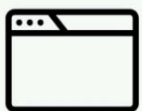


New York City Emergency Management is requesting your assistance. Please be reminded that you do not have to be officially activated to submit snow measurements. Any help that you can provide is always appreciated. If you do not have your measuring stick, you can still participate. As explained during the training, you may use any ruler to take the measurements.

There are **TWO** (2) ways to submit your measurements – using your mobile phone or internet browser from your computer desktop.

Open in browser



Open in the Survey123 field app



If you don't have the Survey123 field app, please download it first.

Submit your report here: [NWS Citywide Snow measuring Report](#)

[Click here for Application Walkthrough](#)

[Click here for a Web browser walkthrough](#)

Please note: When using the mobile app, it will be asked to turn on your GPS location access in order to provide the National Weather Service with more accurate data that can be mapped.

NYC CERT Accounts

Please sign in using the appropriate borough that you are measuring in. Borough usernames and passwords are listed below.

Borough	Username	Password	Security Question
Manhattan	cert_manhattan1	certManhattan1	Manhattan
Bronx	cert_bronx1	certBronx1	Bronx
Brooklyn	cert_brooklyn1	certBrooklyn1	Brooklyn
Queen	cert_queens1	certQueens1	Queens
Staten Island	cert_statenisland1	certStatenIsland1	Staten Island



Snowfall measuring tips:

- The ruler must have one-tenth of an inch increment.
 - Before your first measurement, identify the most undisturbed and representative area(s).
 - Take multiple measurements. Discount outliers and AVERAGE the readings. The final result will be that average number to the nearest tenth of an inch, e.g., 3.2.
 - Unless conditions change drastically, you will likely measure in approximately the same locations during an event. Watch your step and try to keep these areas as undisturbed as possible.
 - When to measure: no more frequently than every three (3) hours.
- If snow changes to rain or sleet, take a measurement as soon as possible.
 - Remember, sleet is treated as snow.
 - Although there may be no snowfall, indicate "0" readings through the website as well.



Martin Luther King Jr. Day is a federal holiday observed annually on the third Monday of January. It commemorates the birth of Dr. Martin Luther King Jr., a pivotal figure in the Civil Rights Movement. This year, the holiday falls on Monday, January 20th. Dr. King's tireless efforts were instrumental in securing equal rights for African Americans. His legacy extends beyond the Civil Rights Movement, encompassing a broader commitment to social justice and advocating for the rights of the disadvantaged and impoverished.

Below are links to some videos you can watch to learn more about the work of Dr. King:

- [Martin Luther King Jr: Risked Life for Civil Rights Movement | Biography](#)
- [How Did Martin Luther King Jr. Get a Holiday? | PBS Originals](#)
- [Martin Luther King - The Fight for Civil Rights | The People Profiles](#)



MONDAY RADIO ROLL CALL

Radio Channel
CERT BX

1/20:
No Call

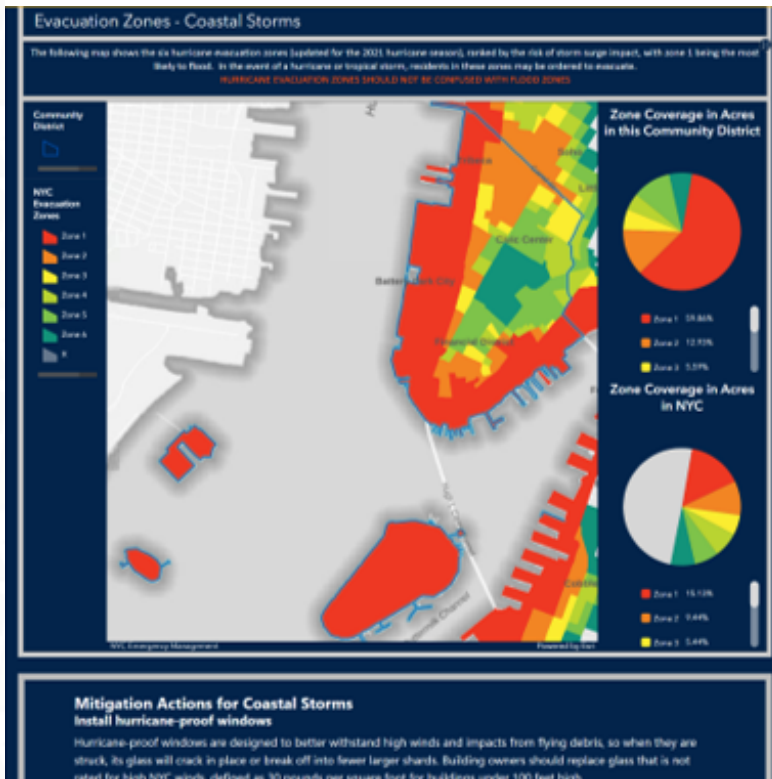
Scenario: Have you checked on a fellow NYC CERT member?

