posted on the agency's intranet, the agency's monthly newsletter, and announced in the agency's policy statement.
- 19. Ensure that EEO professionals are trained in EEO laws and procedures and know how to carry out their responsibilities under the EEO Policy.
- ✓ The agency's Department of Equal Opportunity (DEO) is responsible to promote and monitor the agency's equal opportunity compliance in employment and public housing. In addition to the principal EEO Professional, DEO staff included *Disability Rights Coordinator*/ 55-A



Coordinator and two Senior Intergroup Relations Officers/ EEO Investigators. Both Senior Intergroup Relations Officers/ EEO Investigators were responsible for EEO complaint intake and compliant investigations. One Senior Intergroup Relations Officer completed DCAS' trainings: Everybody Matters, Diversity and Inclusion CBT on March 9, 2015 and Everybody Matters in June 18, 2015; and Cornell ILR's EEO trainings: The Law of Equal Employment Opportunity in February 2015; Employee Complaints and Investigations in April 2016; Advanced Employee Complaints and Investigations in May 2016; and Internal Investigation Note-taking and Reports in November 2016. The other Senior Intergroup Relations Officer completed the following Cornell ILR trainings: Harassment Prevention in the Workplace in November 2015; The Law of Equal Employment Opportunity in February 2016; Employee Internal Investigations: Part I in April 2016; and Advance Employee Internal Investigations: Part II in December 2016.

- 20. The principal EEO Professional reports directly to the agency head (or an approved direct report other than the General Counsel) in order to exercise the necessary authority and independent judgment to fulfill EEO responsibilities.
- ✓ The principal EEO Professional reported directly to the *Director of Equal Employment Opportunity*, a direct report to the agency head, in order to exercise the necessary authority and independent judgment to fulfill EEO responsibilities. The reporting relationship was reflected in the agency's EEO Policy Statement and the DEO organizational chart.
- 21.To ensure the integrity and continuity of the EEO Program, maintain appropriate documentation of meetings and other communications between the agency head (or a direct report other than the General Counsel) and the principal EEO Professional regarding decisions that impact the administration and operation of the EEO program.
- ✓ During the audit period, meetings and communication between the agency head and the principal EEO Professional included: the agency's EEO program, EEO complaints and trends, training needs that arose from trends, workforce demographics, and decisions on EEO policies and compliance; and were documented via status updates.

VII. <u>RESPONSIBILITY FOR EEO PLAN IMPLEMENTATION – SUPERVISORS/MANAGERS</u>: Determination: The agency is in <u>partial compliance</u> with the standards for this subject area.

- 22. Establish and administer an annual managerial/non-managerial performance evaluation program to be used for probationary periods, promotions, assignments, incentives and training.
 - ➤ The agency did not establish or administer an annual non-managerial performance evaluation. Corrective Action Required.

<u>NOTE:</u> The agency reported that the majority of NYCHA's non-managerial staff consists of union represented titles. Implementing a performance evaluation system for them would affect terms and condition of employment. As such, it is considered a subject of bargaining and could not be implemented without collective bargaining. NYCHA has introduced this



concept at the bargaining table with represented groups such as the Office of Staff Analysts (OSA) for the Administrative Staff Analyst title. Bargaining sessions occurred throughout the audit period; thus far, no agreement has been reached to have represented titles subjected to the evaluation process.

<u>Corrective Action #8</u>: Establish and implement an annual managerial/non-managerial performance evaluation program (with timetable) to be used for probationary periods, promotions, assignments, incentives and training.

- 23. The managerial performance evaluation form contains a rating for EEO (which covers responsibilities and processes for assuring their ability to make employment decisions based on merit and equal consideration, or treat others in an equitable and impartial manner).
- ✓ The agency's managerial performance evaluation form contained the following rating for EEO:

 "Actions support the effective nondiscriminatory recruitment, selection, promotion, and
 performance management of employees, consistent with NYCHA's EEO and related HR
 policies and procedure."

VIII. REPORTING STANDARD FOR AGENCY HEAD:

Determination: The agency is in <u>non-compliance</u> with the standards for this subject area.

- 24. Submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports³ (up to 30 days following each quarter) on efforts to implement the plan.
 - The agency did not submit to the EEPC its Annual Diversity and EEO Plans or quarterly reports for fiscal years 2015, 2016 and 2017. Corrective Action Required.

<u>Corrective Action #9</u>: Submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports (up to 30 days following each quarter) on efforts to implement the plan.

After implementation of the EEPC's corrective actions, if any:

1. The agency head distributes a memorandum informing employees of the changes implemented in the EEO program pursuant to the EEPC's audit/analysis and re-emphasizing the agency head's commitment to the EEO program.

<u>Final Action</u>: Distribute a memorandum signed by the agency head informing employees of the changes implemented in the EEO program pursuant to the EEPC's audit/analysis and reemphasizing the agency head's commitment to the EEO program.

³Submission of *Quarterly Reports on EEO Activity* is optional for non-Mayoral agencies.



Conclusion

The agency has 9 required corrective action(s) at this time.

Pursuant to Chapter 36 of the New York City Charter, your agency has the *option* to respond to this *preliminary determination*, but must respond to our Final Determination if corrective action is required.

Optional Response to preliminary determination: If submitted, your optional response should indicate, with attached documentation, what steps your agency has taken or will take to implement the prescribed corrective actions, and must be received in our office within 14 days from the date of this letter. No extensions will be granted for the option to respond to the preliminary determination.

(Optional Conference) During the Optional Conference, we will discuss the immediate steps your agency should take and address questions regarding your agency's implementation of the prescribed corrective action(s).

(No Response Option) If your agency does not respond to this preliminary determination within 14 days, it will become the EEPC's Final Determination.

Mandatory Response to Final Determination: Following this preliminary determination, the EEPC will issue a Final Determination where we may modify or eliminate the corrective actions based on verified information; identify remaining action which requires further monitoring in order to ensure implementation; and assign a mandatory compliance-monitoring period of up to 6 months for this purpose. Pursuant to Chapter 36 of the New York City Charter your agency must respond to our Final Determination within 30 days. Your response to the Final Determination will initiate the compliance monitoring period.

In closing, we want to thank you and your staff for the cooperation extended to the Equal Employment Practices Commission's EEO Program Analysts during the course of our audit and analysis.

Respectfully Submitted by,

Elona Shehu, EEO Program Analyst

Approved by,

Sudith Garcia Quiñonez, Esq.

Executive Agency Counsel/ Deputy Director

c: Maurice Robinson Esq., Principal EEO Professional Kenya Salaudeen, Principal Human Resources Professional

Appendix - 1

EEO Job Group Descriptions

DESCRIPTION OF CITYWIDE EQUAL EMPLOYMENT OPPORTUNITY DATABASE SYSTEM (CEEDS) JOB GROUP CATEGORIES

- **OO1 Administrators:** Occupations in which employees set broad policies and exercise overall responsibility for the execution of these policies. This category includes: elected officials, commissioners, executive directors, deputy commissioners, chairpersons, general counsels, controllers, chiefs of department, inspector generals and kindred workers.
- **Managers:** Occupations in which employees direct individual departments or special phases of the agency's operations, or provide specialized consultation on a regional, district or area basis. This category includes: assistant commissioners, deputy directors, assistant directors, project managers, special assistants, superintendents, deputy counsels and kindred workers.
- **003 Management Specialists:** Occupations which require specialized and theoretical knowledge of management, finance or personnel, which is usually acquired through college training or through work experience and other training which provides comparable knowledge. This category includes: accountants, underwriters, financial analysts, personnel analysts, staff analysts, program analysts, buyers, purchasing specialists, inspectors, research analysts, program officers, project coordinators and kindred workers.
- **OO4 Science Professionals:** Occupations which require specialized and theoretical knowledge of various scientific or mathematical fields, which is usually acquired through college training or through work experience and other training which provides comparable knowledge. This category includes: architects, engineers (chemical, nuclear, civil, electrical, industrial, mechanical, marine), computer specialists, telecommunications specialists, actuaries, statisticians, physicists, chemists, geologists, biologists, foresters and kindred workers.
- **O05 Health Professionals:** Occupations which require specialized and theoretical knowledge of the medical or health fields, which is usually acquired through college training or through work experience and other training which provides comparable knowledge. This category includes: physicians, dentists, veterinarians, optometrists, podiatrists, registered nurses, pharmacists, dieticians, occupational therapists, physician's assistants and kindred workers.
- **Oo6 Social Scientists:** Occupations which require specialized and theoretical knowledge of the social sciences, which is usually acquired through college training or through work experience and other training which provides comparable knowledge. This category includes: librarians, archivists, economists, psychologists, sociologists, urban planners and kindred workers.
- **Social Workers:** Occupations which require specialized and theoretical knowledge of social work, youth and family counseling, addiction treatment and casework, which is usually acquired through college or training or through work experience and other training which provides comparable knowledge. This category includes: caseworkers, probation officers, correctional counselors, juvenile counselors, addiction treatment counselors, eligibility specialists, human rights specialists, community liaison workers, clergy and kindred workers.
- **008 Lawyers:** Occupations which require specialized and theoretical knowledge of the law and the judicial process, which is usually acquired through college training. This category includes: attorneys, assistant district attorneys, counsels, assistant counsels, deputy counsels, law judges, and kindred workers.
- **O09 Public Relations:** Occupations which require special knowledge or skills in public relations, journalism, modern language or the fine arts, which are usually acquired through college training, specialized post-secondary school education, or work experience or training which provides comparable knowledge. This category includes: technical writers, graphic designers, musicians, actors, directors, announcers, painters, illustrators, photographers, artists, editors, press officers, public relations specialists, public relations advisors, interpreters, customer service specialists and kindred workers.
- **O10 Technicians:** Occupations which require a combination of basic scientific or technical knowledge and manual skill which can be obtained through specialized post-secondary school education or through equivalent on-the-job training. This category includes: health technicians (clinical laboratory, dental hygienists, health records, radiologic

and licensed practical nurses), electrical and electronic technicians, engineering technicians (electrical, electronic, industrial, and mechanical), drafting occupations, surveying and mapping technicians, science technicians, airline pilots and navigators, air traffic controllers, broadcast equipment operators, computer programmers, legal assistants, investigators, and kindred workers.

- **011** Sales: Not applicable.
- **O12 Clerical Supervisors:** Occupations in which employees are responsible for overseeing and supervising the duties of clerical staff. This category includes: chief clerks, supervising clerks, principal administrative associates, supervising cashiers, telegraph superintendents, supervising stenographers and kindred workers.
- **O13 Clerical:** Occupations in which employees are responsible for internal and external communication, recording and retrieval of data and/or information and other paperwork required in an office. This category includes: cashiers, computer operators, word processors, secretaries, stenographers, typists, ticket agents, receptionists, clerks (information, personnel, file, library, records), bookkeepers, office machine operators, telephone operators, messengers, dispatchers, stock clerks, meter readers, office aides, general office clerks, bank tellers and kindred workers.
- **014** Household Services: Not applicable.
- **Police Supervisors:** Occupations in which uniformed employees with peace officers status set broad policies in the area of public safety and security, exercise overall responsibility for execution of policies, direct individual units or special phases of the agency's operations, or supervise on a regional, district or area basis. This category includes: sergeants, captains, lieutenants, inspectors, captains (correction), wardens and kindred workers.
- **O16** Fire Supervisors: Occupations in which uniformed employees set broad policies in the area of public safety and protection; exercise overall responsibility for execution of policies; direct individual units or special phases of the agency's operations; or supervise on a regional, district or area basis. This category includes: lieutenants, captains, battalion chiefs, deputy chiefs, supervising fire marshals, supervising fire prevention inspectors and kindred workers.
- **017 Firefighters:** Occupations in which uniformed employees are entrusted with public safety, security and protection from destructive forces. This category includes: firefighters, marine engineers (uniformed), fire prevention inspectors, fire protection inspectors and kindred workers.
- **O18 Police and Detectives:** Occupations in which uniformed employees with peace officer status are entrusted with public safety, security and protection. This category includes: police officer, detectives, correction officers, bridge and tunnel officers, sheriffs, special officers, enforcement agents (traffic, sanitation) and kindred workers.
- **019 Guards:** Occupations in which employees are entrusted with public safety and security. This category includes: school crossing guards, housing guards, watch persons, lifeguards, park rangers, school guards and kindred workers.
- **O20 Food Preparation:** Occupations in which employees are responsible for the preparation and distribution of food, or management of food services, in City facilities (e.g. schools, correctional institutions, and concessions). This category includes: cooks, school lunch helpers, school lunch managers, food service managers, commissary managers and kindred workers.
- **O21 Health Services:** Occupations in which employees are responsible for assisting health professionals in maintaining and promoting the health, hygiene and safety of the general public. This category includes: dental assistants, dietary aides, public health assistants, nurse's aides, institutional aides, health aides, orderlies, and kindred workers.
- **O22 Building Services:** Occupations in which employees perform duties which result in or contribute to the upkeep and care of buildings and facilities. This category includes: custodians, cleaners, caretakers, maintainers, elevator operators and starters, exterminators, pest control aides and kindred workers.

