





## CRITICAL ACTIVITIES REPORT FAMILY SERVICES - FISCAL YEAR 2008

FAMILY SERVICES	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2008	Prior FYTD 2007	FYTD Comparison 08 vs. 07	Jun-07	% Change June 08 vs June 07
Work Advantage	90	129	133	128	173	187	190	189	198	229	239	212	2,097	94	NA	72	194%
Fixed Income Advantage	99	88	92	96	108	102	110	148	121	141	134	93	1,332	72	NA	59	58%
Children's Advantage	59	49	44	74	67	87	71	86	76	94	103	87	897	75	NA	55	58%
Short-Term Advantage	4	0	0	0	1	1	0	3	4	6	3	6	28	28	NA	2	200%
NYCHA	15	20	14	15	8	14	10	7	12	11	9	7	142	395	-64%	16	-56%
HPD	19	16	20	22	34	46	49	36	13	17	33	21	326	350	-7%	47	-55%
Other Section 8	20	15	31	33	46	26	32	23	30	33	22	21	332	232	43%	24	-13%
Rental Assistance to Long Term Stayers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
Other placements (FRAP, EIHP, private housing)	162	201	183	162	159	177	170	201	215	168	166	172	2,136	1,561	37%	105	64%
Percent of families placed into permanent housing of those served	6%	5%	5%	5%	6%	6%	6%	7%	7%	7%	7%	6%	32%	28%	4%	5%	1.4%
Percent of families placed in permanent housing who returned to DHS within one year	5.3%	4.9%	3.0%	4.2%	4.7%	4.0%	5.9%	4.0%	5.0%	4.3%	4.0%	2.4%	4.3%	3.8%	0%	3.0%	-0.6%
Percent of families placed in permanent housing who returned to DHS within two years	9.8%	11.1%	11.2%	12.5%	8.9%	10.3%	11.9%	10.6%	7.6%	9.6%	12.1%	10.4%	10.5%	7.2%	3.3%	11.0%	-0.6%
<b>FAMILY INTAKE</b>																	
<b>Applications</b>																	
Total number of applications	3,236	3,754	3,474	3,305	3,430	3,274	3,241	2,802	3,128	3,266	3,150	3,048	39,108	32,414	21%	2,913	5%
Total number of unduplicated applicants	2,380	2,718	2,521	2,358	2,001	2,043	2,279	2,013	2,218	2,337	2,254	2,326	18,924	18,915	0%	2,105	10%
Total number of new applicants	933	1,029	950	871	717	635	907	724	801	819	815	885	10,086	10,183	-1%	794	11%
For eligible families:																	
Number of families found eligible	838	976	851	965	855	898	877	781	913	907	888	894	10,643	11,792	-10%	731	22%
Percent families found eligible on first application	65%	63%	62%	66%	63%	65%	63%	59%	60%	57%	61%	56%	62%	67%	-5%	62%	-5%
Percent families found eligible on second application	20%	22%	21%	19%	22%	21%	22%	21%	23%	24%	22%	26%	22%	21%	1%	23%	3%
Percent families found eligible on third application	9%	9%	9%	7%	8%	7%	8%	12%	7%	9%	8%	9%	8%	7%	1%	9%	0%
Percent families found eligible on fourth application	3%	3%	4%	5%	3%	3%	5%	5%	5%	5%	4%	4%	4%	3%	1%	4%	0%
Percent families found eligible on fifth application	1%	1%	2%	1%	2%	2%	1%	2%	2%	3%	2%	2%	2%	1%	0%	1%	0%
Percent families found eligible on sixth or more applications	2%	1%	3%	3%	2%	2%	2%	2%	3%	4%	3%	3%	2%	1%	1%	4%	-1%
Repeat families	378	477	397	423	398	391	388	342	393	412	388	409	4,796	4,640	3%	305	34%
<b>Applicants by borough of origin</b>																	
Total number of unduplicated applicants	2,380	2,718	2,521	2,358	2,001	2,043	2,279	2,013	2,218	2,337	2,254	2,326	18,924	18,915	0%	2,105	10%
Number of unduplicated applicants from Bronx	835	1,005	903	833	712	764	877	716	808	884	871	859	7,020	6,858	2%	753	14%
Number of unduplicated applicants from Brooklyn	683	782	750	695	537	582	670	596	646	706	644	653	5,612	5,665	-1%	590	11%
Number of unduplicated applicants from Manhattan	335	368	345	327	293	275	315	288	315	294	290	308	2,503	2,795	-10%	290	6%
Number of unduplicated applicants from Queens	234	231	206	217	203	215	197	167	195	221	226	229	1,820	1,751	4%	212	8%
Number of unduplicated applicants from Staten Island	47	37	43	43	41	45	34	48	49	42	46	47	376	302	25%	38	24%
Number of unduplicated applicants from outside NYC	246	295	274	243	215	162	186	198	205	190	177	230	1,593	1,544	3%	222	4%
<b>Overnights</b>																	
Average number of families at EAU overnight	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Arrived prior to 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Number of families left with children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Number of families left without children	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
Arrived after 10 pm	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0%	0.0	0%
<b>FAMILY INTAKE</b>																	
<b>Family Eligibility Investigations</b>																	
Total number of EIU investigations completed (duplicated applications)	3,081	3,664	3,299	3,435	2,922	2,936	3,127	2,825	3,171	3,218	3,254	3,238	38,165	32,067	19%	2,833	14%
% eligible	29%	28%	27%	30%	31%	32%	29%	29%	30%	29%	29%	29%	29%	38%	-9%	27%	2%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-1%	100%	-1%
Total number of EIU investigations (unduplicated families)	2,322	2,704	2,364	2,453	2,141	2,154	2,256	2,033	2,283	2,279	2,330	2,299	18,993	17,679	7%	2,036	13%
% eligible	36%	36%	36%	40%	40%	42%	39%	39%	40%	40%	38%	39%	49%	57%	-8%	36%	3%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-1%	100%	-1%
% placed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%	100%	0%
Number of new eligible families	460	499	454	542	457	507	489	439	520	495	500	485	5,847	7,152	-18%	426	14%
<b>TRANSFERS</b>																	
Percent of families with more than one facility transfer	0.6%	0.9%	1.2%	1.4%	1.7%	1.8%	2.1%	2.2%	2.4%	2.7%	2.9%	3.0%	1.7%	2.1%	-0.4%	3.7%	-1%
<b>SCHOOLS</b>																	
Total number of school aged children	9,949	10,315	10,375	11,633	10,245	10,073	10,073	9,912	9,792	9,819	9,497	9,335	23,025	18,818	22%	9,367	0%
Average school attendance rate for children in DHS	NA	NA	80%	82%	80%	80%	81%	79%	81%	81%	79%	73%	80%	80%	0%	73%	0%
Percent of families successfully placed by youngest school-aged child's school address	NA	NA	82%	82%	86%	85%	81%	84%	82%	81%	87%	81%	82%	83%	-1%	77%	4%