

**NYC** Emergency Management  
**CERT NEWSLETTER**

**NEW YORK CITY EMERGENCY MANAGEMENT COMMUNITY EMERGENCY RESPONSE TEAM**

**EMERGENCY OPERATION CENTER (EOC) IS ACTIVATED SUPPORTING THE RECOVERY FROM TROPICAL STORM IDA.**

**HEALTH AND SAFETY: WHEN INTERACTING WITH THE PUBLIC, NYC CERT MEMBERS MUST WEAR FACE MASKS AT ALL TIMES REGARDLESS OF VACCINATION STATUS. VOLUNTEERS AT DISASTER RECOVERY CENTERS HAVE SPECIAL GUIDANCE. SEE SECTION BELOW.**

This weekly newsletter should provide you with helpful information that you can share and discuss with your community members.

If you're having difficulty viewing the newsletter [click here to view as a webpage.](#)



Tropical Storm Ida caused severe flood damage across the tri-state area on September 1st. On that evening in the West Brighton area of Staten Island, NYC CERT member, Ed Arale was responding to a phone call from a friend who was stuck as a result of the flooding.

While this was not an official CERT deployment as she was calling a friend, Ed who is the team's liaison to the NYPD and FDNY, used his CERT training to keep himself safe and help the FDNY to perform a number of car rescues. Great work!

[View the full article](#)



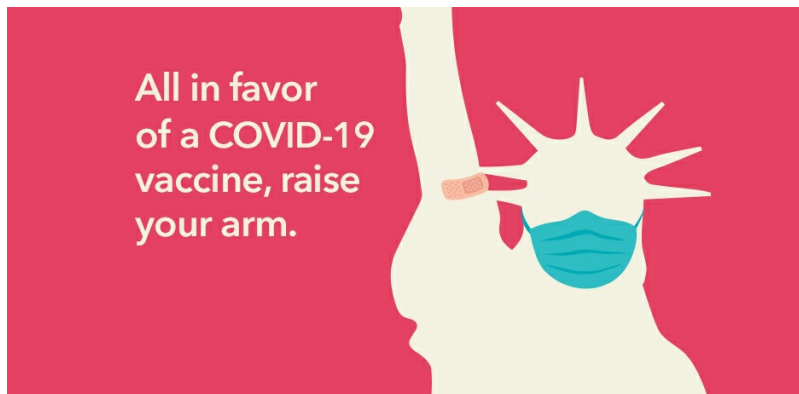
**MONDAY RADIO ROLL CALL**

**Borough Channel:** BX

**Scenario:** How many events did your division attend for National Preparedness Month?

**9/27 Responding Borough:** MN / SI

**Documents to Review:**  
[Citywide Radio Drill Refresher](#)  
[Call signs per Radio](#)



Please view the linked document for the latest talking points on the vaccine boosters. NYC Emergency Management is sharing this as it is good information to have when speaking with the public during presentations or preparedness events in your community. [View or Download](#)



View the [NYC CERT Event Calendar](#) to see upcoming training, meetings, and planned deployments including National Night Out events that teams are scheduled to participate in.

After you participate, be sure to [Submit Your Volunteer Hours!](#)



NYC CERT Volunteers are still actively supporting Disaster Recovery Centers set up to provide information and assistance to those recovering from Tropical Storm Ida. Please register now to support one of the remaining sites:

### Disaster Recovery Centers

Queens:

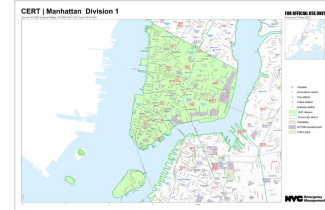
Queens College

152-45 Melbourne Avenue, Student Union, Flushing, NY 11367

Staten Island:

CUNY College of Staten Island

2800 Victory Blvd, Gymnasium Building R1, Staten Island, NY 10314



NYC CERT Division maps (pdf format) are to support recruitment and preparedness planning in your community.

Brooklyn - Bronx - Manhattan - Queens - Staten Island

**NYC'S RESPONSE TO IDA**  
AS OF SEPTEMBER 23

CITY AGENCIES AND THEIR PARTNERS ARE WORKING AROUND THE CLOCK TO HELP ALL NEW YORKERS RECOVER FROM THIS DISASTER.

 <b>24/7</b> City's Emergency Operations Center is open	 <b>198,195</b> meals distributed to those in need	 <b>18,300</b> tons of debris removed (and counting)	 <b>70,325</b> NYC.gov/ida website visits (and counting)
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**HELP AT NYC SERVICE CENTERS**

- FINANCIAL ASSISTANCE
- RESOURCES FOR HOMEOWNERS AND RENTERS
- RESOURCES FOR BUSINESSES
- FOOD ASSISTANCE
- HOUSING ASSISTANCE
- PET ASSISTANCE
- REPORTING DAMAGE AND CLEAN-UP GUIDANCE
- MENTAL HEALTH SUPPORT

**3780** households assisted (and counting)

**NYC**

We encourage those affected to visit their local service center, call 311, or access city services online by visiting [NYC.gov/ida](http://NYC.gov/ida).

### Health and Safety Mandate for Disaster Recovery Centers

The General Public, Staff, Volunteers and Contractors will be required to provide proof of vaccination or take a rapid COVID test to enter the Service Center.

Those assisting in a center should:

- Complete the e-HSA before reporting to your shift: **Health and Safety Screening survey**
- Bring proof of vaccination (if available).
- Wear your CERT issued uniform
- Wear comfortable footwear.
- Wear a face covering while inside the Service Center and self-monitor for potential illness.
- Bring a reusable water bottle, as well as an additional personal supply of water/drinks as needed.
- Use the provided hand sanitizer and routinely wash hands throughout the operational period.

