

Cure Law Frequently Asked Questions

1. What is the new “Cure Law”?

Local Law 153 of 2013 gives businesses the opportunity to cure (correct) first-time, signage-related violations. If your business receives a Notice of Hearing charging the business with violating one of the “curable” laws or rules, you will have the opportunity to avoid a fine by submitting to DCA proof that you cured the violation within 30 days of receiving the Notice.

Read the [law](#) and [rules](#).

2. What violations are “curable”?

Under the Cure Law, there are 84 violations that are curable (correctable) the first time the violation is issued. For a full listing, refer to the [List of Curable Violations](#).

Reminder: To cure (correct) the violation, visit [DCA’s Business Toolbox for information about required signs](#).

3. What is the process for curing a violation?

Your business will learn about the opportunity to cure a violation in one of the following ways:

- **By mail:** Your Offer of Settlement (pleading letter) will include information about curable violations.
- **At DCA’s Adjudication Tribunal:** If your business is required to go to hearing, you will meet first with a settlement officer who will let you know if any of the violations are curable.

To demonstrate that your business cured the violation, you must submit a Cure Certification. **You must submit the Cure Certification before a hearing on the violation begins.**

4. How can my business submit the Cure Certification?

You can submit the **completed, signed** Cure Certification by mail, online, or in person. **You can use the mail option only if you certify that your business cured *all* violations.**

The pleading letter will include detailed instructions. For easy reference, submission options are below:

- **Mail to:** DCA, Attn: Collections, 42 Broadway, New York, NY 10004
- **Online** at: nyc.gov/BusinessToolbox. Click “Cure a DCA Violation” under Quick Links to get started.
- **In person:**

If you are pleading guilty to all violations:

Visit DCA’s Collections Division at 42 Broadway, 9th Floor, New York, NY 10004 during business hours Monday through Friday.

If you are not pleading guilty to some or all violations:

Visit DCA’s Adjudication Tribunal at 66 John Street, New York, NY 10038 during business hours Monday through Friday.



5. If my business submits a Cure Certification, is my business agreeing that we violated the law?

Yes, if you submit a Cure Certification, you are pleading guilty to the violation(s). If DCA charges your business with violating the same law or rule again, you will be charged as a “recidivist” or repeat violator, which means you will be subject to a higher fine.

By submitting a Cure Certification, you are also certifying that you cured (corrected) the violation(s) and that you understand you will not get another opportunity to cure without penalty a repeat violation.

6. Must my business cure the violation or can I go to hearing on the violation?

You may dispute the charges at an administrative hearing.

Read information about [administrative hearings and settlements](#)

7. If my business is charged with several violations and some are curable and some are not, can I cure the curable violations?

Yes, if your business is charged with multiple violations, you can submit the Cure Certification as proof of curing the curable violations. You can settle or go to hearing on the other violations.

Important:

If you submit the Cure Certification but fail to pay a penalty for remaining violations (if owed), you must attend a hearing on the remaining violations. If you do not appear on the date and time of your scheduled hearing, a default decision may be issued in which you will be found guilty of the charge(s) and ordered to pay maximum fines for those charges and an additional fine for your failure to appear at the hearing.

8. Can DCA request additional proof that the violation was cured?

Yes, DCA may seek additional information to determine whether the violation was cured.

9. When might a Cure Certification be determined to be an unsatisfactory proof of cure?

DCA may determine that you did not submit a valid Cure Certification when:

- You did not submit the Cure Certification that DCA provided.
- You did not sign the Cure Certification.
- You changed the Cure Certification that DCA provided.

10. What happens if DCA decides that the proof of the cure is not satisfactory?

DCA will notify your business in writing when the proof of cure you submitted is not satisfactory. You can request review of the determination that the proof of cure you submitted is unsatisfactory by the Department’s Adjudication Tribunal within 15 days of receiving the written determination.

11. Are violations of any other laws or rules curable?

DCA encourages businesses to comply with all relevant laws and rules. Businesses may generally settle violations. Refer to the [list of curable violations](#).

List of Curable Violations

The list is in order of the sections of the Administrative Code (NYC Admin Code) and Rules of the City of New York (RCNY).

