

March 20, 2019

Steven Banks  
Commissioner

180 Water Street  
New York, NY 10038

212 331 6000

Honorable Bill de Blasio  
Mayor of the City of New York  
City Hall  
New York, NY 10007

Honorable Corey Johnson  
Speaker  
New York City Council  
City Hall  
New York, NY 10007

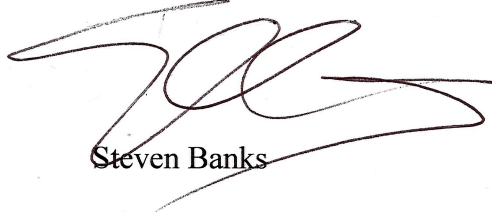
Re: HIV/AIDS Services Administration  
Quarterly Performance Report FY 19.2 (October – December 2018)

Dear Mayor de Blasio and Speaker Johnson:

I am pleased to submit to you the HIV/AIDS Services Administration Quarterly Performance Report, as required by Section 21-128 (j) of Chapter I of Title 21 of the Administrative Code of the City of New York.

The report includes data for October through December 2018. We welcome any questions.

Sincerely,



Steven Banks

cc: Deputy Mayor Herminia Palacio

The City of New York  
Human Resources Administration

HIV/AIDS SERVICES ADMINISTRATION

**QUARTERLY  
PERFORMANCE  
REPORT**

**FY 19.2**

**October—December 2018**



Bill de Blasio  
Mayor

Steven Banks  
Commissioner

Jacqueline M. Dudley  
Deputy Commissioner  
HIV/AIDS Services Administration

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**HIV/AIDS Services Administration**  
**Quarterly Performance Report**  
**October—December 2018**

The HIV/AIDS Services Administration (HASA) is the primary entity within the Human Resources Administration (HRA) to expedite access to essential benefits and social services needed by persons diagnosed with HIV or AIDS and their families. HASA provides:

- Specialized intake and needs assessment;
- Direct linkages to Cash Assistance, Medicaid, Food Stamps, Home Care, and Homemaking;
- Ongoing intensive case management;
- Emergency and non-emergency housing services and placements;
- Voluntary vocational counseling/rehabilitation, job training and placement;
- Assistance with clients' applications for Supplemental Security Income (SSI) and Social Security Disability (SSDI); and,
- Referrals to community-based resources for a variety of additional services.

HASA is committed to service provision that is individualized, efficient, effective and of high quality. The work that HASA performs with its clients is based on the notion that all sectors of the community must work together to ensure that people living with HIV illness have adequate housing, financial security, medical care and other services necessary to allow them to manage the illness and to live their lives with the highest level of self-reliance and dignity.

Local Law 32 of 2005 requires HASA to submit Quarterly Performance Reports (QPRs) to the City Council. The law also requires the QPR to include descriptive statistics, by field operations location, on: the size and demographics of the client population; levels at which financial assistance and social services are requested and granted; time frames for the provision of services; and data on case closings and re-openings. The legislation also requires HASA to report on client utilization of the appeals process, as well as the number of field operations staff, by job title, who directly provide services to clients.

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# Caseload and Client Data

<b>Admission Statistics <sup>1</sup></b>	<b>Total for FY 19.2</b>	<b>FY 19 To Date</b>
Information and Referral Inquiries at ServiceLine	3,887	8,273
<b>Applications Received</b>	<b>1,374</b>	<b>2,886</b>
Applications Ineligible: Did Not Meet Medical Criteria	41	81
Applications Pending	64	155
Applications Withdrawn By Referral Source	69	163
<b>Applications Eligible</b>	<b>1,200</b>	<b>2,487</b>
Cases Reopened	746	1,524
Cases Assigned	1,300	2,711
Cases Closed	1,581	3,065

<b>Numbers Served</b>	<b>Cases Served @ FY 19.2 End</b>
Cases <sup>2</sup>	33,694
Clients <sup>3</sup>	34,260
ACMs <sup>4</sup>	10,002
<b>Total persons served by HASA</b>	<b>44,262</b>

<b>Cases By Unit Type</b>	<b>Cases Served @ FY 19.2 End</b>	<b>% of All Cases</b>
Single Cases	30,433	90.3%
Family Cases	3,228	9.6%
Prison (Assignment upon prison release)	33	0.1%
<b>Total Cases</b>	<b>33,694</b>	<b>100.0%</b>

<sup>1</sup> These admission statistics refer to medical determinations of HASA eligibility for case management services.

<sup>2</sup> A case is defined as having one or more clients with clinical/symptomatic HIV-illness or AIDS.

<sup>3</sup> A client is any individual meeting HASA medical eligibility. The number of clients served may exceed the number of active cases as cases may include more than one client.

<sup>4</sup> Associated Case Members. Members of a case who do not meet HASA medical eligibility criteria.

## Cases By Field Center

Cases Served  
@ FY 19.2 End

	Family	% of All Family Cases	Overall	% of All Cases
Amsterdam	163	5.0%	3089	9.2%
Brownsville	542	16.8%	4018	11.9%
Coney Island	206	6.4%	2322	6.9%
Crotona	275	8.5%	2359	7.0%
Grand Concourse	307	9.5%	2910	8.6%
Greenwood	294	9.1%	3547	10.5%
Hamilton	165	5.1%	2843	8.4%
Housing Placement Unit	97	3.0%	597	1.8%
Jerome	308	9.5%	2317	6.9%
Kingsbridge	508	15.7%	4001	11.9%
Queensboro	271	8.4%	3382	10.0%
Staten Island	81	2.5%	750	2.2%
Waverly	11	0.3%	1535	4.6%
In ServiceLine (pending assignment)	0	0.0%	24	0.1%
<b>Total Cases</b>	<b>3,228</b>	<b>100.0%</b>	<b>33,694</b>	<b>100.0%</b>

Clients By Age Group and Gender	Adults		Children (17 and under)	
	% of All Clients	Active Clients @ FY 19.2 End	% of All Clients	Active Clients @ FY 19.2 End
Males	66.3%	22,710	0.1%	27
Females	33.5%	11,493	0.1%	30
<i>Subtotal</i>	99.8%	<b>34,203</b>	0.2%	<b>57</b>
<b>Total Clients</b>		<b>34,260</b>		

Clients By Borough of Residence	Clients Served @ FY 19.2 End	% of All Clients
Bronx	14,110	41.2%
Brooklyn	9,723	28.4%
Manhattan	6,557	19.1%
Queens	2,971	8.7%
Staten Island	865	2.5%
Unknown	34	0.1%
<b>Total Clients</b>	<b>34,260</b>	<b>100.0%</b>

Clients By Race / Ethnicity	Clients Served @ FY 19.2 End	% of All Clients
African-American	18,558	54.2%
Latino	10,838	31.6%
White	3,080	9.0%
Asian/Pacific Islander/Native American	295	0.9%
Unknown/Not Reported	1,489	4.3%
<b>Total Clients</b>	<b>34,260</b>	<b>100.0%</b>

# Financial Assistance

## **BENEFITS SUMMARY**

<b>Number of Cases Receiving:</b>	<b>Active Cases @ FY 19.2 End</b>	<b>% of All Cases</b>
<b>Rental Assistance</b>		
Standard Rental Assistance	421	1.2%
Enhanced Rental Assistance	607	1.8%
Above Enhanced Rental Assistance	17,090	50.7%
<b>Total receiving rental assistance</b>	<b>18,118</b>	<b>53.8%</b>
Temporary Assistance to Needy Families (TANF)	1,595	4.7%
Safety Net (SN)	26,843	79.7%
<b>Total receiving PA cash assistance</b>	<b>28,438</b>	<b>84.4%</b>
<b>Federal Income (Individuals)</b>		
Supplemental Security Income (SSI)	9,674	28.2%
Social Security Disability (SSD)	3,810	11.1%
Receiving both SSI & SSD	2,100	6.1%
Veterans Administration Benefits (VA)	169	0.5%
<b>Total receiving SSI,SSD,VA benefits</b>	<b>13,653</b>	<b>39.9%</b>

As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant.

Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

These figures represent all active HASA individuals with or without cash assistance.



**Cash Assistance Data By Center**  
**Number of Closings/Reason for Closings**

<b>FY 19.2</b>	<b>Excess Income</b>	<b>Excess Income w/ SSI</b>	<b>Where abouts Unknown</b>	<b>Institutionalized</b>	<b>Died</b>	<b>In Prison</b>	<b>Failure to Recert</b>	<b>All Others</b>	<b>Total Cases Closed</b>
Amsterdam	25	15	8	1	0	1	39	105	<b>194</b>
Brownsville	34	13	8	3	0	0	60	98	<b>216</b>
Coney Island	23	4	3	1	2	0	23	55	<b>111</b>
Crotona	24	7	4	0	0	4	31	81	<b>151</b>
Grand Concourse	32	14	7	3	8	3	43	97	<b>207</b>
Greenwood	25	7	6	0	1	3	31	86	<b>159</b>
Hamilton	33	10	4	2	1	10	1	98	<b>159</b>
Jerome	23	8	4	4	0	2	25	78	<b>144</b>
Kingsbridge	33	7	2	3	6	1	38	114	<b>204</b>
Queensboro	29	11	4	2	1	2	25	53	<b>127</b>
Staten Island	12	0	0	0	0	0	4	28	<b>44</b>
Waverly	12	8	4	1	1	3	25	63	<b>117</b>
<b>Total</b>	<b>305</b>	<b>104</b>	<b>54</b>	<b>20</b>	<b>20</b>	<b>29</b>	<b>345</b>	<b>956</b>	<b>1,833</b>

**Cash Assistance Data By Center**  
**Cases Closed In Error/Days to Re-open <sup>8</sup>**

<b>FY 19.2</b>	<b>0 to 15 days</b>	<b>16 to 30 days</b>	<b>31 to 45 days</b>	<b>46 to 60 days</b>	<b>61 to 75 days</b>	<b>76 to 90 days</b>	<b>90 + days</b>	<b>Total Cases Reopened</b>
Amsterdam	27	8	0	1	1	0	1	<b>38</b>
Brownsville	22	7	0	0	1	0	0	<b>30</b>
Coney Island	7	0	2	0	0	0	0	<b>9</b>
Crotona	7	7	0	0	0	0	0	<b>14</b>
Grand Concourse	12	5	1	0	0	1	0	<b>19</b>
Greenwood	6	3	5	0	0	1	0	<b>15</b>
Hamilton	8	4	1	0	0	0	0	<b>13</b>
Jerome	12	6	6	1	0	1	0	<b>26</b>
Kingsbridge	25	19	2	0	1	1	1	<b>49</b>
Queensboro	11	4	4	1	0	1	1	<b>22</b>
Staten Island	9	3	0	1	0	0	0	<b>13</b>
Waverly	10	1	1	0	0	0	1	<b>13</b>
<b>Total</b>	<b>156</b>	<b>67</b>	<b>22</b>	<b>4</b>	<b>3</b>	<b>5</b>	<b>4</b>	<b>261</b>

## Cash Assistance Data By Center: FY 19.2

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	119	9	32
16 to 30 days	13	26	35
31 to 45 days	6	16	19
46 to 65 days	1	5	40
66 to 75 days	1	0	2
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	76	62
1 to 5 days	2	10
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	33	6
16 to 30 days	12	30
31 to 45 days	2	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	0
16 to 30 days	26	6
31 to 45 days	7	17
46 to 65 days	1	0
66 to 75 days	1	0
76+ days	2	0

## Cash Assistance Data By Center: FY 19.2

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	118	3	32
16 to 30 days	22	33	35
31 to 45 days	5	3	24
46 to 65 days	0	0	41
66 to 75 days	0	0	1
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	75	51
1 to 5 days	4	3
6 to 10 days	2	1
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	27	15
16 to 30 days	4	17
31 to 45 days	2	3
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	3
16 to 30 days	24	10
31 to 45 days	6	13
46 to 65 days	1	5
66 to 75 days	0	0
76+ days	2	0

## Cash Assistance Data By Center: FY 19.2

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	65	7	14
16 to 30 days	17	17	23
31 to 45 days	2	4	8
46 to 65 days	0	0	31
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	33	19
1 to 5 days	4	6
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	6
16 to 30 days	8	8
31 to 45 days	0	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	24	4
31 to 45 days	7	9
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	1	1

## Cash Assistance Data By Center: FY 19.2

### Crotona: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	84	2	25
16 to 30 days	11	16	25
31 to 45 days	3	3	14
46 to 65 days	0	0	25
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	63	30
1 to 5 days	1	7
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	12	5
16 to 30 days	7	21
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	4
16 to 30 days	11	12
31 to 45 days	3	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 19.2

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	105	8	30
16 to 30 days	19	13	27
31 to 45 days	3	1	14
46 to 65 days	0	2	45
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	60	41
1 to 5 days	7	16
6 to 10 days	0	0
11 to 17 days	0	2
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	4
16 to 30 days	4	13
31 to 45 days	0	1
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	11	3
16 to 30 days	19	6
31 to 45 days	9	14
46 to 65 days	3	1
66 to 75 days	0	2
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	91	11	14
16 to 30 days	12	7	25
31 to 45 days	4	6	17
46 to 65 days	1	1	38
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	46	31
1 to 5 days	3	8
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	3
16 to 30 days	0	18
31 to 45 days	0	5
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	0
16 to 30 days	21	2
31 to 45 days	6	8
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	102	4	11
16 to 30 days	13	12	39
31 to 45 days	7	6	17
46 to 65 days	0	0	34
66 to 75 days	0	0	3
76+ days	0	0	6

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	82	64
1 to 5 days	1	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	22	16
16 to 30 days	9	19
31 to 45 days	1	4
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	2
16 to 30 days	22	5
31 to 45 days	2	10
46 to 65 days	3	0
66 to 75 days	1	0
76+ days	2	0



## Cash Assistance Data By Center: FY 19.2

### Jerome: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	60	5	10
16 to 30 days	14	29	9
31 to 45 days	1	0	13
46 to 65 days	0	0	31
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	19	18
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	8
16 to 30 days	5	18
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	10	2
16 to 30 days	15	7
31 to 45 days	3	6
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	2	0

## Cash Assistance Data By Center: FY 19.2

### Kingsbridge: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	113	8	24
16 to 30 days	10	12	32
31 to 45 days	9	10	19
46 to 65 days	1	1	44
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	67	49
1 to 5 days	1	9
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	8
16 to 30 days	8	20
31 to 45 days	2	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	4
16 to 30 days	19	4
31 to 45 days	2	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	70	5	18
16 to 30 days	15	13	18
31 to 45 days	6	7	14
46 to 65 days	0	2	33
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	41	34
1 to 5 days	4	3
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	17	6
16 to 30 days	1	7
31 to 45 days	0	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	2
16 to 30 days	14	8
31 to 45 days	5	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	1	0

