

**ACTIVATION STATUS: NYC EMERGENCY MANAGEMENT EMERGENCY OPERATIONS CENTER IS ACTIVATED.**

**PLEASE NOTE: Program staff will respond to inquiries and requests as soon as possible. We appreciate your patience and support.**

## Rising Above - Day Of Action Wednesday, August 23, 2023



Are you ready to turn the tide and rise above? We're thrilled to announce our latest effort to increase coastal storm awareness and support the Know Your Zone campaign. NYC Emergency Management will be providing resources and information to prepare the public for extreme rain events and basement flooding.

As part of this, we're also working hard to increase Notify NYC subscriptions, especially in languages other than English. So no matter what language you speak, you can stay up-to-date on the latest weather alerts and emergency notifications.

So let's ride the wave of storm preparedness together, NYC! Stay safe, stay informed.

NYC Emergency Management Commissioner, Zach Iscol will be hosting a press conference on the Day of Action, inviting local elected officials and community leaders to participate. We want to see the green! We're hoping to have NYC CERT volunteers there for the



MONDAY RADIO ROLL CALL

Brough Channel: CERT BK

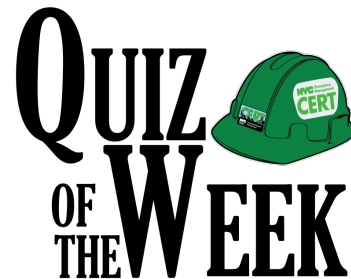
08/14 Responding Borough: Queens

**Call Scenario:** Is your team radio being rotated? How often?

Documents to Review:

[Citywide Radio Drill Refresher](#)

[Call signs per Radio](#)



Each week we will have a survey with questions that relates back to lessons learned during NYC CERT training or your experience as a member. The answer will be revealed in the following week's newsletter. Good Luck!

**[CLICK HERE FOR THIS WEEK'S QUESTION](#)**



conference and prepared to do some canvassing with Commissioner Iscol to some local businesses.

[Press Conference Support Registration](#)  
[Wednesday, August 23, 2023 at 10:00 AM](#)

## How can you help as a CERT Member?

As part of this Day of Action (08/23/2023), NYC CERT members across the five boroughs are being requested to support a citywide canvassing effort. NYCEM will be providing locations based on areas severely impacted by flooding in recent years. More details will be provided soon, including a date for a virtual pre-meeting to discuss the operation.

During this canvassing operation, you as CERT members will be engaging in vital conversations, sharing critical information and resources. Through these one-on-one interactions, CERT members are taking tangible steps to foster community resilience and preparedness, ensuring that the unique needs and characteristics of each neighborhood are understood and addressed in the city's ongoing emergency management efforts.

Please register to participate in your borough:

**Bronx Canvassing Area**

**Brooklyn Canvassing Area**

**Queens Canvassing Area**

**Staten Island Canvassing Area**

**Manhattan Area- Coming Soon**

For more information on Flood education, visit the following websites:

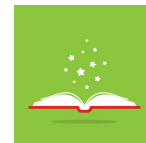
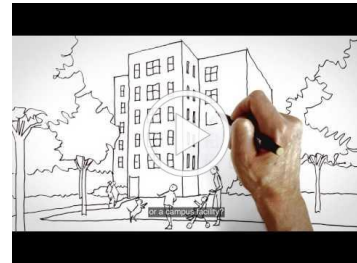
[NYC.gov/floodhelp](https://nyc.gov/floodhelp)  
[FloodHelpNY.org](https://FloodHelpNY.org)

Last week's question: NYC has a Share Your Space survey for organizations that would like to offer their space for emergency operations or community outreach events. Among other things, spaces can be used for cooling centers during heat events, or for

The correct answer is: c) CERT training sessions

The Share Your Space Survey identifies spaces in your community that could potentially support the City's emergency operations or be used for community outreach events including CERT related functions. This survey assists the efforts of NYC Emergency Management in preparing and coordinating emergencies on the community level.

Visit the [Share Your Space Survey website](#) and watch the video below.



[View and Download the Complete NYC CERT Basic Training Student Manual](#)



The [NYC CERT Standard Operating Procedures \(SOPs\)](#) provides guidance and outlines policies and procedures for you and your team to follow.



NYC CERT is proud to announce the launch of our new recruitment postcards. As we celebrate our 20th anniversary, we are excited to share this new promotional material with the community. These postcards will be sent to those who have requested materials for National Night Out and will also be available for all future events.

Our new postcards feature updated graphics and messaging that showcase the importance of emergency preparedness and the vital role that NYC CERT plays in keeping our city safe. They also provide information on how to join our team and become a trained volunteer.

## Follow NYCEM on Social Media

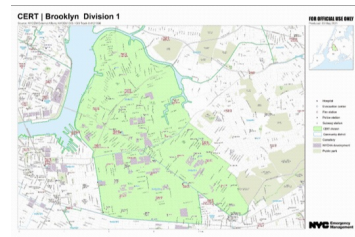


Follow us to stay informed before, during, and after emergency, plus tips and information about how to be prepared. We also like to regularly highlight our NYC CERT members!



