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FY 2024 Agency Quarterly Diversity, Equity, Inclusion and EEO Report

Part I: Narrative Summary

Agency Name: Dr	EPARTMENT OF INVESTIGATION								
 ✓ 1st Quarter (July -September), due November 17, 2023 ✓ 2nd Quarter (October – December), due January 30, 2024 ✓ 3rd Quarter (January -March), due April 30, 2024 ✓ 4th Quarter (April -June), due July 30, 2024 									
Prepared by:									
Philip Hung	EEO Officer	phung@doi.nyc.gov	212-825-2848						
Name	Title	E-mail Address	Telephone No.						
Date Submitted:	7/30/2024								
FOR DCAS USE ONLY:	Date Received:								

Instructions for Filling out Quarterly Reports FY 2024

[NOTE: These forms are cumulative and designed to retain and preserve information for the entire FY 2024. For Q1 please copy the goals, programs, and initiatives from your draft of the FY 2024 DEI-EEO plan. Insert these statements in the corresponding sections of the Quarterly Report below, particularly sections IV, V, and VI. For Q2, Q3 and Q4, use previous quarter's submission to update their status, retaining all information for the prior quarters. You should also add programs and initiatives begun in these quarters even if they were not mentioned in the Annual Plan]

- 1. Please save this file as "XXXX Quarter X FY 2024 DEI-EEO Quarterly Report.Part I", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity, Equity, Inclusion and EEO Training Summary" details in Part II Training Summary [see the attached Excel file].
 - <u>Core EEO Training:</u> Copy the information from the Training Completion Report you receive quarterly from DCAS Learning & Development onto grey-shaded cells in rows 26, 30, 34, and 38. Include any of these trainings that were administrated by your agency in the rows immediately below (27, 35, 39).
 - Other Diversity, Equity, Inclusion and EEO Related Training: Beginning with row 45, include training classes co-organized or cosponsored by your agency EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Mark progress in check boxes in the column for the current quarter. [Note: **Delayed** = behind schedule; **Deferred** = put off until later when better resources become available.]
- 4. Please save the Excel file as "XXXX Quarter X FY 2024 DEI-EEO Report.Part II Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

I. Commitment and Acc	ountability Statement by the Agency Head
Distributed to all agency employe	
	By e-mail By e-ma
	Posted on agency intranet and/or website
	□ Other
II. Recognition and Acco	mplishments
	ees, supervisors, managers, and units demonstrating superior accomplishment in diversity, equit topportunity through the following:
\square Diversity, equity, inclusion and	EEO Awards
\square Diversity, equity, inclusion and	EEO Appreciation Events
☐ Public Notices	
☑ Positive Comments in Perform	ance Appraisals
☐ Other (please specify):	

* Please describe DEI&EEO Awards and/or Appreciation Events below:

III. Workforce Review and Analysis

I.	Agency Headcount as of the last	day of the quarter was:		
	Q1 (9/30/2023):277	Q2 (12/31/2023):280	_ Q3 (3/31/2024):279	Q4 (6/30/2024):272
II.	Agency reminded employees to	update self-ID information rega	arding race/ethnicity, gender,	and veteran status.
	, ,		. ,	□ No
III.		kforce composition by job titl	-	CAS to the EEO Officer with demographic and gender; new hires, promotions and
	Q1 Review Date: 11/02/2023 The review was conducted wi		Q3 Review date: _5/30/2024	_ Q4 Review date: <u>8/1/2024 (scheduled)</u>
	☒ Agency Head☒ Human Resources☒ General Counsel☒ Other - see below*☒ Not conducted	☑ Agency Head☑ Human Resources☑ General Counsel☑ Other - see below*☐ Not conducted		☑ Agency Head☑ Human Resources☑ General Counsel☑ Other- see below*☐ Not conducted

^{*}Deputy Commissioner of Operations, Deputy Commissioner of Strategic Initiatives, Deputy Commissioner of Investigations, and/or Associate Commissioner of Training & Investigations

IV. EEO, Diversity, Inclusion and Equity Initiatives for FY 2024

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity, Equity, Inclusion and EEO Plan for FY 2024.

A. Workforce:

Please list the **Workforce Goal(s)** included in *Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2023,* which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others).

1. DOI will continue to use underutilization data to inform its recruitment, selection, and promotion strategies.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

DOI is expanding its internal and external applicant pools by contacting affinity groups and other recruitment sites focused on diversity and minority recruitment. These include participating in college and law school job fairs, and connecting with minority bar associations. The EEO Office also regularly reviews promotion information to monitor whether promotions are done with diversity, equity, and inclusion in mind. To evaluate the effectiveness of these actions, we monitor hiring data on a quarterly basis to look for improvements in underutilization. DOI currently has underutilization in one race category in the Technicians job group.