## READY NEW YORK

If your division is hosting or participating in an upcoming event, please complete the **Event Request form** to have your opportunity published through Eventbrite.com for members to register.



Get Notified with New York City's official source for information about emergency alerts and important city services.

Download the free **Notify NYC** mobile app, available for **iOS** and **Android**.

## VOLUNTEER OPPORTUNITIES

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# National Preparedness Month

## Prepare to Protect

emergency planning now and throughout the year. The **National Preparedness Month Toolkit** has tips and information to share with your family and community each week.

### National Preparedness Month - Staten Island Children's Museum Family Day (Staten Island)

Register to join us on Staten Island as we host a preparedness fair.

Tomorrow  
Sunday, September 26, 2021  
11:30 AM – 5:30 PM  
[Register Now](#)



### 46th Annual Atlantic Antic 2021

CERT volunteers will be supporting NYCEM staff engaging the community by distributing Ready New York Preparedness material.

**Sunday, October 3, 2021**  
**12:00 PM – 6:00 PM**

Bay Ridge 5th Avenue  
Open Street

5th Avenue Business Improvement District (BID) will be hosting the Open Streets program last Friday of the Month from June - October. Volunteer will support traffic management.

**Fridays, 4:00 PM - 7:00 PM**

NYC CERT EVENT CALENDAR

## NYC Emergency Management CERT MENTOR PROGRAM

Are you interested in becoming a mentor to new NYC CERT members?

All Volunteer leadership should be encouraging active members to serve in a mentor role in order to support both their growth as leaders and provide new opportunities for newer members to become more engaged.

1. Complete the [NYC CERT Mentor Program form](#) to let us know if you'd like to be a mentor or mentee.
2. Complete the [Matching Questionnaire](#) to help pair the mentor to a mentee. Both forms must be filled out to participate in the program.

## VOLUNTEER DEPLOYMENT & MEETINGS



Queens Division 1 & 2 CERT members continue to provide support at the Queens Disaster Resource Center. Here they were serving at intake and also performing Exit interviews to capture detailed information to better support households and business.

Queens Division 4 CERT members gathered virtually for their monthly meeting to discuss upcoming citywide events and the on-going recovery from

Tropical Storm Ida.



Bronx Division 3 CERT District leader and secretary met with NYCEM program staff to review upcoming **New York Presbyterian Emergency Management Division training** that the Division will be hosting for the program.

**Download NYC CERT Background** to use during Meetings and Training in a virtual environment (e.g. Microsoft Teams, Zoom, etc.)



## TRAINING OPPORTUNITIES



Each week during National Preparedness Month, NYCEM's Community Preparedness program has hosted a preparedness webinar covering various topics. Join them for the final webinar for September.

### DAFN Training for Community and Faith-Based Organizations

This training is for organizations that don't provide disability services as their primary role, but which provide services to the public during an emergency. Participants will gain resources and best practices for including people with disabilities and others with access and functional needs (DAFN) in preparedness and response.

**Register for this event**

**Thursday, September 30, 2021**

**1:00 PM to 2:00 PM**



### FEMA Region II Presents: Ready Games

Each Wednesday in September you can join the whole community to test your knowledge and have fun with preparedness!

Contestants from NY and NJ CERT teams will compete in separate Family Feud-style games by guessing the most popular survey responses collected by the National CERT Association. The winning team will move on to the final round where they will represent Region 2 against Region 1 to determine the ultimate champion.



CERT Feud  
September 29, 4:00 PM - 5:00 PM  
[Register Here](#)

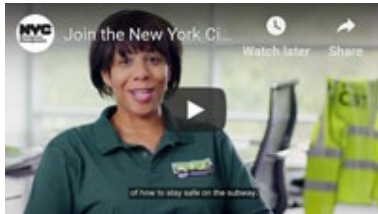
[NYC CERT online platform](#) includes online courses to support volunteer growth.

Schedule a free Fire Safety training for your Division at [FDNY Smart Fire Safety](#).

[FEMA Region 2 \(R2\) Webinar Catalog](#) includes all recorded webinars from Jan-June of 2021.

**COVID-19 Community Conversations: Mental Health, Equity and Resilience**  
DOHMH is offering free virtual training to community groups. There are two options, a [1-hour informational virtual presentation](#) and a [3-hour interactive training](#) (available in English, Spanish, Cantonese, and Mandarin).

## THINGS TO KNOW



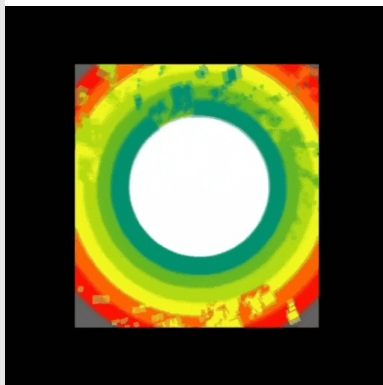
[NYCEM's Youtube page](#)  
[NYC CERT recruitment video](#)  
[2021 National Volunteer Week video](#)



[Resolve to Be Ready Calendar](#)  
Regular reminders in simple steps that can help you work preparedness into your busy schedule.



Listen to the latest episodes of NYCEM's two podcasts, *Prep Talk* ([SoundCloud](#), [iTunes](#) & [Spreaker](#)) and *¡Prepárate!* on [SoundCloud](#).



[KNOW YOUR ZONE](#) is your destination for everything you need to know about hurricanes in New York City.

You'll find information about the city's hurricane evacuation zones, the hazards you may face from a hurricane, and what to do to prepare.



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