- **O23 Personal Services:** Occupations in which employees perform duties which result in or contribute to the comfort or convenience of the general public. This category includes: housekeepers, barbers, attendants, railroad porters, homemakers, matrons and kindred workers.
- **O24 Farming:** Occupations in which employees perform duties which result in or contribute to the upkeep and care of agricultural/botanical/zoological facilities or grounds of public property. This category includes: herbarium aides, aquarium technicians, botanical gardening aides, gardeners, groundskeepers, pruners, hostlers, menagerie keepers, horseshoers and kindred workers.
- **O25 Craft:** Occupations in which employees perform duties which require special manual skill and a thorough and comprehensive knowledge of the processes involved in the work in which is acquired through on-the-job training and experience or through apprenticeship or other formal training programs. This category includes: mechanics, equipment repairers, telephone line installers, small instrument repairers, brick masons, carpenters, electricians, plumbers, mining occupations, tool and die makers, sheet metal workers, tailors, butchers, bakers, machine operators, locksmiths, precision handworking occupations and kindred workers.
- **O26 Operators:** Occupations in which employees perform duties which require specialized machine skills which are required through on-the-job training and experience or through apprenticeship or other formal training programs. This category includes: printing press operators, high pressure boiler operators, laundry workers and kindred workers.
- **O27 Transportation:** Occupations in which employees perform duties which require motor vehicle, bus, train, or other transportation operation skills which are acquired through on-the-job training and experience or through other formal training programs. This category includes: bus drivers, chauffeurs, motor vehicle operators, trainmasters, ferry terminal supervisors and kindred workers.
- **O28** Laborers: Occupations in which employees perform duties which result in or contribute to the comfort, convenience, hygiene or safety of the general public, or which contribute to the upkeep and care of buildings and facilities. There are no job qualification requirements for titles in this category. This category includes: skilled craft helpers and apprentices, construction laborers, stock handlers, garage and service station related occupations, car cleaners, seasonal park helpers, track workers, assistant highway repairers and kindred workers.
- **O29** Sanitation Workers: Occupations in which employees perform duties which result in or contribute to the cleanliness, hygiene and safety of the public domain. Qualification requirements, which include civil service examinations, exist for titles in this category. This category includes: sanitation workers, debris removers and kindred workers.
- **O30 Teachers:** Occupations which require specialized and theoretical knowledge of education and instructional methods, which is usually acquired through college training or through work experience and other training which provides comparable knowledge. This category includes: teachers, instructors, professors, lecturers, fitness instructors, graduate assistants, fellows, adjunct professors, substitute teachers, trade instructors, education/vocational counselors, education analysts, education officers, institutional instructors and kindred workers.
- **O31 Paraprofessionals:** Occupations in which employees perform some of the duties of a professional or technician in a supportive role, which usually requires less formal training and/or experience normally required for professional or technical status. Such positions may fall within an identified pattern of staff development and promotion. This category includes: administrative assistants, project associates, coordinators, community associates and assistants, community service aides, research associates, welfare service workers, child care workers and kindred workers.

Appendix - 2

New York City Housing Authority

CEEDS Report: Workforce Composition Summary

2nd Quarter of Fiscal Year 2017

(end of the audit period)

RUN DATE: 01/04/17 RUN TIME: 13:22:22.9 /04/17 NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES
:22:22.9 CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS)
WORK FORCE COMPOSITION SUMMARY
QUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 001 ADMINISTRATORS

			MAL	E					FEM	ALE				
TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND	UN- KNOWN	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND	UN- KNOWN	OTHER	TOTAL EMP
06586 DEPUTY EXECUTIVE DIRECTOR 10173 EXECUTIVE DIRECTOR 30136 COUNSEL 31145 INSPECTOR GENERAL 40531 DEPUTY CONTROLLER (HOUSING 40538 CONTROLLER (HOUSING AUTHOR 94488 CHAIR, NEW YORK CITY HOUSI	0 0 1 1 0 1	0 1 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	1 0 0 0 1 0	0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	1 1 1 1 1 1
EEO JOB GROUP TOTAL:	3 42.85	14.29	0.00	0.00	0.00	0.00	28.57	14.29	0.00	0.00	0.00	0.00	0.00	100.00

PAGE: 276 REPORT: EBEPR210

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 002 MANAGERS

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WORK FORCE COMPOSITION SUMMARY QUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY 10050 COMPUTER SYSTEMS MANAGER 14 12 Ω 10053 ADMINISTRATIVE CITY PLANNE 0 Ω Ω Ω 10069 HEALTH SERVICES MANAGER 0 0 10074 COMPUTER OPERATIONS MANAGE 10076 SUPERVISOR OF ELEVATOR MAI 0 0 0 10078 ADMINISTRATIVE INSPECTOR (Õ Ω 10095 ADMINISTRATIVE CONTRACT SP 10096 ADMINISTRATIVE PRINTING SE 10154 DEPUTY EXECUTIVE DIRECTOR 10174 ASSISTANT EXECUTIVE DIRECT 12854 SECRETARY OF THE AUTHORITY 13206 ASSISTANT TO THE CHAIRMAN 13399 EXECUTIVE PROGRAM SPECIALI 0 0 0 Ō 31144 DEPUTY INSPECTOR GENERAL Ω 34202 CONSTRUCTION PROJECT MANAG 55075 ASSISTANT DIRECTOR OF INTE 11 0 55091 DIRECTOR OF TENANT AND COM 60580 CHIEF OF HOUSING COMMUNITY 0 80283 DIRECTOR OF METHODS AND AN 80289 DIRECTOR OF EQUAL OPPORTUN Õ 80293 DIRECTOR OF QUALITY AND CO Õ 80297 DIRECTOR OF HOUSING APPLIC 0 0 0 80299 DIRECTOR OF LEASED HOUSING 80301 DIRECTOR OF GENERAL SERVIC Ō Ŏ 0 Ô 0 Ō 0 80305 ASSISTANT RESIDENT BUILDIN 80310 RESIDENT BUILDINGS SUPERIN 35 80390 DIRECTOR OF PLANT OPERATIO 0 82976 ADMINISTRATIVE PROCUREMENT 82984 TELECOMMUNICATIONS MANAGER 82991 ADMINISTRATIVE CONSTRUCTIO Õ 82994 ADMINISTRATIVE LABOR RELAT Ω 0 83006 ADMINISTRATIVE HOUSING DEV 0 83008 ADMINISTRATIVE PROJECT MAN 0 95005 EXECUTIVE AGENCY COUNSEL 10 221 232 180 65 62 139 48 0 EEO JOB GROUP TOTAL....: 15 22.69 23.82 0.10 6.37 14.27 18.48 0.10 0.62 0.00 100.00 6.67 0.41 4.93 1.54

PAGE:

REPORT:

EBEPR210

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 003 MANAGEMENT SPECIALISTS

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1002A ADMINISTRATIVE STAFF ANALY	12	2	1	5	0	0	7	17	2	8	0	0	0	54
1002C ADMINISTRATIVE MANAGER NON	1	0	0	0	0	0	3	39	12	1	1	0	0	57
1002D ADMINISTRATIVE STAFF ANALY	15	0	2	3	0	0	3	4	3	0	0	0	0	30
1002E ADMINISTRATIVE STAFF ANALY	6	0	1	1	0	0	2	3	1	0	0	0	0	14
1008B ADMINISTRATIVE QUALITY ASS	1	0	0	0	0	0	0	0	0	0	0	0	0	1
12158 PROCUREMENT ANALYST	4	1	2	3	0	0	6	14	9	5	0	0	0	44
12626 STAFF ANALYST	5	3	3	5	0	0	4	10	3	6	1	0	0	40
12627 ASSOCIATE STAFF ANALYST	10	5	3	6	0	0	11	9	3	3	0	0	0	50
13368 LABOR RELATIONS ANALYST	Ō	Ō	Ō	Ó	Ō	Ō	2	1	Ō	Ō	Ō	1	Ō	4

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WORK FORCE COMPOSITION SUMMARY OUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY 0 0 Ω 13369 ASSOCIATE LABOR RELATIONS 20126 SENIOR ESTIMATOR (ELECTRIC 20127 SENIOR ESTIMATOR (GENERAL Ô Ó Ω Ō Ω Ω Ω 0 0 0 20128 SENIOR ESTIMATOR (MECHANIC 22426 PROJECT MANAGER 22427 ASSOCIATE PROJECT MANAGER 0 0 0 0 0 Õ 6 Õ Õ Ω 31312 ASBESTOS HAZARD INVESTIGAT 0 31644 ASSOCIATE INSPECTOR (ELEVA 31675 ASSOCIATE INSPECTOR (HOUSI 31690 INSPECTOR (HOUSING CONSTRU 31695 ASSOCIATE INSPECTOR (HOUSI Ŏ 0 34171 QUALITY ASSURANCE SPECIALI 34190 ASSOCIATE QUALITY ASSURANC 40501 MANAGEMENT AUDITOR TRAINEE Ó 0 Ō Ŏ Õ ŏ 40502 MANAGEMENT AUDITOR 40510 ACCOUNTANT 0 40562 ASSOCIATE CONTRACT SPECIAL 60216 PUBLIC RECORDS OFFICER 0 60860 BUSINESS PROMOTION COORDIN 80122 ASSOCIATE REAL PROPERTY MA Õ Ŏ 80184 SPACE ANALYST Õ Õ 80205 ASSISTANT HOUSING MANAGER 20 12 Ō 0 13 23 10 13 16 Ŏ 80210 HOUSING MANAGER 0 84 8297A ADMINISTRATIVE PROCUREMENT 108 72 30 72 0 0 60 298 71 43 0 758 EEO JOB GROUP TOTAL....: 14.24 9.50 3.96 9.50 0.00 0.00 7.92 39.31 9.37 5.67 0.40 0.13 0.00 100.00

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 004 SCIENCE PROFESSIONALS

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13611 COMPUTER ASSOCIATE (TECHNI	1	0	1	0	0	0	0	0	0	2	0	0	0	4
13621 COMPUTER ASSOCIATE (OPERAT	2	1	Ō	1	Ō	Ō	Ō	3	Q	Ō	Ō	Ō	Ō	. 7
13622 COMPUTER SPECIALIST (OPERA	5	1	2	0	0	0	1	3	1	0	0	0	0	13
13631 COMPUTER ASSOCIATE (SOFTWA	3	2	3	0	0	0	1	1	1	3	0	0	0	14
13632 COMPUTER SPECIALIST (SOFTW	16	6	2	18	Ţ	O O	5	4	1	2	O O	Ü	Q	55
13652 CERTIFIED IT ADMINISTRATOR	1	0	1	./	0	0	0	0	0	1	0	0	0	10
13691 *CERTIFIED LOCAL AREA NETW	0	0	1	1	Q	Q	0	0	0	0	0	Q	Q	2
13692 *CERTIFIED WIDE AREA NETWO	Ŭ	0	0	1	O O	O O	Ŭ.	0	Ö	Ö	O O	Ü	Q	1
20210 ASSISTANT CIVIL ENGINEER	Ä	Ü	Ü	2	Ü	Ü	Ü	Ü	Ŭ	Ŭ	Ŭ.	Ü	Ü	3
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21315 LANDSCAPE ARCHITECT 21744 CITY RESEARCH SCIENTIST (A 40610 STATISTICIAN 60910 RESEARCH ASSISTANT		0 0 0 1	0 0 1 2	0 0 0 1	0 0 0	0 0 0	0 1 2 4	0 0 0	0 0 0 2	0 1 0 3	0 0 0	0 0 0	0 0 0	2 2 3 13
EEO JOB GROUP TOTAL:	39 22.28	19 10.86	18 10.29	48 27.43	0.57	0.57	17 9.71	15 8.57	5 2.86	12 6.86	0.00	0.00	0.00	175 100.00
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22092 ASSISTANT URBAN DESIGNER 22122 CITY PLANNER 22506 HOUSING DEVELOPMENT SPECIA 22507 HOUSING DEVELOPMENT SPECIA 22508 ASSOCIATE HOUSING DEVELOPM 40910 ECONOMIST	0 1 1 0 2 2 0	0 0 0 0 1	1 0 0 0 1	0 0 0 0 1 1	0 0 0 0 0 0	0 0 0 0 0	Ω	1 0 0 0 0	0 0 0 0 0 2	1 0 0 1 0 0	0 0 0 0 0	0 0 0 0 1 1	0 0 0 0 0	3 4 1 2 5 9 1
EEO JOB GROUP TOTAL:	24.00	4.00	12.00	8.00	0.00	0.00	20.00	8.00	8.00	8.00	0.00	8.00	0.00	25 100.00
AGENCY CODE : 996 N.Y.C EEO JOB GROUP : 007 SOCIAL	WORKER	S 	MAT	E					——— FRM	AT.E				
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52613 SOCIAL WORKER 52632 SUPERVISOR II (SOCIAL WORK 55014 SENIOR INTERGROUP RELATION 60430 RECREATION DIRECTOR 80201 HOUSING ASSISTANT 80202 HOUSING ASSISTANT (BILINGU	1 0 1 0 30	0 2 1 0 86	0 2 0 0 18 4	0 0 0 0 0 56 3	0 0 0 0 0	0 0 0 0 0	0 2 0 0 57 6	5 0 1 1 374	7	()	0	0 0 0 0 0 1	0 0 0	7 3 1 786 36
EEO JOB GROUP TOTAL:	33 3.92	89 10.58	24 2.85	59 7.02	0.00	0.00	65 7.73	381 45.30	131 15.58	56 6.66	0.24	0.12	0.00	841 100.00
AGENCY CODE : 996 N.Y.C EEO JOB GROUP : 008 LAWYEI	2.5			r.					To to the	אַד דּי				
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06428 DEPUTY COUNSEL INTERNE (HA 13353 HEARING EXAMINER (HOUSING 30085 *ATTORNEY AT LAW 30087 AGENCY ATTORNEY	0 0 0 0 13	0 0 0 0	0 0 0 0	0 0 0 1	0 0 0 0	0 0 0 0	1 2 5 20	0 1 1 6	0 0 0 0 2	0 0 0 0 4	0 0 0 0	0 0 0 1	0 0 0 0	1 3 6 48

NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS) RUN DATE: 01/04/17 RUN TIME: 13:22:22.9

WORK FORCE COMPOSITION SUMMARY
QUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY

