FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name: TEACHERS'	RETIREMENT SYSTEM OF NEW YORK CIT	Υ	
	ember), due November 17, 2023 March), due April 30, 2024	 2nd Quarter (October – Decembe 4th Quarter (April -June), due July 	•
Prepared by:			
Click or tap here to enter text. Rosa A Polanco	Click or tap here to enter text. EEO Officer	Click or tap here to enter text. rpolanco@trs.nyc.ny.us	Click or tap here to enter text. 212-612-5707
Name	Title	E-mail Address	Telephone No.
Date Submitted: 2/25/2024			
FOR DCAS USE ONLY:	Date Received:		

Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).
 - Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or cosponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

	Distributed to all agency employees?	✓ Yes, On (Date):	10/27/23	□ No	
		☐ By e-mail			
		☐ Posted on agency	y intranet and/or we	vebsite	
		☐ Other	· 		
		ne agency nead but it	nad to be revised.	. The revised version was sent to all agency emp	hoyees or
ı.	10/27/23. Recognition and Accompl	ishments			
l.	Recognition and Accompl	upervisors, managers		nstrating superior accomplishment in diversit	y, equity
l.	Recognition and Accompl The agency recognized employees, s	upervisors, managers ortunity through the f		nstrating superior accomplishment in diversit	y, equity
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III. Workforce Review and Analysis

I.	Agency Headcount as of the	last day of the quarter was:			
	Q1 (9/30/2023): 355	Q2 (12/31/2023): <u>365</u>	Q3 (3/31/2024):	Q4 (6/30/2024): _	
II.	Agency reminded employees	s to update self-ID information r	regarding race/ethnicity, gende	r, and veteran status.	
		8/2023 \(\square\) Yes	again on (Date):	No	
	✓ NYCAPS Employee Self:☐ Agency's intranet site☐ On-boarding of new em☐ Newsletters and internations.	• •	nmended every year)		
III.	• ,	iew of the quarterly CEEDS repo workforce composition by job ion analysis.	-		
date:	☐ Yes - on (Dates): Q1 Revi	ew Date: _ 12/8/2023 C)2 Review Date: _ 2/6/2024	Q3 Review date:	Q4 Review
date.	The review was conducted	d with:			
	☑ Agency Head	☑ Agency Head	☐ Agency Head	☐ Agency Head	
		⋈ Human Resources	☐ Human Resources	☐ Human Resources	
	☐ General Counsel	☐ General Counsel	☐ General Counsel	☐ General Counsel	
	☑ Other: D&I Deputy Dire	cto ⊠ OtherD&I Deputy Direc	ctor Other	☐ Other	
	\square Not conducted	\square Not conducted	☐ Not conducted	☐ Not conducted	

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

1. [Copy Workforce goal from FY 2024 DEI-EEO plan]

The Teachers' Retirement System is committed to recruiting, developing, and retaining a workforce that is inclusive of the diversity that is reflected in our city. In FY2024 TRS is excited to be part of an apprenticeship program which will recruit women and people of color in our IT department. This initiative will help address underutilization of minorities and women in our IT department. TRS will also implement two new workforce initiatives such as launching access to LinkedIn to employees, will provide a new Training and Development opportunity for all employees to enhance various skills in the area of people management ,leadership, personal development , technology and business and analytical. Another great imitative in FY2024 is a coaching training geared for Managers in the agency.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of

communities that are served. How do you evaluate the effectiveness of these actions?

TRS has partnered with a company who has recruited and training 6 people of color and some of them women in our IT department. Five of the six employees commenced working in September 2023. This will help diversify more our IT Department and help with the underutilization categories as indicated in the latest CEEDS report from Q1. Our mentoring program has also entered our 2nd year. It commenced in October 2023 with 10 employees who registered as mentees. We are happy that it was very successful the 1st year and received very positive feedback from the mentees.