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| NYC Admin Code § 20-237(b) - STOOP LINE LICENSE IS FOR AN OVERSIZED STAND, BUT THE STAND EXCEEDS FIVE FEET IN WIDTH. |
| NYC Admin Code § 20-237(b) - STOOP LINE LICENSE IS NOT FOR AN OVERSIZED STAND, BUT THE STAND EXCEEDS FOUR FEET IN WIDTH |
| NYC Admin Code § 20-270 - BUSINESS SELLS NEW AND USED ITEMS AND FAILS TO POST A SIGN STATING THAT IT SELLS NEW AND USED ITEMS, or SIGN POSTED IS NOT THE CORRECT SIZE |
| NYC Admin Code § 20-271 - BUSINESS SELLS NEW AND USED ITEMS AND FAILS TO LABEL THE USED ITEMS SO THAT CONSUMERS WILL KNOW THE ITEMS ARE USED |
| NYC Admin Code § 20-324(b) - GARAGE OR PARKING LOT FAILS TO POST SIGN WITH SCHEDULE OF RATES CHARGES, HOURS OPEN FOR BUSINESS, AND MAXIMUM CAPACITY, OR SIGN POSTED NOT THE REGULATED SIZE, HEIGHT, WIDTH, SPACING, COLOR OR DESCRIPTION |
| NYC Admin Code § 20-727 - FAIL TO POST RAINCHECK POLICY |
| NYC Admin Code § 20-727 - OFFERS RAINCHECKS BUT FAILS TO CLEARLY AND CONSPICUOUSLY POST SIGN STATING THAT SUPERMARKET ISSUES RAINCHECKS AND WHERE CONSUMERS CAN GET THEM. |
| NYC Admin Code § 20-727 - OFFERS RAINCHECKS BUT FAILS TO CLEARLY AND CONSPICUOUSLY POST SIGN STATING THAT GROCERY STORE ISSUES RAINCHECKS AND WHERE CONSUMERS CAN GET THEM. |
| NYC Admin Code § 20-740(a) - IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN IS POSTED BUT THE SIGN DOES NOT INCLUDE A STATEMENT OF QUALIFICATIONS POSSESSED BY TAX PREPARER |
| NYC Admin Code § 20-740(a) - IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN IS POSTED BUT THE SIGN DOES NOT INCLUDE THE NAME OF TAX PREPARER |
| NYC Admin Code § 20-740(a) - IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN IS POSTED BUT THE SIGN DOES NOT INCLUDE THE YEAR-ROUND ADDRESS OF TAX PREPARER |
| NYC Admin Code § 20-740(a) - IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN IS POSTED BUT THE SIGN DOES NOT INCLUDE THE YEAR-ROUND PHONE NUMBER OF TAX PREPARER |
| NYC Admin Code § 20-740(a) - TAX PREPARER FAILS TO CONSPICUOUSLY POST IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN |
| NYC Admin Code § 20-740(a) - TAX PREPARER FAILS TO POST IDENTIFICATION AND QUALIFICATIONS OF TAX PREPARER SIGN AND THEREFORE FAILS IN SIX INDICATED RESPECTS |
| NYC Admin Code § 20-746 - BEVERAGE DEALER FAILS TO POST SIGN THAT SUMMARIZES THE RIGHTS AND OBLIGATIONS OF BOTTLE DEPOSIT REDEEMERS PURSUANT TO LAW |
| NYC Admin Code § 20-746 - BEVERAGE DEALER'S POSTED SIGN DOES NOT CONTAIN REQUIRED LANGUAGE SUMMARIZING THE RIGHTS AND OBLIGATIONS OF BOTTLE DEPOSIT REDEEMERS PURSUANT TO LAW |
| NYC Admin Code § 20-750(c) - BUSINESS OFFERS ALTERATIVE/TAILORING SERVICES AND PRICE LIST CONTAINS DIFFERENT PRICES OR FEES BASED ON GENDER |
| NYC Admin Code § 20-750(c) - PRICE LIST CONTAINS DIFFERENT PRICES BASED ON GENDER |
| NYC Admin Code § 20-750(c) - PRICE LIST DISCLOSES DIFFERENT PRICES BASED ON GENDER |