Workforce Go	oal #1 Updates:	<u>.</u>				
Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q4 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed

В.	Workplace: Please list the Workplace Goal(s) included in <i>Section IV: Diversity, Equity, Inclusion and EEO Initiatives for FY 2024</i> , which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys).										
1.	DOI will prom	note employee	involvement by la	unching and supp	orting Employ	ee Resource Gr	oups (ERGs).				
	Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?										
	The EEO Office and the Chief Diversity and Inclusion Officer have met with senior leadership about the benefits of ERGs and have secured executive support. DOI has conducted an employee survey to gauge interest in ERGs. DOI is currently developing policies and procedures around its pilot ERG program and has requested and received assistance from other agencies (ACS and DOT, specifically) who have established ERG programs. We met with interested staff on November 17, 2023 and are making progress towards launching our first ERGs. As of December 2023, we are developing an internal ERG Handbook for staff who are interested in forming and operating ERGs to use. In February 2024, DOI officially launched its ERG Pilot Program. As of July 2024, DOI has six active ERGs.										
	Workplace Go	oal #1 Updates	<u>:</u>								
	Q1 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed				
	Q2 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed				
	Q3 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	□ Completed				
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	⊠ Completed				
2.	DOI will furthe	er promote use	of its new Learnin	g Management Sy	stem (LMS) to	provide new l	earning opportunities for all staff.				

Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?

DOI's Training Unit continuously identifies and offers career development training opportunities to all staff and encourage them to participate. These include training on investigative skills, management, DEI/EEO topics, and professional development (such as time management and prioritization). DOI has and will continue to anonymously survey staff to determine effectiveness of these actions.

Workplace Go Q1 Update: Q2 Update: Q3 Update: Q4 Update:	oal #2 Updates: Planned Planned Planned Planned Planned	 □ Not started □ Not started □ Not started □ Not started 	☑ Ongoing☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	□ Completed□ Completed□ Completed□ Completed				
DOI's EEO Office will train new EEO Counselors which will in turn provide additional touch points to the EEO Office for all staff.										
Please describe the steps that your agency has taken to meet this goal. Include actions taken to create equitable work environment which values differences and maintain focus on retaining talent. How do you evaluate the effectiveness of these actions?										
DOI recruited two additional EEO Counselors in FY23 and has received interest from additional staff in FY24 to serve as Counselors. The EEO Office's goal is to have an EEO Counselor situated on each of the floors in DOI's office space (8 floors) so that they can serve staff who work on those floors. We have trained the Counselors who joined in FY23. To assess the effectiveness of these actions, the EEO Office meets with all Counselors on a quarterly basis to discuss new events and issues that arise. Onboarding is complete, training will continue throughout FY24.										
	oal #3 Updates: ☐ Planned ☐ Planned ☐ Planned ☐ Planned ☐ Planned		☑ Ongoing☐ Ongoing☐ Ongoing☐ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	□ Deferred□ Deferred□ Deferred□ Deferred	 □ Completed ⊠ Completed ⊠ Completed ⊠ Completed 				

3.

4.	Other	Workp	lace	Activities :
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Please describe any other EEO-related activities designed to improve/enhance the workplace (e.g., postings, meetings, cultural programs promoting diversity, newsletters/articles, etc.) and describe them, including the dates when the activities occurred.

DOI implemented a comprehensive cultural heritage celebration calendar in FY23 that memorialized the celebrations that DOI would recognize on a monthly basis. DOI is continuing to celebrate these cultural events with staff via email and other communications on each holiday or month, and with postings on DOI's intranet site. With the launch of the ERGs, we expect that ERGs will lead these cultural celebrations and agency events. Additionally, as new events are proposed, they are added to the calendar once approved.

Workplace Goal #4 Updates:	W	/orkp	lace	Goal	#4	Updates:
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Q1 Update:	\square Planned	□ Not started	□ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	□ Planned	□ Not started	□ Ongoing	\square Delayed	□ Deferred	□ Completed
Q3 Update:	\square Planned	□ Not started	\square Ongoing	\square Delayed	\square Deferred	□ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	

C.	Community	:									
	set/declared	in your FY 202		nclusion and EEC			Initiatives for FY 2024, which you each and engagement, M/WBE				
1.	DOI will imp	rove access to	DOI's complaint med	chanisms by furt	her improving	access to langu	uage services in the complaint process				
	service provi	der to the citize that are serve	ens of New York City d How do you evalu	focused on diventage the refective	ersity, equity, a eness of these	and inclusion, v actions?	to establish your agency as a leading while reflecting the variety of				
	In addition to using an internal database of multilingual employees who can assist with providing language services to complainants, DOI procured a language interpretation and translation vendor that provides these language services. DOI monitors use of both internal and external language service usage, and we use this information to assess effectiveness.										
	Community (Goal #1 Update	<u>s:</u>								
	Q1 Update:	☐ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed				
	Q2 Update:	\square Planned	□ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed				
	Q3 Update:	□ Planned	☐ Not started	\square Ongoing	\square Delayed	\square Deferred					
	Q4 Update:	☐ Planned	☐ Not started	☐ Ongoing	☐ Delayed	☐ Deferred	⊠ Completed				
2.	DOI will mak	e additional ac	cessibility improvem	nents to its facilit	ies and equip	ment that is ac	cessible to the public, such as in its				
	Complaint U										

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served How do you evaluate the effectiveness of these actions?