0 EEO JOB GROUP TOTAL....:

PAGE: 280 REPORT: EBEPR210

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 009 PUBLIC RELATIONS

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			MAI	ιΕ					FEM	IALE				
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06781 INTERPRETER/TRANSLATOR	1	0	0	0	0	0	0	0	0	0	0	0	0	1
31013 INTERPRETER (SPANISH)	Ω	Ô	Ô	Ô	Ô	Ô	Ô	Ô	2	Ô	Ô	Ô	Ô	2
31017 INTERPRETER, CHINESE (CANT	ň	ň	ň	ň	ň	ň	ň	ň	กี	ž	ň	ň	ň	2
60816 ASSOCIATE PUBLIC INFORMATI	ñ	ň	ñ	ñ	ñ	ñ	ĭ	ñ	ñ	กี	ñ	ñ	ñ	1
	1	ŏ	Ŏ	0	0	0	7	0	Ŏ	Ŏ	0	0	0	†
90635 SENIOR PHOTOGRAPHER	Ţ	Ũ	Ũ	Ũ	Ũ	Ũ	Ū	Ũ	Ū	Ũ	Ũ	Ũ	Ũ	Ť
91415 GRAPHIC ARTIST	1	0	0	0	0	0	1	0	1	0	0	0	0	3
EEO JOB GROUP TOTAL:	3	0	0	0	0	0	2	0	3	2	0	0	0	10
	30.00	0.00	0.00	0.00	0.00	0.00	20.00	0.00	30.00	20.00	0.00	0.00	0.00	$100.\overline{00}$

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 010 TECHNICIANS

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TITLE TITLE				ASIAN	AM IND	UN-				ASIAN	AM IND	UN-		TOTAL
CODE DESCRIPTION	WHITE	BLACK	HISPN	PACIS	ALASK	KNOWN	WHITE	BLACK	HISPN	PACIS	ALASK	KNOWN	OTHER	EMP
13615 COMPUTER SERVICE TECHNICIA	3	Ω	Ω	Ω	0	Ω	Ω	Ω	Ω	Ω	Ω	Ω	Ω	3
13616 SUPERVISING COMPUTER SERVI	2	ĭ	ĭ	ň	ň	ň	ň	ň	ň	ň	ň	ň	ň	4
13620 COMPUTER AIDE	กี	ī	ń	ñ	ñ	ñ	ñ	ñ	ñ	ñ	ň	ñ	ñ	1
20113 ENGINEERING TECHNICIAN	ñ	ń	ñ	ĭ	ñ	ñ	ñ	ñ	ñ	ñ	ñ	ñ	ñ	ī
22121 CITY PLANNING TECHNICIAN	Ŏ	ñ	ň	Ţ	ŏ	ñ	1	ñ	Ŏ	ñ	ň	ŏ	ñ	ī
30726 CLAIM SPECIALIST	1	ň	ň	ň	ň	ň	i	Ĭ	1	ň	ň	ň	ň	
31105 INVESTIGATOR	7	1	1	Ŏ	Ŏ	ň	7	3 4	7	Ŏ	ň	ň	ň	<u> </u>
31118 ASSOCIATE FRAUD INVESTIGAT	0	7	7	Ŏ	0	0	1	3	Ŏ	Ŏ	Ŭ	0	Ŏ	1
31121 ASSOCIATE INVESTIGATOR	6	Ŭ	0	1	Ŏ	0	7	Ü	1	Ŭ	0	0	0	7
	0	Ü	ŭ	1	Ŭ	Ŭ	Õ	Ü	Ţ	U	Ü	Ŭ	Ü	0
31143 CONFIDENTIAL INVESTIGATOR	8	2	3	Ţ	Ŭ	Ũ	6	2	6	Ţ	Ü	Ŭ	Ü	29
31305 INDUSTRIAL HYGIENIST	Ũ	Ť	Ũ	Ũ	Ũ	Ţ	Ţ	Q	Q	Ũ	Q	Ũ	Q	3
40482 WORKERS' COMPENSATION BENE	Q	Ō	Ō	Ō	Ō	Ō	Ō	2	Ō	Ō	Ō	Ō	Ō	2
90622 MEDIA SERVICES TECHNICIAN	1	0	0	0	0	0	0	0	0	0	0	0	0	1
91619 HEATING PLANT TECHNICIAN (9	117	52	4	0	0	2	66	15	1	0	0	0	266
EEO JOB GROUP TOTAL:	30	123	57	7	0	1	12	77	23	2	٥	0	٥	332
EEO OOD GROOF TOTAL	9.04	37.05	17 17	2.11	0.00	0.30	3.61	23.19	6.93	0.60	0.00	0.00	0.00	100.00
	J. U.	37.03	11.1	2.11	0.00	0.50	J. 01	23.17	0.73	0.00	0.00	0.00	0.00	100.00

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 012 CLERICAL SUPERVISORS

DEG COD CROOL . OID CEDRE	CIII DOLL	TOTAL	,											
			MAI	E					FEM	ALE				
TITLE TITLE				ASIAN						ASIAN	AM IND			TOTAL
CODE DESCRIPTION	WHITE	BLACK	HISPN	PACIS	ALASK	KNOWN	WHITE	BLACK	HISPN	PACIS	ALASK	KNOWN	OTHER	EMP
10124 PRINCIPAL ADMINISTRATIVE A	0	1	1	1	0	0	8	43	15	3	1	0	0	73

RUN DATE: 01/04/17 RUN TIME: 13:22:22.9 NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS)

WORK FORCE COMPOSITION SUMMARY OUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY

 $\begin{smallmatrix}0&&1&&1&&1&&0&&0&8&&43&&15&&3&&1&&0&&0&73\\0.00&&1.37&&1.37&&1.37&&0.00&&0.00&10.96&58.90&20.55&&4.11&&1.37&&0.00&&0.00&100.00\end{smallmatrix}$ EEO JOB GROUP TOTAL....:

PAGE: 281 REPORT: EBEPR210

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 013 CLERICAL

			MAL	E					FEM	IALE				
TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	OTHER	TOTAL EMP
06183 SECRETARY TO MEMBER (HA) 06679 SECRETARY TO DEPUTY EXECUT 10229 LEGAL SECRETARIAL ASSISTAN 10250 CLERICAL AIDE 10251 CLERICAL ASSOCIATE 10252 SECRETARY 10605 CASHIER 11702 OFFICE MACHINE AIDE 11704 SUPERVISOR OF OFFICE MACHI 12203 HOUSING STOCK WORKER 12204 SUPERVISOR OF HOUSING STOC 40526 BOOKKEEPER 60888 CUSTOMER INFORMATION REPRE	0 0 0 0 1 3 0 0 0 0 0 3 1 4 3	0 0 0 1 7 7 7 0 0 1 9 9 2 13	0 0 0 1 0 6 0 0 0 4 2 0 6	0 0 0 0 1 2 0 0 0 0 4 5 2	000000000000000000000000000000000000000	000000000000000000000000000000000000000	0 0 0 1 5 3 9 0 0 0 0 0 3 4	0 1 23 65 298 0 0 0 3 3 2 40	1 3 0 0 23 104 1 1 1 0 0 0 23 17	0 0 0 0 7 16 0 0 0 0 0 0 9	0 0 0 0 2 3 3 0 0 0 0 0	0 0 0 0 2 0 0 0 0 0	000000000000000000000000000000000000000	1 4 2 7 113 477 1 1 2 19 18 25 87
EEO JOB GROUP TOTAL:	1.99 1.99	$\overset{49}{6.47}$	19 2.51	1.85	0.00	0.00	52 6.87	416 54.95	151 19.95	33 4.36	0.79	0.26	0.00	757 100.00

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 018 POLICE

TITLE TITLE CODE DESCRIPTION ASIAN AM IND UN- ASIAN AM IND UN- TOTA WHITE BLACK HISPN PACIS ALASK KNOWN WHITE BLACK HISPN PACIS ALASK KNOWN OTHER EMP TOTAL 70810 SPECIAL OFFICER 0 0 0 0 0 0 70817 SUPERVISING SPECIAL OFFICE Õ Õ EEO JOB GROUP TOTAL....: $\begin{smallmatrix} 0 & 4 & 0 & 1 & 0 & 0 & 0 & 1 & 0 & 0 & 0 & 6 \\ 0.01 & 66.67 & 0.00 & 16.67 & 0.00 & 0.00 & 16.67 & 0.00 & 0.00 & 0.00 & 0.00 & 100.00 \end{smallmatrix}$

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 019 GUARDS

______ MAIE _____ MAIE _____ ASIAN AM IND UN- ASIAN AM IND UN- TOTA WHITE BLACK HISPN PACIS ALASK KNOWN WHITE BLACK HISPN PACIS ALASK KNOWN OTHER EMP TITLE TITLE CODE DESCRIPTION 1 12 3 0 0 6 0 42 7 0 1 3 0 75 90650 CITY SECURITY AIDE 0 42 0.00 56.00 EEO JOB GROUP TOTAL....: $1.3\overline{4}$ $16.\overline{00}$ 4.00 0.00 0.00 8.00 $9.3\dot{3}$ $0.0\dot{0}$ $1.3\dot{3}$ $4.0\dot{0}$ 0.00 100.00

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY

RUN DATE: 01/04/17 RUN TIME: 13:22:22.9 NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES
CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS)
WORK FORCE COMPOSITION SUMMARY
017 AGENCY 996 N.Y.C. HOUSING AUTHORITY

QUARTER 2 YEAR 2017

EEO JOB GROUP : 022 BUILD	ING SERV	'ICES	МЛТ	₽					FEM	17 T T				
TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND	UN- KNOWN	WHITE		HISPN	ASIAN PACIS	AM IND ALASK		OTHER	TOTAL EMP
81705 ASSISTANT CARETAKER 81715 CHIEF CARETAKER 82009 *HOUSING CARETAKER 82011 SUPERVISOR OF HOUSING CARE 90511 HOUSING EXTERMINATOR 9053A SUPERVISOR OF HOUSING EXTE 90536 SUPERVISOR OF HOUSING EXTE 90645 CARETAKER (HOUSING AUTHORI 90648 CITY ELEVATOR OPERATOR	0 0 2 7 7 0 0 48 0	1 12 16 70 66 0 3 949	0 13 8 40 25 0 1 585	0 0 0 2 0 0 16	0 0 0 0 0 0 0 7	0 0 0 0 0 0 0 52	0 0 2 1 0 0 20	6 2 1 36 28 0 0 862 3	0 1 0 9 6 1 0 303	0 0 0 0 0 0 8	000000000000000000000000000000000000000	1 0 0 0 0 0 0 0 31	0 0 0 0 0 0	8 28 27 164 135 1 4 2887
EEO JOB GROUP TOTAL:	64 1.97	1120 34.35	673 20.64	18 0.55	$\begin{smallmatrix}&&7\\0.21\end{smallmatrix}$	52 1.59	0.71	938 28.76	320 9.81	0.25	0.18	32 0.98	0.00	3261 100.00
AGENCY CODE : 996 N.Y.C. EEO JOB GROUP : 023 PERSON	NAL SERV	ICES		n.						(A.T. E.)				
TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND	UN- KNOWN	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	OTHER	101111
90647 CITY ATTENDANT	0	1	0	0	0	1	0	2	2	0	0	0	0	6
EEO JOB GROUP TOTAL:	0.00	16.67	0.00	0.00	0.00	16.67	0.00	33.33	33.33	0.00	0.00	0.00	0.00	100.00
AGENCY CODE : 996 N.Y.C. EEO JOB GROUP : 024 FARMIN	1G													
TITLE TITLE CODE DESCRIPTION				MATPA	AM IND ALASK	UN- KNOWN	WHITE	BLACK	HISPN	ASIAN PACIS			OTHER	TOTAL EMP
81350 SUPERVISING HOUSING GROUND	7	60	46	0	1	0	0	4	1	0	0	0	0	119
EEO JOB GROUP TOTAL:	5.88	50.42	46 38.66	0.00	0.84	0.00	0.00	3.36	0.84	0.00	0.00	0.00	0.00	100.00
AGENCY CODE : 996 N.Y.C. EEO JOB GROUP : 025 CRAFT				D.						(A.T. E.)				
TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	WHITE			ASIAN	AM IND ALASK	UN-	OTHER	TOTAL EMP
31311 LEAD ABATEMENT WORKER 31313 ASBESTOS HANDLER 31314 ASBESTOS HANDLER SUPERVISO 34205 SUPERVISOR OF ELECTRICAL I 34221 SUPERVISOR OF MECHANICAL I	10 8 4 1 13	15 4 1 2 6	8 4 0 0	2 0 0 0 7	0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0	35 16 5 3 28

PAGE: 282 REPORT: EBEPR210

RUN DATE: 01/04/17 NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES PAGE: 283
RUN TIME: 13:22:22.9 CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS) REPORT: EBEPR210 WORK FORCE COMPOSITION SUMMARY QUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY 35011 APPRENTICE (PAINTER) Ω 24 Ω 37 Ω Ω 90698 MAINTENANCE WORKER 171 371 15 26 54 Ω 90710 ELEVATOR MECHANIC 125 32 49 0 90716 GLAZIER 90735 ROOFER 0 90769 SUPERVISOR ELEVATOR MECHAN Ō Õ Ω Ω 90775 SUPERVISOR ROOFER 90778 SUPERVISOR GLAZIER 91237 OIL BURNER SPECIALIST 91717 ELECTRICIAN 31 91769 SUPERVISOR ELECTRICIAN 91830 PAINTER 51 Ō 16 13 91873 SUPERVISOR PAINTER 91915 PLUMBER 10 Ŏ 92 91972 SUPERVISOR PLUMBER Ô 92005 CARPENTER 192 10 18 92071 SUPERVISOR CARPENTER 15 Ω 45 92205 BRICKLAYER 92235 PLASTERER 92271 SUPERVISOR BRICKLAYER 101 57 0 92272 SUPERVISOR PLASTERER 92508 AUTOMOTIVE SERVICE WORKER 92510 AUTO MECHANIC 0 92510 AUTO MECHANIC 92575 SUPERVISOR OF MECHANICS (M 0 92610 MACHINIST EEO JOB GROUP TOTAL....: 972 627 595 74 1.0 98 25 0 34 Λ 39.69 25.60 24.30 3.02 0.41 1.39 0.20 4.00 1.02 0.00 0.08 0.29 0.00 100.00 AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 026 OPERATORS ASIAN AM IND UN-TITLE TITLE ASIAN AM IND UN- ASIAN AM IND UN- TOTA
CODE DESCRIPTION WHITE BLACK HISPN PACIS ALASK KNOWN WHITE BLACK HISPN PACIS ALASK KNOWN OTHER EMP 91650 HIGH PRESSURE PLANT TENDER 1 0 92122 ASSISTANT PRINTING PRESS 0 0 4 0 92122 ASSISTANT PRINTING PRESS O 0 Ô 0 1 0 Ô 0 Ô 92355 WELDER EEO JOB GROUP TOTAL....: Ω 0 0 Ω Ω 0 Ω $14.29 \quad 50.00 \quad 7.14 \quad 21.43 \quad 0.00 \quad 0.00 \quad 0.00 \quad 7.14 \quad 0.00 \quad 0.00 \quad 0.00 \quad 0.00 \quad 0.00 \quad 100.00$ AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 027 TRANSPORTATION