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| NYC Admin Code § 20-750(c) - RETAIL SERVICE ESTABLISHMENT DISCLOSES DIFFERING PRICES OR FEES BASED ON GENDER |
| NYC Admin Code § 20-809(a) - BUSINESS FAILS TO CONSPICUOUSLY POST A SIGN REGARDING THE USE OF APPLICATION INFORMATION FROM PROSPECTIVE TENANTS. |
| NYC Admin Code § 20-809(a) - BUSINESS FAILS TO POST A SIGN REGARDING THE USE OF APPLICATION INFORMATION FROM PROSPECTIVE TENANTS |
| NYC Admin Code § 20-809(a) - FAIL TO POST TENANT SCREENING SIGN |
| 6 RCNY § 1-03 - DCA COMPLAINT SIGN NOT POSTED AT ALL <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - DCA COMPLAINT SIGN NOT POSTED CONSPICUOUSLY <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - DCA COMPLAINT SIGN NOT POSTED or NOT POSTED CONSPICUOUSLY <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - DCA COMPLAINT SIGN WITH CRD LICENSE # NOT POSTED AT ALL <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - INFORMATION SIGN NOT POSTED CONSPICUOUSLY <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - DISPLAY OF INFORMATION SIGN WITH DCA CONTACT INFORMATION, LICENSEE'S NAME, TYPE OF LICENSE, AND LICENSE NUMBER NOT POSTED <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03 - DISPLAY OF SIGN IMPROPER <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03(a) - COMPLAINT SIGN NOT POSTED OR FAILED TO POST COMPLAINT SIGN CONSPICUOUSLY. <i>(This Rule is applicable to DCA-licensed businesses.)</i> |
| 6 RCNY § 1-03(b) - RESPONDENT FAILED TO POST A COMPLAINT SIGN SO THAT IS VISIBLE FROM THE ADJACENT SIDEWALK AND/OR FAILED TO POST A PROPER COMPLAINT SIGN |
| 6 RCNY § 1-03(b) - SIDEWALK CAFÉ COMPLAINT SIGN DID NOT COMPLY WITH REQUIREMENTS |
| 6 RCNY § 2-131(s)(4) - BUSINESS OFFERS DIFFERENT SERVICES AT DIFFERENT PRICES AND DOES NOT CLEARLY EXPLAIN EACH SERVICE <i>(This Rule is applicable to laundries.)</i> |
| 6 RCNY § 2-131(s)(4) - NATURE OF SERVICE OFFERED UNCLEAR <i>(This Rule is applicable to laundries.)</i> |
| 6 RCNY § 2-131(u) - BUSINESS DOES NOT HAVE OUT OF ORDER SIGNS ON DEFECTIVE OR INOPERABLE MACHINES. <i>(This Rule is applicable to laundries operating automatic or coin-operated machines.)</i> |
| 6 RCNY § 2-131(v)(1) - COMPLAINT/REFUND SIGN DOES NOT CONFORM TO REQUIREMENTS <i>(This Rule is applicable to laundries.)</i> |
| 6 RCNY § 2-131(v)(1) - LAUNDROMAT IS UNATTENDED BETWEEN 6 a.m. AND 6 p.m. AND HAS NO SIGN POSTED STATING THE NAME, ADDRESS AND TELEPHONE NUMBER OF THE PERSON TO WHOM COMPLAINTS AND CLAIMS FOR REFUNDS CAN BE MADE |
| 6 RCNY § 2-131(v)(5) - LAUNDROMAT IS LOCATED IN AN AREA WITH A LARGE POPULATION OF SPANISH SPEAKERS AND THE REFUND/COMPLAINT SIGN IS NOT IN SPANISH AND ENGLISH |
| 6 RCNY § 2-131(v)(5) - NO SPANISH/ENGLISH SIGN <i>(This Rule is applicable to laundries.)</i> |
| 6 RCNY § 2-161(g)(1) - BUSINESS' EXIT/ENTRANCE SIGN DOES NOT CONFORM TO REQUIREMENTS <i>(This Rule is applicable to parking lots and garages.)</i> |