<u>Wor</u>	<u>kforce</u>	Goal	#1	Upd	lates:

Q1 Update:	□ Planned	□ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	□ Deferred	
Q3 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	□ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed

2. [Copy Workforce goal from FY 2024 DEI-EEO plan]

Our mentoring program has also entered our 2nd year. It commenced in October 2023 with 10 employees who registered as mentees. We are happy that it was very successful the 1st year and received very positive feedback from the mentees. The population of the new mentees are from different ethnicities and a combination of males and females.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Workforce Go Q1 Update: Q2 Update: Q3 Update: Q4 Update:	oal #2 Updates Planned Planned Planned Planned Planned	 Not started Not started Not started Not started 	☑ Ongoing☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed□ Completed
[Copy Workfo	orce goal from	FY 2024 DEI-EEO plan]				
Encourage M	lanagers to tak	e implicit bias training	s in order to e	liminate biases	when recruitii	ng and interviewing.
Power of Wo Bias. Althoug	ords, Can We ta gh the email wa	lk?, Moving from Bys	stander to Ups o remind them	tander , Buildi	ng and Inclusiv	to take DEI-EEO trainings such as The e Culture: Understanding Unconscious r will continue to send reminder
service provi	der to the citize	•	ocused on dive	ersity, equity, a	and inclusion, v	to establish your agency as a leading while reflecting the variety of
	oal #3 Updates		_	_		
Q1 Update:	☐ Planned	☐ Not started	□ Ongoing □ Ongoing	☐ Delayed	☐ Deferred	⊠ Completed
Q2 Update: Q3 Update:	☐ Planned☐ Planned	☐ Not started☐ Not started	☑ Ongoing☑ Ongoing	□ Delayed□ Delayed	□ Deferred□ Deferred	☐ Completed☐ Completed
Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed

3.

4.	[Copy Workforce goal	from FY	2024	DEI-EEO	plan]

Our internal Quality of Work Life Committee will join with DEI in order ensure that all Quality of Work Life events in the agency have a DEI component.

The combined effort of the QWL committee and DEI has already commenced. In October 2023, DEI and QWL gladly hosted a speaker to come in and speak about her career path as an Asian woman. This is just one of many events that will be held in the agency to promote diversity, equity and inclusion for all of our employees.

DEI is currently discussing what other events will be hosting in the 3rd quarter of the fiscal year.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

Wor	ktorce	Goal	#4	Updates:

Q1 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q2 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	☐ Ongoing	□ Delayed	□ Deferred	☐ Completed

5. Efforts to reduce Workforce underutilization:

Please describe steps that were taken or planned to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter.

Starting in FY24, the EEO Officer will meet not only with the agency head and HR director, but also with the DEI Deputy Director in order to review the CEEDS Quarterly Reports. Having the DEI Deputy Director who manages all of the DEI events in the agency and assists the HR Director in strategic recruitment planning will help in discussing new ways in addressing the underutilization identified. A clear agenda will be distributed during each meeting to make it more concise.

Currently the 1st quarter and 2nd quarter discussion on CEEDS report have been very productive. Minutes are taken after each meeting and next steps are also discussed.

B. Workplace:

Please list the Workplace Goal(s) included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).

1. [Copy Workplace goal from FY 2024 DEI-EEO plan]

<u>Implicit Bias- – Hiring/Recruitment Managers</u> - Planning to provide training to managers in the areas of interviewing skills (interviewing 101, structured interviews), implicit/unconscious bias.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

Starting in FY24, Hiring managers are being provided an interview briefing which provides an overview of below:

Hiring managers are provided an interview briefing which provides an overview of below:

- **Introduction**
- **Recruitment Strategy Meeting Checklist**
- **Understanding your role as a hiring manager**
- Implicit Bias
- Behavioral Interview Guide

? R	Recrui	tment Do's and	nterview Questions – N d Don'ts: Best Practice Aluation which is a rese	es .	agers.		
				_	gly encouraging	g them to take	unconscious bias trainings along with
other DE	EI-EEO	trainings. Thi	s effort will be ongoin	ıg.			
Workpla	ace Go	al #1 Updates:	<u>.</u>				
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Q2 Upda	ate:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Upda	ate:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed

☐ Ongoing ☐ Delayed ☐ Deferred ☐ Completed

2. [Copy Workplace goal from FY 2024 DEI-EEO plan]