TITLE TITLE CODE DESCRIPTION

91212 MOTOR VEHICLE OPERATOR 5 7 3 1 0 0 91232 MOTOR VEHICLE SUPERVISOR 1 1 0 0 0 0

0

RUN DATE: 01/04/17 NEW YORK CITY DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES PAGE: 284
RUN TIME: 13:22:22.9 CITYWIDE EQUAL EMPLOYMENT DATABASE SYSTEM (CEEDS) REPORT: EBEPR210
WORK FORCE COMPOSITION SUMMARY
QUARTER 2 YEAR 2017 AGENCY 996 N.Y.C. HOUSING AUTHORITY

EEO JOB GROUP TOTAL....:

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 028 LABORERS

TOTAL
EMP
200
278
44
65
52
639
.00.00

AGENCY CODE : 996 N.Y.C. HOUSING AUTHORITY EEO JOB GROUP : 031 PARA PROFESSIONAL OCCUPATIONS

----- MALE ------ FEMALE ------

TITLE TITLE CODE DESCRIPTION	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	WHITE	BLACK	HISPN	ASIAN PACIS	AM IND ALASK	UN- KNOWN	OTHER	TOTAL EMP
10209 COLLEGE AIDE 12749 STAFF ANALYST TRAINEE 12752 LABOR RELATIONS ANALYST TR 20272 ASSOCIATE OPERATIONS COMMU 52406 COMMUNITY SERVICE AIDE 56056 COMMUNITY ASSISTANT 56057 COMMUNITY ASSOCIATE 56058 COMMUNITY COORDINATOR 82017 EMERGENCY SERVICE AIDE (HO	0 0 0 0 0 0 0 4 7 2	0 0 2 0 6 1 80 19	0 0 0 1 1 3 3 14	0 0 1 0 0 0 0	0 0 0 0 0 0 0	0 0 1 0 0 0 0 0 2	1 1 0 0 1 0 3 4	1 1 1 0 22 5 34 43 16	0 0 0 0 12 0 22 27 11	0 0 2 0 0 0 2 1	0 0 0 0 0 0 0	0 0 1 0 2 0 0 0 2	000000000000000000000000000000000000000	2 2 8 1 44 9 77 127 68
EEO JOB GROUP TOTAL:	3.83	19.53	36 10.65	0.89	0.30	0.89	2.96	123 36.39	21.30	1.48	0.30	1.48	0.00	338 100.00
AGENCY TOTAL:	1708 15.60	2636 24.11	1795 16.42	387 3.54	26 0.24	133 1.22	355 3.25	2692 24.62	900 8.23	186 1.70	25 0.23	92 0.84		10935 100.00

Appendix - 3

New York City Housing Authority

CEEDS Report: Workforce Compared with Internal and External Pools

3rd Quarter of Fiscal Year 2014

(beginning of the audit period)

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 746
PROGRAM: EBPPP961
EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 002 MANAGERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH	WHITE	299	634	933	.5133	478.91	-180	-11.8	<.01	U
ETH	BLACK	342	591	933	.1889	176.24	165.8	13.86	<.01	O
ETH	HISPANIC	214	719	933	.1297	121.01	92.99	9.06	<.01	O
ETH ETH ETH	ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	73 4 1	860 929 932	933 933 933	.1017 .0018 .0402	94.89 1.68 37.51	-21.9 2.32 -36.5	-2.37 1.79 -6.08	<.01 0.037 <.01	N-05%RUL N-05%RUL
GEN	MALE	694	239	933	.5345	498.69	195.3	12.82	<.01	O
<mark>GEN</mark>	<mark>FEMALE</mark>	<mark>238</mark>	<mark>695</mark>	<mark>933</mark>	.4206	392.42	-154	-10.2	<.01	<mark>U</mark>
GEN	GENDER UNKNOWN	1	932	933	.0197	18.38	-17.4	-4.09	<.01	N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 750 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 007 SOCIAL WORKERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR 	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	112 506 156 102 3	775 381 731 785 884 879	887 887 887 887 887 887	.1580 .6260 .1530 .0507 .0023	140.15 555.26 135.71 44.97 2.04 5.41	-28.1 -49.3 20.29 57.03 0.96 2.59	-2.59 -3.42 1.89 8.73 0.67 1.12	<.01 <.01 0.029 <.01 0.251 0.132	N-05%RUL U
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	224 655 8	663 232 879	887 887 887	.3205 .6712 .0042	284.28 595.35 3.73	-60.3 59.65 4.27	-4.34 4.26 2.22	<.01 <.01 0.013	U O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 753 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 010 TECHNICIANS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	55 226 95 18 1	341 170 301 <mark>378</mark> 395 395	396 396 <mark>396</mark> 396 396	.3514 .3293 .1923 .1005 .0027 .0182	139.15 130.40 76.15 39.80 1.07 7.21	-84.2 95.60 18.85 -21.8 -0.07	-8.86 10.22 2.40 -3.64 -0.07 -2.33	<.01 <.01 <.01 <.01 0.473 <.01	U O N-05%RUL U N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	261 135 0	135 261 396	396 396 396	.6181 .3662 .0098	244.77 145.02 3.88	16.23 -10.0 -3.88	1.68 -1.04 -1.98	0.047 0.148 0.024	N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 758 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 022 BUILD SERV PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	96 2062 1125 <mark>35</mark> 17 116	3355 1389 2326 <mark>3416</mark> 3434 3335	3451 3451 3451 3451 3451 3451	.2141 .3208 .3373 .0650 .0027 .0284	738.86 1107.1 1164.0 224.32 9.32 98.01	-643 954.9 -39.0 <mark>-189</mark> 7.68 17.99	-26.7 34.82 -1.40 -13.1 2.52 1.84	<.01 <.01 0.080 <.01 <.01 0.033	U O <mark>U</mark> N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	2085 1308 58	1366 2143 3393	3451 3451 3451	.6348 .3223 .0110	2190.7 1112.3 37.96	-106 195.7 20.04	-3.74 7.13 3.27	<.01 <.01 <.01	N-05%RUL O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 760 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 025 CRAFT PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR 	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	982 632 624 60 10 27	1353 1703 1711 2275 2325 2308	2335 2335 2335 2335 2335 2335	.3705 .3209 .1322 .0686 .0030 .0983	865.12 749.30 308.69 160.18 7.01 229.53	116.9 -117 315.3 -100 3.00 -203	5.01 -5.20 19.27 -8.20 1.13 -14.1	<.01 <.01 <.01 <.01 0.129 <.01	O U O N-05%RUL U
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	2264 <mark>64</mark> 7	71 <mark>2271</mark> 2328	2335 2335 2335	.8102 .0986 .0846	1891.8 <mark>230.23</mark> 197.54	372.2 <mark>-166</mark> -191	19.64 -11.5 -14.2	<.01 <.01 <.01	O U U

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 762 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 027 TRANSPORTATION PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH	WHITE	6	19	25	.1897	4.74	1.26	0.64	0.261	
ETH ETH ETH	BLACK HISPANIC ASIAN / PAC ISL	3 2	22 23	25 25 25	.4871 .1720 .0381	12.18 4.30 0.95	1.82 -1.30 1.05	0.73 -0.69 1.09	0.233 0.245 0.137	U-80%RUL
ETH ETH	NATIVE AMERICAN ETH UNKNOWN	0	25 25	25 25	.0037 .1083	0.09 2.71	-0.09 -2.71	-0.30 -1.74	0.380 0.041	N-05%RUL U-80%RUL
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	25 <mark>0</mark> 0	0 <mark>25</mark> 25	25 <mark>25</mark> 25	.7529 .1439 .1023	18.82 <mark>3.60</mark> 2.56	6.18 -3.60 -2.56	2.86 -2.05 -1.69	<.01 0.020 0.046	O <mark>U</mark> U-80%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 763 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 028 LABORERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR 	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	207 156 112 16 4 269	557 608 652 748 760 495	764 764 764 764 764 764	.2630 .3027 .2268 .0821 .0029 .0534	200.93 231.26 173.28 62.72 2.22 40.80	6.07 -75.3 -61.3 -46.7 1.78 228.2	0.50 -5.93 -5.29 -6.16 1.20 36.72	0.309 <.01 <.01 <.01 0.115 <.01	<u>U</u> U U
GEN <mark>GEN</mark> GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	454 <mark>52</mark> 258	310 <mark>712</mark> 506	764 <mark>764</mark> 764	.6625 .2356 .0332	506.15 180.00 25.36	-52.1 -128 232.6	-3.99 -10.9 46.98	<.01 <.01 <.01	U O

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 764
PROGRAM: EBPPP961
EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 031 PARA PROFESSION PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	34 280 139 7 2	437 191 332 464 469 462	471 471 471 471 471 471	.3243 .2673 .2449 .0964 .0025 .0269	152.75 125.90 115.35 45.40 1.18 12.67	-119 154.1 23.65 -38.4 0.82 -3.67	-11.7 16.04 2.53 -6.00 0.76 -1.05	<.01 <.01 <.01 <.01 0.224 0.148	U O O U N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	157 310 4	314 161 467	471 471 471	.3798 .5812 .0011	178.89 273.75 0.52	-21.9 36.25 3.48	-2.08 3.39 4.84	0.019 <.01 <.01	N-05%RUL O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 766 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 002 MANAGERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	489 333 108 159 4 518	1122 1278 1503 1452 1607 1093	1611 1611 1611 1611 1611	.5133 .1889 .1297 .1017 .0018 .0402	826.93 304.32 208.95 163.84 2.90 64.76	-338 28.68 -101 -4.84 1.10 453.2	-16.8 1.83 -7.49 -0.40 0.65 57.49	<.01 0.034 <.01 0.345 0.259 <.01	υ υ ο
GEN <mark>GEN</mark> GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	877 <mark>235</mark> 499	734 <mark>1376</mark> 1112	1611 <mark>1611</mark> 1611	.5345 .4206 .0197	861.08 <mark>677.59</mark> 31.74	15.92 -443 467.3	0.80 -22.3 83.77	0.213 <.01 <.01	<mark>U</mark> O

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 767 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 003 MNGMNT SPECS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR 	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	1514 <mark>866</mark> 344 745 5 304	2264 <mark>2912</mark> 3434 3033 3773 3474	3778 3778 3778 3778 3778 3778	.4094 .2958 .1295 .1301 .0022 .0207	1546.7 1117.5 489.25 491.52 8.31 78.20	-32.7 -252 -145 253.5 -3.31 225.8	-1.08 -8.97 -7.04 12.26 -1.15 25.80	0.140 <.01 <.01 <.01 0.125 <.01	U N-05%RUL O N-05%RUL O
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	3118 371 289	660 <mark>3407</mark> 3489	3778 3778 3778	.5718 .4032 .0126	2160.3 1523.3 47.60	957.7 <mark>-1152</mark> 241.4	31.49 -38.2 35.21	<.01 <.01 <.01	0 <mark>U</mark> 0

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 768
PROGRAM: EBPPP961
EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 004 SCIENCE PROFNS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	230 240 73 267 1 58	639 629 796 602 868 811	869 869 869 869 869	.4568 .1762 .1023 .2258 .0024 .0315	396.96 153.12 88.90 196.22 2.09 27.37	-167 86.88 -15.9 70.78 -1.09 30.63	-11.4 7.74 -1.78 5.74 -0.75 5.95	<.01 <.01 0.038 <.01 0.226 <.01	U O O N-05%RUL N-05%RUL
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	610 <mark>206</mark> 53	259 <mark>663</mark> 816	869 869 869	.6586 .3131 .0201	572.32 <mark>272.08</mark> 17.47	37.68 -66.1 35.53	2.70 -4.83 8.59	<.01 <.01 <.01	N-05%RUL <mark>U</mark> N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 769 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 005 HEALTH PROFNS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	10 8 3 6 0 7	24 26 31 28 34 27	34 34 34 34 34 34	.3707 .3635 .0981 .1400 .0031	12.60 12.36 3.34 4.76 0.11 0.54	-2.60 -4.36 -0.34 1.24 -0.11 6.46	-0.92 -1.55 -0.19 0.61 -0.33 8.86	0.178 0.060 0.423 0.270 0.373 <.01	U-80%RUL U-80%RUL N-05%RUL
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	2 <mark>0</mark> 8	28 <mark>14</mark> 26	34 34 34	.2250 .7577 .0012	7.65 25.76 0.04	-1.65 <mark>-5.76</mark> 7.96	-0.68 -2.31 39.43	0.249 <mark>0.011</mark> <.01	N-05%RUL <mark>U</mark> O

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 774
PROGRAM: EBPPP961
EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 012 CLERICAL SUPS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	103 226 69 89 0	482 359 516 496 585 487	585 5885 5885 5885 5885	.2238 .5619 .1348 .0511 .0038 .0245	130.92 328.71 78.86 29.89 2.22 14.33	-27.9 -103 -9.86 59.11 -2.22 83.67	-2.77 -8.56 -1.19 11.10 -1.49 22.38	<.01 <.01 0.116 <.01 0.068 <.01	N-05%RUL U O N-05%RUL O
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	391 108 86	194 <mark>477</mark> 499	585 585 585	.2093 .7769 .0138	122.44 <mark>454.49</mark> 8.07	268.6 <mark>-346</mark> 77.93	27.29 -34.4 27.62	<.01 <.01 <.01	0 <u>U</u>

