Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for December 2021.

December 2021 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
AMKC	65	0	2,411	22	3	0	0	593	3,094
EMTC	34	0	791	0	0	0	0	40	865
GRVC	38	0	1,082	19	0	0	0	0	1,139
NIC INFIRM	9	0	0	0	0	0	0	46	0
NIC MAIN	31	3	0	11	5	0	0	167	55
OBCC	16	0	60	0	5	0	0	277	217
RMSC	123	1	278	1	0	0	0	46	358
RNDC	101	0	55	17	0	0	0	48	449
VCBC	61	0	591	0	0	1	5	14	221
Total	478	4	5,268	70	13	1	5	1,231	7,070

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

December 2021 Production Refusal Reasons						
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total		
AMKC	244	0	2,167	2,411		
EMTC	0	148	643	791		
GRVC	635	0	447	1,082		
NIC INFIRM	0	0	0	0		
NIC MAIN	0	0	0	0		
OBCC	14	0	46	60		
RMSC	268	0	10	278		
RNDC	55	0	0	55		
VCBC	0	0	591	591		
Total	1,216	148	3,904	5,268		

December 2021 Walkout Reasons						
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total		
AMKC	4	0	18	22		
EMTC	0	0	0	0		
GRVC	0	19	0	19		
NIC INFIRM	0	0	0	0		
NIC MAIN	0	0	11	11		
OBCC	0	0	0	0		
RMSC	1	0	0	1		
RNDC	0	0	17	17		
VCBC	0	0	0	0		
Total	5	19	46	70		

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.