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| 6 RCNY § 2-161(g)(1) - BUSINESS FAILS TO KEEP AN ILLUMINATED SIGN MARKED ENTRANCE OR EXIT FOR THE MAIN ENTRANCE AND MAIN EXIT, RESPECTIVELY. <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(g)(2)(v) - COMPLAINT SIGN NOT POSTED AT EACH PLACE OF PAYMENT <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(g)(2)(v) - COMPLAINT SIGN POSTED AT PLACE OF PAYMENT DOES NOT CONFORM TO REQUIREMENTS <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(g)(2)(vi) - BUSINESS FAILS TO CONSPICUOUSLY POST A SIGN STATING THEIR NAME, ADDRESS, LICENSE NUMBER, CAPACITY AND BUSINESS HOURS AT EACH PUBLIC ENTRANCE <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(g)(2)(vi) - BUSINESS FAILS TO POST A SIGN STATING ITS NAME, ADDRESS, LICENSE NUMBER, VEHICLE CAPACITY, BICYCLE CAPACITY (IF APPLICABLE) AND BUSINESS HOURS <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(g)(2)(vi) - REQUIRED SIGN AT GARAGE ENTRANCE DOES NOT CONFORM TO REQUIREMENTS |
| 6 RCNY § 2-161(g)(2)(vi) - SIGN POSTED AT PUBLIC ENTRANCE DOES NOT INCLUDE REQUIRED INFORMATION <i>(This Rule is applicable to parking lots and garages.)</i> |
| 6 RCNY § 2-161(h)(1) - PARKING LOT/GARAGE FAILS TO POST REQUIRED "CAPACITY FULL" SIGN AT EACH PUBLIC ENTRANCE WHEN THE GARAGE HAS REACHED MAXIMUM CAPACITY |
| 6 RCNY § 2-161(h)(1) - PARKING LOT/GARAGE'S "CAPACITY FULL" SIGN AT EACH PUBLIC ENTRANCE DOES NOT COMPORT WITH REQUIREMENTS |
| 6 RCNY § 2-161(h)(2) - BUSINESS FAILS TO POST A "BIKE PARKING CAPACITY FILLED" SIGN AT EACH PUBLIC ENTRANCE WHEN THE GARAGE HAS REACHED MAXIMUM BICYCLE CAPACITY |
| 6 RCNY § 2-161(h)(2) - FAILS TO POST BIKE PARKING CAPACITY FILLED SIGN AT PUBLIC ENTRANCE WHEN ALL AVAILABLE BICYCLE PARKING SPACES ARE OCCUPIED, OR SIGN FAILS TO CONFORM WITH REQUIREMENTS |
| 6 RCNY § 2-161(u) - BUSINESS HAS A WAIVER AND FAILS TO POST A SIGN STATING "BIKE PARKING NOT REQUIRED BY LAW." |
| 6 RCNY § 2-211(h) - BUSINESS DOES NOT HAVE REQUIRED DEPARTURE SIGNS OR SIGN(S) DO NOT CONFORM WITH REQUIREMENTS <i>(This Rule is applicable to sightseeing buses.)</i> |
| 6 RCNY § 2-24(a) - AMUSEMENT ARCADE/GAMING CAFÉ FAILED TO POST REQUIRED SIGN CONCERNING ALLOWANCE OF MINORS ON PREMISES |
| 6 RCNY § 2-24(b) - AMUSEMENT ARCADE/GAMING CAFÉ'S SIGN DOES NOT CONFORM TO REQUIREMENTS |
| 6 RCNY § 2-253(a)(3) - DCA REGULATIONS NOT AVAILABLE TO CUSTOMERS UPON REQUEST <i>(This Rule is applicable to electronic or home appliance service dealers.)</i> |
| 6 RCNY § 2-253(a)(4) - BUSINESS FAILS TO POST CUSTOMER BILL OF RIGHTS <i>(This Rule is applicable to electronic or home appliance service dealers.)</i> |
| 6 RCNY § 2-253(a)(4) - CUSTOMER BILL OF RIGHTS DOES NOT INCLUDE THE PROPER LANGUAGE. <i>(This Rule is applicable to electronic or home appliance service dealers.)</i> |
| 6 RCNY § 2-253(a)(4) - CUSTOMER BILL OF RIGHTS SIGN DOES NOT CONFORM WITH REQUIREMENTS <i>(This Rule is applicable to electronic or home appliance service dealers.)</i> |