DOI has installed 3 accessible doors on one floor of DOI's office space, and plans to install 21 additional doors on other floors in the coming years. DOI has also installed an assistive listening system in a conference room and plan to install two additional systems in interview rooms. DOI installed braille signage in numerous areas, including restrooms, elevator banks, and all offices, and plan to install additional braille signage in all places where there is directional signage. We also plan to install self-service kiosks in our Complaint Unit. We will evaluate effectiveness of these actions by monitoring usage. In December 2023, we completed our Proposed 5-Year Accessibility Plan and, in March 2024, we launched our final 5-Year Accessibility Plan.

Community 0	Goal #2 Update	<u>es:</u>				
Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	□ Completed
Q2 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	□ Completed
Q3 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	□ Completed
Q4 Update:	☐ Planned	☐ Not started	☑ Ongoing	\square Delayed	☐ Deferred	☐ Completed

3. DOI will continue to build on its use of social media to communicate DOI's work and recruitment needs to the public.

Please describe the steps that your agency has taken to meet this goal. Include actions taken to establish your agency as a leading service provider to the citizens of New York City focused on diversity, equity, and inclusion, while reflecting the variety of communities that are served. How do you evaluate the effectiveness of these actions?

DOI communicates DOI's work and recruitment needs via its social media accounts, such as Facebook, Instagram, and X (formerly Twitter). We measure effectiveness by looking at responses to social media activity and asking candidates where they heard about the job postings.

Community C	ommunity Goal #3 Updates:									
Q1 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	□ Completed				
Q2 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	\square Completed				
Q3 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	□ Completed				
Q4 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	\square Completed				

4. Other Community programs and activities:

Please describe any other Community-directed programs and activities (e.g., meetings, educational and cultural programs, promotion of agency services, community fairs, etc.) and describe them, including the dates when the activities occurred.

D.	Equity, Inclu	ısion and Rad	ce Relations Initiat	tives:			
Please list the Equity, Inclusion and Race Relations initiatives included in Section IV: Diversity, Equity, Inclusion and for FY 2024, which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan.							
	workplace en continued fro other suggest	owironment and om previous ye	l enhancing cultural car(s), e.g., meetings, tc., and describe the	competency. Pla educational and	ease specify Eq	uity and Race l rams, presenta	reating equitable and inclusive Relations initiatives embarked on, or ations, discussions, books/articles, rities occurred. How do you evaluate
1.	1. DOI began exploring the possibility of launching employee-led Employee Resource Groups (ERGs) to promote diversity and inclusion in FY 2023. DOI seeks to formally launch an ERG pilot program in FY 2024.						RGs) to promote diversity and
	Please descri initiatives?	be the activitie	s, including the dates	s when the activ	vities occurred	. How do you e	evaluate the impact of these
The EEO Office and the Chief Diversity and Inclusion Officer have met with senior leadership about the benefits of ERGs and have secured executive support. DOI has conducted an employee survey to gauge interest in ERGs. DOI is currently developing policie procedures around its pilot ERG program and has requested and received assistance from other agencies (ACS and DOT, specifically who have established ERG programs. We met with interested staff on November 17, 2023 and are making progress towards laur our first ERGs. As of December 2023, we are developing an internal ERG Handbook for staff who are interested in forming and operating ERGs to use. In February 2024, DOI officially launched its ERG Pilot Program.						DOI is currently developing policies and er agencies (ACS and DOT, specifically) are making progress towards launching	
	Equity, Inclus Q1 Update:	ion and Race R	elations Initiative #1	Updates: ☑ Ongoing	☐ Delayed	☐ Deferred	☐ Completed
	Q2 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed

	Q3 Update: Q4 Update:	☐ Planned ☐ Planned	☐ Not started☐ Not started	☐ Ongoing ☐ Ongoing	☐ Delayed ☐ Delayed	☐ Deferred☐ Deferred	☑ Completed☑ Completed		
2.		• •	ogram that paired nev essional growth and sk			igators with mo	ore experienced investigators and		
	Please describe the activities, including the dates when the activities occurred. How do you evaluate the impact of these initiatives? DOI's latest class of new investigators completed Investigative Officer Training Academy in July 2023. DOI held its mentor-mentee meeting/breakfast with paired mentors and mentees on November 15, 2023. We will speak to mentors and mentees to evaluate the								
	impact of the initiative. Equity, Inclusion and Race Relations Initiative #2 Updates: Q1 Update: □ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed Q2 Update: □ Planned □ Not started □ Ongoing □ Delayed □ Deferred □ Completed								
	Q3 Update: Q4 Update:	☐ Planned ☐ Planned	☐ Not started☐ Not started	☑ Ongoing☑ Ongoing	☐ Delayed ☐ Delayed	☐ Deferred☐ Deferred	☐ Completed ☐ Completed		
3.			ire retired City employ OI will continue these			ars program to	bring the experience and perspectives		

Please describe the activinitiatives?	ties, including the date	es when the acti	vities occurred	l. How do you e	evaluate the impa	ct of these		
DOI has hired multiple Silver Stars employees. We evaluate the impact of these initiatives via employee engagement surveys. This goal is impacted by the hiring freeze; however, we will continue when resources become available.								
Equity, Inclusion and Rac	e Relations Initiative #	3 Updates:						
Q1 Update: Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	\square Completed			
Q2 Update: Planned	☐ Not started	□ Ongoing	oxtimes Delayed	□ Deferred	□ Completed			
Q3 Update: Planned	☐ Not started	□ Ongoing	oxtimes Delayed	□ Deferred	□ Completed			
Q4 Update: Planned	☐ Not started	\square Ongoing	\square Delayed	□ Deferred	\square Completed			

V. Recruitment

A. Recruitment Efforts

Please list **Recruitment Initiatives and Strategies** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training).