## Cash Assistance Data By Center: FY 19.2

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	33	7	6
16 to 30 days	7	4	14
31 to 45 days	1	1	4
46 to 65 days	0	0	13
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	13
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	5	6
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	8	1
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	1	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Waverly: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	62	6	24
16 to 30 days	5	6	18
31 to 45 days	0	1	4
46 to 65 days	0	0	10
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	39	24
1 to 5 days	1	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	11
16 to 30 days	6	12
31 to 45 days	1	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	7	3
16 to 30 days	16	6
31 to 45 days	2	5
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	2	0

## Cash Assistance Data By Center: FY 19.2

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1022	75	240
16 to 30 days	158	188	300
31 to 45 days	47	58	167
46 to 65 days	3	11	385
66 to 75 days	1	0	8
76+ days	0	0	12

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	623	436
1 to 5 days	30	68
6 to 10 days	4	1
11 to 17 days	0	2
18+ days	0	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	209	90
16 to 30 days	69	189
31 to 45 days	10	27
46 to 65 days	2	4
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	89	26
16 to 30 days	219	71
31 to 45 days	53	103
46 to 65 days	13	9
66 to 75 days	3	2
76+ days	13	1

## Cash Assistance Data By Center: FY 19 Year to Date

### Amsterdam: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	228	53	60
16 to 30 days	25	78	62
31 to 45 days	10	72	38
46 to 65 days	1	13	101
66 to 75 days	1	2	2
76+ days	0	10	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	127	109
1 to 5 days	11	17
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	126	37
16 to 30 days	40	105
31 to 45 days	16	8
46 to 65 days	0	7
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	2
16 to 30 days	54	19
31 to 45 days	13	65
46 to 65 days	2	16
66 to 75 days	2	0
76+ days	4	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Brownsville: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	217	14	56
16 to 30 days	36	71	68
31 to 45 days	13	31	39
46 to 65 days	0	5	98
66 to 75 days	0	0	2
76+ days	2	0	5

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	133	90
1 to 5 days	13	4
6 to 10 days	1	1
11 to 17 days	0	1
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	202	68
16 to 30 days	12	55
31 to 45 days	4	9
46 to 65 days	3	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	25	27
16 to 30 days	68	19
31 to 45 days	7	41
46 to 65 days	3	10
66 to 75 days	0	0
76+ days	3	0



## Cash Assistance Data By Center: FY 19 Year to Date

### Coney Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	123	26	22
16 to 30 days	21	55	41
31 to 45 days	3	6	17
46 to 65 days	0	2	66
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	61	34
1 to 5 days	9	15
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	1	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	68	49
16 to 30 days	37	67
31 to 45 days	2	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	11
16 to 30 days	52	17
31 to 45 days	10	29
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	1	1

## Cash Assistance Data By Center: FY 19 Year to Date

### Crotona: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	195	15	52
16 to 30 days	25	56	74
31 to 45 days	4	3	28
46 to 65 days	0	0	70
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	137	69
1 to 5 days	5	15
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	70	32
16 to 30 days	23	71
31 to 45 days	5	8
46 to 65 days	0	5
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	12	22
16 to 30 days	36	35
31 to 45 days	5	25
46 to 65 days	2	12
66 to 75 days	3	5
76+ days	1	5

## Cash Assistance Data By Center: FY 19 Year to Date

### Grand Concourse: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	210	12	52
16 to 30 days	42	52	58
31 to 45 days	7	12	31
46 to 65 days	0	2	112
66 to 75 days	0	0	2
76+ days	0	0	4

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	119	78
1 to 5 days	12	22
6 to 10 days	0	2
11 to 17 days	0	5
18+ days	0	8

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	129	21
16 to 30 days	26	47
31 to 45 days	2	5
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	5	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	20	23
16 to 30 days	56	48
31 to 45 days	16	48
46 to 65 days	6	8
66 to 75 days	1	17
76+ days	1	8

## Cash Assistance Data By Center: FY 19 Year to Date

### Greenwood: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	176	44	26
16 to 30 days	29	49	62
31 to 45 days	7	32	31
46 to 65 days	1	3	90
66 to 75 days	0	0	3
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	102	70
1 to 5 days	5	12
6 to 10 days	1	0
11 to 17 days	0	1
18+ days	1	3

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	82	42
16 to 30 days	31	85
31 to 45 days	0	7
46 to 65 days	5	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	23	7
16 to 30 days	49	11
31 to 45 days	9	27
46 to 65 days	6	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Hamilton: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	212	5	24
16 to 30 days	30	42	82
31 to 45 days	8	23	38
46 to 65 days	2	2	86
66 to 75 days	0	0	6
76+ days	0	0	14

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	161	125
1 to 5 days	5	17
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	1	1

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	93	49
16 to 30 days	45	104
31 to 45 days	9	6
46 to 65 days	0	1
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	21	10
16 to 30 days	46	30
31 to 45 days	5	68
46 to 65 days	8	2
66 to 75 days	2	0
76+ days	2	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Jerome: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	145	23	21
16 to 30 days	33	115	30
31 to 45 days	2	0	31
46 to 65 days	0	0	96
66 to 75 days	0	4	3
76+ days	1	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	53	45
1 to 5 days	3	8
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	84	31
16 to 30 days	14	80
31 to 45 days	4	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	2
16 to 30 days	40	15
31 to 45 days	5	18
46 to 65 days	2	18
66 to 75 days	0	5
76+ days	3	5

## Cash Assistance Data By Center: FY 19 Year to Date

### Kingsbridge: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	225	35	47
16 to 30 days	25	59	73
31 to 45 days	18	55	32
46 to 65 days	3	1	112
66 to 75 days	0	9	0
76+ days	0	0	5

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	139	102
1 to 5 days	5	16
6 to 10 days	0	0
11 to 17 days	0	1
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	154	47
16 to 30 days	30	73
31 to 45 days	6	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	19	22
16 to 30 days	48	27
31 to 45 days	6	45
46 to 65 days	1	10
66 to 75 days	1	10
76+ days	2	7

## Cash Assistance Data By Center: FY 19 Year to Date

### Queensboro: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	159	31	38
16 to 30 days	26	63	45
31 to 45 days	10	28	24
46 to 65 days	0	2	84
66 to 75 days	0	0	3
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	88	70
1 to 5 days	8	4
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	102	38
16 to 30 days	12	61
31 to 45 days	7	19
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	16	12
16 to 30 days	37	33
31 to 45 days	9	37
46 to 65 days	2	1
66 to 75 days	0	0
76+ days	2	0



## Cash Assistance Data By Center: FY 19 Year to Date

### Staten Island: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	57	22	11
16 to 30 days	12	10	19
31 to 45 days	1	1	4
46 to 65 days	0	0	36
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	36	18
1 to 5 days	2	5
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	23	19
16 to 30 days	5	34
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	1
16 to 30 days	19	36
31 to 45 days	3	4
46 to 65 days	0	2
66 to 75 days	2	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Waverly: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	136	32	43
16 to 30 days	18	33	46
31 to 45 days	0	5	8
46 to 65 days	0	0	57
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	91	46
1 to 5 days	1	2
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	45	18
16 to 30 days	20	54
31 to 45 days	3	1
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	14	8
16 to 30 days	36	19
31 to 45 days	6	17
46 to 65 days	1	1
66 to 75 days	0	0
76+ days	3	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Totals for all Centers: Single Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2083	312	452
16 to 30 days	322	683	660
31 to 45 days	83	268	321
46 to 65 days	7	30	1008
66 to 75 days	1	15	21
76+ days	3	10	33

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1247	856
1 to 5 days	79	137
6 to 10 days	3	3
11 to 17 days	0	8
18+ days	3	12

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1178	451
16 to 30 days	295	836
31 to 45 days	58	74
46 to 65 days	9	16
66 to 75 days	0	0
76+ days	5	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	193	147
16 to 30 days	541	309
31 to 45 days	94	424
46 to 65 days	35	80
66 to 75 days	11	37
76+ days	22	26

## Cash Assistance Data By Center: FY 19.2

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	2	0	0
16 to 30 days	0	8	0
31 to 45 days	0	0	1
46 to 65 days	0	5	1
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	2
16 to 30 days	0	3
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	2	0
31 to 45 days	1	8
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	10	0	2
16 to 30 days	4	6	5
31 to 45 days	0	1	4
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	2
1 to 5 days	1	1
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	18	2
16 to 30 days	3	1
31 to 45 days	1	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	2
16 to 30 days	9	7
31 to 45 days	0	4
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	2

## Cash Assistance Data By Center: FY 19.2

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	1	2	0
16 to 30 days	1	1	1
31 to 45 days	0	0	1
46 to 65 days	0	0	0
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	1
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	0
16 to 30 days	1	2
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Crotona: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	12	2	2
16 to 30 days	3	5	5
31 to 45 days	0	3	4
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	1
16 to 30 days	3	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	9
16 to 30 days	5	5
31 to 45 days	0	2
46 to 65 days	1	0
66 to 75 days	0	2
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	5	0	0
16 to 30 days	4	8	2
31 to 45 days	0	0	2
46 to 65 days	0	0	4
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	2
16 to 30 days	3	4
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	5	0
16 to 30 days	2	3
31 to 45 days	0	7
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 19.2

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	1	1
16 to 30 days	0	3	2
31 to 45 days	1	0	3
46 to 65 days	0	0	0
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	3
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	1	4
16 to 30 days	1	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	3
16 to 30 days	8	0
31 to 45 days	0	0
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	0	1	0
16 to 30 days	2	3	0
31 to 45 days	0	0	0
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	5	5
16 to 30 days	3	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	2
16 to 30 days	3	2
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Jerome: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	0	2
16 to 30 days	4	10	1
31 to 45 days	0	3	3
46 to 65 days	0	0	6
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	5
16 to 30 days	3	4
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	0	1
16 to 30 days	2	5
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Kingsbridge: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	7	1
16 to 30 days	6	2	1
31 to 45 days	2	12	2
46 to 65 days	1	0	7
66 to 75 days	0	0	2
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	6
16 to 30 days	0	1
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	7	4
31 to 45 days	2	4
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	7

## Cash Assistance Data By Center: FY 19.2

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	4	0	0
16 to 30 days	2	1	1
31 to 45 days	0	3	1
46 to 65 days	0	0	3
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	8	5
16 to 30 days	1	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	1
16 to 30 days	1	1
31 to 45 days	0	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	4	0
16 to 30 days	0	0	0
31 to 45 days	0	0	1
46 to 65 days	0	0	1
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	2	2
16 to 30 days	2	0
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	2	0
16 to 30 days	1	0
31 to 45 days	0	3
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19.2

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	55	17	8
16 to 30 days	26	47	18
31 to 45 days	3	22	22
46 to 65 days	1	5	31
66 to 75 days	0	0	4
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	22	11
1 to 5 days	2	3
6 to 10 days	2	1
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	71	35
16 to 30 days	21	21
31 to 45 days	1	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	22	19
16 to 30 days	41	29
31 to 45 days	4	39
46 to 65 days	6	0
66 to 75 days	0	2
76+ days	0	9

## Cash Assistance Data By Center: FY 19 Year to Date

### Amsterdam: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	0	1
16 to 30 days	1	42	1
31 to 45 days	0	15	2
46 to 65 days	0	5	3
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	1	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	13	2
16 to 30 days	0	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	0
16 to 30 days	4	6
31 to 45 days	1	29
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0



## Cash Assistance Data By Center: FY 19 Year to Date

### Brownsville: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	20	6	4
16 to 30 days	7	43	10
31 to 45 days	2	6	6
46 to 65 days	0	0	8
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	4
1 to 5 days	2	1
6 to 10 days	2	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	60	32
16 to 30 days	22	13
31 to 45 days	8	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	8	24
16 to 30 days	15	15
31 to 45 days	1	24
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	2

## Cash Assistance Data By Center: FY 19 Year to Date

### Coney Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	6	1
16 to 30 days	5	7	4
31 to 45 days	0	0	4
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	0
1 to 5 days	0	1
6 to 10 days	1	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	15	10
16 to 30 days	2	16
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	5
16 to 30 days	4	12
31 to 45 days	0	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Crotona: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	17	16	2
16 to 30 days	7	41	6
31 to 45 days	0	4	6
46 to 65 days	0	0	9
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	9	4
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	28	16
16 to 30 days	5	44
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	20
16 to 30 days	9	27
31 to 45 days	0	40
46 to 65 days	2	0
66 to 75 days	0	2
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Grand Concourse: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	6	2
16 to 30 days	7	14	4
31 to 45 days	1	4	4
46 to 65 days	0	0	9
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	5	3
1 to 5 days	1	2
6 to 10 days	0	1
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	16	8
16 to 30 days	3	26
31 to 45 days	0	5
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	5
16 to 30 days	6	31
31 to 45 days	3	11
46 to 65 days	1	8
66 to 75 days	1	0
76+ days	0	4

## Cash Assistance Data By Center: FY 19 Year to Date

### Greenwood: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	6	3
16 to 30 days	2	3	3
31 to 45 days	1	0	7
46 to 65 days	0	0	3
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	6	4
1 to 5 days	2	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	9	20
16 to 30 days	1	8
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	1	3
16 to 30 days	10	25
31 to 45 days	0	2
46 to 65 days	1	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Hamilton: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	3	1	2
16 to 30 days	4	5	0
31 to 45 days	0	0	0
46 to 65 days	0	0	3
66 to 75 days	0	0	0
76+ days	0	0	2

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	3	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	7	5
16 to 30 days	3	2
31 to 45 days	5	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	12
16 to 30 days	5	6
31 to 45 days	1	2
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Jerome: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	13	0	3
16 to 30 days	7	41	3
31 to 45 days	0	3	5
46 to 65 days	0	0	9
66 to 75 days	0	0	0
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	1
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	24	23
16 to 30 days	3	9
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	5	5
31 to 45 days	1	5
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Kingsbridge: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	14	12	4
16 to 30 days	9	72	6
31 to 45 days	6	12	5
46 to 65 days	1	0	13
66 to 75 days	0	0	2
76+ days	0	2	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	8	6
1 to 5 days	1	1
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	43	14
16 to 30 days	12	23
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	4	1
16 to 30 days	15	22
31 to 45 days	2	36
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	7



## Cash Assistance Data By Center: FY 19 Year to Date

### Queensboro: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	8	0	2
16 to 30 days	3	5	2
31 to 45 days	1	13	3
46 to 65 days	0	0	4
66 to 75 days	0	0	1
76+ days	0	0	0

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	0	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	14	14
16 to 30 days	5	5
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	3	1
16 to 30 days	2	6
31 to 45 days	1	4
46 to 65 days	2	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Staten Island: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	6	4	2
16 to 30 days	1	0	0
31 to 45 days	0	0	2
46 to 65 days	0	0	2
66 to 75 days	0	0	0
76+ days	0	0	1

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	2	0
1 to 5 days	0	0
6 to 10 days	0	0
11 to 17 days	0	0
18+ days	0	0

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	10	2
16 to 30 days	2	2
31 to 45 days	0	0
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	6	0
16 to 30 days	2	5
31 to 45 days	1	15
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	0	0