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 775 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 013 CLERICAL PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL 	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	503 2281 623 472 17 543	3936 2158 3816 3967 4422 3896	4439 4439 4439 4439 4439	.1867 .5347 .1509 .0716 .0039 .0478	828.76 2373.5 669.85 317.83 17.31 212.18	-326 -92.5 -46.8 154.2 -0.31 330.8	-12.5 -2.78 -1.96 8.97 -0.08 23.27	<.01 <.01 0.025 <.01 0.470 <.01	U N-05%RUL N-05%RUL N-05%RUL
GEN <mark>GEN</mark> GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	2358 <mark>1576</mark> 505	2081 <mark>2863</mark> 3934	4439 4439 4439	.2820 .6776 .0359	1251.8 <mark>3007.9</mark> 159.36	1106 -1432 345.6	36.90 -46.0 27.89	<.01 <.01 <.01	0 U 0

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 777
PROGRAM: EBPPP961
EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 018 POLICE PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	41 149 41 21 2 27	240 132 <mark>240</mark> 260 279 254	281 281 281 281 281 281	.4164 .3039 .2189 .0487 .0040	117.01 85.40 61.51 13.68 1.12 2.16	-76.0 63.60 -20.5 7.32 0.88 24.84	-9.20 8.25 -2.96 2.03 0.83 16.95	<.01 <.01 <.01 0.021 0.204 <.01	U O U N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	192 66 23	89 215 258	281 281 281	.7409 .2529 .0056	208.19 71.06 1.57	-16.2 -5.06 21.43	-2.20 -0.70 17.13	0.014 0.243 <.01	U O

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 779 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 026 OPERATORS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH	WHITE	21	14	35	.3876	13.57	7.43	2.58	<.01	0
ETH ETH ETH	BLACK HISPANIC ASIAN / PAC ISL	6 1 2	29 34 33	35 35 35	.1740 .1385 .0524	6.09 4.85 1.83	-0.09 -3.85 0.17	-0.04 -1.88 0.13	0.484 0.030 0.450	U-80%RUL
ETH ETH	NATIVE AMERICAN ETH UNKNOWN	0 5	35 30	35 35	.0032	0.11 1.77	-0.11 3.23	-0.34 2.49	0.369 <.01	N-05%RUL O
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	31 0 4	4 <mark>35</mark> 31	35 35 35	.7025 .1213 .0299	24.59 <mark>4.25</mark> 1.05	6.41 -4.25 2.95	2.37 -2.20 2.93	<.01 0.014 <.01	0 <u>U</u>

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 781 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 028 LABORERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	977 3004 986 423 11 616	5040 3013 5031 5594 6006 5401	6017 6017 6017 6017 6017 6017	.2630 .3027 .2268 .0821 .0029	1582.5 1821.3 1364.7 494.00 17.45 321.31	-605 1183 -379 -71.0 -6.45 294.7	-17.7 33.19 -11.7 -3.33 -1.55 16.90	<.01 <.01 <.01 <.01 0.061 <.01	U O <mark>U</mark> N-05%RUL N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	4228 1186 603	1789 4831 5414	6017 6017 6017	.6625 .2356 .0332	3986.3 1417.6 199.76	241.7 -232 403.2	6.59 -7.04 29.02	<.01 <.01 <.01	N-05%RUL N-05%RUL O

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 04/01/14 RUN TIME: 10:47:05 FY2014 Q3 PAGE: 782 PROGRAM: EBPPP961 EXTRACT DATE: 03/31/14

AGENCY: JOB GROUP: 998 N.Y.C. TRANSIT AUTHORITY 031 PARA PROFESSION PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	5 5 2 0 33	45 45 45 48 50 17	50 50 50 50 50	.3243 .2673 .2449 .0964 .0025 .0269	16.21 13.37 12.25 4.82 0.13 1.34	-11.2 -8.37 -7.25 -2.82 -0.13 31.66	-3.39 -2.67 -2.38 -1.35 -0.35 27.67	<.01 <.01 <.01 0.088 0.362 <.01	U U U U-80%RUL N-05%RUL O
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	13 <mark>5</mark> 32	37 <mark>45</mark> 18	50 50 50	.3798 .5812 .0011	18.99 29.06 0.06	-5.99 <mark>-24.1</mark> 31.94	-1.75 -6.90 136.3	0.040 <.01 <.01	U-80%RUL <mark>U</mark> O

Appendix - 4

New York City Housing Authority

CEEDS Report: Workforce Compared with Internal and External Pools

2nd Quarter of Fiscal Year 2017

(end of the audit period)

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 751 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 002 MANAGERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	283 371 228 80 5 7	691 603 746 894 969 967	974 974 974 974 974 974	.5133 .1889 .1297 .1017 .0018	499.95 183.99 126.33 99.06 1.75 39.15	-217 187.0 101.7 -19.1 3.25 -32.2	-13.9 15.31 9.70 -2.02 2.45 -5.25	<.01 <.01 <.01 0.022 <.01 <.01	U O O N-05%RUL N-05%RUL N-05%RUL
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	703 <mark>271</mark> 0	271 <mark>703</mark> 974	974 <mark>974</mark> 974	.5345 .4206 .0197	520.60 <mark>409.66</mark> 19.19	182.4 <mark>-139</mark> -19.2	11.72 -9.00 -4.42	<.01 <.01 <.01	O <mark>U</mark> N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 755 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 007 SOCIAL WORKERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH	WHITE BLACK	98	743	841 841	.1580	132.88 526.47	-34.9 -56.5	-3.30 -4.02	<.01	N-05%RUL
ETH ETH	HISPANIC ASIAN / PAC ISL	155 115	<mark>371</mark> 686 726	841 841	.1530 .0507	128.67 42.64	-56.5 26.33 72.36	-4.02 2.52 11.37	<.01 <.01 <.01	N-05%RUL O
ETH	NATIVE AMERICAN ETH UNKNOWN	2 1	839 840	841 841	.0023 .0061	1.93 5.13	$ \begin{array}{c} 0.07 \\ -4.13 \end{array} $	0.05 -1.83	0.481 0.034	N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	205 636 0	636 205 841	841 841 841	.3205 .6712 .0042	269.54 564.48 3.53	-64.5 71.52 -3.53	-4.77 5.25 -1.88	<.01 <.01 0.030	U O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 758 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 010 TECHNICIANS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR 	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	42 200 80 9 0	290 132 252 323 332 331	332 332 332 332 332 332 332	.3514 .3293 .1923 .1005 .0027 .0182	116.66 109.33 63.84 33.37 0.90 6.04	-74.7 90.67 16.16 -24.4 -0.90 -5.04	-8.58 10.59 2.25 -4.45 -0.95 -2.07	<.01 <.01 0.012 <.01 0.172 0.019	U O N-05%RUL U N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	218 114 0	114 218 332	332 332 332	.6181 .3662 .0098	205.21 121.58 3.25	12.79 -7.58 -3.25	1.44 -0.86 -1.81	0.074 0.194 0.035	N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 763 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 022 BUILD SERV PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	87 2058 993 <mark>26</mark> 13 84	3174 1203 2268 3235 3248 3177	3261 3261 3261 3261 3261 3261	.2141 .3208 .3373 .0650 .0027 .0284	698.18 1046.1 1099.9 211.97 8.80 92.61	-611 1012 -107 -186 4.20 -8.61	-26.1 37.96 -3.96 -13.2 1.42 -0.91	<.01 <.01 <.01 <.01 0.078 0.182	U O N-05%RUL U
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	1934 1327 0	1327 1934 3261	3261 3261 3261	.6348 .3223 .0110	2070.1 1051.0 35.87	-136 276.0 -35.9	-4.95 10.34 -6.02	<.01 <.01 <.01	N-05%RUL O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 765 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 024 FARMING PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	7 64 47 0 1 0	112 55 72 119 118 119	119 119 119 119 119	.3221 .3166 .2661 .0498 .0032	38.33 37.68 31.67 5.93 0.38 2.30	-31.3 26.32 15.33 -5.93 0.62 -2.30	-6.15 5.19 3.18 -2.50 1.01 -1.53	<.01 <.01 <.01 <.01 0.157 0.063	U O O N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	114 <mark>5</mark> 0	5 114 119	119 119 119	.6967 .2778 .0019	82.91 33.06 0.23	31.09 -28.1 -0.23	6.20 -5.74 -0.48	<.01 <.01 0.317	O <mark>U</mark> N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 769 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 028 LABORERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	176 247 127 19 4 66	463 392 512 620 635 573	639 639 639 639 639	.2630 .3027 .2268 .0821 .0029 .0534	168.06 193.43 144.93 52.46 1.85 34.12	7.94 53.57 -17.9 -33.5 2.15 31.88	0.71 4.61 -1.69 -4.82 1.58 5.61	0.238 <.01 0.045 <.01 0.057 <.01	O <mark>U</mark> N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	475 164 0	164 475 639	639 639 639	.6625 .2356 .0332	423.34 150.55 21.21	51.66 13.45 -21.2	4.32 1.25 -4.68	<.01 0.105 <.01	0 N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 01/04/17 RUN TIME: 13:18:37 FY2017 Q2 PAGE: 770 PROGRAM: EBPPP961 EXTRACT DATE: 12/31/16

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 031 PARA PROFESSION PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	23 189 108 8 2 8	315 149 230 <mark>330</mark> 336 330	338 338 338 338 338 338	.3243 .2673 .2449 .0964 .0025	109.61 90.35 82.78 32.58 0.85 9.09	-86.6 98.65 25.22 <mark>-24.6</mark> 1.15 -1.09	-10.1 12.13 3.19 -4.53 1.26 -0.37	<.01 <.01 <.01 <.01 0.104 0.357	<mark>П</mark> О
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	122 216 0	216 122 338	338 338 338	.3798 .5812 .0011	128.37 196.45 0.37	-6.37 19.55 -0.37	-0.71 2.16 -0.61	0.238 0.016 0.271	O N-05%RUL

Appendix - 5

New York City Housing Authority

CEEDS Report: Workforce Compared with Internal and External Pools

4TH Quarter of Fiscal Year 2017

(most recent quarter available)

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 749 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 002 MANAGERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	277 363 229 74 4 7	677 591 725 880 950 947	954 954 954 954 954	.5133 .1889 .1297 .1017 .0018	489.69 180.21 123.73 97.02 1.72 38.35	-213 182.8 105.3 -23.0 2.28 -31.4	-13.8 15.12 10.14 -2.47 1.74 -5.17	<.01 <.01 <.01 <.01 0.041 <.01	U O O N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	678 <mark>275</mark> 1	276 <mark>679</mark> 953	954 <mark>954</mark> 954	.5345 .4206 .0197	509.91 401.25 18.79	168.1 <mark>-126</mark> -17.8	10.91 -8.28 -4.15	<.01 <.01 <.01	O <mark>U</mark> N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 753 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 007 SOCIAL WORKERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	91 458 155 116 3 2	734 <mark>367</mark> 670 709 822 823	825 825 825 825 825 825	.1580 .6260 .1530 .0507 .0023	130.35 516.45 126.23 41.83 1.90 5.03	-39.3 -58.4 28.78 74.17 1.10 -3.03	-3.76 -4.21 2.78 11.77 0.80 -1.36	<.01 <.01 <.01 <.01 0.211 0.088	N-05%RUL U N-05%RUL O N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	201 624 0	624 201 825	825 825 825	.3205 .6712 .0042	264.41 553.74 3.47	-63.4 70.26 -3.47	-4.73 5.21 -1.87	<.01 <.01 0.031	U O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 756 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 010 TECHNICIANS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH	WHITE	41	314	355	.3514	124.75	-83.7	-9.31	<.01	U
ETH	BLACK	213	142	355	.3293	116.90	96.10	10.85	<.01	O
ETH	HISPANIC	87	268	355	.1923	68.27	18.73	2.52	<.01	O
ETH	ASIAN / PAC ISL	12	343	355	.1005	35.68	-23.7	-4.18	<.01	<mark>U</mark>
ETH	NATIVE AMERICAN	0	355	355	.0027	0.96	-0.96	-0.98	0.163	N-05%RUL
ETH	ETH UNKNOWN	2	353	355	.0182	6.46	-4.46	-1.77	0.038	N-05%RUL
GEN	MALE	236	119	355	.6181	219.43	16.57	1.81	0.035	N-05%RUL
GEN	FEMALE	119	236	355	.3662	130.00	-11.0	-1.21	0.113	
GEN	GENDER UNKNOWN	0	355	355	.0098	3.48	-3.48	-1.87	0.030	

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 760 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 019 GUARDS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK <mark>HISPANIC</mark> ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	51 7 1 0	70 20 <mark>64</mark> 70 71 60	71 71 71 71 71 71	.1990 .4846 .2232 .0470 .0019	14.13 34.41 15.85 3.34 0.13 1.36	-13.1 16.59 -8.85 -2.34 -0.13 9.64	-3.90 3.94 -2.52 -1.31 -0.37 8.36	<.01 <.01 <.01 0.095 0.357 <.01	U O <mark>U</mark> N-05%RUL N-05%RUL O
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	24 47 0	47 24 71	71 71 71	.4476 .5186 .0087	31.78 36.82 0.62	-7.78 10.18 -0.62	-1.86 2.42 -0.79	0.032 <.01 0.215	U-80%RUL O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 761 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 022 BUILD SERV PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	89 2215 995 <mark>24</mark> 18 184	3436 1310 2530 3501 3507 3341	3525 3525 3525 3525 3525 3525 3525	.2141 .3208 .3373 .0650 .0027 .0284	754.70 1130.8 1189.0 229.13 9.52 100.11	-666 1084 -194 -205 8.48 83.89	-27.3 39.12 -6.91 -14.0 2.75 8.51	<.01 <.01 <.01 <.01 <.01 <.01	U O U U N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	2018 1507 0	1507 2018 3525	3525 3525 3525	.6348 .3223 .0110	2237.7 1136.1 38.78	-220 370.9 -38.8	-7.68 13.37 -6.26	<.01 <.01 <.01	U O N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 763 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 024 FARMING PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	7 63 46 1 1	111 55 72 117 117 118	118 118 118 118 118 118	.3221 .3166 .2661 .0498 .0032	38.01 37.36 31.40 5.88 0.38 2.28	-31.0 25.64 14.60 -4.88 0.62 -2.28	-6.11 5.07 3.04 -2.06 1.01 -1.52	<.01 <.01 <.01 0.020 0.155 0.064	U O O N-05%RUL N-05%RUL
GEN GEN GEN	MALE FEMALE GENDER UNKNOWN	111 <mark>7</mark> 0	7 <mark>111</mark> 118	118 118 118	.6967 .2778 .0019	82.21 32.78 0.22	28.79 -25.8 -0.22	5.77 -5.30 -0.47	<.01 <.01 0.318	O <mark>U</mark> N-05%RUL