1. DOI will post jobs on external sites, including City & State and Professional Diversity Network, and continue to identify ways to reach diverse applicants. emailing promotional opportunities internally; and enhancing DOI's internship program.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

DOI continues to looks for ways to post jobs on a variety of external sites and particularly ones that focus on minority recruitment. We continue to hold job fairs and colleges and universities around the City. These efforts are described in more detail in Subsection B below. We measure the effectiveness of these actions, in part, by continuously reviewing our hiring demographics and assessing whether underutilization is being addressed.

<u>Recruitment</u>	Initiatives/Stra	ategies #1 Updates:				
Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q3 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	□ Deferred	☐ Completed
Q4 Update:	\square Planned	\square Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed

2. DOI will engage with affinity groups at CUNY and SUNY schools and minority bar associations.

Please describe the steps that your agency has taken to implement and achieve these initiatives/strategies. How do you evaluate the effectiveness of these actions?

DOI began initial reach out to affinity groups within CUNY and SUNY in FY23. This initiative is currently delayed in FY24. DOI is meeting internally to discuss reach out plans. We will evaluate effectiveness by assessing the number of groups contacted and whether they produced applicants for DOI's recruitments. We have deferred this initiative to FY25.

	Recruitment	Initiatives/Stra	tegies #2 Updates:				
	Q1 Update:	□ Planned	☐ Not started	\square Ongoing	oxtimes Delayed	□ Deferred	□ Completed
	Q2 Update:	\square Planned	☐ Not started	\square Ongoing	oxtimes Delayed	□ Deferred	☐ Completed
	Q3 Update:	\square Planned	☐ Not started	□ Ongoing	oxtime Delayed	□ Deferred	☐ Completed
	Q4 Update:	\square Planned	☐ Not started	☐ Ongoing	\square Delayed	□ Deferred	☐ Completed
3.	DOI will prom	ote civil service	e list calls.				
	p						
	Diana dansi	l					
		ness of these a		taken to impiem	ent and achiev	e these initiati	ves/strategies. How do you evaluate
	the effectives	icss of these a	ctions.				
	While DOI's w	vorkforce is cor	mprised of non-civil s	service positions,	DOI has prom	oted the use of	civil service lists for recruitments for
	civil service p	ositions. For ex	ample, DOI has held	civil service hirir	ng pools for vac	cant positions in	n its Information Technology Unit. We
	evaluate effe	ctiveness of the	ese actions by lookin	g at whether we	fill vacancies u	sing hiring poo	ls.
	Recruitment	Initiatives/Stra	itegies #3 Undates:				
			ntegies #3 Updates:	⊠ Ongoing		0 0.	
	Q1 Update:	☐ Planned	☐ Not started	⊠ Ongoing ⊠ Ongoing	☐ Delayed	☐ Deferred	□ Completed
	Q1 Update: Q2 Update:			☑ Ongoing	□ Delayed□ Delayed	0 0.	□ Completed□ Completed
	Q1 Update:	☐ Planned ☐ Planned	☐ Not started☐ Not started		☐ Delayed	☐ Deferred	□ Completed
	Q1 Update: Q2 Update: Q3 Update:	☐ Planned☐ Planned☐ Planned	☐ Not started☐ Not started☐ Not started	⊠ Ongoing ⊠ Ongoing	□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred	□ Completed□ Completed□ Completed
	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	 □ Completed □ Completed □ Completed □ Completed
4.	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	☐ Not started☐ Not started☐ Not started	☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	 □ Completed □ Completed □ Completed □ Completed
4.	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	 □ Completed □ Completed □ Completed □ Completed
4.	Q1 Update: Q2 Update: Q3 Update: Q4 Update:	☐ Planned ☐ Planned ☐ Planned ☐ Planned	□ Not started□ Not started□ Not started□ Not started	☑ Ongoing☑ Ongoing☑ Ongoing	□ Delayed□ Delayed□ Delayed□ Delayed	☐ Deferred ☐ Deferred ☐ Deferred ☐ Deferred	 □ Completed □ Completed □ Completed □ Completed

the effectiveness of these actions?

DOI continues to email all promotional opportunities to staff internally. We will evaluate effectiveness by reviewing whether internal candidates are promoted. We will also look for ways to enhance our internship program, such as expanding intern recruitment and training, and encourage managers to continue to give interns meaningful experiences. We evaluate effectiveness by surveying interns during exit interviews.

