

AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2019

AGENCY NAME: DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT □ 1 st Quarter (July -September) and 2 nd Quarter (October - December), due January 30th □ 3 rd Quarter (January -March), due April 30th □ 4 th Quarter (April -June), due July 30th				
Prepared by:				
Felicia Thornton	Diversity and EEO Officer (646) 343-6782			
Name	Title	Telephone No.		
Date Submitted:				
	FOR DCAS USE ONLY			
Date Received:	Name of Reviewer:			

INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2019

1. Please save this file as 'XXXX Quarter X FY 2019 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.



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- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'XXXX Quarter X FY 2019 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.



I. <u>COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD</u>

Distributed to all agency employees? X Yes, On (Date): January 8 2019 No EEO Policy Statement, Sexual Harassment Prevention Policy Statement and EEO Resource Guide

II. <u>RECOGNITION AND ACCOMPLISHMENTS</u>

The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equal employment opportunity through the following:

□ Diversity & EEO Awards
 □ Public Notices
 ⊠ Diversity and EEO Appreciation Events
 □ Positive Comments in Performance Appraisals
 ⊠ Other (please specify): <u>DYCD had a banner at the PRIDE parade on June 28, 2019</u>

III. WORKFORCE REVIEW AND ANALYSIS

1. Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status. ⊠ Yes, On (Date): 1/21/2019 and 7/19/2019 □ No

The agency informed employees that the revised self-ID form now includes new race categories. ☑ Yes, On (Date): 1/21/2019 □ No PAGE 3



2. The agency conducted a review of the dashboard sent to the EEO Officer with demographic data and trends, including workforce composition by job title, job group, race/ethnicity and gender; new hires, promotions and separation data; and utilization analysis. ⊠ Yes, On (Date): various □ No

The review was conducted together with: ⊠ Human Resources □ Agency Head

 □ General Counsel
 ⊠ Other <u>DC for Administration and</u> <u>Chief of Staff</u>

IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2019

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2019 - <u>Proactive Strategies to Enhance Diversity, EEO and Inclusion</u>:

A. WORKFORCE:

Please list the Workforce Goal(s) included in <i>Section IV: Proactive</i> <i>Strategies to Enhance Diversity, EEO</i> <i>and Inclusion,</i> which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	 Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan. Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels. 	Status Update
 Enhancing internal and external applicant pools to address underutilization Integrate succession planning in the agency activities 	 No underutilization was found. DYCD will be exploring advertisements of its discretionary hires, Cross training and shadowing is occurring within several divisions to address hiring 	 ☑ Planned □ Deferred □ Not started □ Delayed □ Ongoing ☑ Completed Other - please describe

freeze and separations ⊠ Planned Identify best practices to retain □ Deferred • mature employees \Box Not started □ Delayed The EEO Officer, Counselors and \Box Ongoing \boxtimes Completed Agency Advocate attended the EEOC annual conference Other - please describe The EEO Office disseminates a quarterly newsletter providing information on rights, protections and diversity initiative □ Planned □ Deferred • DYCD has committed resources to the □ Not started □ Delaved □ Completed training and development for all program ⊠ Ongoing staff. Initiative will be expended **Other - please describe** □ Planned □ Deferred □ Delayed □ Not started • On April 23, 2019, DYCD conducted "Sexual Assault Awareness Symposium" □ Ongoing **⊠** Completed the workshop provided families with **Other - please describe** healthy, emotional tools to garner respect Describe steps that were taken or considered to address underutilization identified through quarterly workforce reports. Please list Job Groups where underutilization exists in the current quarter. No underutilization exists.

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B. WORKPLACE:

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Please list the Workplace Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	 Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan. Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels. 	Status Update
 Citywide Onboarding survey Engagement/Job Satisfaction and Employee Moral Survey(s) Citywide Exist Survey for non- represented employees 	 On boarding surveys are given to every newly hired employee and existing managers DYCD conducted civil service 101 sessions for all provisional employees and their managers. Notices were sent to staff on upcoming exams 	 ☑ Planned ☐ Deferred ☐ Not started ☐ Delayed ☑ Ongoing ☐ Completed Other – please describe ☑ Planned ☐ Deferred ☐ Not started ☐ Delayed ☑ Ongoing ☐ Completed Other – please describe
 DYCD will conduct training for its leadership: Bias Free Performance evaluations, civil service 101 workshops EEO Personnel will continue to meet with managers and supervisors to provide guidance on staffing decisions 	• On May 17, DYCD and Vibrant Emotional Health hosted the 6th annual Healing the Hurt Conference. The symposium launch in response to a surge of community violence involving youth	 □ Planned □ Deferred □ Not started □ Delayed □ Ongoing ⊠ Completed Other - please describe



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		Planned	Deferred
		□ Not started □ Ongoing	DelayedCompleted
		Other - please des	-
· · ·	ing the quarter (e.g., postings, meetings, cultural progetivities, including the dates when the activities occur		diversity,