☐ Not started

Q4 Update: ☐ Planned

2nd year of our TRS Mentoring program – TRS held a successful Mentoring Program for a second year in a row. The program served 17 employees for a total of 8 months. The Mentoring Program is designed to offer professional development opportunities and skills enhancements for mentees. Mentees are guided and encouraged to take ownership of their career development plan. This is accomplished by matching mentees with mentors that have experience, knowledge, and adequate leadership skills to serve as a bridge between the mentee and TRS' organizational needs.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

	The Mentori	ng program co	mmenced in Novembe	er 2023. The 10) mentees fron	n the agency ha	ave been assigned mentors such as	
		· ·				•	throughout the weeks of the progr	
	Morlenlass C	aal #2 Undataa						
		oal #2 Updates	-	⊠ • •				
	Q1 Update:	☐ Planned	☐ Not started	⊠ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
	Q2 Update:	☐ Planned	☐ Not started	⊠ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
	Q3 Update:	☐ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed	
	Q4 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed	
3.	[Copy Workp	lace goal from	FY 2024 DEI-EEO plan]	I				
_		•	-	•	•		tion Ceremony to celebrate years o	f
servic	e, present hon	orary awards,	and highlight outstand	ding contribution	ons to the age	ncy.		
	Please descri	be the steps th	at your agency has tal	ken to meet th	is goal. Include	e actions taken	to create equitable work environn	nent
		-	· · ·		_		fectiveness of these actions?	
				 	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
	The goal is to	have this reco	gnition ceremony held	d in the Spring	of 2024. Since	the Quality of	Work Life Committee is now joine	d
	with DEI , we	are planning a	recognition ceremon	y that also high	nlights DEI effo	orts for employ	ees.	
	•	oal #3 Updates	_	,	J	. ,		
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	Q3 Update:	☐ Planned	☐ Not started	□ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
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	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
4.	[Copy Workp	lace goal from	FY 2024 DEI-EEO pla	ın]			
	our shared si		tion to the regular w			_	fresh perspectives and cont s learning workshops, meeti
		-	•		_		to create equitable work en fectiveness of these actions
	students , bo equal amour	th undergradu at of males and	ate and graduate st females.	udents. The stud	ents were mad	de up of differe	nmer interns made up of Co
	students , bo equal amour	th undergradu at of males and process of post	ate and graduate st females.	udents. The stud	ents were mad	de up of differe	
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	students, bo equal amount HR is in the p calendar year Workplace GQ1 Update:	or th undergradulated and or males and or males and or occess of posting. Occupant with the control of the control occupant with the control occupa	iate and graduate stormales. I females. Ing the positions for S: Not started Not started	udents. The stud the FY24 summe Ongoing Ongoing	ents were mader interns. The Delayed Delayed	de up of differe hiring process Deferred Deferred	nt ethnic backgrounds and a normally starts in May of ea ☑ Completed ☐ Completed

Teachers' Retirement System of NYC FY 2024 Diversity, Equity, Inclusion and Equal Employment Q	uarterly
Report	

programs promoting diversity, newsletters/articles, etc.) and describe them, including the dates when the activities occurred.

C.	Community	:						
	set/declared	in your FY 202	• •	nclusion and EEC			Initiatives for FY 2024, was and engagement, M	_
1.	[Copy Comm	unity goal from	ı FY 2024 DEI-EEO pl	an]				
	•	•	olan and promote div promote this partic	•	•	•	g sure more MWBE vendo	ors are part of
	service provi	der to the citize	• •	focused on dive	ersity, equity, a	and inclusion, v	to establish your agency while reflecting the variet	_
	Procurement	unit continue t	o research and inclu	de MWBE vendo	rs in most of al	ll of our sourcir	g opportunities.	
	Community C	Goal #1 Update	<u>s:</u>					
	Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed	
	Q2 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed	
	Q3 Update:	□ Planned	□ Not started	☐ Ongoing	☐ Delaved	☐ Deferred	☐ Completed	

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Q4 Update:

| Planned

☐ Not started

C.

1.

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•		ens of New York City ed How do you evalu		• • • •		ville reflecting the variety of
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communities	s that are serve	d How do you evalu		• • • •		ville reflecting the variety of
communities Community	s that are serve	ed How do you evalu	ate the effective	eness of these	actions?	
Community Q1 Update:	S that are serve	ed How do you evalu	ate the effective	eness of these	actions?	☐ Completed
communities Community	s that are serve	ed How do you evalu	ate the effective	eness of these	actions?	