Recruitment	Initiatives/Stra	ategies #4 Updates:				
Q1 Update:	\square Planned	☐ Not started	☑ Ongoing	\square Delayed	\square Deferred	☐ Completed
Q2 Update:	□ Planned	☐ Not started	⊠ Ongoing	\square Delayed	□ Deferred	□ Completed
Q3 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	□ Completed
Q4 Update:	□ Planned	☐ Not started	□ Ongoing	\square Delayed	□ Deferred	

5. Please describe any recruitment efforts designed to increase the effectiveness and improve the hiring and selection reach of your agency during the quarter and describe the activities, including the dates when the activities occurred.

B. Recruitment Efforts for Civil Service Exams

List all recruitment events that were held by the agency to promote open-competitive civil service examinations.

Quarter #	Event Date	Event Name	Borough
1	09/15/2023	NYU Fall 2023 Job & Internship Fair	Manhattan
1	09/19/2023	Rutgers-New Brunswick Fall Career & Internship Mega Fair	New Jersey
1	09/22/2023	Columbia University – Undergraduate Career Fair 2023	Manhattan

1	09/26/2023	Manhattan College Fall Career Fair	Manhattan
1	09/28/2023	John Jay College of Criminal Justice Fall	Manhattan
		Career & Internship Fair	
1	09/28/2023	St. John's University Fall Career & Internship	Queens
		Expo 2023	
2	10/03/2023	IONA University Fall 2023 Career &	Outside
		Internship Fair	NYC
2	10/12/2023	Brooklyn College Fall 2023 Career Fair	Brooklyn
2	10/26/2023	2023 Fordham University Government, Law	Bronx
		and Public Service	
3	02/29/2024	John Jay College of Criminal Justice Fall	Manhattan
		Career & Internship Fair	
3	03/21/2024	Brooklyn College Fall 2023 Career Fair	Brooklyn

List actual expenditures related to recruiting candidates for open-competitive and promotion civil service exams.

Borough	Approximate Dollar Amount (\$) in Q1	Approximate Dollar Amount (\$) in Q2	Approximate Dollar Amount (\$) in Q3	Approximate Dollar Amount (\$) in Q4
Bronx		75		
Brooklyn		175	75	
Manhattan	600		225	
Queens				
Staten Island				
Outside NYC		150		

C. Recruitment Sources

List recruitment sources used for filling vacancies in the current Quarter (include Q#)

- 1.Q1 External Job Sites LinkedIn, lawjobs.com, Indeed, and Professional Diversity Network. Through external postings, DOI seeks to attract minority applicants and has successfully hired employees through external postings.
- 2.Q1 Job Fairs at SUNY and CUNY schools, as well as private colleges and law schools. DOI's Career Development Unit and Human Resources actively participates in job fairs at local colleges and universities. DOI seeks to attract minority and female applicants and has successfully hired employees through job fairs.
- 1.Q2 External Job Sites LinkedIn, lawjobs.com, Indeed, and diversityjobs.com. Through external postings, DOI seeks to attract minority applicants and has successfully hired employees through external postings.
- 2.Q2 Job Fairs at SUNY and CUNY schools, as well as private colleges and law schools. DOI's Career Development Unit and Human Resources actively participates in job fairs at local colleges and universities. DOI seeks to attract minority and female applicants and has successfully hired employees through job fairs.
- 1.Q3 External Job Sites LinkedIn, lawjobs.com, Indeed, and diversityjobs.com. Through external postings, DOI seeks to attract minority applicants and has successfully hired employees through external postings.
- 2.Q3 Job Fairs at SUNY and CUNY schools, as well as private colleges and law schools. DOI's Career Development Unit and Human Resources actively participates in job fairs at local colleges and universities. DOI seeks to attract minority and female applicants and has successfully hired employees through job fairs.
- 1.Q4 External Job Sites LinkedIn, lawjobs.com, Indeed, and diversityjobs.com. Through external postings, DOI seeks to attract minority applicants and has successfully hired employees through external postings.
- 2.Q4 Job Fairs at SUNY and CUNY schools, as well as private colleges and law schools. DOI's Career Development Unit and Human Resources actively participates in job fairs at local colleges and universities. DOI seeks to attract minority and female applicants and has successfully hired employees through job fairs. DOI did not participate in any job fair in Q4.

D. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2024. [Note: Please update this information every quarter.]

Ra	Race/Ethnicity* [#s] * Use self-ID data obtained from NYCAPS; Gender* [#s] [N-B=Non-Binary; O=Other; U=Unknown] * Use self-ID data					
1.	Urban Fellows Total:					
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races					
	Gender* [#s]: M F N-B O U					
2.	Public Service Corps Total:					
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races					
	Gender* [#s]: M F N-B O U					
3.	Summer College Interns Total:					
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races					
	Gender* [#s]: M F N-B O U					
4.	Summer Graduate Interns Total:					
	Race/Ethnicity* [#s]: Black Hispanic Asian/Pacific Islander Native American White Two or more Races					
	Gender* [#s]: M F N-B O U					
5.	Other (Fall Undergraduate Interns) Total: 8					
	Race/Ethnicity* [#s]: Black_2 Hispanic_4 Asian/Pacific Islander_2 Native American_1 White_3 Two or more Races_0_					