## Cash Assistance Data By Center: FY 19 Year to Date

### Totals for all Centers: Family Cases

#### Joint Cash Assistance/Medicaid/Food Stamps

	Application to Approval	Application to Denial	Application to Provision of Benefits
0 to 15 days	120	57	26
16 to 30 days	53	273	39
31 to 45 days	11	57	44
46 to 65 days	1	5	65
66 to 75 days	0	0	5
76+ days	0	2	5

#### Immediate Needs

	Application to first Immediate Needs Grant	Application to first Expedited Food Stamp Grant
Same Day	49	23
1 to 5 days	6	6
6 to 10 days	3	1
11 to 17 days	0	0
18+ days	0	2

#### Medicaid Separate Determinations

	Application to Approval	Application to Denial
0 to 15 days	239	146
16 to 30 days	58	157
31 to 45 days	13	7
46 to 65 days	0	0
66 to 75 days	0	0
76+ days	5	0

#### Food Stamp Separate Determinations

	Application to Provision of Benefits	Application to Denial
0 to 15 days	42	72
16 to 30 days	77	160
31 to 45 days	11	170
46 to 65 days	10	8
66 to 75 days	1	2
76+ days	0	13

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Initial Request to Completed Application

#### Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	926	12	3	0	0	941
Ongoing Rent	570	10	1	0	0	581
Rent Increase	1,527	8	1	1	0	1537
Establishment of Home	430	4	2	0	0	436
Immigration Status	252	5	0	0	0	257
Clothing	172	0	0	0	0	172
Client Share Rent Arrears	1,702	20	3	0	0	1725
Miscellaneous	832	5	2	0	0	839
Work Opp & Trans Bens	303	6	1	0	0	310
Moving Expenses	162	1	1	0	0	164
Storage Fees	639	5	0	0	0	644
<b>Grand Total</b>	<b>7,515</b>	<b>76</b>	<b>14</b>	<b>1</b>	<b>0</b>	<b>7606</b>

#### Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	3	0	0	0	56
Ongoing Rent	65	2	0	0	0	67
Rent Increase	108	0	0	0	0	108
Establishment of Home	33	1	0	0	0	34
Immigration Status	6	0	0	0	0	6
Clothing	21	0	0	0	0	21
Client Share Rent Arrears	130	5	0	0	0	135
Miscellaneous	53	0	1	0	0	54
Work Opp & Trans Bens	19	0	0	0	0	19
Moving Expenses	11	0	0	0	0	11
Storage Fees	59	0	0	0	0	59
<b>Subtotal</b>	<b>558</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>570</b>

#### Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	144	1	0	0	0	145
Ongoing Rent	65	0	0	0	0	65
Rent Increase	165	0	0	0	0	165
Establishment of Home	34	0	1	0	0	35
Immigration Status	41	1	0	0	0	42
Clothing	17	0	0	0	0	17
Client Share Rent Arrears	194	5	1	0	0	200
Miscellaneous	119	0	1	0	0	120
Work Opp & Trans Bens	50	3	0	0	0	53
Moving Expenses	38	1	1	0	0	40
Storage Fees	104	1	0	0	0	105
<b>Subtotal</b>	<b>971</b>	<b>12</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>987</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Initial Request to Completed Application

#### Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	1	0	0	0	57
Ongoing Rent	51	0	0	0	0	51
Rent Increase	99	0	0	0	0	99
Establishment of Home	27	0	0	0	0	27
Immigration Status	28	0	0	0	0	28
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	94	0	0	0	0	94
Miscellaneous	52	0	0	0	0	52
Work Opp & Trans Bens	22	0	0	0	0	22
Moving Expenses	11	0	0	0	0	11
Storage Fees	31	0	0	0	0	31
<b>Subtotal</b>	<b>476</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>477</b>

#### Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	67	0	0	0	0	67
Ongoing Rent	33	0	0	0	0	33
Rent Increase	181	0	1	1	0	183
Establishment of Home	39	0	0	0	0	39
Immigration Status	23	0	0	0	0	23
Clothing	13	0	0	0	0	13
Client Share Rent Arrears	120	0	0	0	0	120
Miscellaneous	84	0	0	0	0	84
Work Opp & Trans Bens	26	0	0	0	0	26
Moving Expenses	12	0	0	0	0	12
Storage Fees	58	0	0	0	0	58
<b>Subtotal</b>	<b>656</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>658</b>

#### Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	75	1	0	0	0	76
Ongoing Rent	42	1	1	0	0	44
Rent Increase	195	1	0	0	0	196
Establishment of Home	46	1	0	0	0	47
Immigration Status	38	0	0	0	0	38
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	220	3	0	0	0	223
Miscellaneous	69	0	0	0	0	69
Work Opp & Trans Bens	23	1	0	0	0	24
Moving Expenses	8	0	0	0	0	8
Storage Fees	21	0	0	0	0	21
<b>Subtotal</b>	<b>751</b>	<b>8</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>760</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Initial Request to Completed Application

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	79	0	1	0	0	80
Ongoing Rent	45	1	0	0	0	46
Rent Increase	109	0	0	0	0	109
Establishment of Home	25	0	0	0	0	25
Immigration Status	16	1	0	0	0	17
Clothing	9	0	0	0	0	9
Client Share Rent Arrears	110	1	0	0	0	111
Miscellaneous	81	1	0	0	0	82
Work Opp & Trans Bens	28	1	0	0	0	29
Moving Expenses	23	0	0	0	0	23
Storage Fees	58	1	0	0	0	59
<b>Subtotal</b>	<b>583</b>	<b>6</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>590</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	56	2	1	0	0	59
Ongoing Rent	89	2	0	0	0	91
Rent Increase	96	0	0	0	0	96
Establishment of Home	40	2	1	0	0	43
Immigration Status	7	1	0	0	0	8
Clothing	19	0	0	0	0	19
Client Share Rent Arrears	160	0	1	0	0	161
Miscellaneous	52	1	0	0	0	53
Work Opp & Trans Bens	17	0	0	0	0	17
Moving Expenses	12	0	0	0	0	12
Storage Fees	53	0	0	0	0	53
<b>Subtotal</b>	<b>601</b>	<b>8</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>612</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	0	0	0	0	41
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	5	0	0	0	0	5
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	31	1	0	0	0	32
Work Opp & Trans Bens	8	0	0	0	0	8
Moving Expenses	2	0	0	0	0	2
Storage Fees	15	1	0	0	0	16
<b>Subtotal</b>	<b>103</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>105</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Initial Request to Completed Application

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	62	1	0	0	0	63
Ongoing Rent	17	0	0	0	0	17
Rent Increase	113	1	0	0	0	114
Establishment of Home	24	0	0	0	0	24
Immigration Status	14	0	0	0	0	14
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	143	0	0	0	0	143
Miscellaneous	56	0	0	0	0	56
Work Opp & Trans Bens	24	0	0	0	0	24
Moving Expenses	11	0	0	0	0	11
Storage Fees	39	0	0	0	0	39
<b>Subtotal</b>	<b>513</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>515</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	96	0	0	0	0	96
Ongoing Rent	48	0	0	0	0	48
Rent Increase	248	0	0	0	0	248
Establishment of Home	46	0	0	0	0	46
Immigration Status	26	0	0	0	0	26
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	333	0	0	0	0	333
Miscellaneous	138	0	0	0	0	138
Work Opp & Trans Bens	38	0	1	0	0	39
Moving Expenses	14	0	0	0	0	14
Storage Fees	78	1	0	0	0	79
<b>Subtotal</b>	<b>1,094</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1096</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	103	3	1	0	0	107
Ongoing Rent	62	2	0	0	0	64
Rent Increase	152	3	0	0	0	155
Establishment of Home	59	0	0	0	0	59
Immigration Status	38	2	0	0	0	40
Clothing	16	0	0	0	0	16
Client Share Rent Arrears	114	3	1	0	0	118
Miscellaneous	60	2	0	0	0	62
Work Opp & Trans Bens	15	1	0	0	0	16
Moving Expenses	9	0	0	0	0	9
Storage Fees	57	1	0	0	0	58
<b>Subtotal</b>	<b>685</b>	<b>17</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>704</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Initial Request to Completed Application

#### Staten Island

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	47	0	0	0	0	47
Ongoing Rent	33	0	0	0	0	33
Rent Increase	42	0	0	0	0	42
Establishment of Home	17	0	0	0	0	17
Immigration Status	7	0	0	0	0	7
Clothing	10	0	0	0	0	10
Client Share Rent Arrears	47	0	0	0	0	47
Miscellaneous	13	0	0	0	0	13
Work Opp & Trans Bens	23	0	0	0	0	23
Moving Expenses	6	0	0	0	0	6
Storage Fees	42	0	0	0	0	42
<b>Subtotal</b>	<b>287</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>287</b>

#### Waverly

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	47	0	0	0	0	47
Ongoing Rent	20	2	0	0	0	22
Rent Increase	19	3	0	0	0	22
Establishment of Home	35	0	0	0	0	35
Immigration Status	8	0	0	0	0	8
Clothing	8	0	0	0	0	8
Client Share Rent Arrears	37	3	0	0	0	40
Miscellaneous	24	0	0	0	0	24
Work Opp & Trans Bens	10	0	0	0	0	10
Moving Expenses	5	0	0	0	0	5
Storage Fees	24	0	0	0	0	24
<b>Subtotal</b>	<b>237</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>245</b>



## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Approval or Denial

#### Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	827	114	1	0	0	942
Ongoing Rent	480	114	4	0	1	599
Rent Increase	1,403	146	12	0	1	1,562
Establishment of Home	379	57	2	1	0	439
Immigration Status	248	21	0	0	0	269
Clothing	155	14	0	1	0	170
Client Share Rent Arrears	1,440	284	17	3	0	1,744
Miscellaneous	786	67	5	1	0	859
Work Opp & Trans Bens	213	75	6	0	0	294
Moving Expenses	147	20	1	0	0	168
Storage Fees	613	38	2	1	0	654
<b>Grand Total</b>	<b>6,691</b>	<b>950</b>	<b>50</b>	<b>7</b>	<b>2</b>	<b>7,700</b>

#### Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	50	10	0	0	0	60
Ongoing Rent	63	9	1	0	0	73
Rent Increase	96	9	1	0	1	107
Establishment of Home	31	4	1	0	0	36
Immigration Status	5	0	0	0	0	5
Clothing	22	0	0	1	0	23
Client Share Rent Arrears	101	35	4	1	0	141
Miscellaneous	52	5	3	0	0	60
Work Opp & Trans Bens	7	7	0	0	0	14
Moving Expenses	11	1	0	0	0	12
Storage Fees	55	4	0	0	0	59
<b>Subtotal</b>	<b>493</b>	<b>84</b>	<b>10</b>	<b>2</b>	<b>1</b>	<b>590</b>

#### Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	120	30	0	0	0	150
Ongoing Rent	48	17	0	0	0	65
Rent Increase	143	13	4	0	0	160
Establishment of Home	26	7	0	0	0	33
Immigration Status	46	1	0	0	0	47
Clothing	15	2	0	0	0	17
Client Share Rent Arrears	161	41	0	1	0	203
Miscellaneous	110	11	1	0	0	122
Work Opp & Trans Bens	33	14	2	0	0	49
Moving Expenses	36	5	1	0	0	42
Storage Fees	101	5	0	0	0	106
<b>Subtotal</b>	<b>839</b>	<b>146</b>	<b>8</b>	<b>1</b>	<b>0</b>	<b>994</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application Approval or Denial

#### Coney Island

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	51	6	0	0	0	57
Ongoing Rent	49	3	0	0	0	52
Rent Increase	100	4	1	0	0	105
Establishment of Home	28	1	0	0	0	29
Immigration Status	29	1	0	0	0	30
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	93	4	0	0	0	97
Miscellaneous	52	1	0	0	0	53
Work Opp & Trans Bens	18	4	0	0	0	22
Moving Expenses	11	0	0	0	0	11
Storage Fees	34	1	0	0	0	35
<b>Subtotal</b>	<b>470</b>	<b>25</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>496</b>

#### Crotona

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	67	2	0	0	0	69
Ongoing Rent	34	3	0	0	0	37
Rent Increase	181	2	1	0	0	184
Establishment of Home	39	3	0	0	0	42
Immigration Status	25	1	0	0	0	26
Clothing	14	0	0	0	0	14
Client Share Rent Arrears	115	5	2	0	0	122
Miscellaneous	82	2	0	0	0	84
Work Opp & Trans Bens	21	6	0	0	0	27
Moving Expenses	12	0	0	0	0	12
Storage Fees	52	1	0	0	0	53
<b>Subtotal</b>	<b>642</b>	<b>25</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>670</b>

#### Grand Concourse

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	58	17	0	0	0	75
Ongoing Rent	33	13	0	0	0	46
Rent Increase	166	33	3	0	0	202
Establishment of Home	35	12	0	1	0	48
Immigration Status	31	3	0	0	0	34
Clothing	12	1	0	0	0	13
Client Share Rent Arrears	183	47	3	0	0	233
Miscellaneous	65	6	0	0	0	71
Work Opp & Trans Bens	16	7	1	0	0	24
Moving Expenses	5	2	0	0	0	7
Storage Fees	15	5	1	1	0	22
<b>Subtotal</b>	<b>619</b>	<b>146</b>	<b>8</b>	<b>2</b>	<b>0</b>	<b>775</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application Approval or Denial

#### Greenwood

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	76	7	0	0	0	<b>83</b>
Ongoing Rent	40	5	0	0	0	<b>45</b>
Rent Increase	109	4	1	0	0	<b>114</b>
Establishment of Home	23	3	0	0	0	<b>26</b>
Immigration Status	17	0	0	0	0	<b>17</b>
Clothing	10	0	0	0	0	<b>10</b>
Client Share Rent Arrears	108	4	0	1	0	<b>113</b>
Miscellaneous	82	4	1	0	0	<b>87</b>
Work Opp & Trans Bens	24	3	1	0	0	<b>28</b>
Moving Expenses	23	0	0	0	0	<b>23</b>
Storage Fees	62	0	0	0	0	<b>62</b>
<b>Subtotal</b>	<b>574</b>	<b>30</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>608</b>

#### Hamilton

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	41	18	1	0	0	<b>60</b>
Ongoing Rent	50	39	2	0	1	<b>92</b>
Rent Increase	70	36	0	0	0	<b>106</b>
Establishment of Home	28	12	1	0	0	<b>41</b>
Immigration Status	3	5	0	0	0	<b>8</b>
Clothing	15	3	0	0	0	<b>18</b>
Client Share Rent Arrears	83	73	3	0	0	<b>159</b>
Miscellaneous	40	15	0	1	0	<b>56</b>
Work Opp & Trans Bens	6	6	1	0	0	<b>13</b>
Moving Expenses	9	3	0	0	0	<b>12</b>
Storage Fees	44	10	0	0	0	<b>54</b>
<b>Subtotal</b>	<b>389</b>	<b>220</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>619</b>

#### Housing Placement Unit

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	38	0	0	0	0	<b>38</b>
Ongoing Rent	0	0	0	0	0	<b>0</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	4	0	0	0	0	<b>4</b>
Immigration Status	0	0	0	0	0	<b>0</b>
Clothing	1	0	0	0	0	<b>1</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	31	0	0	0	0	<b>31</b>
Work Opp & Trans Bens	6	1	0	0	0	<b>7</b>
Moving Expenses	2	0	0	0	0	<b>2</b>
Storage Fees	15	0	0	0	0	<b>15</b>
<b>Subtotal</b>	<b>97</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>98</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application Approval or Denial