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

	Community C	ioal #3 Update:	<u>s:</u>					
	Q1 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed	
	Q2 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed	
	Q3 Update:	\square Planned	☐ Not started	☐ Ongoing	\square Delayed	\square Deferred	☐ Completed	
	Q4 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed	
				_				
4.	[Copy Commu	unity goal from	FY 2024 DEI-EEO plai	n]				
	Please descri	be the steps th	at your agency has ta	ken to meet th	is goal. Include	e actions taken	to establish your agency as a lea	ding
					_		while reflecting the variety of	
	communities	that are served	d. How do you evalua	ate the effectiv	eness of these	actions?		
	Community 6	Cool #4 Undoto	·•					
		ioal #4 Updates Planned	<u>s:</u> □ Not started	□ Ongoina	□ Dolayed	☐ Deferred	□ Completed	
	Q1 Update:	□ Pianneu	□ NOL Started	☐ Ongoing	□ Delayed		☐ Completed	

Q2 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed

	Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.							
	Please describe the steps that your agency has taken to establish your agency as a leader in creating equitable and inclusive workplace environment and enhancing cultural competency. Please specify Equity and Race Relations initiatives embarked on, or continued from previous year(s), e.g., meetings, educational and cultural programs, presentations, discussions, books/articles, other suggested readings, etc., and describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?							
L.	[Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]							
	DEI breakfast (agency-wide) Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives?							
	TRS hosted its first DEI Breakfast event in October 2023 we have invited a world-renowned, best-selling author Tiffany Pham and guest speaker. She speaks on a regular basis at the United Nations to present gender policy recommendations, as well as MSNBC, Bloomberg, Viacom, Microsoft, AOL, Prudential, SXSW, Harvard Business School, Wharton Business School, Scripps Research Institute Paris, Berlin, Vienna, Panama & Dubai							

Teache	rs' Retireme	nt System	of NYC FY 2024	4 Diversity, E Report	iquity, Inclu	usion and E	equal Employment Quarterly
	Q2 Update: Q3 Update: Q4 Update:	☐ Planned☐ Planned☐ Planned☐ Planned	☐ Not started☐ Not started☐ Not started	☑ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed
2			Race Relations initiated which captures at		4 DEI-EEO plai	n]	
	Please descri initiatives?	be the activitie	es, including the date	es when the activ	vities occurred	. How do you e	valuate the impact of these
	The D&I calenda	r status is "ong	-		•		communications for all employees.
	Equity, Inclus Q1 Update: Q2 Update: Q3 Update: Q4 Update:	sion and Race F Planned Planned Planned Planned Planned	Relations Initiative # Not started Not started Not started Not started Not started	2 Updates: ☑ Ongoing ☑ Ongoing ☐ Ongoing ☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	 □ Completed □ Completed □ Completed □ Completed

AGENCY FY 2024 Quarterly DEI & EEO REPORT.Part I

3. [Copy Equity, Inclusion and Race Relations initiative from FY 2024 DEI-EEO plan]

	Culture Surve	У						
	Please descril initiatives?	be the activitie	s, including the dates	when the activ	vities occurred	. How do you e	valuate the impact of these	
	Survey will be significant im		to gauge employee er	ngagement, ide	ntify most criti	cal aspects of T	RS culture to help drive change with	
	We are curre	ntly in a bit of a	roadblock and is wait	ting to see the r	esults of the m	nost recent surv	vey held agency wide.	
	Equity, Inclus	ion and Race R	elations Initiative #3	Updates:				
	Q1 Update:	☐ Planned	□ Not started	☐ Ongoing	☑ Delayed	□ Deferred	☐ Completed	
	Q2 Update:	\square Planned	☐ Not started	☐ Ongoing	☑ Delayed	\square Deferred	☐ Completed	
	Q3 Update:	□ Planned	☐ Not started	☐ Ongoing	□ Delayed	□ Deferred	☐ Completed	
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
4.	[Copy Equity,	Inclusion and	Race Relations initiati	ive from FY 202	4 DEI-EEO pla	n]		
	Multiverse talent recruitment company							
	Please descril initiatives?	be the activitie	s, including the dates	when the activ	vities occurred	. How do you e	valuate the impact of these	

To address underutilization of women and people of color in technology, build a diverse workforce and remove barriers for marginalized

communities, TRS will pilot an apprenticeship program. The pilot will include 6 diverse and high potential new hires who will bring unique perspectives to our organization and remain committed for the long-term.