NEW YORK CITY DEPARTMENT OF PERSONNEL
C E E D S S Y S T E M
WORK FORCE COMPARED WITH INTERNAL & EXTERNAL POOLS
AT THE AGENCY/JOBGROUP LEVEL RUN DATE: 07/06/17 RUN TIME: 11:37:54 FY2017 Q4 PAGE: 767 PROGRAM: EBPPP961 EXTRACT DATE: 06/30/17

AGENCY: JOB GROUP: 996 N.Y.C. HOUSING AUTHORITY 028 LABORERS PERSONS WITH MISSING EEO DATA INCLUDED IN CNTS PROBABILITY CUT-OFF FOR IMBALANCE: 0.05

EEO VAR	EEO VAL	FOCAL GROUP	OTHER THAN FOCAL GROUP	TOTAL	AVAIL %	EXPECTED #	DIFFERENCE	Z-SCORE	PROBABILITY	IMBAL
ETH ETH ETH ETH ETH ETH ETH	WHITE BLACK HISPANIC ASIAN / PAC ISL NATIVE AMERICAN ETH UNKNOWN	168 90 83 16 3	192 270 277 344 357 360	360 360 360 360 360 360	.2630 .3027 .2268 .0821 .0029 .0534	94.68 108.97 81.65 29.56 1.04 19.22	73.32 -19.0 1.35 -13.6 1.96 -19.2	8.78 -2.18 0.17 -2.60 1.92 -4.51	<.01 0.015 0.432 <.01 0.028 <.01	O U N-05%RUL U
GEN GEN GEN	MALE <mark>FEMALE</mark> GENDER UNKNOWN	342 18 0	18 <mark>342</mark> 360	360 <mark>360</mark> 360	.6625 .2356 .0332	238.50 <mark>84.82</mark> 11.95	103.5 -66.8 -12.0	11.54 -8.30 -3.52	<.01 <.01 <.01	O <mark>U</mark> N-05%RUL



NEW YORK CITY HOUSING AUTHORITY

250 BROADWAY . NEW YORK, NY 10007

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SHOLA OLATOYE
CHAIR & CHIEF EXECUTIVE OFFICER

September 18, 2017

Mrs. Charise L. Terry. Executive Director Equal Employment Practices Commission 253 Broadway, Suite 602 New York, NY 10007

Dear Mrs. Terry:

This letter represents the New York City Housing Authority's ("NYCHA") response to your letter dated August 31, 2017 which provided the New York City Equal Employment Practices Commission's (EEPC) Preliminary Determination for Audit: Review, Evaluation and Monitoring of the New York City Housing Authority's ("NYCHA") Employment Practices and Procedures from January 1, 2014 to December 31, 2016.

We have attached the NYCHA Response on the following pages, which provides our responses, the implementation status on the EEPC's proposed corrective actions with which we agree, and the reasons for the disagreement where applicable. We have also referenced and or attached the supporting documentation for NYCHA's position to the corrective actions with which we disagree.

We have attached the supporting documentation to reflect the current practices.

If you have any questions, please contact me directly at 212-306-4633 or Tricia L. Roberts, Audit Director, at 212-306-3441.

Sincerely.

Celeste T. Segure

Director, Department of Equal Opportunity

Attachments

cc: Shola Olatoye, Chair & Chief Executive Officer
David Farber, EVP for Legal Affairs & General Counsel
Kerri Jew, EVP & Chief Administrative Officer
Kelly MacNeal, First Deputy General Counsel, Law Department
Maurice Q. Robinson, EEO Officer | Assistant Director
Tricia L. Roberts, Director Internal Audit & Assessment
Nicole van Gendt, Interim Director of Human Resources



Angela Cabrera Malini Cadambi Daniel Elaine S. Reiss, Esq. Arva R. Rice Commissioners

Charise L. Terry, PHR Executive Director

Judith Garcia Quiñonez, Esq. Executive Agency Counsel/ Deputy Director

253 Broadway Suite 602 New York, NY 10007

212. 615. 8939 tel. 212. 676.2724 fax

BY MAIL AND EMAIL

October 10, 2017

Shola Olatoye Chair & Chief Executive Officer New York City Housing Authority 250 Broadway, 3rd Floor New York, NY 10007

RE: Audit Resolution #2017/214-996: Final Determination Pursuant to the Review, Evaluation and Monitoring of the New York City Housing Authority's Employment Practices and Procedures from January 1, 2014 to December 31, 2016.

Dear Chair Olatoye:

On behalf of the members of the Equal Employment Practices Commission (Commission or EEPC), thank you for the Department of Equal Opportunity Director's September 18, 2017 response to our August 31, 2017 Preliminary Determination and for the cooperation extended to our staff during the course of this audit.

As indicated in our Preliminary Determination, this Commission has adopted uniform standards¹ to assess agencies' employment practices and programs for compliance with federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for municipal government employees and job applicants. The attached Determination contains the Commission's findings and required corrective actions pertaining to the referenced review, evaluation and monitoring of your agency's employment practices and procedures.

Chapter 36, Section 832.c of the New York City Charter requires that: 1) the EEPC assign a 6-month compliance period to monitor your agency's efforts to eliminate remaining required corrective actions; and 2) the agency provide a written response within 30 days from the date of this letter indicating corrective action taken.

¹ Founded upon and consistent with federal, state and local laws, regulations, procedures and policies including, but not limited to, the Citywide Equal Employment Opportunity Policy - Standards and Procedures to be Utilized by City Agencies; New York City Human Rights Law (NYC Administrative Code, §§8-107.1(a) and 8-107.13(d)); New York State Civil Service Law §55-a; Uniform Guidelines on Employee Selection Procedures (29 CFR §§1607.3 - 1607.7) and the equal employment opportunity requirements of the New York City Charter.



The assigned compliance-monitoring period is: NOVEMBER 2017 TO APRIL 2018.

If corrective actions remain: Your agency's response should indicate what steps your agency has taken, or will take, to implement the corrective actions during the designated period. Documentation which supports the implementation of each corrective action shall be uploaded to TeamCentral, the EEPC's Automated Compliance-Monitoring System. Your agency will be monitored monthly until all corrective actions have been implemented. Instruction on how to access and navigate TeamCentral is attached. Upon your agency's completion of the final corrective action, this Commission requires that your agency upload a final memorandum signed by the agency head which informs employees of the changes implemented pursuant to our audit and re-emphasizes commitment to the EEO program. Upon receipt of the final memorandum, the EEPC will issue a *Determination of Compliance*.

If no corrective actions remain: Your agency is exempt from the aforementioned monitoring period. However, this Commission requires a final memorandum signed by the agency head which informs employees of the changes implemented pursuant to our audit and re-emphasizes commitment to the EEO program. This will be considered your agency's final action. Upon receipt of the memo, a *Determination of Compliance* will be issued.

If there are further questions regarding this Final Determination or the compliance-monitoring process, please have the Principal EEO Professional contact Janet P. Ford, Esq., Agency Counsel/Director of Compliance Monitoring at janford@eepc.nyc.gov or 212-615-8942.

Thank you and your staff for your continued cooperation.

Sincerely,

Judith G. Quinonez, Esq.

Executive Agency Counsel/ Deputy Director

C: Maurice Robinson Esq., Principal EEO Professional, New York City Housing Authority

Enclosed: TeamCentral Agency Manual



Agency: New York City Housing Authority

Compliance Period: November 2017 to April 2018

FINAL DETERMINATION

Agency response indicating corrective action taken with documentation is due within 30 days.

The Equal Employment Practices Commission's findings and required corrective actions are based on the audit methodology which includes collection and analysis of the documents, records and data the agency provided in response to the *EEPC Document and Information Request Form;* the *EEPC Interview Questionnaires* for EEO professionals and others involved in EEO program administration; and, if applicable, the *EEPC Employee Survey;* the *EEPC Supervisor/Manager Survey;* the agency's *Annual EEO Plans* and *Quarterly EEO Reports;* and workforce and utilization data from the *Citywide Equal Employment Database System.* Additional research and follow-up discussions or interviews were conducted as appropriate.

After reviewing the agency's optional response² (if applicable) to the EEPC's preliminary Determination, our Final Determination is as follows:

Monitoring Required

The agency's implementation of the following required corrective actions will be monitored during the assigned compliance monitoring period.

Corrective Action #1:

Issue a general EEO Policy statement or memo reiterating commitment to EEO, declaring the agency's position against discrimination on any protected basis, advising employees of the names and contact information of EEO professionals, and attaching, or providing employees pertinent electronic links to, an EEO Policy/Handbook.

Agency Response: "...NYCHA Equal Employment Opportunity Policy Statements have consistently listed "Status as a Victim of Domestic Violence, Sexual Assault, Dating Violence or Stalking" as a protected class. This class has been included in each iteration of the policy [and EEO Policy statement]... released during the audit period...

...NYCHA annually updates and recently disseminated its 2017 EEO Policy Statement; as well as its Sexual Harassment Prevention Policy Statement; Fair Housing Policy Statement; EEO Non-Discrimination Policy Poster; and NYCHA Reasonable Accommodations Policy to all employees via e-mail acknowledgement portal with a cover notice on June 14, 2017." (Response, Pg. 2.)

<u>EEPC Response</u>: The EEPC recognizes the agency's commitment to implement corrective action **#1**. Please note that under NYC Human Rights law, the protected class is identified as "Status as a Victim of Sex Offenses." The agency's updated EEO Policy Statement correctly identifying all protected classes under NYC and NYS Human Rights Laws and documentation of redistribution to all employees will be required during the compliance-monitoring period.

² Excerpts are italicized.

Final Determination Page 3 of 9



Corrective Action #2:

Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies – or an agency EEO Policy that conforms to city, state and federal laws – for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: a policy against sexual harassment; uniform and responsive procedures for investigating discrimination complaints and providing reasonable accommodations; an up-to-date list of protected classes under NYC and NYS Human Rights Laws; and current contact information for the agency's EEO professionals, as well as federal, state and local agencies that enforce laws against discrimination.

Agency Response: "...NYCHA annually updates and recently disseminated its 2017 EEO Policy Statement; as well as its Sexual Harassment Prevention Policy Statement; Fair Housing Policy Statement; EEO Non-Discrimination Policy Poster; and NYCHA Reasonable Accommodations Policy to all employees via e-mail acknowledgement portal with a cover notice on June 14, 2017...

As described in response to Corrective Action #1 above, NYCHA has already taken the actions described here, and will continue to do so." (Response, Pg. 2 - 3.)

<u>**EEPC**</u> Response: The EEPC recognizes the agency's commitment to implement corrective action **#2**. Please note that under NYC Human Rights law, the protected class is identified as "Status as a Victim of Sex Offenses." The agency's updated EEO Policy correctly identifying all protected classes under NYC and NYS Human Rights Laws and documentation of redistribution to all employees will be required during the compliance-monitoring period.

Corrective Action #3:

Assess recruitment efforts to determine whether such efforts adversely impact any particular group. To the extent that adverse impact is discovered, at a minimum, identify relevant professional and community organizations serving women, minorities, and other protected groups throughout the City, review and update listings of recruitment outreach sources, and contact these organizations when provisional positions become available or where the agency may otherwise use discretion in hiring.

Agency Response: "...[Department of Equal Opportunity (DEO)] has actively engaged with Human Resources to conduct agency underutilization reports to assist in removing possible barriers to recruitment for minorities and women. DEO has conducted underutilization reports for departments in anticipation of new significant hiring opportunities, and analyzes department specific complaints to determine if any groups may be adversely impacted by hiring and promotion opportunities. DEO looks at historical trends in these departments and suggests focus areas to address underutilization or barriers to selection, promotion, and general sustainability within the department." (Response, Pg. 4.)

<u>EEPC Response</u>: The EEPC recognizes the agency's commitment to implement corrective action **#3**. An assessment of the agency's recruitment efforts, for each job title in the job groups with

Final Determination Page 4 of 9



underutilization, will be required during the compliance-monitoring period. The EEPC will provide further guidance during the compliance-monitoring period.

Corrective Action #4:

Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group. To the extent that adverse impact is discovered, determine whether the selection criteria being utilized are job-related. Discontinue using criteria that are not job-related, and adopt methods which diminish adverse impact.

Agency Response: "Human Resources works with hiring managers to ensure that the job requirements for a position do not exceed the civil service specifications for that job and that preferred qualifications correspond to the responsibilities for the job. NYCHA hiring managers are required to complete a candidate disposition list that provides the reason for the non-selection of internal candidates for a position. DEO and HR will continue to meet on a quarterly basis to assess this process for any underutilization." (Response, Pg. 5.)

<u>EEPC Response</u>: The EEPC recognizes the agency's commitment to implement corrective action **#4**. An assessment of the manner in which candidates are selected for employment, for each job title in the job groups with underutilization, will be required during the compliance-monitoring period. The EEPC will provide further guidance during the compliance-monitoring period.

Corrective Action #5:

If women, minorities, or other protected groups are underrepresented in *civil* service (list) titles, review the competencies, skills and abilities required (as presented in job vacancy notices and notices of examination) for available positions to ensure that these standards are updated, job-related and required by business necessity. (This includes working with DCAS or the Civil Service Commission if applicable). Then advertise in minority- or female-oriented publications, contact organizations serving women, minorities, and other protected groups; participate in career fairs or open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.