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	53	7	0	0	0	
Ongoing Rent	19	0	0	0	0	19
Rent Increase	106	10	1	0	0	117
Establishment of Home	17	2	0	0	0	19
Immigration Status	16	0	0	0	0	16
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	136	8	1	0	0	145
Miscellaneous	55	2	0	0	0	57
Work Opp & Trans Bens	16	6	1	0	0	23
Moving Expenses	11	2	0	0	0	13
Storage Fees	38	1	0	0	0	39
<b>Subtotal</b>	<b>475</b>	<b>32</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>510</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	89	4	0	0	0	93
Ongoing Rent	44	1	0	0	0	45
Rent Increase	239	11	0	0	0	250
Establishment of Home	44	1	0	0	0	45
Immigration Status	24	4	0	0	0	28
Clothing	23	3	0	0	0	26
Client Share Rent Arrears	288	37	2	0	0	327
Miscellaneous	126	10	0	0	0	136
Work Opp & Trans Bens	30	11	0	0	0	41
Moving Expenses	11	3	0	0	0	14
Storage Fees	76	3	1	0	0	80
<b>Subtotal</b>	<b>994</b>	<b>88</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1,085</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	95	5	0	0	0	100
Ongoing Rent	61	8	0	0	0	69
Rent Increase	145	9	0	0	0	154
Establishment of Home	55	3	0	0	0	58
Immigration Status	38	5	0	0	0	43
Clothing	12	3	0	0	0	15
Client Share Rent Arrears	106	11	1	0	0	118
Miscellaneous	55	8	0	0	0	63
Work Opp & Trans Bens	11	4	0	0	0	15
Moving Expenses	9	0	0	0	0	9
Storage Fees	61	1	0	0	0	62
<b>Subtotal</b>	<b>648</b>	<b>57</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>706</b>

**Quarterly CBCFA Data: FY 19.2**

**Number of Days from Completed Application Approval or Denial**

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	48	2	0	0	0	<b>50</b>
Ongoing Rent	25	8	0	0	0	<b>33</b>
Rent Increase	32	6	0	0	0	<b>38</b>
Establishment of Home	19	3	0	0	0	<b>22</b>
Immigration Status	6	1	0	0	0	<b>7</b>
Clothing	10	1	0	0	0	<b>11</b>
Client Share Rent Arrears	32	10	0	0	0	<b>42</b>
Miscellaneous	15	0	0	0	0	<b>15</b>
Work Opp & Trans Bens	17	5	0	0	0	<b>22</b>
Moving Expenses	4	1	0	0	0	<b>5</b>
Storage Fees	42	2	0	0	0	<b>44</b>
<b>Subtotal</b>	<b>250</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>289</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	41	6	0	0	0	<b>47</b>
Ongoing Rent	14	8	1	0	0	<b>23</b>
Rent Increase	16	9	0	0	0	<b>25</b>
Establishment of Home	30	6	0	0	0	<b>36</b>
Immigration Status	8	0	0	0	0	<b>8</b>
Clothing	8	0	0	0	0	<b>8</b>
Client Share Rent Arrears	34	9	1	0	0	<b>44</b>
Miscellaneous	21	3	0	0	0	<b>24</b>
Work Opp & Trans Bens	8	1	0	0	0	<b>9</b>
Moving Expenses	3	3	0	0	0	<b>6</b>
Storage Fees	18	5	0	0	0	<b>23</b>
<b>Subtotal</b>	<b>201</b>	<b>50</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>253</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Approval to Provision of Benefits

#### Total for all Centers

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	555	57	11	8	1	632
Ongoing Rent	142	40	11	5	4	202
Rent Increase	435	205	75	25	14	754
Establishment of Home	280	23	3	1	0	307
Immigration Status	260	2	2	0	0	264
Clothing	84	14	3	0	1	102
Client Share Rent Arrears	944	195	39	21	15	1,214
Miscellaneous	604	68	12	6	2	692
Work Opp & Trans Bens	145	32	18	8	6	209
Moving Expenses	108	14	5	0	0	127
Storage Fees	464	57	16	7	2	546
<b>Grand Total</b>	<b>4,021</b>	<b>707</b>	<b>195</b>	<b>81</b>	<b>45</b>	<b>5,049</b>

#### Amsterdam

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	38	8	2	0	0	48
Ongoing Rent	9	4	2	1	0	16
Rent Increase	35	9	4	0	0	48
Establishment of Home	20	1	1	0	0	22
Immigration Status	5	0	0	0	0	5
Clothing	10	2	0	0	0	12
Client Share Rent Arrears	61	15	2	2	1	81
Miscellaneous	41	4	0	1	0	46
Work Opp & Trans Bens	2	1	1	1	0	5
Moving Expenses	6	1	0	0	0	7
Storage Fees	38	3	0	0	0	41
<b>Subtotal</b>	<b>265</b>	<b>48</b>	<b>12</b>	<b>5</b>	<b>1</b>	<b>331</b>

#### Brownsville

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	68	13	4	2	0	87
Ongoing Rent	3	2	1	3	1	10
Rent Increase	8	9	9	10	2	38
Establishment of Home	15	3	1	0	0	19
Immigration Status	46	1	0	0	0	47
Clothing	5	4	0	0	0	9
Client Share Rent Arrears	98	28	10	5	0	141
Miscellaneous	76	14	5	5	0	100
Work Opp & Trans Bens	25	4	6	5	0	40
Moving Expenses	23	5	3	0	0	31
Storage Fees	72	14	7	3	0	96
<b>Subtotal</b>	<b>439</b>	<b>97</b>	<b>46</b>	<b>33</b>	<b>3</b>	<b>618</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Approval to Provision of Benefits

#### Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	1	0	0	0	32
Ongoing Rent	30	3	0	0	0	33
Rent Increase	71	8	2	0	0	81
Establishment of Home	15	1	0	0	0	16
Immigration Status	28	0	0	0	0	28
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	65	7	0	0	0	72
Miscellaneous	51	1	0	0	0	52
Work Opp & Trans Bens	20	1	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	31	1	0	0	0	32
<b>Subtotal</b>	<b>355</b>	<b>23</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>380</b>

#### Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	33	8	1	1	0	43
Ongoing Rent	3	7	2	1	0	13
Rent Increase	5	34	29	6	0	74
Establishment of Home	23	6	0	0	0	29
Immigration Status	25	0	1	0	0	26
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	66	19	7	2	0	94
Miscellaneous	63	5	1	0	0	69
Work Opp & Trans Bens	10	4	4	0	0	18
Moving Expenses	9	0	0	0	0	9
Storage Fees	38	2	0	0	0	40
<b>Subtotal</b>	<b>283</b>	<b>86</b>	<b>45</b>	<b>10</b>	<b>0</b>	<b>424</b>

#### Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	41	6	1	0	0	48
Ongoing Rent	25	7	1	0	0	33
Rent Increase	138	28	4	1	0	171
Establishment of Home	27	2	0	0	0	29
Immigration Status	32	1	0	0	0	33
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	164	12	4	0	0	180
Miscellaneous	58	1	0	0	0	59
Work Opp & Trans Bens	9	3	1	1	0	14
Moving Expenses	7	0	0	0	0	7
Storage Fees	15	3	0	0	0	18
<b>Subtotal</b>	<b>522</b>	<b>63</b>	<b>11</b>	<b>2</b>	<b>0</b>	<b>598</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Approval to Provision of Benefits

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	43	4	0	0	0	47
Ongoing Rent	5	3	1	0	1	10
Rent Increase	5	24	7	0	0	36
Establishment of Home	20	0	0	0	0	20
Immigration Status	17	0	0	0	0	17
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	60	15	1	0	1	77
Miscellaneous	54	13	0	0	0	67
Work Opp & Trans Bens	9	6	0	0	0	15
Moving Expenses	16	3	0	0	0	19
Storage Fees	39	8	2	0	0	49
<b>Subtotal</b>	<b>275</b>	<b>76</b>	<b>11</b>	<b>0</b>	<b>2</b>	<b>364</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	31	6	0	5	1	43
Ongoing Rent	2	1	3	0	2	8
Rent Increase	3	5	3	4	9	24
Establishment of Home	28	5	0	0	0	33
Immigration Status	7	0	1	0	0	8
Clothing	2	1	1	0	1	5
Client Share Rent Arrears	42	27	11	12	13	105
Miscellaneous	15	7	5	0	2	29
Work Opp & Trans Bens	1	2	4	1	5	13
Moving Expenses	5	2	0	0	0	7
Storage Fees	22	10	5	4	2	43
<b>Subtotal</b>	<b>158</b>	<b>66</b>	<b>33</b>	<b>26</b>	<b>35</b>	<b>318</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	1	1	0	0	37
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	29	0	0	0	0	29
Work Opp & Trans Bens	0	0	0	0	0	0
Moving Expenses	0	0	0	0	0	0
Storage Fees	13	0	0	0	0	13
<b>Subtotal</b>	<b>81</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>83</b>



## Quarterly CBCFA Data: FY 19.2

### Number of Days from Approval to Provision of Benefits

#### Jerome

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	45	3	1	0	0	49
Ongoing Rent	4	1	0	0	0	5
Rent Increase	22	10	6	0	2	40
Establishment of Home	17	2	0	1	0	20
Immigration Status	16	0	0	0	0	16
Clothing	7	2	1	0	0	10
Client Share Rent Arrears	76	31	4	0	0	111
Miscellaneous	46	5	1	0	0	52
Work Opp & Trans Bens	15	5	2	0	0	22
Moving Expenses	11	1	2	0	0	14
Storage Fees	26	5	2	0	0	33
<b>Subtotal</b>	<b>285</b>	<b>65</b>	<b>19</b>	<b>1</b>	<b>2</b>	<b>372</b>

#### Kingsbridge

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	64	3	0	0	0	67
Ongoing Rent	18	8	1	0	0	27
Rent Increase	75	46	11	4	1	137
Establishment of Home	32	3	0	0	0	35
Immigration Status	27	0	0	0	0	27
Clothing	14	3	1	0	0	18
Client Share Rent Arrears	199	30	0	0	0	229
Miscellaneous	98	10	0	0	0	108
Work Opp & Trans Bens	24	4	0	0	0	28
Moving Expenses	11	1	0	0	0	12
Storage Fees	58	6	0	0	0	64
<b>Subtotal</b>	<b>620</b>	<b>114</b>	<b>13</b>	<b>4</b>	<b>1</b>	<b>752</b>

#### Queensboro

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	57	3	1	0	0	61
Ongoing Rent	32	4	0	0	0	36
Rent Increase	55	30	0	0	0	85
Establishment of Home	40	0	1	0	0	41
Immigration Status	42	0	0	0	0	42
Clothing	9	1	0	0	0	10
Client Share Rent Arrears	75	10	0	0	0	85
Miscellaneous	43	7	0	0	0	50
Work Opp & Trans Bens	9	1	0	0	0	10
Moving Expenses	6	1	0	0	0	7
Storage Fees	58	5	0	0	0	63
<b>Subtotal</b>	<b>426</b>	<b>62</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>490</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Approval to Provision of Benefits

#### Staten Island

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	38	1	0	0	0	39
Ongoing Rent	4	0	0	0	0	4
Rent Increase	8	1	0	0	0	9
Establishment of Home	17	0	0	0	0	17
Immigration Status	7	0	0	0	0	7
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	23	0	0	0	0	23
Miscellaneous	13	1	0	0	0	14
Work Opp & Trans Bens	14	1	0	0	0	15
Moving Expenses	4	0	0	0	0	4
Storage Fees	37	0	0	0	0	37
<b>Subtotal</b>	<b>171</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>175</b>

#### Waverly

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	31	0	0	0	0	31
Ongoing Rent	7	0	0	0	0	7
Rent Increase	10	1	0	0	0	11
Establishment of Home	23	0	0	0	0	23
Immigration Status	8	0	0	0	0	8
Clothing	4	0	0	0	0	4
Client Share Rent Arrears	15	1	0	0	0	16
Miscellaneous	17	0	0	0	0	17
Work Opp & Trans Bens	7	0	0	0	1	8
Moving Expenses	2	0	0	0	0	2
Storage Fees	17	0	0	0	0	17
<b>Subtotal</b>	<b>141</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>144</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Provision of Benefits

#### Total for all Centers

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	380	204	37	12	2	<b>635</b>
Ongoing Rent	84	82	25	7	5	<b>203</b>
Rent Increase	257	316	122	48	14	<b>757</b>
Establishment of Home	178	110	17	4	0	<b>309</b>
Immigration Status	241	22	2	0	1	<b>266</b>
Clothing	71	24	6	0	1	<b>102</b>
Client Share Rent Arrears	614	449	103	42	19	<b>1,227</b>
Miscellaneous	478	176	26	13	2	<b>695</b>
Work Opp & Trans Bens	72	90	28	16	7	<b>213</b>
Moving Expenses	80	38	9	0	0	<b>127</b>
Storage Fees	389	121	28	11	4	<b>553</b>
<b>Grand Total</b>	<b>2,844</b>	<b>1,632</b>	<b>403</b>	<b>153</b>	<b>55</b>	<b>5,087</b>

#### Amsterdam

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	31	11	5	1	0	<b>48</b>
Ongoing Rent	6	6	4	1	0	<b>17</b>
Rent Increase	20	23	6	2	0	<b>51</b>
Establishment of Home	16	2	1	2	0	<b>21</b>
Immigration Status	5	0	0	0	0	<b>5</b>
Clothing	10	1	1	0	0	<b>12</b>
Client Share Rent Arrears	37	33	9	3	1	<b>83</b>
Miscellaneous	25	15	3	2	0	<b>45</b>
Work Opp & Trans Bens	1	3	1	1	0	<b>6</b>
Moving Expenses	3	4	0	0	0	<b>7</b>
Storage Fees	35	4	2	0	0	<b>41</b>
<b>Subtotal</b>	<b>189</b>	<b>102</b>	<b>32</b>	<b>12</b>	<b>1</b>	<b>336</b>

#### Brownsville

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	35	39	10	3	0	<b>87</b>
Ongoing Rent	0	2	4	2	2	<b>10</b>
Rent Increase	6	6	12	12	2	<b>38</b>
Establishment of Home	6	10	2	1	0	<b>19</b>
Immigration Status	45	2	0	0	0	<b>47</b>
Clothing	4	3	2	0	0	<b>9</b>
Client Share Rent Arrears	54	56	16	15	0	<b>141</b>
Miscellaneous	57	30	9	5	0	<b>101</b>
Work Opp & Trans Bens	7	18	9	6	1	<b>41</b>
Moving Expenses	19	8	4	0	0	<b>31</b>
Storage Fees	55	28	8	3	1	<b>95</b>
<b>Subtotal</b>	<b>288</b>	<b>202</b>	<b>76</b>	<b>47</b>	<b>6</b>	<b>619</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Provision of Benefits