Gender* [#s]: M _6__ F _2__ N-B _0__ O _0__ U _0__

6. Other (Fall Graduate Interns) Total: 5

Race/Ethnicity* [#s]: Black_2__ Hispanic_1__ Asian/Pacific Islander_1__ Native American_0__ White_2__ Two or more Races_0__

Gender* [#s]: M _4__ F _1__ N-B _0__ O _0__ U _0__

7. Other (Fall Legal Interns) Total: 6

Race/Ethnicity* [#s]: Black_0__ Hispanic_1__ Asian/Pacific Islander_0__ Native American_0__ White_5__ Two or more Races_1__ Gender* [#s]: M _2__ F _4__ N-B _0__ O _0__ U _0__

8. Other (Spring Undergraduate Interns) Total: 10

Race/Ethnicity* [#s]: Black_2__ Hispanic_1__ Asian/Pacific Islander_2__ Native American_0__ White_5__ Two or more Races_0__

Gender* [#s]: M _5__ F _4__ N-B _0__ O _0__ U _1__

9. Other (Spring Graduate Interns) Total: 4

Race/Ethnicity* [#s]: Black_0__ Hispanic_1__ Asian/Pacific Islander_1__ Native American_0__ White_2__ Two or more Races_0__

Gender* [#s]: M _3__ F _1__ N-B _0__ O _0__ U _0__

10. Other (Spring Legal Interns) Total: 3

Race/Ethnicity* [#s]: Black_0__ Hispanic_1__ Asian/Pacific Islander_0__ Native American_0__ White_3__ Two or more Races_1__

Gender* [#s]: M _1__ F _2__ N-B _0__ O _0__ U _0__

11. Other (Summer Undergraduate Interns) Total: 26

Race/Ethnicity* [#s]: Black_2__ Hispanic_3__ Asian/Pacific Islander_7__ Native American_0__ White_15__ Two or more Races_2__ Gender* [#s]: M _12__ F _14__ N-B _0__ O _0__ U _0__

12. Other (Summer Graduate Interns) Total: 4

Race/Ethnicity* [#s]: Black_0__ Hispanic_0__ Asian/Pacific Islander_0__ Native American_0__ White_1__ Two or more Races_0__

Gender* [#s]: M _1__ F _0__ N-B _0__ O _0__ U _0__

13. Other (Summer Legal Interns) Total: 6

Race/Ethnicity* [#s]: Black_0__ Hispanic_0__ Asian/Pacific Islander_2__ Native American_0__ White_4__ Two or more Races_0__

Gender* [#s]: M _5__ F _1__ N-B _0__ O _0__ U _0__

Additional comments: The FY 2024 Internship statistics include agency interns from Fall 2023, Spring 2024, and Summer 2024. Summer 2023 Intern statistics are reflected in the FY 2023, Q4 Quarterly Report.

55-A Program

The agency uses the 55-a Program to hire and retain qualified individuals with disabilities.	⊠ Yes	□ No
Currently, the agency employs the following number of 55-a participants:		
Q1 (9/30/2023):0 Q2 (12/31/2023):0_ Q3 (3/31/2024):0_	Q4 (6/30/2024):	0
During the 1st Quarter, a total of0_ [number] new applications for the program were reDuring the 1st Quarter _0 participants left the program due to [state reasons]		
During the 2nd Quarter, a total of0_ [number] new applications for the program were r During the 2nd Quarter _0 participants left the program due to [state reasons]		
During the 3rd Quarter, a total of0_ [number] new applications for the program were r During the 3rd Quarter _0 participants left the program due to [state reasons]		
During the 4th Quarter, a total of0_ [number] new applications for the program were round to be some the program were round the 4th Quarter _0_ participants left the program due to [state reasons]		
The 55-a Coordinator has achieved the following goals:		
1. Disseminated 55-a information — by e-mail: ☐ Yes ☒ No in training sessions: ☐ Yes ☒ No on the agency website: ☒ Yes ☐ No through an agency newsletter: ☐ Yes ☒ No Other:		
2		
3		

VI. Selection (Hiring and Promotion)

Please review Section VI of your FY 2024 Diversity, Equity, Inclusion and EEO Plan and describe your activities for this quarter below:

Please list additional **Selection Strategies and Initiatives** which you set/declared in your FY 2024 Diversity, Equity, Inclusion and EEO Plan (e.g., use of structured interview, EEO or APO representatives observing interviews, review of placements, review of e-hire applicant data). Please describe the steps that your agency has taken to meet these objectives.

1. Career Counseling: Advising employees of opportunities for promotion and career development; Notification of promotion/transfer opportunities.

DOI's Career Counselor promotes employee awareness of opportunities for promotion and transfer within the agency by notifying employees of open positions. Staff receive citywide vacancy announcements, civil service exams notices and other career development information. Staff are also encouraged to use training and development programs to improve skills, performance, and career opportunities. DOI's Career Counselor is also available to staff for consultations regarding career options. To evaluate the effectiveness of these actions, we monitor and review internal promotion data on a periodic basis.

2. Reviewing the methods by which candidates are selected for appointment, promotion, or to fill vacancies (new hires), especially for mid- and high-level discretionary positions.