Agency Response: "...Upon requesting delivery of the CEEDS reports, NYCHA discovered inaccuracies in the categorical make-up of the workforce [as reported in CEEDS]...NYCHA has been actively working with the New York City DCAS to correct these errors and re-organize the NYCHA work force to accurately reflect its makeup and therefore accurately evaluate its underutilization.

...NYCHA performs its own underutilization analysis of its staff at various intervals... to provide useful information to department leaders in order to address corrective needs. NYCHA's own analysis contradicts information provided by the CEEDS report. For example, CEEDS suggests that women are underutilized in senior leadership whereas NYCHA's analysis shows that women occupy approximately 58.14% of leadership positions [defined as Level M4 or above at NYCHA...[sic]

Final Determination Page 5 of 9



NYCHA actively participates in and cooperates with DCAS in the civil service exam development process. NYCHA provides DCAS with demographic information and mandates participation of its subject matter experts in job analysis interviews, focus groups linking panels, test question review panels and the test validation board to ensure that tests correspond with NYCHA's Operational needs...

Further, prior to posting, HR engages in discussion with the hiring manager to ensure that Knowledge Skills and Abilities ("KSA") closely reflect the business needs of the unit." (Response, Pg. 4 - 6.)

<u>EEPC Response</u>: The EEPC recognizes the agency's underutilization analysis of managerial levels in the Capital Project Department; and the agency's efforts to increase the pass rate of the Provisional Plasterer Practical Exam by providing a six-month Plastering Advanced Training program to candidates that marginally failed the examination. For each job title in the job groups with underutilization, the agency must identify if the title is discretionary or a competitive civil service list title. The EEPC will provide further guidance during the compliance-monitoring period.

Corrective Action #6:

Use and maintain an applicant/candidate log or tracking system which, captures *result, reason* selected/not selected (or *disposition*) for each applicant and *recruitment* source, in addition to the aforementioned criteria already captured. Ensure that the process avoids the appearance of bias by delegating the responsibility for recording and maintaining this information to an individual other than the hiring manager.

Agency Response: "NYCHA downloads certified civil service lists from DCAS to the NYCAPS Applicant log to generate an internal interview tracking log. The internal interview tracking log is used to record the hiring pool interview dispositions. For hiring not from civil service lists, though full use of NYCAPS showing interviewer/panel data may be possible, it is impractical for large applicant pools, e.g., where several hundred applicants have submitted resumes.

For positions that are not subject to a civil service list selection, NYCHA will more fully use eHire capabilities to capture dispositions and recruitment sources." (Response, Pg. 6 - 7.)

<u>**EEPC Response:**</u> The EEPC recognizes the agency's commitment to implement corrective action **#6.** Documentation which demonstrates that candidate information is being recorded via the agency's applicant/candidate tracking system, *NYCAPS eHire*, will be required during the compliance-monitoring period. Implementation of this corrective action will be monitored during the compliance-monitoring period.

Corrective Action #7:

Designate a professional (may be referred to as the Career Counselor) with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Remind employees of the identity/type of guidance available from the Career Counselor at least once each year.

Final Determination Page 6 of 9



Agency Response: "NYCHA will designate the existing Civil Service Examination Development Coordinator to fulfill the role at NYCHA of Career Counselor. In addition, it will periodically advise employees of the services available and the means of contact/access, via outreach from its HR Customer Service Unit." (Response, Pg. 7.)

<u>EEPC Response</u>: The EEPC recognizes the agency's commitment to implement corrective action #7. Documentation that demonstrates employees were notified of the identity and type of guidance available from the Career Counselor will be required during the compliance-monitoring period.

Corrective Action #8:

Establish and implement an annual managerial/non-managerial performance evaluation program (with timetable) to be used for probationary periods, promotions, assignments, incentives and training.

Agency Response: "With the exception of a first-year probationary report upon entrance or promotion into a title, non-managerial performance evaluations are not performed through a formal annual means such as a paper or e-form, but assessments of non-managerial performance are nonetheless continually performed by supervisors as good practice, documented through instructional counseling or commendation memoranda as appropriate. The procedures in regard to implementation of formal non-managerial performance evaluations, and the obligations that will be imposed on employees who will be evaluated, are mandatory subjects of collective bargaining. Since bargaining a procedure for performance evaluations requires the union's agreement, we cannot commit to a definitive timetable for this." (Response, Pg. 7 - 8.)

<u>EEPC Response</u>: EEPC acknowledges the agency's determination that introduction of a new procedure such as implementation of a formal non-managerial performance evaluation program should be shared with relevant unions in an interactive process. Corrective Action #8 applies to non-managerial performance evaluations as the agency has an established managerial performance evaluation program.

EEPC requires documentation as to when the agency has started this process, and documentation of the agency's communication to the unions of its commitment to establish and implement an annual managerial/non-managerial performance evaluation program, to be used for probationary periods, promotions, assignments, incentives and training, to labor and management representatives involved. EEPC will also require progress reports on this endeavor until the end of the six-month monitoring period or implementation of all other corrective actions, whichever comes first.

In its Final Determination Response, NYCHA should also provide documentation of the agency policy or guidelines for the assessment of non-managerial performance by supervisors along with an example of instructional, counseling or commendation memoranda as described in its above-quoted Preliminary Determination Response to Corrective Action #8.

Final Determination Page 7 of 9



Please note that this Audit Standard is premised upon both state and city laws and regulations designed to increase equality of opportunity for municipal employees. New York State Public Housing Law § 33 provides that NYCHA is subject to the rules of the municipality from which it hires employees. Similarly, 9 NYCRR § 1625-7.1 et seq., generally provides that housing authorities must conform to the personnel standards of their municipalities in determining various conditions of employment. See also N.Y. Public Housing Law § 32 [1] (NYCHA "may employ, subject to the provisions of the civil service law applicable to the municipality in which it is established, ... such ... officers, agents and employees as it may require, and determine their qualifications, and duties ...") The City's Law Department has also opined that "housing authorities must conform to the personnel standards of their municipalities in determining salaries, hours of work and terms and conditions of employment." Op. Law Department to Hon. David N. Dinkins, 1990 WL 709125, at *23 (Dec 1990).

With respect to employee evaluations, the New York City Charter provides that city agency heads have the power to "establish and administer performance evaluation programs to be used during the probationary period and for promotions, assignments, incentives and training ..." N.Y.C. Charter § 815(13). Section 816(b)(8) provides, "[p]erformance evaluations for members of the [managerial] service to be used for assignments, incentive awards, probationary period review, and disciplinary action".

The New York City Personnel Rules and Regulations further provide: "Sub-managerial employees shall receive at least one performance evaluation a year and shall be informed in writing at the beginning of the evaluation period of the performance standards that are to be used as the basis for evaluation. All such employees shall be shown their evaluation reports." N.Y.C. Rules And Regulations, Tit. 55, Appendix A. *Personnel Rules And Regulations Of The City Of New York*: Section V-Performance Evaluation For Sub-Managerial Employees, Section 7.5.4.(e).

Corrective Action #9:

Submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports (up to 30 days following each quarter) on efforts to implement the plan.

Agency Response: "NYCHA is not a city agency and therefore is not required to prepare or submit annual plans under § 815 of the New York City Charter ... By its terms, this Charter provision is not applicable to NYCHA, which, as a corporate governmental agency established under state law is legally separate and independent from the city ...

...NYCHA is fully committed to providing equal employment opportunities. To further these goals and to monitor its own progress, NYCHA DEO [Department of Equal Opportunity] prepares an annual EEO Plan, containing goals for training, policy dissemination, and department EEO reviews. The plan contains many of the equal opportunity nondiscrimination metrics and implementation requirements required in city agencies' annual reports. Specifically, NYCHA's Annual DEO Program Standards and Assessment tool sets forth compliance indicators and appropriate measures in the areas of Agency Leadership Commitment, Integration of EEO into

Final Determination Page 8 of 9



Agency Strategic Mission... NYCHA will share its FY 2016-17 report with EEPC." (Response, Pg. 8.)

<u>EEPC Response</u>: A copy of the agency's FY 2016/17 *NYCHA Annual DEO Program Standards and Assessment* was provided. The NYC Charter, § 815[a](19), provides that city agency heads have the power and duty "to adopt and implement an annual plan to accomplish" "equal employment opportunity for minority group members and women who are employed by, or who seek employment with, the agency." Documentation of the agency's current annual plan, of measures and programs to provide equal employment opportunity, will be required during the compliance-monitoring period.

As to NYCHA's position that it is not a city agency, the EEPC disagrees for reasons addressed in its response to Corrective Action #8, and for further reasons discussed below.

The Charter's definition of "city agency" has been amply addressed by the Law Department in Opinion No. 11-90 to Mayor Dinkins. See Op. Law Department to Hon. David N. Dinkins, 1990 WL 709125, at *1 (Dec 1990) ("Opinion No. 11-90"). In reviewing the 1988 and 1989 Charter Revision Commission reports and minutes, the Law Department opined that the definition of a city agency should be "as broad as is lawfully possible." Opinion No. 11-90 at *1 (quoting Charter Revision Commission, Report, November 1988, Vol. II at page 85). In its Opinion, the Law Department explicitly addressed whether the Charter provisions were applicable to NYCHA, and concluded that, for purposes of personnel and EEO provisions, NYCHA was a city agency. See Opinion No. 11-90, at *22-23.

As indicated in the EEPC's Preliminary Determination, the NYC Charter, § 831[a], defines the scope of its jurisdiction to include "each city, ... authority, or other agency of government, where the majority of the board members of such agency are appointed by the mayor or serve by virtue of being city officers or the expenses of which are paid in whole or in part from the city treasury, including ... the city housing authority." (emphasis added); cf. N.Y. Pub. Off. Law § 73 (adopting the same language as § 831[a] and defining "[t]he term 'city agency' ... [t]o mean ... the New York city housing authority").

Furthermore, NYCHA's employment practices are explicitly bound by the City's Personnel Rules and Regulations. Rule 2.5 states: "These rules shall apply to all offices and positions in the classified service of the city including offices and positions in the New York City housing authority ..." N.Y.C. Rules and Regulations, Tit. 55, App. A, Rule 2.5.

NYCHA is bound by Corrective Action #9, requiring that it submit an annual plan of measures and programs to provide equal employment opportunity to the EEPC.

Final Determination Page 9 of 9

EQUAL EMPLOYMENT PRACTICES COMMISSION CITY OF NEW YORK

RESOLUTION #2017/214-996: Final Determination pursuant to the Audit: Review, Evaluation and Monitoring of the New York City Housing Authority's Employment Practices and Procedures from January 1, 2014 through December 31, 2017.

Whereas, pursuant to Chapter 36, Section 831(d)(2) and (5) of the New York City Charter, the Equal Employment Practices Commission is authorized to audit and evaluate the employment practices, programs, policies, and procedures of city agencies and their efforts to ensure fair and effective equal employment opportunity for minority group members and women, and to make recommendations to city agencies to insure equal employment opportunity for minority group members and women; and

Whereas, pursuant to Chapter 36, Section 831(d)(2), this Commission has adopted Uniform Standards for EEPC Audits and Minimum Equal Employment Opportunity Standards for Community Boards to assess agencies' EEO programs and policies for compliance with federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for women, minorities, and other employees and job applicants identified for protection from discrimination in employment within municipal government; and

Whereas, pursuant to its audit of the New York City Housing Authority (NYCHA) Employment Practices and Procedures, the Equal Employment Practices Commission (EEPC) issued a Preliminary Determination letter, dated August 31, 2017, setting forth findings and the following required corrective actions:

- Issue a general EEO Policy statement or memo reiterating commitment to EEO, declaring
 the agency's position against discrimination on any protected basis, advising employees
 of the names and contact information of EEO professionals, and attaching, or providing
 employees pertinent electronic links to, an EEO Policy/Handbook.
- 2. Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies or an agency EEO Policy that conforms to city, state and federal laws for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: a policy against sexual harassment; uniform and responsive procedures for investigating discrimination complaints and providing reasonable accommodations; an up-to-date list of protected classes under NYC and NYS Human Rights Laws; and current contact information for the agency's EEO professionals, as well as federal, state and local agencies that enforce laws against discrimination.
- 3. Assess recruitment efforts to determine whether such efforts adversely impact any particular group. To the extent that adverse impact is discovered, at a minimum, identify relevant professional and community organizations serving women, minorities, and other protected groups throughout the City, review and update listings of recruitment outreach sources, and contact these organizations when provisional positions become available or where the agency may otherwise use discretion in hiring.
- 4. Assess the manner in which candidates are selected for employment, to determine

whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group. To the extent that adverse impact is discovered, determine whether the selection criteria being utilized are job-related. Discontinue using criteria that are not job-related, and adopt methods which diminish adverse impact.

- 5. If women, minorities, or other protected groups are underrepresented in civil service (list) titles, review the competencies, skills and abilities required (as presented in job vacancy notices and notices of examination) for available positions to ensure that these standards are updated, job-related and required by business necessity. (This includes working with DCAS or the Civil Service Commission if applicable). Then advertise in minority- or female-oriented publications, contact organizations serving women, minorities, and other protected groups; participate in career fairs or open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.
- 6. Use and maintain an applicant/candidate log or tracking system which, captures result, reason selected/not selected (or disposition) for each applicant and recruitment source, in addition to the aforementioned criteria already captured. Ensure that the process avoids the appearance of bias by delegating the responsibility for recording and maintaining this information to an individual other than the hiring manager.
- 7. Designate a professional (may be referred to as the Career Counselor) with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Remind employees of the identity/type of guidance available from the Career Counselor at least once each year.
- 8. Establish and implement an annual managerial/non-managerial performance evaluation program (with timetable) to be used for probationary periods, promotions, assignments, incentives and training.
- Submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports (up to 30 days following each quarter) on efforts to implement the plan.