Documents to Review:
[Citywide Radio Drill Refresher](#)
[Call signs per Radio](#)

Risk Assessment

NYCEM

Community Risk Assessment Dashboard



The Community Risk Assessment Dashboard is a tool that visualizes risk and vulnerabilities for neighborhoods specifically, including social indicators that exacerbate.

It includes dashboards and summarized risk reports to support communicating risk to communities, enhancing their preparedness to disasters.

You can **ONLY** search by Community District in the Neighborhood dropdown. The dashboard is undergoing updates to provide the capability to search for specific addresses.

[Click here to use the NYC Community Risk Assessment Dashboard](#)

[Beware of Fraud and Scams](#)

[Download the NYC CERT SOPs](#)

New York City Emergency Management Staff is excited to announce the release of the updated [NYC CERT Standard Operating Procedures \(SOPs\)](#)! All volunteers are encouraged to review the latest iteration of expectations and guidance. For any questions, please reach out to your volunteer leadership or email CERT@oem.nyc.gov.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

**Only events submitted and approved through the Event Request form will be available to volunteers to submit service hours. If you don't see your event listed, please connect with your division leadership. **



Beware of Fraud and Scams

After a disaster, scam artists often attempt to take advantage of disaster survivors. We encourage survivors to watch for and report any suspicious activity.

Ways to Report Fraud

Email: StopFEMAFraud@fema.dhs.gov

Call: 1-866-223-0814

Fax: 202-212-4926

For more information visit fema.gov/disaster-fraud



After a disaster, there are often scams and rumors that target survivors. Please use official local, state and federal sources for credible information. Survivors should never trust someone claiming to be a disaster assistance employee asking for money. Local and federal disaster assistance workers do not solicit or accept money.

- Beware of scammers when applying for disaster assistance:
- Ask our reps to show you a photo ID badge.
- Keep your registration number & personal information safe.
- Never agree to pay an application fee.

For More Information Visit: fema.gov/disaster-fraud

Human Trafficking Awareness Month

January 21, 2025

9am – 2 pm

ATP & VOICES OF HOPE COMMUNITY

In-Person & Virtual

Human Trafficking Awareness Event

41 Flatbush Avenue | Pioneer Building

3rd Floor Suite 3F

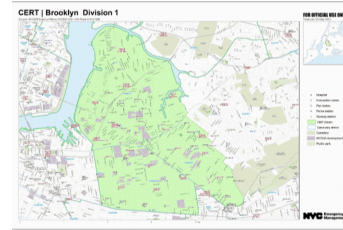
Light Refreshments ~ Space Limited

Safe Horizon is hosting a **Human Trafficking Awareness Event** on **January 21st, 9am-2pm**. There will be 2 panel presentations:

- Lived Experience Experts will share about their journey from crisis to confidence
- ATP staff will speak about the services they provide.

It would be an honor to have your support during this hybrid event, both in-person at 41 Flatbush Avenue, Suite 3F, Brooklyn NY 11217 and virtually on Zoom.

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

- [Brooklyn](#) - [Bronx](#) - [Manhattan](#) -
- [Queens](#) - [Staten Island](#) -

NYCEM READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.