#### Coney Island

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	25	7	0	0	0	32
Ongoing Rent	23	10	0	0	0	33
Rent Increase	51	28	2	0	0	81
Establishment of Home	12	4	0	0	0	16
Immigration Status	29	1	0	0	0	30
Clothing	5	0	0	0	0	5
Client Share Rent Arrears	58	14	0	0	0	72
Miscellaneous	45	7	0	0	0	52
Work Opp & Trans Bens	14	7	0	0	0	21
Moving Expenses	8	0	0	0	0	8
Storage Fees	25	7	0	0	0	32
<b>Subtotal</b>	<b>295</b>	<b>85</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>382</b>

#### Crotona

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	18	22	1	2	0	43
Ongoing Rent	1	7	4	1	0	13
Rent Increase	2	25	34	13	0	74
Establishment of Home	12	16	1	0	0	29
Immigration Status	24	1	1	0	0	26
Clothing	8	1	0	0	0	9
Client Share Rent Arrears	43	37	10	4	0	94
Miscellaneous	52	14	2	1	0	69
Work Opp & Trans Bens	6	6	5	1	0	18
Moving Expenses	7	2	0	0	0	9
Storage Fees	31	9	0	0	0	40
<b>Subtotal</b>	<b>204</b>	<b>140</b>	<b>58</b>	<b>22</b>	<b>0</b>	<b>424</b>

#### Grand Concourse

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	20	22	5	1	0	48
Ongoing Rent	12	17	3	1	0	33
Rent Increase	66	80	21	4	0	171
Establishment of Home	15	10	4	0	0	29
Immigration Status	29	4	0	0	0	33
Clothing	6	0	0	0	0	6
Client Share Rent Arrears	71	98	11	2	0	182
Miscellaneous	43	16	0	0	0	59
Work Opp & Trans Bens	5	6	1	2	0	14
Moving Expenses	2	5	0	0	0	7
Storage Fees	11	7	1	1	0	20
<b>Subtotal</b>	<b>280</b>	<b>265</b>	<b>46</b>	<b>11</b>	<b>0</b>	<b>602</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Provision of Benefits

#### Greenwood

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	29	20	0	0	0	49
Ongoing Rent	1	6	2	0	1	10
Rent Increase	0	22	14	0	0	36
Establishment of Home	10	10	0	0	0	20
Immigration Status	17	0	0	0	0	17
Clothing	7	0	0	0	0	7
Client Share Rent Arrears	44	29	2	1	1	77
Miscellaneous	45	20	2	0	0	67
Work Opp & Trans Bens	5	9	1	0	0	15
Moving Expenses	14	4	1	0	0	19
Storage Fees	36	9	5	0	0	50
<b>Subtotal</b>	<b>208</b>	<b>129</b>	<b>27</b>	<b>1</b>	<b>2</b>	<b>367</b>

#### Hamilton

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	8	21	8	4	2	43
Ongoing Rent	1	1	3	2	2	9
Rent Increase	3	3	4	6	9	25
Establishment of Home	8	19	6	0	0	33
Immigration Status	3	4	0	0	1	8
Clothing	1	2	1	0	1	5
Client Share Rent Arrears	10	36	28	16	17	107
Miscellaneous	6	10	6	5	2	29
Work Opp & Trans Bens	1	1	1	5	5	13
Moving Expenses	3	3	1	0	0	7
Storage Fees	16	14	6	7	3	46
<b>Subtotal</b>	<b>60</b>	<b>114</b>	<b>64</b>	<b>45</b>	<b>42</b>	<b>325</b>

#### Housing Placement Unit

Request Type	0-15 days	16-30 days	31-45 days	46-75 days	76+ days	Total
New Apartment	35	0	1	1	0	37
Ongoing Rent	0	0	0	0	0	0
Rent Increase	0	0	0	0	0	0
Establishment of Home	3	0	0	0	0	3
Immigration Status	0	0	0	0	0	0
Clothing	1	0	0	0	0	1
Client Share Rent Arrears	0	0	0	0	0	0
Miscellaneous	30	0	0	0	0	30
Work Opp & Trans Bens	1	0	0	0	0	1
Moving Expenses	0	0	0	0	0	0
Storage Fees	12	1	0	0	0	13
<b>Subtotal</b>	<b>82</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>85</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Provision of Benefits

#### Jerome

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	25	20	4	0	0	<b>49</b>
Ongoing Rent	4	1	0	0	0	<b>5</b>
Rent Increase	17	9	7	4	2	<b>39</b>
Establishment of Home	10	7	2	1	0	<b>20</b>
Immigration Status	16	0	0	0	0	<b>16</b>
Clothing	6	3	1	0	0	<b>10</b>
Client Share Rent Arrears	58	35	17	1	0	<b>111</b>
Miscellaneous	36	14	2	0	0	<b>52</b>
Work Opp & Trans Bens	4	11	6	1	0	<b>22</b>
Moving Expenses	7	4	3	0	0	<b>14</b>
Storage Fees	20	9	4	0	0	<b>33</b>
<b>Subtotal</b>	<b>203</b>	<b>113</b>	<b>46</b>	<b>7</b>	<b>2</b>	<b>371</b>

#### Kingsbridge

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	58	10	1	0	0	<b>69</b>
Ongoing Rent	11	12	4	0	0	<b>27</b>
Rent Increase	45	64	20	7	1	<b>137</b>
Establishment of Home	29	9	0	0	0	<b>38</b>
Immigration Status	22	5	0	0	0	<b>27</b>
Clothing	10	7	1	0	0	<b>18</b>
Client Share Rent Arrears	161	67	8	0	0	<b>236</b>
Miscellaneous	80	29	1	0	0	<b>110</b>
Work Opp & Trans Bens	9	17	3	0	0	<b>29</b>
Moving Expenses	8	4	0	0	0	<b>12</b>
Storage Fees	54	10	2	0	0	<b>66</b>
<b>Subtotal</b>	<b>487</b>	<b>234</b>	<b>40</b>	<b>7</b>	<b>1</b>	<b>769</b>

#### Queensboro

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	48	11	1	0	0	<b>60</b>
Ongoing Rent	20	15	0	0	0	<b>35</b>
Rent Increase	38	46	1	0	0	<b>85</b>
Establishment of Home	31	9	1	0	0	<b>41</b>
Immigration Status	37	4	1	0	0	<b>42</b>
Clothing	5	5	0	0	0	<b>10</b>
Client Share Rent Arrears	55	29	1	0	0	<b>85</b>
Miscellaneous	36	13	1	0	0	<b>50</b>
Work Opp & Trans Bens	4	6	0	0	0	<b>10</b>
Moving Expenses	5	2	0	0	0	<b>7</b>
Storage Fees	48	15	0	0	0	<b>63</b>
<b>Subtotal</b>	<b>327</b>	<b>155</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>488</b>

## Quarterly CBCFA Data: FY 19.2

### Number of Days from Completed Application to Provision of Benefits

#### Staten Island

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	22	16	1	0	0	<b>39</b>
Ongoing Rent	1	3	0	0	0	<b>4</b>
Rent Increase	5	4	0	0	0	<b>9</b>
Establishment of Home	8	9	0	0	0	<b>17</b>
Immigration Status	6	1	0	0	0	<b>7</b>
Clothing	4	2	0	0	0	<b>6</b>
Client Share Rent Arrears	14	8	1	0	0	<b>23</b>
Miscellaneous	11	3	0	0	0	<b>14</b>
Work Opp & Trans Bens	8	6	1	0	0	<b>15</b>
Moving Expenses	4	0	0	0	0	<b>4</b>
Storage Fees	33	4	0	0	0	<b>37</b>
<b>Subtotal</b>	<b>116</b>	<b>56</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>175</b>

#### Waverly

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	26	5	0	0	0	14
Ongoing Rent	4	2	1	0	0	18
Rent Increase	4	6	1	0	0	27
Establishment of Home	18	5	0	0	0	21
Immigration Status	8	0	0	0	0	9
Clothing	4	0	0	0	0	13
Client Share Rent Arrears	9	7	0	0	0	16
Miscellaneous	12	5	0	0	0	17
Work Opp & Trans Bens	7	0	0	0	1	8
Moving Expenses	0	2	0	0	0	2
Storage Fees	13	4	0	0	0	17
<b>Subtotal</b>	<b>105</b>	<b>36</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>144</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,684	23	4	1	0	1712
Ongoing Rent	1,201	21	2	0	0	1224
Rent Increase	3,022	19	1	1	0	3043
Establishment of Home	765	12	2	1	0	780
Immigration Status	498	6	1	0	0	505
Clothing	344	0	1	0	0	345
Client Share Rent Arrears	3,365	35	5	0	0	3405
Miscellaneous	1,633	8	4	0	0	1645
Work Opp & Trans Bens	623	8	1	0	0	632
Moving Expenses	289	4	1	0	0	294
Storage Fees	1,269	6	1	0	1	1277
<b>Grand Total</b>	<b>14,693</b>	<b>142</b>	<b>23</b>	<b>3</b>	<b>1</b>	<b>14862</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	116	5	0	0	0	121
Ongoing Rent	145	3	0	0	0	148
Rent Increase	185	0	0	0	0	185
Establishment of Home	58	1	0	0	0	59
Immigration Status	10	0	0	0	0	10
Clothing	35	0	1	0	0	36
Client Share Rent Arrears	250	7	0	0	0	257
Miscellaneous	107	1	1	0	0	109
Work Opp & Trans Bens	44	0	0	0	0	44
Moving Expenses	23	0	0	0	0	23
Storage Fees	104	0	0	0	1	105
<b>Subtotal</b>	<b>1,077</b>	<b>17</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1097</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	246	2	0	0	0	248
Ongoing Rent	123	2	0	0	0	125
Rent Increase	317	2	0	0	0	319
Establishment of Home	60	1	1	0	0	62
Immigration Status	82	2	0	0	0	84
Clothing	29	0	0	0	0	29
Client Share Rent Arrears	392	7	1	0	0	400
Miscellaneous	229	0	1	0	0	230
Work Opp & Trans Bens	100	3	0	0	0	103
Moving Expenses	62	1	1	0	0	64
Storage Fees	215	1	1	0	0	217
<b>Subtotal</b>	<b>1,855</b>	<b>21</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>1881</b>



**CBCFA Data: FY 19 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	96	1	0	0	0	<b>97</b>
Ongoing Rent	90	0	0	0	0	<b>90</b>
Rent Increase	197	0	0	0	0	<b>197</b>
Establishment of Home	47	0	0	0	0	<b>47</b>
Immigration Status	51	0	0	0	0	<b>51</b>
Clothing	12	0	0	0	0	<b>12</b>
Client Share Rent Arrears	164	0	0	0	0	<b>164</b>
Miscellaneous	90	0	0	0	0	<b>90</b>
Work Opp & Trans Bens	45	0	0	0	0	<b>45</b>
Moving Expenses	16	0	0	0	0	<b>16</b>
Storage Fees	56	1	0	0	0	<b>57</b>
<b>Subtotal</b>	<b>864</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>866</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	127	0	0	0	0	<b>127</b>
Ongoing Rent	88	0	0	0	0	<b>88</b>
Rent Increase	333	0	1	1	0	<b>335</b>
Establishment of Home	77	0	0	0	0	<b>77</b>
Immigration Status	51	0	0	0	0	<b>51</b>
Clothing	26	0	0	0	0	<b>26</b>
Client Share Rent Arrears	240	0	0	0	0	<b>240</b>
Miscellaneous	161	0	0	0	0	<b>161</b>
Work Opp & Trans Bens	47	0	0	0	0	<b>47</b>
Moving Expenses	17	0	0	0	0	<b>17</b>
Storage Fees	106	0	0	0	0	<b>106</b>
<b>Subtotal</b>	<b>1,273</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1275</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	131	2	1	0	0	<b>134</b>
Ongoing Rent	110	1	2	0	0	<b>113</b>
Rent Increase	372	1	0	0	0	<b>373</b>
Establishment of Home	78	2	0	0	0	<b>80</b>
Immigration Status	58	0	1	0	0	<b>59</b>
Clothing	40	0	0	0	0	<b>40</b>
Client Share Rent Arrears	456	6	2	0	0	<b>464</b>
Miscellaneous	145	0	0	0	0	<b>145</b>
Work Opp & Trans Bens	59	1	0	0	0	<b>60</b>
Moving Expenses	11	0	0	0	0	<b>11</b>
Storage Fees	49	0	0	0	0	<b>49</b>
<b>Subtotal</b>	<b>1,509</b>	<b>13</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>1528</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	152	0	1	0	0	<b>153</b>
Ongoing Rent	94	1	0	0	0	<b>95</b>
Rent Increase	252	2	0	0	0	<b>254</b>
Establishment of Home	39	0	0	0	0	<b>39</b>
Immigration Status	33	1	0	0	0	<b>34</b>
Clothing	24	0	0	0	0	<b>24</b>
Client Share Rent Arrears	242	1	0	0	0	<b>243</b>
Miscellaneous	170	1	0	0	0	<b>171</b>
Work Opp & Trans Bens	63	1	0	0	0	<b>64</b>
Moving Expenses	36	0	0	0	0	<b>36</b>
Storage Fees	125	1	0	0	0	<b>126</b>
<b>Subtotal</b>	<b>1,230</b>	<b>8</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1239</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	115	4	1	0	0	<b>120</b>
Ongoing Rent	160	5	0	0	0	<b>165</b>
Rent Increase	185	0	0	0	0	<b>185</b>
Establishment of Home	78	4	1	0	0	<b>83</b>
Immigration Status	13	1	0	0	0	<b>14</b>
Clothing	34	0	0	0	0	<b>34</b>
Client Share Rent Arrears	313	2	1	0	0	<b>316</b>
Miscellaneous	112	1	0	0	0	<b>113</b>
Work Opp & Trans Bens	40	2	0	0	0	<b>42</b>
Moving Expenses	20	1	0	0	0	<b>21</b>
Storage Fees	101	0	0	0	0	<b>101</b>
<b>Subtotal</b>	<b>1,171</b>	<b>20</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1194</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	68	0	0	0	0	<b>68</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	7	0	0	0	0	<b>7</b>
Immigration Status	0	0	0	0	0	<b>0</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	57	1	0	0	0	<b>58</b>
Work Opp & Trans Bens	10	0	0	0	0	<b>10</b>
Moving Expenses	8	1	0	0	0	<b>9</b>
Storage Fees	28	1	0	0	0	<b>29</b>
<b>Subtotal</b>	<b>181</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>184</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	111	1	0	0	0	<b>112</b>
Ongoing Rent	53	0	0	0	0	<b>53</b>
Rent Increase	222	2	0	0	0	<b>224</b>
Establishment of Home	44	0	0	0	0	<b>44</b>
Immigration Status	30	0	0	0	0	<b>30</b>
Clothing	23	0	0	0	0	<b>23</b>
Client Share Rent Arrears	269	0	0	0	0	<b>269</b>
Miscellaneous	105	0	0	0	0	<b>105</b>
Work Opp & Trans Bens	48	0	0	0	0	<b>48</b>
Moving Expenses	27	0	0	0	0	<b>27</b>
Storage Fees	78	0	0	0	0	<b>78</b>
<b>Subtotal</b>	<b>1,010</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1013</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	201	0	0	0	0	<b>201</b>
Ongoing Rent	93	0	0	0	0	<b>93</b>
Rent Increase	510	1	0	0	0	<b>511</b>
Establishment of Home	97	0	0	0	0	<b>97</b>
Immigration Status	52	0	0	0	0	<b>52</b>
Clothing	60	0	0	0	0	<b>60</b>
Client Share Rent Arrears	644	0	0	0	0	<b>644</b>
Miscellaneous	268	1	0	0	0	<b>269</b>
Work Opp & Trans Bens	81	0	1	0	0	<b>82</b>
Moving Expenses	32	0	0	0	0	<b>32</b>
Storage Fees	152	1	0	0	0	<b>153</b>
<b>Subtotal</b>	<b>2,190</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>2194</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	162	7	1	1	0	<b>171</b>
Ongoing Rent	144	5	0	0	0	<b>149</b>
Rent Increase	313	7	0	0	0	<b>320</b>
Establishment of Home	91	2	0	1	0	<b>94</b>
Immigration Status	86	2	0	0	0	<b>88</b>
Clothing	26	0	0	0	0	<b>26</b>
Client Share Rent Arrears	242	7	1	0	0	<b>250</b>
Miscellaneous	114	3	2	0	0	<b>119</b>
Work Opp & Trans Bens	34	1	0	0	0	<b>35</b>
Moving Expenses	19	1	0	0	0	<b>20</b>
Storage Fees	137	1	0	0	0	<b>138</b>
<b>Subtotal</b>	<b>1,368</b>	<b>36</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>1410</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Initial Request to Completed Application**