Whereas, the agency submitted its response to the EEPC's Preliminary Determination letter, on September 18, 2017 with documentation of its actions to rectify required corrective actions no. 9; and

Whereas, in accordance with Chapter 36, Section 832(c) of the New York City Charter, the EEPC considered the agency's response and issued a Final Determination on October 10, 2017 which agreed and accepted documentation for implementation of the aforementioned corrective actions, and indicated that corrective action(s) nos., 1, 2, 3, 4, 5, 6, 7 and 8 require compliance monitoring; and

Whereas, in accordance with Chapter 36, Section 832(c) of the City Charter, the EEPC is required to monitor the agency for a period not to exceed six months, from November 1, 2017 through April 30, 2018, to determine whether it implemented remaining

required corrective actions; and

Whereas, in accordance with Chapter 36, Section 832(c) of the City Charter, the agency is required to respond in 30 days and make monthly reports thereafter to the Commission on the progress of implementation of such corrective actions; and

Whereas, all of the EEPC's corrective actions are required by, or are consistent with, federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for women, minorities, and other employees and job applicants identified for protection from discrimination in employment within municipal government; Now Therefore,

Be It Resolved, that the Commission approves issuance of this Final Determination to Chair & Chief Executive Officer Shola Olatoye of the New York City Housing Authority.

Approved unanimously on October 26, 2017.

Angela Cabrera
Commissioner

Absent Arva Rice Commissioner Malini Cadambi Daniel
Commissioner

Elaine S. Reiss, Esq. Commissioner



NEW YORK CITY HOUSING AUTHORITY

250 BROADWAY . NEW YORK, NY 10007

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SHOLA OLATOYE CHAIR & CHIEF EXECUTIVE OFFICER

November 6, 2017

BY EMAIL AND REGULAR MAIL

Ms. Judith Quinonez Executive Agency Counsel | Deputy Director NYC Equal Employment Practices Commission 253 Broadway, Suite 602 New York, NY 10007

Re:

Audit Resolution #2017/214-996: Final Determination Pursuant to the Review, Evaluation and Monitoring of the New York Housing Authority's Employment Practices and Procedures from January 1, 2014 to December 31, 2016

Dear Ms. Quinonez:

This letter represents the New York City Housing Authority's ("NYCHA") response to the NYC Equal Employment Practices Commission's Letter of Final Determination and corrective actions referenced above and dated October 10, 2017.

We have attached the NYCHA DEO formal response on the following pages, which provides the reasons for the disagreement to your proposed corrective actions, and our current action plan where applicable. We have also attached documentation to support our position for the findings with which we disagree.

We believe these findings and corrective actions are not required because the proposed corrective actions are consistent with our current practice and erroneously apply city agency standard to NYCHA. We have attached the supporting documentation to reflect the current practices.

¹ NYCHA DEO submitted a prior response by letter dated September 18, 2017 to the EEPC's Preliminary Determination letter dated August 31, 2017. In summary, the EEPC's Preliminary Determination found NYCHA to be non-compliant for failure to submit an Annual Diversity and EEO Plan and quarterly reports to the EEPC. The EEPC also found NYCHA partially compliant in the following four (4) areas: Issuance, Distribution and Posting of EEO Policies; Employment Practices (Recruitment, Hiring & Promotion); Career Counseling; and EEO Plan Implementation for Supervisors/Managers.

If you have any questions, please call feel free to contact me at 212-306-4633 or NYCHA EEO Officer Maurice Robinson at 212-306-4467.

Sincerely.

Celeste T. Segure, Director EEO

Attachments

cc: Shola Olatoye, Chair & Chief Executive Officer
David Farber, EVP for Legal Affairs & General Counsel
Kelly MacNeal, First Deputy General Counsel, Law Department
Kerri Jew, EVP & Chief Administrative Officer
Maurice Q. Robinson, EEO Officer | Assistant Director
Tricia L. Roberts, Director Internal Audit & Assessment
Nicole van Gendt, Interim Director, NYCHA Human Resources

From: <u>Mustaciuolo, Vito</u>
To: <u>DL Entire NYCHA *G*</u>

Subject: EEPC Audit

Date: Wednesday, May 16, 2018 7:02:26 PM

Dear Colleagues:

The New York Equal Employment Practices Commission has completed an audit of NYCHA's equal employment opportunity practices and procedures for the period covering July 1, 2014 through December 31, 2016.

I am pleased to announce that NYCHA's equal employment policies, training, complaint & investigation procedures, and case management comply with the Uniform Standards for the New York City Equal Employment Practices Commission ("EEPC") Audits.

We know that equal employment opportunities are vital to attracting, developing and retaining a diverse and inclusive workforce to accomplish our NextGeneration NYCHA vision of safe, clean and connected communities. Therefore, consistent with recommendations in the EEPC Audit, NYCHA, through its Departments of Human Resources and Equal Opportunity have implemented the following changes to its equal employment opportunity program so that every candidate is assessed accurately and consistently throughout the recruitment and selection processes:

- NYCHA will expand its use of New York City's Automated Personnel (NYCAPS) E-hire system to facilitate easier examination of applicant data and information. Coupled with periodic workforce data provided to NYCHA Human Resources, NYCHA will endeavor to expand its recruitment and outreach to source and select potential candidates from a larger and more diverse pool of applicants, especially in areas where agency underutilization has been identified by the Department of Equal Opportunity;
- NYCHA supervisors and managers involved in the hiring process will be provided additional training and guidance on our structured interviewing process, which is designed to foster the fair comparison of interview candidates who seek employment or promotion within the Authority;
- NYCHA will continue to provide equal employment opportunity based training and resources to employees through both our Human Resources Department and our Department of Equal Opportunity;
- Commencing January 2, 2018, NYCHA Human Resources initiated career counseling services to support any NYCHA employee seeking appointments, promotions, and/or transfers within NYCHA; and
- NYCHA Department of Equal Opportunity will continue to provide biennial analysis, reports and recommendations for improved workforce utilization for NYCHA EEO program compliance.

As NYCHA General Manager and Chief Operating Officer, I strongly affirm NYCHA's strong commitment to maintain equal employment opportunity practices for all employees and

job applicants. NYCHA is an equal opportunity employer and provider of fair housing. Any employee or job applicant may file a complaint or seek assistance with an EEO matter between the hours of 8:30am to 5:00pm Monday through Friday by contacting NYCHA's Department of Equal Opportunity at 212-306-4468, or by visiting the DEO's offices at 250 Broadway, 3rd Floor, New York, NY.

Thank you.

Vito Mustaciuolo

General Manager
Office of the General Manager
250 Broadway, New York, NY 10007
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EQUAL EMPLOYMENT PRACTICES COMMISSION CITY OF NEW YORK

RESOLUTION #2017AP/221-996-(2018)C11: Determination of **Compliance** (Monitoring Period Required) by the New York City Housing Authority with the Equal Employment Practices Commission's required corrective actions pursuant to the Review, Evaluation and Monitoring of the Employment Practices and Procedures from July 1, 2014 to December 31, 2016.

Whereas, pursuant to Chapter 36, Section 831(d)(2) and (5) of the New York City Charter, the Equal Employment Practices Commission is authorized to audit and evaluate the employment practices, programs, policies, and procedures of city agencies and their efforts to ensure fair and effective equal employment opportunity for minority group members and women, and to make recommendations to city agencies to insure equal employment opportunity for minority group members and women; and

Whereas, pursuant to Chapter 36, Section 831(d)(2), this Commission has adopted Uniform Standards for EEPC Audits and Minimum Equal Employment Opportunity Standards for Community Boards to assess agencies' EEO programs and policies for compliance with federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for women, minorities, and other employees and job applicants identified for protection from discrimination in employment within municipal government; and

Whereas, pursuant to its audit and analysis of the New York City Housing Authority's (NYCHA) Employment Practices and Procedures, the Equal Employment Practices Commission (EEPC) issued a Preliminary Determination letter, dated August 31, 2017, setting forth findings and the following required corrective actions:

- Issue a general EEO Policy statement or memo reiterating commitment to EEO, declaring the agency's
 position against discrimination on any protected basis, advising employees of the names and contact
 information of EEO professionals, and attaching, or providing employees pertinent electronic links to, an
 EEO Policy/Handbook.
- 2. Distribute/Post a paper or electronic copy of the Equal Employment Opportunity Policy, Standards and Procedures to Be Utilized by City Agencies or an agency EEO Policy that conforms to city, state and federal laws for use by managers, supervisors, and legal, human resources and EEO professionals. Include, or attach as addenda: a policy against sexual harassment; uniform and responsive procedures for investigating discrimination complaints and providing reasonable accommodations; an up-to-date list of protected classes under NYC and NYS Human Rights Laws; and current contact information for the agency's EEO professionals, as well as federal, state and local agencies that enforce laws against discrimination.
- 3. Assess recruitment efforts to determine whether such efforts adversely impact any particular group. To the extent that adverse impact is discovered, at a minimum, identify relevant professional and community organizations serving women, minorities, and other protected groups throughout the City, review and update listings of recruitment outreach sources, and contact these organizations when provisional positions become available or where the agency may otherwise use discretion in hiring.
- 4. Assess the manner in which candidates are selected for employment, to determine whether there is any adverse impact upon any particular racial, ethnic, disability, or gender group. To the extent that adverse impact is discovered, determine whether the selection criteria being utilized are job-related. Discontinue using criteria that are not job-related, and adopt methods which diminish adverse impact.
- 5. If women, minorities, or other protected groups are underrepresented in civil service (list) titles, review the competencies, skills and abilities required (as presented in job vacancy notices and notices of examination) for available positions to ensure that these standards are updated, job-related and required by business necessity. (This includes working with DCAS or the Civil Service Commission if

applicable). Then advertise in minority- or female-oriented publications, contact organizations serving women, minorities, and other protected groups; participate in career fairs or open houses; or use internships to attract interested persons and to develop and hire interested and qualified candidates.

- 6. Use and maintain an applicant/candidate log or tracking system, which captures result, reason selected/not selected (or disposition) for each applicant and recruitment source, in addition to the aforementioned criteria already captured. Ensure that the process avoids the appearance of bias by delegating the responsibility for recording and maintaining this information to an individual other than the hiring manager.
- 7. Designate a professional (may be referred to as the Career Counselor) with appropriate training, knowledge and familiarity with career opportunities in City government to provide career counseling to employees upon request. Remind employees of the identity/type of guidance available from the Career Counselor at least once each year.
- 8. Establish and implement an annual managerial/non-managerial performance evaluation program (with timetable) to be used for probationary periods, promotions, assignments, incentives and training.
- Submit to the EEPC an Annual Plan of measures and programs to provide equal employment opportunity, and quarterly reports (up to 30 days following each quarter) on efforts to implement the plan.

Whereas, the NYCHA submitted its response to the EEPC's Preliminary Determination letter, on September 18, 2017; and

Whereas, in accordance with Chapter 36, Section 832(c) of the New York City Charter, the EEPC considered the agency's response and issued a Final Determination on October 10, 2017 which indicated that corrective action nos. 1 - 9 required compliance monitoring; and

Whereas, the NYCHA submitted its response to the EEPC's Final Determination letter, on November 6, 2017; and

Whereas, in accordance with Chapter 36, Section 832(c) of the New York City Charter, the EEPC monitored the agency's implementation of the corrective actions from November 2017 – April 2018, with no extension of the monitoring period; and

Whereas, at the EEPC's request pursuant to Section 815.a.(15) of the New York City Charter, the NYCHA submitted a copy of the General Manager and Chief Operation Officer's memorandum to staff dated May 16, 2018, which outlined the corrective actions implemented in response to the EEPC's audit and reiterated commitment to the agency's EEO Program; and

Whereas, all of the EEPC's corrective actions are required by, or are consistent with, federal, state and local laws, regulations, policies and procedures which are designed to increase equality of opportunity for women, minorities, and other employees and job applicants identified for protection from discrimination in employment within municipal government; Now Therefore,

Be It Resolved, that the New York City Housing Authority has implemented the required corrective actions deemed necessary to ensure compliance with the equal employment opportunity standards of this Commission and requirements of Chapters 35 and 36 of the City Charter.

Be It Resolved, that the Commission approves issuance of this Determination of Compliance to Interim Chair and Chief Executive Officer Stanley Brezenoff of the New York City Housing Authority.

Approved unanimously on June 4, 2018.

Angela Cabrera
Commissioner

Arva Rice Commissioner Malini Cadambi Daniel

Commissioner

Elaine S. Reiss, Esq.

Commissioner



Angela Cabrera Malini Cadambi Daniel Elaine S. Reiss, Esq. Arva R. Rice Commissioners

Charise L. Terry, PHR Executive Director

Judith Garcia Quiñonez, Esq. Executive Agency Counsel

253 Broadway Suite 602 New York, NY 10007

212. 615. 8939 tel. 212. 676. 2724 fax

BY MAIL AND EMAIL

June 4, 2018

Stanley Brezenoff Interim Chair, Chief Executive Officer New York City Housing Authority 250 Broadway, 3rd Floor New York, NY 10007

Re: Resolution #2017AP/221-996-(2018)C11: Determination of Agency Compliance

Dear Interim Chair Brezenoff:

On behalf of the members of the Equal Employment Practices Commission (EEPC or Commission), I want to inform you that the Commission has issued the attached Determination of Compliance to the New York City Housing Authority. This Commission has determined that the New York City Housing Authority has implemented the required corrective actions deemed necessary by this Commission for ensuring a fair and effective affirmative employment program of equal opportunity as required by the equal employment opportunity standards of this Commission and Chapters 35 and 36 of the New York City Charter.

On behalf of this Commission, I want to thank you and principal EEO Professional Maurice Q. Robinson for the cooperation extended to the EEPC during the compliance-monitoring period.

Sincerely,

Angela Cabrera Commissioner

angela Cabrina

c: Maurice Q. Robinson, Principal EEO Professional, New York City Housing Authority This

Determination of Compliance

is issued to

New York City Housing Authority

for successfully implementing 9 of 9 required corrective actions pursuant to the Equal Employment Practices Commission's Employment Practices and Procedures Audit From July 1, 2014 to this date.

On this 4th day of June in the year 2018,

Angela Cabrera, Commissioner

In care of Interim Chair Stanley Brezenoff, and Principal EEO Professional Maurice Q. Robinson.

Charise L. Terry, PHR, Executive Director