DOI is mindful of demographics as reflected in the CEEDs data, as well as other DOI records, and takes measures to address and prevent underutilization. Specifically, the agency regularly monitors diversity within senior management and considers diversity when seeking candidates for mid- and high-level positions. The agency's current protocol for title promotions/salary increases includes providing a justification for the promotion/salary increase as part of the Personnel Action Request package. The recommending supervisor must make clear what sets this employee apart from others in the same title so as to justify selecting that employee for the promotion/salary increase. To evaluate the effectiveness of these actions, we monitor and review internal promotion data on a periodic basis.

3. Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment).

The EEO Officer consults with the Human Resources regarding their listing of sources for diverse applicants, including schools and

professional associations. During a review of our quarterly EEO data, we examine the demographics for newly hired employees and the way in which data impacts the overall agency demographics. If there is any underutilization observed, then the agency makes a concerted effort to reach out to organizations and other partners to increase a diverse applicant pool for future hiring. The EEO Officer and the Agency Personnel Officer meet monthly to discuss recruitment, promotion, and retention strategies using CEEDS data.

4. Analyzing the impact of layoffs or terminations on racial, gender and age groups.

DOI will use the DCAS Layoff Procedure as guidance, should there be any layoffs, terminations, and demotions due to legitimate business/operational reasons in FY 2024. DOI will analyze the impact of layoffs or terminations on racial, gender, age groups, and people with disabilities. Where layoffs or terminations would have a disproportionate impact on any of these groups, DOI will document that the targeted titles or programs were selected based on objective criteria and justified by business necessity. The Agency Personnel Officer, EEO Officer and General Counsel will be involved in making layoff or termination decisions.

5. Other:

During this Quarter the Agency activities included:	# of Vacancies	# of New Hires	# of New Promotions
	Q1 #29	#9	#14
	Q2 #16	#11	#7
	Q3 #19	#4	#12
	Q4 #22	#22	#12

VII. Training

Please provide your training information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

VIII. Reasonable Accommodation

Please report all reasonable accommodation requests and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-dcslnx01.csc.nycnet/Login.aspx

The agency did input full Reasonable Accommodation activity on the DCAS Citywide Complaint and Reasonable Accommodation (CAD) Database:

Q1: \boxtimes Yes \square No Q2: \boxtimes Yes \square No Q3: \boxtimes Yes \square No Q4: \boxtimes Yes \square No

IX.	Compliance and Implementation of Requirements Under Executive Orders and	Local
	Laws	

A. Local Law 92: Annual Sexual Harassment Prevention training

Please provide Sexual Harassment Prevention Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

B. Local Law 97: Annual Sexual Harassment Reporting

□ The agency has entered the	e sexual harassr	ment Complaint D	ata in the DCAS Citywid	e Complaint Tracking	System and updates the
information as they occur.					
	Q1 🛛	Q2 🛛	Q3 🛛	Q4 🛛	

- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates the information as they occur.
- \boxtimes The agency ensures that complaints are closed within 90 days.

Report all complaints and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: https://mspwva-ctwapx02.csc.nycnet/Login.aspx

C. Executive Order 16: Training on Transgender Diversity and Inclusion

Please provide E.O. 16 Training Information in Part II of the report "DEI-EEO Training Summary" (in MS Excel).

IX. Audits and Corrective Measures

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC Equal Employment Practice Commission (EEPC) or another governmental agency specific to our EEO practices.
☐ The agency is involved in an audit; please specify who is conducting the audit:EEPC
\square Attach the audit recommendations by EEPC or the other auditing agency.
☐ The agency has submitted or will submit to DCAS Citywide Equity and Inclusion an amendment letter, which shall amend the agency plan for FY 2023.
\Box The agency received a Certificate of Compliance from the auditing agency in 2022 or 2023.
Please attach a conv of the Certificate of Compliance from the auditing agency.

Appendix A: EEO Personnel Details

EEO Personnel For _4th_ Quarter, FY 2024

Personnel Changes

Personnel Changes this Quarter:	☐ No Changes	Number of Additions:	Number of Deletions: 1	
Employee's Name & Title	Laura Bowman, Associate Commissioner of Training and Investigations	2.	3.	
Nature of change	☐ Addition	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role	Start Date or Termination Date: 4/1/2024	Start Date or Termination Date:	Start Date or Termination Date:	
Employee's Name & Title				
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	
Date of Change in EEO Role Start Date or Termination Date:		Start Date or Termination Date:	Start Date or Termination Date:	
For New EEO Professionals:				
Name & Title	4.	5.	6.	
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	
Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	
Name & Title				
EEO Function	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	

Percent of Time Devoted to EEO	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):					
EEO Training Completed within the Last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):								
Name & EEO Role	1. Philip Hung, EEO Officer	2. Patrick McGrath, Deputy EEO Officer	3.					
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ☐ No					
2. Sexual Harassment Prevention		⊠ Yes □ No	☐ Yes ☐ No					
3. IgbTq: The Power of Inclusion		⊠ Yes □ No	☐ Yes ☐ No					
4. Disability Awareness & Etiquette			☐ Yes ☐ No					
5. Unconscious Bias		⊠ Yes □ No	☐ Yes ☐ No					
6. Microaggressions	☐ Yes	☐ Yes	☐ Yes ☐ No					
7. EEO Officer Essentials: Complaint/Investigative Processe	s ⊠ Yes □ No	☐ Yes	☐ Yes ☐ No					
8. EEO Officer Essentials: Reasonable Accommodation	☐ Yes		☐ Yes ☐ No					
9. Essential Overview Training for New EEO Officers			☐ Yes ☐ No					
10. Understanding CEEDS Reports	☐ Yes	☐ Yes	☐ Yes ☐ No					