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	78	1	0	0	0	<b>79</b>
Ongoing Rent	56	1	0	0	0	<b>57</b>
Rent Increase	74	0	0	0	0	<b>74</b>
Establishment of Home	27	1	0	0	0	<b>28</b>
Immigration Status	21	0	0	0	0	<b>21</b>
Clothing	17	0	0	0	0	<b>17</b>
Client Share Rent Arrears	73	0	0	0	0	<b>73</b>
Miscellaneous	33	0	0	0	0	<b>33</b>
Work Opp & Trans Bens	37	0	0	0	0	<b>37</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	81	0	0	0	0	<b>81</b>
<b>Subtotal</b>	<b>506</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>509</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	81	0	0	0	0	<b>81</b>
Ongoing Rent	44	3	0	0	0	<b>47</b>
Rent Increase	62	4	0	0	0	<b>66</b>
Establishment of Home	62	1	0	0	0	<b>63</b>
Immigration Status	11	0	0	0	0	<b>11</b>
Clothing	16	0	0	0	0	<b>16</b>
Client Share Rent Arrears	80	5	0	0	0	<b>85</b>
Miscellaneous	42	0	0	0	0	<b>42</b>
Work Opp & Trans Bens	15	0	0	0	0	<b>15</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	37	0	0	0	0	<b>37</b>
<b>Subtotal</b>	<b>459</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>472</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Approval or Denial**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	1,496	194	5	0	0	<b>1,695</b>
Ongoing Rent	1,003	213	8	3	2	<b>1,229</b>
Rent Increase	2,810	255	16	1	1	<b>3,083</b>
Establishment of Home	673	104	3	1	0	<b>781</b>
Immigration Status	476	35	0	1	1	<b>513</b>
Clothing	319	21	0	2	0	<b>342</b>
Client Share Rent Arrears	2,837	540	28	7	3	<b>3,415</b>
Miscellaneous	1,526	116	10	2	0	<b>1,654</b>
Work Opp & Trans Bens	447	177	12	1	0	<b>637</b>
Moving Expenses	259	27	2	0	0	<b>288</b>
Storage Fees	1,210	64	3	2	0	<b>1,279</b>
<b>Grand Total</b>	<b>13,056</b>	<b>1,746</b>	<b>87</b>	<b>20</b>	<b>7</b>	<b>14,916</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	96	23	2	0	0	<b>121</b>
Ongoing Rent	118	30	1	2	0	<b>151</b>
Rent Increase	163	20	1	0	1	<b>185</b>
Establishment of Home	53	7	1	0	0	<b>61</b>
Immigration Status	9	2	0	0	0	<b>11</b>
Clothing	34	1	0	1	0	<b>36</b>
Client Share Rent Arrears	182	68	7	3	1	<b>261</b>
Miscellaneous	91	12	4	0	0	<b>107</b>
Work Opp & Trans Bens	27	13	1	0	0	<b>41</b>
Moving Expenses	18	4	0	0	0	<b>22</b>
Storage Fees	96	8	0	1	0	<b>105</b>
<b>Subtotal</b>	<b>887</b>	<b>188</b>	<b>17</b>	<b>7</b>	<b>2</b>	<b>1,101</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	210	44	1	0	0	<b>255</b>
Ongoing Rent	98	25	0	0	0	<b>123</b>
Rent Increase	290	23	5	0	0	<b>318</b>
Establishment of Home	47	12	0	0	0	<b>59</b>
Immigration Status	87	1	0	0	0	<b>88</b>
Clothing	29	2	0	0	0	<b>31</b>
Client Share Rent Arrears	326	69	2	1	0	<b>398</b>
Miscellaneous	221	13	1	0	0	<b>235</b>
Work Opp & Trans Bens	68	38	3	0	0	<b>109</b>
Moving Expenses	55	7	1	0	0	<b>63</b>
Storage Fees	207	10	0	0	0	<b>217</b>
<b>Subtotal</b>	<b>1,638</b>	<b>244</b>	<b>13</b>	<b>1</b>	<b>0</b>	<b>1,896</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	87	8	0	0	0	<b>95</b>
Ongoing Rent	86	6	0	0	0	<b>92</b>
Rent Increase	200	5	1	0	0	<b>206</b>
Establishment of Home	43	5	0	0	0	<b>48</b>
Immigration Status	49	1	0	0	0	<b>50</b>
Clothing	12	0	0	0	0	<b>12</b>
Client Share Rent Arrears	158	7	0	0	0	<b>165</b>
Miscellaneous	91	2	0	0	0	<b>93</b>
Work Opp & Trans Bens	37	9	0	0	0	<b>46</b>
Moving Expenses	16	0	0	0	0	<b>16</b>
Storage Fees	57	1	0	0	0	<b>58</b>
<b>Subtotal</b>	<b>836</b>	<b>44</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>881</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	119	6	1	0	0	<b>126</b>
Ongoing Rent	85	5	0	0	0	<b>90</b>
Rent Increase	334	5	1	0	0	<b>340</b>
Establishment of Home	70	6	0	0	0	<b>76</b>
Immigration Status	48	3	0	0	0	<b>51</b>
Clothing	26	0	0	0	0	<b>26</b>
Client Share Rent Arrears	233	10	2	0	0	<b>245</b>
Miscellaneous	157	5	0	0	0	<b>162</b>
Work Opp & Trans Bens	36	11	0	0	0	<b>47</b>
Moving Expenses	18	0	0	0	0	<b>18</b>
Storage Fees	103	1	0	0	0	<b>104</b>
<b>Subtotal</b>	<b>1,229</b>	<b>52</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1,285</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	107	27	0	0	0	<b>134</b>
Ongoing Rent	85	28	0	0	0	<b>113</b>
Rent Increase	324	59	3	0	0	<b>386</b>
Establishment of Home	67	16	0	1	0	<b>84</b>
Immigration Status	49	4	0	0	0	<b>53</b>
Clothing	34	5	0	0	0	<b>39</b>
Client Share Rent Arrears	374	96	5	0	0	<b>475</b>
Miscellaneous	137	12	2	0	0	<b>151</b>
Work Opp & Trans Bens	41	22	1	0	0	<b>64</b>
Moving Expenses	7	2	0	0	0	<b>9</b>
Storage Fees	39	7	1	1	0	<b>48</b>
<b>Subtotal</b>	<b>1,264</b>	<b>278</b>	<b>12</b>	<b>2</b>	<b>0</b>	<b>1,556</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	137	13	0	0	0	<b>150</b>
Ongoing Rent	80	14	0	0	0	<b>94</b>
Rent Increase	248	7	1	0	0	<b>256</b>
Establishment of Home	35	4	0	0	0	<b>39</b>
Immigration Status	32	2	0	1	0	<b>35</b>
Clothing	25	0	0	0	0	<b>25</b>
Client Share Rent Arrears	224	14	0	2	0	<b>240</b>
Miscellaneous	168	6	2	0	0	<b>176</b>
Work Opp & Trans Bens	52	11	3	0	0	<b>66</b>
Moving Expenses	35	0	1	0	0	<b>36</b>
Storage Fees	124	1	0	0	0	<b>125</b>
<b>Subtotal</b>	<b>1,160</b>	<b>72</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>1,242</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	93	29	1	0	0	<b>123</b>
Ongoing Rent	102	54	4	1	2	<b>163</b>
Rent Increase	132	57	0	1	0	<b>190</b>
Establishment of Home	60	24	1	0	0	<b>85</b>
Immigration Status	6	7	0	0	1	<b>14</b>
Clothing	31	3	0	1	0	<b>35</b>
Client Share Rent Arrears	167	133	6	1	1	<b>308</b>
Miscellaneous	88	27	1	1	0	<b>117</b>
Work Opp & Trans Bens	20	13	2	1	0	<b>36</b>
Moving Expenses	16	4	0	0	0	<b>20</b>
Storage Fees	90	15	0	0	0	<b>105</b>
<b>Subtotal</b>	<b>805</b>	<b>366</b>	<b>15</b>	<b>6</b>	<b>4</b>	<b>1,196</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	65	0	0	0	0	<b>65</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	6	0	0	0	0	<b>6</b>
Immigration Status	0	0	0	0	0	<b>0</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	56	0	0	1	0	<b>57</b>
Work Opp & Trans Bens	9	1	0	0	0	<b>10</b>
Moving Expenses	9	0	0	0	0	<b>9</b>
Storage Fees	29	0	0	0	0	<b>29</b>
<b>Subtotal</b>	<b>177</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>179</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	100	10	0	0	0	
Ongoing Rent	52	4	0	0	0	<b>56</b>
Rent Increase	214	13	1	0	0	<b>228</b>
Establishment of Home	34	6	0	0	0	<b>40</b>
Immigration Status	32	0	0	0	0	<b>32</b>
Clothing	20	1	0	0	0	<b>21</b>
Client Share Rent Arrears	254	19	1	0	0	<b>274</b>
Miscellaneous	102	3	0	0	0	<b>105</b>
Work Opp & Trans Bens	32	13	2	0	0	<b>47</b>
Moving Expenses	25	3	0	0	0	<b>28</b>
Storage Fees	76	2	0	0	0	<b>78</b>
<b>Subtotal</b>	<b>941</b>	<b>74</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1,019</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	187	8	0	0	0	<b>195</b>
Ongoing Rent	82	10	2	0	0	<b>94</b>
Rent Increase	488	25	2	0	0	<b>515</b>
Establishment of Home	94	3	1	0	0	<b>98</b>
Immigration Status	48	4	0	0	0	<b>52</b>
Clothing	54	4	0	0	0	<b>58</b>
Client Share Rent Arrears	570	69	2	0	1	<b>642</b>
Miscellaneous	247	17	0	0	0	<b>264</b>
Work Opp & Trans Bens	60	26	0	0	0	<b>86</b>
Moving Expenses	27	3	0	0	0	<b>30</b>
Storage Fees	147	7	1	0	0	<b>155</b>
<b>Subtotal</b>	<b>2,004</b>	<b>176</b>	<b>8</b>	<b>0</b>	<b>1</b>	<b>2,189</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	154	10	0	0	0	<b>164</b>
Ongoing Rent	132	15	0	0	0	<b>147</b>
Rent Increase	305	17	1	0	0	<b>323</b>
Establishment of Home	88	5	0	0	0	<b>93</b>
Immigration Status	86	9	0	0	0	<b>95</b>
Clothing	21	3	0	0	0	<b>24</b>
Client Share Rent Arrears	226	23	2	0	0	<b>251</b>
Miscellaneous	103	11	0	0	0	<b>114</b>
Work Opp & Trans Bens	27	8	0	0	0	<b>35</b>
Moving Expenses	19	0	0	0	0	<b>19</b>
Storage Fees	136	3	0	0	0	<b>139</b>
<b>Subtotal</b>	<b>1,297</b>	<b>104</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1,404</b>