[FACEBOOK](#)

[TWITTER\(X\)](#)



NYC CERT Division maps are available (pdf format) to support recruitment and preparedness planning in your community.

[Brooklyn](#) - [Bronx](#) - [Manhattan](#) - [Queens](#) - [Staten Island](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments.

After you participate, be sure to [Submit Your Volunteer Hours!](#)

For more questions on how to submit your service hours you can view the [Hours Submission FAQs](#).

# READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the [Event Request form](#) to have your opportunity published through Eventbrite.com for members to register.

Your NYC CERT Ready New York Liaison can submit a [Ready New York Material Request](#) for upcoming events.





# VOLUNTEER ACTIVITY

## 3rd Avenue Stroll in Bay Ridge

NYC CERT members have been lending a hand to the 3rd Avenue Merchants Association to ensure a smooth and safe experience for pedestrians and motorists during the Bay Ridge's 3rd Avenue Stroll and Open Streets event. CERT has continued to provide valuable assistance in managing vehicular and pedestrian traffic management along 3rd Avenue, from 68th Street to 83rd Street, with other high-traffic cross streets also covered. With their help, the event was able to run seamlessly, providing an enjoyable experience for all who attended, including a visit from NYCEM Deputy Commissioner, Herman Schaffer! CERT's dedication to community service is commendable, and their efforts are greatly appreciated by everyone involved in the event.



[Download NYC CERT Background](#) for use during CERT meetings and training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



# VOLUNTEER OPPORTUNITIES



## Gracie Mansion Cultural Receptions

The Mayor's office of Special Projects and Community events; Asked for CERT will help with pedestrian and line traffic management.

Please see below for each registration page:

### Haitian Heritage Reception

[Registration, Thu, Aug 17, 2023 at 6:00 PM](#)





## Arab Heritage Reception

[Registration, Thu, Aug 24, 2023 at 6:00 PM](#)

## German American Heritage Reception

[Registration, Thu, Aug 31, 2023 at 6:00 PM](#)



## 46th Annual Brighton Jubilee

Get your gear ready and join us for a day of fun, excitement, and community service at the 46TH Brighton Beach Jubilee. We need your help with vehicle and pedestrian control, and to distribute RNY preparedness material to the attendees. Let's show our community how much we care and make this event a huge success! So put on your superhero capes, grab your walkie-talkies and join us for a day filled with adventure and service! Don't miss out on this opportunity to make a difference and be a part of something amazing!

[Registration, Sun, Aug 27, 2023 at 7:30 AM](#)

## NYC CERT CALENDAR

### Buddy Check

As we close out a long year of volunteering to support your community and head into a new year with new challenges, please take some time to support one another. The best way to do that is by performing buddy checks.

What is a buddy check?



Taking the time to check on family and friends, especially those unable to leave their home for any reason. You might be surprised by the impact you'll have on those who you connect with.

### [Report your Volunteer Hours](#)

Search for *Buddy Check* Event



## MENTOR PROGRAM

**Are you interested in becoming a mentor to new NYC CERT members?**

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.

Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule free training for your Division here : [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalogue](#) includes all recorded webinars.

## Advanced Training



Are you ready to take your leadership skills to the next level? We've got just the thing for you! Our volunteer leadership development class is coming up and you won't want to miss it. This isn't your average leadership course - our program is designed to be hands-on, interactive, and fun yes, FUN!.

You'll learn practical skills that you can use in all areas of your life, not just as a volunteer. We'll cover everything from communication and teamwork to problem-solving and decision-making. You'll have the chance to connect with other volunteers in your community and build a network of like-minded individuals who are passionate about making a difference.

Don't hesitate - seats are limited and they're filling up fast. Sign up now to secure your spot in our volunteer leadership development class. Let's level up together!

[Registration, Wed, Aug 16, 2023 at 6:30 PM](#)

## THINGS TO KNOW

### CERT Self-Deployment

We at NYCEM appreciate NYC CERT volunteer's service and dedication to public safety and want to support members in any way possible. However, as your instructors, volunteer leadership, and NYCEM staff have told all



CERT members from day one of basic training: NYC CERT **NEVER** self-deploy.

We encourage all CERT to listen to their Division leadership and ask any questions that may come to mind. We also want to encourage all members to review the NYC CERT Standard Operating Procedures, Section 5: Operations, Deployment protocol.

Find the NYC CERT Protocols here: [NYC CERT SOPs](#)

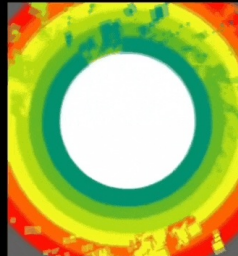
Schedule a meeting with NYCEM staff: [NYC CERT Volunteer Support](#)



[NYCEM's YouTube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)

[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.

Listen to the NEW episodes of NYCEM's two podcasts, Prep Talk ([SoundCloud](#), [iTunes](#) & [Spreker](#)) and ¡Prepárate! on [SoundCloud](#).



**KNOW YOUR ZONE** is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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**[Schedule a meeting with NYC CERT Staff](https://on.nyc.gov/bookCERT)**  
**<https://on.nyc.gov/bookCERT>**



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