All 6 new hires are on board and are primarily employed in our IT Department.

Equity, Inclus	sion and Race F	Relations Initiative	#4 Updates:			
Q1 Update:	\square Planned	□ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	
Q3 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	☐ Completed

V. Recruitment

A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

1. [Copy Recruitment Initiatives/Strategies from FY 2024 DEI-EEO plan]

HR has established a LinkedIn account to diversify our recruitment sources. Last month we participated in a hiring hall facilitated by DCAS

	ribe the steps th eness of these a		aken to implem	ent and achiev	e these initiati	ves/strategies. How do y	ou ev
Recruitmen	t Initiatives/Stra	ategies #1 Updates:					
Q1 Update:		□ Not started	☑ Ongoing	☐ Delayed	□ Deferred	☐ Completed	
Q2 Update:	\square Planned	□ Not started	□ Ongoing	☐ Delayed	□ Deferred	☐ Completed	
Q3 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed	
Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	
				_			
[Copy Recr	uitment Initiativ	es/Strategies from F	Y 2024 DEI-EEO	plan]			

	the effectiveness of these actions?								
	As of the end	of Q1 FY24, 5 c	of the 6 candidates have	e been selecte	ed to commenc	e in October 20	024 in our IT Dep	artment.	
	Recruitment	Initiatives/Stra	tegies #2 Updates:						
	Q1 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed		
	Q2 Update:	\square Planned	☐ Not started	□ Ongoing	\square Delayed	\square Deferred	□ Completed		
	Q3 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed		
	Q4 Update:	\square Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred	☐ Completed		
2	[Com. Doom.it.	as a met limiti ativis	/Strataging from FV 20	224 DEL EEO	laul.				
3.	copy Recruiti	ment initiatives	s/Strategies from FY 20	DZ4 DEI-EEO P	ianj				
		=	at your agency has tak	en to implem	ent and achiev	e these initiati	ves/strategies.	How do you evaluate	
	the effectiver	ness of these ac	ctions?						
	Recruitment	Initiatives/Stra	tegies #3 Updates:						
	Q1 Update:	☐ Planned	☐ Not started	☐ Ongoing	□ Delayed	☐ Deferred	☐ Completed		
	Q2 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed		
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	□ Deferred	☐ Completed		
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	□ Deferred	☐ Completed		
	• •			5 0	•		•		

4	4. [Copy Recr	uitment Initiat	ives/Strategies from I	FY 2024 DEI-EEO إ	olan]			
		cribe the steps veness of these		taken to implem	ent and achiev	ve these initiati	ves/strategies.	How do you evaluate
	Recruitme	nt Initiatives/S	trategies #4 Updates:					
	Q1 Update			☐ Ongoing	□ Delayed	□ Deferred	☐ Completed	I
	Q2 Update	e: 🗆 Planned	☐ Not started	☐ Ongoing	☐ Delayed	□ Deferred	☐ Completed	l
	Q3 Update	e: 🗆 Planned	☐ Not started	☐ Ongoing	☐ Delayed	\square Deferred	☐ Completed	l
	Q4 Update	e: 🗆 Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	☐ Completed	I
į.			tment efforts designer and describe the act					election reach of your
В.	Recruitment	t Efforts for C	ivil Service Exams					
I	List all recruitn	nent events tha	t were held by the ag	ency to promote	open-compet	itive civil servic	e examinations	•
	Quarter #	Event Date		Event Name		Borou	gh	

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx				
Brooklyn				
Manhattan				
Queens				
Staten Island				

C. Recruitment Sources

1. Multiverse- a talent recruiting and training company which specializes in training individuals from diverse backgrounds. We utilized

List recruitment sources used for fillin	g vacancies in the current	Quarter	(include Q	#)

the 2. 3. 4. 5.	m to help train and select 6 new hires from various ethnic and racial backgrounds to work in our IT Department.
. In	ternships/Fellowships
The	agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]
Rac	ce/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data
1.	Urban Fellows Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander_Native American WhiteTwo or more Races
	Gender* [#s]: M F N-B O U
2.	Public Service Corps Total: 0
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White_15 Two or more Races
	Gender* [#s]: M _F N-B O U
3.	Summer College Interns Total: 31

D.