**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application Approval or Denial**

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	71	5	0	0	0	<b>76</b>
Ongoing Rent	47	10	0	0	0	<b>57</b>
Rent Increase	59	8	0	0	0	<b>67</b>
Establishment of Home	22	6	0	0	0	<b>28</b>
Immigration Status	18	2	0	0	0	<b>20</b>
Clothing	16	1	0	0	0	<b>17</b>
Client Share Rent Arrears	55	14	0	0	0	<b>69</b>
Miscellaneous	31	2	0	0	0	<b>33</b>
Work Opp & Trans Bens	26	9	0	0	0	<b>35</b>
Moving Expenses	8	1	0	0	0	<b>9</b>
Storage Fees	78	2	0	0	0	<b>80</b>
<b>Subtotal</b>	<b>431</b>	<b>60</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>491</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	70	11	0	0	0	<b>81</b>
Ongoing Rent	35	12	1	0	0	<b>48</b>
Rent Increase	53	16	0	0	0	<b>69</b>
Establishment of Home	54	10	0	0	0	<b>64</b>
Immigration Status	12	0	0	0	0	<b>12</b>
Clothing	15	1	0	0	0	<b>16</b>
Client Share Rent Arrears	68	18	1	0	0	<b>87</b>
Miscellaneous	34	6	0	0	0	<b>40</b>
Work Opp & Trans Bens	12	3	0	0	0	<b>15</b>
Moving Expenses	6	3	0	0	0	<b>9</b>
Storage Fees	28	7	1	0	0	<b>36</b>
<b>Subtotal</b>	<b>387</b>	<b>87</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>477</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	990	109	25	10	3	<b>1,137</b>
Ongoing Rent	253	84	24	11	7	<b>379</b>
Rent Increase	744	390	136	42	23	<b>1,335</b>
Establishment of Home	511	52	7	3	0	<b>573</b>
Immigration Status	493	2	2	0	0	<b>497</b>
Clothing	173	32	5	2	1	<b>213</b>
Client Share Rent Arrears	1,815	400	100	45	27	<b>2,387</b>
Miscellaneous	1,156	149	26	13	4	<b>1,348</b>
Work Opp & Trans Bens	302	89	28	14	7	<b>440</b>
Moving Expenses	185	29	6	0	1	<b>221</b>
Storage Fees	918	125	26	9	2	<b>1,080</b>
<b>Grand Total</b>	<b>7,540</b>	<b>1,461</b>	<b>385</b>	<b>149</b>	<b>75</b>	<b>9,610</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	68	9	4	0	1	<b>82</b>
Ongoing Rent	18	8	4	3	1	<b>34</b>
Rent Increase	40	21	7	2	2	<b>72</b>
Establishment of Home	39	2	1	0	0	<b>42</b>
Immigration Status	11	0	0	0	0	<b>11</b>
Clothing	19	3	0	1	0	<b>23</b>
Client Share Rent Arrears	97	25	8	3	1	<b>134</b>
Miscellaneous	67	6	0	2	1	<b>76</b>
Work Opp & Trans Bens	7	2	3	1	0	<b>13</b>
Moving Expenses	14	1	0	0	1	<b>16</b>
Storage Fees	74	6	3	0	0	<b>83</b>
<b>Subtotal</b>	<b>454</b>	<b>83</b>	<b>30</b>	<b>12</b>	<b>7</b>	<b>586</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	121	24	4	2	0	<b>151</b>
Ongoing Rent	6	3	3	3	2	<b>17</b>
Rent Increase	15	13	10	10	2	<b>50</b>
Establishment of Home	30	7	1	0	0	<b>38</b>
Immigration Status	86	1	0	0	0	<b>87</b>
Clothing	11	5	0	0	0	<b>16</b>
Client Share Rent Arrears	192	54	11	5	0	<b>262</b>
Miscellaneous	153	33	6	5	0	<b>197</b>
Work Opp & Trans Bens	52	12	6	5	0	<b>75</b>
Moving Expenses	35	9	3	0	0	<b>47</b>
Storage Fees	150	25	9	3	0	<b>187</b>
<b>Subtotal</b>	<b>851</b>	<b>186</b>	<b>53</b>	<b>33</b>	<b>4</b>	<b>1,127</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	58	1	0	0	0	<b>59</b>
Ongoing Rent	43	6	0	0	0	<b>49</b>
Rent Increase	118	21	2	0	0	<b>141</b>
Establishment of Home	29	1	0	0	0	<b>30</b>
Immigration Status	47	0	0	0	0	<b>47</b>
Clothing	11	1	0	0	0	<b>12</b>
Client Share Rent Arrears	122	11	0	0	0	<b>133</b>
Miscellaneous	82	2	0	0	0	<b>84</b>
Work Opp & Trans Bens	41	3	0	0	0	<b>44</b>
Moving Expenses	12	1	0	0	0	<b>13</b>
Storage Fees	47	2	0	0	0	<b>49</b>
<b>Subtotal</b>	<b>610</b>	<b>49</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>661</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	71	11	1	1	0	<b>84</b>
Ongoing Rent	9	14	2	1	0	<b>26</b>
Rent Increase	15	50	32	6	0	<b>103</b>
Establishment of Home	53	7	0	0	0	<b>60</b>
Immigration Status	49	0	1	0	0	<b>50</b>
Clothing	18	2	0	0	0	<b>20</b>
Client Share Rent Arrears	141	32	7	2	0	<b>182</b>
Miscellaneous	120	10	1	0	0	<b>131</b>
Work Opp & Trans Bens	19	11	4	0	0	<b>34</b>
Moving Expenses	11	1	0	0	0	<b>12</b>
Storage Fees	76	5	0	0	0	<b>81</b>
<b>Subtotal</b>	<b>582</b>	<b>143</b>	<b>48</b>	<b>10</b>	<b>0</b>	<b>783</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	63	21	6	0	0	<b>90</b>
Ongoing Rent	47	16	6	3	0	<b>72</b>
Rent Increase	206	65	22	12	0	<b>305</b>
Establishment of Home	42	11	1	1	0	<b>55</b>
Immigration Status	50	1	0	0	0	<b>51</b>
Clothing	18	3	0	0	0	<b>21</b>
Client Share Rent Arrears	274	62	26	7	0	<b>369</b>
Miscellaneous	115	10	2	0	0	<b>127</b>
Work Opp & Trans Bens	21	12	5	5	0	<b>43</b>
Moving Expenses	7	0	0	0	0	<b>7</b>
Storage Fees	33	10	0	0	0	<b>43</b>
<b>Subtotal</b>	<b>876</b>	<b>211</b>	<b>68</b>	<b>28</b>	<b>0</b>	<b>1,183</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	80	9	0	0	0	<b>89</b>
Ongoing Rent	7	11	1	0	1	<b>20</b>
Rent Increase	16	43	17	0	0	<b>76</b>
Establishment of Home	27	3	0	0	0	<b>30</b>
Immigration Status	34	0	0	0	0	<b>34</b>
Clothing	18	2	0	0	0	<b>20</b>
Client Share Rent Arrears	134	30	3	0	1	<b>168</b>
Miscellaneous	130	24	0	0	0	<b>154</b>
Work Opp & Trans Bens	29	15	0	0	0	<b>44</b>
Moving Expenses	24	5	0	0	0	<b>29</b>
Storage Fees	88	19	3	0	0	<b>110</b>
<b>Subtotal</b>	<b>587</b>	<b>161</b>	<b>24</b>	<b>0</b>	<b>2</b>	<b>774</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	57	14	7	7	2	<b>87</b>
Ongoing Rent	3	1	4	1	3	<b>12</b>
Rent Increase	5	7	3	6	16	<b>37</b>
Establishment of Home	53	10	2	1	0	<b>66</b>
Immigration Status	11	0	1	0	0	<b>12</b>
Clothing	5	4	1	1	1	<b>12</b>
Client Share Rent Arrears	81	44	23	27	25	<b>200</b>
Miscellaneous	33	15	8	5	3	<b>64</b>
Work Opp & Trans Bens	7	3	5	3	6	<b>24</b>
Moving Expenses	8	5	0	0	0	<b>13</b>
Storage Fees	48	20	6	6	2	<b>82</b>
<b>Subtotal</b>	<b>311</b>	<b>123</b>	<b>60</b>	<b>57</b>	<b>58</b>	<b>609</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	62	1	1	0	0	<b>64</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	5	0	0	0	0	<b>5</b>
Immigration Status	0	0	0	0	0	<b>0</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	55	0	0	0	0	<b>55</b>
Work Opp & Trans Bens	0	0	0	0	0	<b>0</b>
Moving Expenses	6	1	0	0	0	<b>7</b>
Storage Fees	26	0	0	0	0	<b>26</b>
<b>Subtotal</b>	<b>157</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>160</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	80	7	1	0	0	88
Ongoing Rent	13	4	1	0	0	18
Rent Increase	37	27	12	0	2	78
Establishment of Home	30	5	0	1	0	36
Immigration Status	31	0	0	0	0	31
Clothing	14	4	2	0	0	20
Client Share Rent Arrears	144	59	8	0	0	211
Miscellaneous	81	10	3	0	0	94
Work Opp & Trans Bens	27	12	4	0	0	43
Moving Expenses	17	3	3	0	0	23
Storage Fees	57	10	4	0	0	71
<b>Subtotal</b>	<b>531</b>	<b>141</b>	<b>38</b>	<b>1</b>	<b>2</b>	<b>713</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	116	8	0	0	0	124
Ongoing Rent	26	10	3	0	0	39
Rent Increase	154	76	29	6	1	266
Establishment of Home	69	5	1	0	0	75
Immigration Status	50	0	0	0	0	50
Clothing	31	4	2	0	0	37
Client Share Rent Arrears	386	58	12	0	0	456
Miscellaneous	190	24	6	1	0	221
Work Opp & Trans Bens	45	10	1	0	0	56
Moving Expenses	26	2	0	0	0	28
Storage Fees	109	15	1	0	0	125
<b>Subtotal</b>	<b>1202</b>	<b>212</b>	<b>55</b>	<b>7</b>	<b>1</b>	<b>1,477</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	105	3	1	0	0	109
Ongoing Rent	61	11	0	0	0	72
Rent Increase	113	58	2	0	0	173
Establishment of Home	67	0	1	0	0	68
Immigration Status	92	0	0	0	0	92
Clothing	12	4	0	0	0	16
Client Share Rent Arrears	167	22	1	1	0	191
Miscellaneous	82	14	0	0	0	96
Work Opp & Trans Bens	21	6	0	0	0	27
Moving Expenses	14	1	0	0	0	15
Storage Fees	118	13	0	0	0	131
<b>Subtotal</b>	<b>852</b>	<b>132</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>990</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Approval to Provision of Benefits**

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	56	1	0	0	0	<b>57</b>
Ongoing Rent	6	0	0	0	0	<b>6</b>
Rent Increase	8	3	0	0	0	<b>11</b>
Establishment of Home	22	1	0	0	0	<b>23</b>
Immigration Status	20	0	0	0	0	<b>20</b>
Clothing	7	0	0	0	0	<b>7</b>
Client Share Rent Arrears	44	1	0	0	0	<b>45</b>
Miscellaneous	20	1	0	0	0	<b>21</b>
Work Opp & Trans Bens	24	2	0	0	0	<b>26</b>
Moving Expenses	6	0	0	0	0	<b>6</b>
Storage Fees	66	0	0	0	0	<b>66</b>
<b>Subtotal</b>	<b>279</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>288</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	53	0	0	0	0	<b>53</b>
Ongoing Rent	13	0	0	0	0	<b>13</b>
Rent Increase	17	6	0	0	0	<b>23</b>
Establishment of Home	45	0	0	0	0	<b>45</b>
Immigration Status	12	0	0	0	0	<b>12</b>
Clothing	7	0	0	0	0	<b>7</b>
Client Share Rent Arrears	33	2	1	0	0	<b>36</b>
Miscellaneous	28	0	0	0	0	<b>28</b>
Work Opp & Trans Bens	9	1	0	0	1	<b>11</b>
Moving Expenses	5	0	0	0	0	<b>5</b>
Storage Fees	26	0	0	0	0	<b>26</b>
<b>Subtotal</b>	<b>248</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>259</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Total for all Centers**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	697	355	68	21	5	<b>1,146</b>
Ongoing Rent	138	167	51	16	10	<b>382</b>
Rent Increase	435	579	231	75	25	<b>1,345</b>
Establishment of Home	333	205	32	5	1	<b>576</b>
Immigration Status	457	37	2	1	1	<b>498</b>
Clothing	147	53	10	2	1	<b>213</b>
Client Share Rent Arrears	1,189	854	247	89	36	<b>2,415</b>
Miscellaneous	924	342	56	22	7	<b>1,351</b>
Work Opp & Trans Bens	129	221	62	28	9	<b>449</b>
Moving Expenses	149	57	16	0	1	<b>223</b>
Storage Fees	789	236	48	17	4	<b>1,094</b>
<b>Grand Total</b>	<b>5,387</b>	<b>3,106</b>	<b>823</b>	<b>276</b>	<b>100</b>	<b>9,692</b>

**Amsterdam**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	55	18	7	2	1	<b>83</b>
Ongoing Rent	12	13	6	4	2	<b>37</b>
Rent Increase	26	31	15	4	3	<b>79</b>
Establishment of Home	31	7	1	2	0	<b>41</b>
Immigration Status	9	2	0	0	0	<b>11</b>
Clothing	18	3	1	1	0	<b>23</b>
Client Share Rent Arrears	59	49	21	8	1	<b>138</b>
Miscellaneous	40	26	5	3	1	<b>75</b>
Work Opp & Trans Bens	3	6	2	3	1	<b>15</b>
Moving Expenses	9	5	1	0	1	<b>16</b>
Storage Fees	67	10	4	2	0	<b>83</b>
<b>Subtotal</b>	<b>329</b>	<b>170</b>	<b>63</b>	<b>29</b>	<b>10</b>	<b>601</b>

**Brownsville**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	75	55	17	4	0	<b>151</b>
Ongoing Rent	0	5	7	2	3	<b>17</b>
Rent Increase	9	14	13	12	2	<b>50</b>
Establishment of Home	16	17	4	1	0	<b>38</b>
Immigration Status	85	2	0	0	0	<b>87</b>
Clothing	10	4	2	0	0	<b>16</b>
Client Share Rent Arrears	121	100	26	15	0	<b>262</b>
Miscellaneous	120	59	13	5	0	<b>197</b>
Work Opp & Trans Bens	14	42	13	6	1	<b>76</b>
Moving Expenses	29	13	5	0	0	<b>47</b>
Storage Fees	128	45	10	3	1	<b>187</b>
<b>Subtotal</b>	<b>607</b>	<b>356</b>	<b>110</b>	<b>48</b>	<b>7</b>	<b>1,128</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Coney Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	46	13	0	0	0	<b>59</b>
Ongoing Rent	32	17	0	0	0	<b>49</b>
Rent Increase	94	47	2	0	0	<b>143</b>
Establishment of Home	23	8	0	0	0	<b>31</b>
Immigration Status	48	1	0	0	0	<b>49</b>
Clothing	10	2	0	0	0	<b>12</b>
Client Share Rent Arrears	108	27	0	0	0	<b>135</b>
Miscellaneous	71	13	0	0	0	<b>84</b>
Work Opp & Trans Bens	22	22	0	0	0	<b>44</b>
Moving Expenses	12	1	0	0	0	<b>13</b>
Storage Fees	39	10	0	0	0	<b>49</b>
<b>Subtotal</b>	<b>505</b>	<b>161</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>668</b>

**Crotona**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	38	42	2	3	0	<b>85</b>
Ongoing Rent	2	16	7	1	0	<b>26</b>
Rent Increase	4	49	37	13	0	<b>103</b>
Establishment of Home	30	29	1	0	0	<b>60</b>
Immigration Status	46	3	1	0	0	<b>50</b>
Clothing	18	2	0	0	0	<b>20</b>
Client Share Rent Arrears	95	71	12	4	0	<b>182</b>
Miscellaneous	103	25	2	1	0	<b>131</b>
Work Opp & Trans Bens	8	18	8	1	0	<b>35</b>
Moving Expenses	9	3	0	0	0	<b>12</b>
Storage Fees	62	19	0	0	0	<b>81</b>
<b>Subtotal</b>	<b>415</b>	<b>277</b>	<b>70</b>	<b>23</b>	<b>0</b>	<b>785</b>

**Grand Concourse**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	28	44	14	3	0	<b>89</b>
Ongoing Rent	19	36	10	6	1	<b>72</b>
Rent Increase	94	136	53	22	0	<b>305</b>
Establishment of Home	21	24	9	1	0	<b>55</b>
Immigration Status	45	5	0	0	0	<b>50</b>
Clothing	17	4	0	0	0	<b>21</b>
Client Share Rent Arrears	117	182	57	17	0	<b>373</b>
Miscellaneous	78	43	4	2	0	<b>127</b>
Work Opp & Trans Bens	8	19	9	7	0	<b>43</b>
Moving Expenses	2	5	0	0	0	<b>7</b>
Storage Fees	21	20	3	1	0	<b>45</b>
<b>Subtotal</b>	<b>450</b>	<b>518</b>	<b>159</b>	<b>59</b>	<b>1</b>	<b>1,187</b>