Update on Material requests

All requests will contain the following:

- My Emergency Plan - 50
- Hurricane Map - 50
- Notify NYC card - 50
- NYC CERT card - 50
- Give-a-ways will depend on availability

The links to register are listed below.

- [In-Person registration link](#)
- [Virtual Registration link](#)

Please feel free to share with your community networks.

Submit your NYCEM CERT Volunteer Hours for 2024

Have You Submitted Your Hours?

After this weekend, you will no longer have access to 2024 events when reporting volunteer hours. Please be sure to **Submit your NYC CERT Volunteer Service Hours** for 2024 before Tuesday. If you have any issues or concerns, please connect with your leadership for support prior to the deadline.



Connect with New Graduates

Thank you to all division leadership that reached out to their new members prior to graduation! That connection really helps to welcome them into the team and begin engaging with their fellow members.

Contact information for new membership were emailed to division leadership on Tuesday, November 26th. Please check your inboxes (and spam folders) to see if you received an email and follow up with any new members as soon as possible, if you have not already done so. Thank you! For new members - welcome! If you have not yet been contacted by leadership, please let us know by emailing cert@oem.nyc.gov and we will make sure we connect you.

Transitioning Leadership

Schedule Your Exit Interview As the two-year terms for division and district chiefs in Brooklyn and the Bronx conclude, we kindly request that all transitioning leaders schedule an exit interview with Regina Wilson.

Note: Ready New York plastic bags and tablecloths are no longer available.

All Division IDs are Ready



Membership:

Credentials for probationary members, who graduated last cycle (April), expired on September 30th. All members should reach out to their division leadership to exchange expired credentials for updated ones.

Leadership:

Please remember to schedule a pick-up, or permit your members to schedule a pick-up for their updated IDs using this link: <https://on.nyc.gov/CERTpickup>

Get Notified with New York City's official source for information about emergency alerts and important city services. Download the free [Notify NYC](#) mobile app, available for [iOS](#) and [Android](#).

Your insights are crucial! These interviews will help us improve the CERT program and ensure our teams remain strong.

Please use this link to schedule your meeting:
<https://on.nyc.gov/leadtransition>

13th Annual Community Preparedness Symposium



NYCEM
New York City Emergency Management

CALL FOR PRESENTERS

13th Annual Community Preparedness Symposium
Lead the Way and Prepare Today

Apply by 2/3/25
<https://www.surveymonkey.com/r/CPSYMPOSIUM25>
Questions? Email: communityprep@oem.nyc.gov





Do you know a community or faith leader in NYC paving the way on how communities can better prepare for, respond to, and recover for emergencies?

Have them apply to present at this year's symposium! They can apply here by February 3rd:

<https://www.surveymonkey.com/r/CPSYMPOSIUM25>



California Wildfires - Where to Donate?

Donate online at <https://redcross.org/donate/>

Donate online at <https://calfund.org/funds/wildfire-recovery-fund/>

Your generosity will help provide essential resources, shelter, and support to those affected by the devastating wildfires.

[National VOAD](#) explains that sorting, storing, and transporting unsolicited goods can overwhelm relief efforts. Cash donations to nationally recognized organizations are the most effective way to help. Organizations can buy exactly what's needed, when it's needed. Purchases are made locally, supporting businesses and aiding recovery and streamlines the relief efforts, eliminating wasted time or resources dealing with an influx of donated items.

TRAINING OPPORTUNITY



We are pleased to announce the next session in the NYC CERT Leadership Speaker Series!

The goal is to introduce different leadership styles and skills from prominent leaders within city government and the private sectors of New York City. The target group will be volunteers serving as NYC CERT Leadership, including cabinet positions and those interested in pursuing a leadership role. This speaker series will enrich and educate our leaders which will in turn, strengthen the program. We hope that you can join us for the first session of the year.