	Race/Ethnicity* [#s]: Black_6 Hispanic Asian/Pacific Islander_10 Native American White Two or more Races
	Gender* [#s]: M 15 F 16 N-B O U
4.	Summer Graduate Interns Total:
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U
5.	Other (specify) Total:
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races
	Gender* [#s]: M F N-B O U

Additional comments: EEO will work with HR to diversify more the summer college internship program when they start in June of 2024.

E. 55-A Program

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Currently, the agency employs the following number of 55-a participants:		
Q1 (9/30/2023):0 Q2 (12/31/2023):0 Q3 (3/31/2024): C	Q4 (6/30/2024): _	
During the 1st Quarter, a total of _0 [number] new applications for the program were receive During the 1st Quarter participants left the program due to [state reasons]	d.	
During the 2nd Quarter, a total of [number] new applications for the program were received During the 2nd Quarter participants left the program due to [state reasons]	d.	
During the 3rd Quarter, a total of [number] new applications for the program were received During the 3rd Quarter participants left the program due to [state reasons]		
During the 4th Quarter, a total of [number] new applications for the program were received During the 4th Quarter participants left the program due to [state reasons]		
The 55-a Coordinator has achieved the following goals:		
 Disseminated 55-a information – by e-mail:		
2.		

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data). Please describe the steps that your agency has taken to meet these objectives.

1. Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

The career counselor's contact was disseminated to all staff so that they can make an appointment to discuss any career development questions or concerns they have. All promotion or transfer opportunities are notified to all staff via email when a new job positing is available. This allows our staff to apply for those positions and be taken into consideration before outside applicants.

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

Methods include selecting the most qualified candidate based on their credentials, structured interviews, interview evaluations, and references.

3. Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

The EEO officer is currently not part of the selection process but is notified if there are any EEO related concerns after a candidate is interviewed.

4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.

This is not applicable as we have not had any layoffs or terminations in this quarter.

5. Other: All managers who are considered "hiring managers" will be required to take the Structured Interviewing session provided by DCAS in January 2024. Also, the EEO officer will notify all managers when trainings such as Unconscious bias are being offered for all managers to take.

During this Quarter the Agency activities included: # of Vacancies # of New Hires # of New Promotions

Q1 #__31___ #__4__ #__0___

Q2 #__30___ #___16__ #___1__

Q3 #____ #____ #____ #____

Q4 #____ #____ #____ #____

VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD)

Data	base:	
vata	vasc.	

Q1: \boxtimes Yes \square No Q2: \boxtimes Yes \square No Q3: \square Yes \square No Q4: \square Yes \square No

IX.	Compliance and Implementation of Requirements Under Executive Orders a	and	Local
	Laws		

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

В.	Local Law 97:	Annual Sexual	Harassment I	Reporting
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☐ The agency has entered the information as they occur.	e sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates the				
illioilliation as they occur.	Q1 🛛	Q2 🛛	Q3 🗆	Q4 🗆	
☑ The agency has entered all t occur.	ypes of compl	aints in the DCAS	Citywide Complaint Trac	king System and upda	tes the information as they
☐ The agency ensures that cor	nplaints are clo	osed within 90 day	S.		
Report all complaints and their into your CICS Account at: htt	-	-	•	ole Accommodation Tr	acking System by logging

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
☑ The agency is involved in an audit; please specify who is conducting the audit:EEPC
☑ Attach the audit recommendations by EEPC or the other auditing agency. – I am attaching a copy of EEPC's last corrective action email.
☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.
☐ The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.
Please attach a copy of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For _1st___ Quarter, FY 2024

Personnel Changes

Personnel Changes this Quarter:	☑ No Changes	Number of Additions:	Number of Deletions:
Employee's Name & Title	1.	2.	3.
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
Employee's Name & Title			
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
Date of Change in EEO Role	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
For New EEO Professionals:			
Name & Title	4.	5.	6.
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):
Name & Title			
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)

Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):		☐ 100% ☑ Other: (specify %): 50%		☐ 100% ☐ Other: (specify %):		
EEO Training Completed within the Last <u>two</u> years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):							
Name & EEO Role	1.		2.		3.		
Completed EEO Trainings:							
1. Everybody Matters-EEO and D&I	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
2. Sexual Harassment Prevention	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
3. IgbTq: The Power of Inclusion	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
4. Disability Awareness & Etiquette	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
5. Unconscious Bias	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
6. Microaggressions	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
7. EEO Officer Essentials: Complaint/Investigative Processe	s	□ No	☐ Yes	□ No	☐ Yes	□ No	
8. EEO Officer Essentials: Reasonable Accommodation	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
9. Essential Overview Training for New EEO Officers	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	
10. Understanding CEEDS Reports	☐ Yes	□ No	☐ Yes	□ No	☐ Yes	□ No	

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):							
Name & EEO Role	4.			5.		6.	
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	□ Y	es 🗆 No		□ Yes	□ No	☐ Yes	□ No
2. Sexual Harassment Prevention	□ Y	es 🗆 No	1	□ Yes	□ No	☐ Yes	□ No
3. IgbTq: The Power of Inclusion	□ Y	es □ No		□ Yes	□ No	☐ Yes	□ No
4. Disability Awareness & Etiquette	□ Y	es □ No	1	□ Yes	□ No	☐ Yes	□ No
5. Unconscious Bias	□ Y	es 🗆 No	1	□ Yes	□ No	☐ Yes	□ No
6. Microaggressions	□ Y	es □ No		□ Yes	□ No	☐ Yes	□ No
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Y	es □ No		□ Yes	□ No	☐ Yes	□ No
8. EEO Officer Essentials: Reasonable Accommodation	□ Ye	s 🗆 No	С	□ Yes	□ No	☐ Yes	□ No
9. Essential Overview Training for New EEO Officers	□ Y	es 🗆 No		□ Yes	□ No	☐ Yes	□ No
10. Understanding CEEDS Reports	□ Ye	s 🗆 No	[□ Yes	□ No	☐ Yes	□ No

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office: MAILING ADDRESS:

Diversity and EEO Staffing as of __1st_Quarter FY 2024*

EEO\Diversity Role	<u>Name</u>	Civil Service Title	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
EEO Officer/Director	Rosa A Polanco	Administrative Staff Analyst	<u>70%</u>	rpolanco@trs.nyc.ny.us	<u>212-612-</u> <u>5707</u>
Deputy EEO Officer OR Co-EEO Officer					
Chief Diversity & Inclusion Officer	Tariq Wahdat	Administrative Retirements Benefit Specialist (Non-Mgr)	50%	twahdat@trs.nyc.ny.us	<u>212-612-</u> <u>5969</u>
Diversity & Inclusion Officer	Rachel Viau	Administrative Director of Social Services	80%	rviau@trs.nyc.ny.us	
Chief Diversity Officer/Chief MWBE Officer per E.O. 59					

ADA Coordinator	Rosa A Polanco	Administrative Staff Analyst	<u>50%</u>	rpolanco@trs.nyc.ny.us	<u>212-612-</u> <u>5707</u>
Disability Rights Coordinator					
Disability Services Facilitator	Rosa Polanco	Administrative Staff Analyst	<u>50%</u>	rpolanco@trs.nyc.ny.us	<u>212-612-</u> <u>5707</u>
55-a Coordinator	Aneilla Netram	Administrative Retirements Benefits Specialist	40%	anetram@trs.nyc.ny.us	<u>212-612-</u> <u>5762</u>
Career Counselor	Aneilla Netram	Administrative Retirements Benefits Specialist	<u>70%</u>	anetram@trs.nyc.ny.us	<u>212-612-</u> <u>5762</u>
EEO Counselor					
EEO Investigator					
EEO Counselor\ Investigator	<u>Victor Tavarez</u>	Adm Manager Non Managerial	30%	vtavarez@trs.nyc.ny.us	<u>212-612-</u> <u>5521</u>
Investigator/Trainer					
EEO Training Liaison					
Other (specify)					
Other (specify)					

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.