**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Greenwood**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	61	30	0	0	0	<b>91</b>
Ongoing Rent	3	12	4	0	1	<b>20</b>
Rent Increase	2	46	28	0	0	<b>76</b>
Establishment of Home	15	15	0	0	0	<b>30</b>
Immigration Status	30	3	0	1	0	<b>34</b>
Clothing	16	4	0	0	0	<b>20</b>
Client Share Rent Arrears	106	57	4	2	1	<b>170</b>
Miscellaneous	112	39	2	1	0	<b>154</b>
Work Opp & Trans Bens	15	25	4	0	0	<b>44</b>
Moving Expenses	20	8	1	0	0	<b>29</b>
Storage Fees	80	23	8	0	0	<b>111</b>
<b>Subtotal</b>	<b>460</b>	<b>262</b>	<b>51</b>	<b>4</b>	<b>2</b>	<b>779</b>

**Hamilton**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	21	41	14	7	4	<b>87</b>
Ongoing Rent	1	2	4	3	3	<b>13</b>
Rent Increase	4	6	4	7	17	<b>38</b>
Establishment of Home	18	37	10	0	1	<b>66</b>
Immigration Status	5	6	0	0	1	<b>12</b>
Clothing	3	5	2	1	1	<b>12</b>
Client Share Rent Arrears	22	58	50	39	33	<b>202</b>
Miscellaneous	14	24	12	8	6	<b>64</b>
Work Opp & Trans Bens	4	6	2	7	6	<b>25</b>
Moving Expenses	6	3	4	0	0	<b>13</b>
Storage Fees	34	29	11	9	3	<b>86</b>
<b>Subtotal</b>	<b>132</b>	<b>217</b>	<b>113</b>	<b>81</b>	<b>75</b>	<b>618</b>

**Housing Placement Unit**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	61	0	1	1	0	<b>63</b>
Ongoing Rent	1	0	0	0	0	<b>1</b>
Rent Increase	0	0	0	0	0	<b>0</b>
Establishment of Home	5	0	0	0	0	<b>5</b>
Immigration Status	0	0	0	0	0	<b>0</b>
Clothing	2	0	0	0	0	<b>2</b>
Client Share Rent Arrears	0	0	0	0	0	<b>0</b>
Miscellaneous	55	1	0	0	0	<b>56</b>
Work Opp & Trans Bens	1	0	0	0	0	<b>1</b>
Moving Expenses	6	1	0	0	0	<b>7</b>
Storage Fees	25	1	0	0	0	<b>26</b>
<b>Subtotal</b>	<b>156</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>161</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Jerome**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	50	31	7	0	0	<b>88</b>
Ongoing Rent	9	6	3	0	0	<b>18</b>
Rent Increase	28	23	21	4	2	<b>78</b>
Establishment of Home	19	12	4	1	0	<b>36</b>
Immigration Status	31	0	0	0	0	<b>31</b>
Clothing	11	6	3	0	0	<b>20</b>
Client Share Rent Arrears	108	65	36	2	0	<b>211</b>
Miscellaneous	64	24	6	0	0	<b>94</b>
Work Opp & Trans Bens	5	24	11	3	0	<b>43</b>
Moving Expenses	12	7	4	0	0	<b>23</b>
Storage Fees	45	18	7	1	0	<b>71</b>
<b>Subtotal</b>	<b>382</b>	<b>216</b>	<b>102</b>	<b>11</b>	<b>2</b>	<b>713</b>

**Kingsbridge**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	104	25	2	1	0	<b>132</b>
Ongoing Rent	15	15	9	0	0	<b>39</b>
Rent Increase	87	121	44	13	1	<b>266</b>
Establishment of Home	60	17	1	0	0	<b>78</b>
Immigration Status	45	5	0	0	0	<b>50</b>
Clothing	23	12	2	0	0	<b>37</b>
Client Share Rent Arrears	283	155	30	1	1	<b>470</b>
Miscellaneous	156	56	10	2	0	<b>224</b>
Work Opp & Trans Bens	16	32	9	1	0	<b>58</b>
Moving Expenses	22	7	1	0	0	<b>30</b>
Storage Fees	104	24	4	0	0	<b>132</b>
<b>Subtotal</b>	<b>915</b>	<b>469</b>	<b>112</b>	<b>18</b>	<b>2</b>	<b>1,516</b>

**Queensboro**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	85	21	2	0	0	<b>108</b>
Ongoing Rent	37	34	0	0	0	<b>71</b>
Rent Increase	75	85	13	0	0	<b>173</b>
Establishment of Home	53	14	1	0	0	<b>68</b>
Immigration Status	83	8	1	0	0	<b>92</b>
Clothing	8	8	0	0	0	<b>16</b>
Client Share Rent Arrears	124	58	8	1	0	<b>191</b>
Miscellaneous	72	23	1	0	0	<b>96</b>
Work Opp & Trans Bens	10	15	2	0	0	<b>27</b>
Moving Expenses	13	2	0	0	0	<b>15</b>
Storage Fees	104	26	1	0	0	<b>131</b>
<b>Subtotal</b>	<b>664</b>	<b>294</b>	<b>29</b>	<b>1</b>	<b>0</b>	<b>988</b>

**CBCFA Data: FY 19 Year to Date**

**Number of Days from Completed Application to Provision of Benefits**

**Staten Island**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	33	23	1	0	0	<b>57</b>
Ongoing Rent	1	5	0	0	0	<b>6</b>
Rent Increase	5	6	0	0	0	<b>11</b>
Establishment of Home	11	12	0	0	0	<b>23</b>
Immigration Status	18	2	0	0	0	<b>20</b>
Clothing	5	2	0	0	0	<b>7</b>
Client Share Rent Arrears	29	15	1	0	0	<b>45</b>
Miscellaneous	17	3	1	0	0	<b>21</b>
Work Opp & Trans Bens	14	11	2	0	0	<b>27</b>
Moving Expenses	6	0	0	0	0	<b>6</b>
Storage Fees	60	6	0	0	0	<b>66</b>
<b>Subtotal</b>	<b>199</b>	<b>85</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>289</b>

**Waverly**

<b>Request Type</b>	<b>0-15 days</b>	<b>16-30 days</b>	<b>31-45 days</b>	<b>46-75 days</b>	<b>76+ days</b>	<b>Total</b>
New Apartment	40	12	1	0	0	14
Ongoing Rent	6	6	1	0	0	18
Rent Increase	7	15	1	0	0	27
Establishment of Home	31	13	1	0	0	21
Immigration Status	12	0	0	0	0	9
Clothing	6	1	0	0	0	13
Client Share Rent Arrears	17	17	2	0	0	16
Miscellaneous	22	6	0	0	0	<b>28</b>
Work Opp & Trans Bens	9	1	0	0	1	<b>11</b>
Moving Expenses	3	2	0	0	0	<b>5</b>
Storage Fees	20	5	0	1	0	<b>26</b>
<b>Subtotal</b>	<b>173</b>	<b>78</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>259</b>

## HOUSING SERVICES

	<b>Active Cases @ FY 19.2</b>	<b>Capacity (units)</b>	<b>Capacity (%)</b>
<b><u>Emergency Housing Occupancy</u></b>			
Commercial MOU/SRO Hotels			
Family	471	495	95.2%
Single	2,670	2,808	95.1%
<b>Subtotal</b>	<b>3,141</b>	<b>3,303</b>	<b>95.1%</b>
Transitional Congregate Facility	759	814	93.2%
<b><u>Non-Emergency Supported Housing Occupancy</u></b>			
Scatter Site	2,426	2,528	96.0%
Permanent Congregate facility	2,235	2,646	84.5%
<b>Total</b>	<b>8,561</b>	<b>9,291</b>	<b>92.1%</b>

<b>FY 19.2</b>	<b>Requests</b>	<b>Referrals</b>	<b>Placements</b>
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	<b>3,586</b>	2,665	1,972
Transitional Congregate Facilities		639	498
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	<b>2,024</b>	219	47
Permanent Congregate Facilities		477	73
<b>Total</b>	<b>5,610</b>	<b>4,000</b>	<b>2,590</b>

<b>FY 19 Year to Date</b>	<b>Requests</b>	<b>Referrals</b>	<b>Placements</b>
<b><u>Emergency Housing Activity</u></b>			
Commercial MOU/SRO Hotels	<b>7,377</b>	6,100	5,276
Transitional Congregate Facilities		3,248	2,968
<b><u>Non-Emergency Supported Housing Activity</u></b>			
Scatter Site I	<b>4,594</b>	368	98
Permanent Congregate Facilities		1,038	211
<b>Total</b>	<b>11,971</b>	<b>10,754</b>	<b>8,553</b>

**Additional Housing Data: FY 19.2****FY 19.2**

Number of Commercial SRO Facilities	156 facilities / 3,303 units
Number of Transitional Housing Providers	15 facilities / 814 units
Emergency Housing Facilities Inspected <sup>9</sup>	82
Average Length of Stay (number of days) for Emergency Placements <sup>10</sup>	154.8
Number of facilities used to provide emergency shelter placed on non-referral status	6
Number of facilities used to provide emergency shelter placed on discontinuance of use status	2

<sup>9</sup> The number of inspections includes a quarterly inspection and any follow-up inspections.

<sup>10</sup> Average length of stay is based on exit date minus entry date.

**Quarterly Emergency Housing Data \***  
**FY 19.2**

<b>Center</b>	<b>Referrals (Referrals to an emergency housing facility)</b>	<b>Placements (Indicates placements of at least one night in an emergency housing facility)</b>
Amsterdam	343	218
Brownsville	255	183
Coney Island	95	73
Crotona	230	182
Grand Concourse	323	241
Greenwood	223	170
Hamilton	356	260
Housing Placement Unit	69	52
Jerome	242	180
Kingsbridge	301	239
Queensboro	149	119
Serviceline	457	371
Staten Island	54	38
Waverly	207	144
<b>Total</b>	<b>3,304</b>	<b>2,470</b>

\* Of those clients that were referred to a facility and were not placed, the vast majority are no-shows.

## Non-Emergency Housing Data: Number of Days from Approval to Placement

### FY 19.2

Center	0-15 days	16-30 days	31-45 days	46-75 days	76-100 days	101+ days	Total
Amsterdam	2	0	0	1	1	1	5
Brownsville	1	1	0	1	2	0	5
Coney Island	0	0	1	2	1	0	4
Crotona	1	0	0	1	1	0	3
Grand Concourse	3	3	1	2	1	0	10
Greenwood	1	1	1	0	1	0	4
Hamilton	0	0	2	2	1	0	5
Housing Placement Unit	0	0	1	2	0	0	3
Jerome	2	0	0	1	1	0	4
Kingsbridge	3	2	2	2	10	1	20
Queensboro	0	0	2	2	0	1	5
Serviceline	0	0	0	1	2	0	3
Staten Island	0	0	0	0	0	0	0
Waverly	0	6	0	3	1	1	11
<b>Total</b>	<b>13</b>	<b>13</b>	<b>10</b>	<b>20</b>	<b>22</b>	<b>4</b>	<b>82</b>

## VOCATIONAL REHABILITATION ACTIVITY

<b>Vocational Rehabilitation Services Program:</b>	<b>FY 19.2</b>	<b>FY 19</b>
Computer Training	10	18
Individual Counseling Sessions	19	51
Job Club	8	13
Skills Day Sessions	17	30
Work Readiness Group	7	20

**Clients With Earned Income** <sup>11</sup>

**FY 19.2 End**

**1,955**

<sup>11</sup> This number reflects all active Cash Assistance cases budgeted for income.



# Field Operations Staff

## Total Number of Staff at End of FY 19.2

Center	Case Manager	Eligibility Specialist	PAA I	PAA II	PAA III	Sup I	Sup II	Sup III	Total Staff
Amsterdam	49	11	1	1	0	7	2	0	71
Brownsville	86	13	3	1	0	18	3	1	125
Coney Island	51	10	2	1	0	8	3	0	75
Crotona	42	6	1	2	0	5	2	0	58
Grand Concourse	58	14	3	1	0	12	2	0	90
Greenwood	69	9	3	2	0	12	3	0	98
Hamilton	44	8	2	2	0	9	3	0	68
Housing Placement Unit	14	1	1	0	0	1	1	0	18
Jerome	39	12	3	2	0	6	2	0	64
Kingsbridge	86	21	3	3	0	12	4	0	129
Queensboro	58	10	2	2	0	8	2	0	82
Serviceline	17	1	0	0	0	2	0	0	20
Staten Island	15	2	1	1	0	2	1	0	22
Waverly	27	8	2	2	0	5	2	0	46
<b>Total</b>	<b>655</b>	<b>126</b>	<b>27</b>	<b>20</b>	<b>0</b>	<b>107</b>	<b>30</b>	<b>1</b>	<b>966</b>

## Case Staffing Ratio Based on Active Caseload \*

Center	Cases			Staff			Family/ Staff Caseload Ratio	Single/ Staff Caseload Ratio	Overall Staff Caseload Ratio
	Family	Single	Total	Family	Single	Total			
Amsterdam	152	2,723	2,875	5	66	71	30.4	41.3	40.5
Brownsville	604	3,571	4,175	22	84	106	27.5	42.5	39.4
Coney Island	197	2,043	2,240	7	56	63	28.1	36.5	35.6
Crotona	260	2,158	2,418	9	51	60	28.9	42.3	40.3
Grand Concourse	321	2,974	3,295	13	62	75	24.7	48.0	43.9
Greenwood	262	2,873	3,135	9	70	79	29.1	41.0	39.7
Hamilton	168	2,570	2,738	6	61	67	28.0	42.1	40.9
Housing Placement Unit	31	106	137	3	14	17	10.3	7.6	8.1
Jerome	345	2,166	2,511	11	48	59	31.4	45.1	42.6
Kingsbridge	534	3,985	4,519	19	103	122	28.1	38.7	37.0
Queensboro	236	2,682	2,918	9	61	70	26.2	44.0	41.7
Staten Island	92	732	824	3	17	20	30.7	43.1	41.2
Waverly	0	1,419	1,419	0	33	33	NA	43.0	43.0
<b>Totals</b>	<b>3,202</b>	<b>30,002</b>	<b>33,204</b>	<b>116</b>	<b>726</b>	<b>842</b>	<b>27.6</b>	<b>41.3</b>	<b>39.4</b>

\*Active caseload as of December 31, 2018.

## Quarterly Fair Hearings FY 19.2

Center	Hearings Requested	Decisions Rendered in Favor of Client	Compliance Within 30 Days	Compliance After 30 Days	Pending as of 12/31/18
Amsterdam	29	8	8	0	0
Brownsville	54	19	19	0	0
Coney Island	44	10	10	0	0
Crotona	39	8	8	0	0
Grand Concourse	40	10	10	0	0
Greenwood	41	13	13	0	0
Hamilton	50	14	14	0	0
Jerome	44	15	15	0	0
Kingsbridge	76	19	19	0	0
Queensboro	37	10	10	0	0
Staten Island	16	2	2	0	0
Waverly	24	8	8	0	0
<b>Total</b>	<b>494</b>	<b>136</b>	<b>136</b>	<b>0</b>	<b>0</b>

**Decisions Rendered in Favor of Client** **136**

**Article 78 Proceedings** **0**