Guest Speaker: Mr. Jumaane Williams, New York City Public Advocate

Date: Wednesday, January 22, 2025, 6:30pm-8:30pm

Location: NYCEM Emergency Operations C24,
165 Cadman Plaza East, Brooklyn, NY 11201

Registration | [Wed | Jan 22 | 6:30 PM](#) Jumaane D. Williams is the Public Advocate of the City of New York. Previously, he served on the NYC Council representing the 45th District. Jumaane is a first-generation Brooklynite of Grenadian heritage. He graduated from the public school system, overcoming the difficulties of Tourette's and ADHD to earn a Master's Degree from Brooklyn College. He began his career as a community organizer at the Greater Flatbush Beacon School and later served as the Executive Director of NYS Tenants & Neighbors. There, he fought for truly affordable, income-targeted housing across New York City and State. In the NYC Council, Jumaane championed landmark legislation that fundamentally transformed policing in NYC. Jumaane sponsored the Community Safety Act, reforming the City's Police Department by ending the abuse of Stop, Question & Frisk in communities of color and creating the NYPD's Office of Inspector General to investigate unlawful & unethical behavior. As former Co-Chair of the Council's Task Force to Combat Gun Violence, he helped create New York's Crisis Management System, which funds Cure Violence Groups that work to reduce shootings through a multi-pronged approach. The program fundamentally transformed the city's approach to gun violence prevention, and as Public Advocate he continues to work for its expansion and improvement today. Jumaane has led the fight for better policing and safer streets, affordable housing, and transparency and accountability in City government. As Public Advocate, Jumaane will continue to be an activist-elected official who brings the voices of everyday New Yorkers to City government and makes New York a truly progressive beacon for all.

Human Trafficking Awareness

As noted above, January is Human Trafficking Month. Safe Horizon is hosting a virtual presentation on the severity and scope of human trafficking, identify red flags of trafficking, the intersections between intimate partner violence and human trafficking, and trauma-informed lens, resources, and tools to increase efficacy in supporting survivors of trafficking.



Registration | [Wed | Jan 22 | 6:30 PM](#)

Point to Point Radio Training

Student Pre-Requisite

All members interested must complete and send their certificate of completion by Thu, Jan 23rd, for [IS-242 Effective Communications](#) to certtraining@oem.nyc.gov.

Learning Objectives

- Local Point to Point Network
- UHF Radios 450 MHZ
- Radio Terminology
- Call Protocol and Proper Communication Procedures
- Network Control Operator (Citywide trained only)

Exercise

As part of the Point to Point radio training, there's a mandatory exercise to be done outdoors.

Gear

CERT polo, Jacket, Baseball Cap and Safety Vest (dress appropriately for the weather). Wear comfortable shoes for the exercise portion of the class.



[Point-to-Point Basic Radio Training \(In-Person\)](#)
[Registration](#) | [Sun](#) | [Jan 26](#) | [9:00 AM](#)

CISA Learning

CISA's new Learning Management System has replaced the Federal Virtual Training Environment (FedVTE) and will replace multiple other platforms. CISA Learning will be the go-to learning platform CISA staff, contractors and external partners. CISA Learning will continue to offer the same no cost online cybersecurity training as FedVTE on topics such as cloud security, ethical hacking and surveillance, risk management, malware analysis, and more.



CISA Learning using the following link: <https://learning.cisa.gov/>

- External users will access CISA Learning via Login.gov, a secure government site.
- While Login.gov uses personal identifiable information (PII) for verification, this information is not shared with or captured in CISA Learning.
- For more information, visit: [What is Login.gov?](#) | [Login.gov](#)

VOLUNTEER OPPORTUNITIES



NYC CERT Orientation Support

We are seeking volunteers from our active membership to assist with upcoming in-person Orientation sessions for new applicants in 2025. These evening sessions, held from 6:30 PM to 8:30 PM at NYCEM headquarters, will require volunteers to assist with light logistics, set-up, and answer questions from attendees. We encourage interested members to consider this valuable opportunity to contribute to the NYC CERT program.