C. COMMUNITY:

Please list the Community Goal(s) included in Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion, which you set/declared in your FY 2019 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	 Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan. Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served. 	Status Update
 Continue to plan to promote diversity and EEO outreach and government services and participation with minority and women owed business enterprises Identify best practices for establishing a brand of inclusive customer service 	Blast" newsletter which provides	 ☑ Planned □ Deferred □ Not started □ Delayed ☑ Ongoing □ Completed Other - please describe Planned □ Deferred □ Not started □ Delayed Ongoing X Completed



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			Other – please	describe
R • Undertake initiatives for improved community relations, community awareness and to engage communities being served in recruitment efforts, service development and delivery I I T M E N T N	•	DYCD and the National Book Foundation encourages adults to read through its Raising Readers program. DYCD co hosted a Free Book Giveaway for NYCHA residents thorough age 18. Over 62,000 books were distributed	Other - please de Planned Not started Ongoing Other - please Planned	□ Deferred □ Delayed ⊠ Completed describe □ Deferred
<u>▲</u>			□ Not started □ Ongoing Other - please de	□ Delayed □ Completed escribe
Please list Recruitment Strategies and Initiatives you set/declared in your FY 2019 Diversity and EEC (e.g., targeted outreach and outreach, diversity recruit social media presence, where jobs are posted, EEO a APO collaboration, evaluation of best recruitment so structured interview training and unconscious bias training):	O Plan itment, and	Please describe the steps that your agency has taken to meet the Recruitment Goal(s) set/declared in your plan.	Status U	pdate

AGNYC DCASVERSITY AND EQUAL EMPLOYMENT QUARTERLY REPORT

Citywide Administrative Services

Mayor's office for People with Disabilities ACCESS VR Mayor's Office of Veteran Affairs	DYCD recently began exploring opportunities to expand its outreach for	 ☑ Planned □ Not started □ Ongoing Other - please des 	 Deferred Delayed Completed scribe
Job Fairs Diverse Newspapers		 ☑ Planned □ Not started □ Ongoing Other - please des 	 Deferred Delayed Completed
		 Planned Not started Ongoing Other - please dest 	 Deferred Delayed Completed scribe

B. INTERNSHIPS/FELLOWSHIPS

The agency is providing the following internship opportunities in FY 2019:				
Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s]	
1. Urban Fellows			Male: Female:	
2. Public Service Corps			Male: Female:	
3. Summer College Interns			Male: Female:	
4. Summer Graduate Interns			Male: Female:	



5.	Other (specify):
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Additional Comments:

Ladders for Leaders Program, Asian 8, Black 5, Hispanic 3 and 2

55-A PROGRAM

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.

Currently, there are __2_ [number] 55-a participants. During this Quarter, a total of __0_ [number] new applications for the program were received and __0_ participants left the program due to [state reasons] _____.

The 55-a Coordinator has achieved the following goals:

1. Disseminated 55-a information through e-mail, training sessions, agency website and agency newsletter. 🛛 Yes 🗆 No

- 2. Information is available on the intranet
- 3. Information on the 55-a program was circulated via newsletter

VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

Please list additional Selection Strategies and Initiatives which you set/declared in your FY 2019 Diversity and EEO Plan (<i>include</i> use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data)	Please describe the steps that your agency has taken to meet the Selection (Hiring and Promotion) Goal(s) set/declared in your plan.	Status Update
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Advising employees of opportunities for promotion and career development	 DYCD conducted civil service 101 workshops Individual career counseling sessions Provided information on upcoming exams. Met with staff on exam eligibility 	 □ Planned □ Deferred □ Not started □ Delayed ☑ Ongoing □ Completed Other – please describe
Reviewing the methods by which candidates are selected for new hiring and promotion	 Candidates education and experience were assessed based upon a standard set of criteria 	 Planned Deferred Not started Delayed Ongoing Completed Other - please describe
Increasing the positions filled through civil service lists	 DYCD conducted two hiring pools for Procurement Analysts Staff were appointed though the DP 72 process 	Planned Deferred Not started Delayed Ongoing Completed Other – please describe
Analyzing the impact of layoffs or terminations on racial, gender and age groups	• No terminations or layoffs occurred during this reporting period	Planned Deferred Not started Delayed Ongoing Completed Other - please describe



Other:	□ Planned □ Not started	DeferredDelayed
	□ Not started □ Ongoing	□ Completed
	Other - please describe	

VII. <u>TRAINING</u>

Please provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

VIII. <u>REASONABLE ACCOMMODATION</u>

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

IX. <u>COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND</u> <u>LOCAL LAWS</u>

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Please provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.



B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

☑ The agency has reviewed its practices (including application and interview forms) with regards to prohibition on inquiry regarding pay history. All personnel involved in job interviews is required to go through structured interview training.

C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Please provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" attached.