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| 6 RCNY § 2-275(c) - REQUIRED "NOTICE" SIGN DOES NOT CONFORM WITH REQUIREMENTS <i>(This Rule is applicable to dealers of products for the disabled.)</i> |
| 6 RCNY § 2-57(F) - SIDEWALK CAFÉ HAS PROHIBITED SIGN |
| 6 RCNY § 2-57(F) - THE SIDEWALK CAFÉ DISPLAYS ITS NAME, ON ITS AWNING/SCREEN/OTHER ITEM, BUT THE WRITING IS NOT HORIZONTAL/EXCEEDS 8" |
| 6 RCNY § 3-12 - REQUIRED INFORMATION NOT IN ENGLISH LANGUAGE |
| 6 RCNY § 3-24(F)(2) - NO "FOR CUSTOMER USE" SIGN POSTED <i>(This Rule is applicable to stores that use weighing and measuring devices for customer use, such as a supermarket.)</i> |
| 6 RCNY § 5-195 - REQUIRED BOTTLE BILL SIGN NOT POSTED |
| 6 RCNY § 5-24 - CREDIT CARD USE LIMITATION NOT DISCLOSED |
| 6 RCNY § 5-37 - REFUND POLICY DOES NOT STATE UNDER WHAT CONDITIONS A REFUND WILL BE GIVEN |
| 6 RCNY § 5-37 - REFUND POLICY IS NOT POSTED AT EACH OF CASH REGISTER/S OR AT EACH OF POINTS OF SALE OR AT EACH OF THE STORE ENTRANCES OR REFUND POLICY IS NOT POSTED CONSPICUOUSLY |
| 6 RCNY § 5-37 - REFUND POLICY IS NOT POSTED AT CASH REGISTER/S OR AT THE ENTRANCES. |
| 6 RCNY § 5-37 - REFUND POLICY IS NOT POSTED CONSPICUOUSLY |
| 6 RCNY § 5-37 - REFUND POLICY NOT CONSPICUOUSLY POSTED |
| 6 RCNY § 5-37 - REFUND POLICY NOT POSTED |
| 6 RCNY § 5-40(e) - PROHIBITED SIGN DISPLAYED STATING THAT GARAGEKEEPER, PARKER, OR SERVICER OF MOTOR VEHICLES IS NOT LIABLE FOR DAMAGE CAUSED BY NEGLIGENCE |
| 6 RCNY § 5-46(d) - MOTOR VEHICLE RENTAL BUSINESS FAILS TO CONSPICUOUSLY DISPLAY REQUIRED SIGN |
| 6 RCNY § 5-46(d) - MOTOR VEHICLE RENTAL BUSINESS FAILS TO DISPLAY REQUIRED SIGN |
| 6 RCNY § 5-66(c)(1)(i) - FEES SIGN DOESN'T DISCLOSE EXACTLY HOW FEES ARE COMPUTED, INCLUDING PRICE OF SERVICE WITH AND WITHOUT REFUND ANTICIPATION CHECK (RAC), IF BUSINESS OFFERS RAC SERVICE <i>(This Rule is applicable to tax preparers.)</i> |
| 6 RCNY § 5-66(c)(1)(i) - FEES SIGN DOESN'T DISCLOSE THE AMOUNT OF THE MINIMUM FEE, IF BUSINESS CHARGES A MINIMUM FEE <i>(This Rule is applicable to tax preparers.)</i> |
| 6 RCNY § 5-66(c)(1)(i) - TAX PREPARER FAILS TO POST FEES SIGN AND THEREFORE FAILS TO DISCLOSE EXACTLY HOW FEES ARE COMPUTED. ALSO IF MINIMUM FEE CHARGED, FAILED TO DISCLOSE AMOUNT OF MINIMUM FEE |
| 6 RCNY § 5-66(c)(1)(i) - TAX PREPARER FAILS TO POST REQUIRED FEES SIGN AND THEREFORE FAILS TO DISCLOSE EXACTLY HOW FEES ARE COMPUTED. |
| 6 RCNY § 5-66(c)(1)(i) - TAX PREPARER'S FEES SIGN DOES NOT CONFORM TO REQUIREMENTS |
| 6 RCNY § 5-66(c)(1)(iii) - TAX PREPARER FAILS TO POST NOTICE STATING THAT BOTH THE TAX PREPARER AND TAXPAYER MUST SIGN EVERY TAX RETURN |
| 6 RCNY § 5-66(c)(1)(iv) - TAX PREPARER IS NOT LICENSED BY STATE BOARD FOR PUBLIC ACCOUNTING OR IS NOT A CPA, OR IS NOT MEMBER OF THE NEW YORK STATE BAR, AND DOES NOT POST SIGN DISCLOSING THIS INFORMATION |
| 6 RCNY § 5-66(c)(1)(v) - BUSINESS DOES NOT REPRESENT TAXPAYERS AT ANY AUDIT AND DOES NOT POST SIGN DISCLOSING THIS INFORMATION |