Register for an Orientation Date



The NYC Mayor's Office of Asylum Seeker Operations (OASO) seeks motivated volunteers to expand our ability to provide in-person English classes for asylum seekers in shelter. Volunteers will use the We Speak NYC curriculum—New York City's free English language learning program that provides civic focused multimedia resources created to empower adult immigrants through learning and practicing everyday English. The curriculum includes an Emmy-Award winning educational drama series that informs learners about important New York City resources. The episodes address issues that most concern immigrants and asylum seekers such as health care, democracy, education, immigration legal help, elder care, and managing finances. Previous teaching experience is welcomed but not required!

Note: If interested, the NYC CERT background check is sufficient for your participation in this opportunity.

You may share the below sign-up link:

<https://www.nycservice.org/opportunity/a0TQq000000vdXMAR/volunteer-english-class-facilitator-for-asylum-seekers>



Make a Difference

Thank you again for your help in making previous HOPE nights a success!

Your support helps gather valuable information for determining how to allocate resources to best serve and support New Yorkers in need.

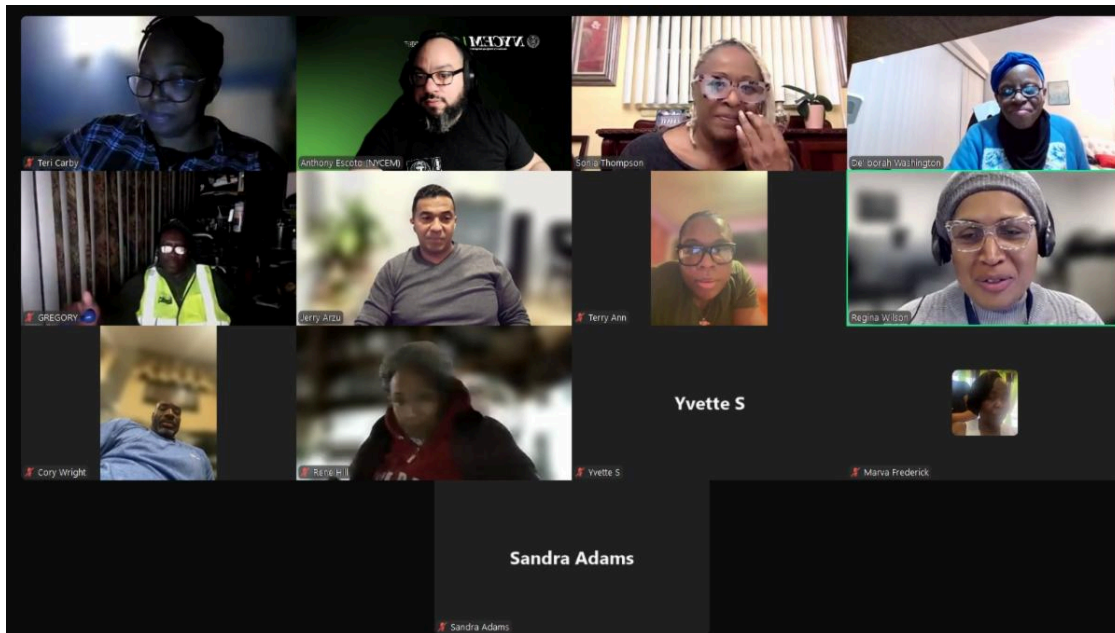
The 20th annual HOPE survey will take place on **Tuesday, January 28, 2025**, and we still need your help! Many volunteers have signed up so far, but we still need more to make HOPE 2025 a success. We especially have a need for volunteers in **Queens and the Bronx**.

Volunteers are critical to helping us conduct this citywide effort. Please register at nyc.gov/hope to join **HOPE 2025**! Every volunteer makes a difference.

Recent Activity

Meetings

Queens Division 6



Queens Division 6 held its monthly meeting last Monday, January 13th. New members were welcomed, and the event forecast for the year was presented. Program staff provided updates on programs across the division, conducted a walkthrough on reporting volunteer hours, and highlighted the valuable resources available in the newsletter. We anticipate a year filled with impactful local preparedness events organized by Queens Division 6!

CERT Orientation



CERT Staff held another orientation session for applicants on Wednesday, January 15th. Many attendees had emergency management backgrounds and experience in some of the skills that CERT members are trained to do. After the presentation, attendees were eager to register for the upcoming basic training cycle. Special thank you to Elba Melendez, Dilletta Pina and Vincent Massarelli for their support during the session.