EEO Personnel Training Continued:

EEO Training completed within the last two years, including the current quarter (EEO and D&I Officers, Deputies, and all new EEO Professionals):							
Name & EEO Role			5.		6.		
Completed EEO Trainings: 1. Everybody Matters-EEO and D&I	☐ Ye	s 🗆 No	□ Yes	□ No	☐ Yes	□ No	
2. Sexual Harassment Prevention	☐ Ye	s 🗆 No	☐ Yes	□ No	☐ Yes	□ No	
3. IgbTq: The Power of Inclusion	☐ Ye	s □ No	☐ Yes	□ No	☐ Yes	□ No	
4. Disability Awareness & Etiquette	☐ Ye	s 🗆 No	☐ Yes	□ No	☐ Yes	□ No	
5. Unconscious Bias	□ Ye	s □ No	☐ Yes	□ No	☐ Yes	□ No	
6. Microaggressions	☐ Ye	s 🗆 No	☐ Yes	□ No	☐ Yes	□ No	
7. EEO Officer Essentials: Complaint/Investigative Processes	□ Ye	s 🗆 No	□ Yes	□ No	☐ Yes	□ No	
8. EEO Officer Essentials: Reasonable Accommodation	☐ Yes	s □ No	□ Yes	□ No	□ Yes	□ No	
9. Essential Overview Training for New EEO Officers	□ Ye	s 🗆 No	□ Yes	□ No	☐ Yes	□ No	
10. Understanding CEEDS Reports	☐ Yes	S □ No	☐ Yes	□ No	☐ Yes	□ No	

EEO Personnel Contact Information (Please list all current EEO professionals)

Please provide full mailing address of the principal Agency EEO Office:

MAILING ADDRESS: New York City Department of Investigation

EEO Office

180 Maiden Lane, 24th Floor

New York, NY 10038

Diversity and EEO Staffing as of _4th_Quarter FY 2024*

EEO\Diversity Role	<u>Name</u>	<u>Civil Service Title</u>	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
EEO Officer/Director	Philip Hung	Inspector General	50%	phung@doi.nyc.gov	212-825-2848
Deputy EEO Officer OR Co-EEO Officer	Patrick McGrath	Confidential Investigator	85%	pmcgrath@doi.nyc.gov	212-825-3722
Chief Diversity & Inclusion Officer	Kaytlin Simmons	Deputy Commissioner	5%	ksimmons@doi.nyc.gov	212-825-2407
Diversity & Inclusion Officer	None Designated	-	•	-	-

Chief Diversity Officer/Chief MWBE Officer per E.O. 59	Kaytlin Simmons	Deputy Commissioner	5%	ksimmons@doi.nyc.gov	212-825-2407
ADA Coordinator	Shayvonne Nathaniel	Administrative Manager	10%	snathaniel@doi.nyc.gov	212-825-5939
Disability Rights Coordinator	Shayvonne Nathaniel	Administrative Manager	10%	snathaniel@doi.nyc.gov	212-825-5939
Disability Services Facilitator	Shayvonne Nathaniel*	Administrative Manager	10%	snathaniel@doi.nyc.gov	212-825-5939
55-a Coordinator	Shayvonne Nathaniel	Administrative Manager	10%	snathaniel@doi.nyc.gov	212-825-5939
Career Counselor	Shayvonne Nathaniel	Administrative Manager	10%	snathaniel@doi.nyc.gov	212-825-5939
EEO Counselors	Celeste Sharpe Gladys Cambi Gabriel Lipker Laura McCalla Shameika Nixon Katherine O'Toole	Deputy Counsel Deputy Inspector General Special Investigator Confidential Investigator Confidential Investigator Special Investigator	5%	csharpe@doi.nyc.gov gcambi@doi.nyc.gov glipker@doi.nyc.gov Imccalla@doi.nyc.gov snixon@doi.nyc.gov kotoole@doi.nyc.gov	718-901-6675 212-825-3240 212-825-2802 212-825-2892 212-825-0812 212-825-3711
EEO Investigator	None Designated	-	-	-	-
EEO Counselor\ Investigator	None Designated	-	-	-	-
Investigator/Trainer	None Designated	-	-	-	-
EEO Training Liaison	Philip Hung Patrick McGrath	Inspector General Confidential Investigator	50% 85%	phung@doi.nyc.gov pmcgrath@doi.nyc.gov	212-825-2848 212-825-3722

Other (specify)	-	-	-	-	-
Other (specify)	-	-	•	-	-

^{*} Please note changes (new personnel filling the specified role). You may insert additional entries as needed. Title refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above, you may indicate it on the chart. You may provide full contact information once if several roles are performed by the same person.