D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: DYCD has a cultural diverse workforce all of which has input into the decisions made within the agency

Risk 2: Cultural and Language Differences in the Workplace: DYCD has a cultural diverse workplace in which their culture and language are welcomed into the workplace.

Risk 3: Workplaces with Significant Power Disparities: The senior management of DYCD is diverse.

Risk 4: Isolated Workplaces: No isolated workplaces

Risk 5: Decentralized Workplaces: DYCD operates from three locations in lower Manhattan. The Commissioner and Chief of Staff have offices in two of the three locations.



E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

⊠ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.

The agency has entered **all types of complaints** in the Complaint Data in the DCAS Citywide Complaint Tracking System and update the information as they occur.

 \boxtimes The agency ensures that (internal) complaints are closed within 90 days.

all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <u>https://mspwva-dcslnx01.csc.nycnet/Login.aspx</u>

F. LOCAL LAW 101: CLIMATE SURVEY

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Please provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey: Results were reviewed. Some items have been implemented

X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.

The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.

☑ The agency is involved in an audit; please specify who is conducting the audit: ______



□ Attach or list below audit recommendations.

The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2019.

XI. AGENCY COMMENTS ON FY 2019 ANNUAL D&EEO PLAN TEMPLATE [OPTIONAL]

Please provide your comments and suggestions for improvement of the Annual D&EEO Plan template for FY 2020. You may also send your comments and suggestions directly to <u>ocei@dcas.nyc.gov</u>. Thank you for your thoughts!

Describe sections of the plan that you believe should be modified. Please include reasons why you think changes are needed. Are there sections or issues that should be added? Are there sections or questions that may be omitted altogether? Why? Did you find preparing your agency's annual plan easier with the new template used for FY 2019 than before?



APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

EEO PERSONNEL FOR ____ QUARTER, FISCAL YEAR 2019

A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🗆 No Changes	Number of Additions:	Number of Deletions:		
Employee's Name			Kenneth Scott		
Nature of change	□ Addition □ Deletion	□ Addition □ Deletion	□ Addition □ Deletion		
Start/Termination date of EEO Function	Start Date: OR Termination Date:	Start Date: OR Termination Date:	Start Date: June 30, 2019 OR Termination Date:		
NOTE: Please attach CV/Resume of new staff to this report					
For Current EEO Professiona	ls:				
Title	Felicia Thornton	Ruma Debi	Andrew Miller		
EEO Function	 ☑ EEO Officer □ EEO Trainer □ EEO Trainer □ EEO Investigate ☑ 55-a Coordinator □ Other: (specify) 	or EEO Trainer EEO Investigator	□ EEO Officer ⊠ EEO Counselor □ EEO Trainer □ EEO Investigator □ 55-a Coordinator □ Other: (specify)		
Proportion of Time Spent on EEO Duties	□ 100%	b): □ 100% □ Other: (specify 25%):	□ 100% □ Other: (specify 25%):		
Attended EEO Professional On-Boarding at DCAS	⊠ Yes □ No	□ Yes □ No	□ Yes □ No		
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and	 ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No 	 ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No 	 ☑ Yes ☑ No ☑ Yes ☑ No ☑ Yes ☑ No 		



Unconscious Bias Sexual Harassment Prevention	⊠ Yes ⊠ Yes	□ No □ No	⊠ Yes ⊠ Yes	⊠ No ⊠ No	⊠ Yes □ Yes	□ No □ No
Training Source(s):	□ DCAS	□ Agency □ Other	DCAS	□ Agency □ Other	□ DCAS	□ Agency □ Other

B. <u>CONTACT INFORMATION (Please list ALL current EEO professionals)</u>

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *					
<u>Name</u>	<u>Civil Service Title</u>	EEO\Diversity Role	<u>% of Time Devoted</u> <u>to EEO & Diversity</u> <u>Functions</u>	Office E-mail Address	<u>Telephone #</u>
Felicia Thornton	Admin Staff Analyst	EEO Officer/Director	<u>50%</u>	lthornto@dycd.nyc.gov	<u>6463436682</u>
		Deputy EEO Officer			
Felicia Thornton	Admin Staff Analyst	ADA Coordinator			
Felicia Thornton	Admin Staff Analyst	Disability Rights Coordinator			
Felicia Thornton/Ruma Debi		Disability Services Co - Facilitator	<u>10%</u>	<u>lthornto@dycd.nyc.gov</u> rdebi@dycd.nyc.gov	646343-6722
Felicia Thornton	Admin Staff Analyst	55-a Coordinator			
		Career Counselor			
Ruma Debri	Admin Labor Relations	EEO Counselor	<u>25%</u>	rdebi@dycd.nyc.gov	6463436722
		EEO Investigator			
Andrew Miller	Admin Staff Analyst	EEO Counselor\ Investigator	<u>25%</u>	amiller@dycd.nyc.gov	646 343 6738
		Investigator/Trainer			
		EEO Training Liaison			

* Please insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above

Just indicate it on the chart.