Send Us Your Photos!



Please continue to share an and all photos and videos from your NYC CERT events at on.nyc.gov/CERTupload

Please note **Date (including year)**, **Borough, Division (or team)**, **Event**, **members included (if available)**.

NYC CERT CALENDAR



What is a Buddy Check?

A simple check-in can mean the world. Reach out to family and friends, especially those who might be isolated. Your call, text, or visit could brighten their day and provide essential support. Don't underestimate the power of human connection. Be a good neighbor, be a good friend. Check in today!

[Report your Volunteer Hours](#)

Search for [Buddy Check Event](#)

NYCEM CERT | MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

THINGS TO KNOW



How To Request NYC CERT



What is the NYC CERT Uniform?

If approached to support an event in your community, the following steps must be taken:

- Event organizer submits an official request using the [NYC CERT External Request Form](#).
- NYC CERT Leadership *should not* submit form on behalf of the event organizer.
- For events lead by a NYC CERT Division, volunteer leadership (Ready New York Liaison, if a preparedness event) should submit this [Event Request form](#).

NYC CERT program staff will review all requests. If approved, program staff will add the volunteer opportunity to the [NYC CERT Event Calendar](#) with a registration link. If more details are required for approval, program staff will use the contact information provided in the request form to connect with the organizer.

NYC CERT External Request

Form: <https://on.nyc.gov/CERTrequest>

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)

We are a Team! To ensure we all represent NYC Emergency Management with professionalism, this message serves as a friendly reminder about our uniform policy. Whether it's a preparedness event or an emergency response, being in proper uniform allows us to be easily identified by the public and first responders. It signifies our commitment to safety and fosters a sense of unity.

Here's a quick rundown of the NYC CERT uniform:

- Green NYC CERT polo shirt (mandatory)
- Khaki pants (mandatory)
- NYC CERT reflective vest (always most visible outer layer)
- NYC CERT credential on lanyard, visible at all times (mandatory)
- Optional items: NYC CERT baseball hat, windbreaker, green helmet (for emergency responses), green CERT response bag (for emergency responses), NYC CERT branded sweaters/jackets (produced with NYCEM approval)

Not sure about an item? Don't hesitate to reach out! Contact us at cert@oem.nyc.gov and we'll be happy to answer any questions or address any concerns you may have.



[Download the New NYC CERT Backgrounds](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



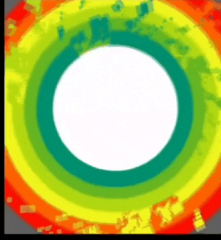
[NYCEM's YouTube page](#)
[NYC CERT recruitment video](#)
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to all episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and ¡Prepárate! on [SoundCloud](#).



KNOW YOUR ZONE is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



JOSEPH PUPPELLO
Director
Volunteer Programs



ANTHONY ESCOTO
Program Manager
Training & Exercises



DENISE ESPOSITO
Specialist
Recruitment & Retention



REGINA WILSON
Specialist
CERT Leadership



GABRIEN ZERVOS
Specialist
Operations & Engagement



VANESSA RODRIGUEZ
AmeriCorps
Member

NYCEM CERT VOLUNTEER SUPPORT

Schedule a meeting with NYC CERT Staff:
<https://on.nyc.gov/bookCERT>

Choose a Topic:

CERT Pick-up
(In-Person)

NYC CERT
Operations

Advanced
Training

Exercises
& Tabletops

General
Questions

CERT ID
Questions

Leadership
Interest

Borough
Discussion

Division
Discussion

This application lets you book a one-on-one meeting with a staff member who specializes in each specific topic. Please provide a clear description of your needs so we can prepare to address all of your questions and concerns.



NYC Emergency Management | nyc.gov/emergencymanagement
([Click here to view as a webpage](#))



NYCEM
New York City Emergency Management

NYC Emergency Management Communications Network | 165 Cadman Plaza East |
Brooklyn, NY 11201 US